Citizens Survey 2016 Index of Dashboards

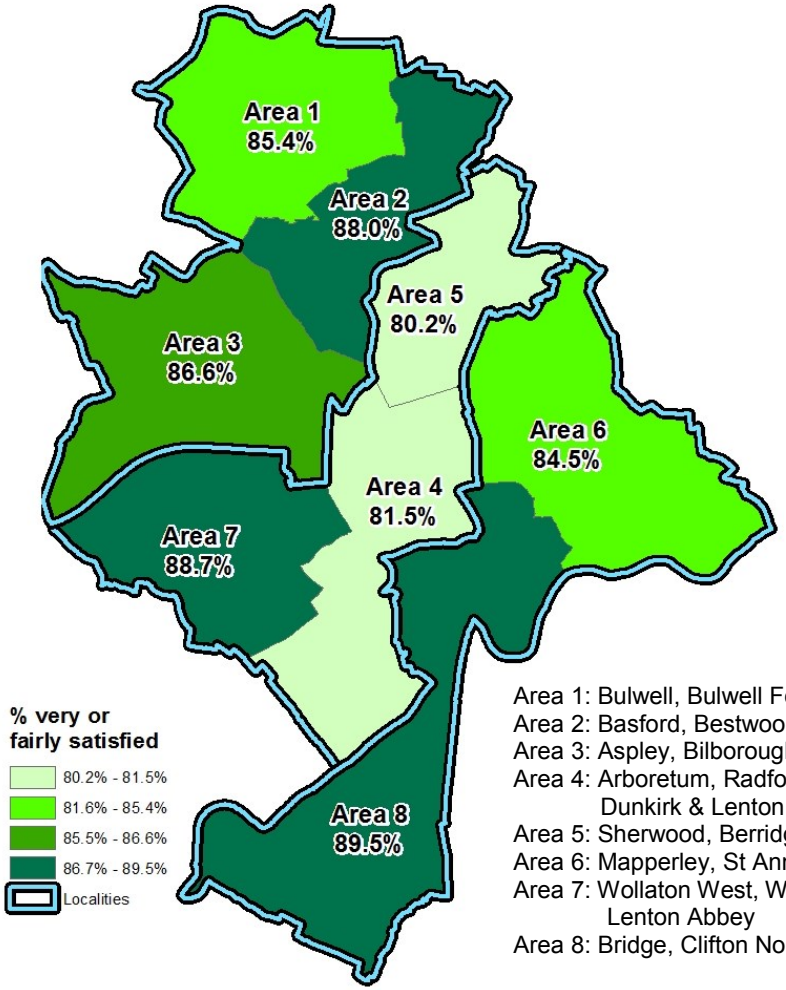
1. Local Area Satisfaction
2. Cleanliness of Local Area
3. Cleanliness of City Centre
4. Local Area Cohesion
5. Ability to Influence Decisions
6. Ability to Rely on Local People
7. Ability to Rely on Local Groups
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14. Delivering of Promises Relating to a Query
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25. Visiting Parks and Open Spaces
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29. Keeping up with Bills
30. Where to go for advice on financial hardship

31. Changes made due to Economic Climate
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38. Mental Wellbeing Categories (2 of 2)
39. Loneliness
40. Travel to Work

1: Local Area Satisfaction

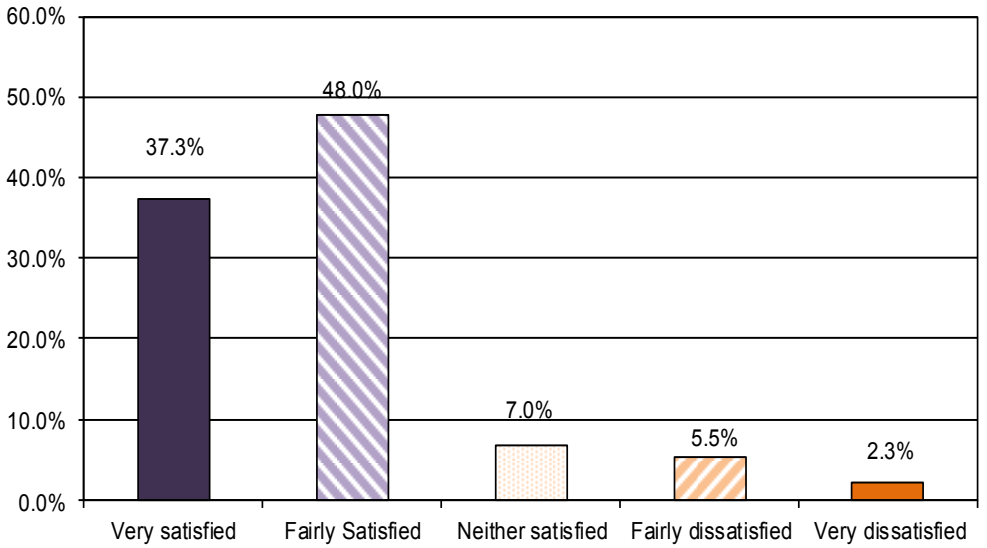
Headline: 85% satisfied with local area

Percentage of respondents who are very or fairly satisfied with their local area.

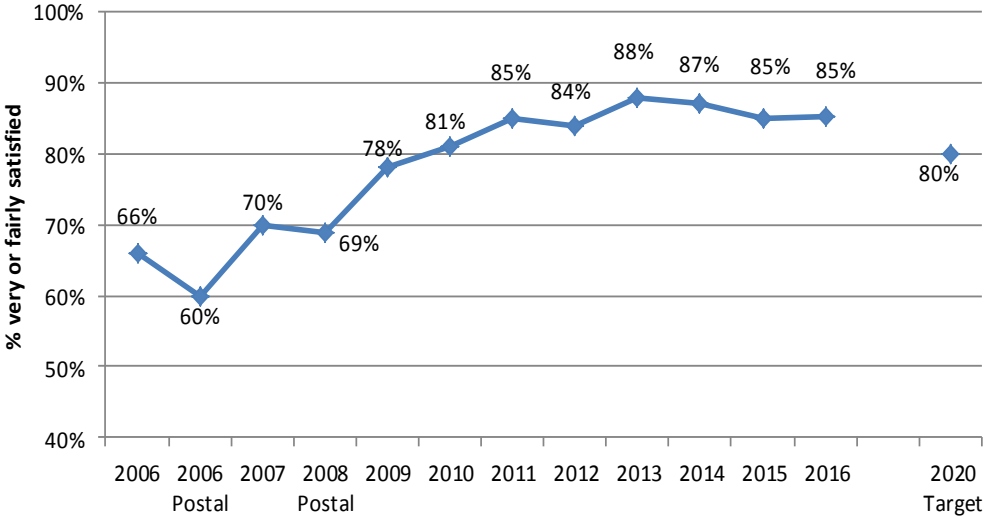


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local area satisfaction



City change over time (percentage very or fairly satisfied)

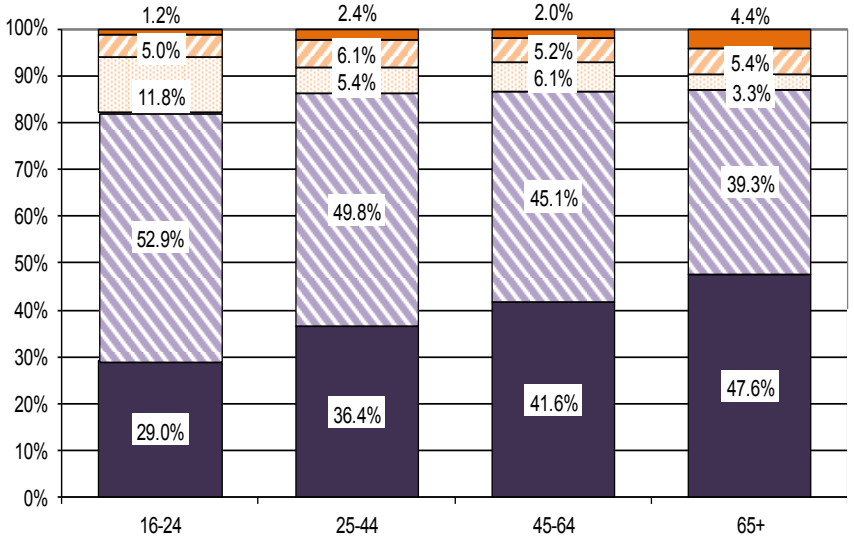


Based on 2,006 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

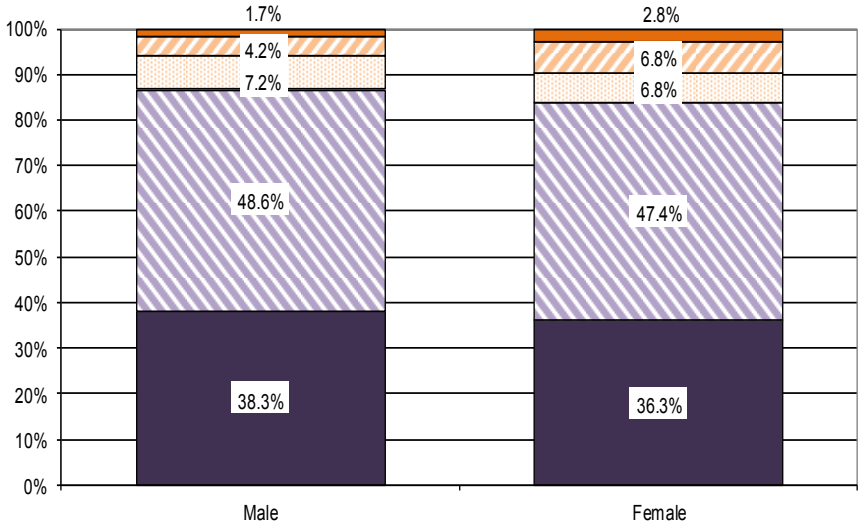
Key Points

- Area 8 has the highest levels of satisfaction at 89.5%.
- Satisfaction is highest amongst people who are retired.
- The lowest levels of satisfaction are amongst people who are in full time education. In 2015, this group had the highest levels of satisfaction.

Satisfaction by age

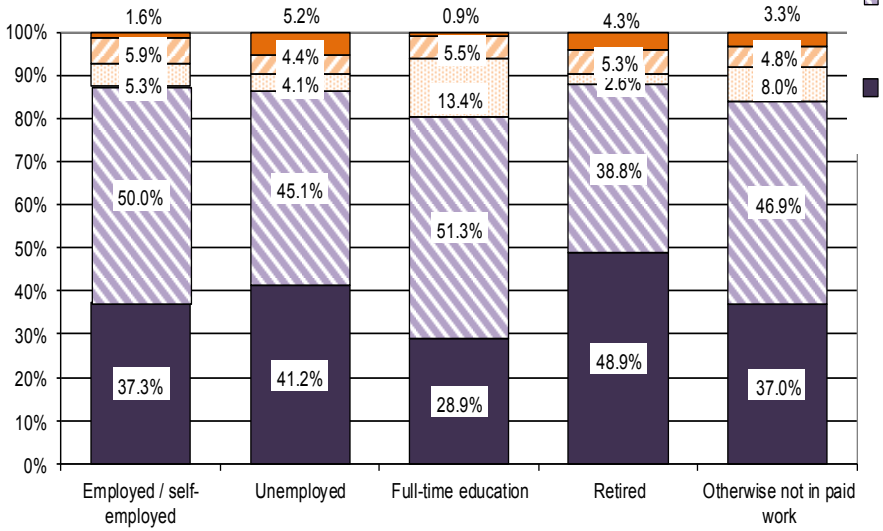


Satisfaction by gender

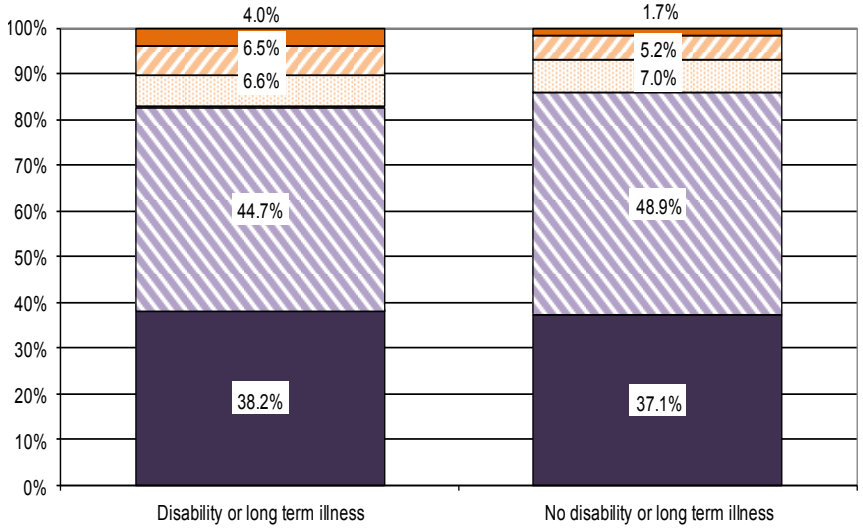


Very dissatisfied
Fairly dissatisfied
Neither satisfied nor dissatisfied
Fairly Satisfied
Very satisfied

Satisfaction by employment status



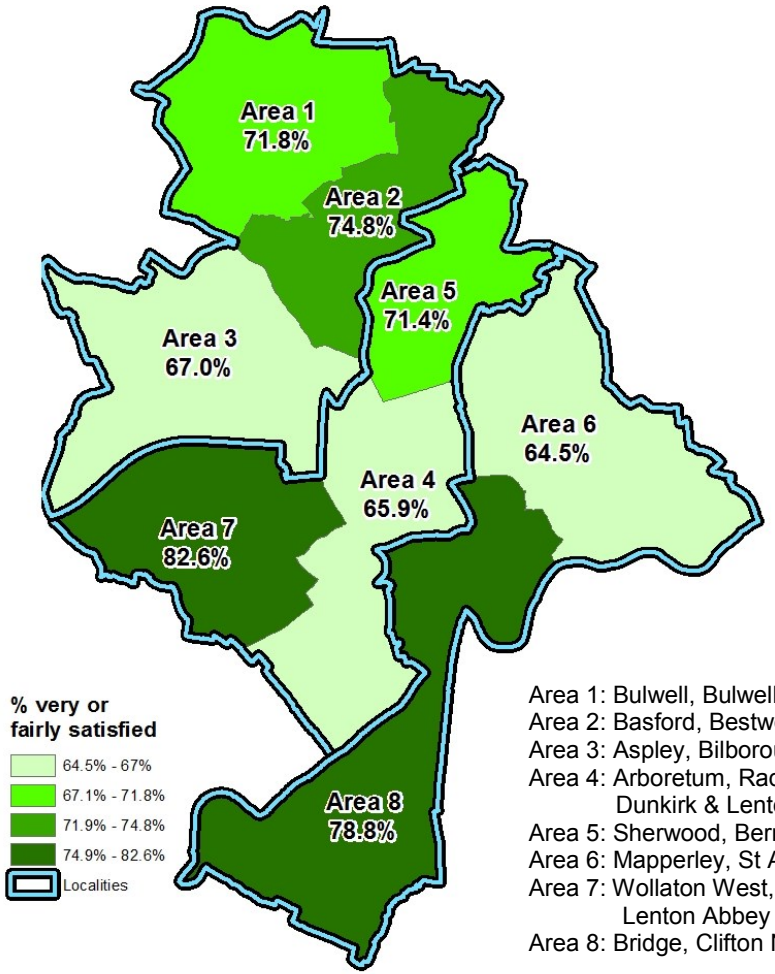
Satisfaction by disability or long term illness



2: Cleanliness of Local Area

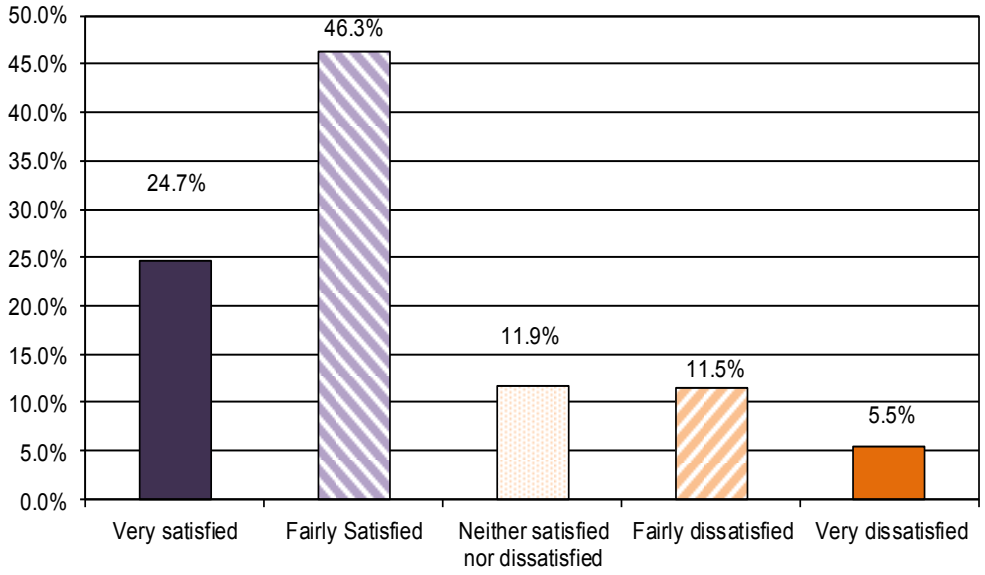
Headline: 71% satisfied with cleanliness of their local area

Percentage of respondents who are very or fairly satisfied with the cleanliness of their local area.

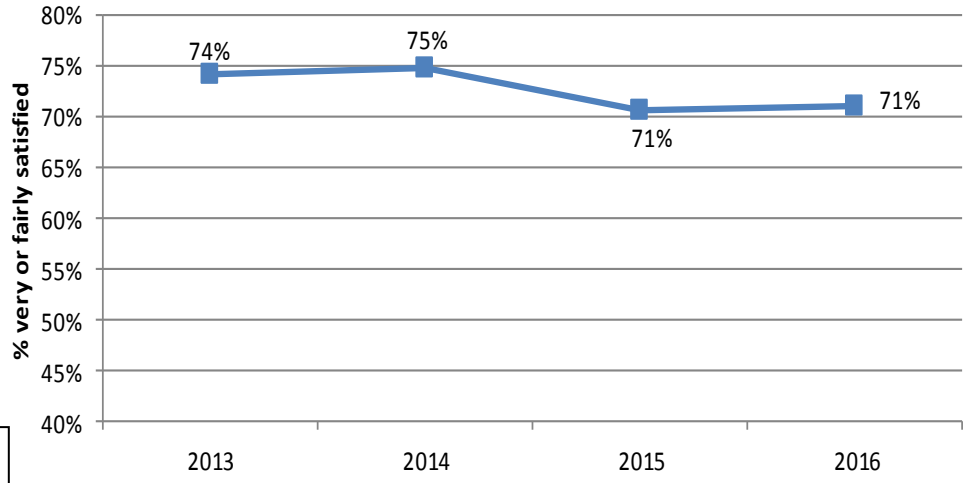


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of local area



Change over time

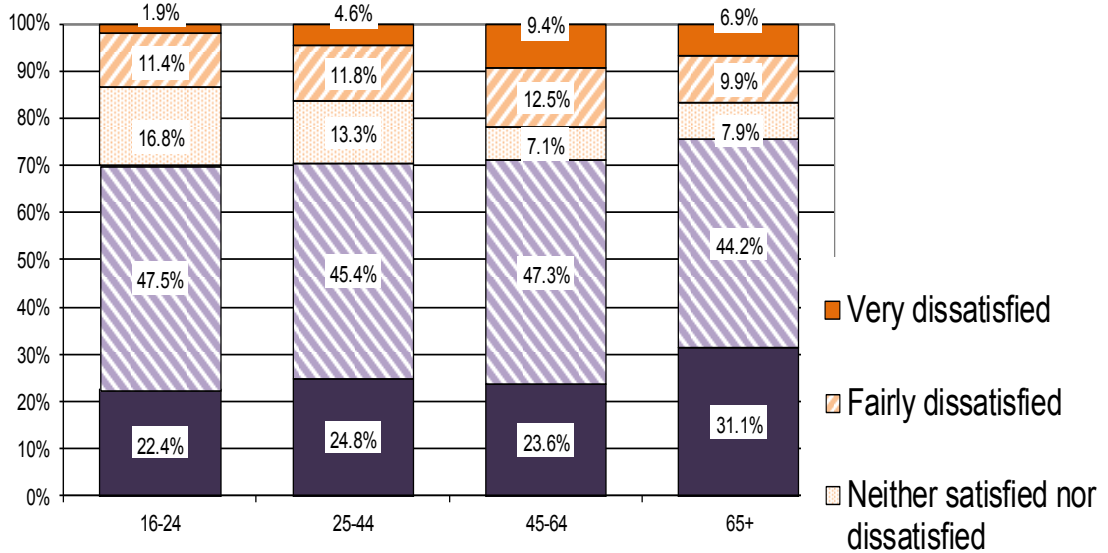


Based on 2,006 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Satisfaction is highest in Area 7 and lowest in Area 6.
- Satisfaction is highest amongst retired people who had some of the lowest satisfaction rates in 2015.
- The lowest levels of satisfaction are amongst people 'otherwise not in paid work' and those in households with children.

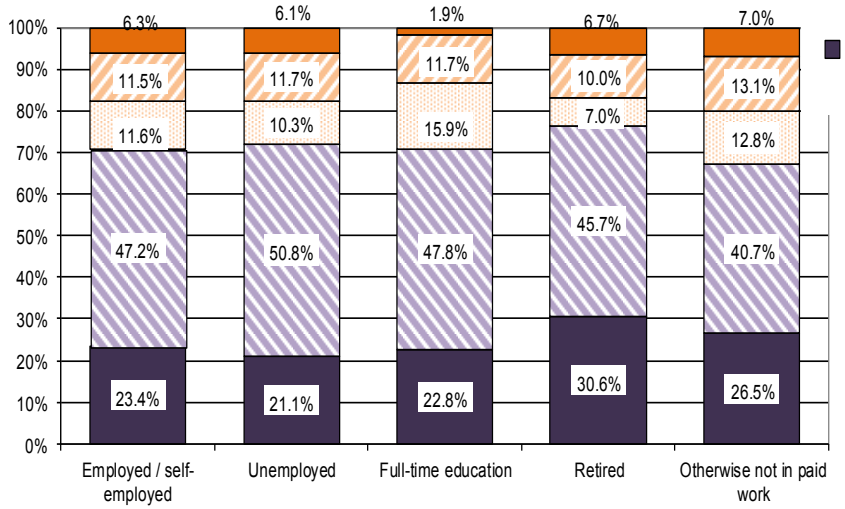
Satisfaction by age



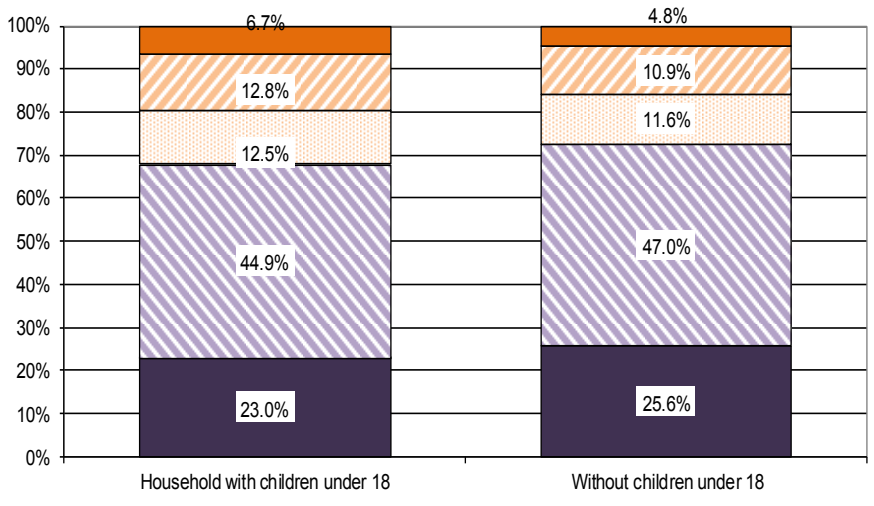
Satisfaction by ethnicity



Satisfaction by employment status



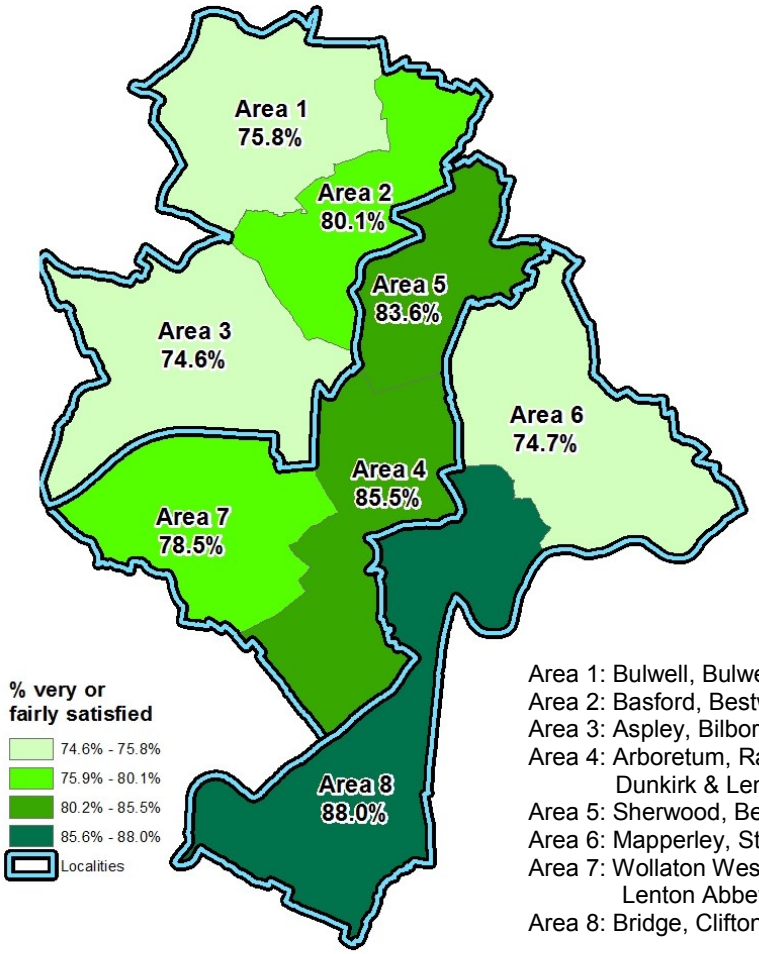
Satisfaction by households with children



3: Cleanliness of the City Centre

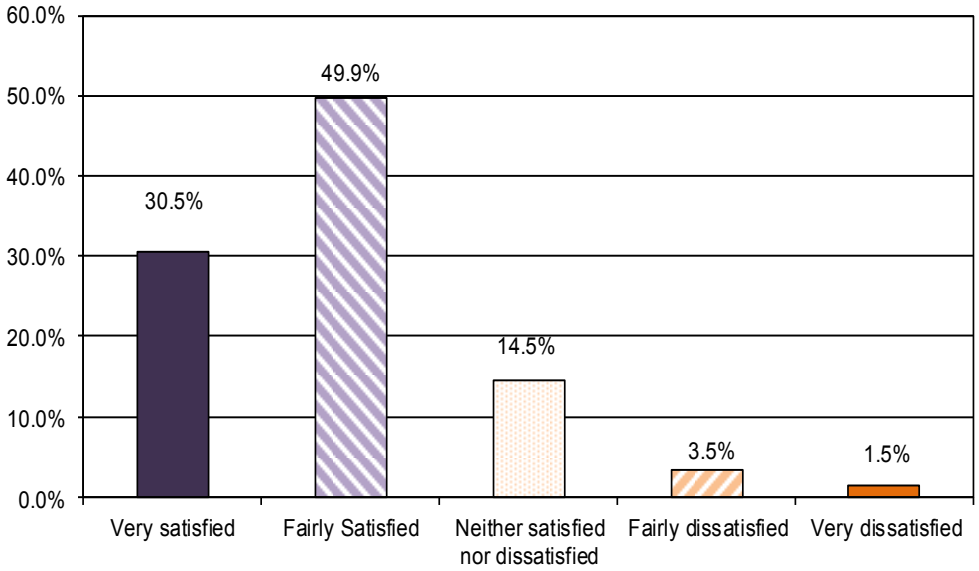
Headline: 80% satisfied with cleanliness of the City Centre

Percentage of respondents who are very or fairly satisfied with the cleanliness of the City Centre.

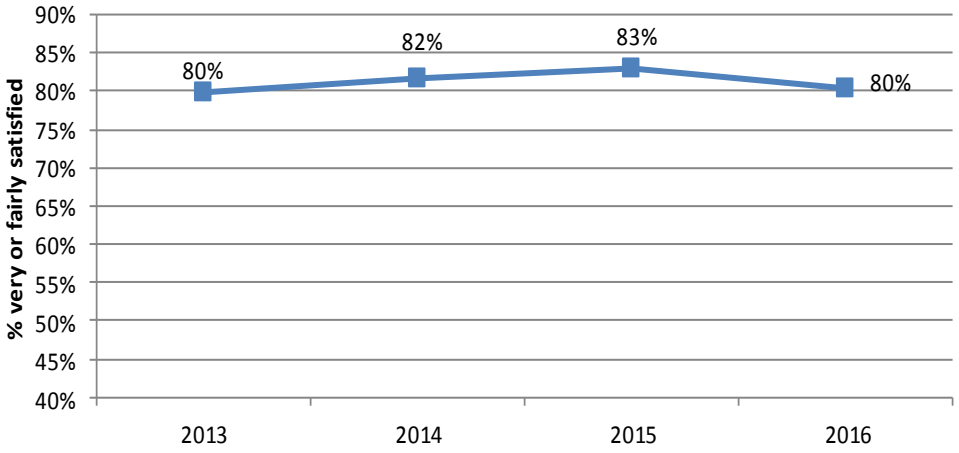


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of the City Centre



Change over time

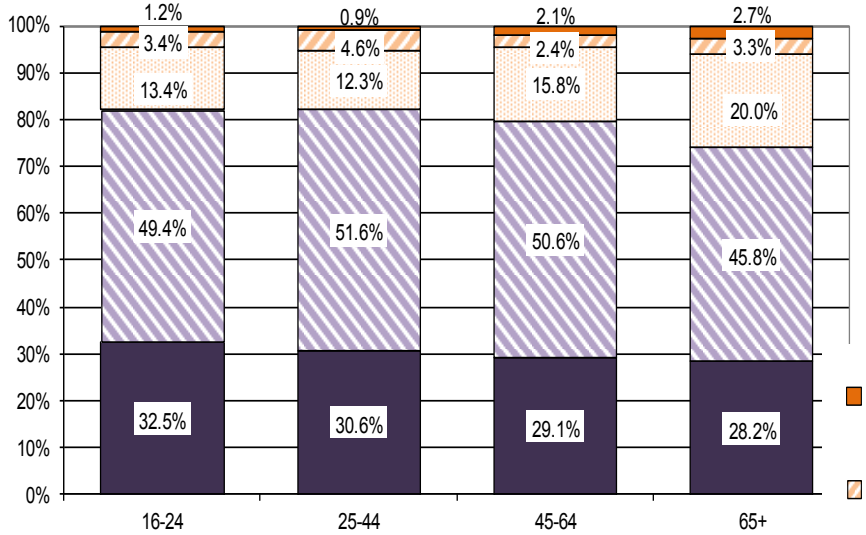


Based on 1,925 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

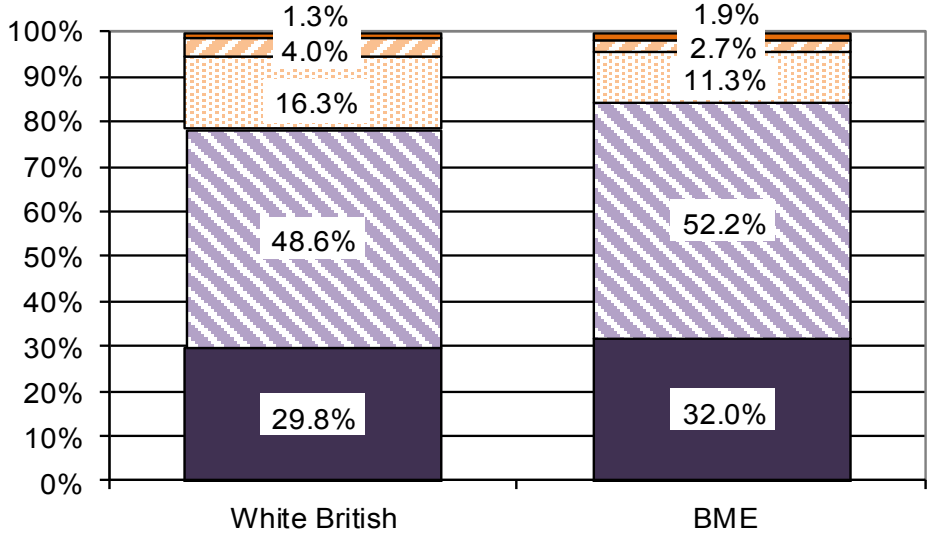
Key Points

- Satisfaction is highest in Area 8 and lowest in Areas 3 and 5.
- Satisfaction is highest amongst people from Black and Minority ethnic groups.
- People aged 65 and over and those with a disability or long term illness are least likely to be satisfied with the cleanliness of the City Centre.

Satisfaction by age



Satisfaction by ethnicity



Very dissatisfied

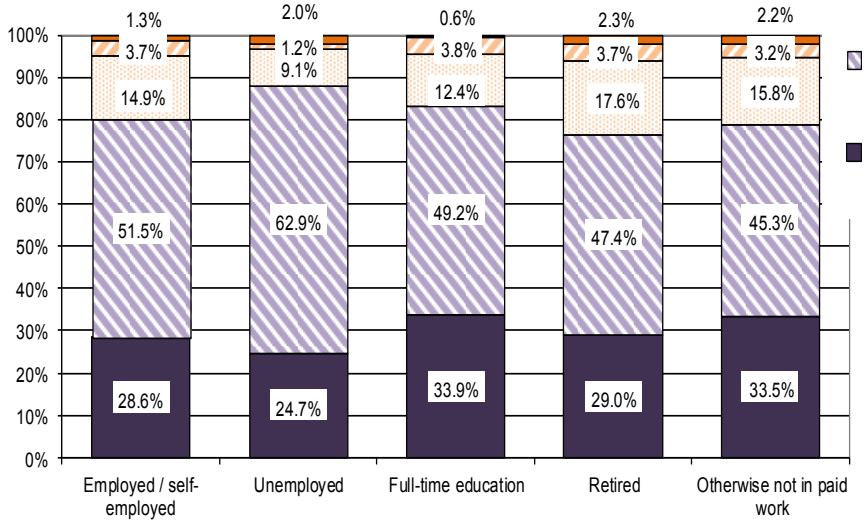
Fairly dissatisfied

Neither satisfied nor dissatisfied

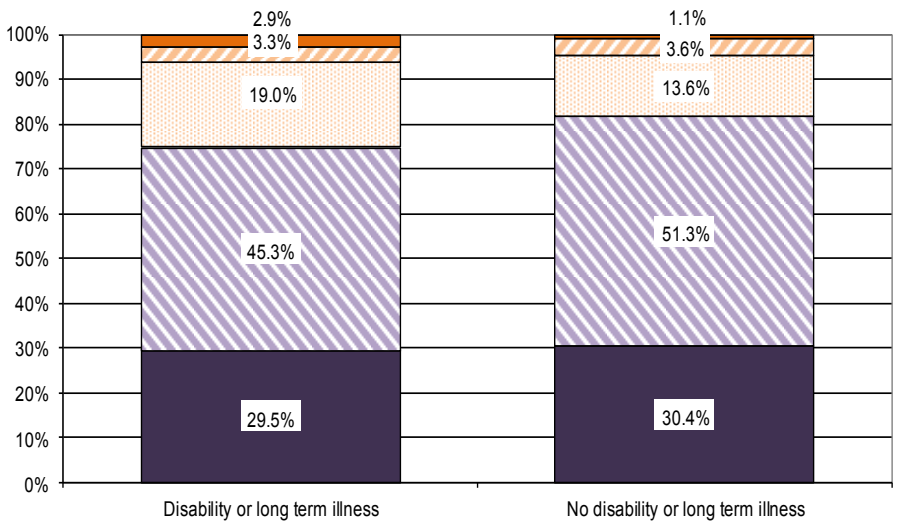
Fairly Satisfied

Very satisfied

Satisfaction by employment status



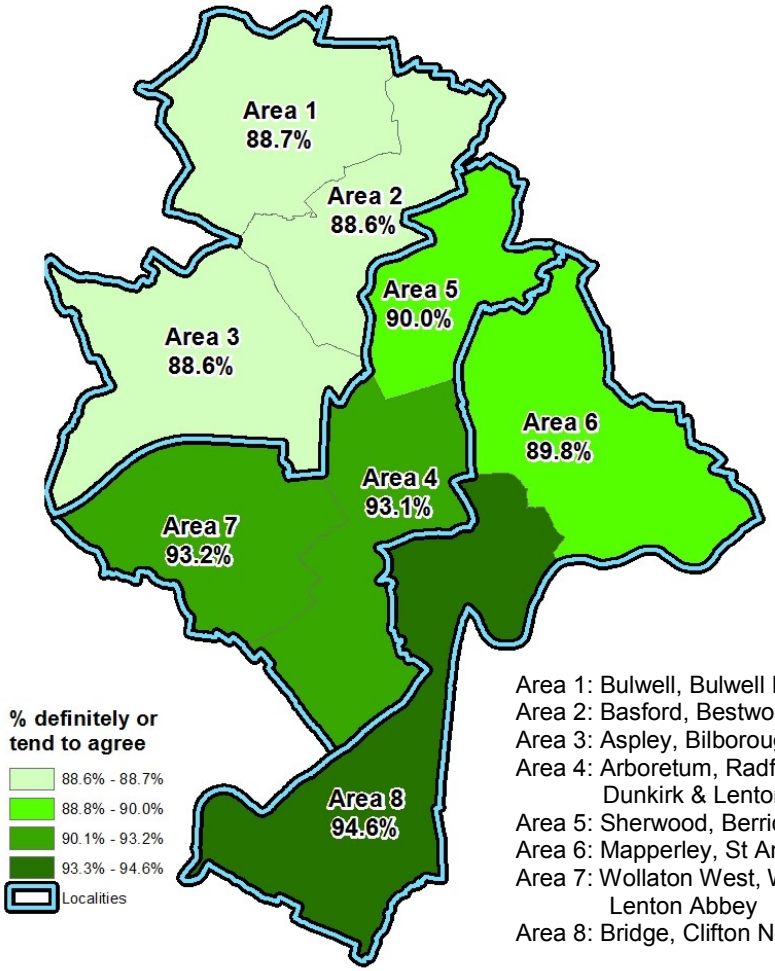
Satisfaction by disability or long term illness



4: Local Area Cohesion

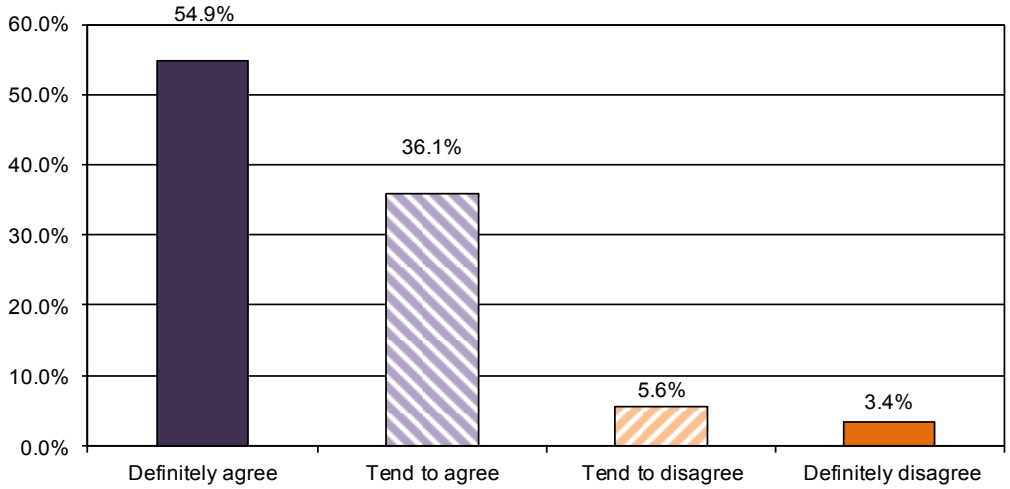
Headline: 91% agree that people from different backgrounds get on well

Percentage of respondents who definitely or tend to agree their local area is a place where people from different backgrounds get on well.

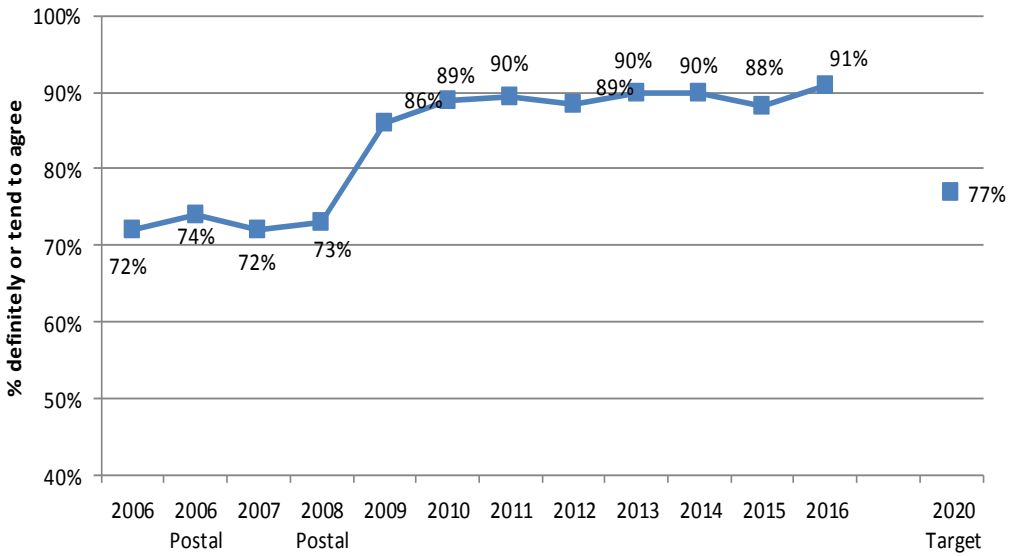


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
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Area 8: Bridge, Clifton North, Clifton South

Local Area Cohesion



City change over time (percentage agree or tend to agree)

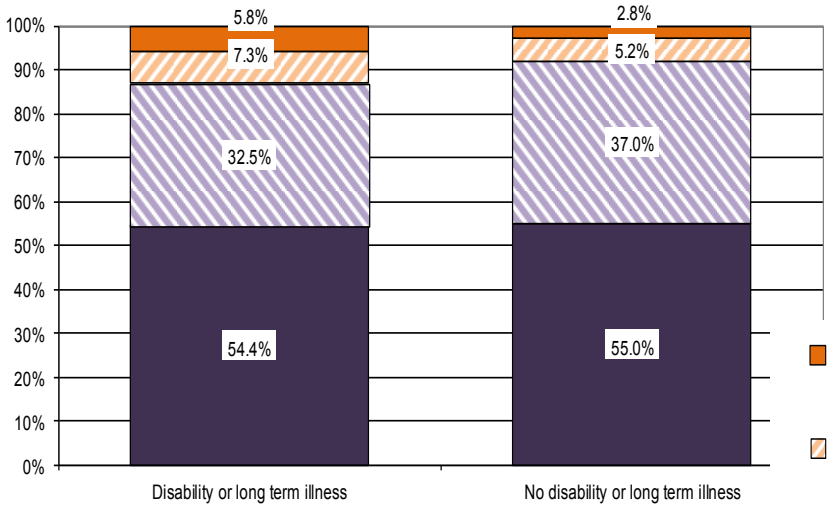


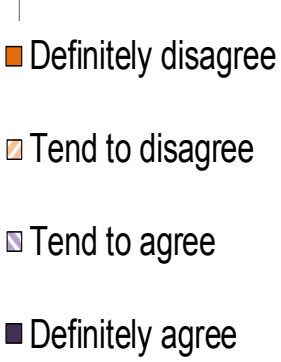
Based on 1,882 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

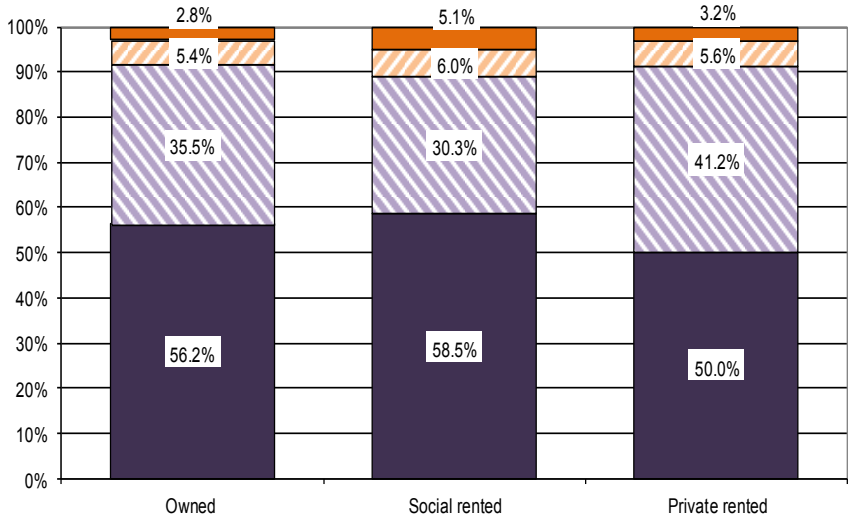
- The proportion of respondents who agree that, in their local area, people from different backgrounds tend to get on well remains high at 91%.
- Area 8 has the highest level of agreement and Area 3 the lowest.
- There is little variation with agreement falling between 86.9% and 92.2% for all demographic groups.

Opinion by disability

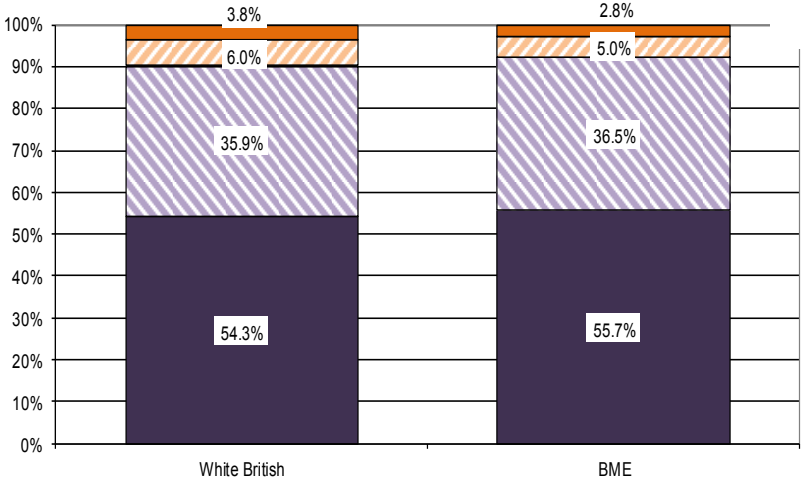




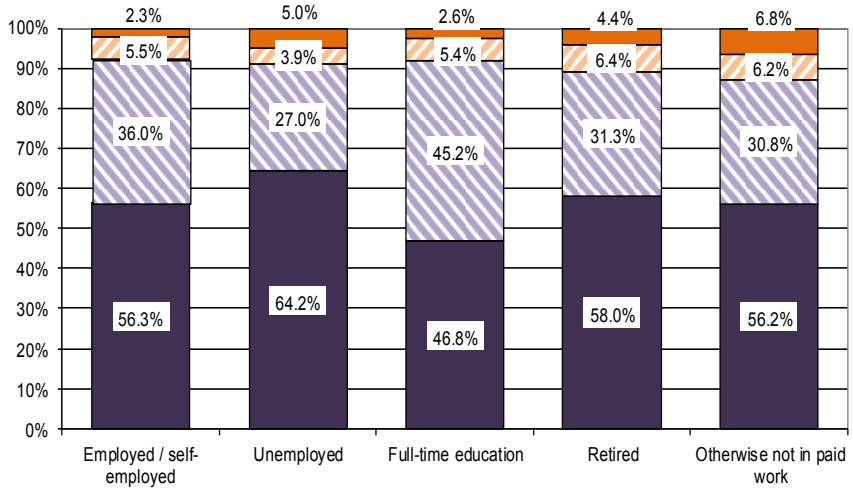
Opinion by housing tenure



Opinion by ethnicity



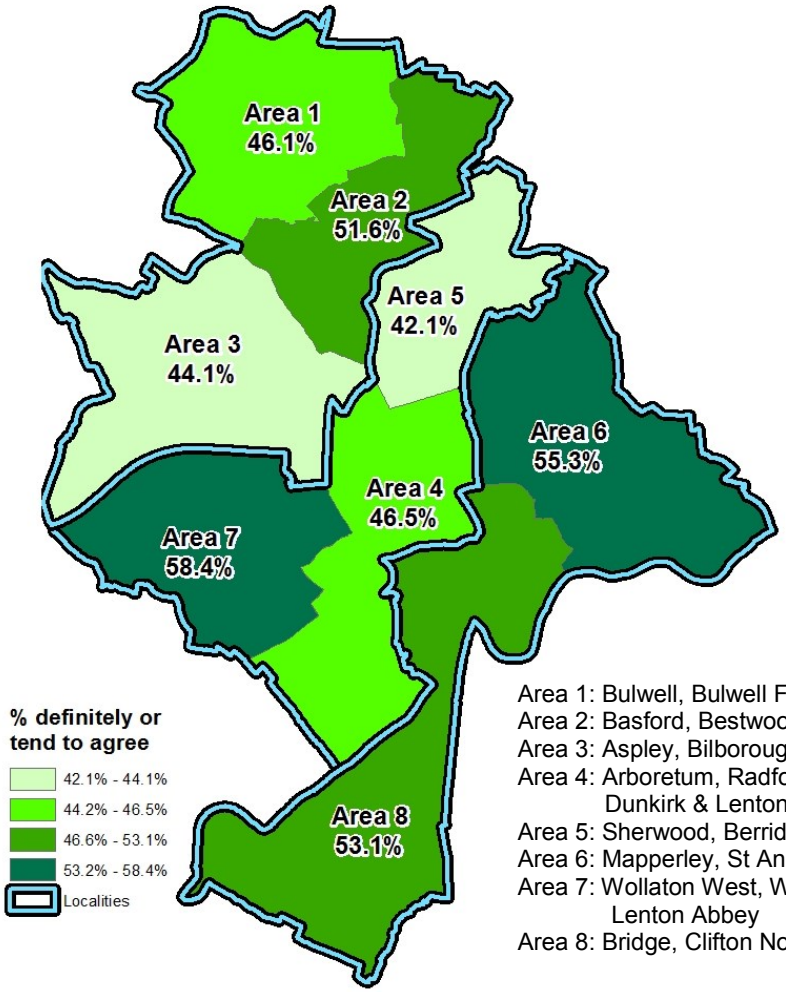
Opinion by employment status



5: Ability to influence local decisions

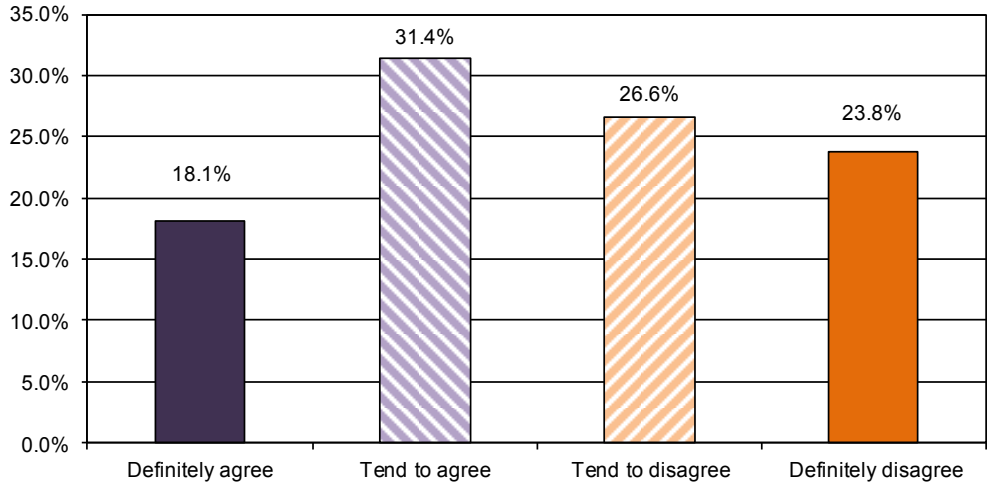
Headline: 50% feel they can influence decisions

Percentage of respondents who definitely or tend to agree they can influence decisions which affect their local area

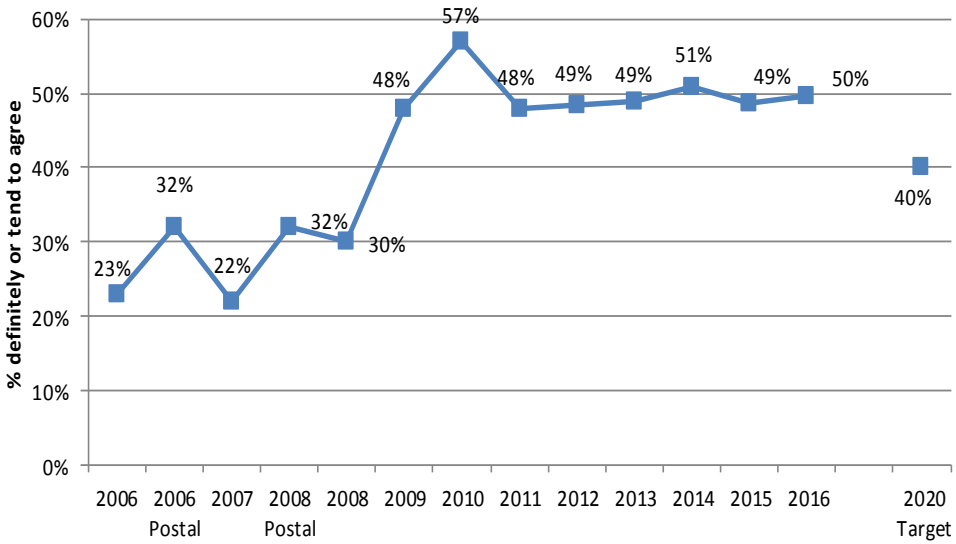


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to influence local decisions



City change over time (percentage definitely or tend to agree)

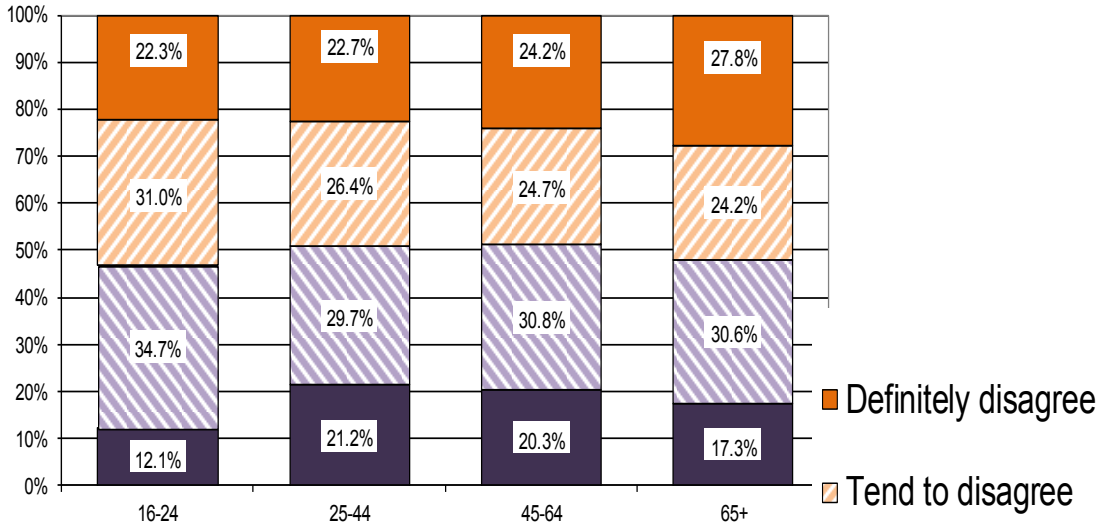


Based on 1,668 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

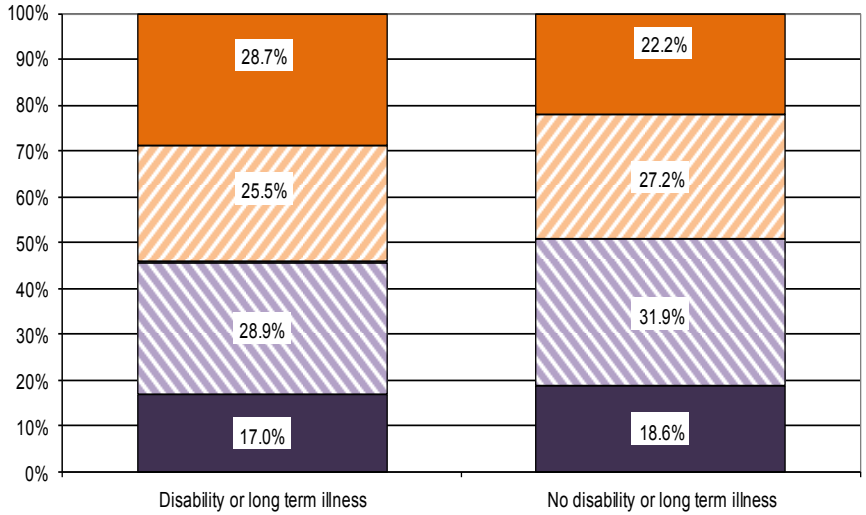
Key Points

- Area 7 has the highest proportion of people who agree they can influence decisions that affect the local area, Area 5 has the lowest proportion.
- Employed people and households with children are the most likely to agree that they can influence decisions.
- People with a disability or long term illness are least likely to agree.

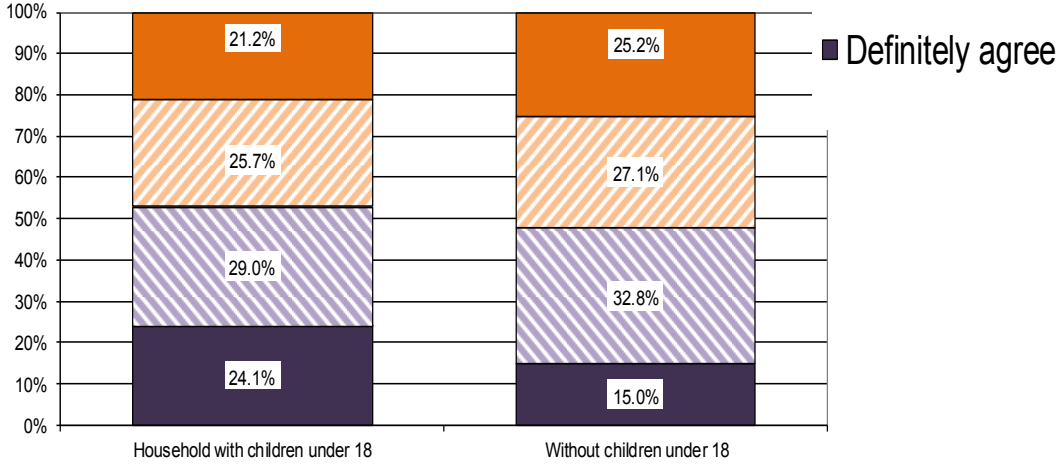
Opinion by age



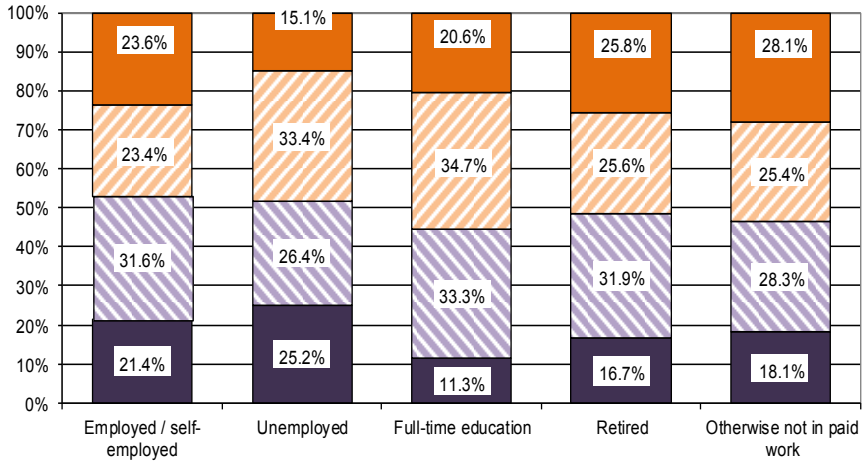
Opinion by disability or long term illness



Opinion by children in households



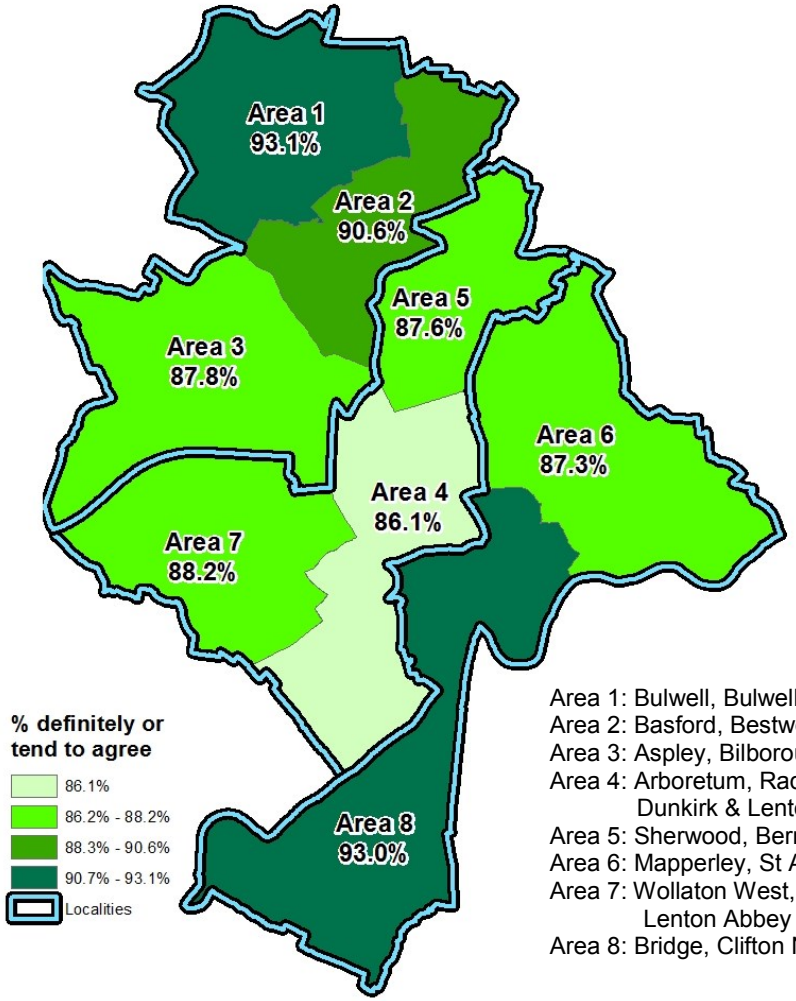
Opinion by employment status



6: Ability to rely on local people

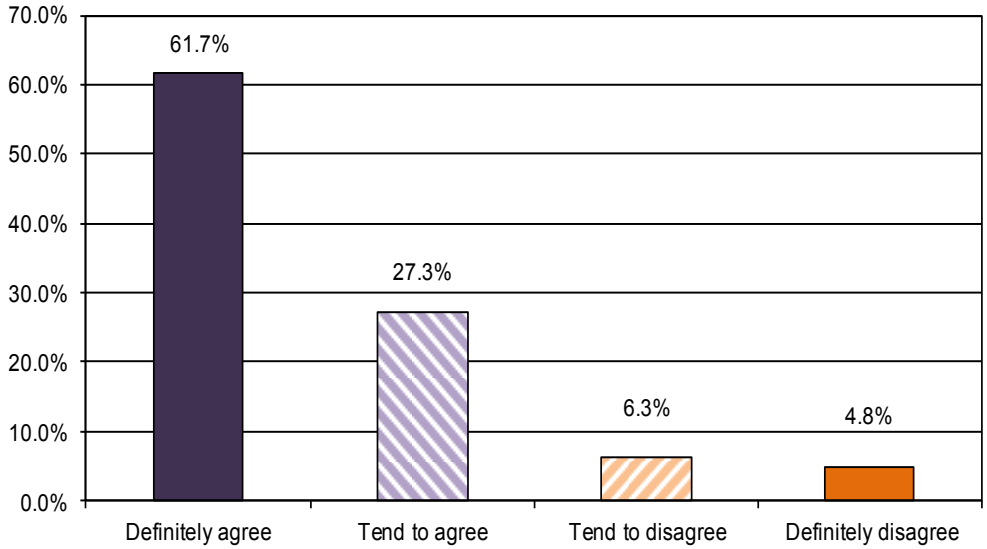
Headline: 89% of people agree they can rely on friends, family or neighbours

Percentage of respondents who definitely or tend to agree they can rely on local people (friends, family, neighbours) to provide help.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to rely on local people to help

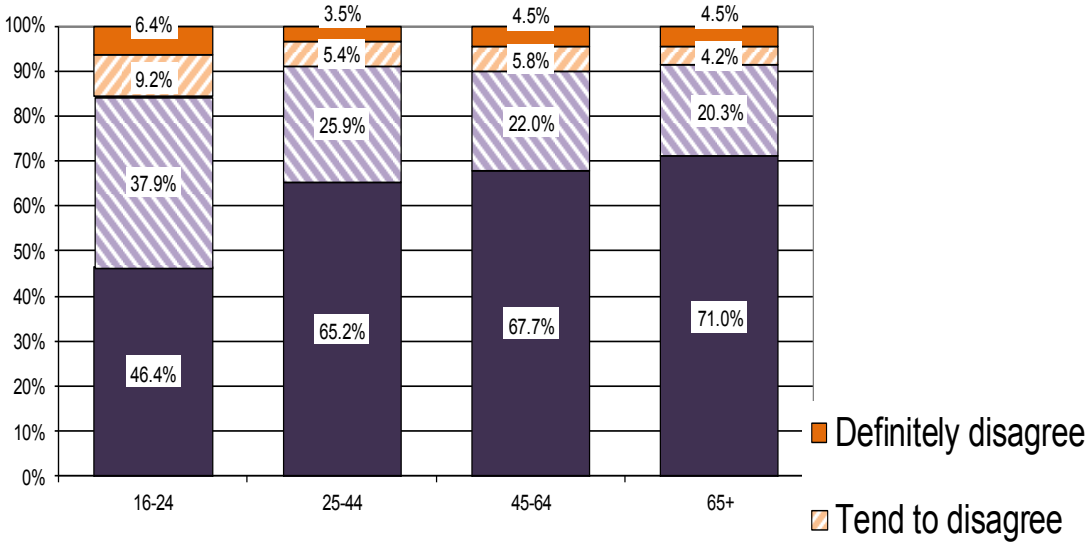


Based on 1,944 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

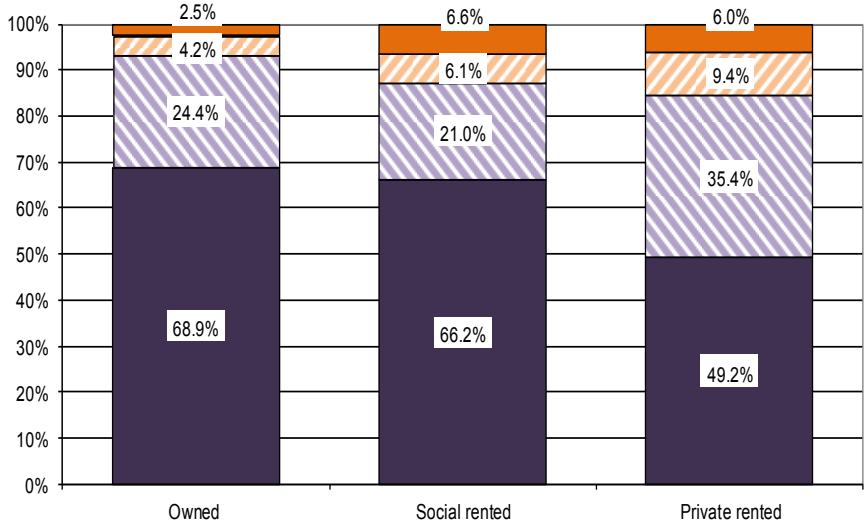
Key Points

- People in Area 1 and Area 8 are most likely to agree that they can rely on local people. People in Area 4 are least likely to agree.
- People who own their home are most likely to agree they can rely on local people.
- People in full time education are the least likely to agree.

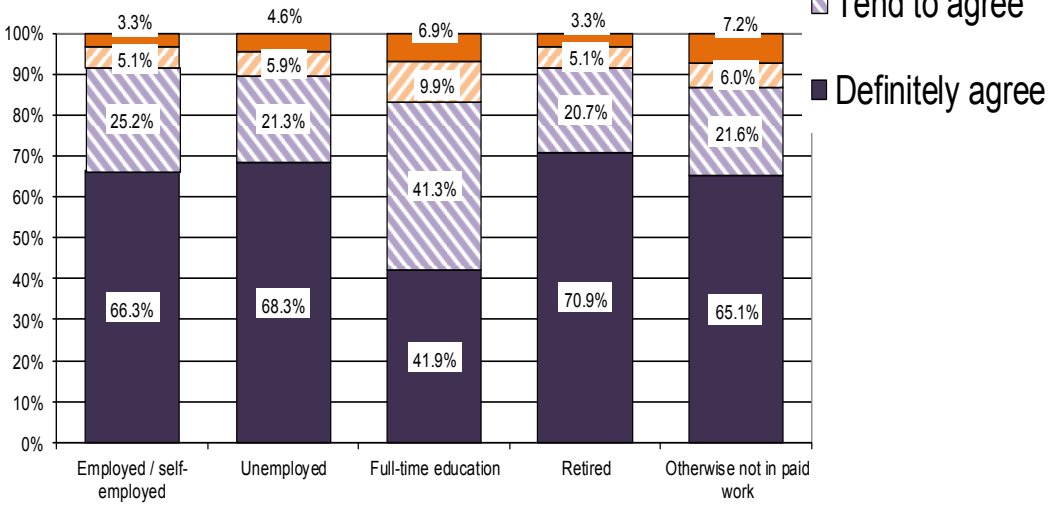
Opinion by age



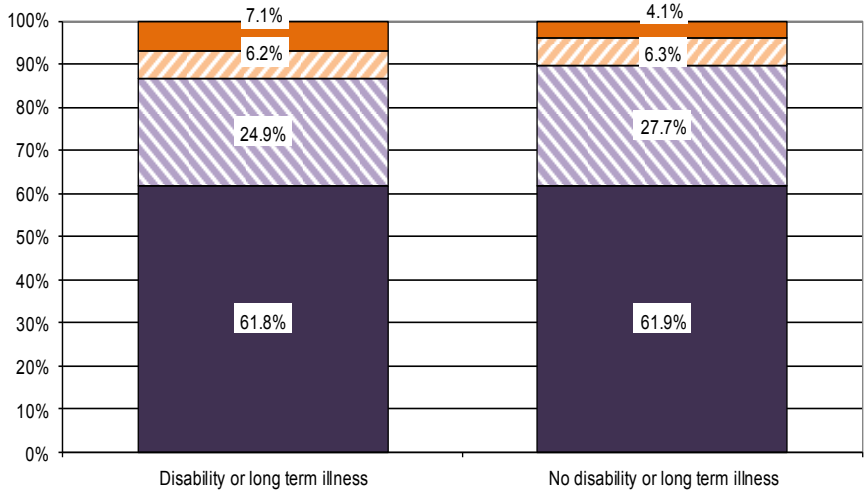
Opinion by housing tenure



Opinion by employment status



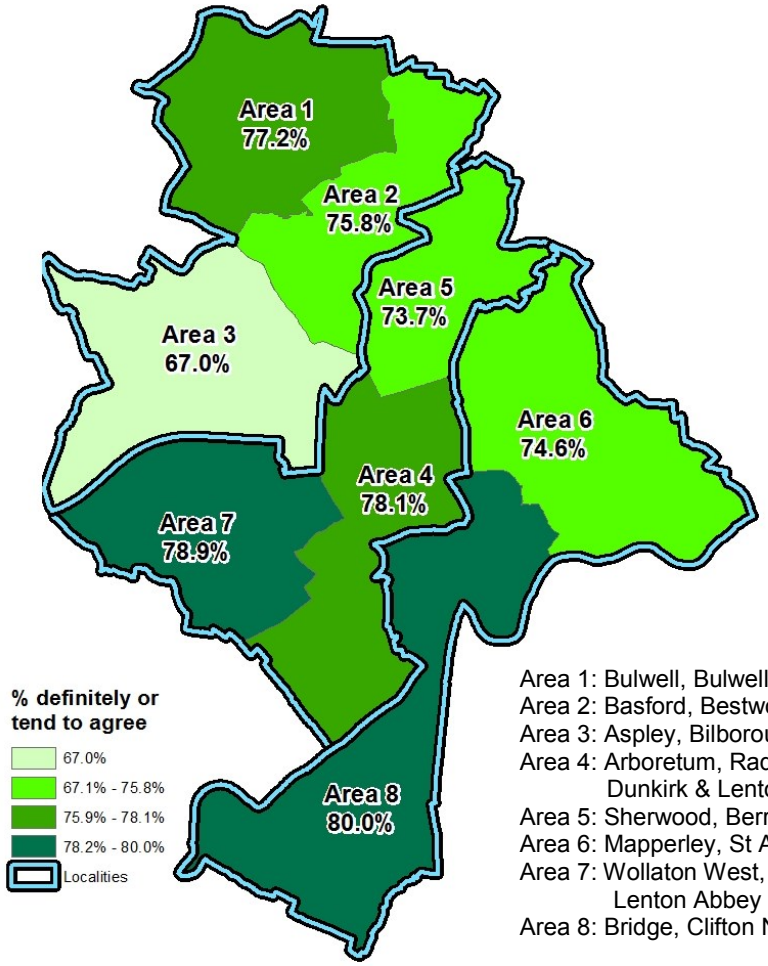
Opinion by disability or long term illness



7: Ability to rely on local groups

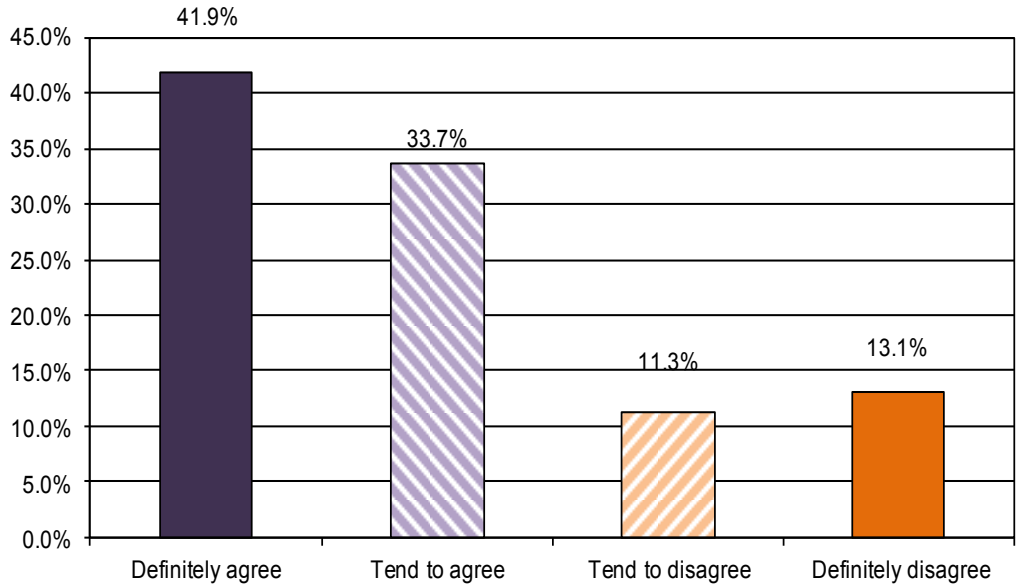
Headline: 76% of people agree they can rely on local groups for help

Percentage of respondents who definitely or tend to agree they can rely on local people (voluntary, faith groups etc) to provide help.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to rely on local groups for help

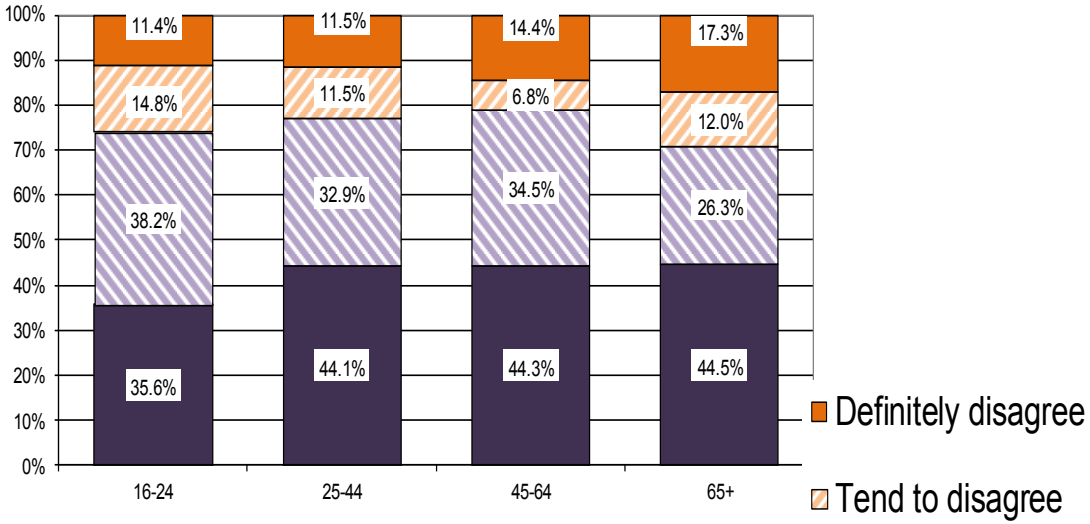


Based on 1,361 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

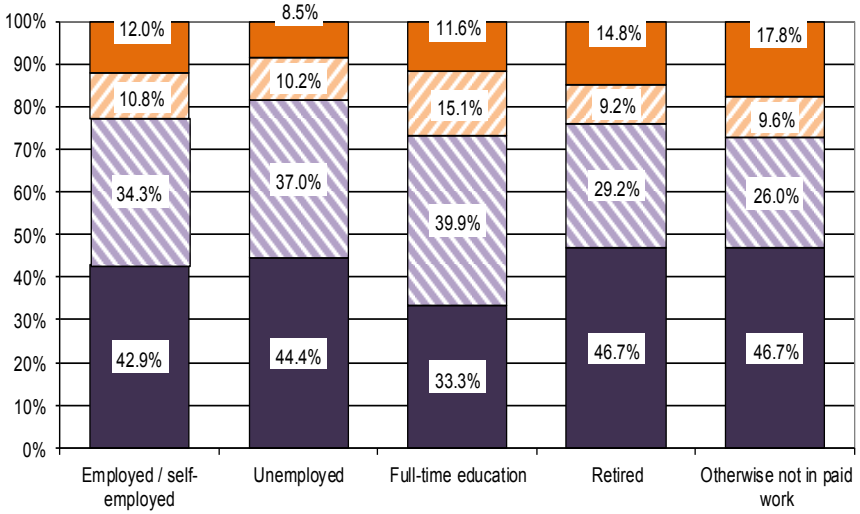
Key Points

- Area 8 has the highest proportion of respondents who agree they can rely on local groups for help.
- The highest proportions are amongst the 45-64 age group.
- People with a disability or long term illness are least likely to agree.

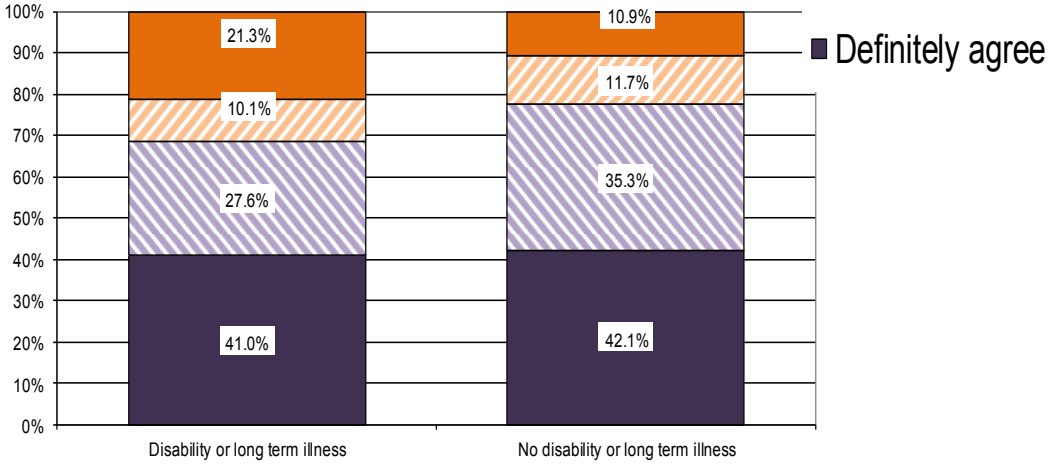
Opinion by age



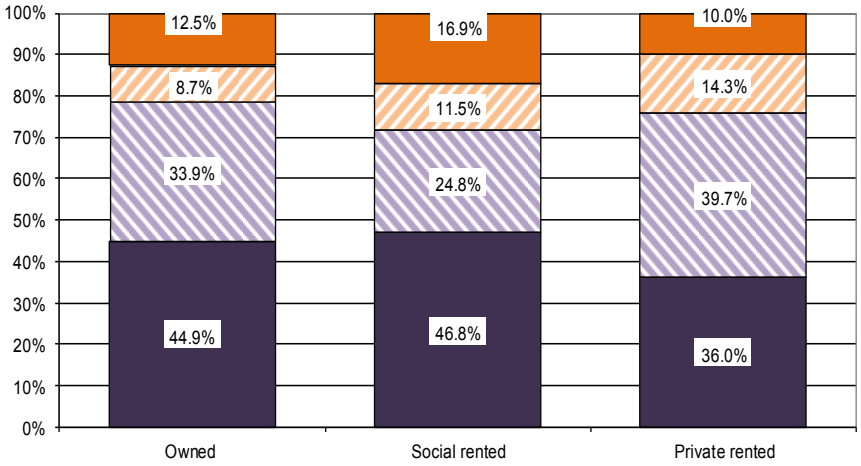
Opinion by employment status



Opinion by disability or long term illness



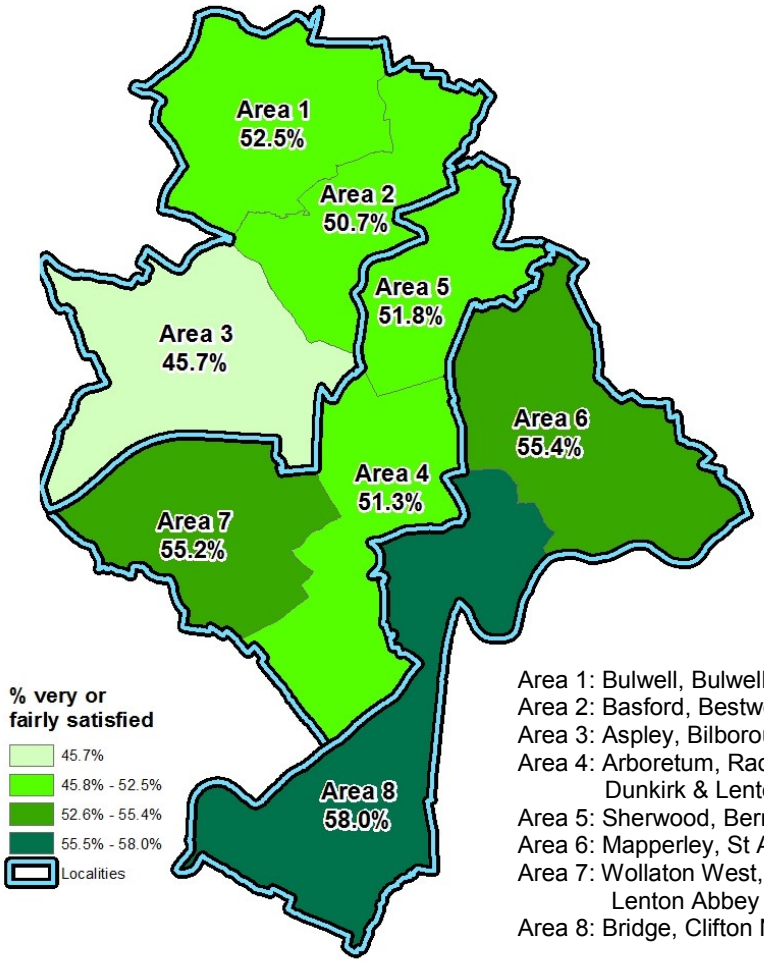
Opinion by tenure



8: Satisfaction with the range of events

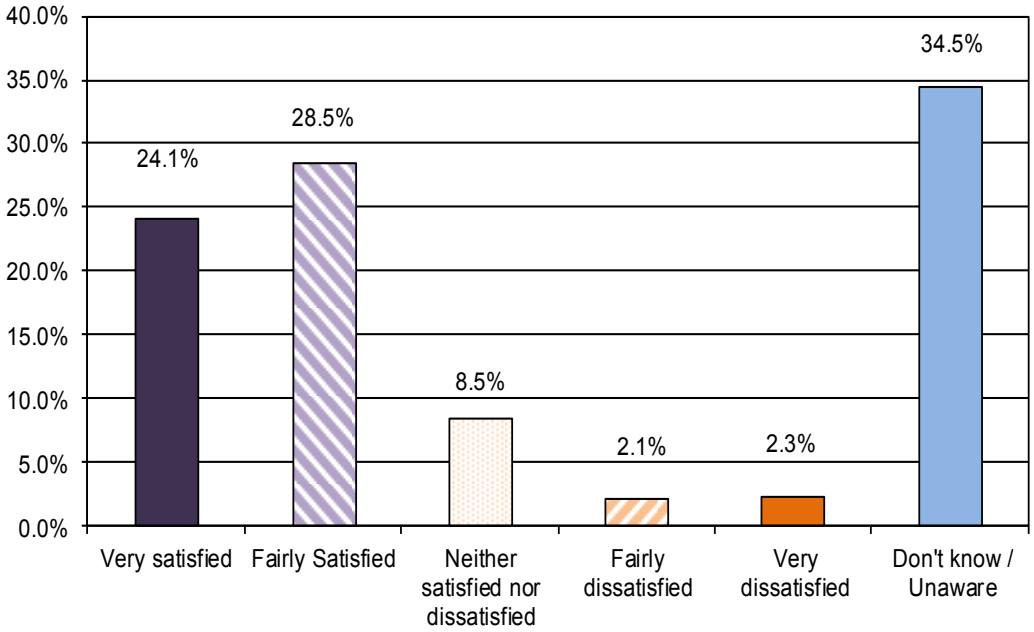
Headline: 53% of people are satisfied with the range of events in their local area

Percentage of respondents who are very or fairly satisfied with the range of events in their local area



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with range of local events

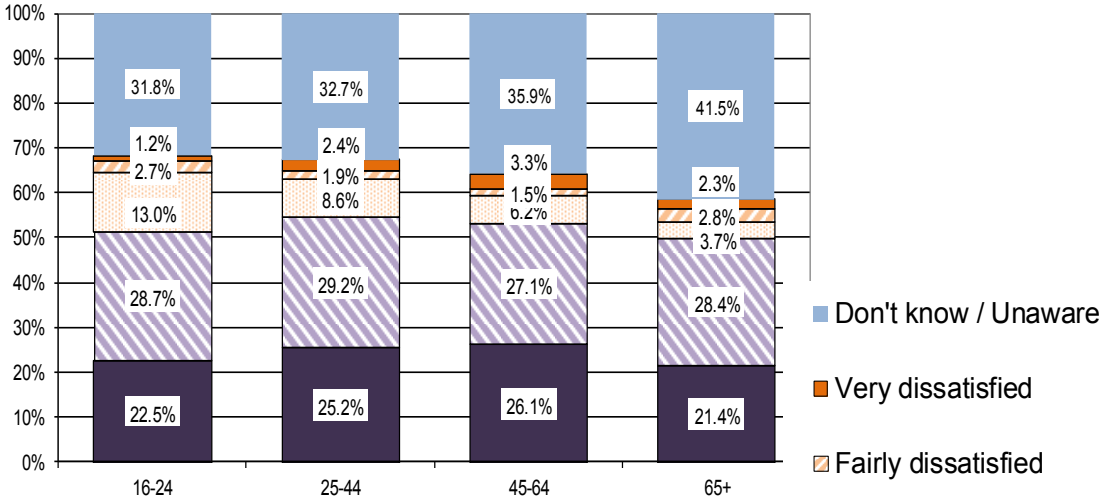


Based on 2,002 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

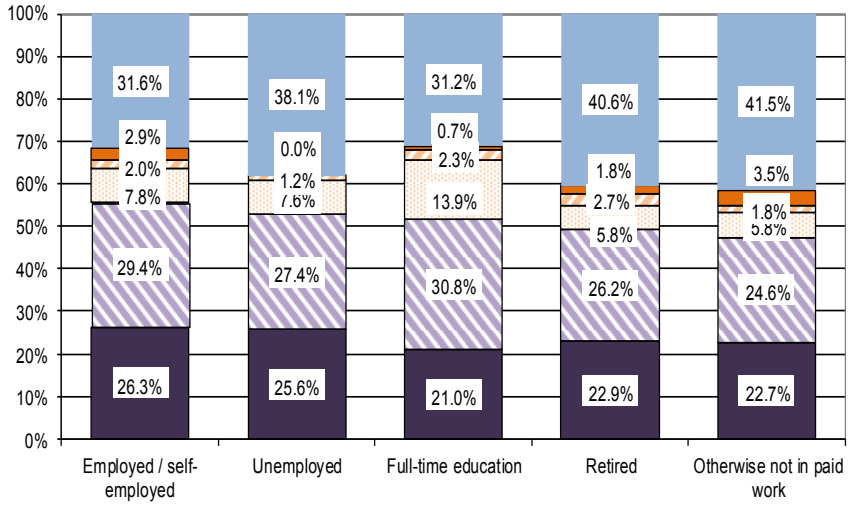
Key Points

- Respondents in Area 8 are most satisfied with the range of local events, people in Area 3 are least satisfied. Overall, more than a third of respondents have no opinion or were unaware of any local events.
- People who live in a household with children are the most satisfied with the range of events.
- People with a disability or long term illness are the least satisfied, they are also the most likely to have no opinion or to be unaware of any local events.

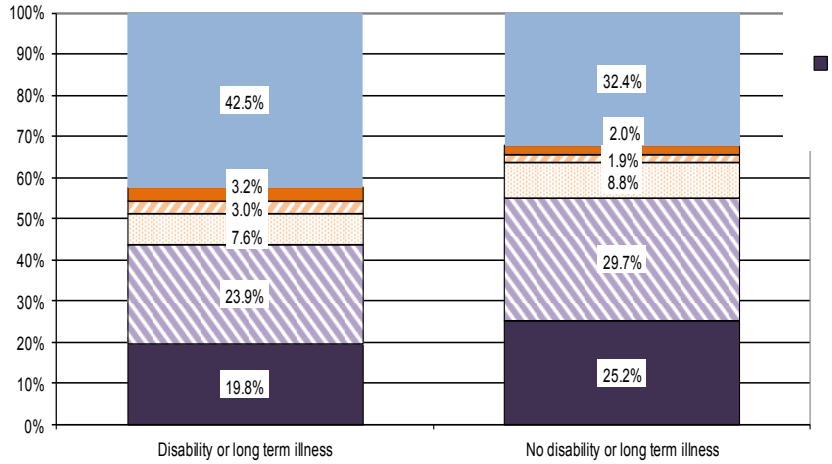
Opinion by age



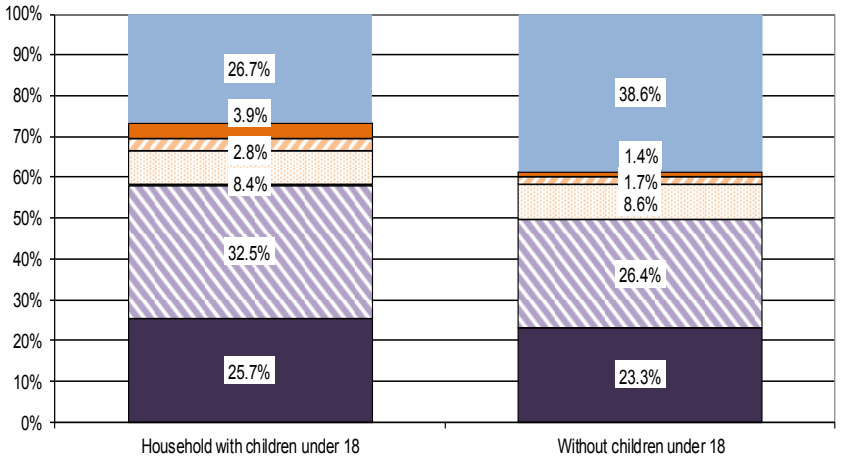
Opinion by employment status



Opinion by disability or long term illness



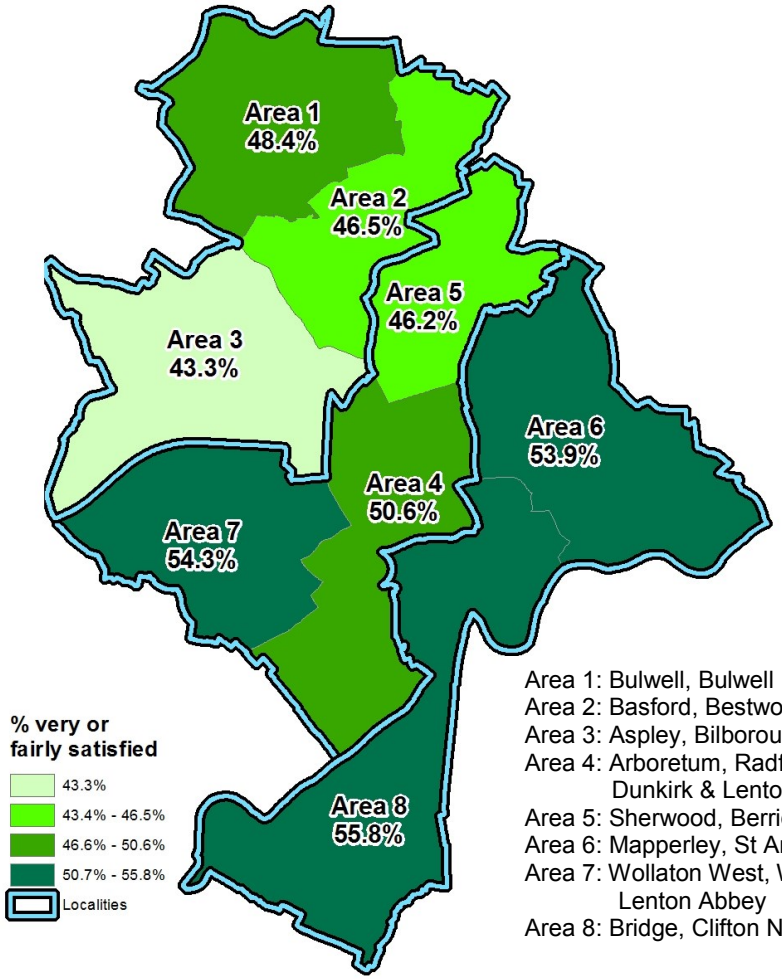
Opinion by children in household



9: Satisfaction with the quality of events

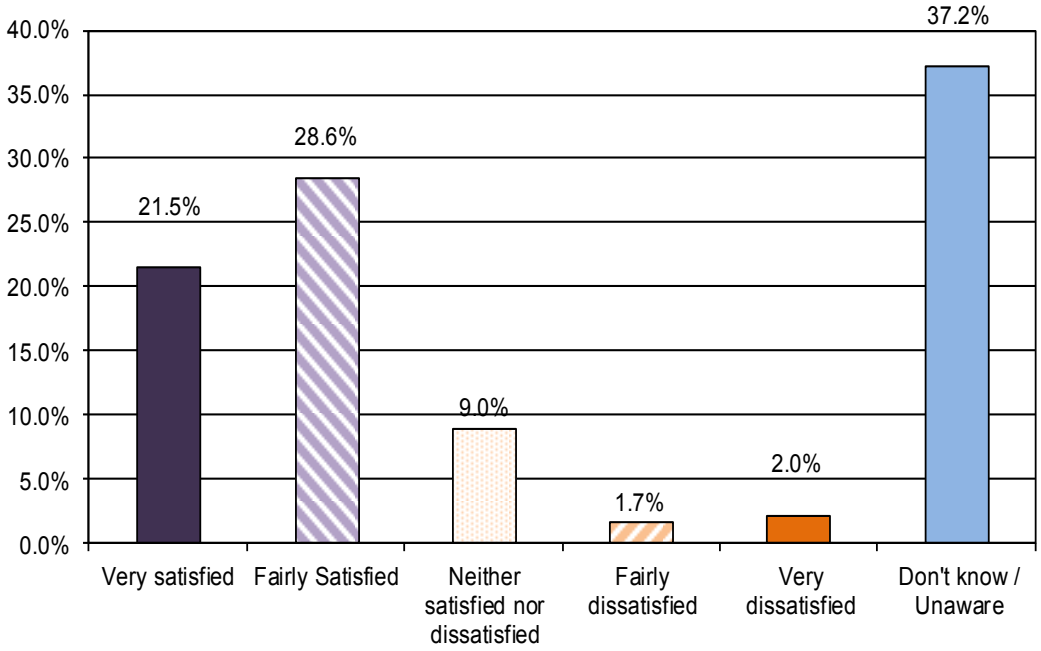
Headline: 50% of people are satisfied with the quality of events in their local area

Percentage of respondents who are very or fairly satisfied with the quality of events in their local area



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with quality of local events

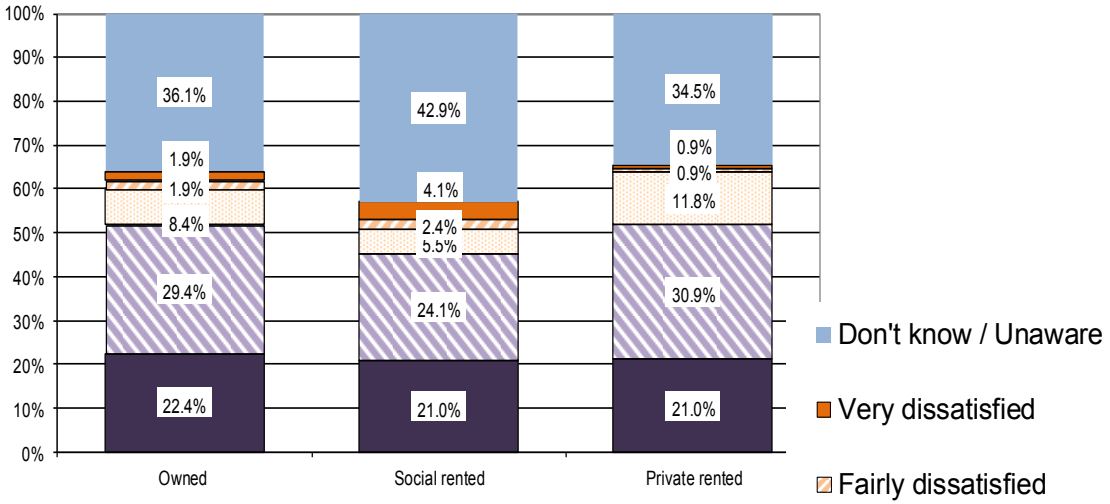


Based on 1,998 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

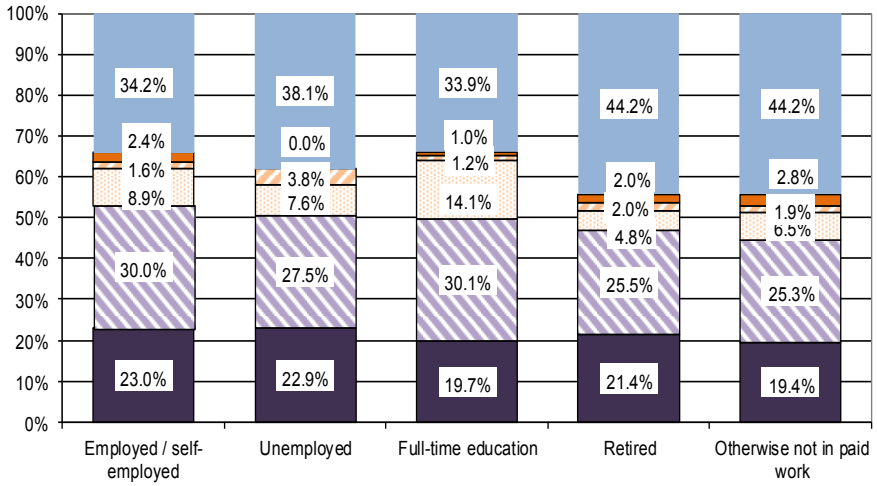
Key Points

- Respondents in Areas 8 and 7 are the most satisfied with the quality of local events, people in Area 3 are the least satisfied.
- People living in households with children are the most satisfied with the quality of events.
- People with a disability or long term illness and people 'otherwise not in paid work' are the least satisfied, they are also the most likely, along with the over 65s to have no opinion or to be unaware of any local events.

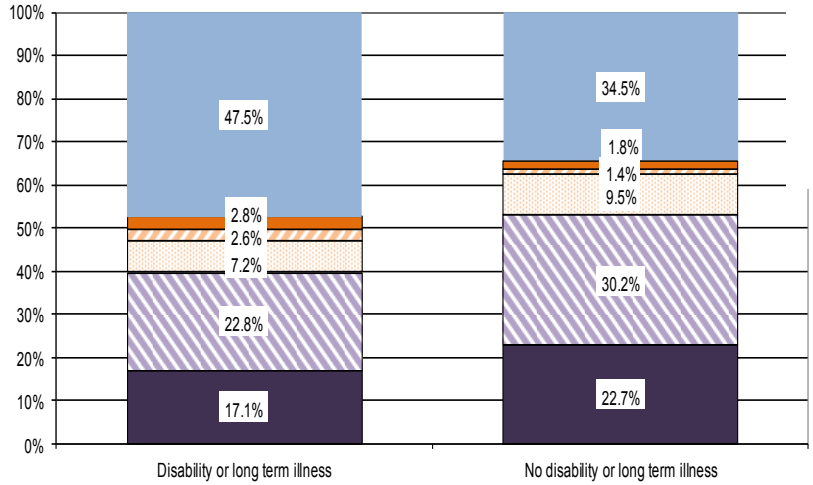
Opinion by tenure

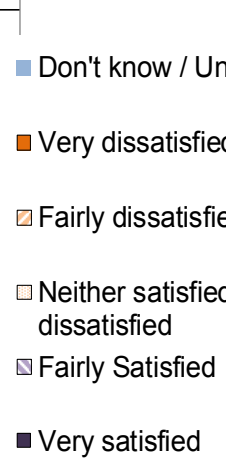


Opinion by employment status

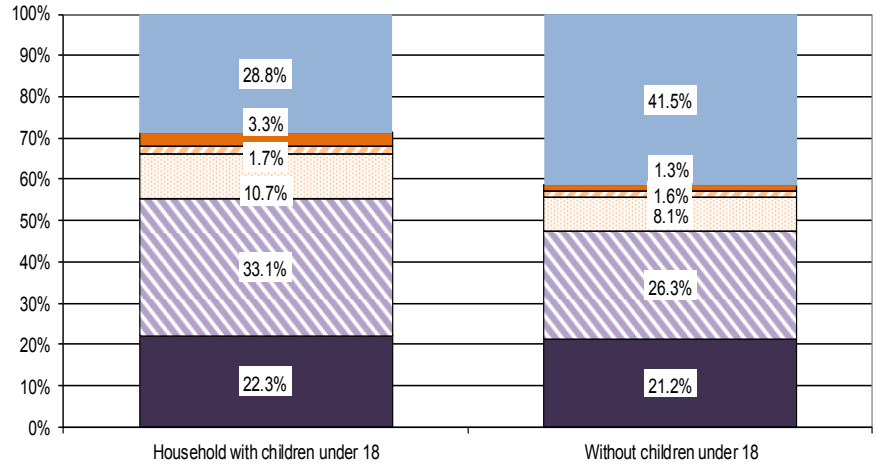


Opinion by disability or long term illness





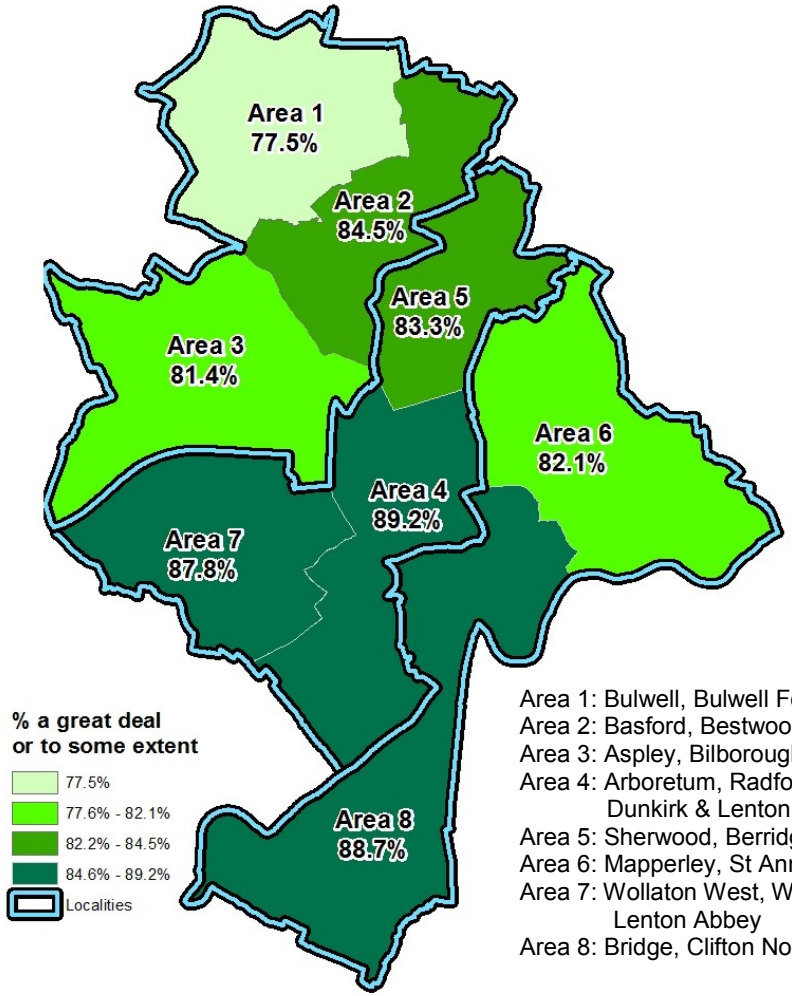
Opinion by children in household



10: Fair treatment

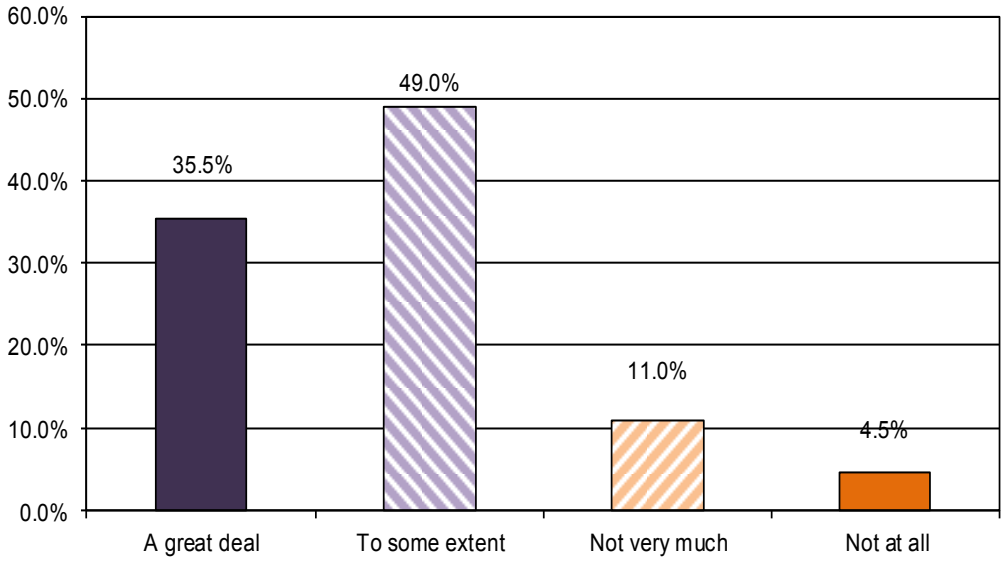
Headline: 85% think that the Council treats them fairly

Percentage of respondents who think that the Council treats them fairly a great deal or to some extent.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council treats you fairly

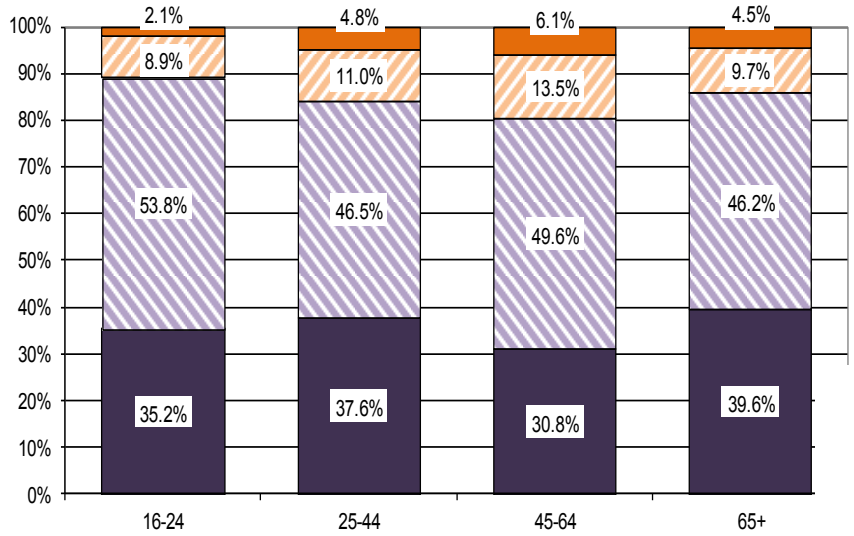


Based on 1,772 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. This is a new question, a similar question was asked in previous

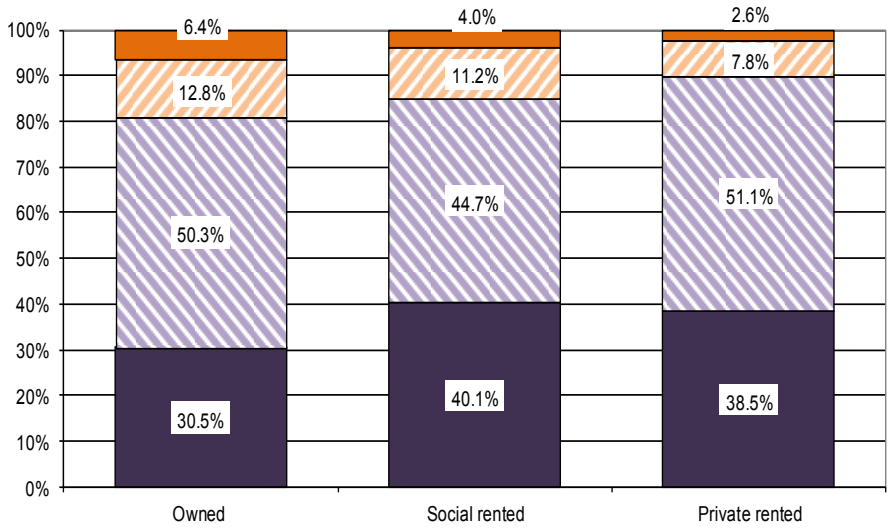
Key Points

- Area 4 has the highest percentage of respondents who think they are treated fairly by the Council.
- More than 90% of people in full time education agree.
- People who have a disability or long term illness and those who own their own home are least likely to agree.

Opinion by age

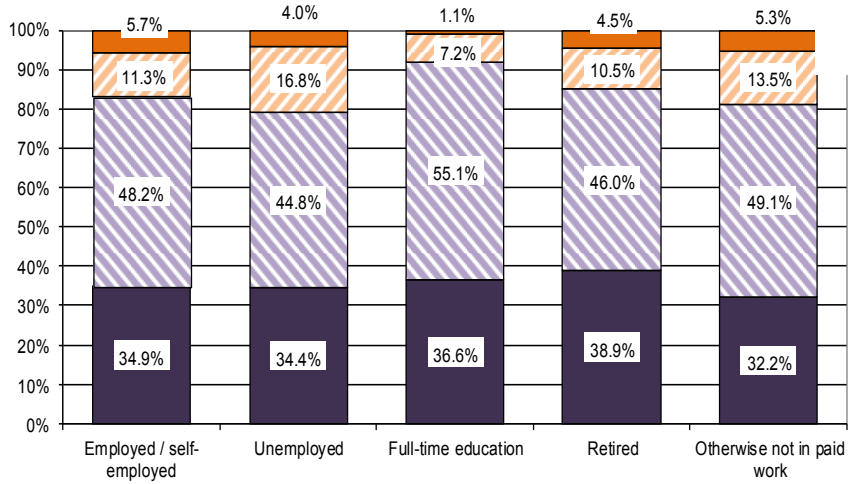


Opinion by housing tenure

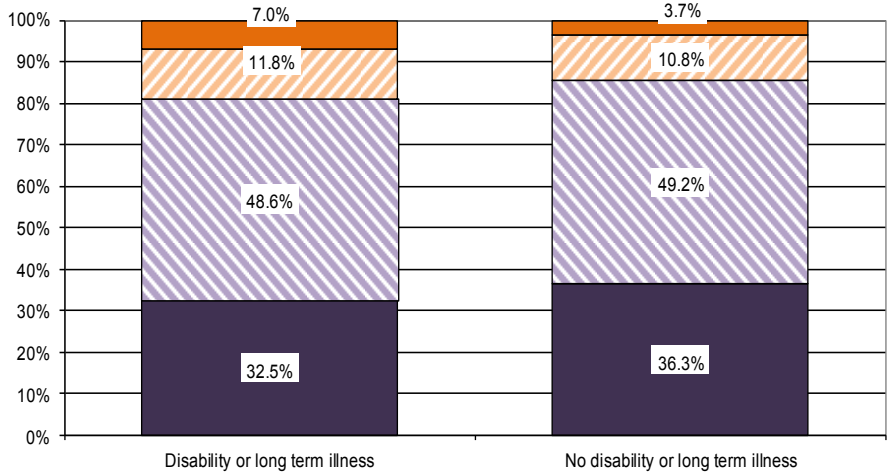


Not at all
Not very much
To some extent
A great deal

Opinion by employment status



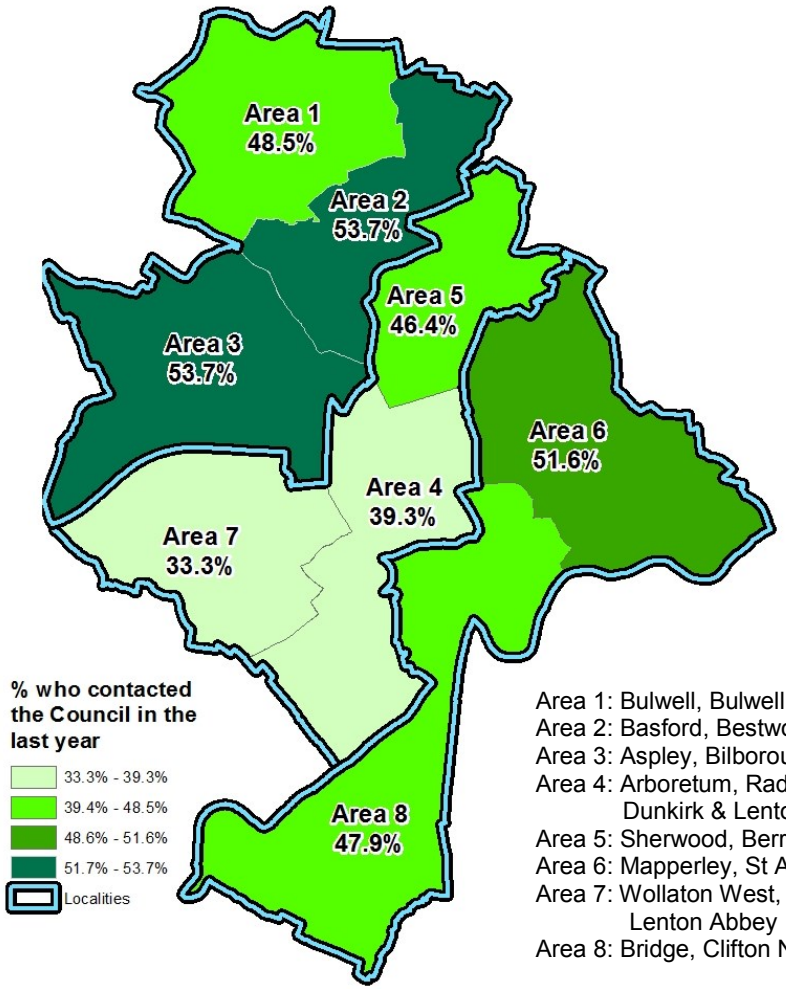
Opinion by disability or long term illness



11: Contacting the Council

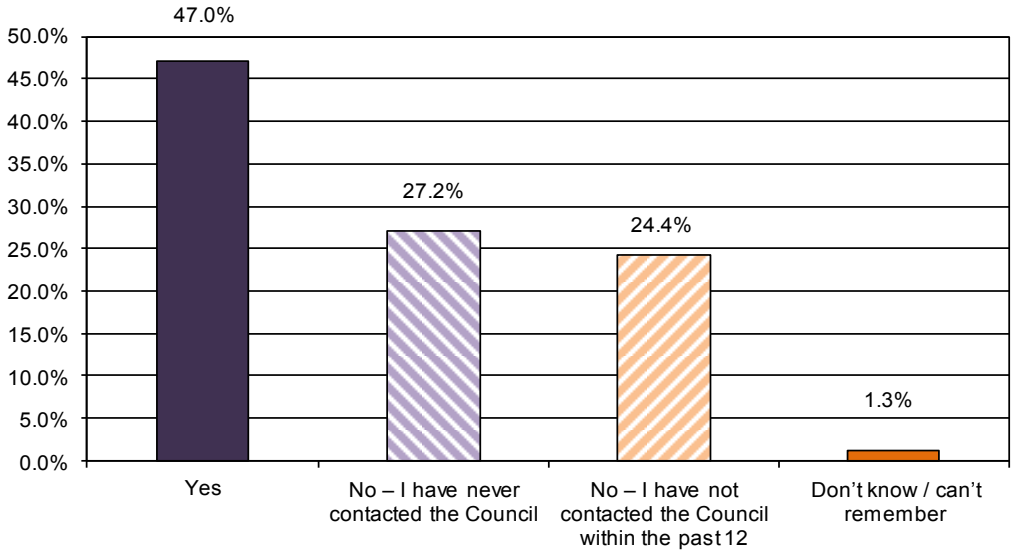
Headline: 47% have contacted the Council

Percentage of respondents who have contacted the Council in the last year

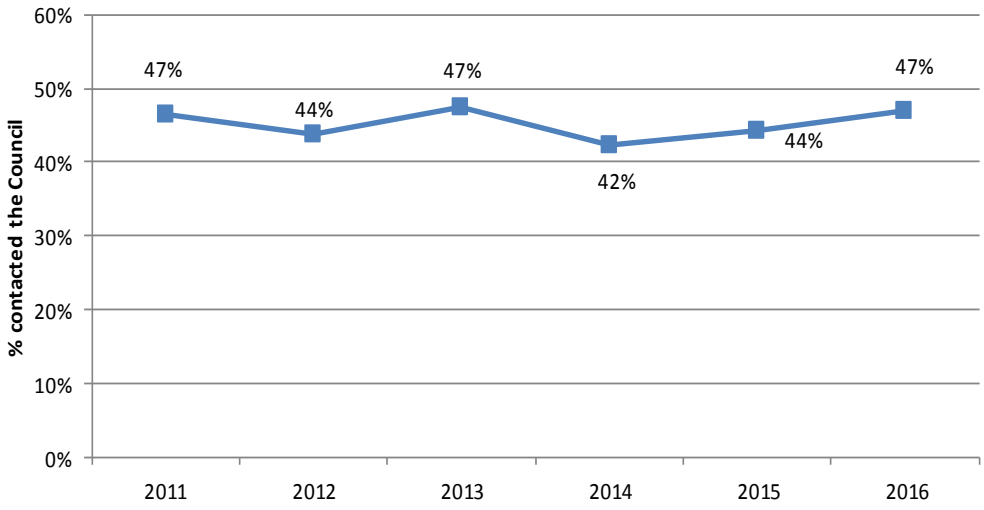


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Have people contacted the Council in the last year.



City Change over time.

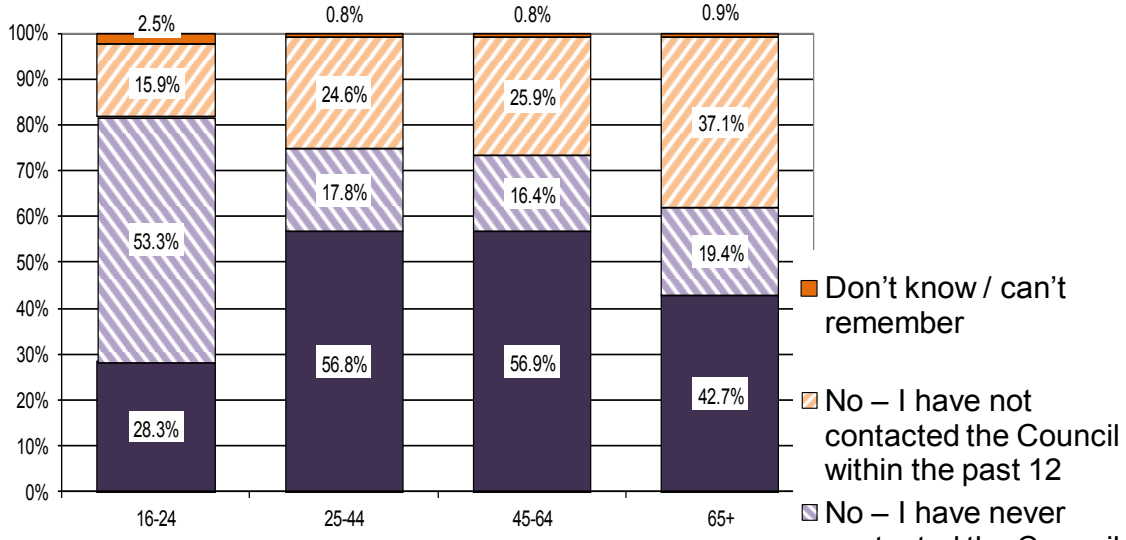


Based on 2,005 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

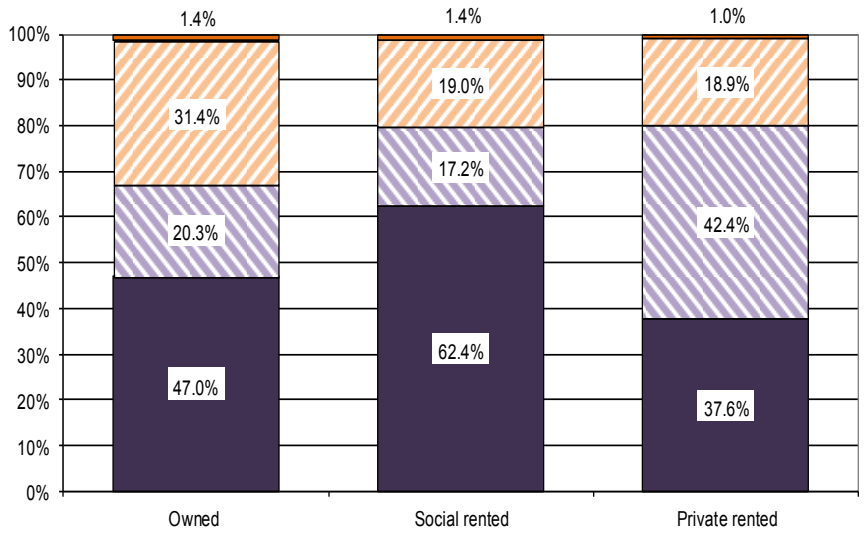
Key Points

- Area 2 and Area 3 have the largest proportion of respondents who contacted the Council, Area 7 has the smallest proportion.
- People in Social Rented Housing and those 'otherwise not in paid work' are most likely to contact the Council.
- People in full time education are least likely to contact the Council.

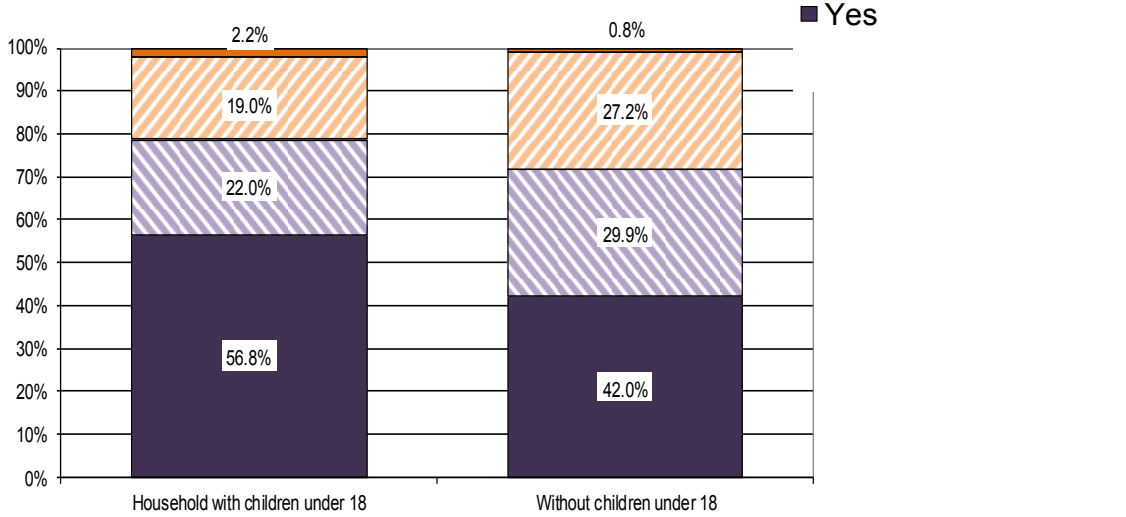
Contact by age



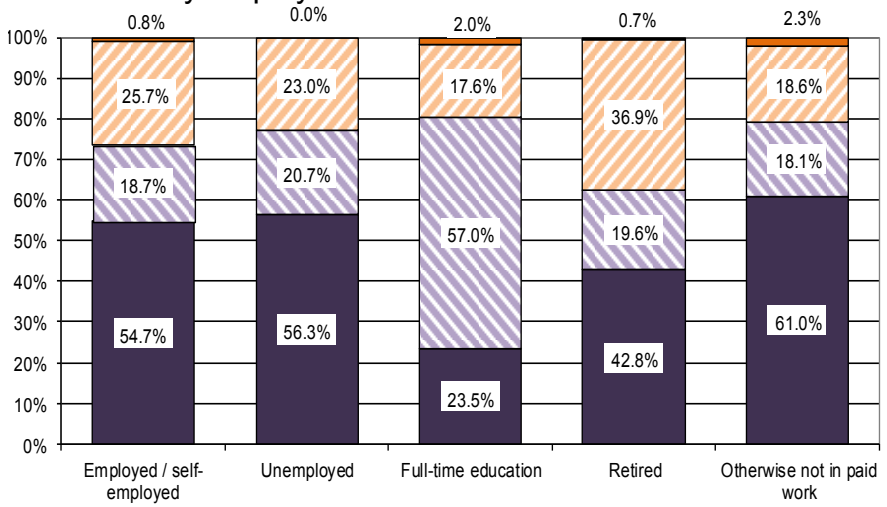
Contact by housing tenure



Contact by children in household



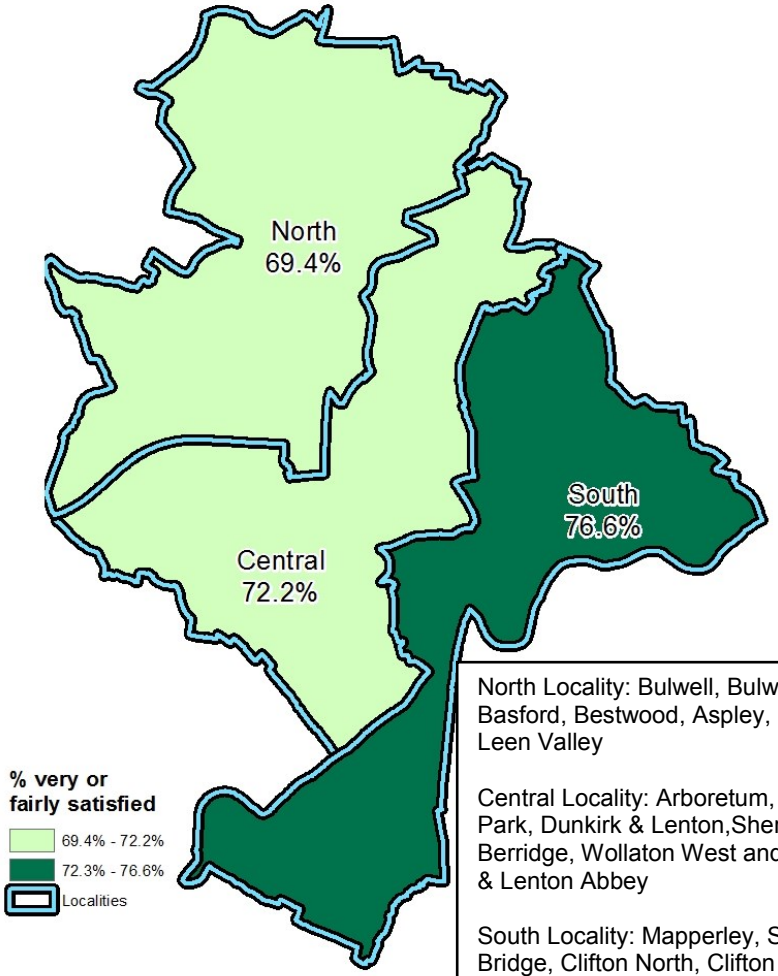
Contact by employment status



12: Satisfaction with handling of a query

Headline: 73% satisfied with the handling of their query

Percentage of respondents who are very or fairly satisfied with how the Council handled their last enquiry

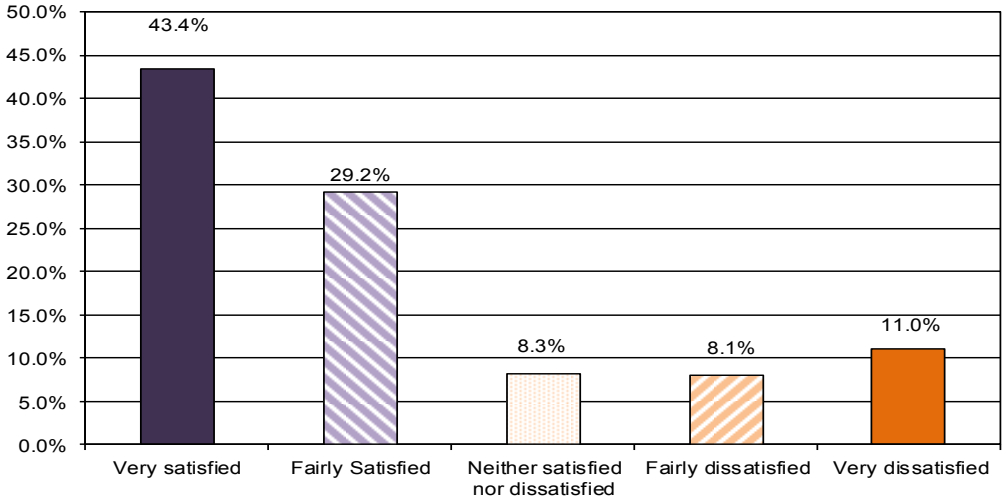


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

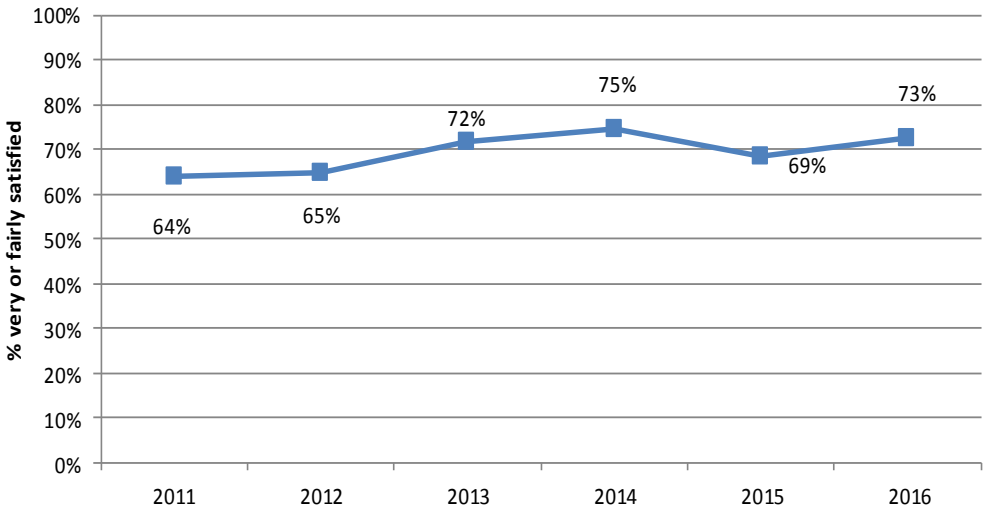
Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Satisfaction with Council's handling of a query



City Change over time

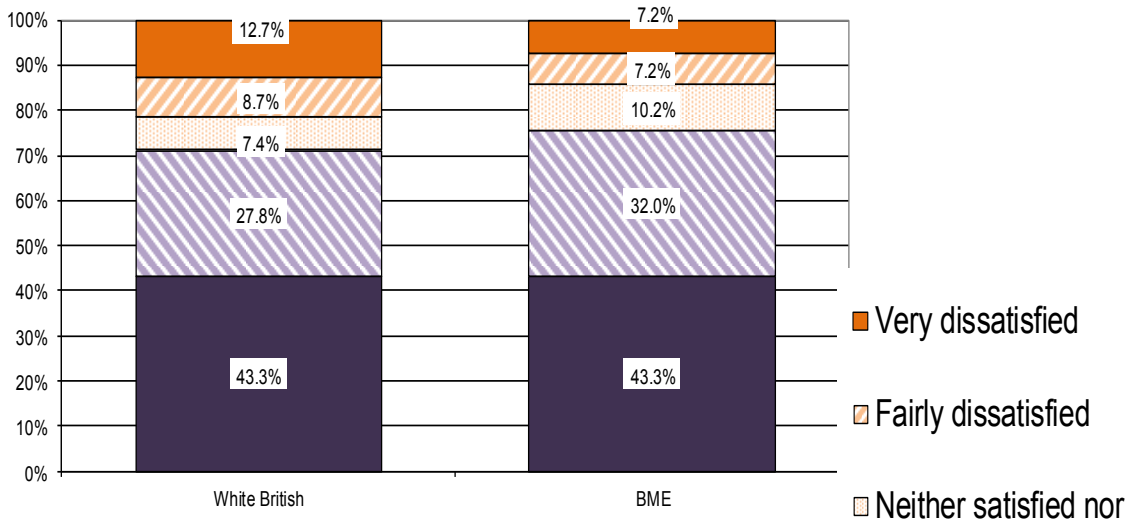


Based on 939 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

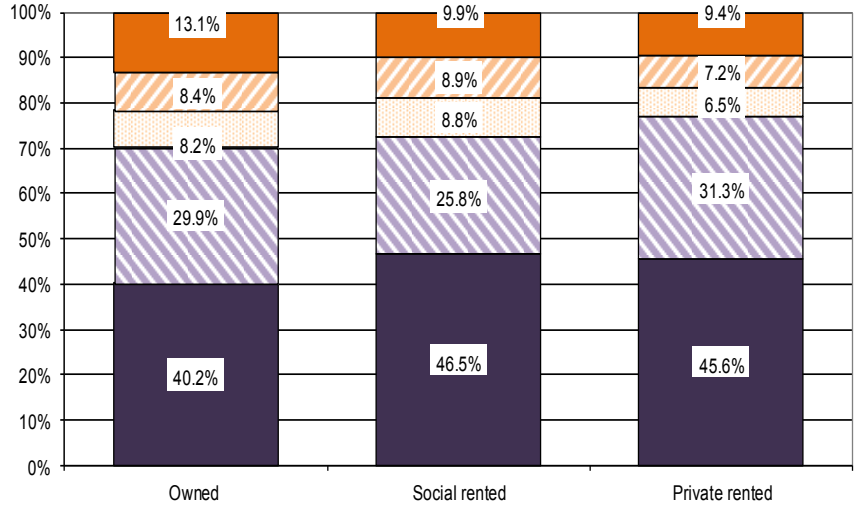
Key Points

- Satisfaction with the Council's handling of queries is highest in the South Locality.
- People renting their home from the private sector are most likely to be satisfied with how their query was handled.
- People with a disability or long term illness are least likely to be satisfied.

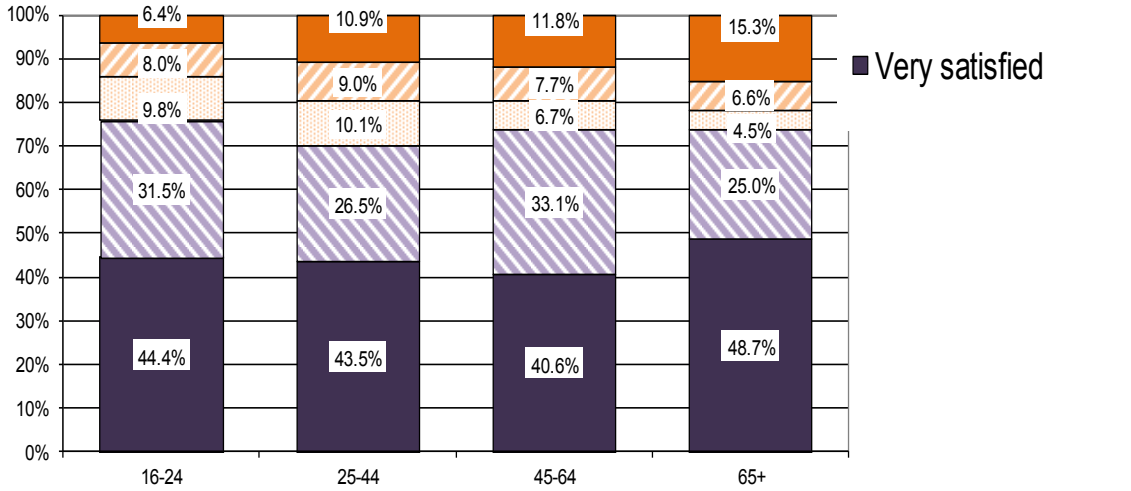
Satisfaction by ethnicity



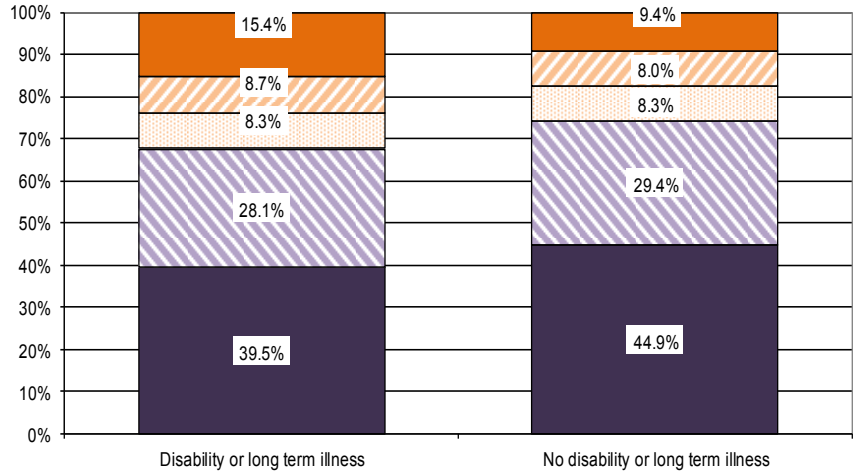
Satisfaction by housing tenure



Satisfaction by age



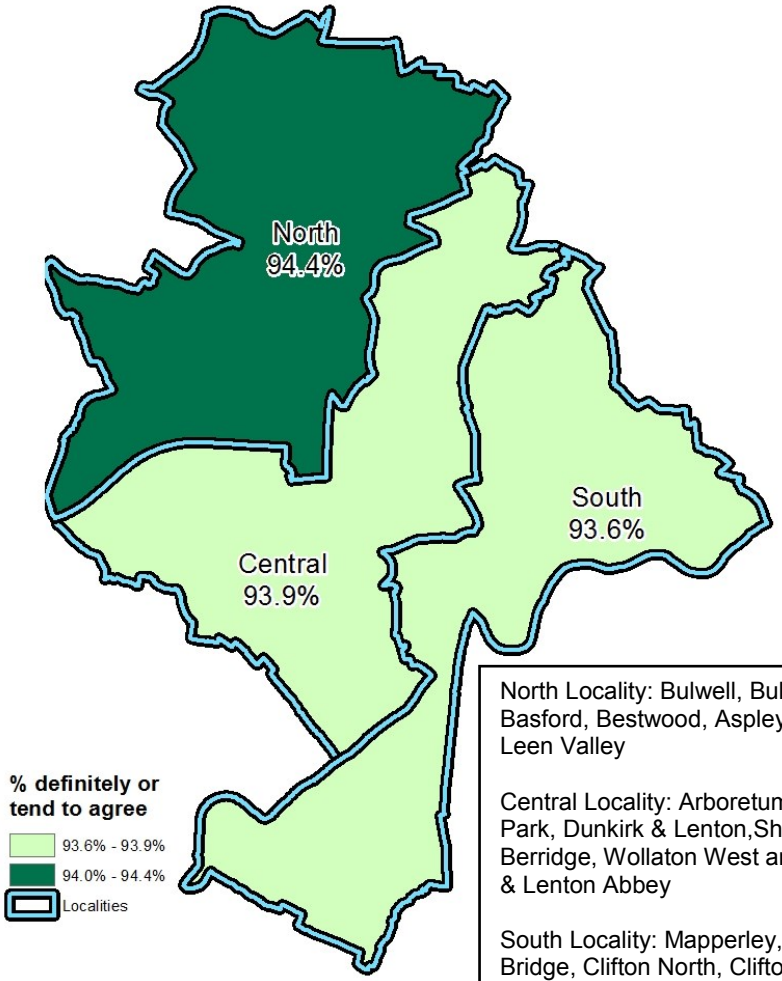
Satisfaction by disability or long term illness



13: Politeness of person handling a query

Headline: 94% agree the person handling their query was polite

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council was polite.

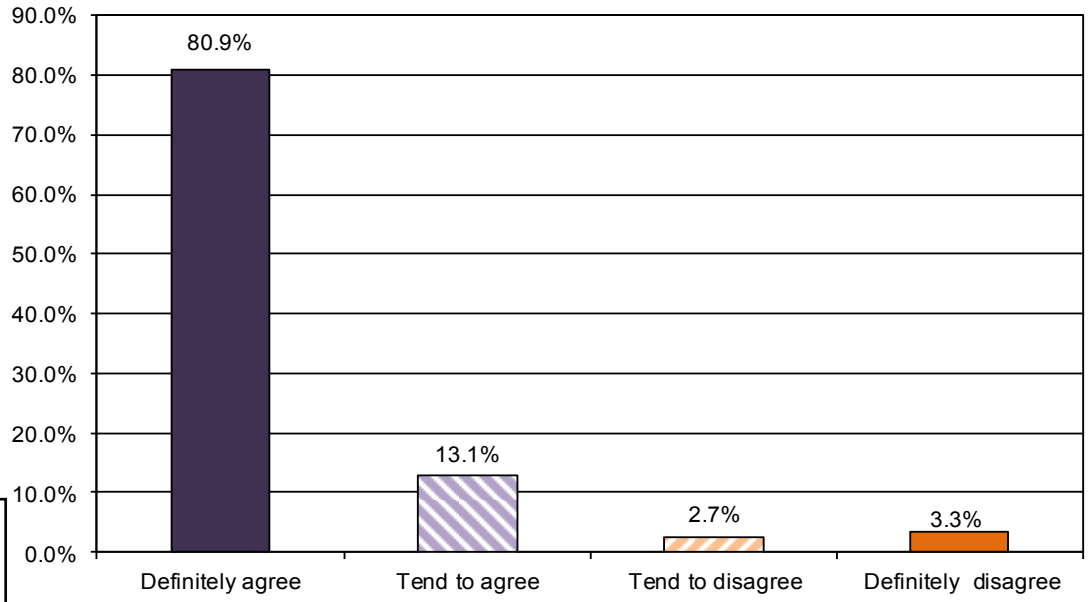


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query was polite

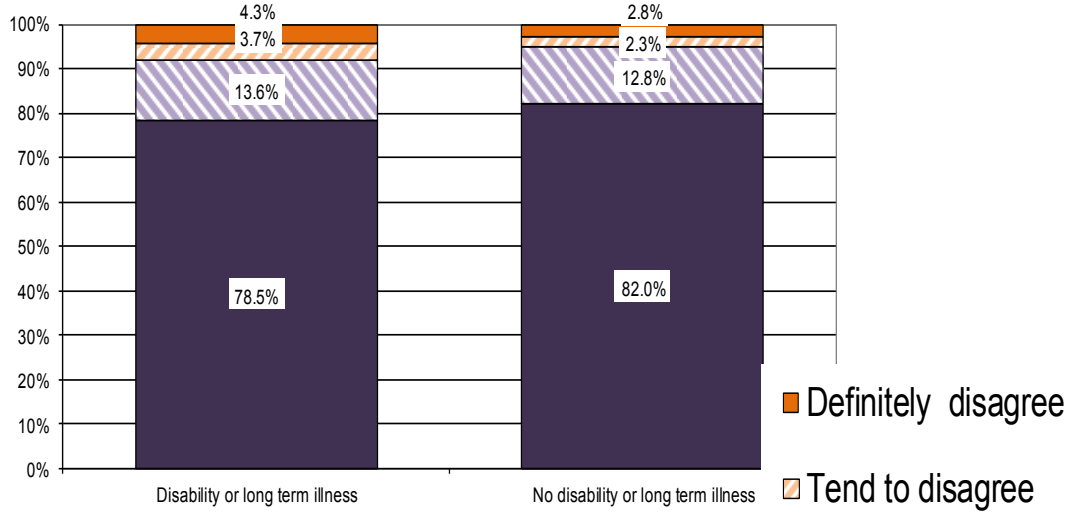


Based on 878 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

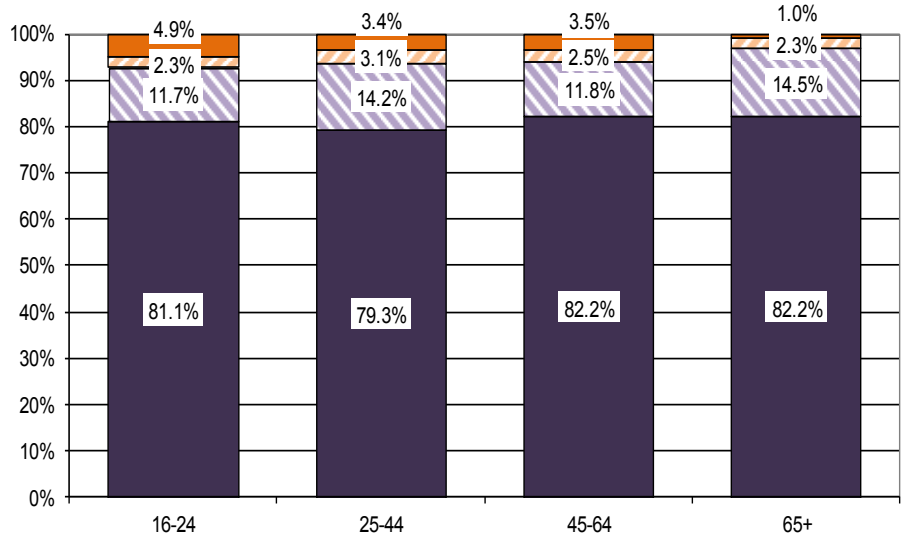
Key Points

- There is very little variation between different parts of the City and between different groups.
- In every locality, more than 93% agree that the person who handled their query was polite.
- The highest levels of agreement are from the 65 and over age group and people in social rented housing.
- The percentage who agree has stayed consistently high at over 90% since 2012.

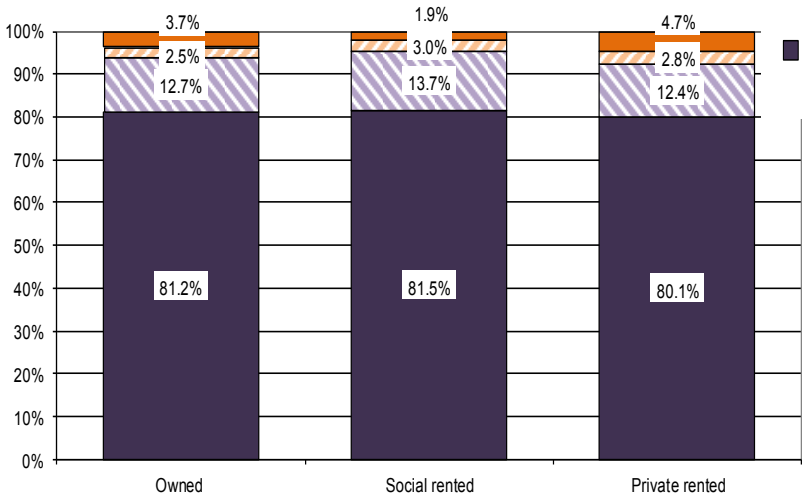
Opinion by disability or long term illness



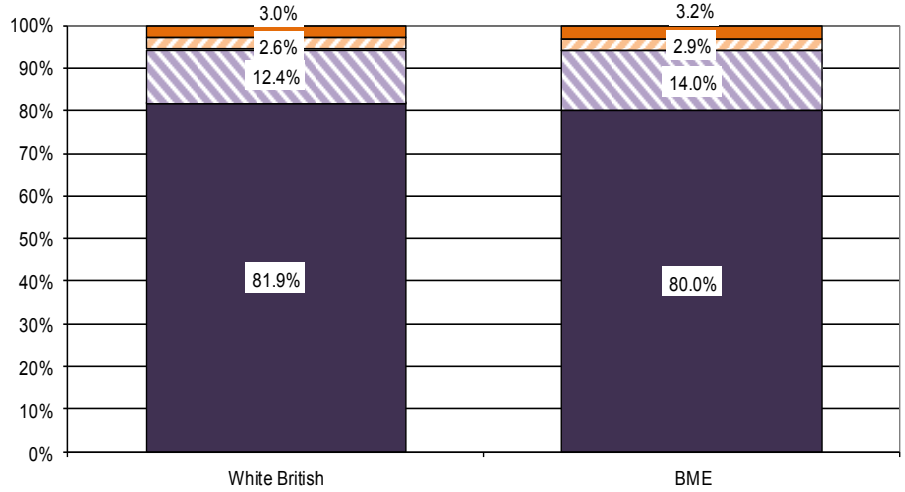
Opinion by age



Opinion by tenure



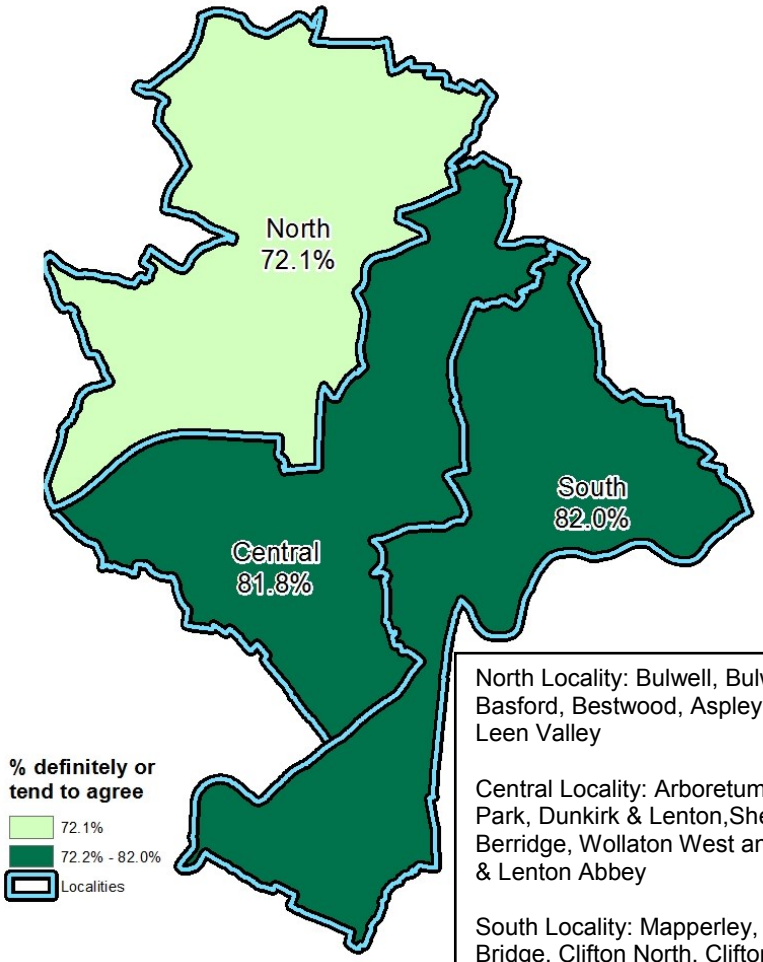
Opinion by gender



14: Delivery of promises relating to a query

Headline: 78% agree the person handling their query delivered what they promised

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council delivered what they promised.

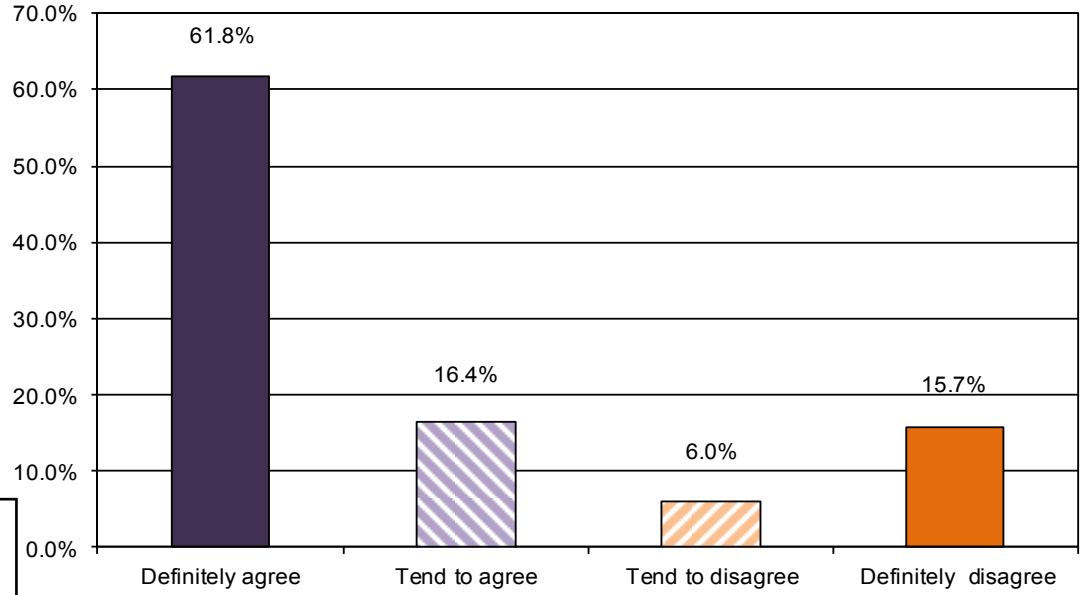


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query delivered what they promised

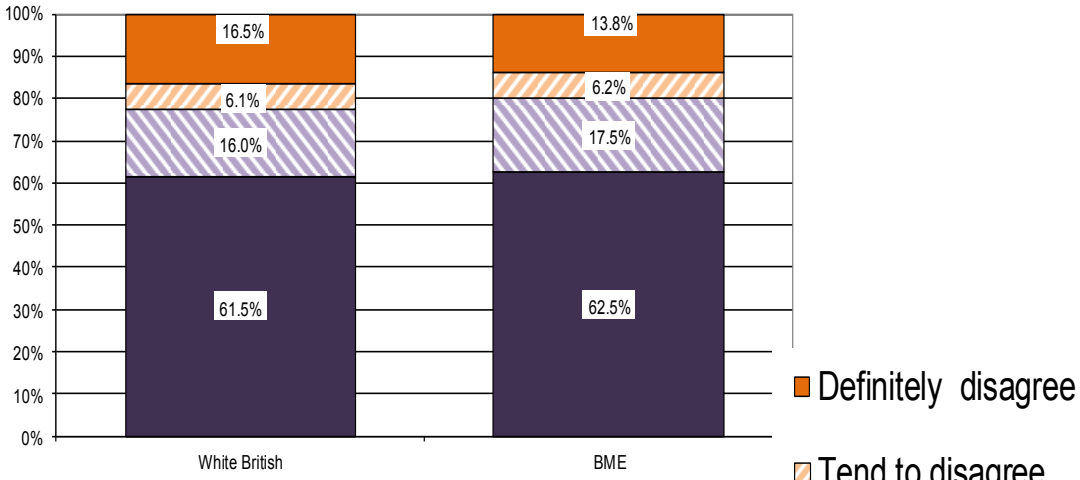


Based on 881 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

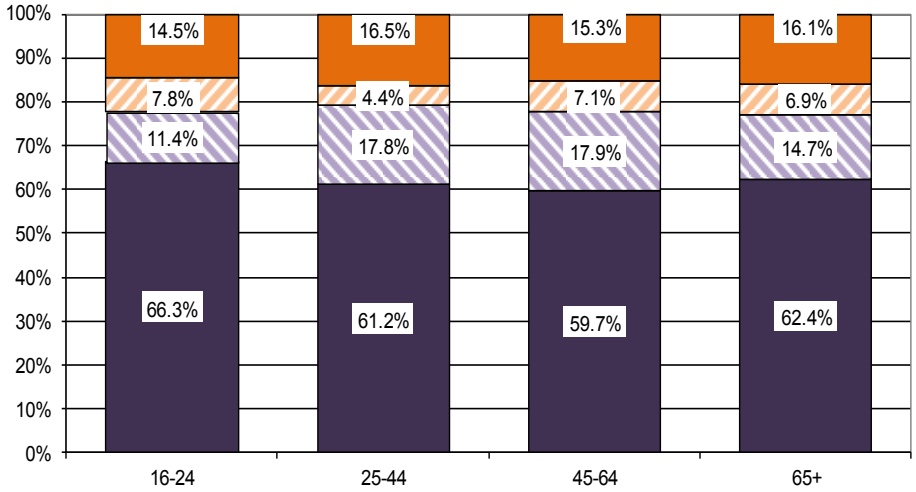
Key Points

- People in the Central and South Localities are most likely to agree that the person handling their query delivered on their promises.
- People living in private rented accommodation are most likely to agree and people with a disability or long term illness are least likely.
- 15.7% of people definitely disagreed, but this proportion has fallen in each of the last three years.

Opinion by ethnicity



Opinion by age



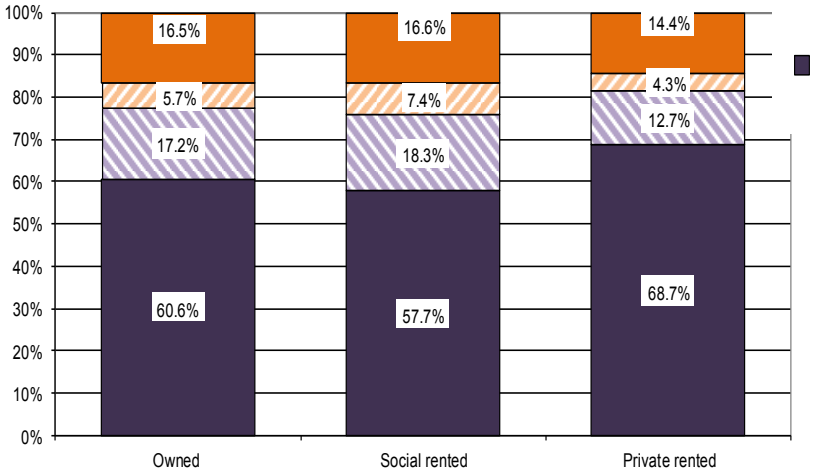
Definitely disagree

Tend to disagree

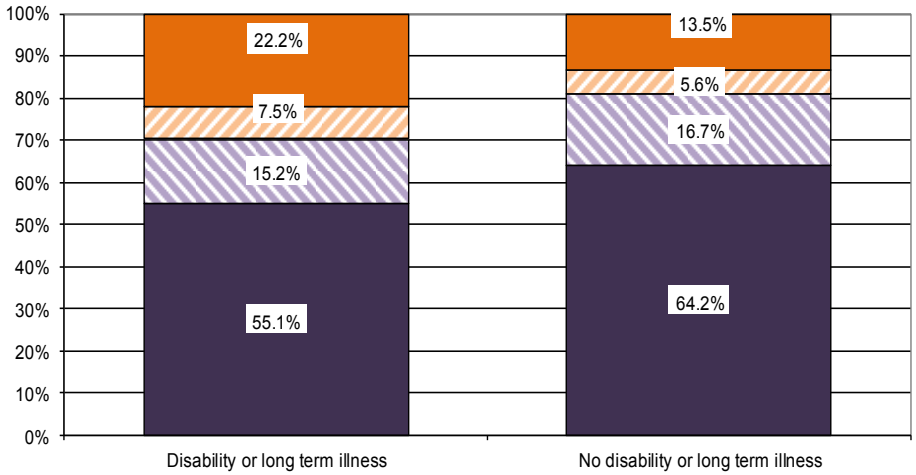
Tend to agree

Definitely agree

Opinion by housing tenure



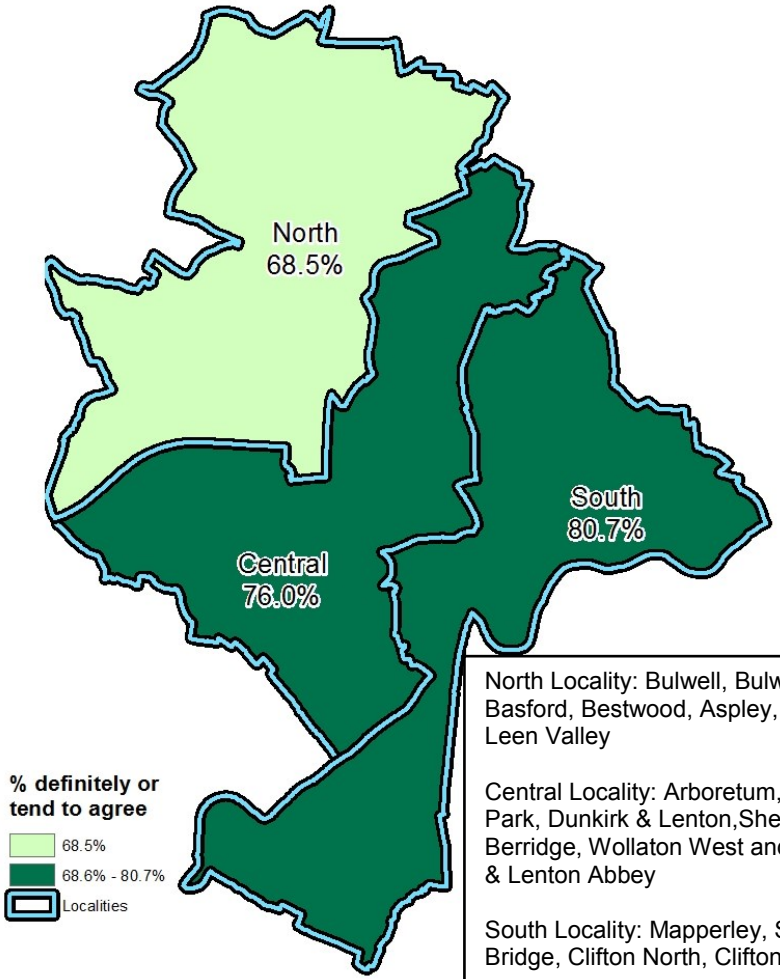
Opinion by disability or long term illness



15: Query handled in reasonable time

Headline: 75% agree that their query was handled in a reasonable length of time

Percentage of respondents who definitely or tend to agree that their last query to the Council was handled in a reasonable length of time.

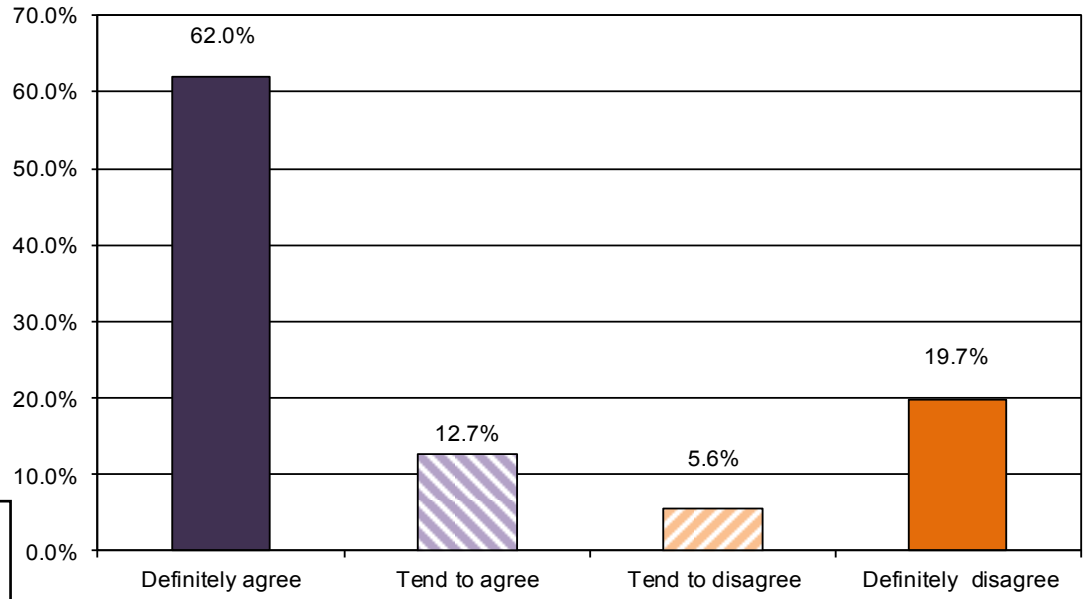


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Query handled in a reasonable length of time

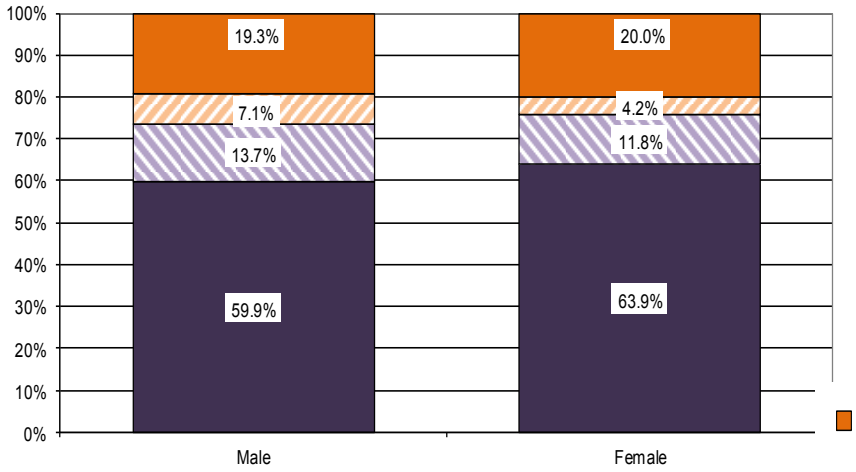


Based on 887 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

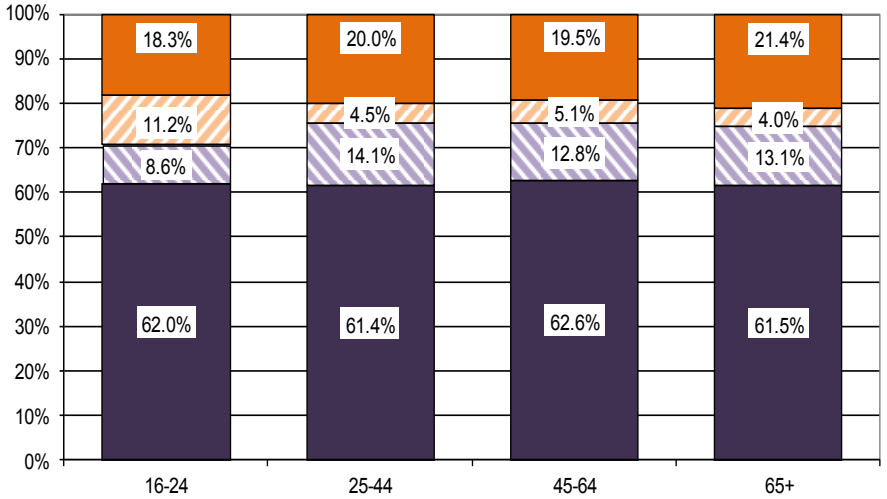
Key Points

- The proportion of people agreeing that their query was handled in a reasonable length of time varied from 68.5% in the North Locality to 80.7% in the South Locality.
- People in private rented accommodation are most likely to agree and those with a disability or long term illness are least likely.
- People aged 16-24 are the least likely age group to agree despite being the most likely in 2015.

Opinion by gender



Opinion by age



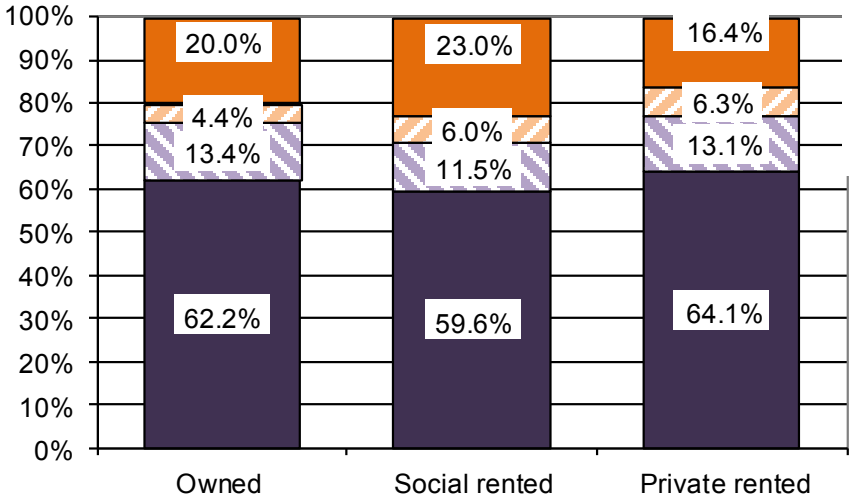
Definitely disagree

Tend to disagree

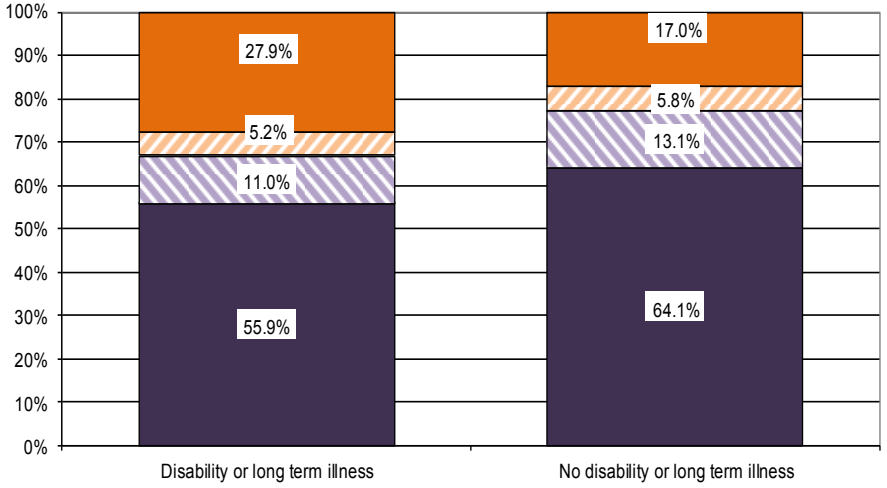
Tend to agree

Definitely agree

Opinion by housing tenure



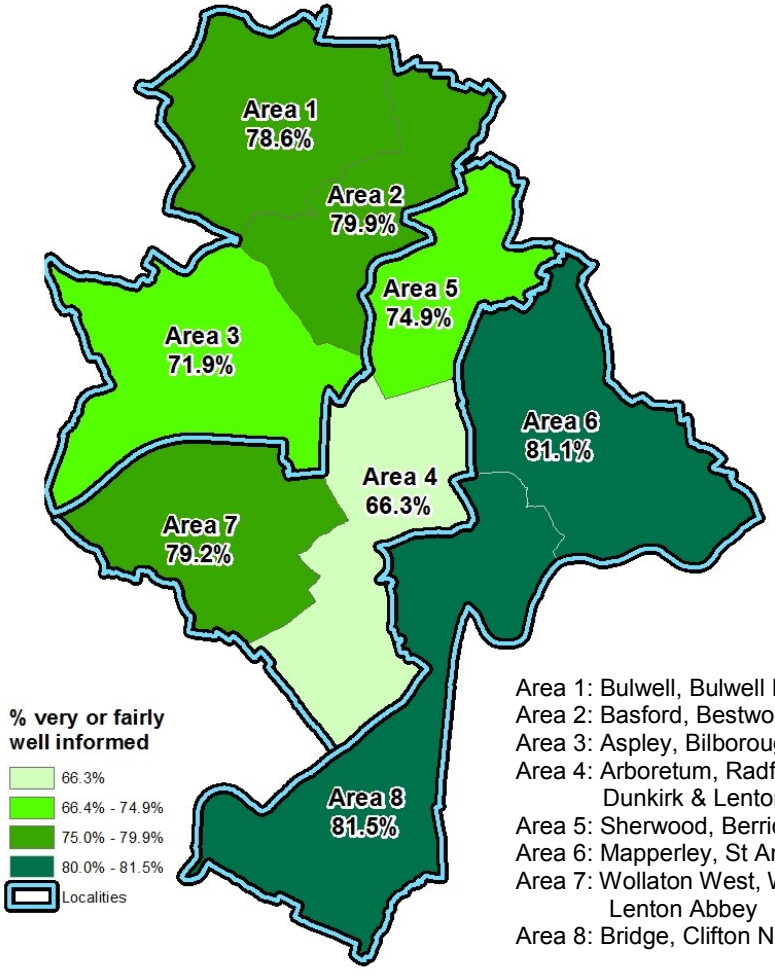
Opinion by disability or long term illness



16: Feeling Informed

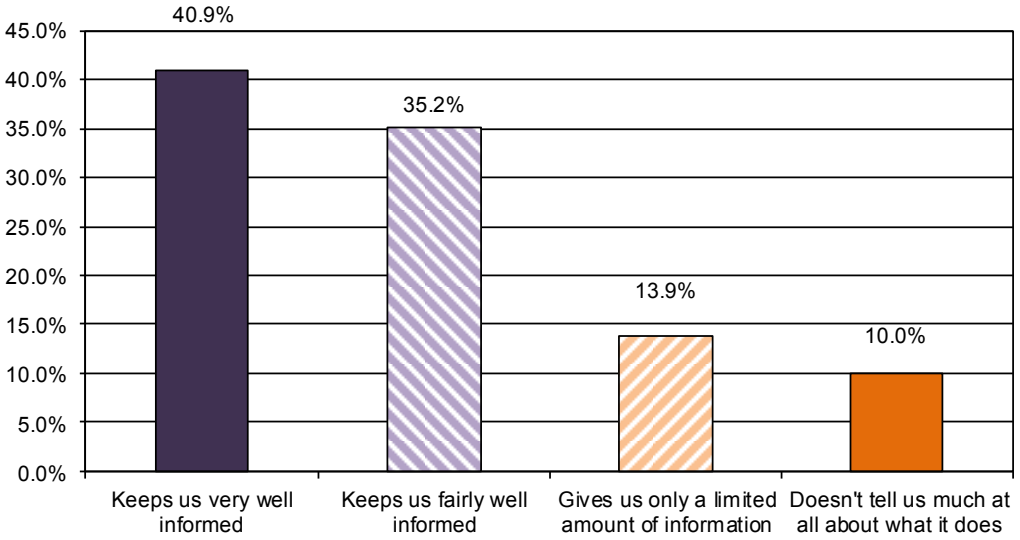
Headline: 76% feel well informed about Council services and benefits

Percentage of respondents who think the Council keeps them very or fairly well informed about the services and benefits it provides.

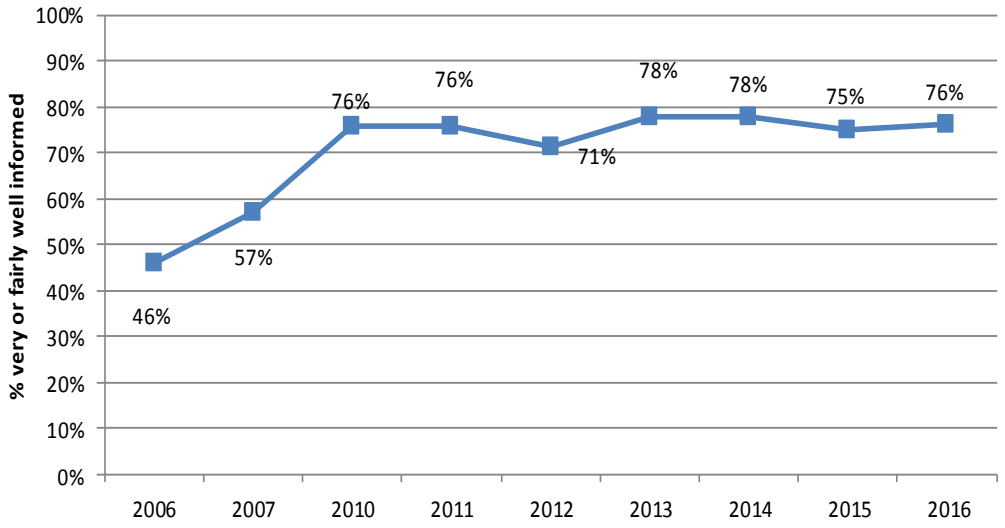


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council keeps people informed about services and benefits



Change over time (percentage very or fairly well informed)

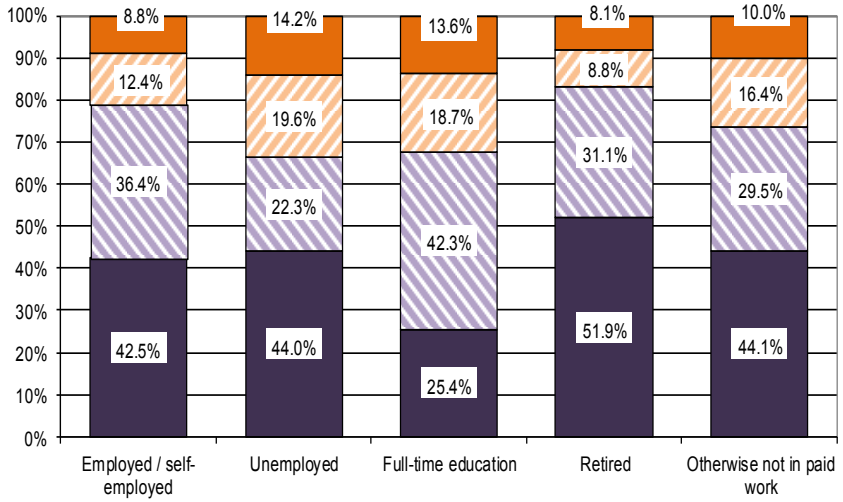


Based on 1,811 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

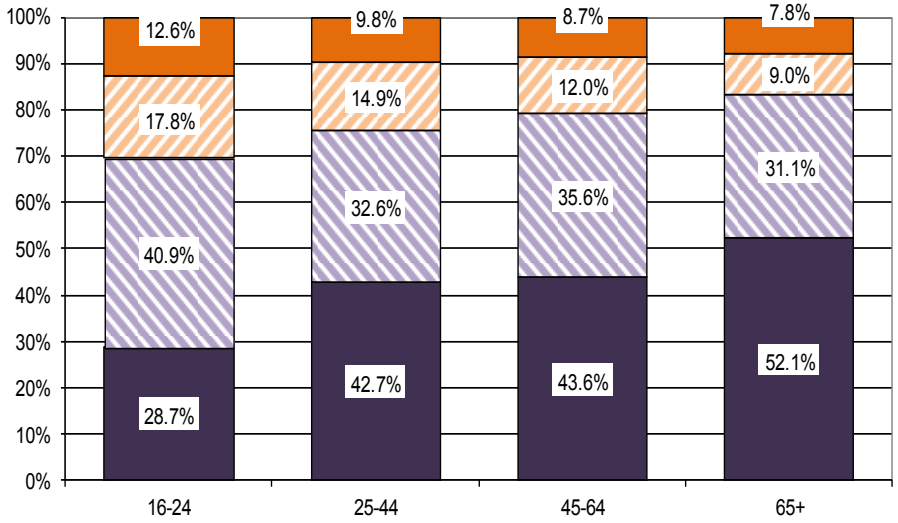
Key Points

- People in Area 6 and Area 8 are most likely to feel informed about Council services and benefits.
- People aged over 65 are most likely to feel informed, while people in full time education are least likely.
- White British ethnic groups are more likely to feel informed than BME groups.

Opinion by employment status

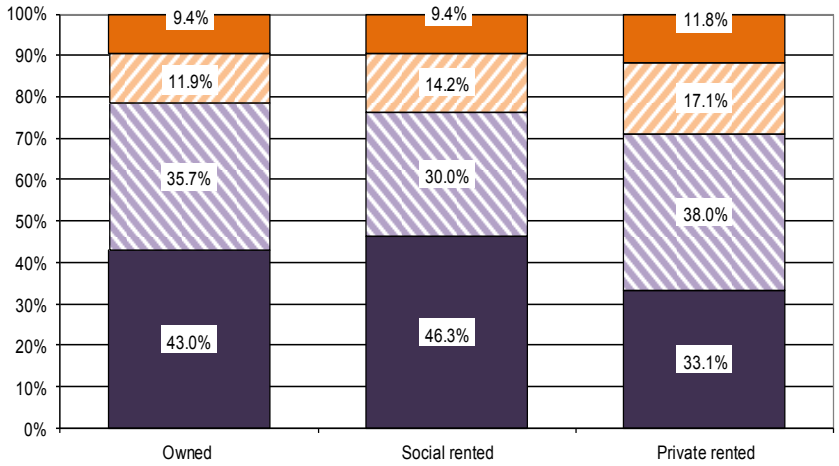


Opinion by age

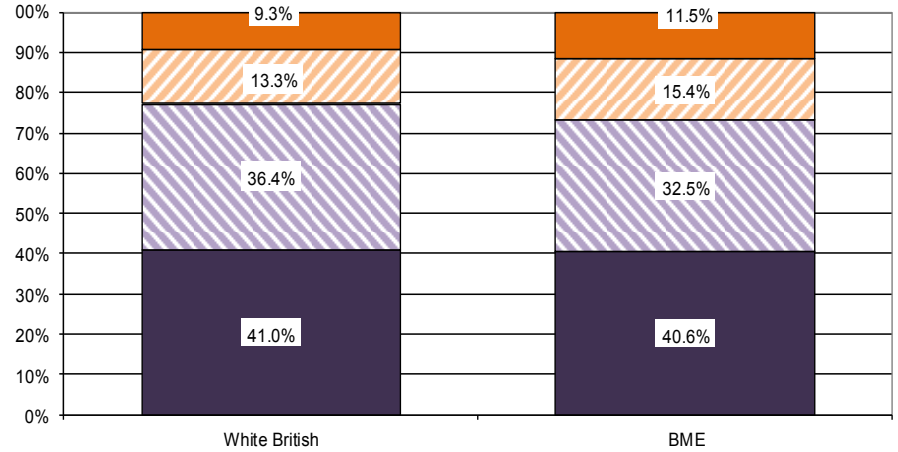


- Doesn't tell us much at all about what it does
- Gives us only a limited amount of information
- Keeps us fairly well informed
- Keeps us very well informed

Opinion by tenure



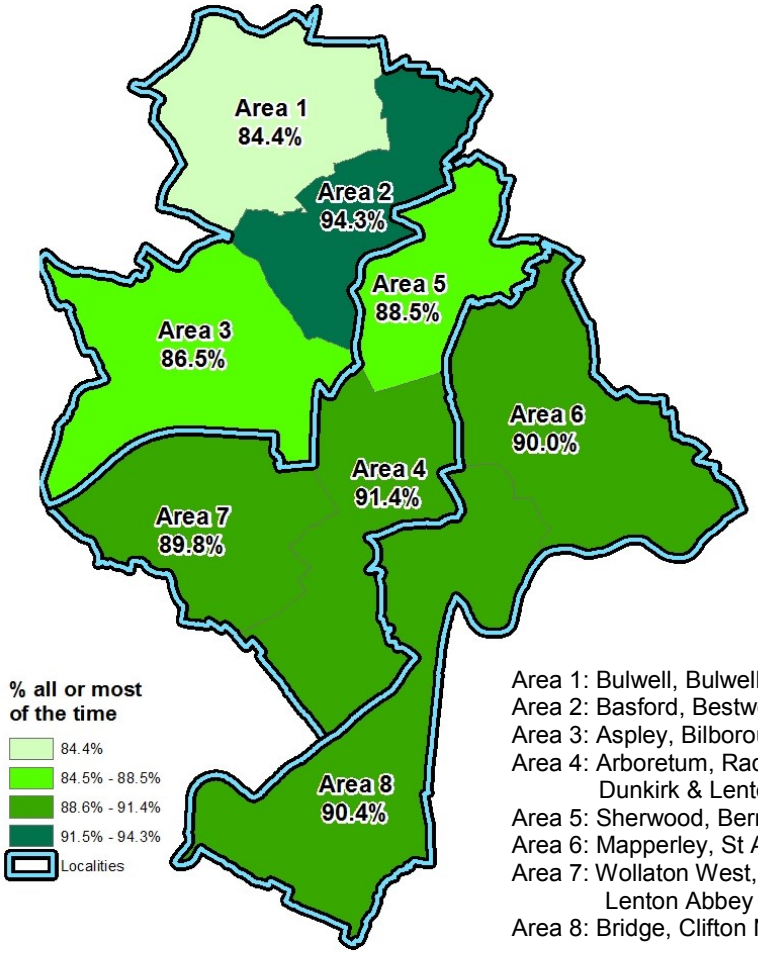
Opinion by ethnicity



17: Easy to understand information

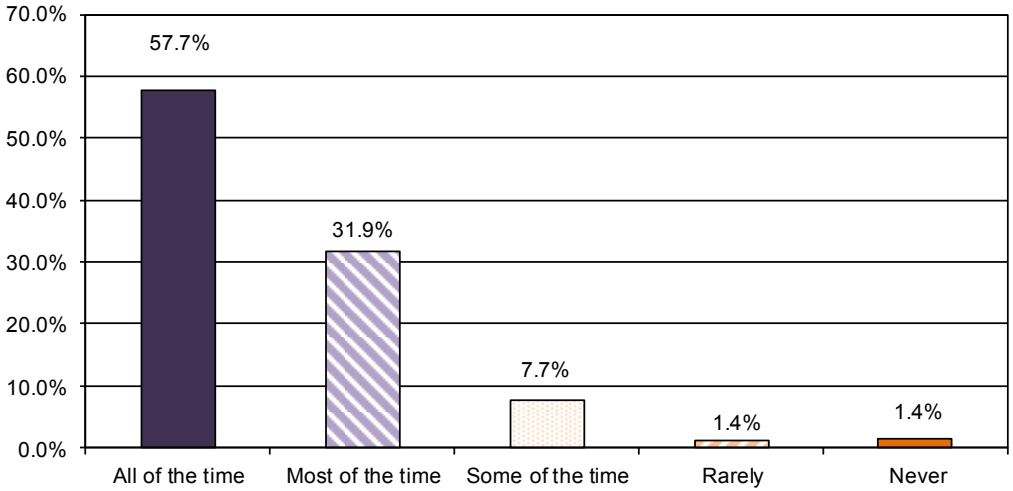
Headline: 90% think the information the Council provides is easy to understand all or most of the time

Percentage of respondents who think that information provided by the Council is easy to understand all or most of the time

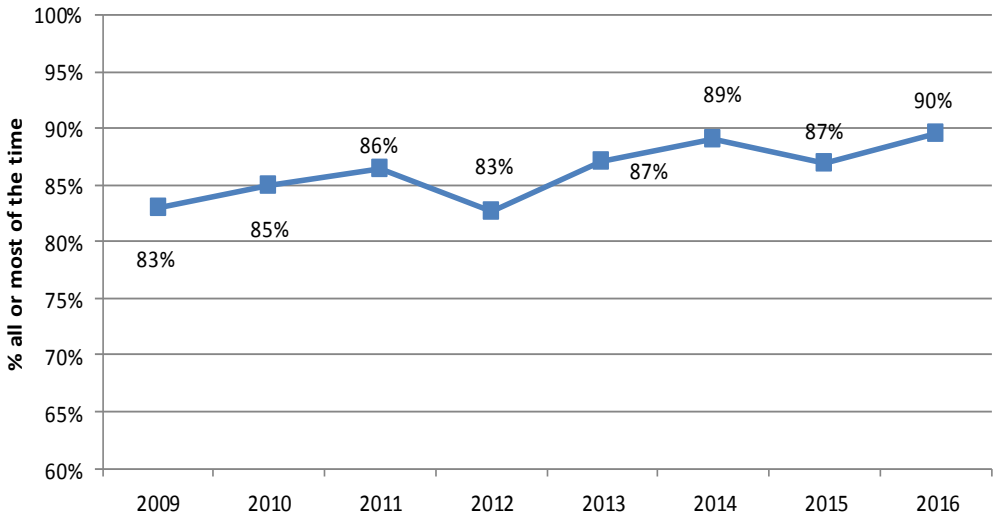


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council information is easy to understand



Change over time

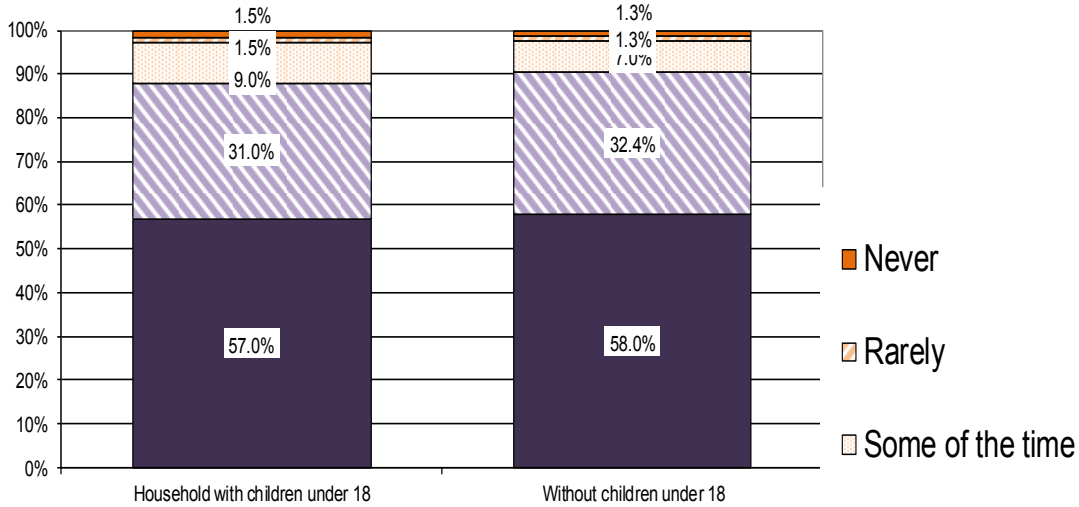


Based on 1,798 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

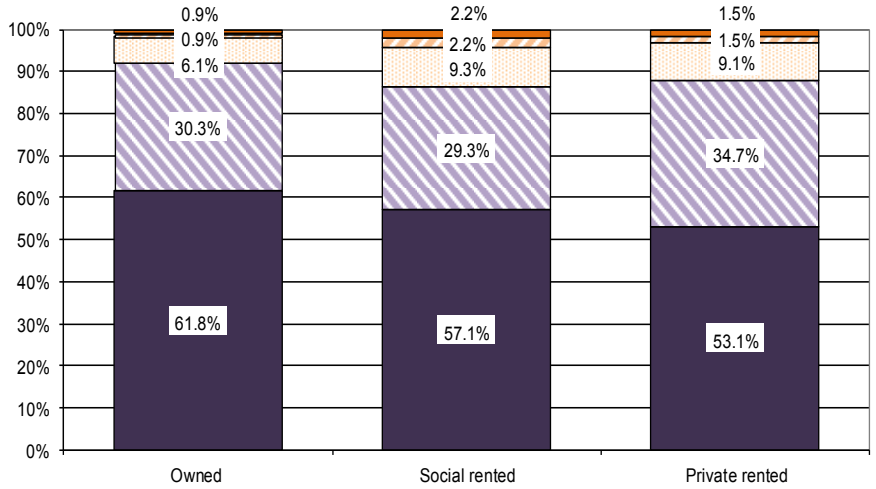
Key Points

- More than 90% of respondents in Areas 2, 4, 6 and 8 find the Council's information easy to understand.
- People in Area 1 are least likely to find the information easy to understand.
- People 'Otherwise not in paid work' are least likely to find the information easy to understand all or most of the time.

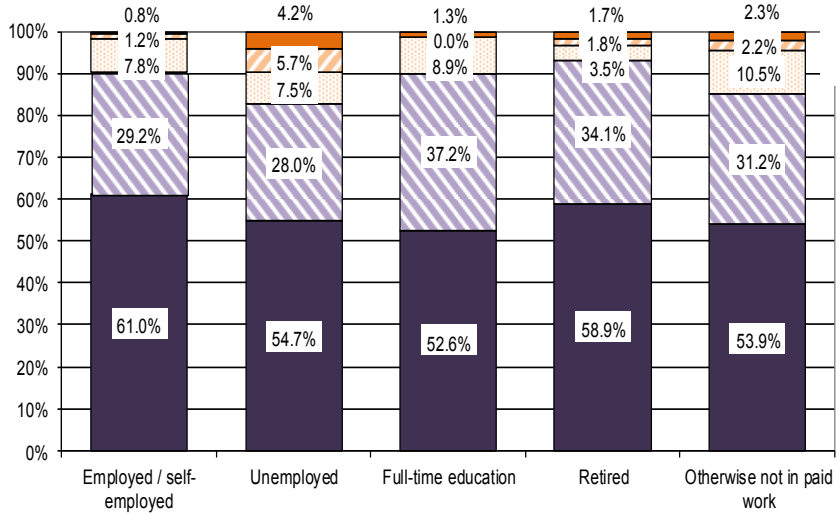
Opinion by children in household



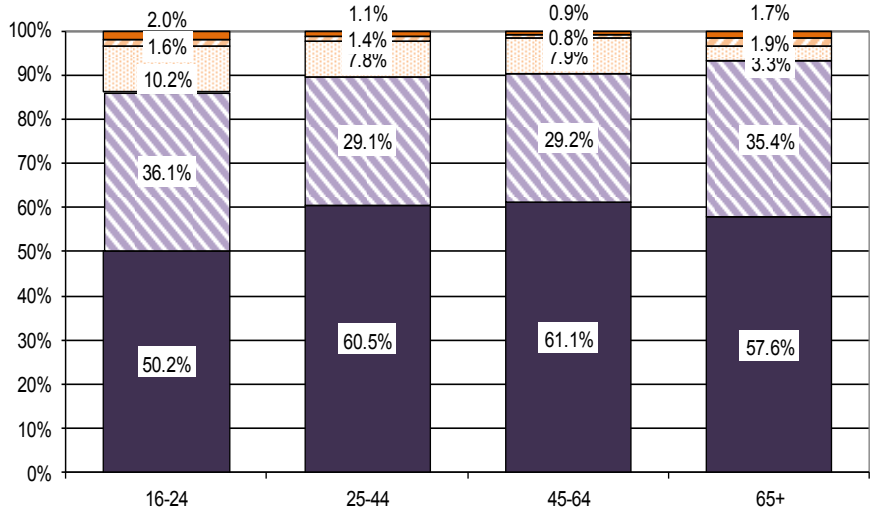
Opinion by tenure



Opinion by employment status



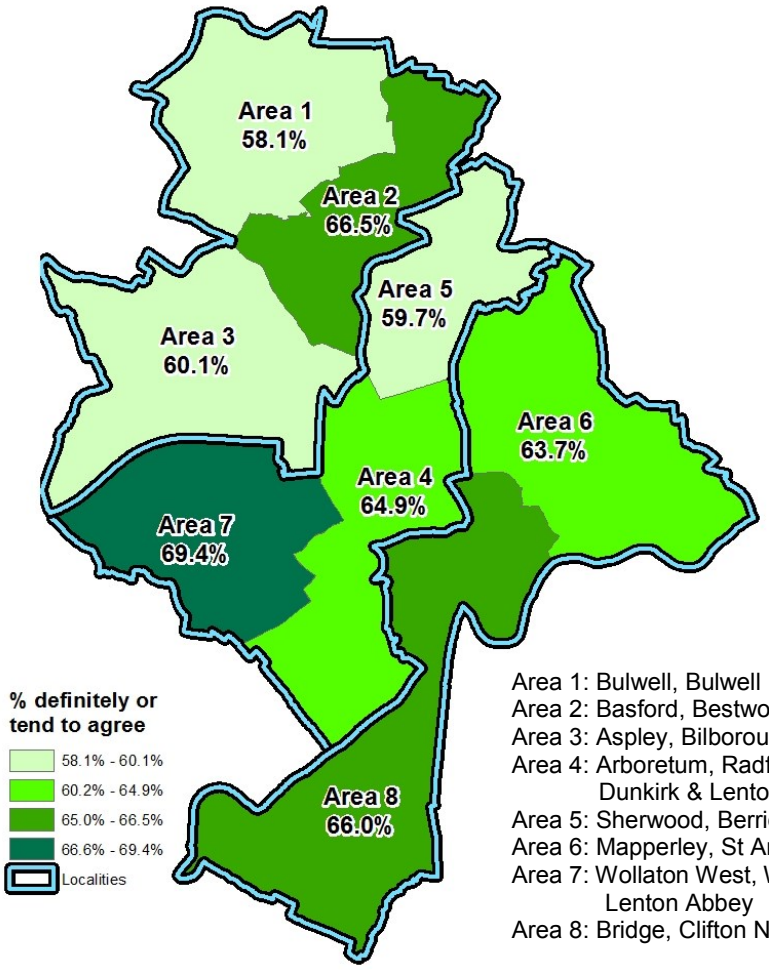
Opinion by age



18: Value for money

Headline: 63% think the Council provides value for money

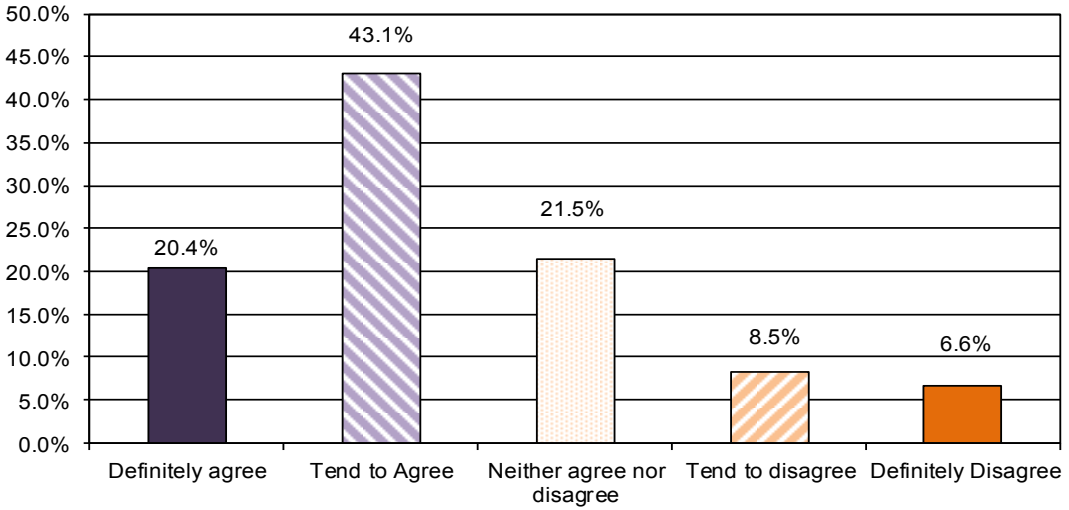
Percentage of respondents who definitely or tend to agree that the Council provides value for money.



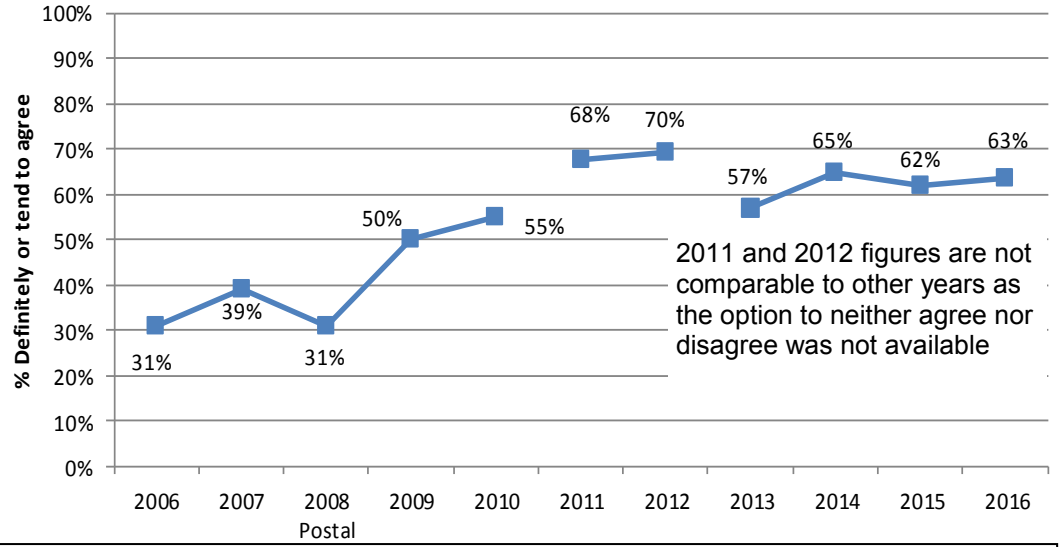
Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 1,730 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. NB in 2011 and 2012, the option 'Neither agree nor disagree' was not given to respondents.

Council provides value for money



Change over time (percentage who definitely or tend to agree)

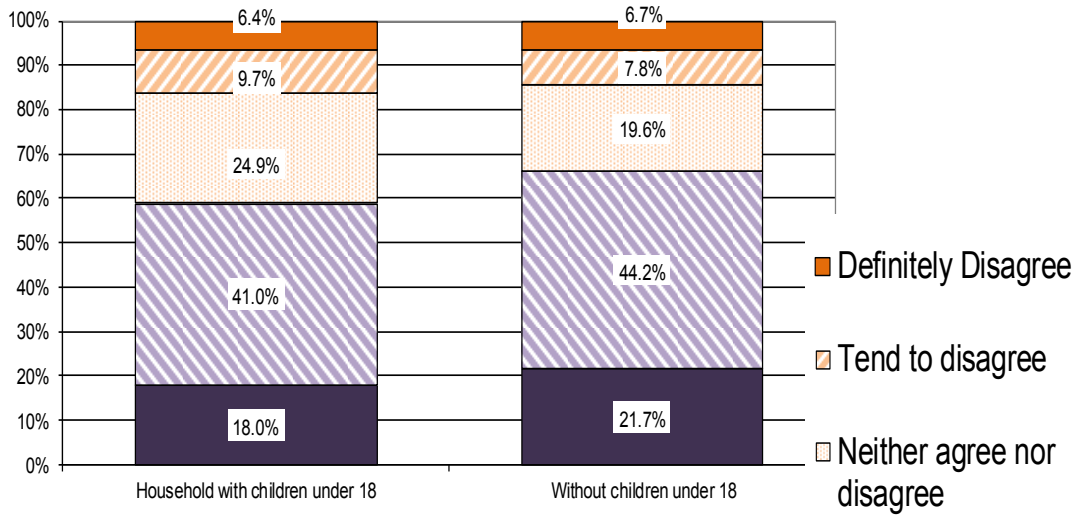


An October 2016 national survey by the Local Government Association found 49% of people agreed their local council provided value for money.

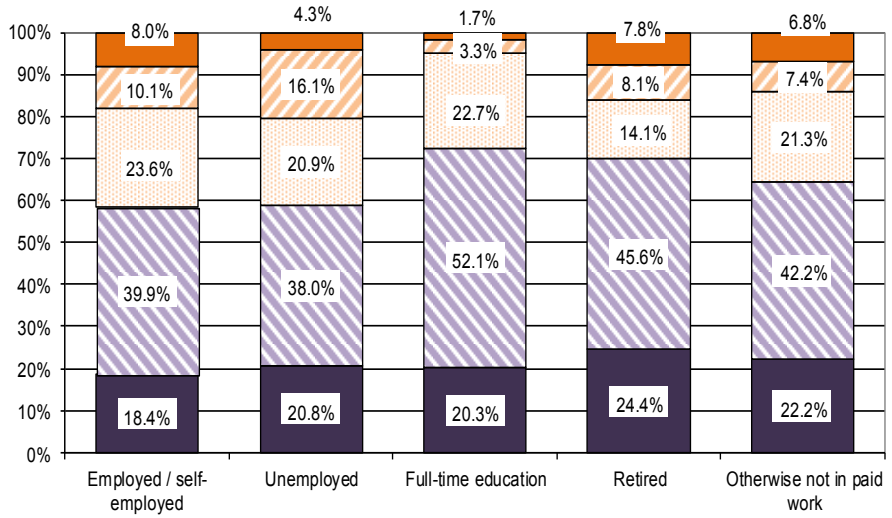
Key Points

- Respondents in Area 7 were most likely to say the Council provides value for money.
- More than 70% of people in full time education or aged 65 or over agree the Council provides value for money.
- The lowest proportions are amongst people in employment and households with children.

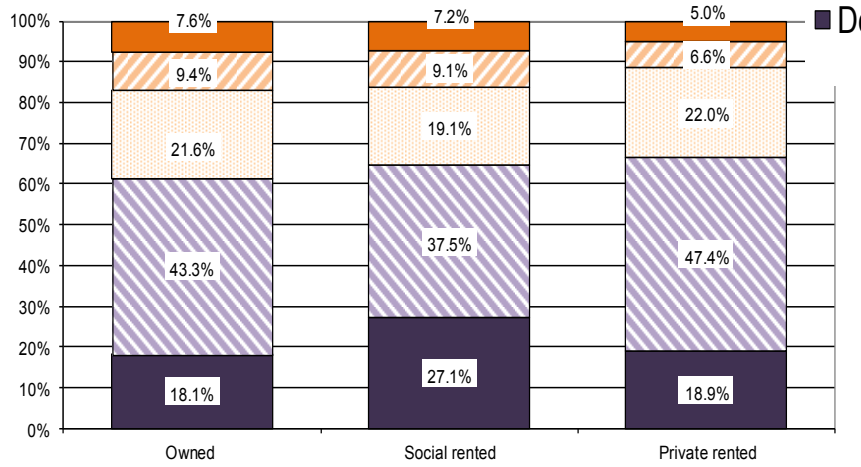
Opinion by children in household



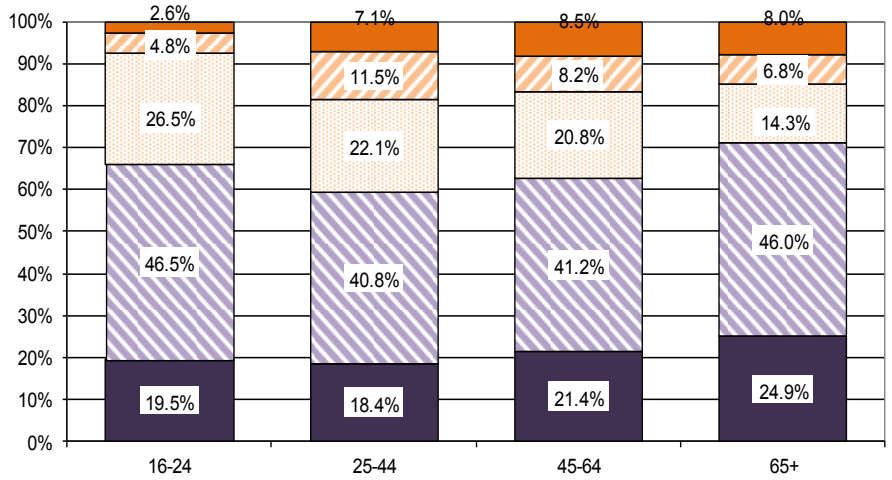
Opinion by employment status



Opinion by housing tenure



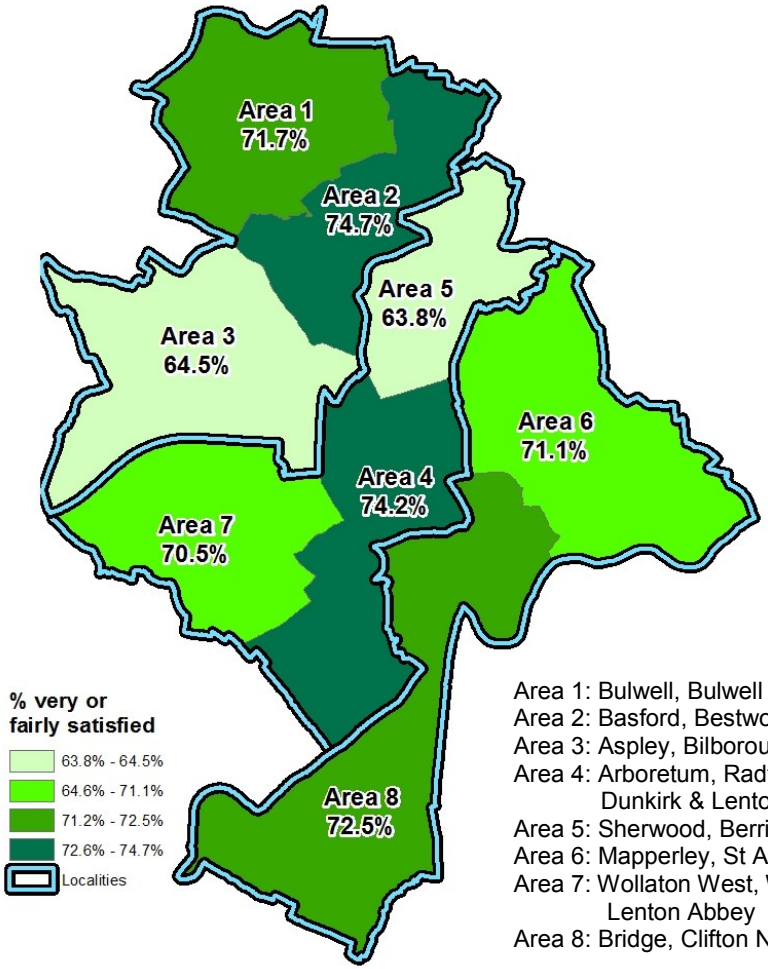
Opinion by age



19: Council Satisfaction

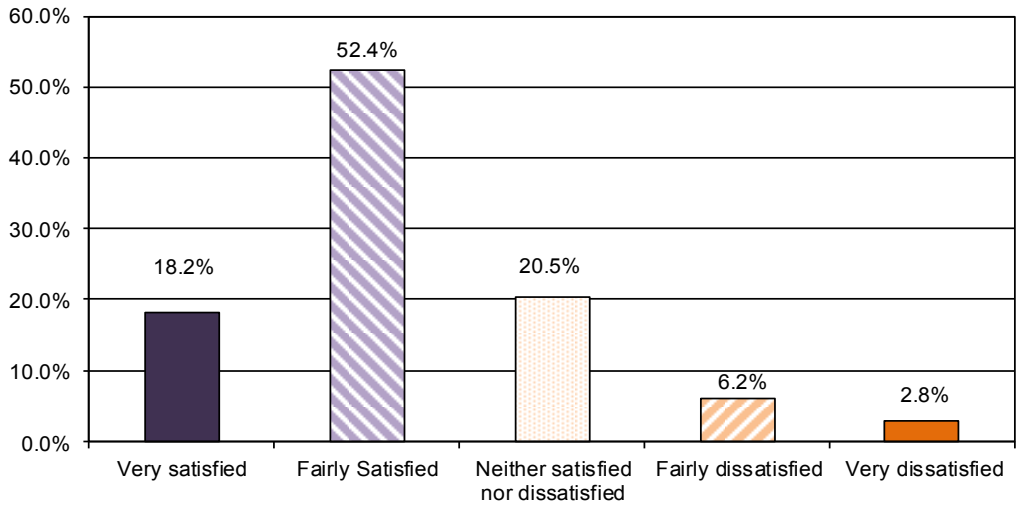
Headline: 71% are satisfied with the Council

Percentage of respondents who are very or fairly satisfied with how the Council runs things.

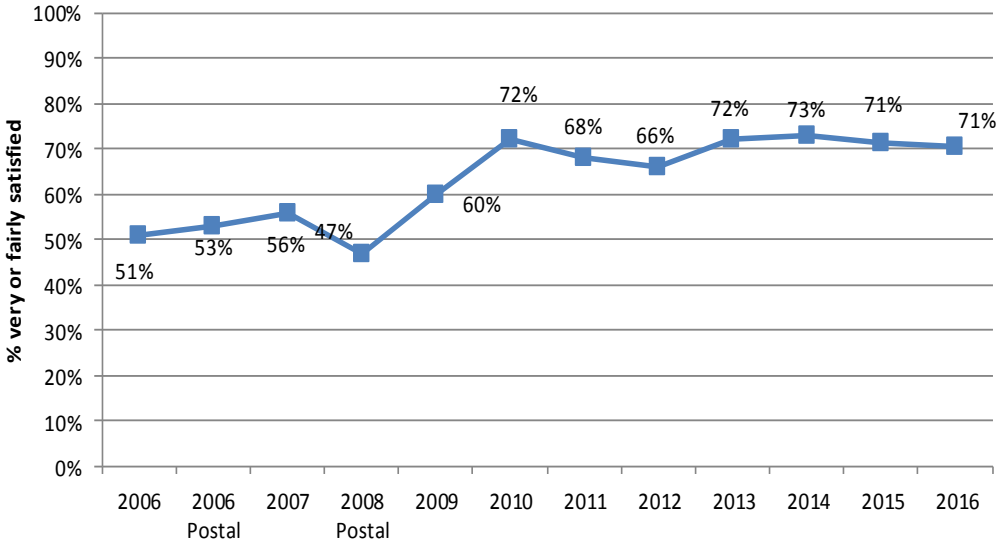


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with the Council



Change over time (percentage very or fairly satisfied)

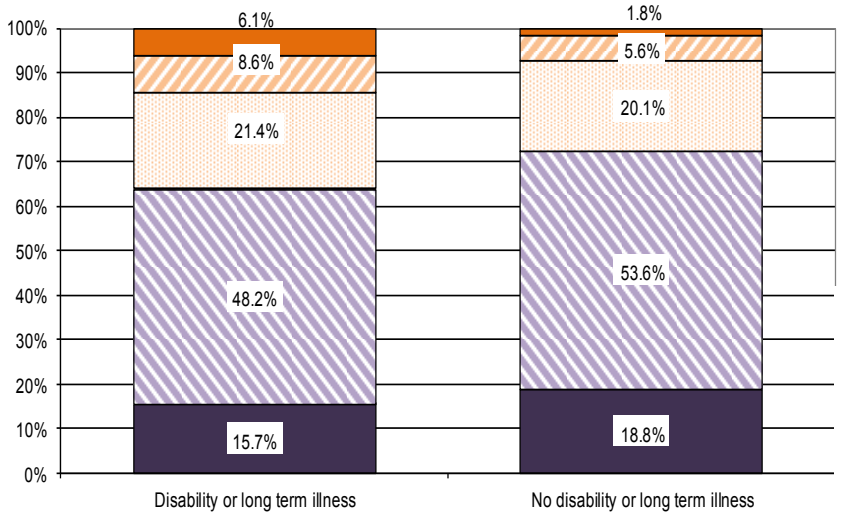


Based on 1,994 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

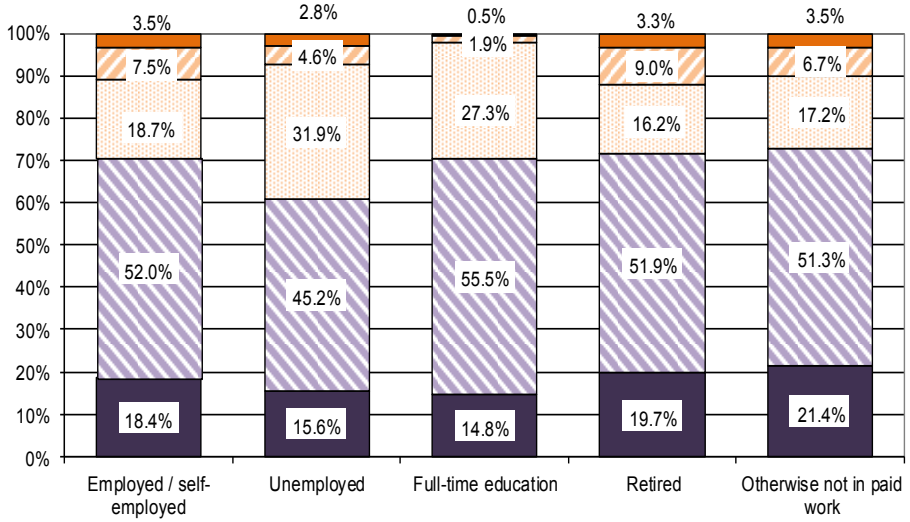
Key Points

- Area 2 and Area 4, have the highest proportions of people who are satisfied with the Council.
- People in private rented accommodation are most likely to be satisfied with the Council.
- People with a disability or long term illness are least likely to be satisfied with the Council.

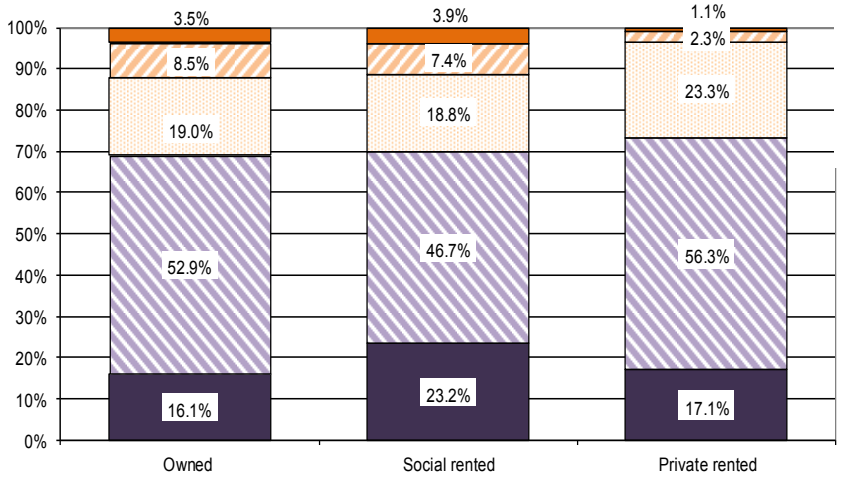
Satisfaction by disability or long term illness

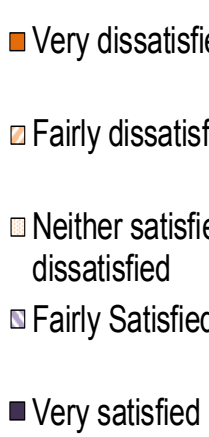


Satisfaction by employment status

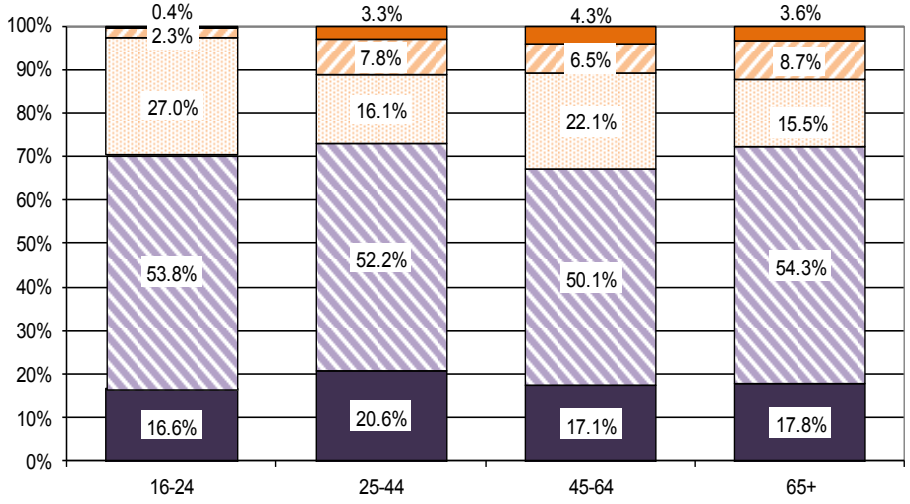


Satisfaction by housing tenure





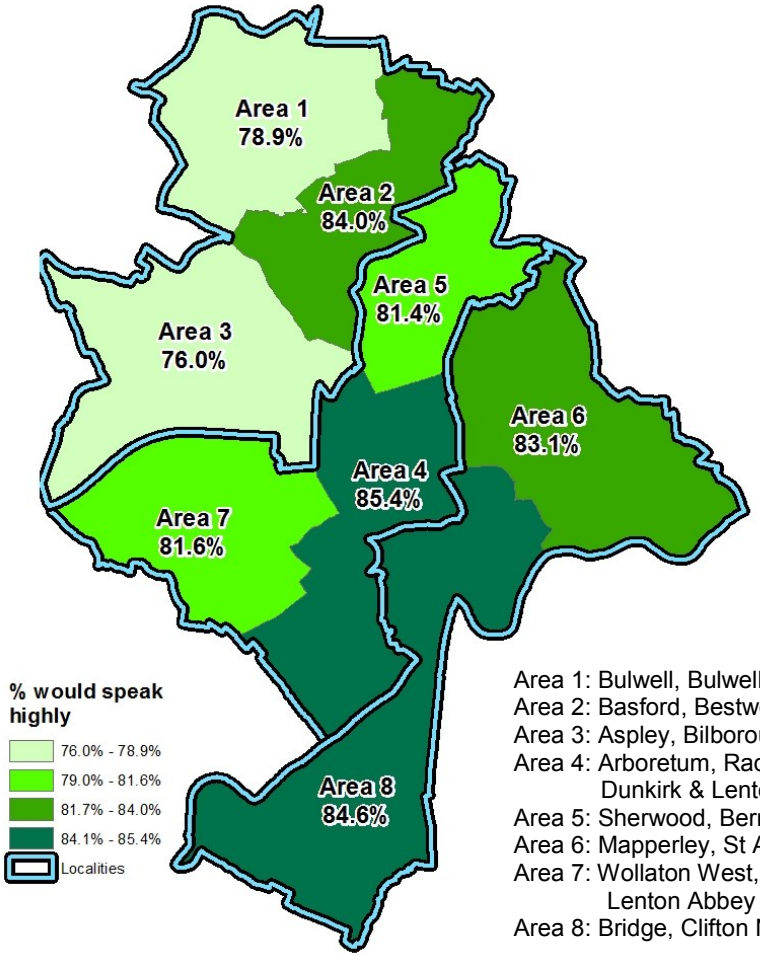
Satisfaction by age



20: Feelings about Nottingham

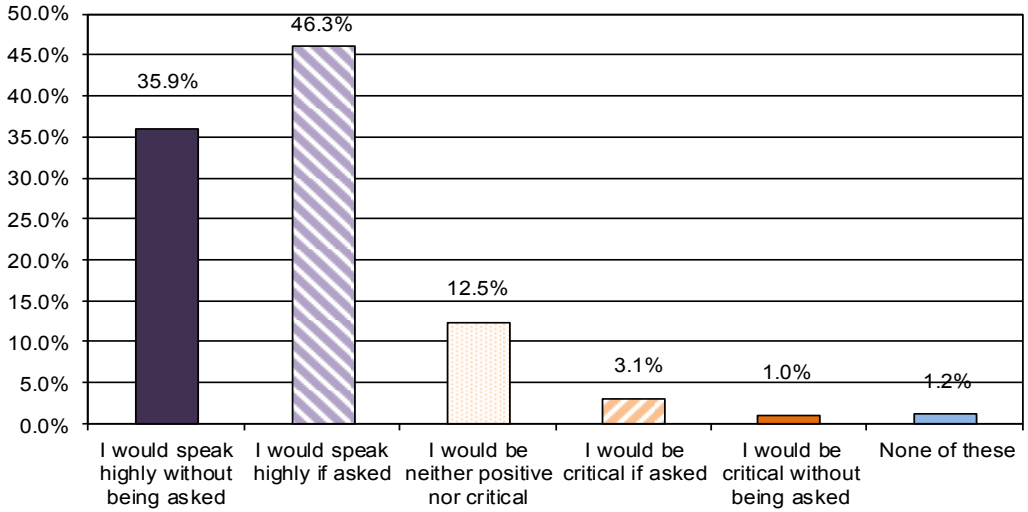
Headline: 82% would speak highly about Nottingham

Percentage of respondents who would speak highly about Nottingham.

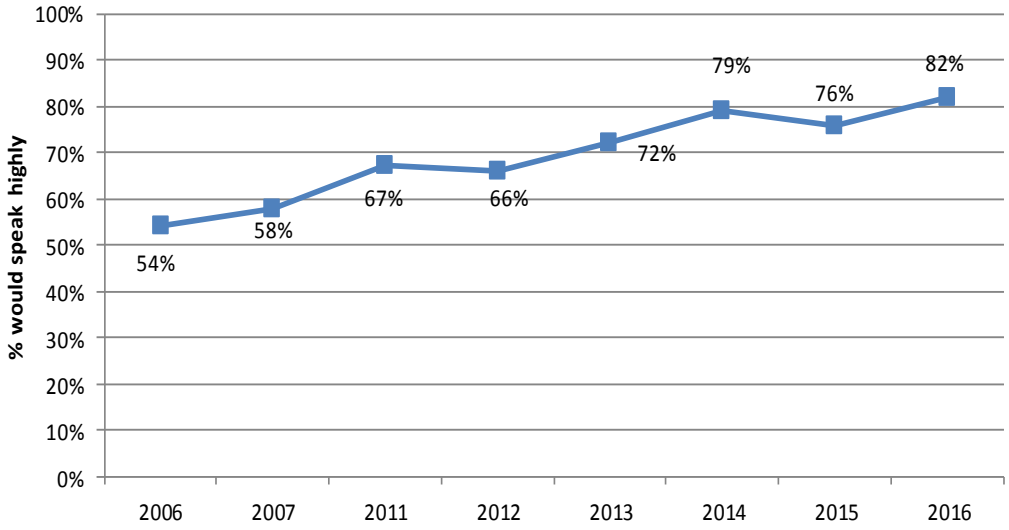


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
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Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Feelings about Nottingham



Change over time (percentage who would speak highly about Nottingham)

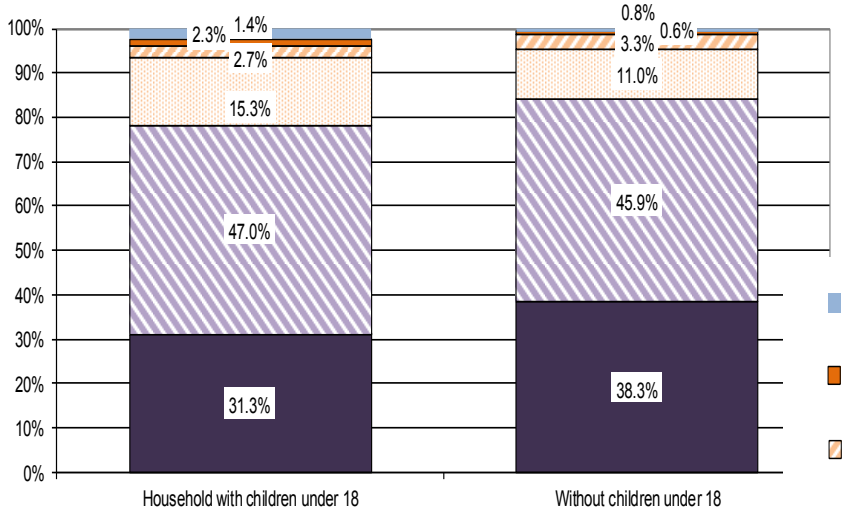


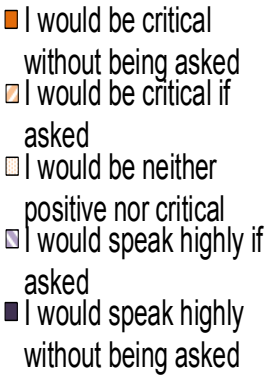
Based on 1,995 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

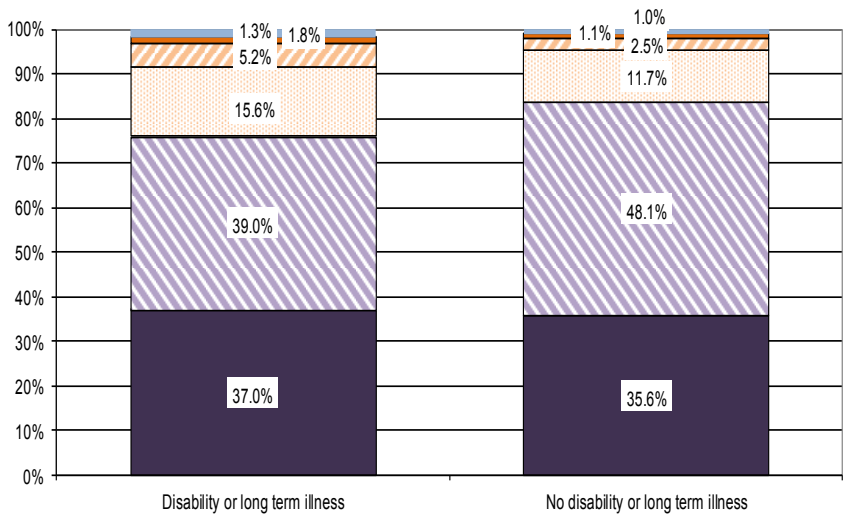
- The highest proportions of people who would speak highly of Nottingham are in Areas 4 and 8.
- People in private rented accommodation and in households without children are most likely to speak highly about the City.
- People with a disability or long term illness are least likely to speak highly of Nottingham, however, in all groups more than 75% would speak highly.

Opinion by children in household

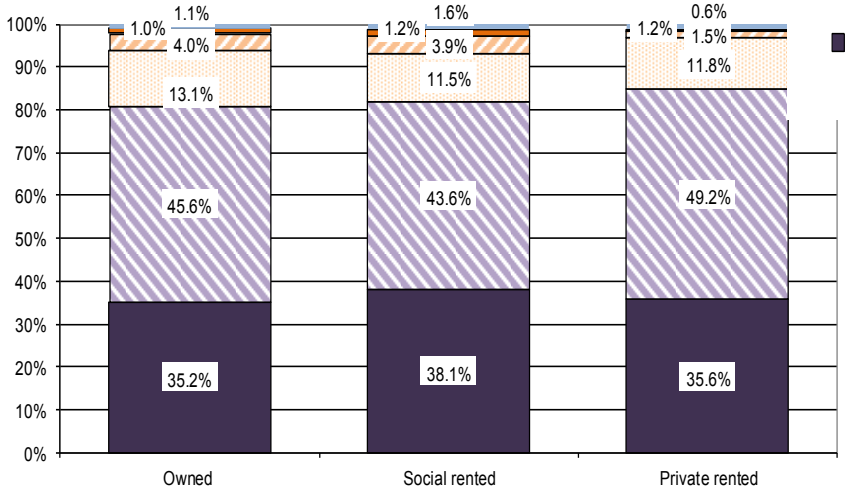




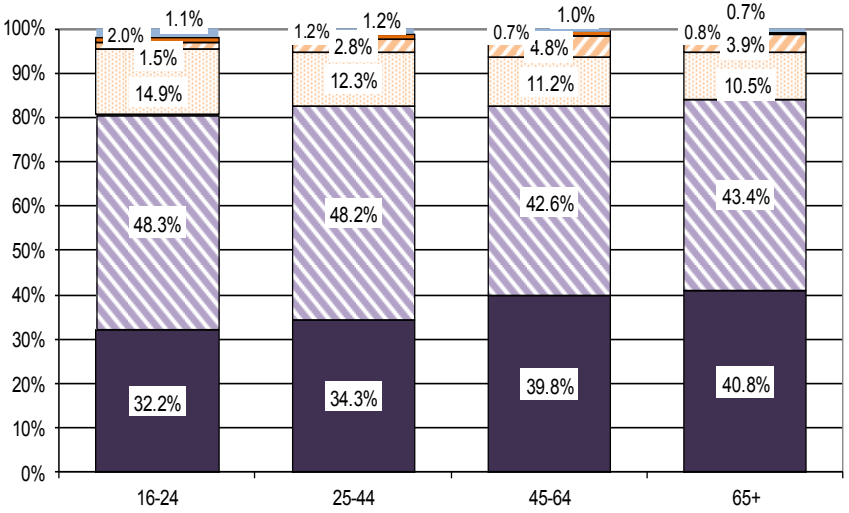
Opinion by disability or long term illness



Opinion by housing tenure



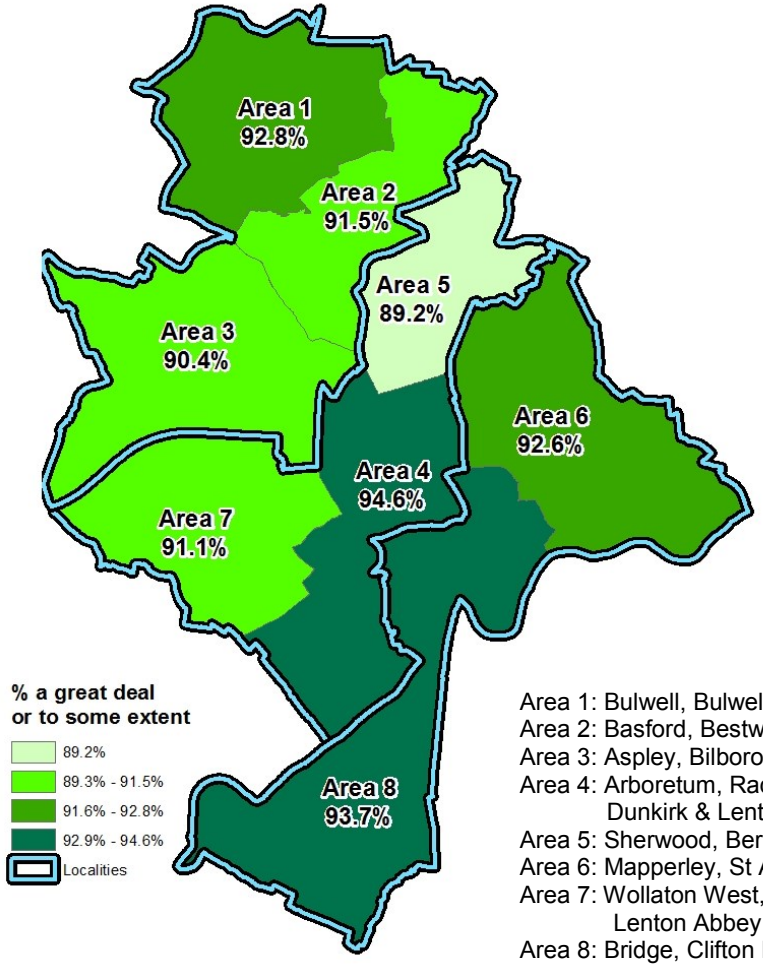
Opinion by age



21: Recommend Nottingham as a place to live

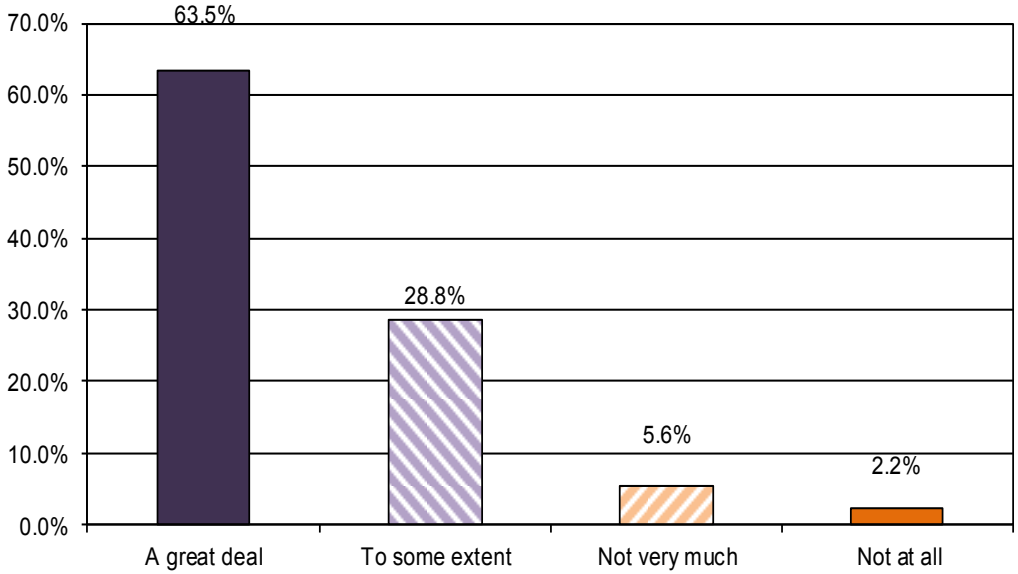
Headline: 92% would recommend Nottingham as a place to live

Percentage of respondents who would recommend Nottingham as a place to live.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to live

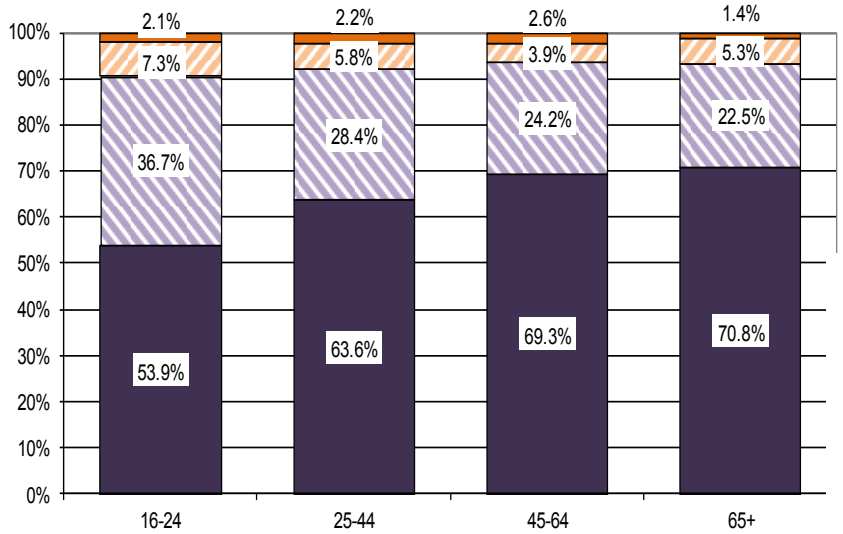


Based on 1,990 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

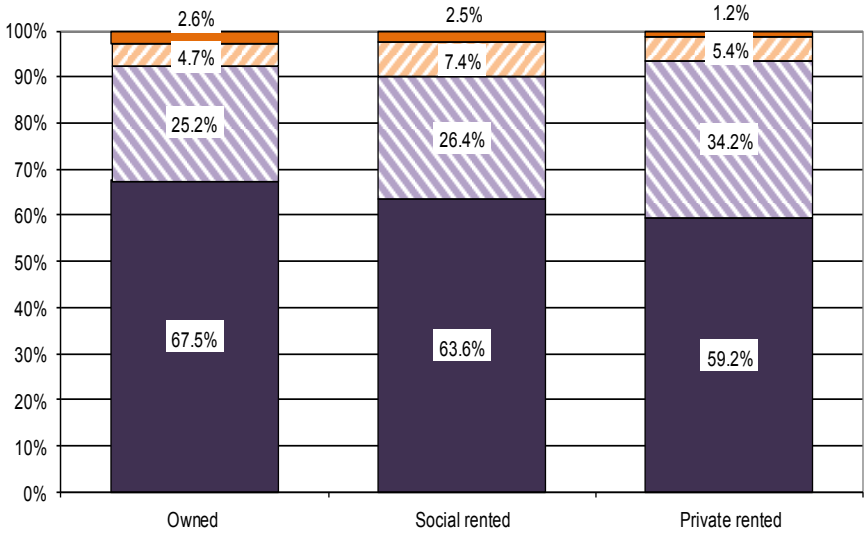
Key Points

- In 7 of the 8 Areas, more than 90% of respondents would recommend Nottingham as a place to live. Area 5 has the lowest proportion (89.2%).
- People with a disability or long term illness are the only demographic group where less than 90% would recommend Nottingham as a place to live.
- The proportion of people who would recommend Nottingham as a place to live is unchanged from 2014.

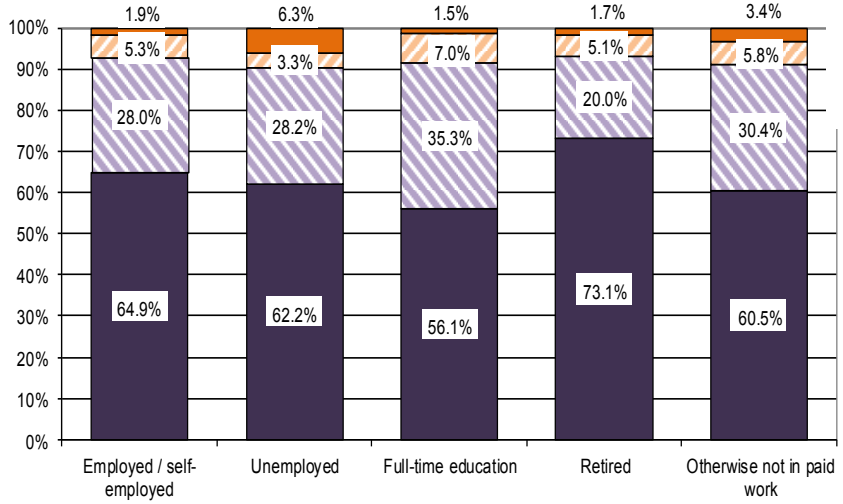
Opinion by age

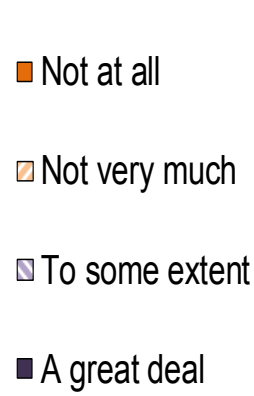


Opinion by housing tenure

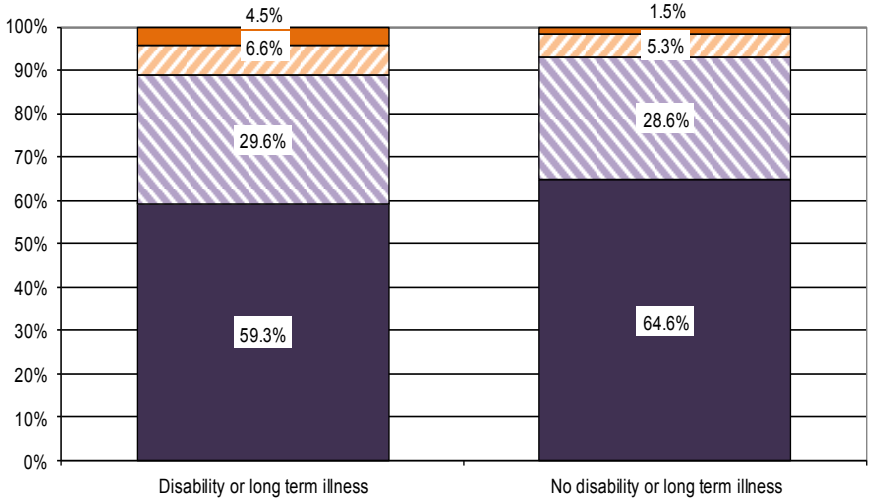


Opinion by employment status





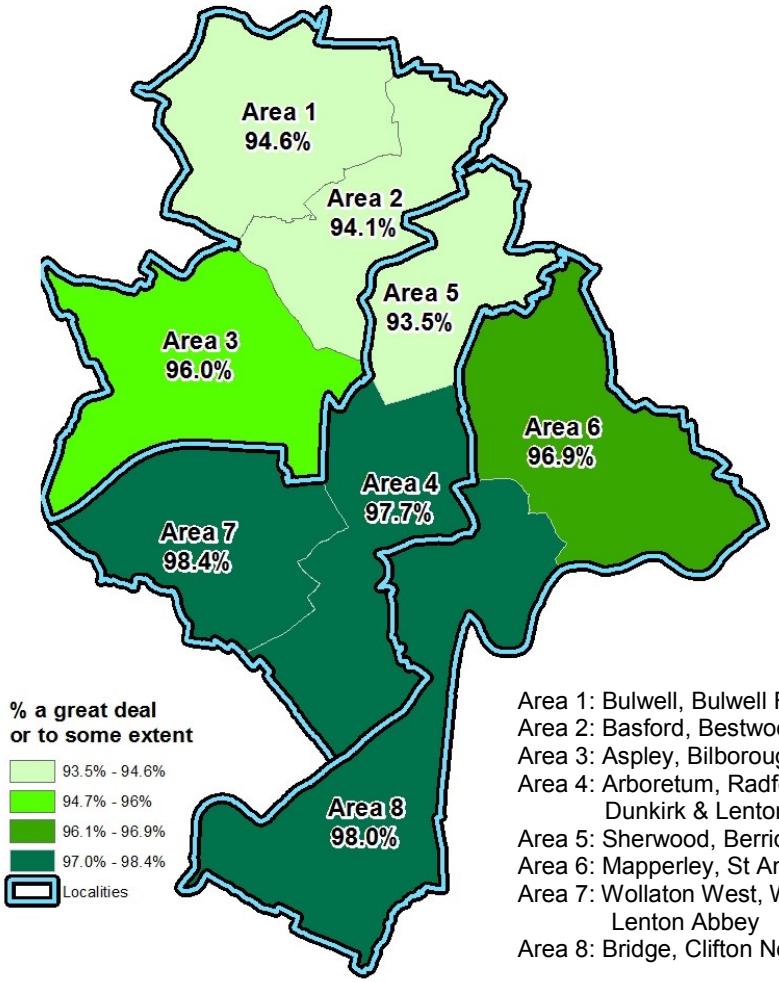
Opinion by disability or long term illness



22: Recommend Nottingham as a place to study

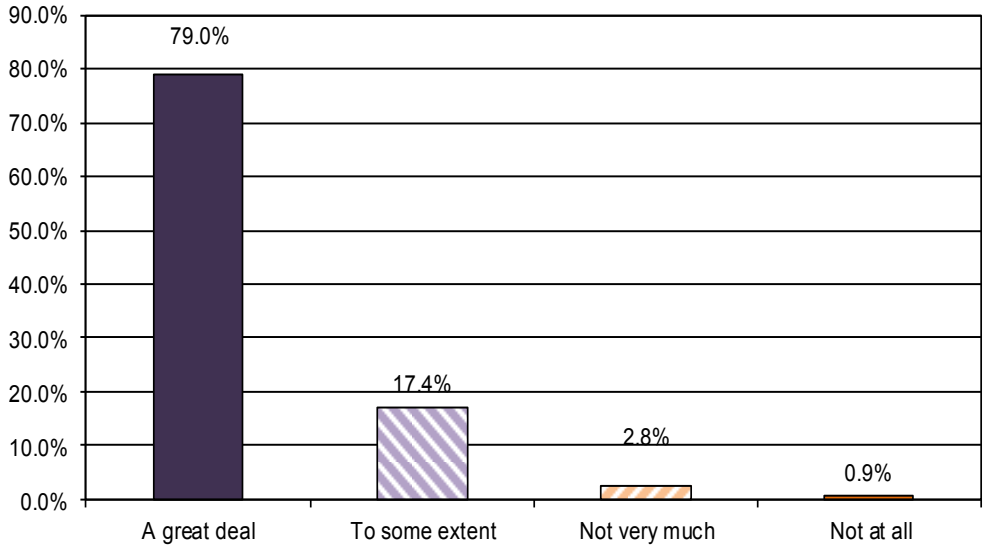
Headline: 96% would recommend Nottingham as a place to study

Percentage of respondents who would recommend Nottingham as a place to study.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to study

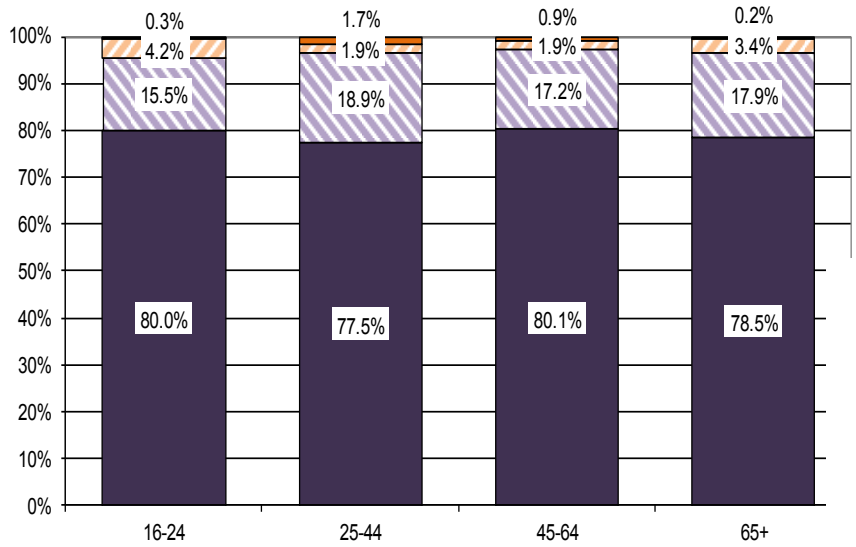


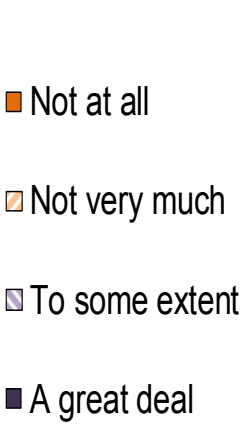
Based on 1,831 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

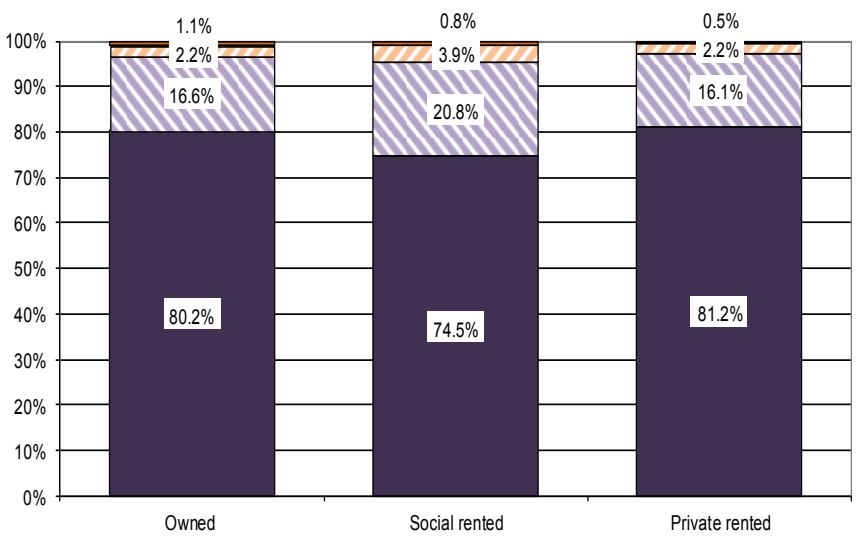
- In all Areas and for all groups of people, more than 90% of respondents would recommend Nottingham as a place to study.
- In Area 4, 98.4% would recommend Nottingham as a place to study.
- People with a disability or long term illness are least likely to recommend the City.

Opinion by age

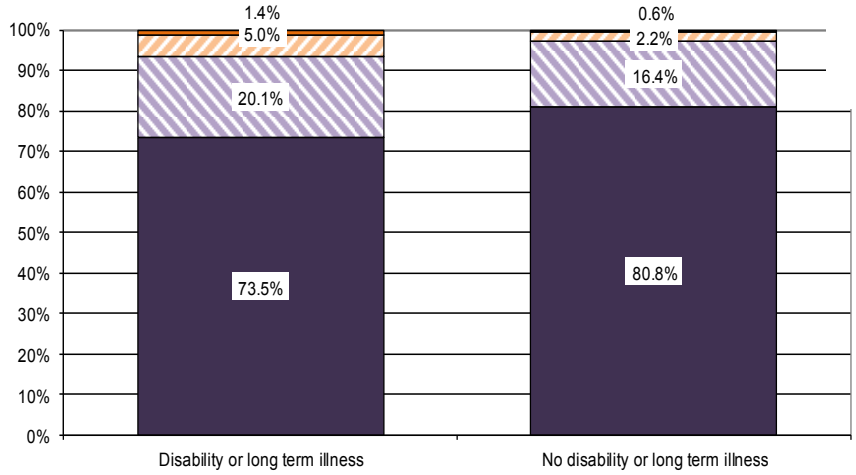




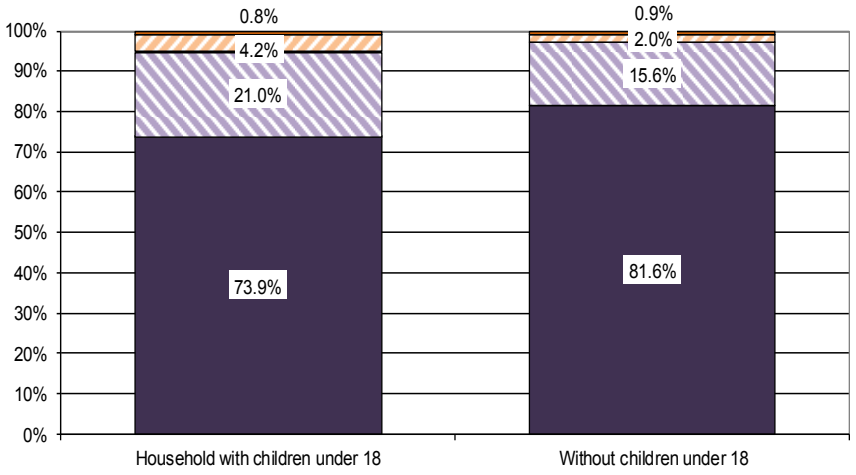
Opinion by housing tenure



Opinion by disability or long term illness



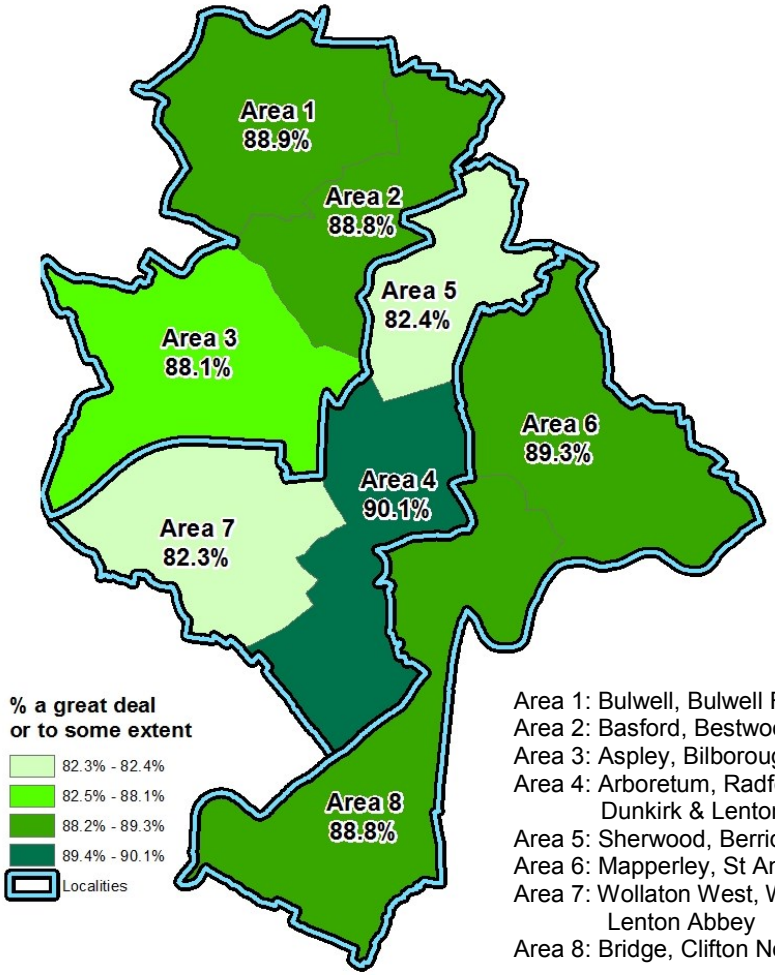
Opinion by children in household



23: Recommend Nottingham as a place to visit

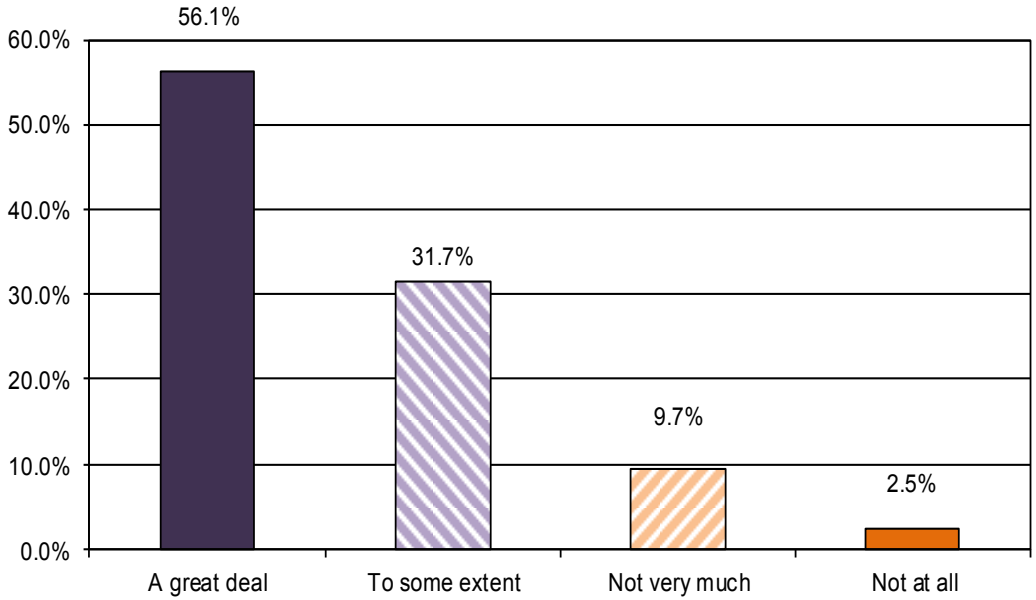
Headline: 88% would recommend Nottingham as a place to visit

Percentage of respondents who would recommend Nottingham as a place to visit.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to visit

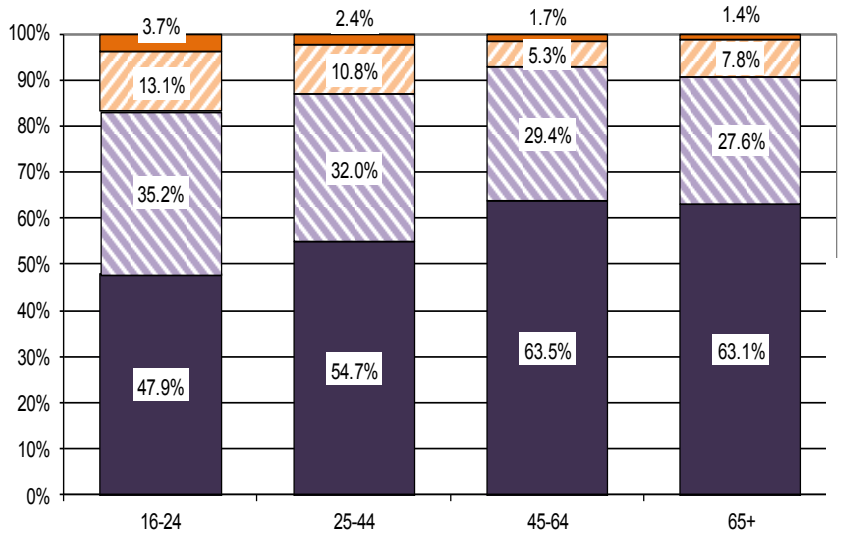


Based on 1,980 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

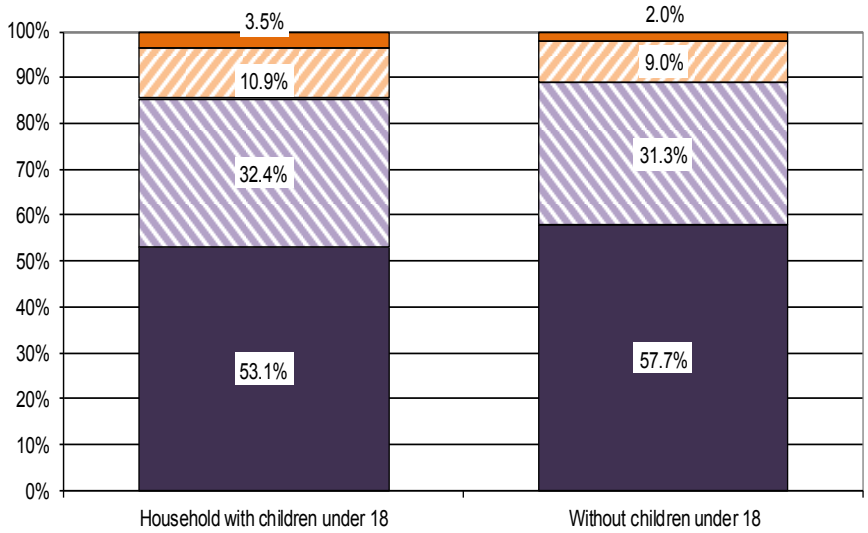
Key Points

- In Areas 4 more than 90% of respondents would recommend Nottingham as a place to visit.
- People in Area 5 and Area 7 are the least likely to recommend visiting Nottingham, retired people are the most likely group.
- White British groups are more likely to recommend the City as a place to visit than BME groups.

Opinion by age



Opinion by children in household



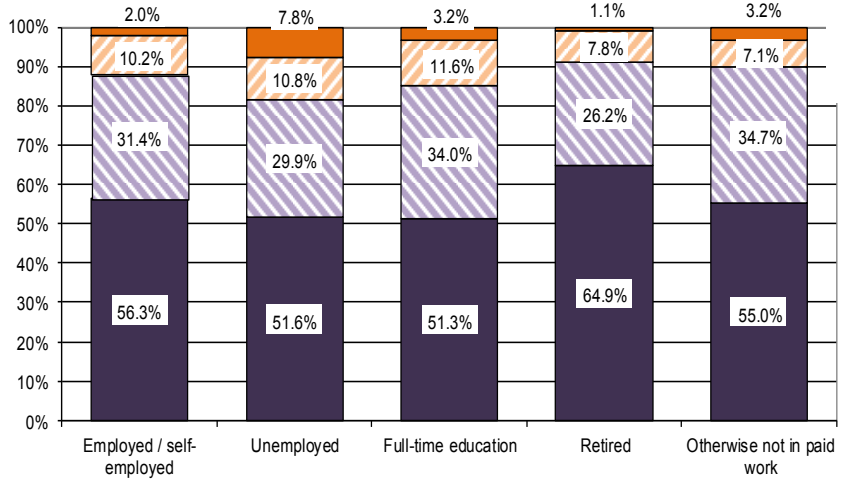
Not at all

Not very much

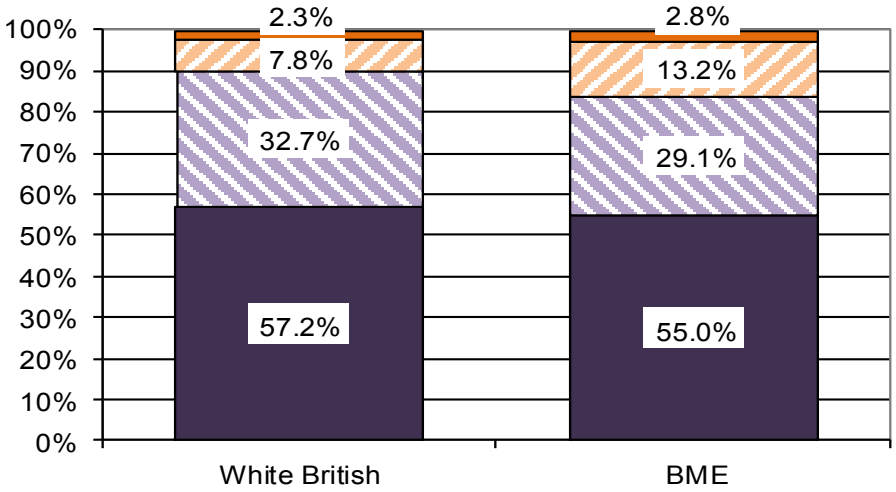
To some extent

A great deal

Opinion by employment status



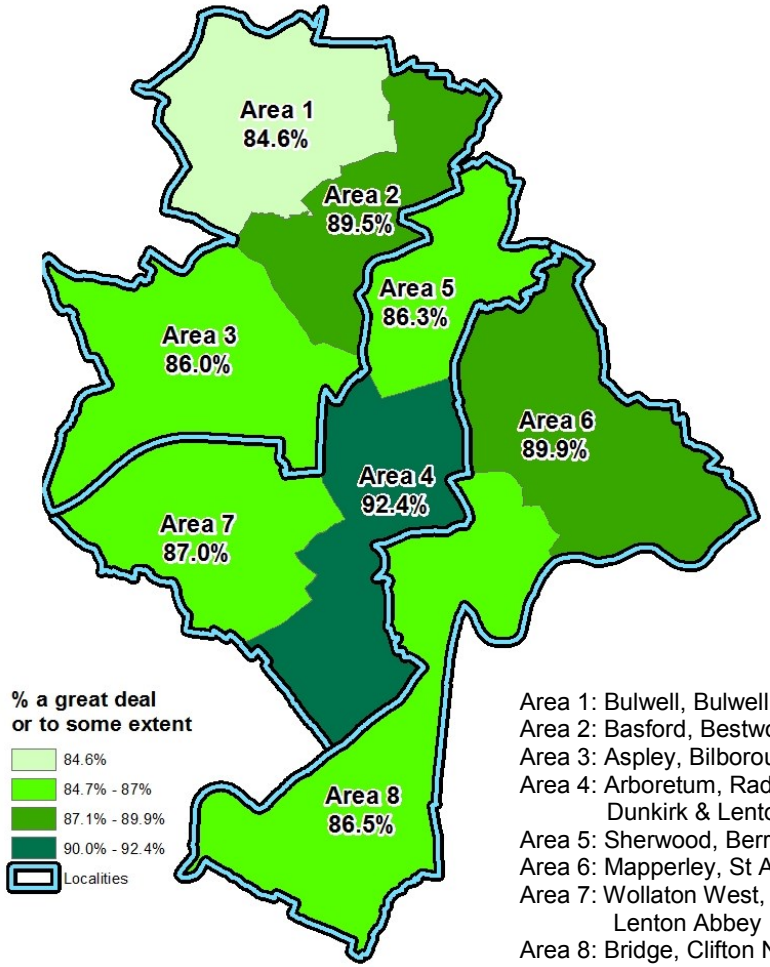
Opinion by ethnicity



24: Recommend Nottingham as a place to work

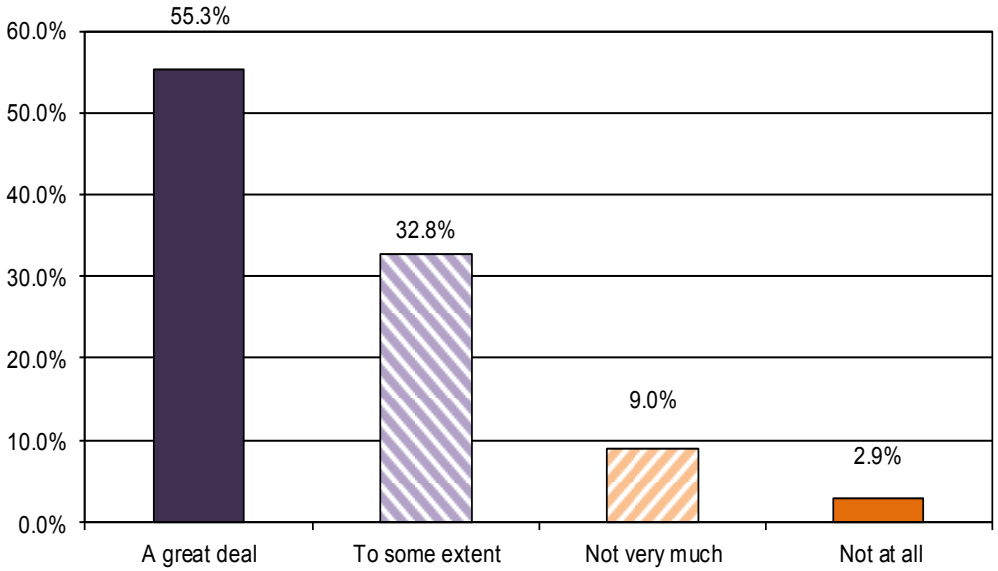
Headline: 88% would recommend Nottingham as a place to work

Percentage of respondents who would recommend Nottingham as a place to work.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to work

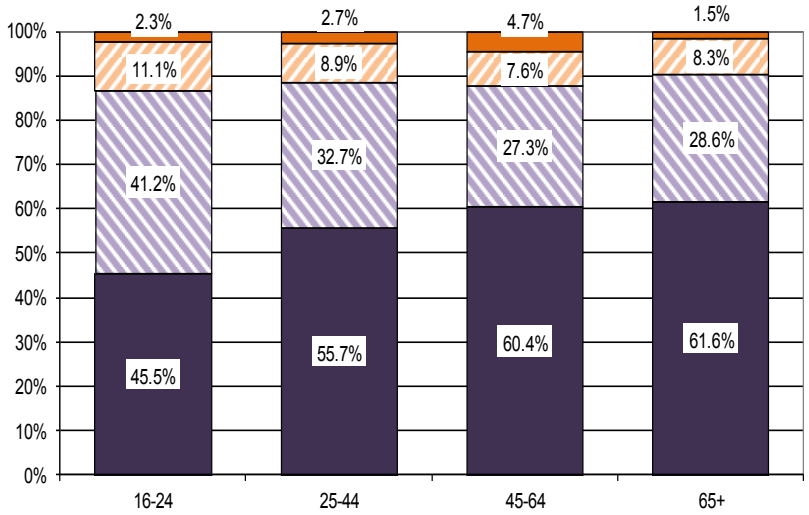


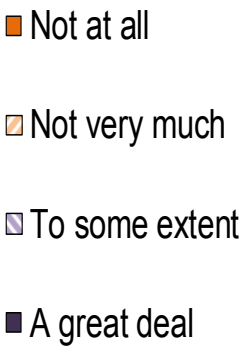
Based on 1,847 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

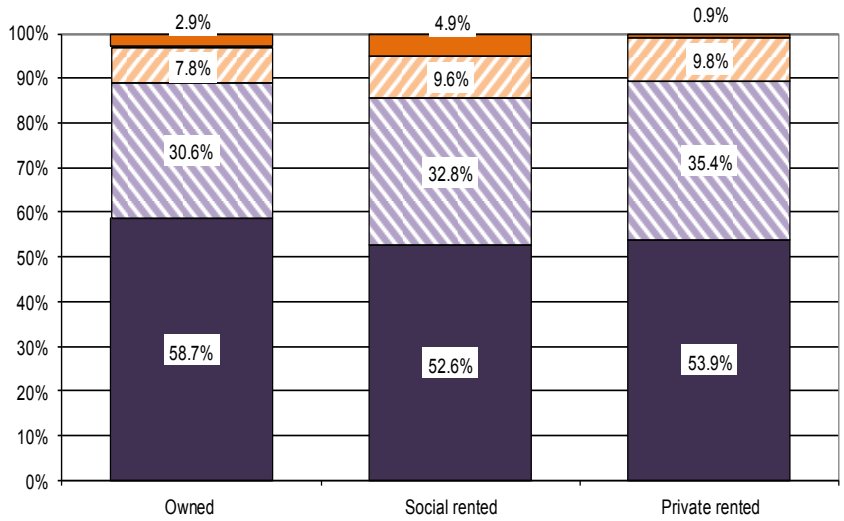
- Area 4 has the highest proportion of people who would recommend Nottingham as a place to work.
- The over 65s and retired people are the most likely groups to recommend Nottingham as a place to work.
- People who are 'Otherwise not in paid employment' are the least likely group to recommend Nottingham as a place to work.

Opinion by age

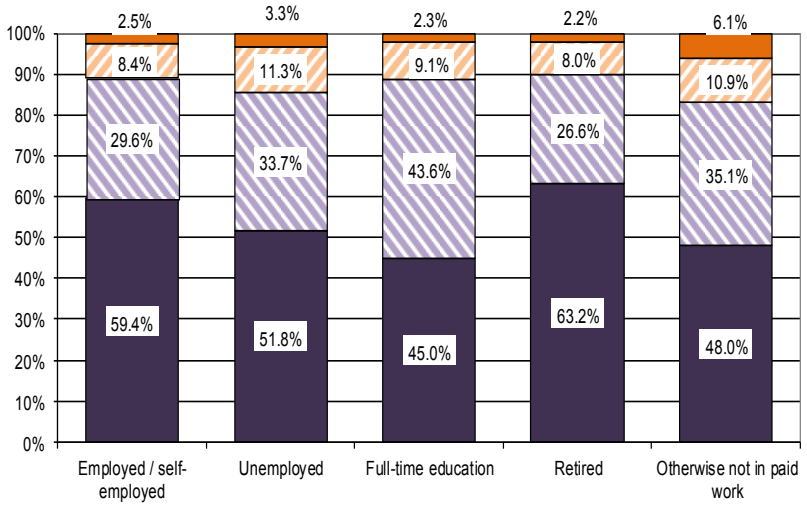




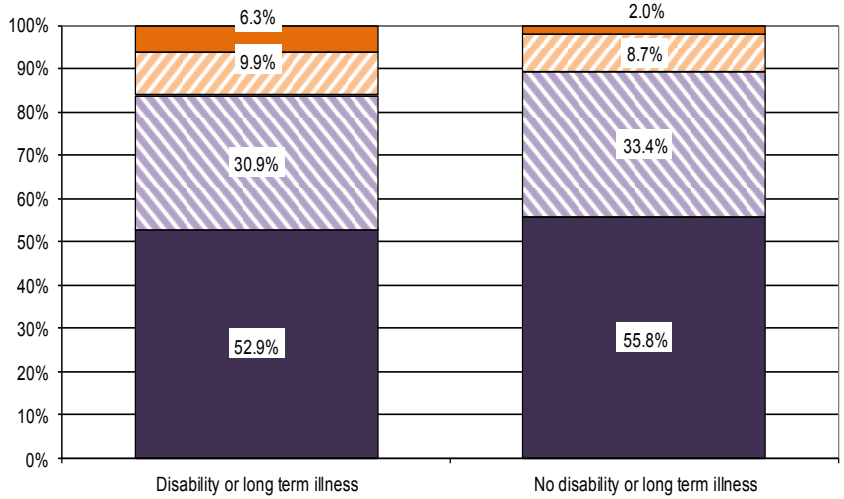
Opinion by housing tenure



Opinion by employment status



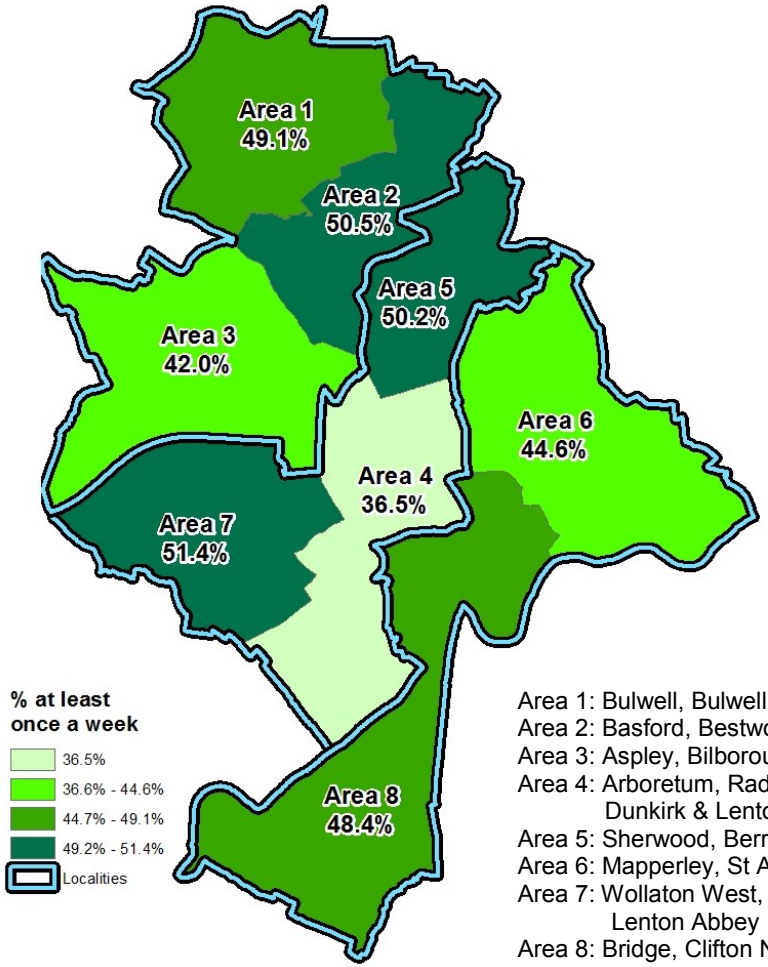
Opinion by disability or long term illness



25: Visiting parks and open spaces

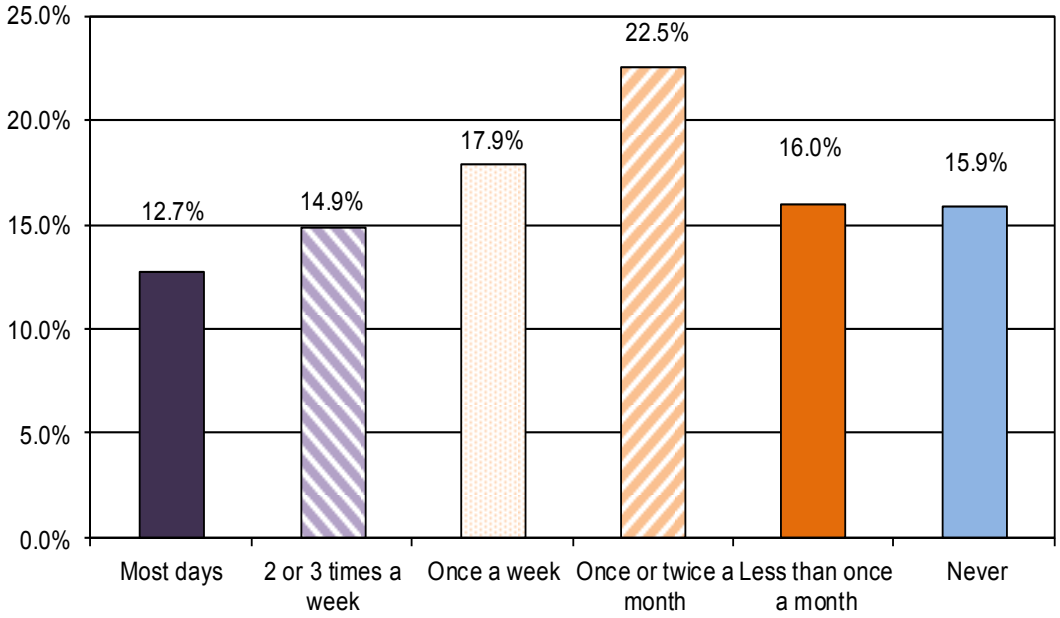
Headline: 46% visited a park or open space at least once a week

Percentage of respondents who used/ visited a park or open space at least once a week



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Used/ visited a park or open space

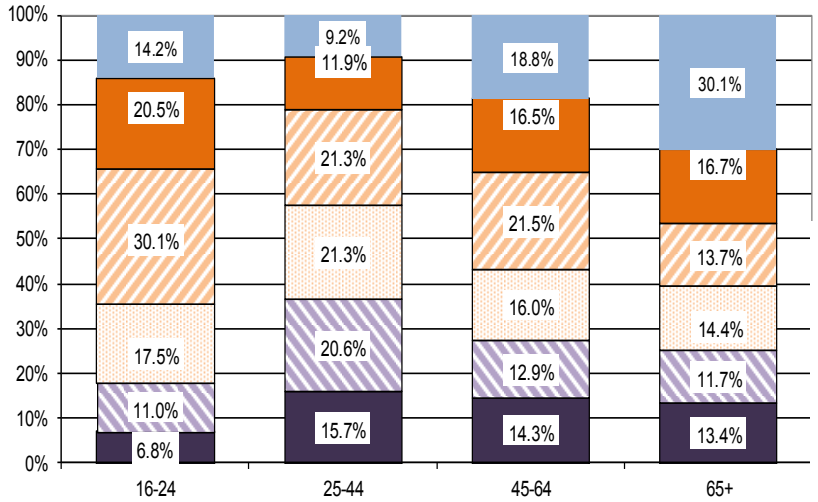


Based on 1,998 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

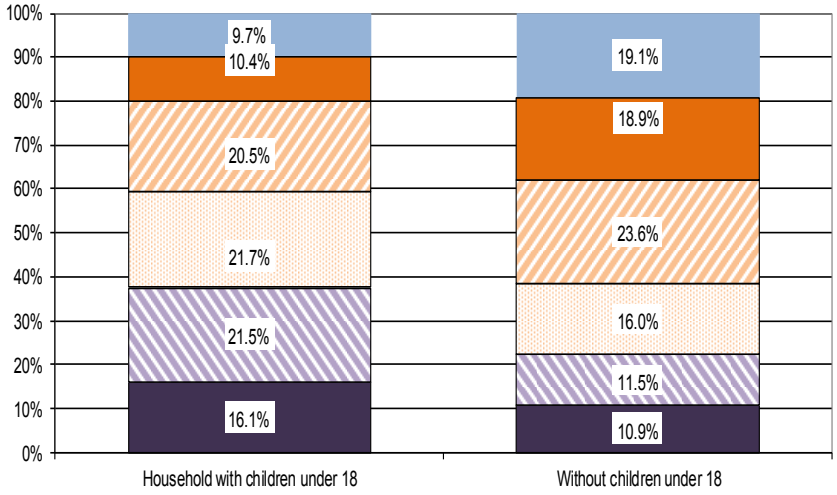
Key Points

- More than half of the respondents in Areas 2, 5 and 7 visit a park or open space at least once a week.
- Households with children and people aged 25 to 44 were the most likely groups to use a park at least once a week.
- More than 30% of people with a disability or long term illness and those aged over 65 never use parks or open spaces.

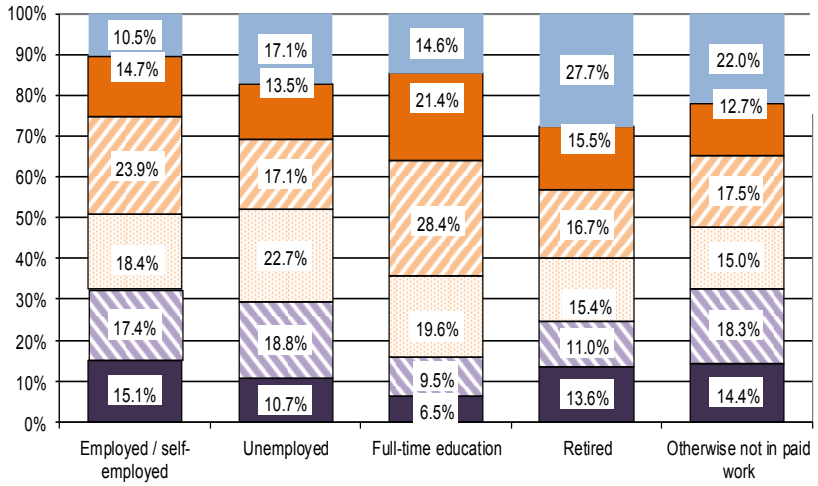
Opinion by age

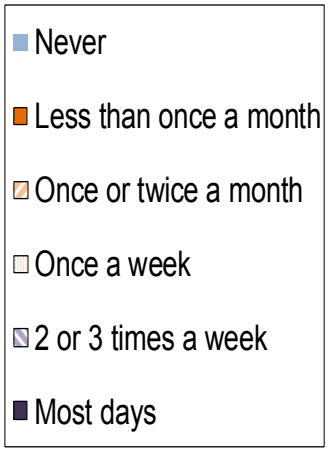


Opinion by children in household

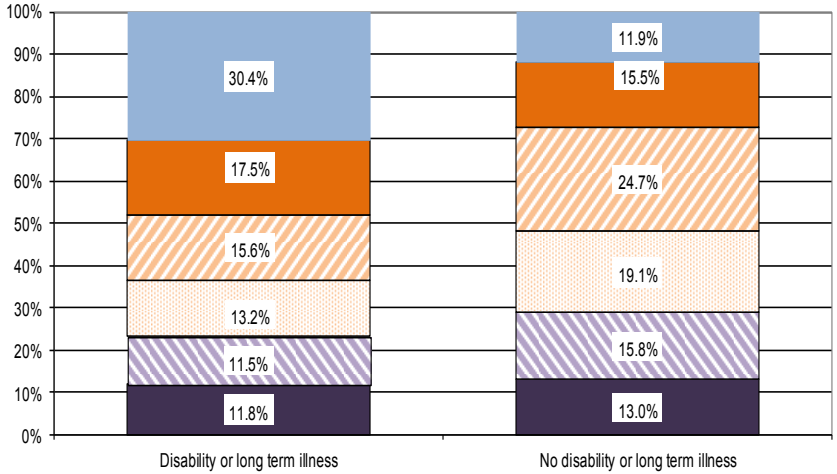


Opinion by employment status





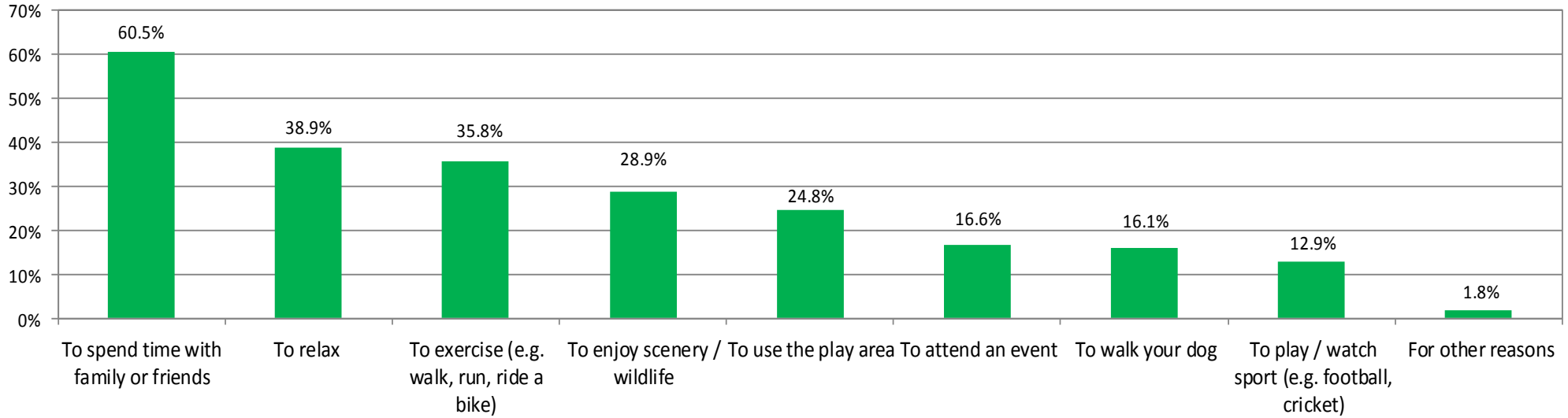
Opinion by disability or long term illness



26: Reasons why people visit parks and open spaces

Headline: 61% use parks and open spaces to spend time with friends and family

Reasons given by respondents as to why they visit or use parks or open spaces.



Reasons given by respondents as to why they visit or use parks or open spaces by area

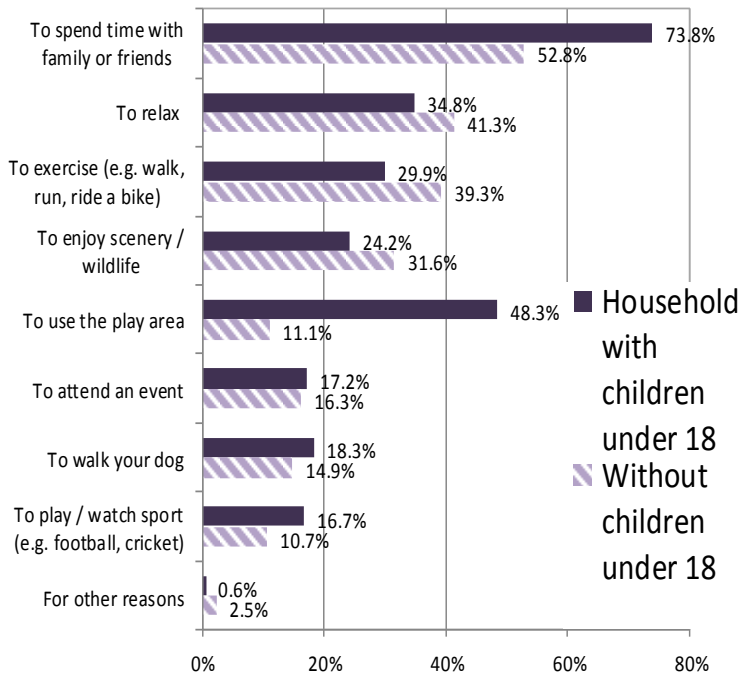
	To spend time with family or friends	To relax	To exercise (e.g. walk, run, ride a bike)	To enjoy scen-ery / wildlife	To use the play area	To attend an event	To walk your dog	To play / watch sport (e.g. football, cricket)	For other reasons
Area 1	61.7%	29.4%	33.8%	16.6%	39.2%	15.1%	20.4%	8.3%	1.0%
Area 2	57.8%	32.4%	32.8%	26.1%	36.6%	12.4%	23.3%	12.4%	0.0%
Area 3	63.2%	32.5%	28.0%	22.4%	32.1%	14.1%	21.2%	17.7%	3.4%
Area 4	65.6%	53.9%	32.5%	30.7%	16.5%	14.7%	5.1%	17.4%	1.7%
Area 5	61.1%	39.8%	48.0%	29.2%	27.3%	17.9%	14.6%	9.0%	2.9%
Area 6	55.7%	27.3%	33.1%	26.9%	20.7%	15.5%	17.2%	12.6%	2.8%
Area 7	50.1%	44.6%	45.6%	39.3%	10.4%	20.6%	10.6%	10.2%	2.1%
Area 8	64.3%	44.1%	37.9%	37.1%	23.9%	23.3%	22.0%	10.8%	0.0%
TOTAL	60.5%	38.9%	35.8%	28.9%	24.8%	16.6%	16.1%	12.9%	1.8%
Ranking	Highest ranked	Rank 2 to 5							

Based on 1,678 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

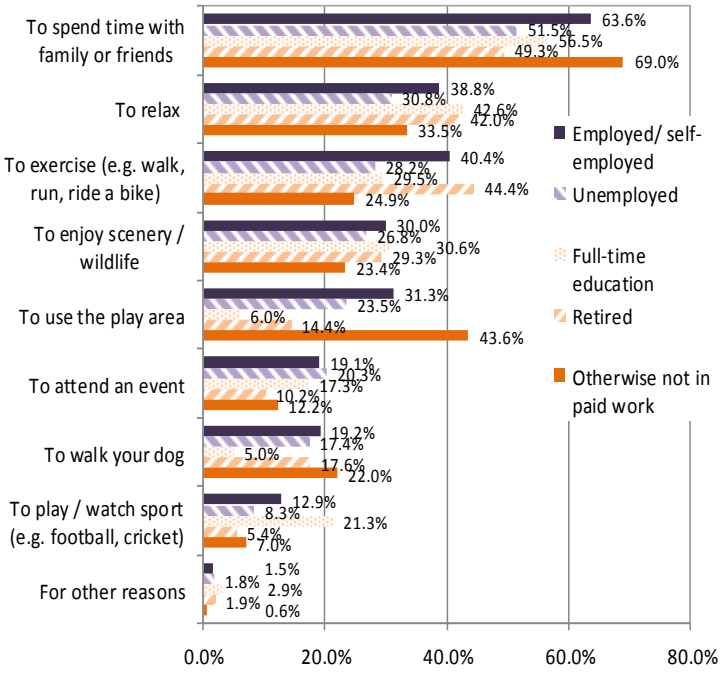
Key Points

- 60.5% of respondents use parks and open spaces to spend time with friends and family.
- This is the most popular reason in all of the eight Areas. The second most popular reason is to relax (in Areas 3,4 and 8), to exercise (in Areas 5,6 and 7) and to use the play area (in Areas 1 and 2).
- Using play areas ranks highly for households with children, and people otherwise not in paid work.
- Retired people are most likely to use parks and open spaces to exercise, although people in full time education are most likely to play and/or watch sport.
- People in Areas 7 and 8 were the most likely to visit a park or open space to attend an event.

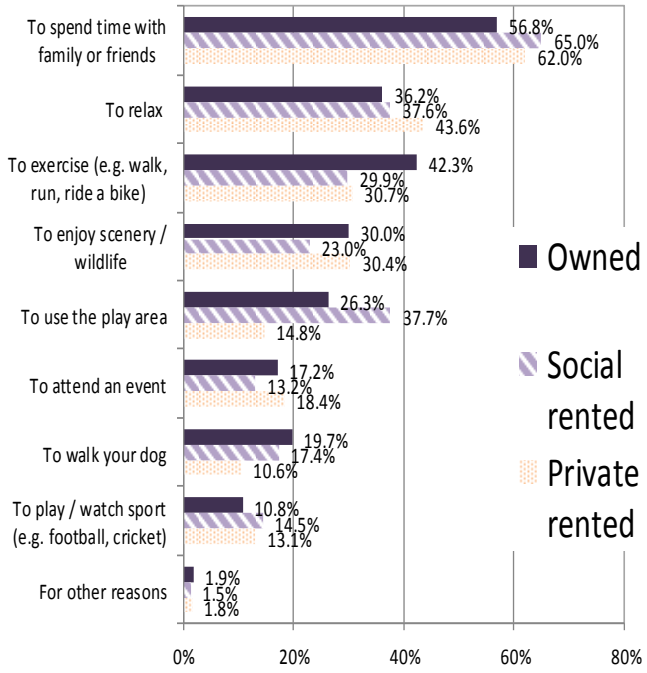
Reasons by households with children



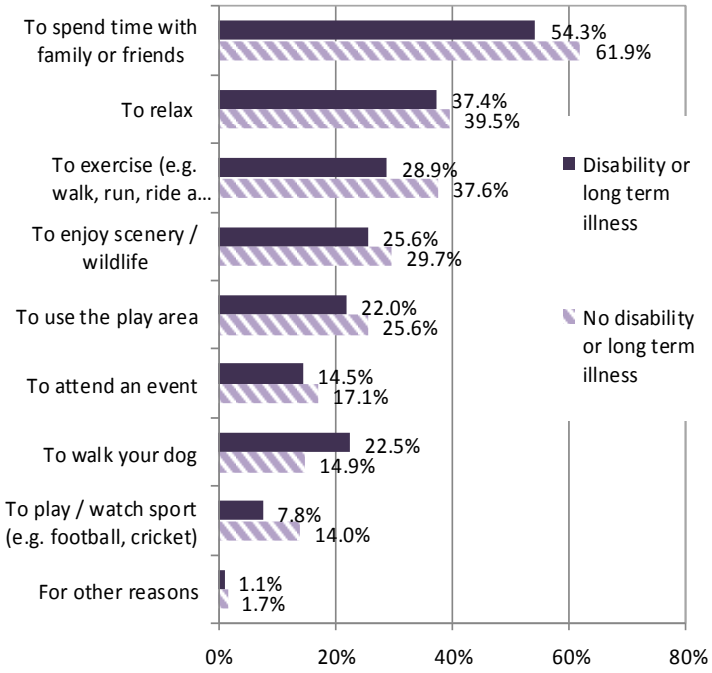
Reasons by employment status



Reasons by housing tenure



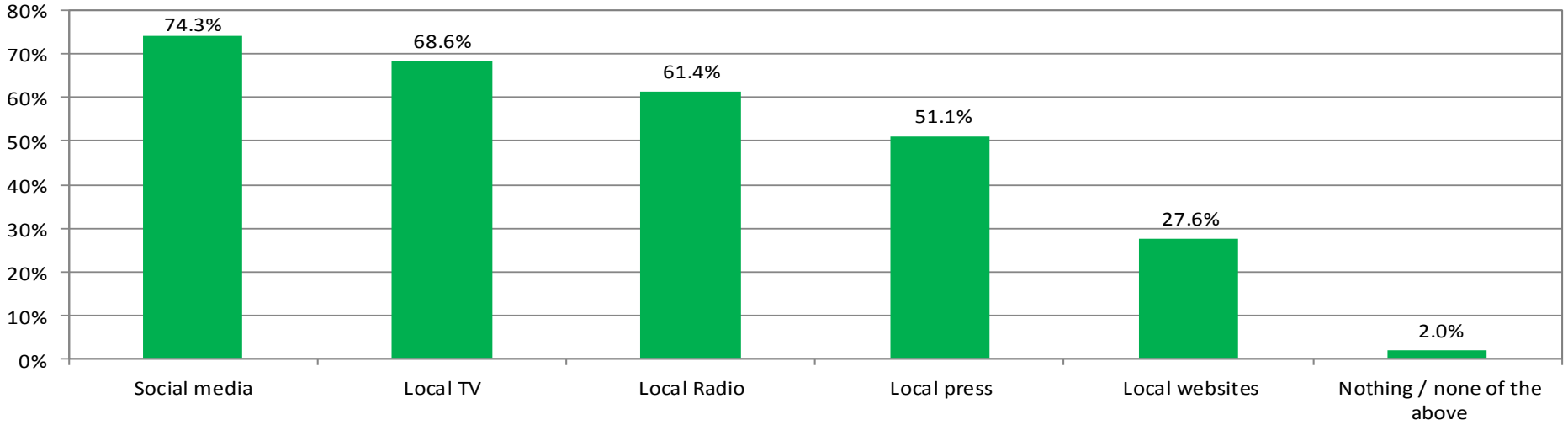
Reasons by disability or long term illness



27: Media that people regularly view or listen to

Headline: 74% use social media regularly

Percentage of respondents who watch, read, listen to or visit the following media.



Percentage of respondents who watch, read, listen to or visit the following media by area

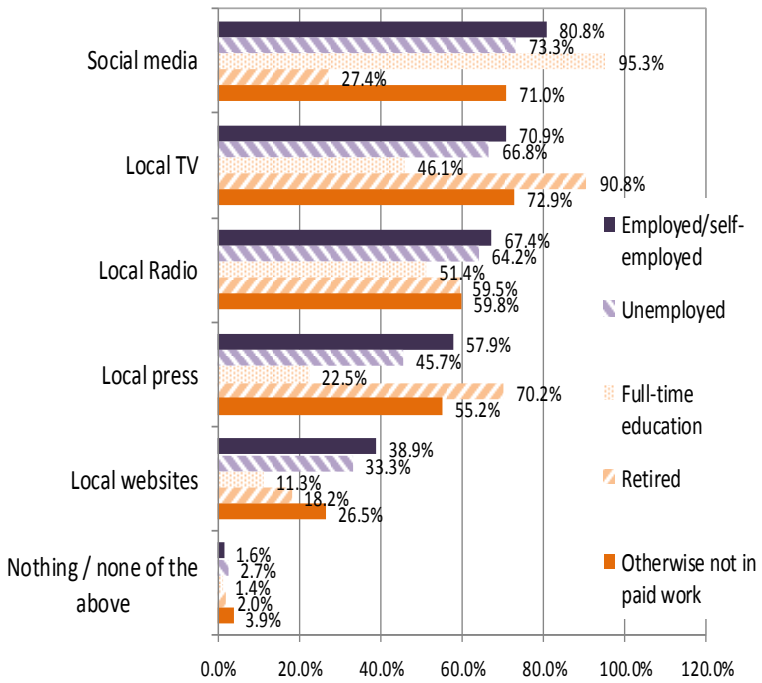
	Social media	Local TV	Local Radio	Local press	Local websites	Nothing / none of the above
Area 1	66.8%	74.8%	66.3%	52.3%	28.6%	3.0%
Area 2	70.3%	77.3%	76.0%	63.2%	41.5%	3.1%
Area 3	70.4%	78.8%	70.8%	54.2%	24.0%	2.0%
Area 4	87.5%	58.7%	50.0%	32.7%	18.7%	1.6%
Area 5	72.2%	69.5%	58.2%	57.6%	39.5%	2.9%
Area 6	73.9%	63.3%	60.9%	52.4%	24.1%	1.9%
Area 7	68.0%	59.0%	54.1%	46.9%	24.3%	0.9%
Area 8	75.0%	72.6%	60.5%	57.7%	28.8%	1.2%
TOTAL	74.3%	68.6%	61.4%	51.1%	27.6%	2.0%
Ranking	Highest ranked	Rank 2 to 5				

Based on 1,987 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

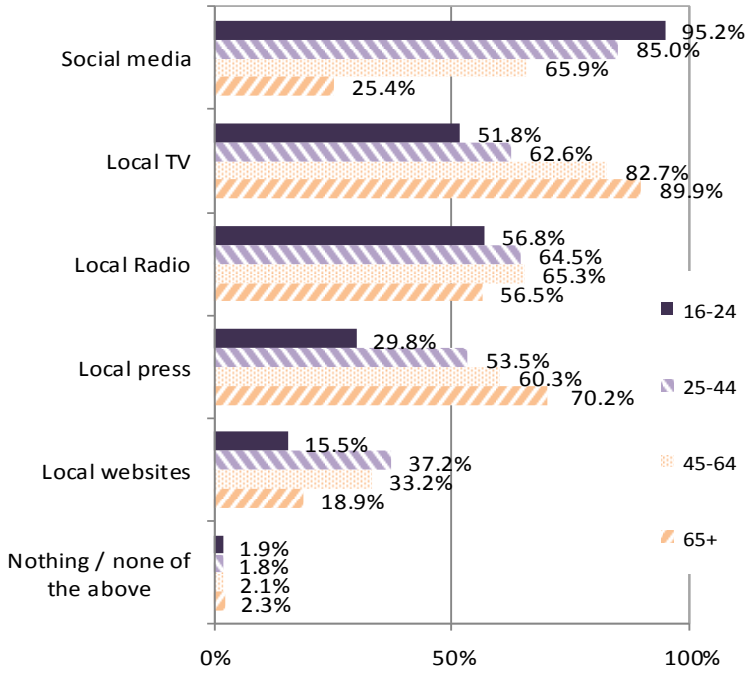
Key Points

- 74.3% of respondents use Social Media with Facebook (62.2%) and WhatsApp (40.7%) being the most popular.
- The proportions of people viewing local TV, local Press and local websites has fallen since the 2015 Citizens' Survey.
- Local TV is the second most popular option overall and BBC East Midlands News is the second most popular individual option (57.6%).
- There is a strong age divide, with the 16-24 and 25-44 age groups heavily favouring Social Media and picking local Radio before local TV. The 45-64 and over 65 age groups are most likely to view local TV. Also, people with a disability or long term illness are less likely to use Social Media than people without a disability.
- Those aged 65+ are most likely to read the local press (70.2%) and people who are employed are most likely to visit local websites (38.9%).

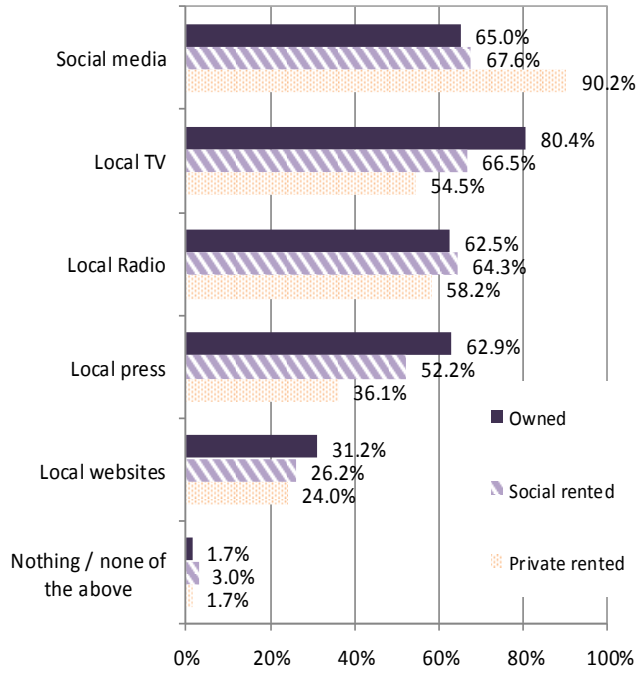
Awareness by employment status



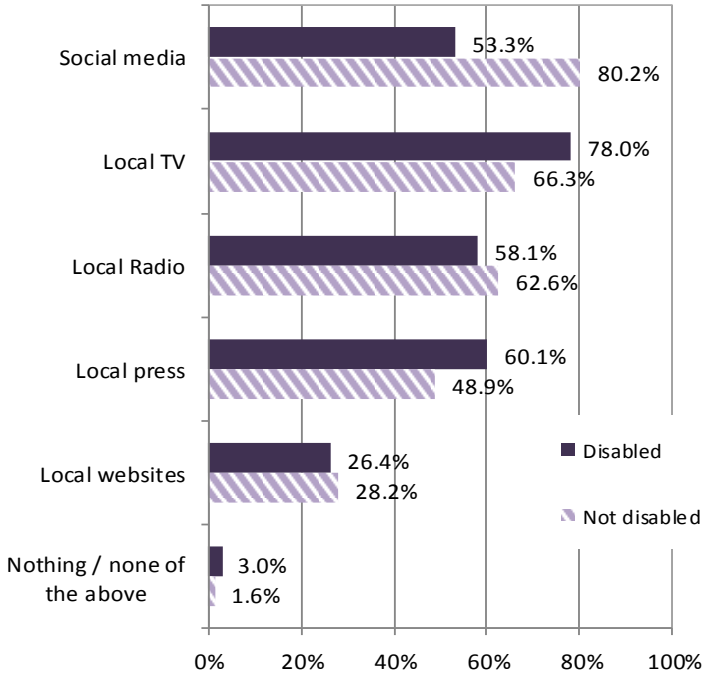
Awareness by age



Awareness by housing tenure



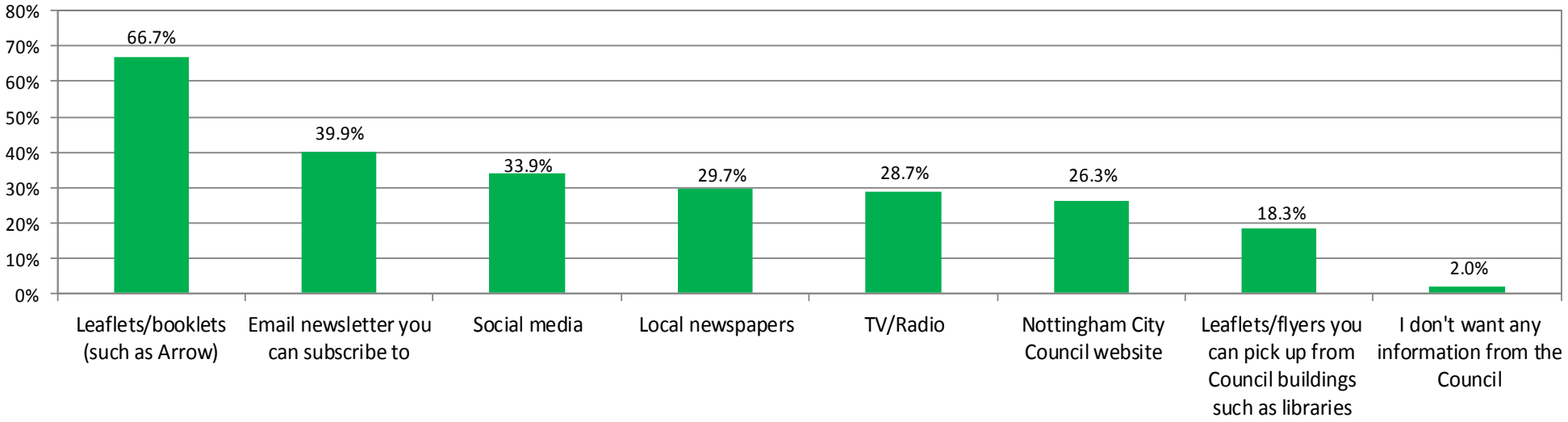
Awareness by disability or long term illness



28: Preferences for receiving information from the Council

Headline: 67% prefer to receive leaflets or booklets such as the Arrow

Method by which respondents prefer to receive Council information .



Method by which respondents prefer to receive Council information by area

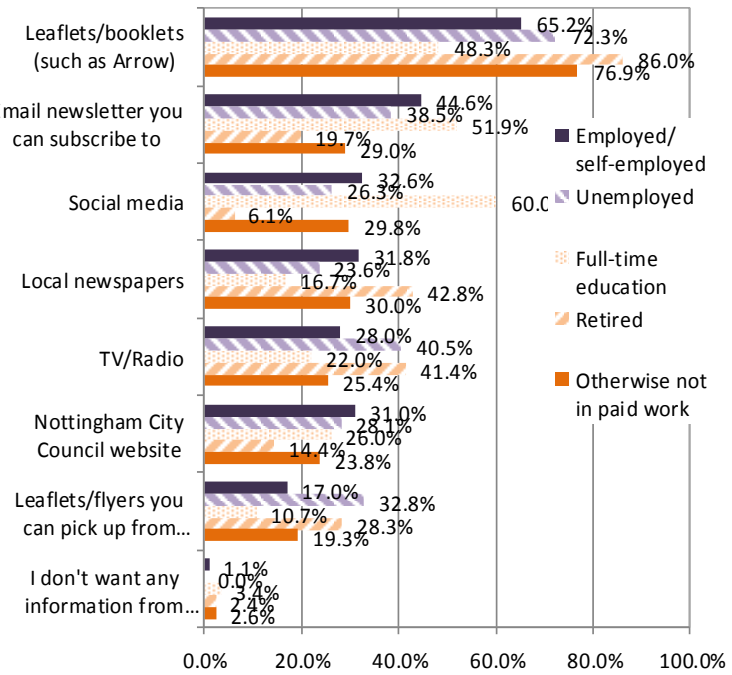
	Leaflets/booklets (such as Arrow)	Email newsletter you can sub-scribe to	Social media	Local news-papers	TV/Radio	Nottingham City Council website	I don't want any information from the Council
Area 1	78.0%	39.3%	25.9%	29.6%	31.8%	19.5%	2.2%
Area 2	77.5%	30.8%	25.2%	38.6%	31.1%	24.8%	1.4%
Area 3	72.0%	34.6%	23.7%	31.7%	29.5%	15.4%	1.0%
Area 4	56.2%	47.5%	49.8%	20.6%	23.0%	26.1%	2.6%
Area 5	63.9%	42.6%	33.8%	33.9%	31.4%	35.1%	0.7%
Area 6	63.2%	40.3%	36.1%	27.5%	32.3%	27.1%	2.4%
Area 7	54.7%	42.8%	39.3%	24.1%	26.4%	25.4%	2.3%
Area 8	73.3%	37.8%	29.7%	35.5%	26.2%	35.0%	2.6%
TOTAL	66.7%	39.9%	33.9%	29.7%	28.7%	26.3%	2.0%
Ranking	Highest ranked	Rank 2 to 5					

Based on 1,982 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

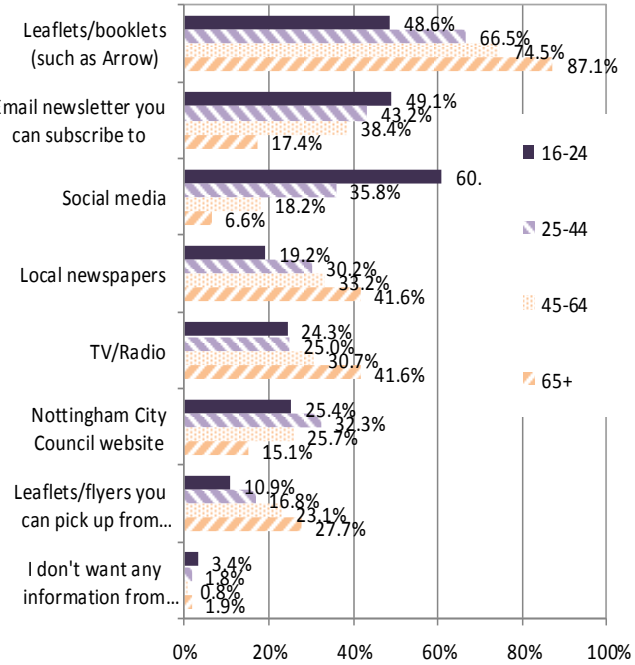
Key Points

- 66.7% of respondents prefer to receive leaflets or booklets to provide information from the Council. This was the preferred option for all areas and all groups except the 16-24 age group and people in full time education who preferred Social Media and email newsletters.
- Preferences varied strongly between age groups. The over 65s strongly prefer leaflets, TV/radio and local newspapers whereas younger groups favour email and social media, although leaflets remain the most popular option for all but the 16-24 age group.
- People with a long term illness or disability also prefer to get information from local TV, radio and press and, after retired people, are the least likely to use social media or email newsletters.
- People aged 25-44 are more likely to use the City Council website than other groups. The groups least likely to use the website are retired people and those with a disability or long term illness.

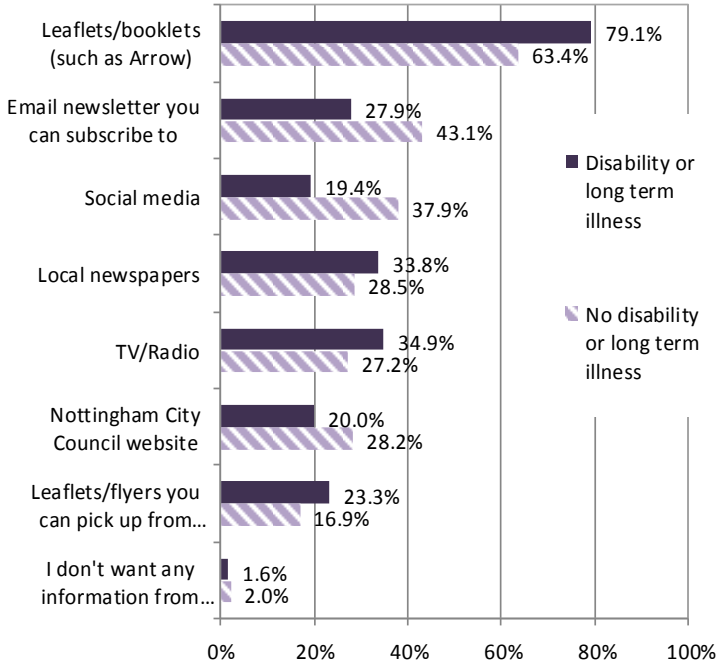
Awareness by employment status



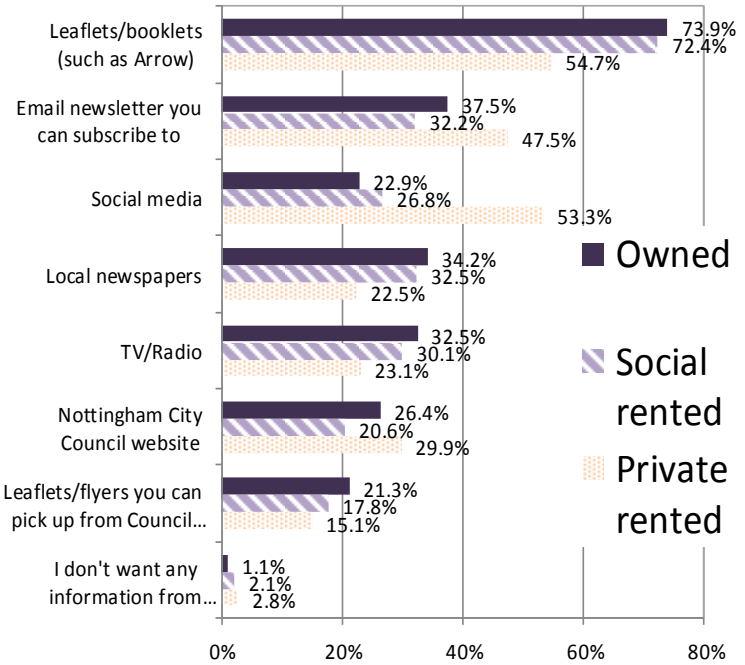
Awareness by age



Awareness by disability or long term ill-



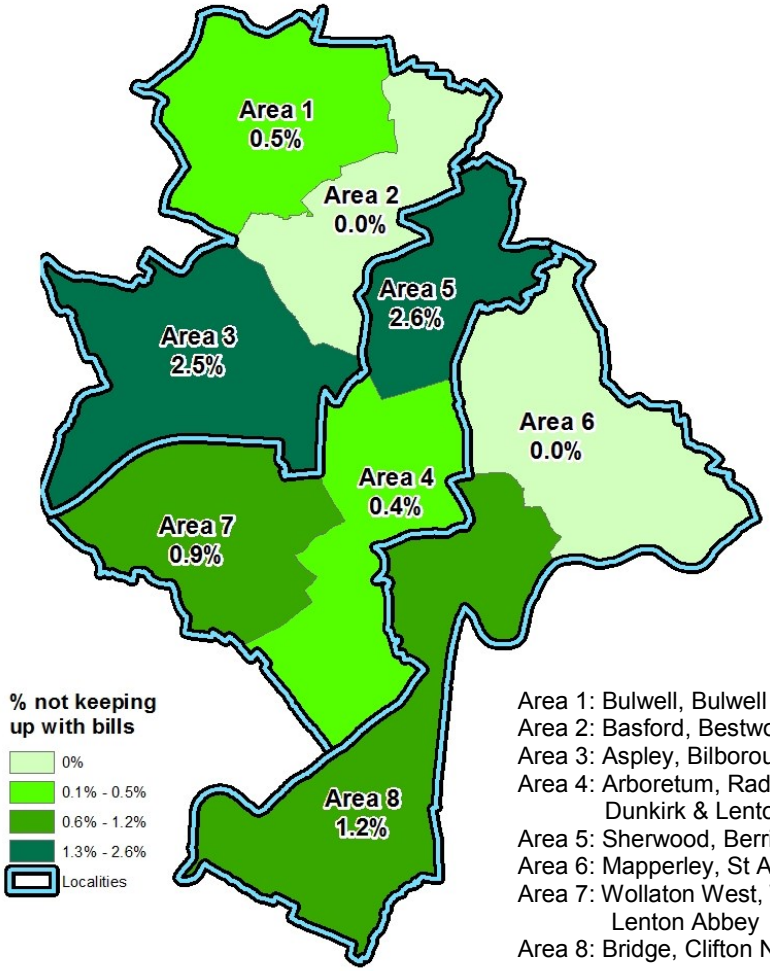
Awareness by housing tenure



29: Keeping up with bills

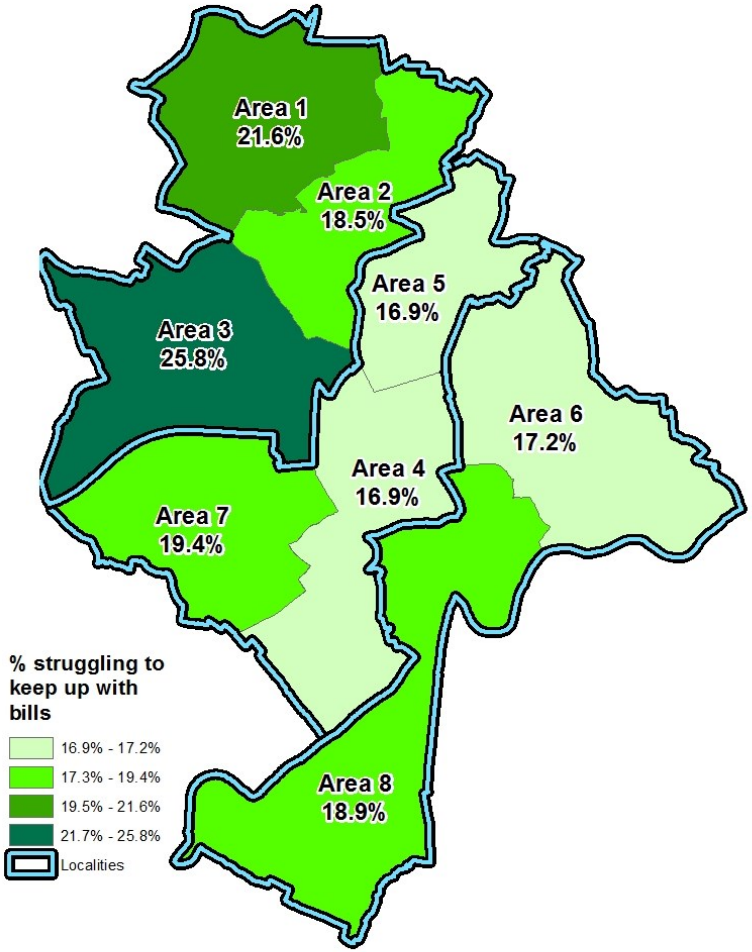
Headline: 20.2% struggling or not keeping up with bills

Percentage of respondents who have fallen behind with some or many bills



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who struggle to keep up with bills constantly or from time to time

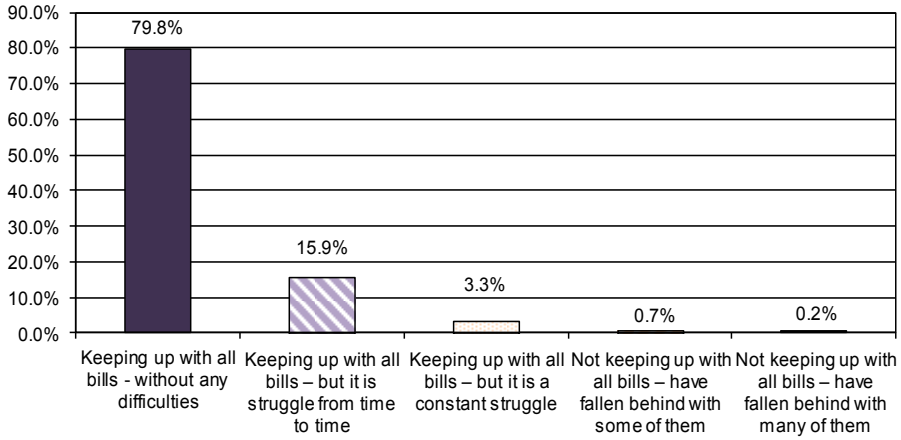


Based on 1,982 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

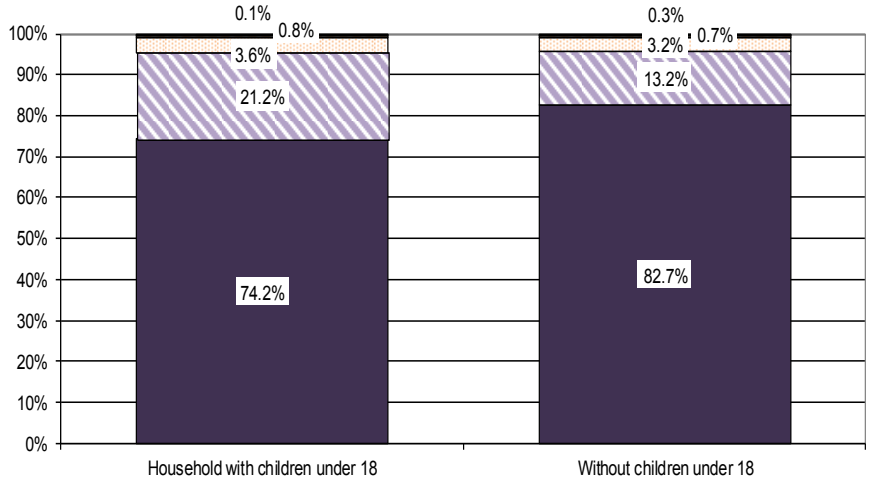
Key Points

- The proportion of people not keeping up or struggling with bills has fallen for the second consecutive year.
- 28.4% of respondents in Area 3 were either not keeping up or struggling with bills. Areas 4 and 6 had the lowest proportions.
- Respondents in Areas 3 and 5 and those with a disability or long term illness are most likely to not be keeping up with some or all bills.
- People with children are more likely to be struggling with bills than those without.
- People 'otherwise not in paid work' are most likely to be either struggling or not keeping up with bills (32.9%), but 19.2% of people in employment are also struggling.

Keeping up with bills and credit commitments in the last year



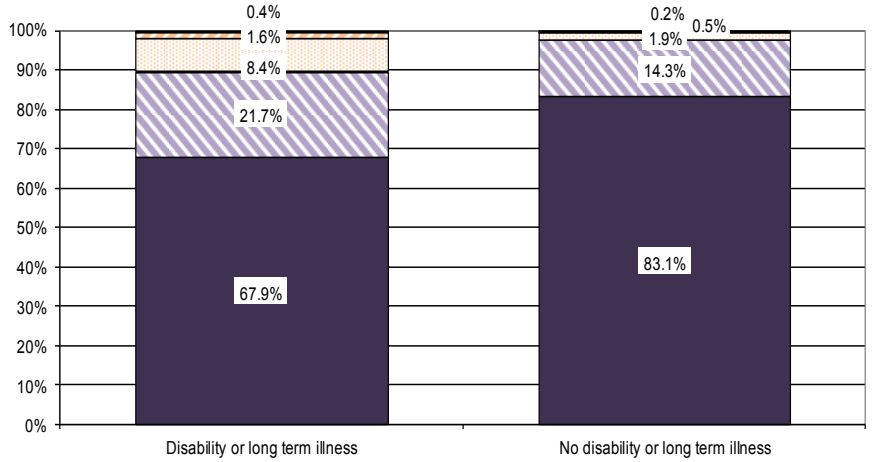
Keeping up with bills by children in household



Keeping up with bills by employment status



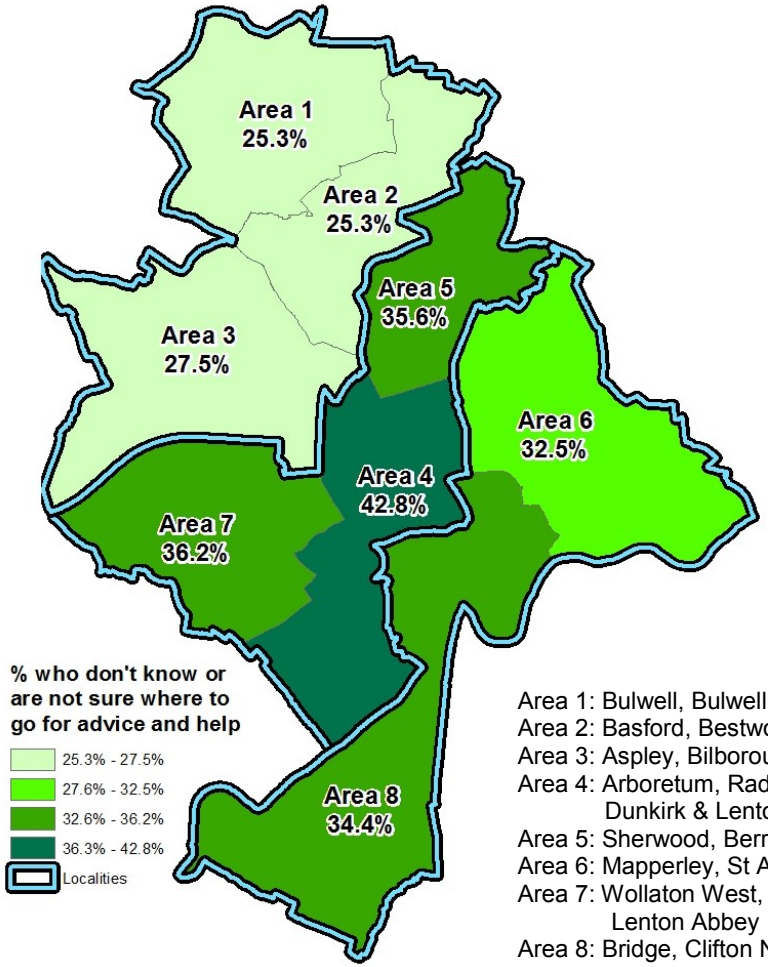
Keeping up with bills by disability or long term illness



30: Where to go for advice on financial hardship

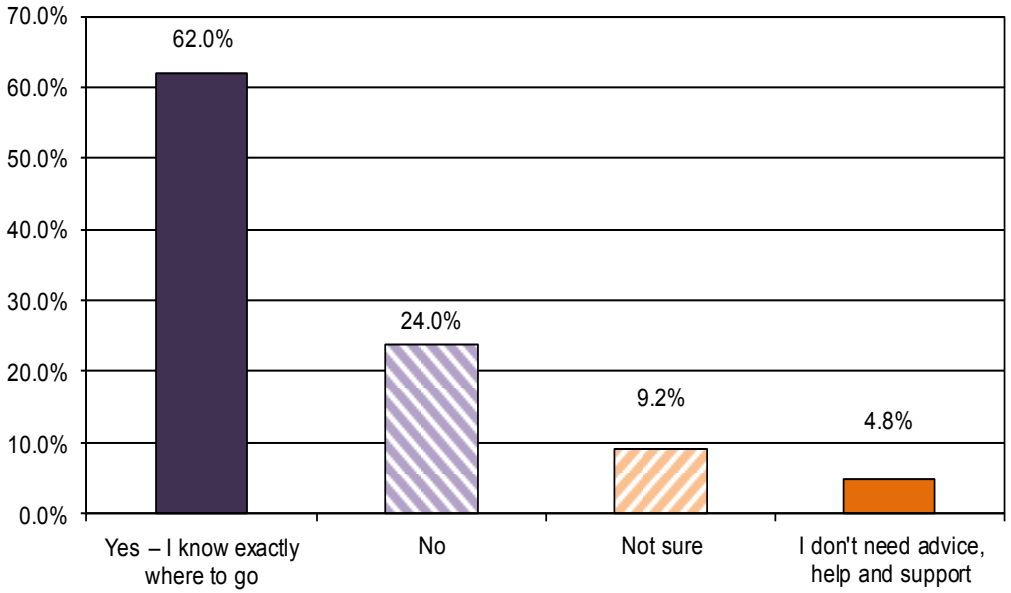
Headline: 33% do not know or are not sure where to go for advice, help and support if they are having difficulty paying bills

Percentage of respondents who did not know or were not sure where to go for advice, help and support



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Know where to go for advice, help and support

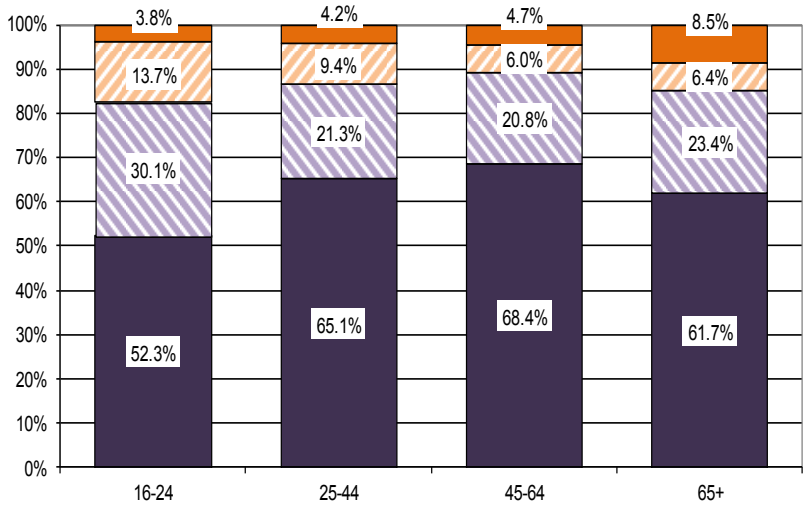


Based on 1,996 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

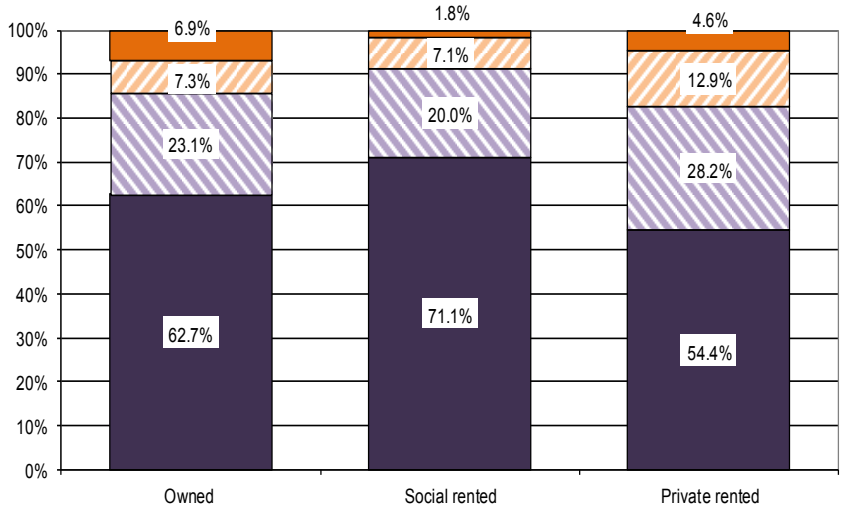
Key Points

- More than 40% of the respondents in Area 4 either did not know or were unsure where to access help, advice or support.
- People in full time education were least likely to know where to access help, advice or support.
- Generally, the groups most likely to be struggling with bills has the best knowledge of where to access help. However, in all areas and for all groups, more than 25% of respondents did not know where to go to find advice, help or support.

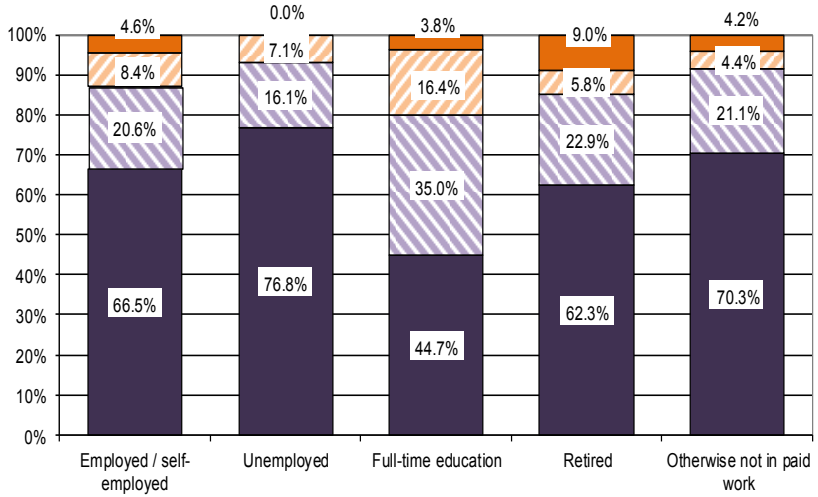
Opinion by age

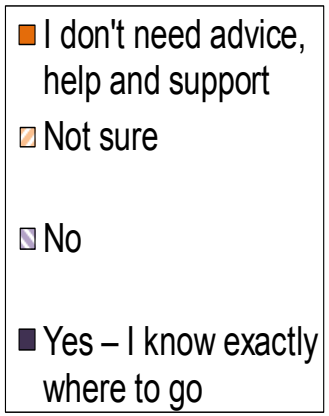


Opinion by tenure

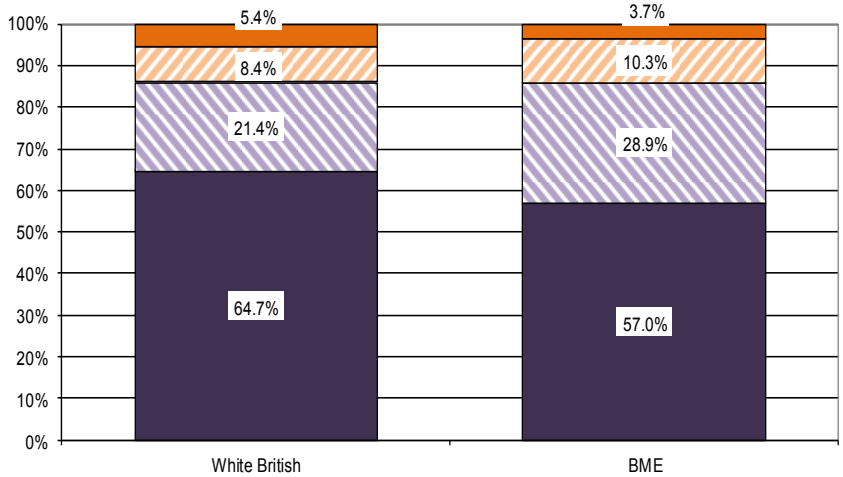


Opinion by employment status





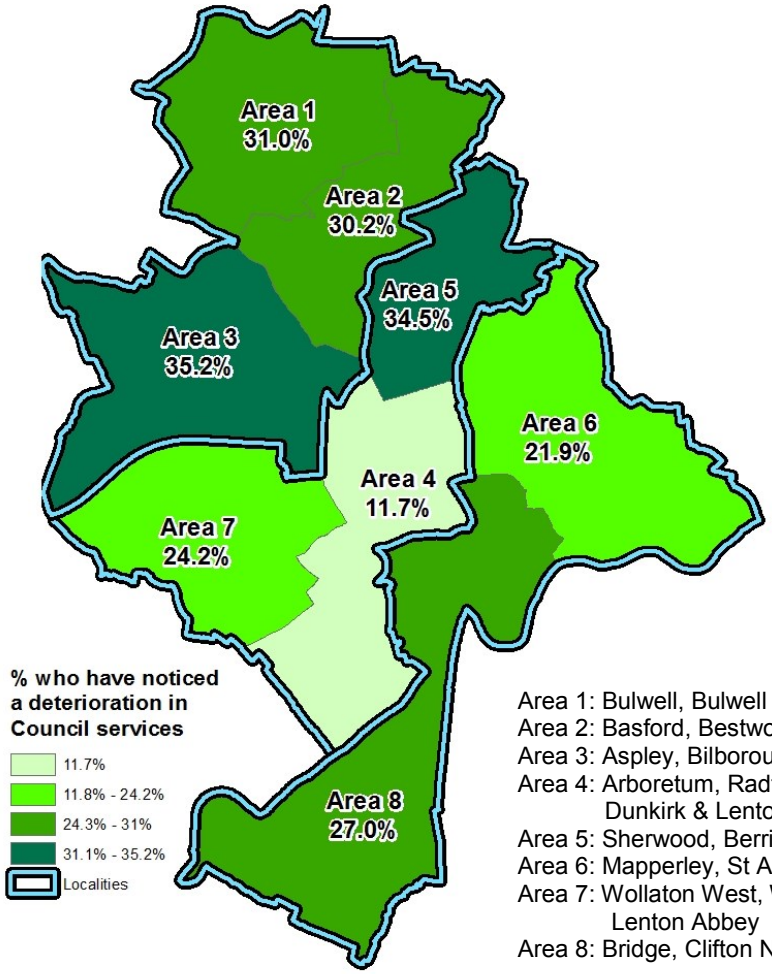
Opinion by ethnicity



31: Deterioration in services due to budget cuts

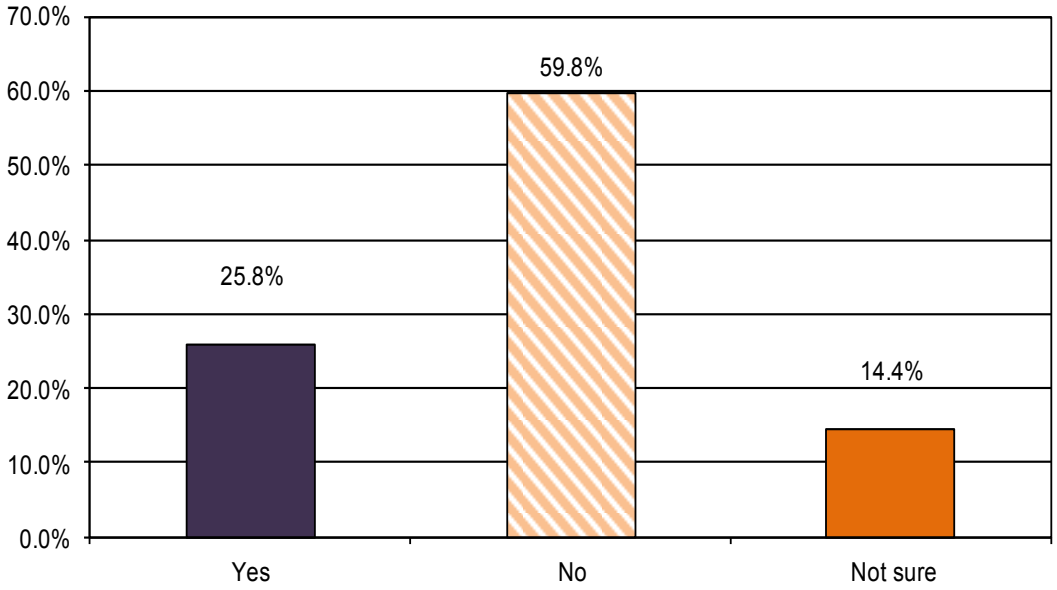
Headline: 26% have noticed a deterioration in Council services as a result of cuts to the Council's budget

Percentage of respondents have noticed a deterioration in Council services as a result of budget cuts



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Have you noticed a deterioration in Council services in the last five years as a result of cuts to the Council's budget?

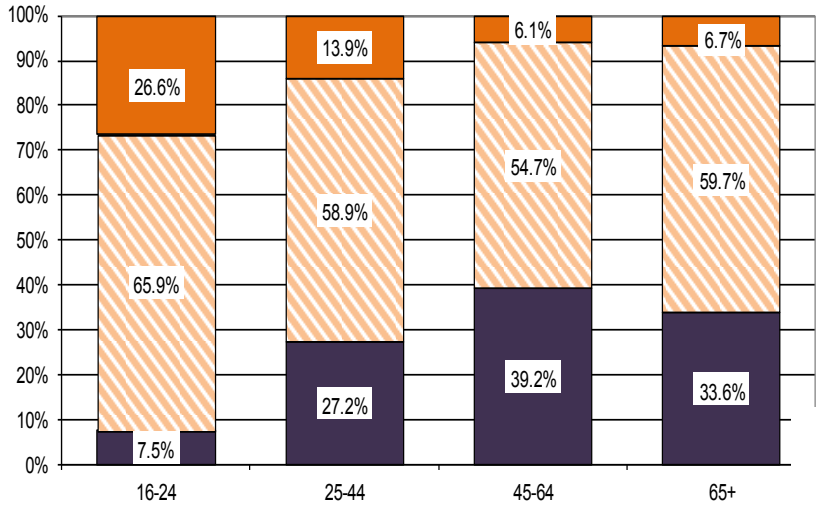


Based on 1,993 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

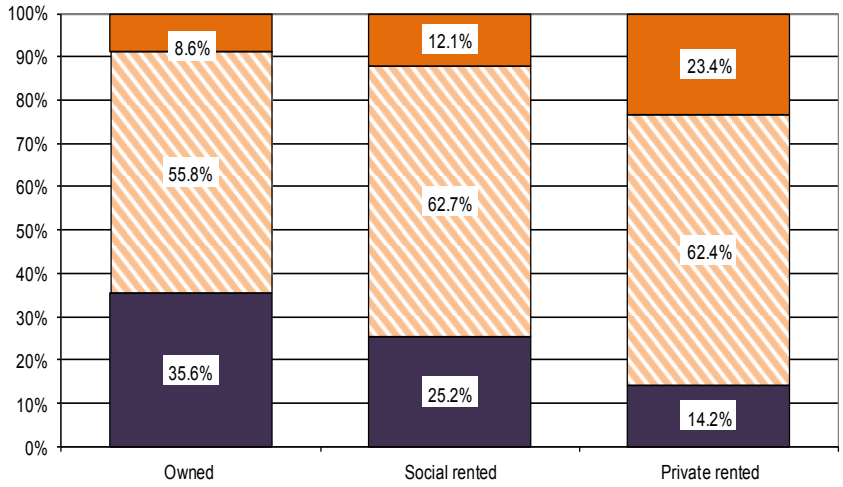
Key Points

- More than 35% of the respondents in Area 3 said they had noticed a deterioration in Council services in the last five years.
- People aged 45-64 were mostly likely to have noticed a deterioration in Council services and those in full time education the least likely.
- People with a disability or long term illness were more likely to notice a deterioration than those without.

Opinion by age



Opinion by tenure

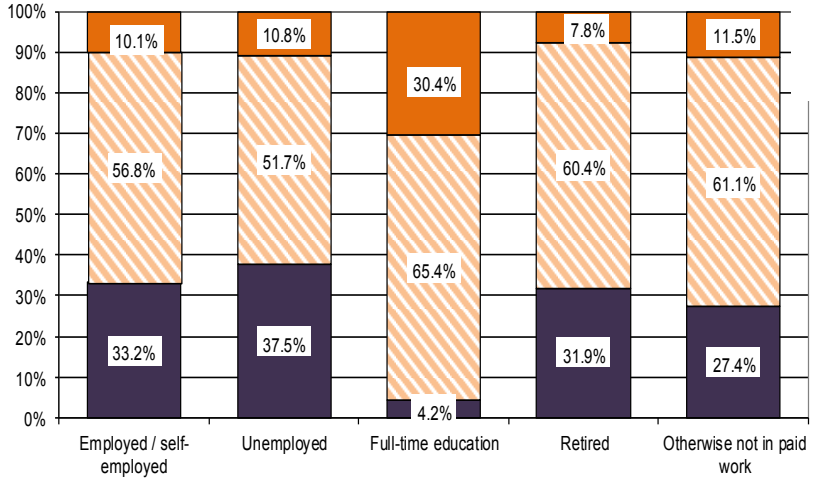


Not sure

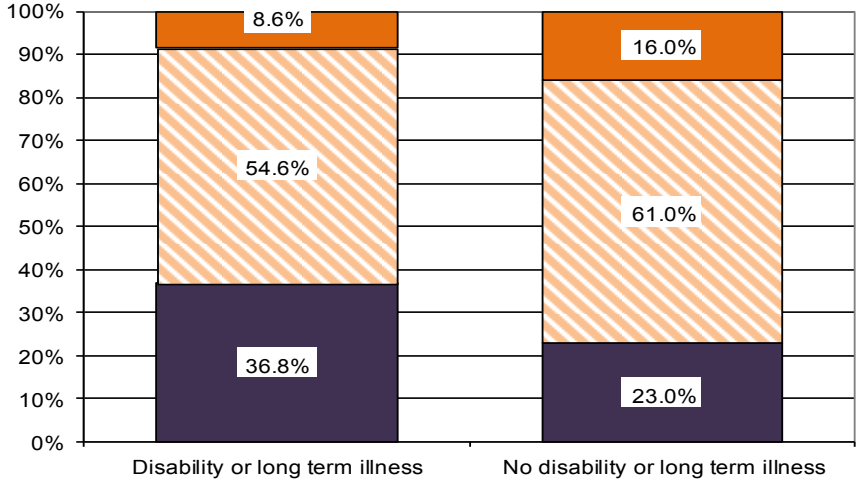
No

Yes

Opinion by employment status



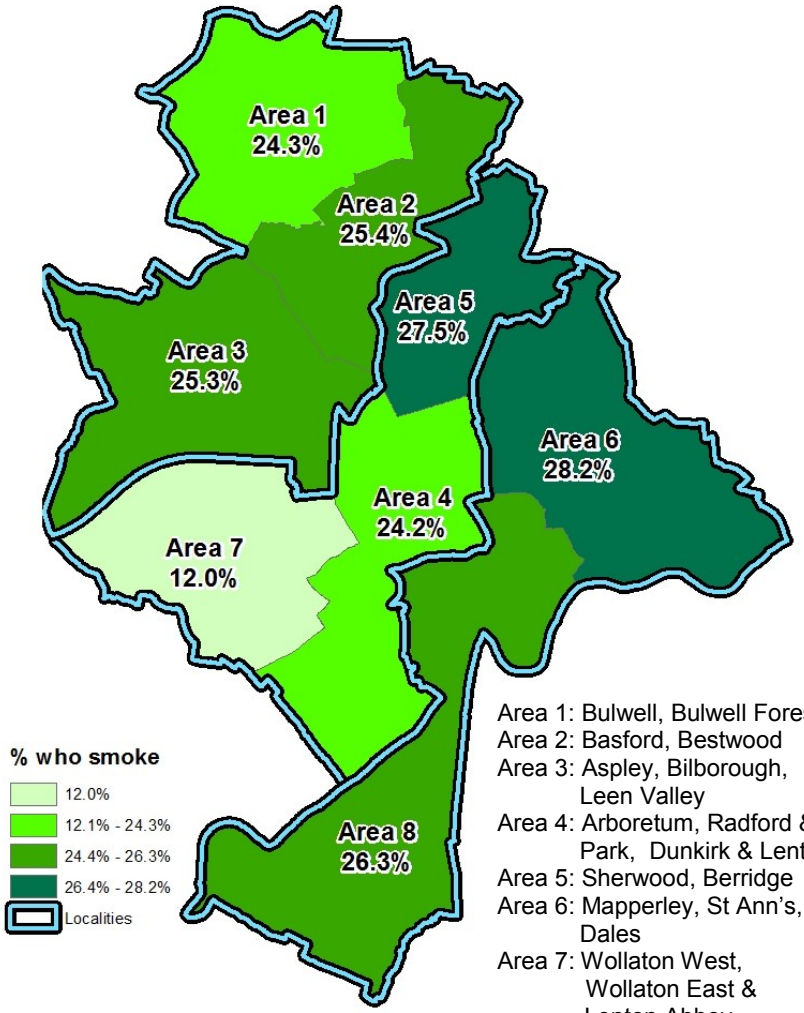
Opinion by disability or long term illness



32: Smoking

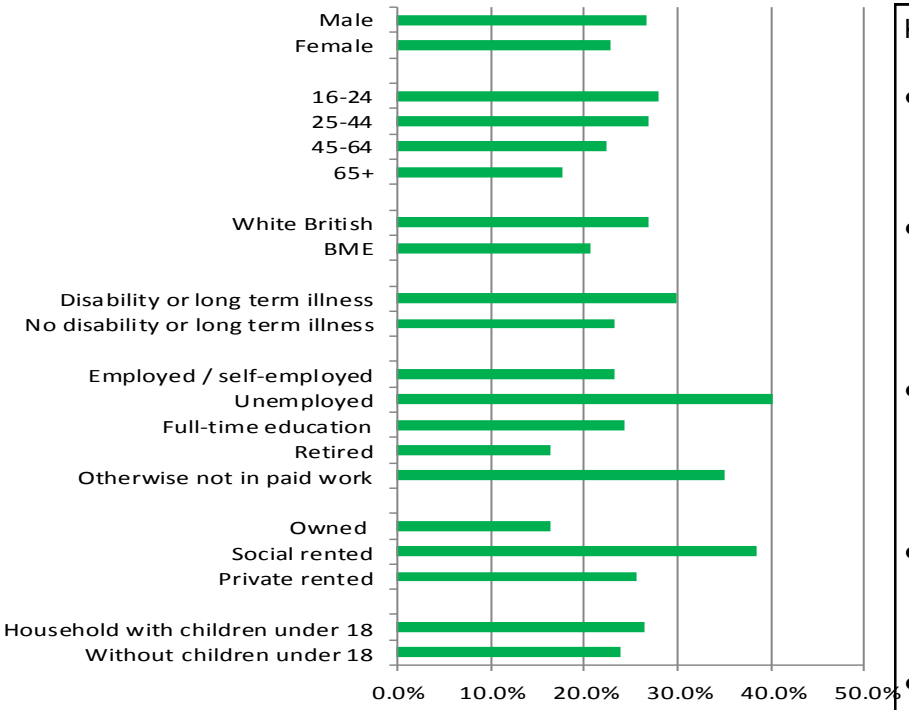
Headline: Smoking rate remains steady

Percentage of respondents who smoke.

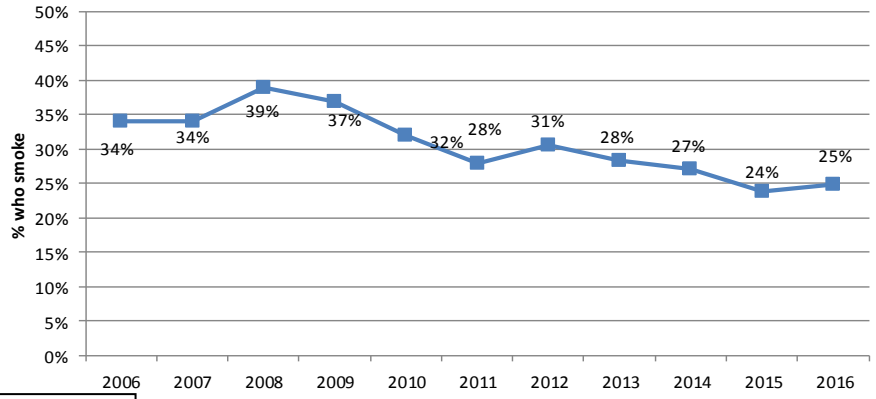


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Smokers by demographic group



City Change over time (percentage who smoke)

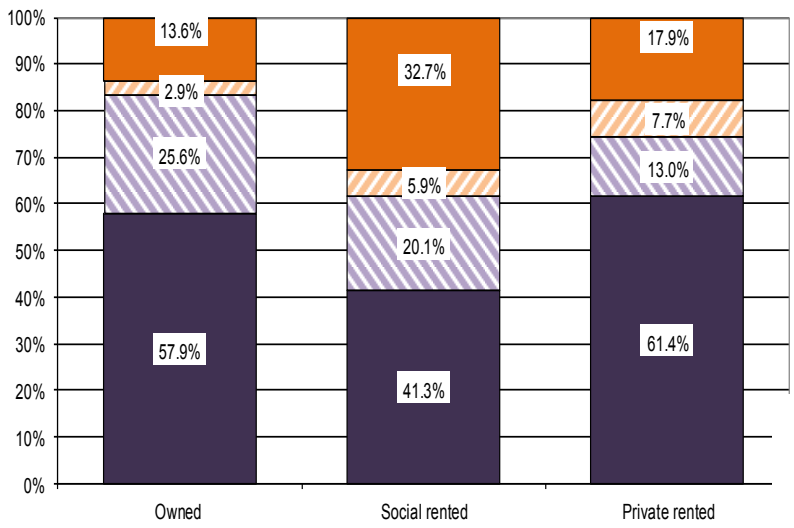


Key Points

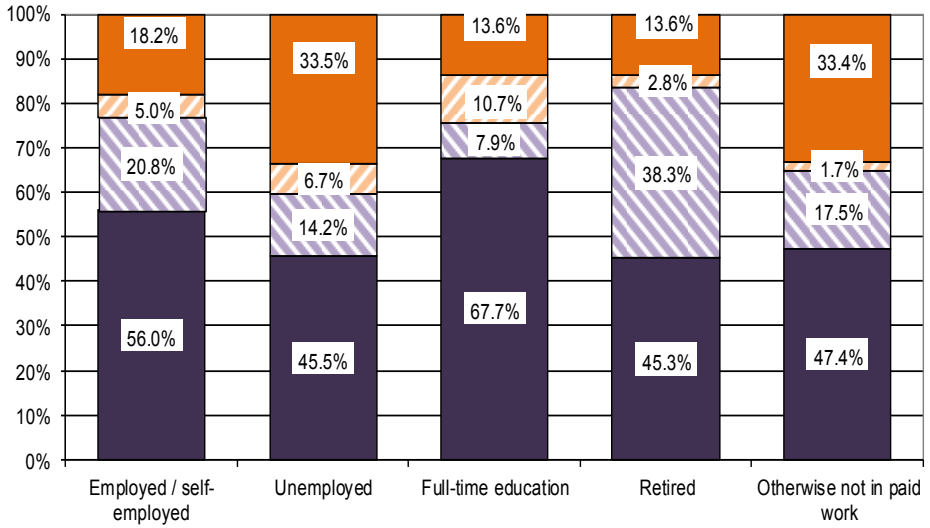
- The proportion of smokers is broadly unchanged since 2015.
- Nationally, 16.9% of people smoke (2015 Annual Population Survey).
- Areas 5 and 6 have the highest proportions of smokers although all areas fell below 30%.
- People in social rented housing are most likely to smoke (38.6%).
- More than 35% of people who are unemployed or 'Otherwise not in paid employment' smoke.
- Men are more likely to smoke than women.
- Retired people and those who own their own homes are the least likely groups to smoke.
- White British people are more likely to smoke than those from BME groups.

Based on 1,992 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Smoking behaviour by housing tenure

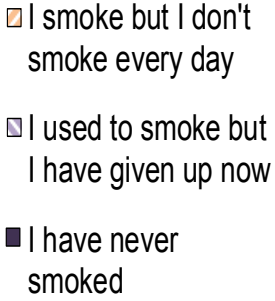


Smoking behaviour by employment status

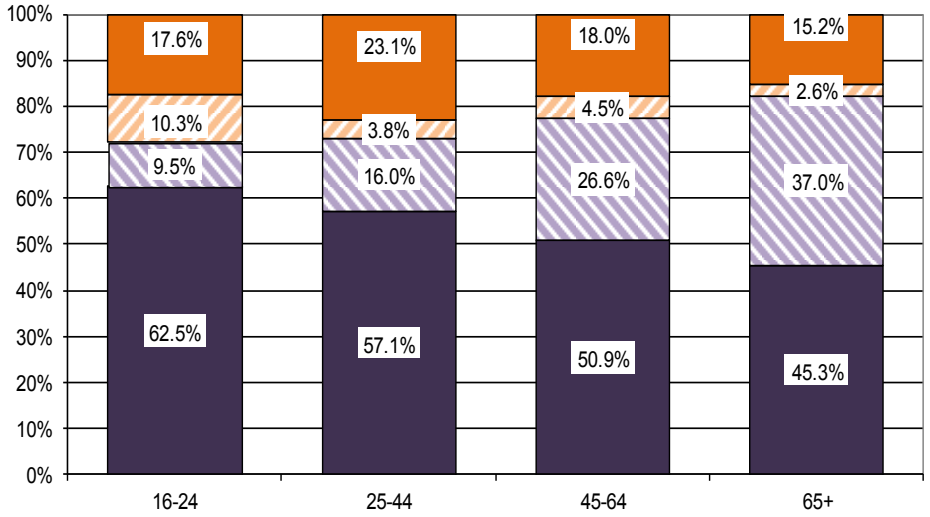


Smoking behaviour by ethnicity





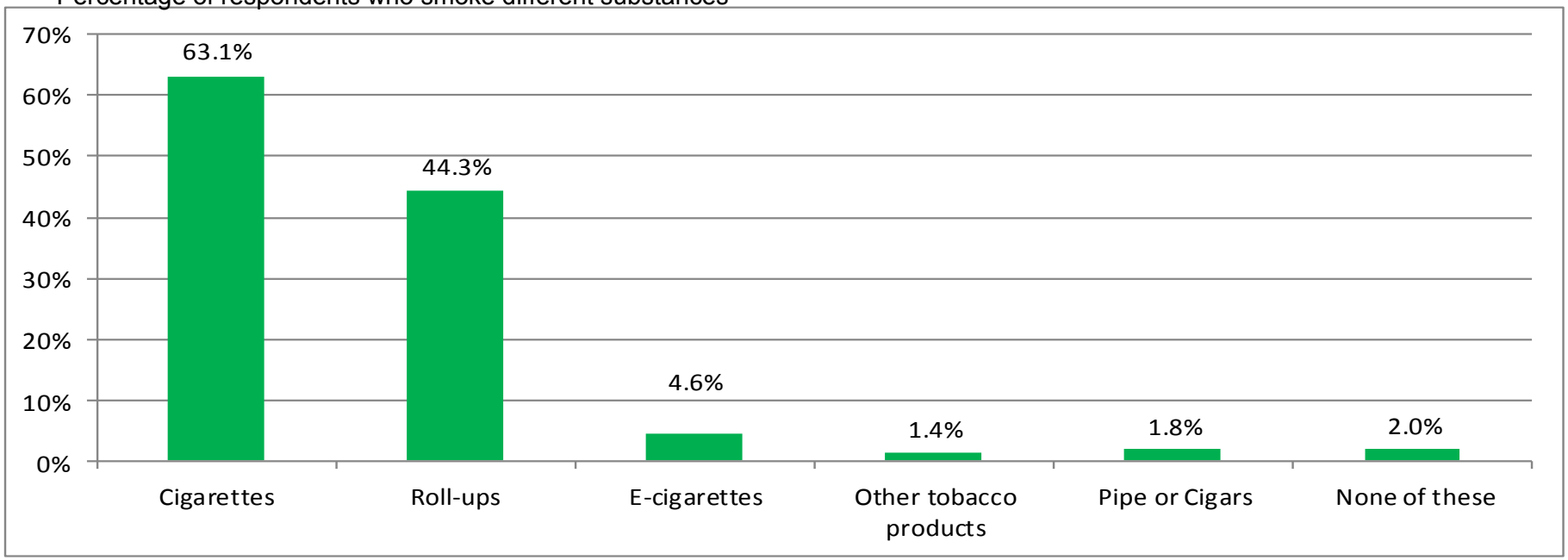
Smoking behaviour by age



33: What do people smoke

Headline: 63.1% of smokers, smoke cigarettes

Percentage of respondents who smoke different substances



Smoking substances by locality

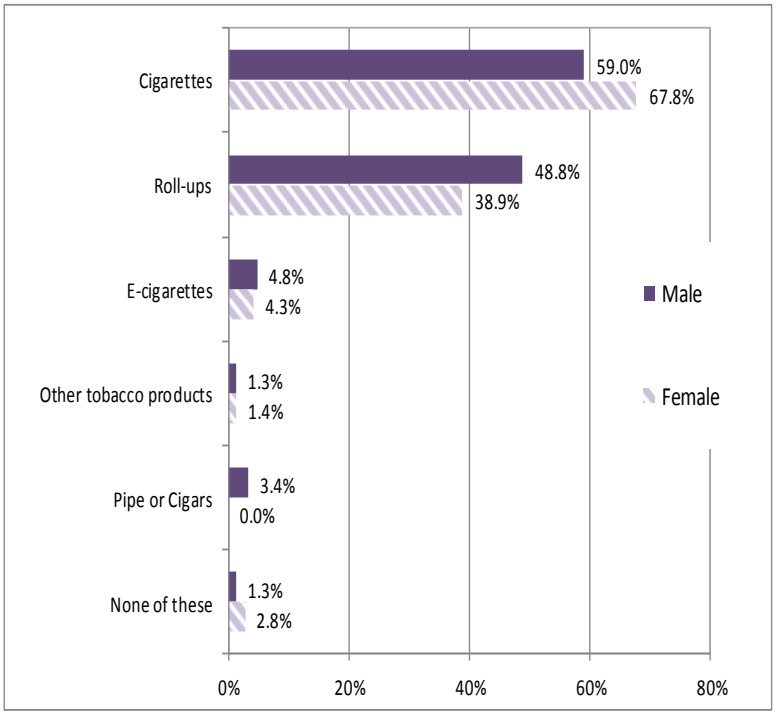
	Cigarettes	Roll-ups	E-cigarettes	Other tobacco products	Pipe or Cigars	None of these
North (Areas 1,2,3)	62.7%	40.5%	5.3%	2.0%	0.5%	2.6%
Central (Areas 4, 5, 7)	61.6%	48.1%	4.0%	0.5%	2.5%	2.4%
South (Areas 6,8)	64.8%	44.1%	4.4%	1.6%	2.5%	1.1%
City Total	63.1%	44.3%	4.6%	1.4%	1.8%	2.0%
Ranking	Highest ranked	Rank 2 to 5				

Based on 488 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

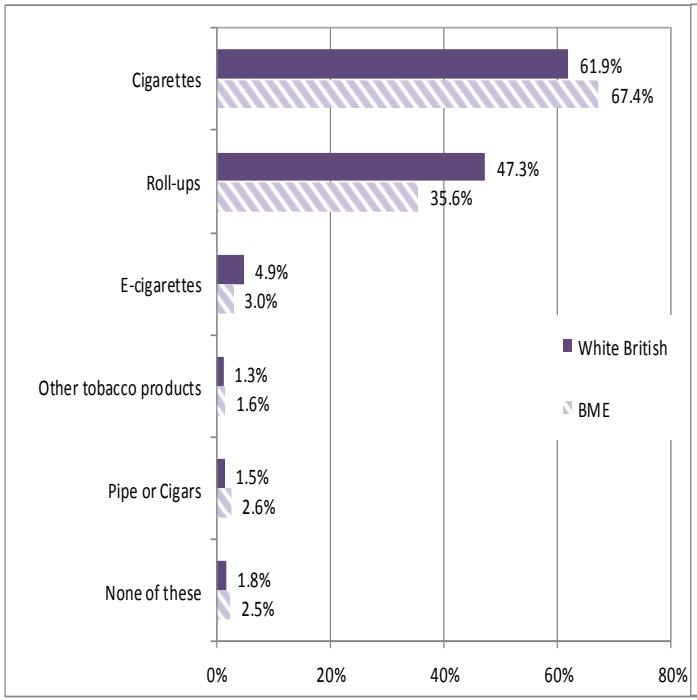
Key Points

- In all localities smokers are most likely to use cigarettes (63.1%) followed by roll-ups (44.3%) and E-cigarettes (4.6%).
- The proportion of smokers smoking cigarettes and e-cigarettes fell in both 2014 and 2015 and there was an increase in people smoking roll-ups in both years
- E-cigarette use has fallen amongst White British smokers but increased for BME smokers
- Men are the demographic most likely to smoke roll ups and least likely to smoke cigarettes, while the opposite is true for women.
- E-cigarette use is highest amongst smokers aged 16-24

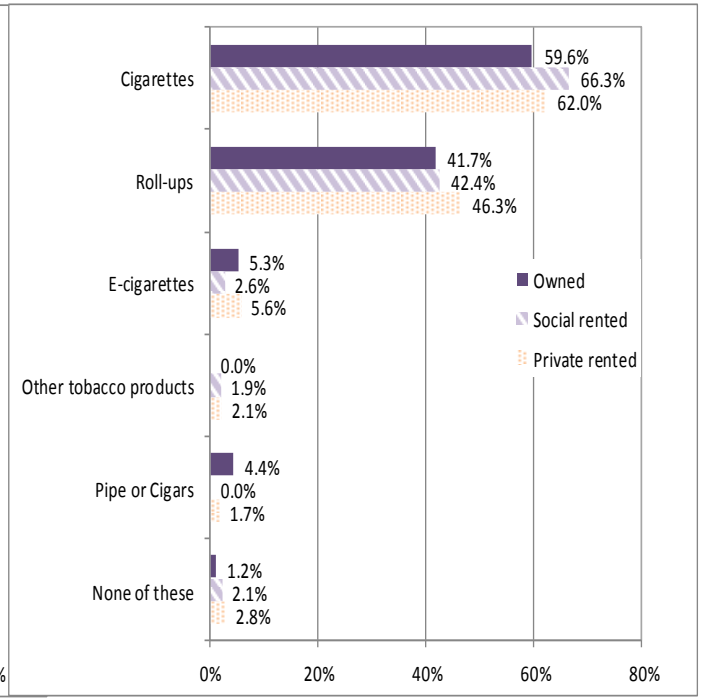
Substances by gender



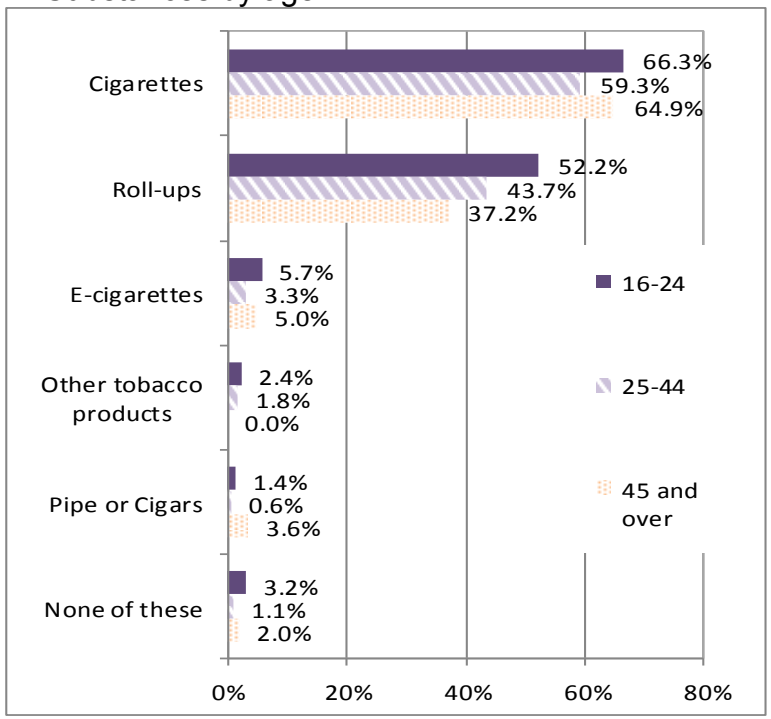
Substances by ethnicity



Substances by tenure



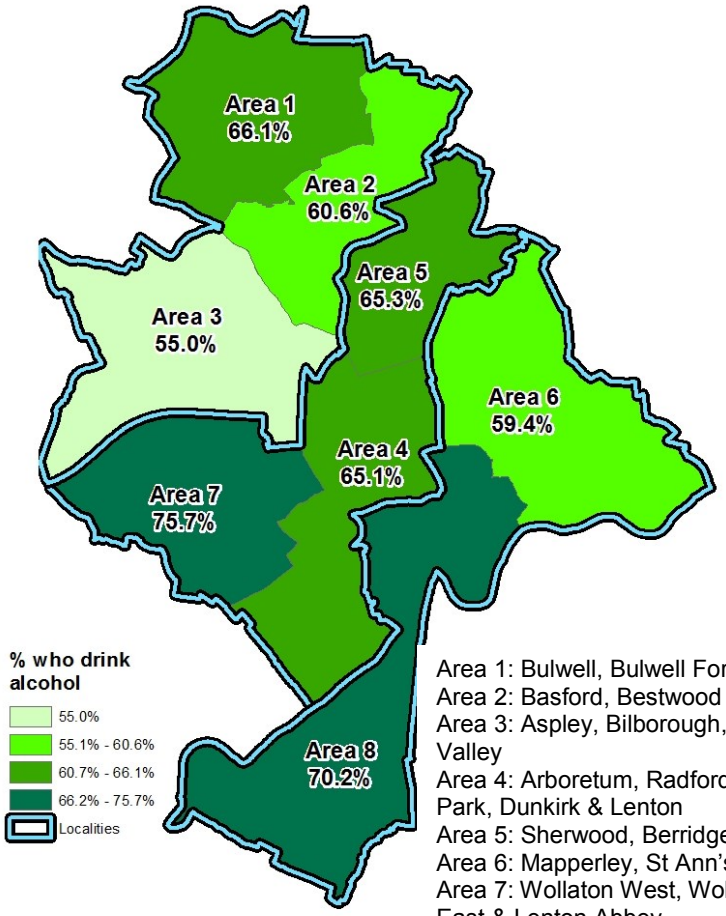
Substances by age



34: Alcohol Consumption

Headline: 64% drink alcoholic drinks

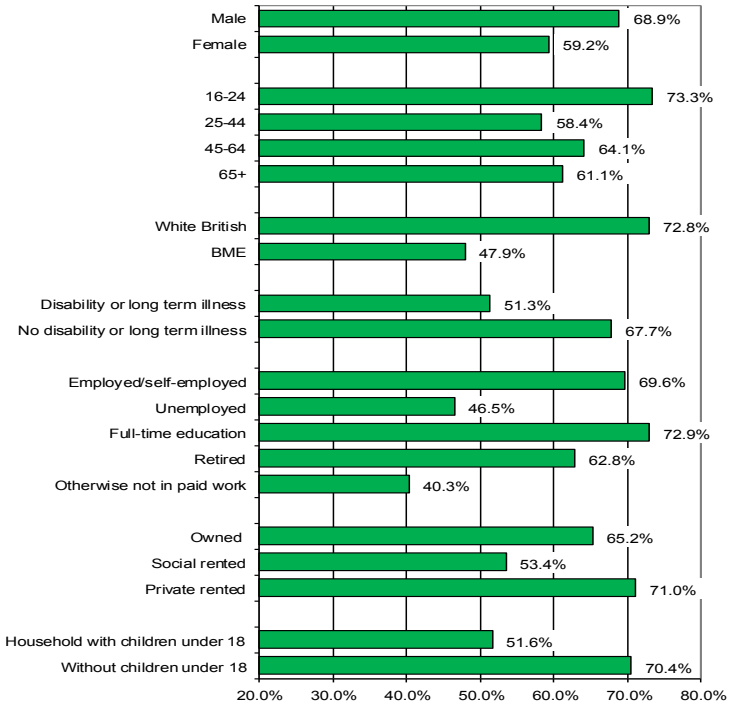
Percentage of respondents who drink alcoholic drinks.



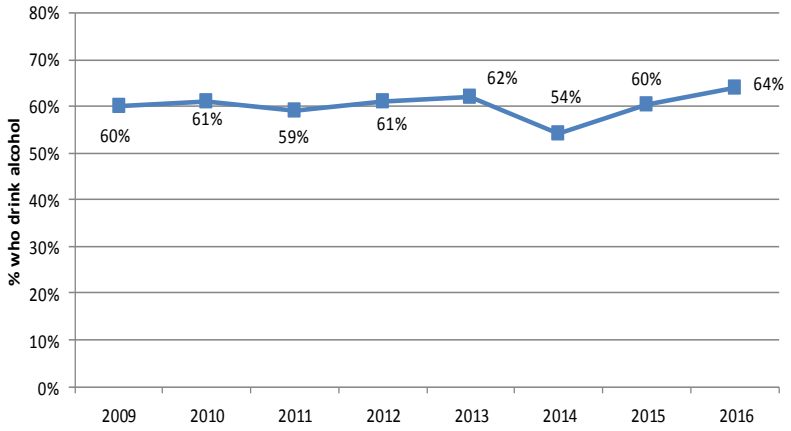
Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 1,986 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Alcohol drinking by demographic group



City Change over time (percentage who drink alcohol)



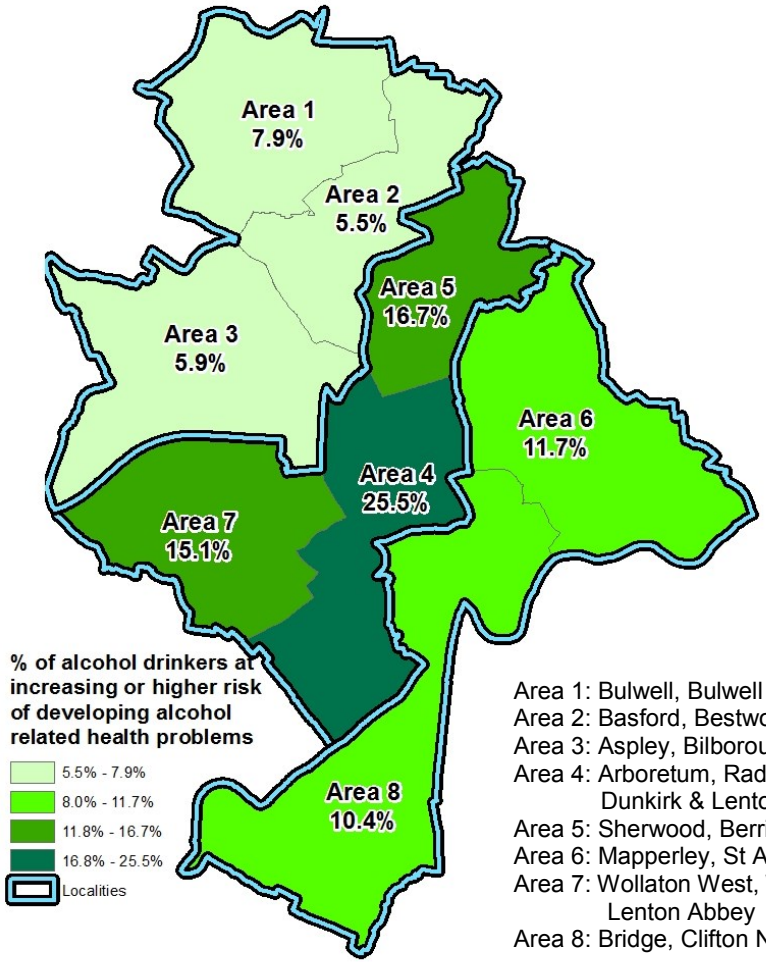
Key Points

- 64.1% of respondents drink alcoholic drinks. This is an increase from 60.2% in 2015.
- Alcohol drinking is highest in Areas 7 and 8 where more than 70% of respondents drink alcohol.
- Area 3 had the smallest proportion of respondents who drink alcohol.
- Areas 2,3,5, 7 and 8 saw large increases in alcohol drinking in the last year.
- Alcohol drinking is highest amongst people who are aged 16-24 and those in the White British ethnic group.
- People who are 'Otherwise not in paid employment' are least likely to drink alcohol.
- 69% of men drink alcohol compared to 59% of women.
- People who have a disability or long term illness are less likely to drink alcohol than people who do not.

35: Alcohol Risk Categories

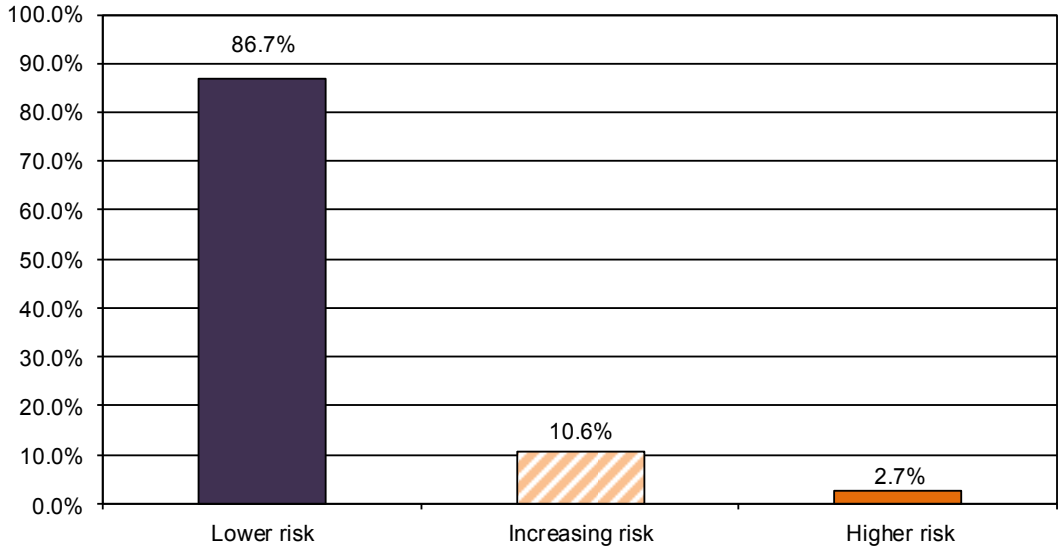
Headline: 13% of people who drink alcoholic drinks are at higher or increasing risk of developing alcohol related health problems

Percentage of alcohol drinking respondents who are at higher or increasing risk of developing alcohol related health problems

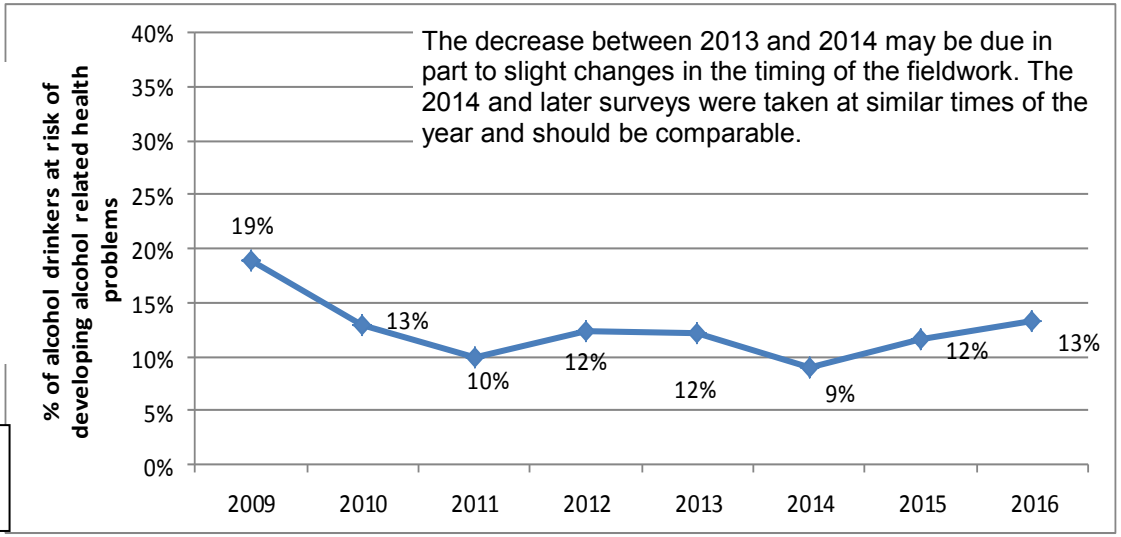


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Risk of developing alcohol related health problems



City Change over time (percentage at higher or increasing risk)

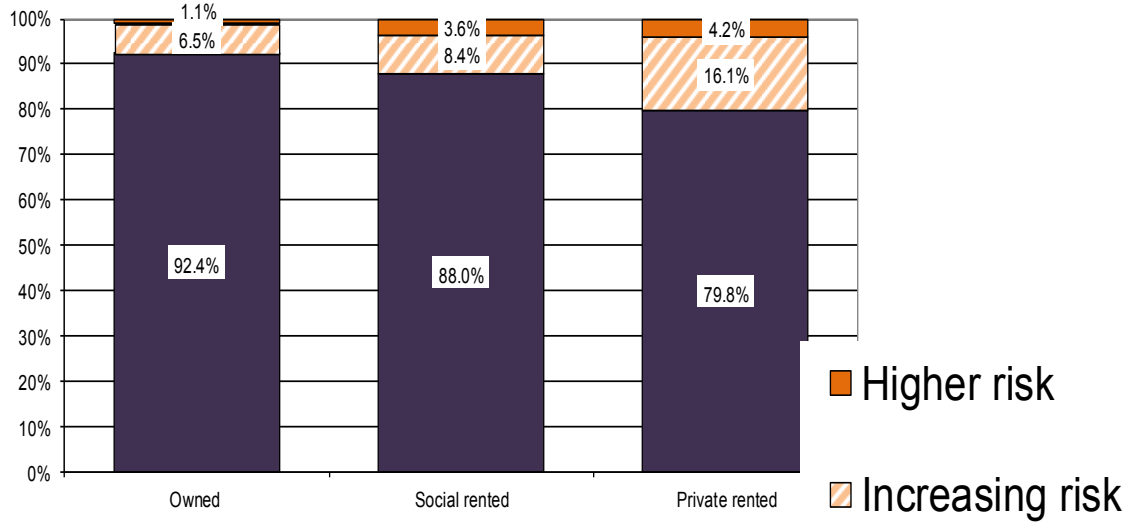


Based on 1,232 respondents who drink alcohol . Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

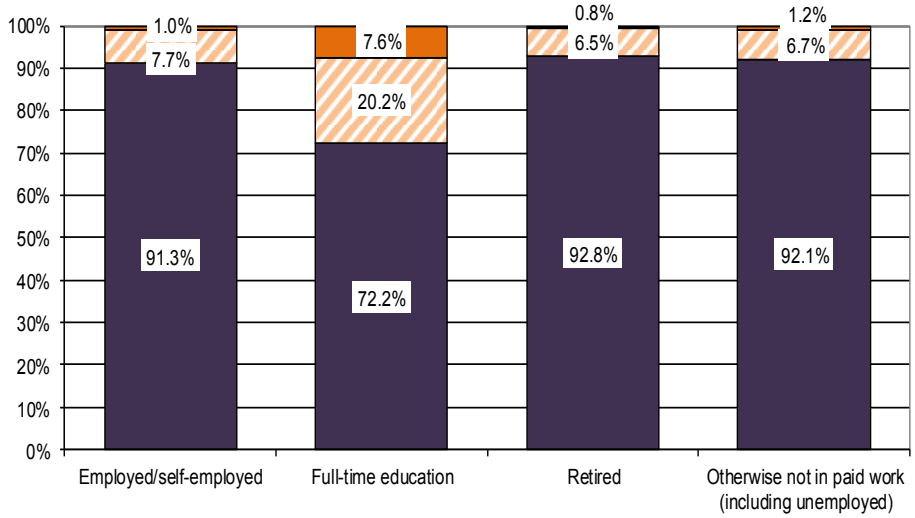
Key Points

- More than a quarter of alcohol drinkers in Area 4 are at higher or increasing risk. Areas 2 and 3 have the lowest proportions of respondents at risk.
- The most at risk groups are people in full time education and those aged 16-24. The increases in at risk respondents in the last year have been largely driven by very large increases in these groups.

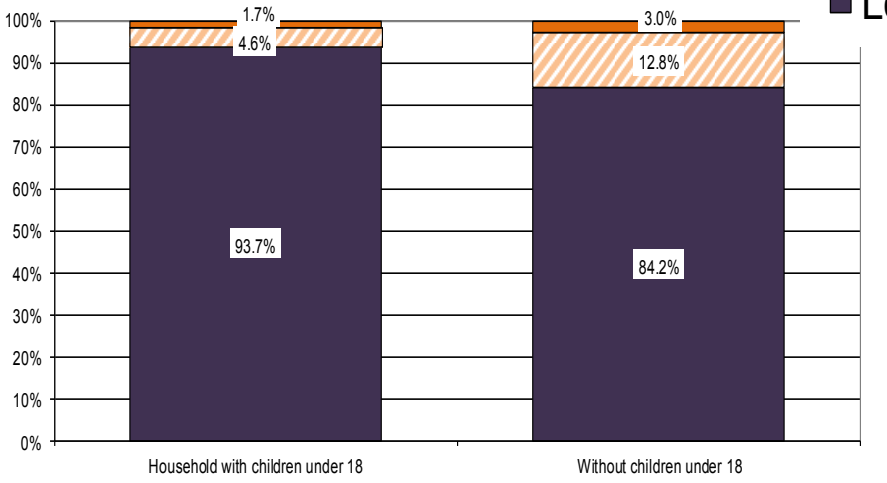
Alcohol risk categories by tenure



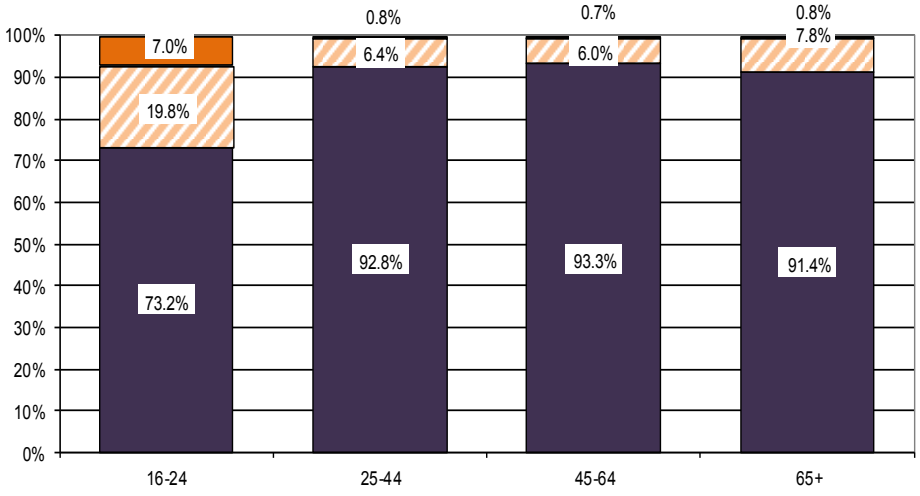
Alcohol risk categories by employment status



Alcohol risk categories by children in household



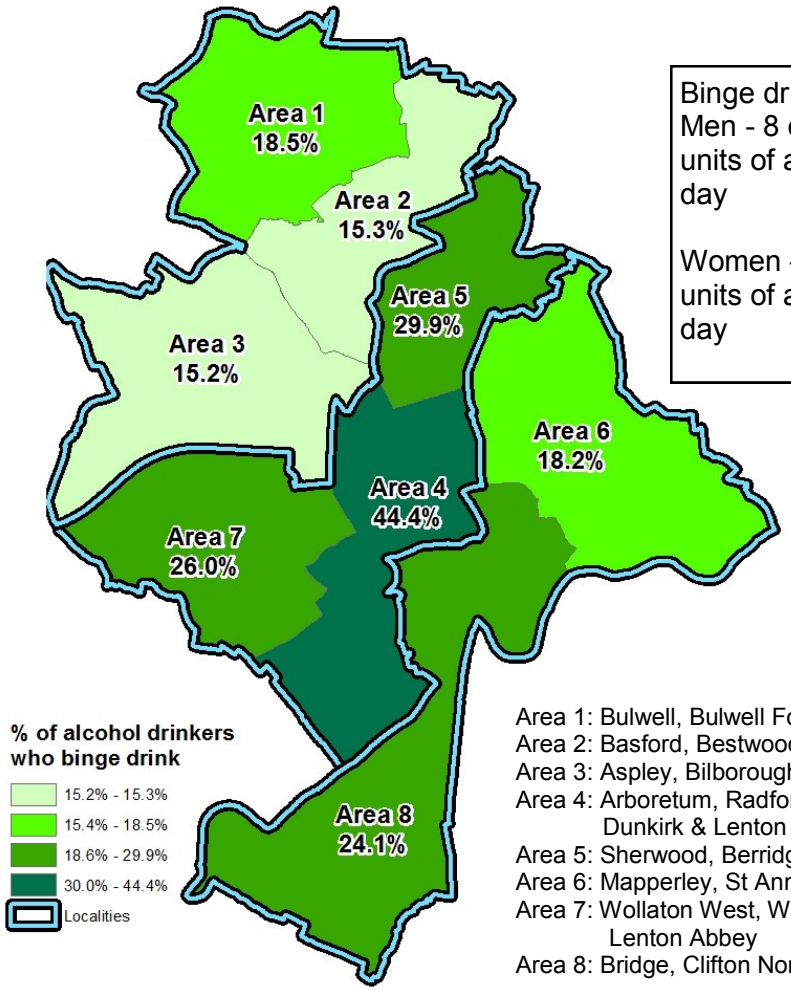
Alcohol risk categories by age



36: Binge drinking

Headline: 25% of alcohol drinkers binge drink

Percentage of alcohol drinking respondents who binge drink.

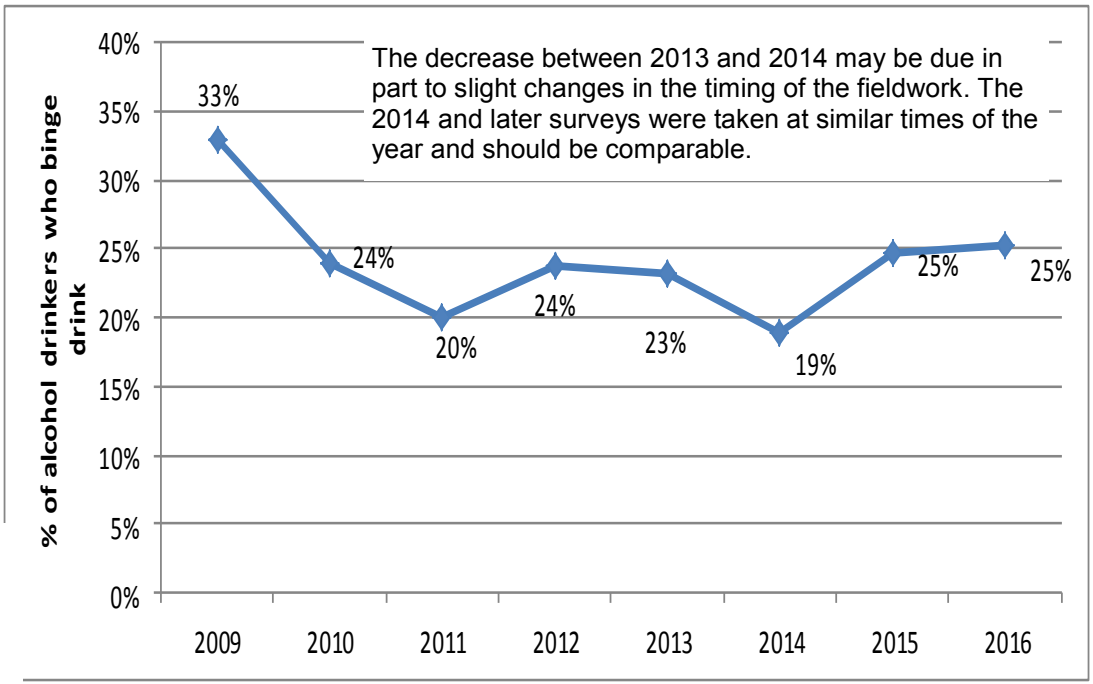


Binge drinking is:
Men - 8 or more units of alcohol per day

Women - 6 or more units of alcohol per day

Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

City Change over time (percentage who binge drink)

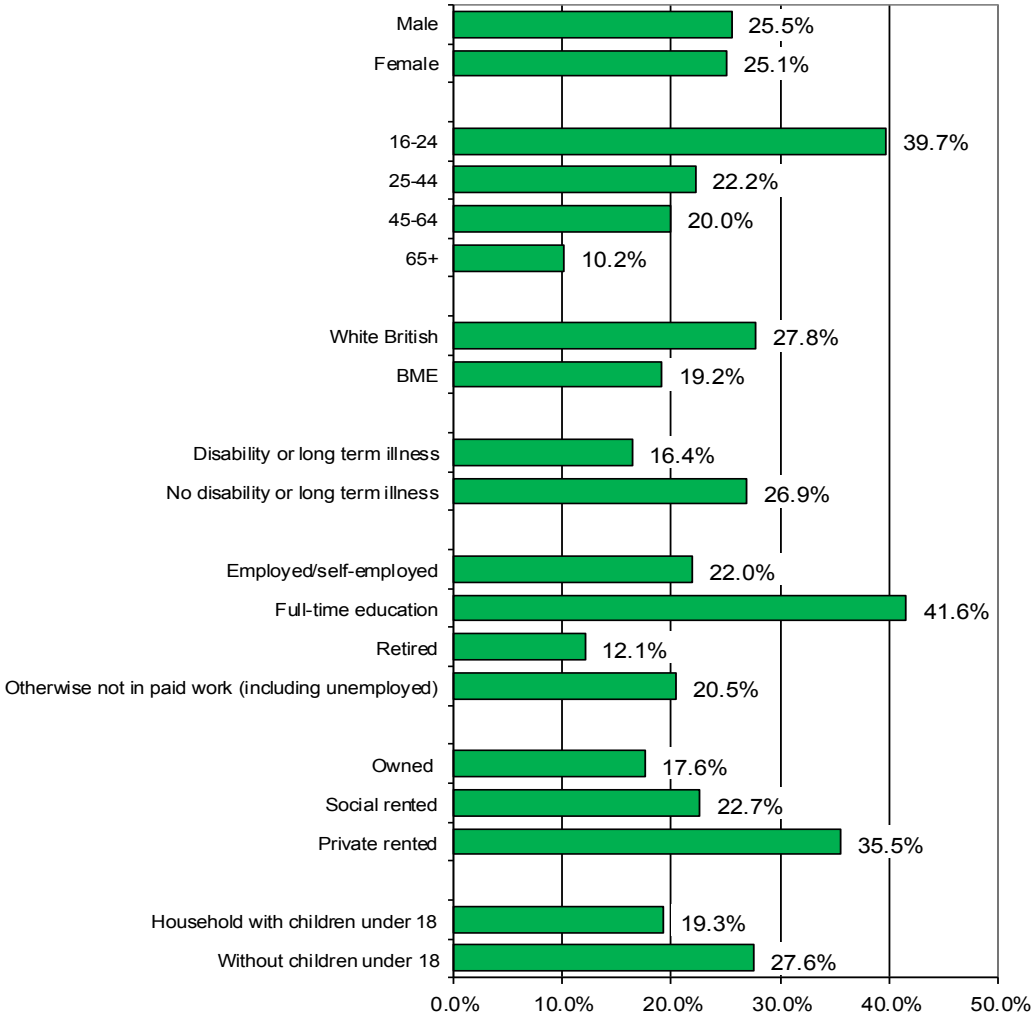


Based on 1,232 respondents who drink alcohol. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Area 4 has the highest proportion of alcohol drinkers who binge drink.
- People in full time education, those aged 16-24 and people in private rented accommodation are most likely to binge drink and have all seen increases in binge drinking in the last year while the proportion in other groups has fallen.
- The over 65s are least likely to binge drink.

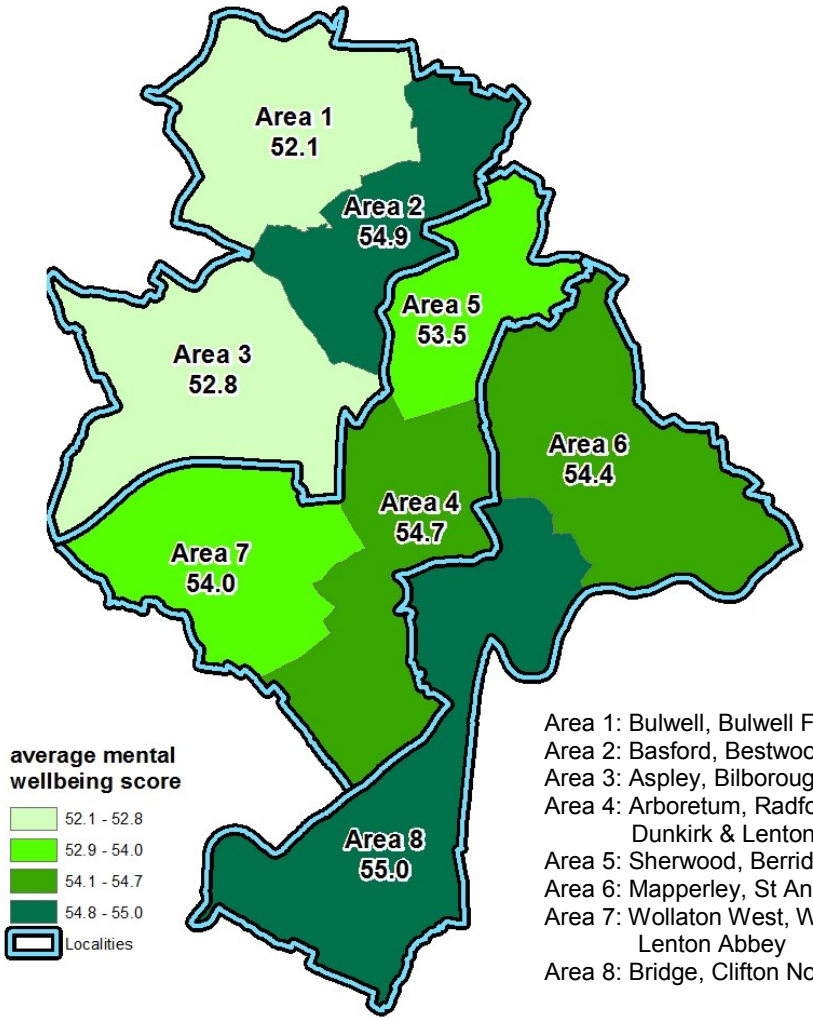
Binge drinking by demographic group



37: Mental wellbeing categories (1 of 2)

Headline: Increase in average mental wellbeing score

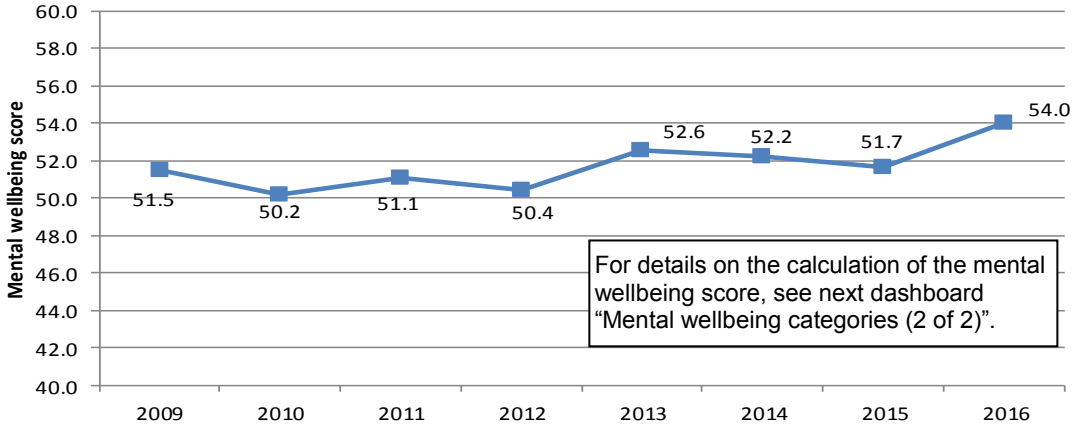
Mental wellbeing indicator average score (out of 70)



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

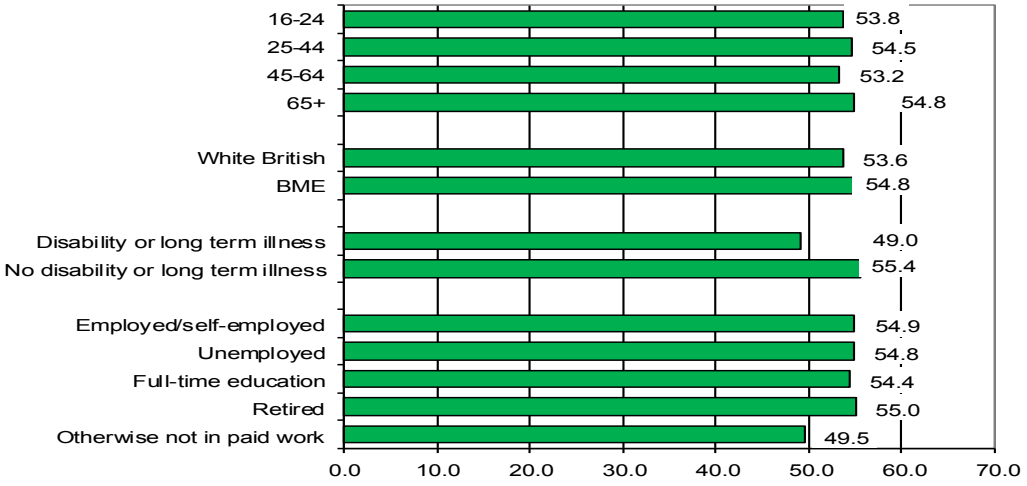
Based on 1,910 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

City Change over time (average mental wellbeing score out of 70)



For details on the calculation of the mental wellbeing score, see next dashboard "Mental wellbeing categories (2 of 2)".

Mental Wellbeing by demographic group



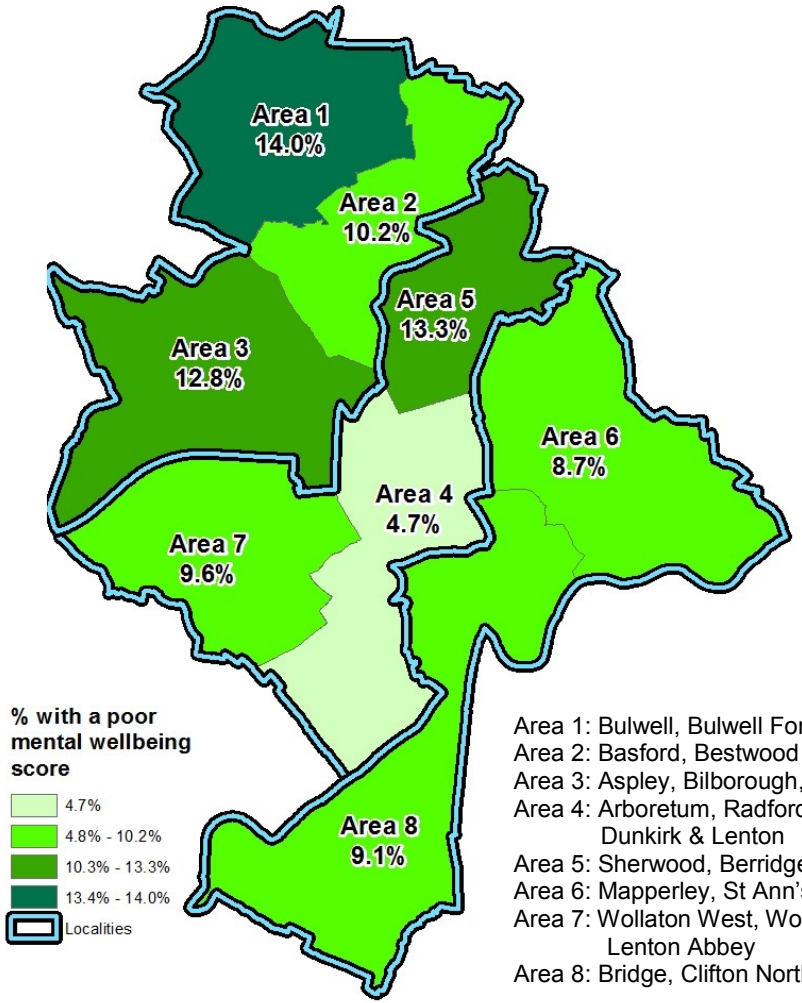
Key Points

- The average score for Nottingham (54.0) is slightly higher than the England average 51.6 (Health Survey for England 2015).
- Areas 8 and 2 have the highest average levels of mental wellbeing. Areas 1 and 3 have the lowest.
- Mental wellbeing scores increased for all groups in the last year.

38: Mental wellbeing categories (2 of 2)

Headline: There is variation in mental wellbeing across different groups and areas

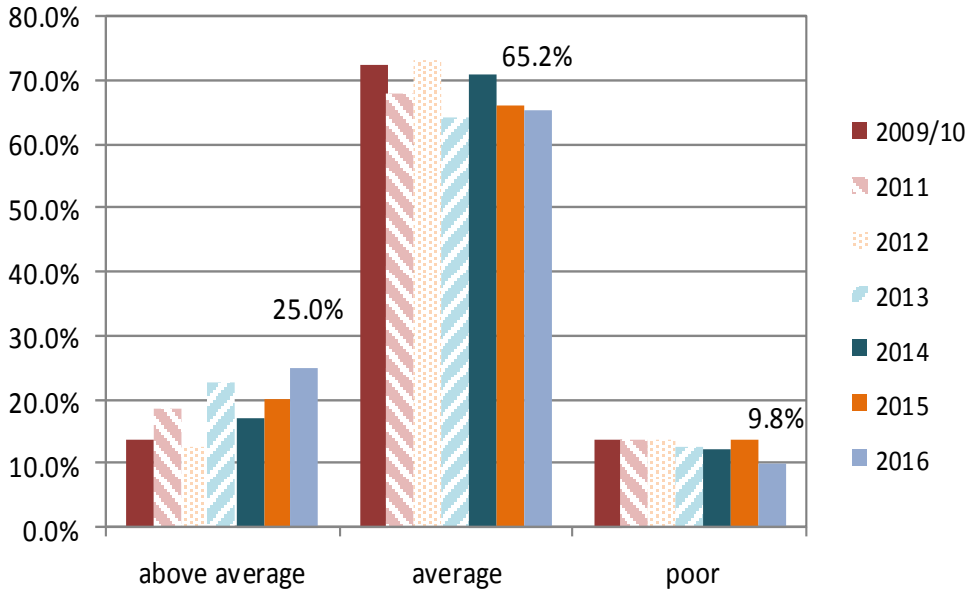
Percentage of respondents with a poor mental wellbeing score.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 1,910 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Mental wellbeing categories—Nottingham City



The Mental wellbeing indicator (the Warwick Edinburgh Mental Wellbeing Scale) is based on a series of 14 questions with a total score between 14 and 70.

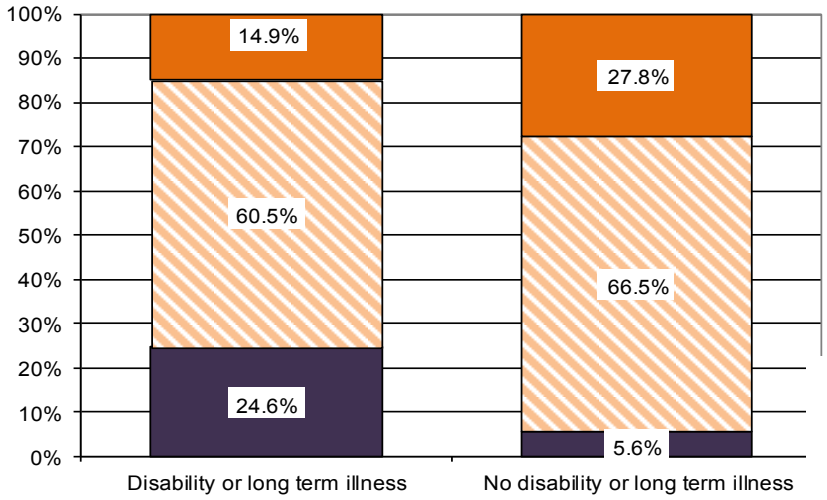
Above average mental wellbeing is indicated by a score of more than 60. A score between 42 and 60 indicates average mental well-being and a score below 42 indicates poor mental wellbeing. Most people's score will be in the average range.

A combined figure for 2009/10 is presented for comparison as this was the baseline used in the Nottingham Plan.

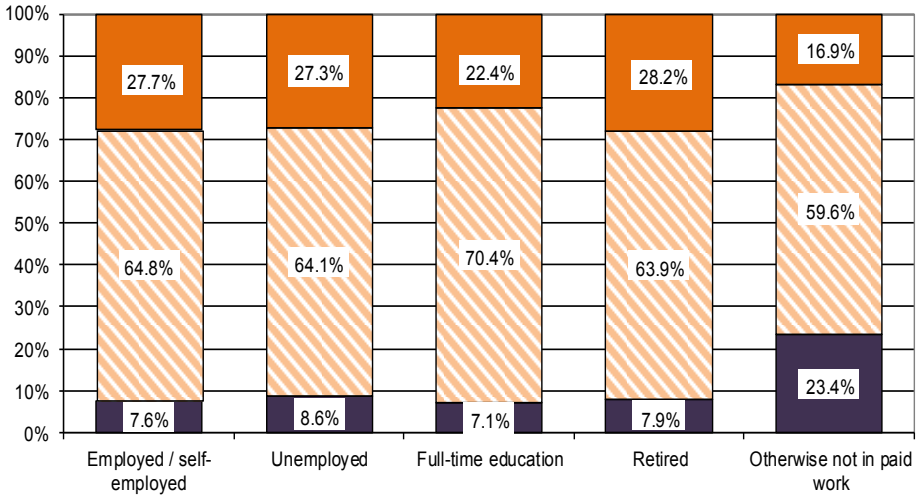
Key Points

- In Area 1, 9.8% of respondents have a poor mental wellbeing score, this has fallen from 14.5% in 2015 . All areas saw a fall in the last year except Area 5 which was unchanged. Areas 8 and 6 saw the largest falls in poor mental wellbeing.
- The proportion of respondents with a good mental wellbeing score increased from 20.2% to 25.0%.
- The highest proportions of people with poor mental wellbeing scores are those who are 'Otherwise not in paid work' and people who have a disability or long term illness.

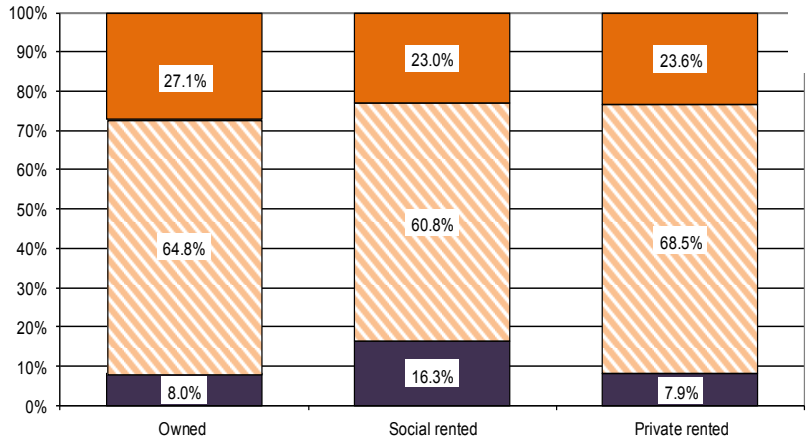
Mental wellbeing categories by disability or long term illness



Mental wellbeing categories by employment status



Mental wellbeing categories by housing tenure

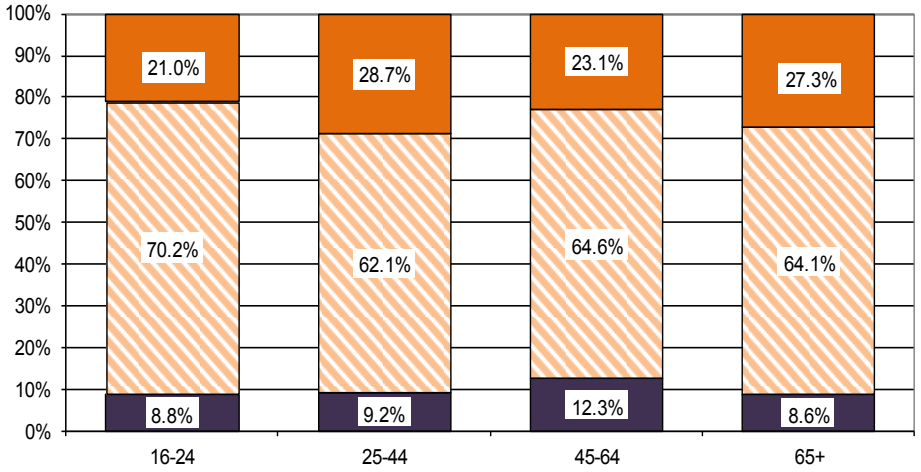


Good mental wellbeing

Average mental wellbeing

Poor mental wellbeing

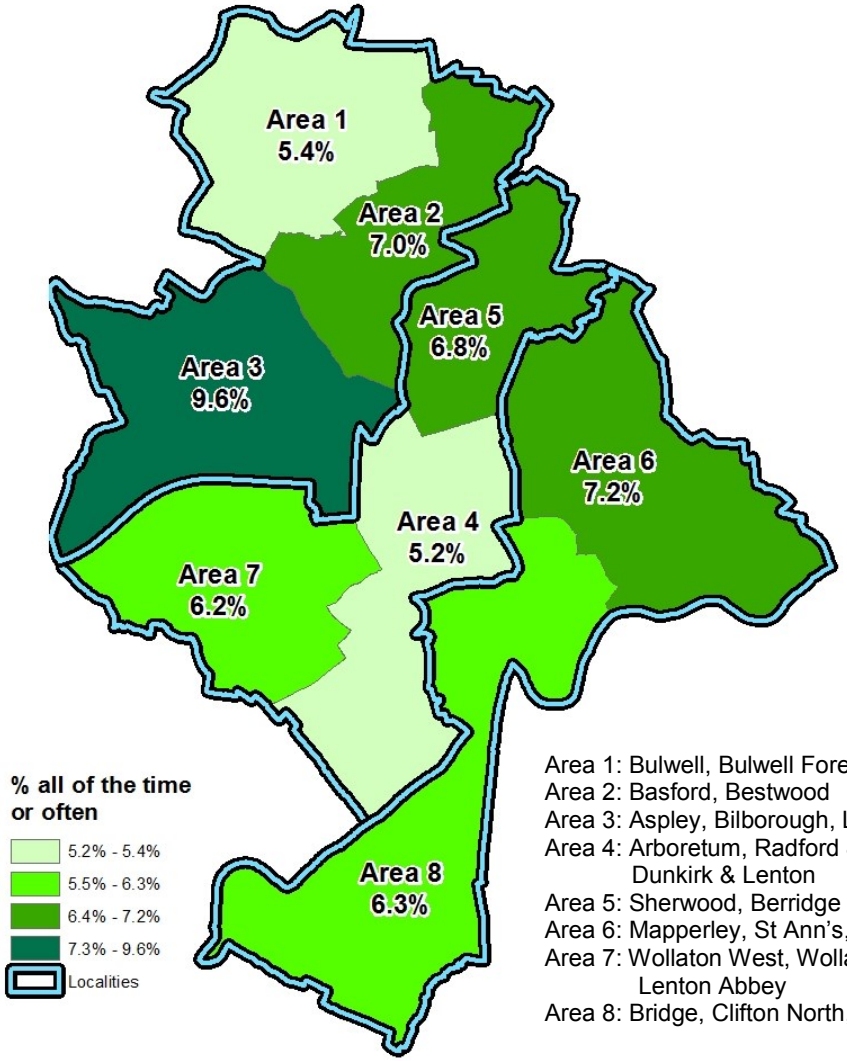
Mental wellbeing categories by age



39: Loneliness

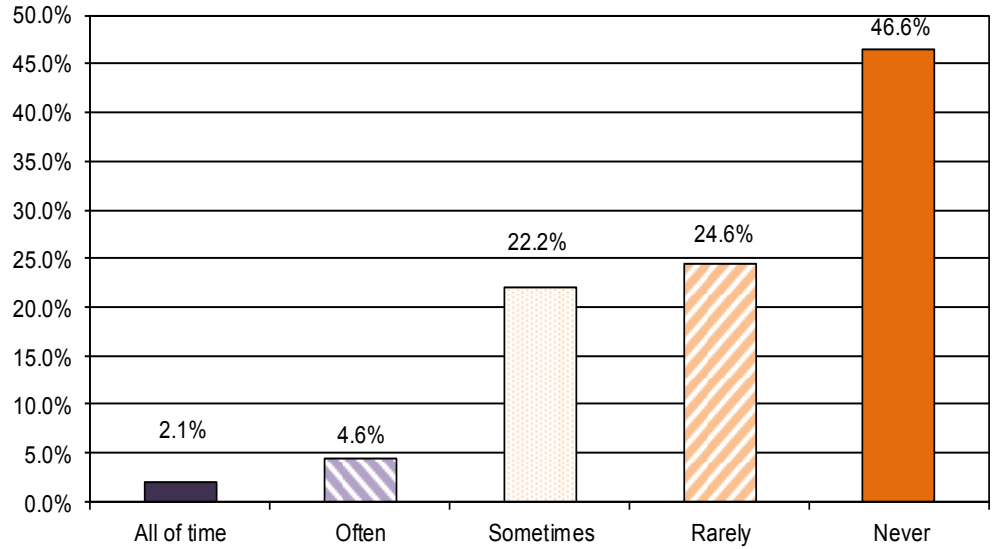
Headline: 7% of respondents feel lonely

Percentage of respondents who feel lonely all the time or often.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Respondents who feel lonely

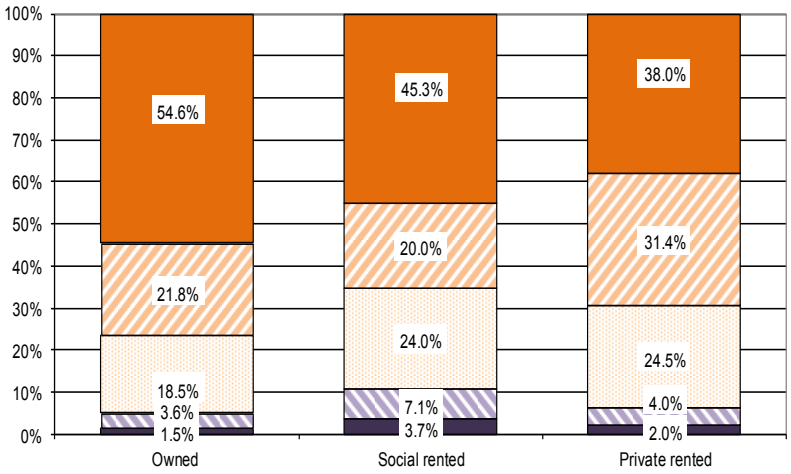


Based on 1,895 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

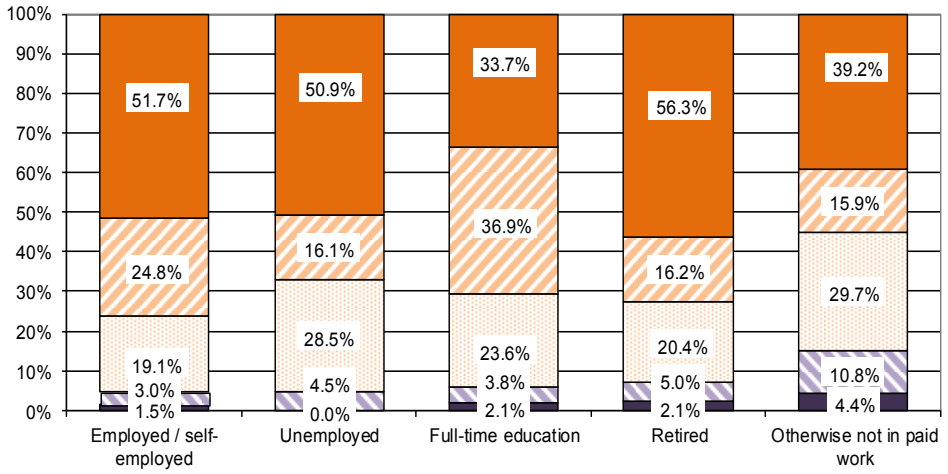
Key Points

- Area 3 has the highest proportion of respondents who feel lonely often or all of the time.
- The highest rates are for people with a disability or long term illness, or people who are 'Otherwise not in paid employment'.
- People with no disability or long term illness and people in employment are least likely to feel lonely.

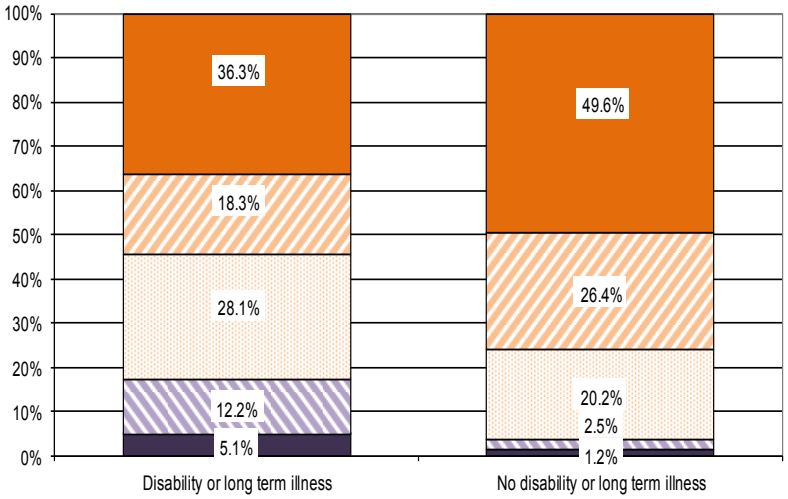
Loneliness by housing tenure



Loneliness by employment status

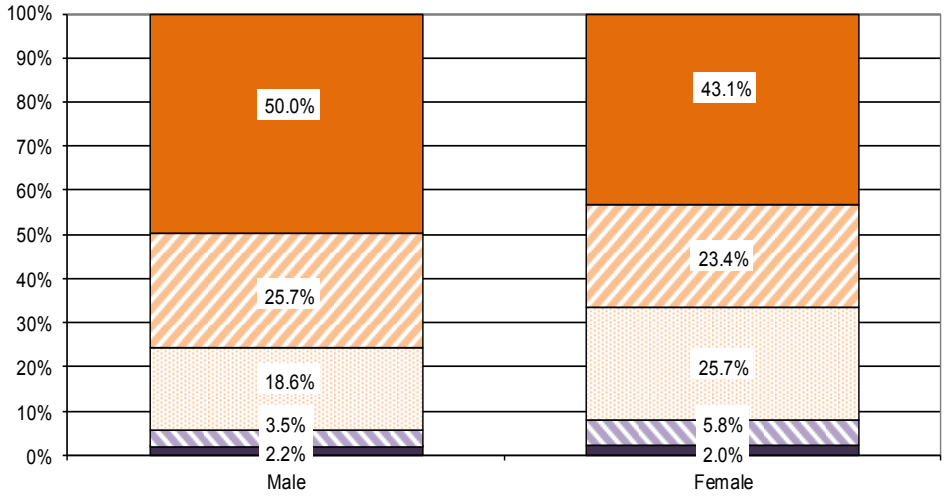


Loneliness by disability or long term illness



Never
Rarely
Sometimes
Often
All of time

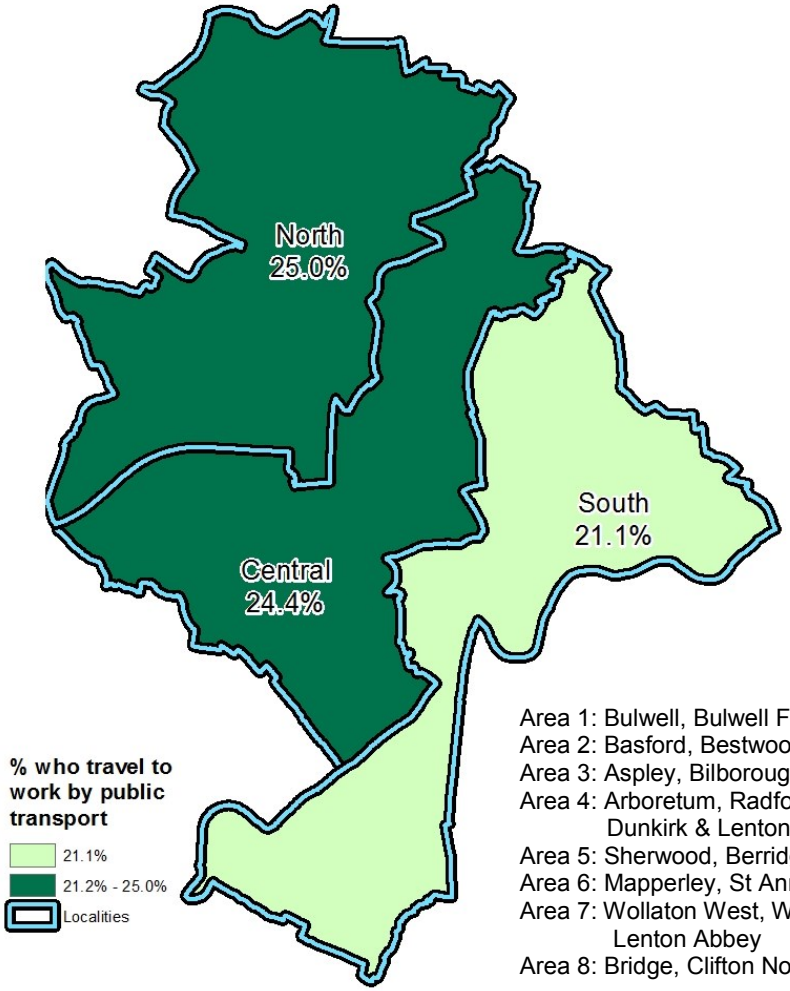
Loneliness by gender



40: Method of travel to work

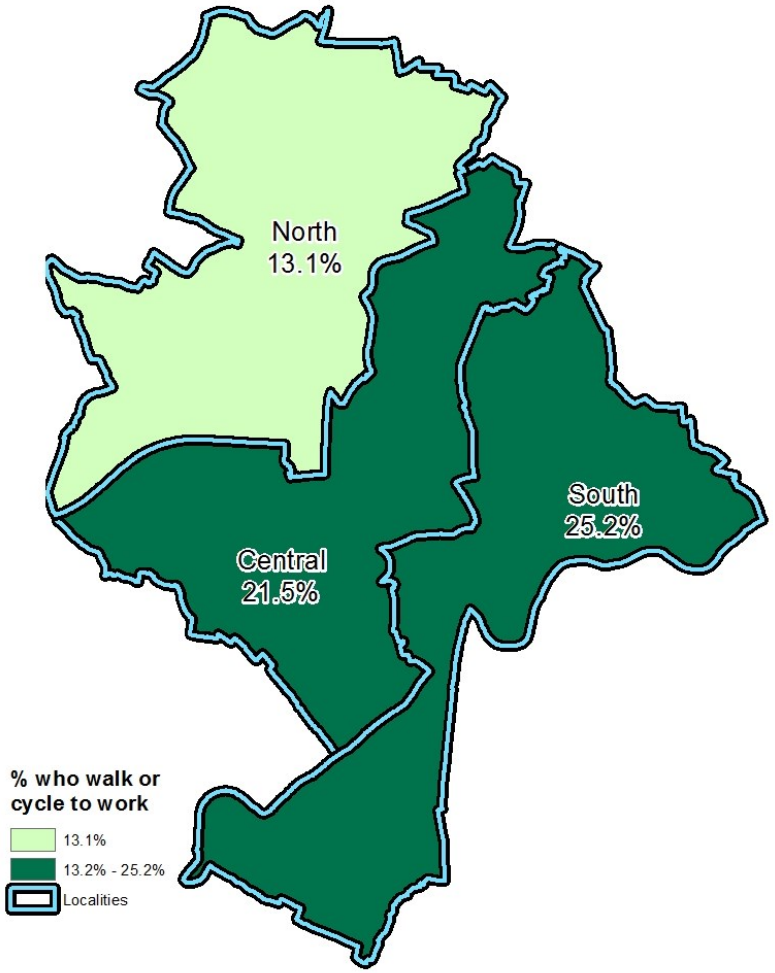
Headline: 23.6% use public transport, 19.5% walk or cycle

Percentage of respondents who travel to work by public transport



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who travel to work by bike or on foot

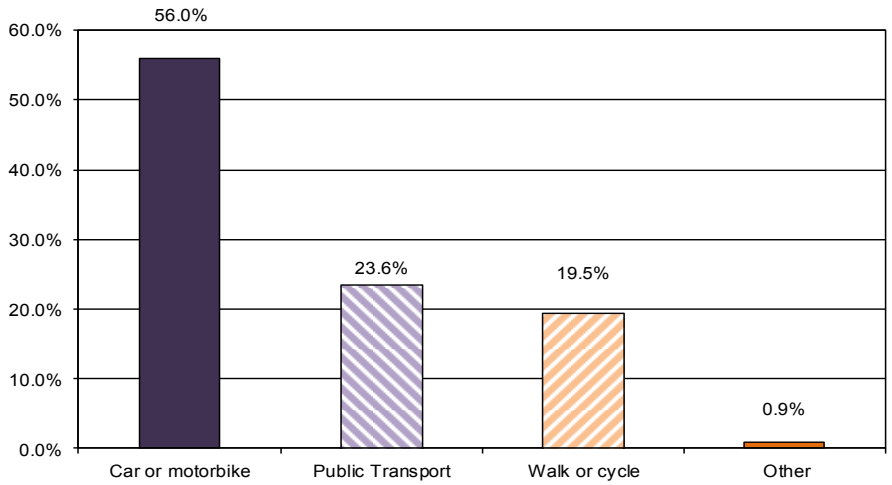


Based on 846 respondents in total who travel to work, respondents who work from home are not included. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

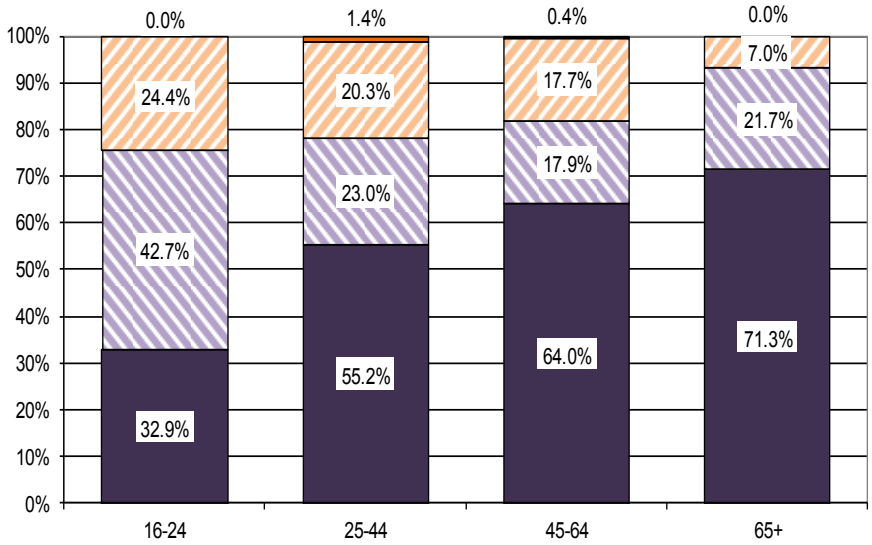
Key Points

- 25.0% of respondents in the North Locality travel to work by public transport. The Central (21.5%) and South (25.2%) Localities have the highest proportions who walk or cycle to work.
- Travelling by car or motorbike either as a driver or passenger is the most frequent option for every locality and every group except the 16-24 age group.
- BME groups are more likely to take public transport to work and the White British ethnic group is more likely to walk or cycle.

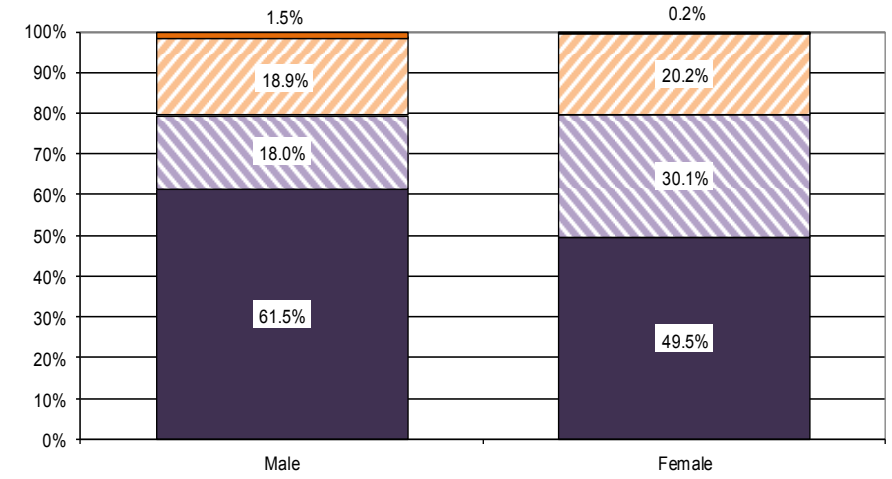
Method of travel to work



Method by age



Method by gender



Method by ethnicity

