Nottingham City Pharmaceutical Needs Assessment 2015

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Appendix 1 PNA Process Papers

a) HWB/CEG Project Update

Nottingham City Pharmaceutical Needs Assessment (PNA)

Project plan: Update for HWB CEG 20/08/13

Purpose

From April 2013 every Health and Wellbeing Board has a statutory responsibility to produce and publish a PNA. Public Health Nottingham City will lead the development of the Pharmaceutical Needs Assessment (PNA) and keep up to date a statement of the needs for pharmaceutical services of the population of Nottingham City. Nottingham City and Nottinghamshire County have chosen to undertake this work jointly in order to increase efficiencies although two separate PNAs will be published. A variety of stakeholders will need to make significant contributions to this work.

The PNA developed as an output of this project will replace Nottingham City's existing PNA published in February 2011 and fulfil the statutory requirement to publish a revised one by April 2015.

Aims of the PNA

1. Identify the pharmaceutical needs of the population of Nottingham City.
2. Support the decision making process for pharmacy applications (subject to regulation).
3. Support commissioning decisions in relation to pharmacy services.
4. To identify gaps in provision when mapped against health need.
5. To determine which directed services (advanced and enhanced) exempt applications (e.g. 100 hour pharmacies) must provide

The objectives of the PNA

1. To have a clear picture of the distribution and provision of essential and advanced pharmaceutical services in Nottingham City.
2. Provide a clear picture to commissioned and potential contractors of current service provision by community pharmacies and identify any gaps in provision
3. To facilitate the planning process of possible future community pharmaceutical service requirements as identified within the PNA
4. To enable robust commissioning decisions for enhanced services from community pharmacies where needs are identified
5. To facilitate the directing of enhanced services that community pharmacies under the „exempt" category within the current control of entry regulations (100 hour and wholly internet pharmacies) should provide.

The PNA will enable health and social care organisations in Nottingham City to commission services from community pharmacy that meet local needs and deliver services that are demonstrated to be evidence based and value for money to enable community pharmacy to become an intrinsic element of the local health system.

The PNA will be used as a basis to determine future pharmaceutical service provision and market entry to support local health needs. It will also be used to take current stock of services and to identify gaps in current services relating to population health needs. The scope of services included is to be agreed.

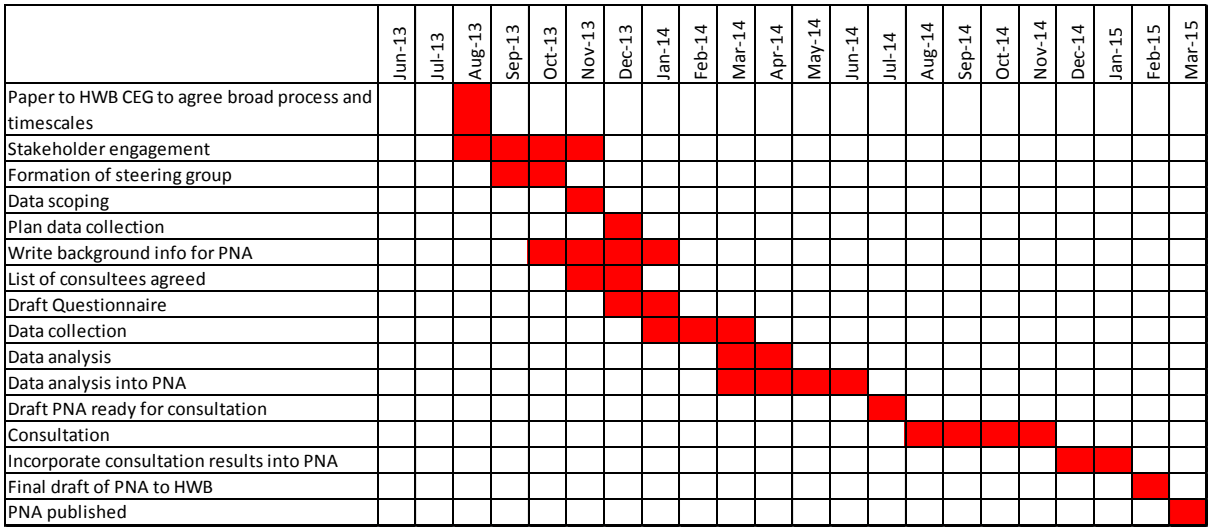
Steering Group

A multi-agency steering group will support the development of the PNA for Nottingham City and Nottinghamshire County. The 'PNA Steering Group' will be accountable to Nottingham City Health and Wellbeing Board and Nottinghamshire County Health and Well Being Board. The steering group will include representatives from:

- NHS England Area Team Derbyshire and Nottinghamshire
- NHS England Area Team South Yorkshire and Bassetlaw
- County CCG representative (for the 6 CCGS) – Medicines Management
- City CCG representative – Medicines Management
- Local Pharmaceutical Committee (LPC)
- Local Medical Committee (LMC)
- Public Health information team (joint team covers City and County Public Health)
- Associate Director of Public Health (PNA Sponsor County)
- Consultant in Public Health Medicine (PNA Sponsor City)
- Public Health Manager x2 (City and County)

Task and finish groups will be set up to complete tasks defined by the steering group.

Timeline



Recommendations:

The CEG is asked to:

- Agree principle of joint working with Nottinghamshire County

- Confirm support as needed to complete PNA

Appendix 1b Steering Group Terms of Reference

Nottinghamshire County and Nottingham City
Pharmaceutical Needs Assessment (PNA) Steering Group

DRAFT Terms of Reference – December 2013

PNA Purpose

Introduction

From April 2013 responsibility for producing a Pharmaceutical Needs Assessment (PNA) transferred from PCTs to Health and Wellbeing Boards. Nottingham City and Nottinghamshire County councils both have their own Health and Wellbeing Boards. These are local authority committees but have statutory membership including the relevant Clinical Commissioning Groups. The regulations state that each Health and Wellbeing Board must produce a revised PNA by April 2015. Nottingham City and Nottinghamshire County have chosen to undertake this work jointly in order to increase efficiencies although two separate PNAs will be published. A variety of stakeholders will need to make significant contributions to this work. Public Health Nottinghamshire County and Nottingham City will lead the development of the PNAs and keep up to date a statement of the needs for pharmaceutical services of the relevant populations.

Aim of the PNA

To *systematically* identify what is needed by the population at a local level, describe services that are currently delivered, and in consultation with stakeholders, recommend options for improvement within existing pharmaceutical services as well as providing a rationale for future new entrant pharmacies.

Objectives of the PNAs

6. Identify the pharmaceutical needs of the population of Nottinghamshire and Nottingham City.
7. Support the decision making process for pharmacy applications (subject to regulation).
8. Support commissioning decisions in relation to pharmacy services.
9. To identify gaps in provision when mapped against health need.
10. To determine which directed services (advanced, enhanced and locally commissioned) exempt applications (e.g. 100 hour pharmacies) must provide

The PNA will enable health and social care organisations in Nottinghamshire to commission services from community pharmacy that meet local needs and deliver services that are demonstrated to be evidence based and value for money to enable community pharmacy to become an intrinsic element of the local health system.

The PNA will be used as a basis to determine future pharmaceutical service provision and market entry to support local health needs. It will also be used to take current stock of services and to identify gaps in current services relating to population health needs. The scope of services included is to be agreed.

Proposed service Scope

- Community pharmacies

- Dispensing practices
- Appliance contractors
- Hospital pharmacies
- Internet pharmacies

Aim of the Steering group

To drive and oversee the development and production of high quality PNAs for both Nottinghamshire and Nottingham City, by the required production date of April 2015.

Steering group membership

- Associate Director of Public Health (PNA Sponsor County)
- Consultant in Public Health Medicine (PNA Sponsor City)
- Public Health Manager x2 (City and County)
- Public Health information team (joint team covers City and County Public Health)
- NHS England Area Team Derbyshire and Nottinghamshire
- NHS England Area Team South Yorkshire and Bassetlaw
- Local Pharmaceutical Committee (LPC)
- County CCG representative (for the 6 CCGs) – Medicines Management
- City CCG representative – Medicines Management

Accountability

The steering group will be accountable to both Nottingham City and Nottinghamshire County Health and Wellbeing Boards.

Responsibilities of all steering group members

Partners will agree and support the development and production of both PNAs, providing expert advice and support as required.

Meetings

Meetings will be held bi-monthly or as required at venues accessible to all partners.

Chair

The group will be chaired on an alternating basis by Cathy Quinn (Associate Director of Public Health, Notts County council) and Jo Copping (Consultant in Public Health Medicine, Nottingham City Council)

Quoracy

Meetings will be deemed quorate when representatives from the following members are present: Public Health team (County), Public Health (City), Local Area Team (Derbyshire and Nottinghamshire), LPC (Nottinghamshire).

Administration

Public Health, Nottingham City will provide admin support [until December 2013, future arrangements TBC]

Appendix 2 PNA work plan / Communication Plan 2014/2015

Start Date		Activity	Who	To be achieved by	RAG
Jan 14	1	Pharmacy and Citizen consultation launch	LN	17 Feb 14	G
11 Feb 14	2	Update project plan and activity log	NN	18 Feb 14	G
Feb 14	3	Email distribution lists	LN	Feb 14	G
25 Feb 14	4	Commissioning organisations to submit detail of services and activity data to NN – CCG, LA, NHS England (County/City)	NN	25 Feb 14	G
Jan 14	5	Identify responsibility to Pharmaceutical Need summary sections	NN JR	25 Feb 14	G
Feb 14	6	Provide Sam Aderson with all commissioning data – Nicola North to collate	SA	26 Feb 14	G
Feb 14	7	1st draft of the PNA introduction sent to NN – Sam Travis – Jean to discuss with Cathy	ST	28 Feb 14	G
Jan 14	8	Current PNA and Supplementary statements on websites – Robin Smith / Nicola North	NN/RS	28 Feb 14	G
28 Feb 14	9	Start to Collate incoming amendments for supplementary statement – August 2014 February 15 – Nicola North	NN	28 Feb 14	G
Feb 14	10	Data team to cross match all mapping detail and finalise	NN/SA	5 Mar 14	G
Mar 14	11	City PNA Lead to provide County PNA Lead with an update re: Introduction section	JR	7 Mar 14	G
March 14	12	Produce 1st draft of: Demographics section / Health profiles	JR	7 Mar 14	G
March 14	13	Inform LPC of the website links to the PNA and consultation documents (Nick hunter)	NN	10 Mar 14	G
March 14	14	Sam to work on the intro section and send NN a draft	SA	13 Mar 14	G
11 Mar 14	15	County PNA Lead to identify ePACT data source	NN/JR	14 Mar 14	G
14 Mar 14	16	Agenda ready for circulation for the 26th March Steering group - MEETING CANCELLED	NN	14 Mar 14	G
14 Mar 14	17	Re-arrange and inform SG of new details re next meeting	NN	26 Mar 14	G
Jan 14	18	Demographics section ready for circulation prior to 14th May steering group	JR /NN	28 Mar 14	G
April 14	19	Health Profiles section ready for circulation prior to 14th May steering group	JR/NN	4 Apr 14	G
April 14	20	Input paper questionnaires onto survey monkey	NN	25 Apr 14	G

1 April 14	21	County and City PNA Lead to discuss inputting issues	NN / JR	25 Apr 14	G
10 Mar 14	22	Research questions & refer to new regs for PNA final consultation questionnaire	NN/JR	30 April 14	G
Apr 14	23	Draft questionnaire ready for circulation prior to14th May steering	NN/JR	5 May 14	G
Apr 14	24	Start putting Data analysis in to PNA	NN/JR	Apr 14	G
11 Apr 14	25	Pharmacy Consultation CLOSE	RS	11 Apr 14	G
25 Apr 14	26	Citizen Consultation CLOSE	RS	25 Apr 14	G
25 Apr 14	27	Input final questionnaire ready for summarising findings	NN	2 May 14	G
25 Apr 14	28	Start summary for pharmacy and citizen consultation – Dale Burton / Nicola North / Jean Robinson	DB NN/JR	25 Apr 14	G
25 Apr 14	29	Prize draw £20 – Cathy Quinn to draw – Nicola North	NN	2 May 14	G
30 Apr 14	30	Devise list of consultees prior to public consultation HWB /SG) at SG on 14th May 2014	NN	30 Apr 14	G
30 Apr 14	31	Check actions from previous SG minutes	NN	30 Apr 14	G
30 Apr 14	32	Agenda ready for circulation for the 14th May Steering group	NN	30 Apr 14	G
30 Apr 14	33	Confirm the PNA is on the risk register for the County and City	NN/JR	2 May 14	G
20 May 14	34	Circulate SG minutes to group	HR / NN	21 May 14	G
20 May 14	35	Write letter to prize draw winner and post out the voucher	HR /NN	21 May 14	G
20 May 14	36	SG to receive pharmacy questionnaire	HR / NN	21 May 14	G
21May 14	37	SG comments to be considered for pharmacy questionnaire	NN	21 May 14	G
17 May 14	38	Start SG actions form meeting on 14th May - Area manager list from Sam Travis and start pharmacy questionnaire launch for second time	ST /NN	21 May 14	G
20 May 14	39	LAUNCH Pharmacy fact finding questionnaire to pharmacy area managers	DB NN	22 May 14	G
30 May 14	40	Pharmaceutical Need summary sections ready for steering group on 25th June 2014	JR/DB/NN	30 May 14	G
June 14	41	Start draft of final conclusion for the PNA – Jean Robinson / Nicola North	JR/NN	June 2014	G
June 14	42	Plan consultation, questionnaire & Identify timescales for PNA consultation – Nicola North / PNA engagement sub group	NN/JR	June 2014	G
20 May 14	43	CLOSE Pharmacy fact finding consultation second phase	NN / DB	20 June 14	G
June 14	44	Request summary of findings for second phase from Data team	DB/NN	24 June 14	G
25 June14	45	Draft PNA for discussion and comment on findings /statement of pharmaceutical need at SG 25th June 2014	NN/JR	25 June 14	G
June 2014	46	Put PNA onto Feb 15 HWB / Feb CEG agenda to present final draft / sign off	NN	27 June 14	G

June 14	47	Final request for data NHSE CCG LA	NN`	August 14	G
June 2014	48	Agenda ready for circulation for the 13th August 2014 Steering group – Nicola North	NN	5 August 14	G
June	49	Identify all individuals for consultation Raj and Jacqui Walker Robin	NN	8 Aug 14	G
June 14	50	Identify planning development data	NN	Aug 14	G
29 July 14	51	Cathy Quinn to agree budget for final consultation – Posters and paper copies – NONE	CQ	8 Aug 14	G
29 July 14	52	CQ and JR to agree County / City process for survey monkey	CQ JR	8 Aug 14	G
6 Aug 14	53	NN CQ JR meeting – move PNA consultation launch to 1st October 14	NN CQ JR	8 Aug 14	G
4th July 14	54	Draft PNA ready for SG 13 Aug and consultation – Nicola North & Jean Robinson	NN/JR	13 Aug 14	G
June 2014	55	SG Meeting 13th August – County Hall Rm C	NN	13 Aug 14	G
20 Aug 14	56	Draft questionnaire to all SG members for comment	NN	20 Aug 14	G
20 Aug 14	57	Draft questionnaire comments in from SG members by 7 Sept 2014	NN	7 Sept 14	G
29 Aug 14	58	NN to send revised questionnaire including text to Dale	NN	10 Sept 14	G
29 July 14	59	JR to send NN the final draft PNAs ready for legal sign off	JR	1 Sept 14	G
29 Aug 14	60	NN to discuss Equality Impact Assessment and responsibilities with CQ	NN/CQ	1 Sept 14	G
June 2014	61	Send legal Team the PNAs , questionnaires, Regs, opening text for legal sign off	NN	8 Sept 14	G
29 July 14	62	Dale Burton to design on line questionnaire and send to Robin Smith for sign off	DB/NN	18 Sept 14	G
June 2014	63	Legal Team to agree sign off of both PNAs	DH/KH/NN	19 Sept 14	G
June 2014	64	Complete draft Comm & Eng Implementation Plan for the PNA	NN	24 Sept 14	G
Sept 14	65	Confirm all details of Equality Impact Assessment	NN	24 Sept 14	G
29 July 14	66	NN / JR / JW / Helen Hill and RS to finalise mailing responsibilities /distribution list & Confirm a paper copy returns free postal address	NN/JR/NN/ JW/RS	24 Sept 14	G
29 July 14	67	NN to provide RS with all text and links for launch and put on City & County websites	NN/RS	25 Sept 14	G
Aug 2014	68	**CONSULTAION LAUNCH – Nicola North / PNA engagement sub group /Robin Smith**	**RS/NN**	**1 OCT 14**	G
Oct 2014	69	**CONSULTAION CLOSE and analysed by – Dale Burton / Jean Robinson / Nicola North**	**DB/NN/JR**	**30 NOV 14**	G
Dec 14	70	Insert consultation results into PNA – NN & JR / PH trainee	JR/NN	Dec 14	G
Jan 2015	71	Write papers to Present PNA draft to HWB – Nicola North / Jean Robinson /Cathy Quinn	JR/NN	Jan 2015	G
Jan 2015	72	Planning to publish PNA – NN and PNA engagement sub group	NN	Jan 2015	G

			RS		
Jan 2015	73	Communicate timescales regarding PURDAH to engagement sub group – Nicola North	NN/JR	Jan 2015	G
Feb 2015	74	Write supplementary statement to both PNA's – Nicola North	NN	Feb 2015	G
March 15	**75**	**PUBLISH PNA**	**NN/JR**	**March 2015**	

Appendix 3 List of pharmacies and services provided

3a List of pharmacies and services commissioned by NHS England

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Pharmacy First	Medicines Use Review	New Medicines Service	Emergency Supply Service	Palliative Care
FGK20	Applegate Chemist	132 Alfreton Road	Radford	NG7 3NS	Arboretum	LAC4	CP	YES	YES	YES	YES	NO
FME59	ASDA Pharmacy	Radford Road	Hyson Green	NG7 5DU	Berridge	LAC5	CP	YES	YES	NO	NO	NO
FWP78	Asims Pharmacy	14/16 Colwick Road	Sneinton	NG2 4BU	Dales	LAC6	CP	YES	YES	YES	NO	NO
FH884	Averroes Pharmacy	Bulwell Riverside Centre,	Bulwell	NG6 8QJ	Bulwell	LAC1	CP	YES	YES	YES	YES	NO
FFN21	Bestway Panacea Healthcare Ltd	176 Southchurch Drive	Clifton	NG11 8AA	Clifton South	LAC8	CP	YES	YES	YES	YES	NO
FE148	Bestway Panacea Healthcare Ltd	Joint Services Service Development, St Ann's Well Road,	St Anns	NG3 4EZ	St Ann's	LAC6	CP	YES	YES	YES	NO	NO
FXG89	Bestway Panacea Healthcare Ltd	The Hucknall Road Pharmacy, Off Kibworth Close	Heathfield Estate	NG5 1NA	Basford	LAC2	CP	YES	YES	YES	YES	NO
FE193	Bestway Panacea Healthcare Ltd	42 Bailey Street	Old Basford	NG6 0HA	Basford	LAC2	CP	YES	NO	NO	NO	NO
FXE35	Bestway Panacea Healthcare Ltd	12 Harrow Road	Wollaton	NG8 1FG	Wollaton West	LAC7	CP	YES	YES	YES	YES	NO
FDK05	Bestway Panacea Healthcare Ltd	73-75 Bracebridge Drive	Bilborough	NG8 4PH	Bilborough	LAC3	CP	YES	YES	YES	NO	NO
FT108	Bestway Panacea Healthcare Ltd	412 Browtowe Lane	Aspley	NG8 5ND	Aspley	LAC3	CP	YES	YES	YES	YES	NO
FYJ21	Boots Pharmacy	11-19 Victoria Centre		NG1 3QS	St Ann's	LAC6	CP	YES	YES	YES	YES	YES
FLK31	Boots Pharmacy	40 Lister Gate / 2 Broardmarsh		NG1 7LB	Bridge	LAC8	CP	YES	YES	YES	YES	YES
FC109	Boots Pharmacy	222-224 Southchurch Drive	Clifton	NG11 8AA	Clifton South	LAC8	CP	YES	YES	YES	YES	YES

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Pharmacy First	Medicines Use Review	New Medicines Service	Emergency Supply Service	Palliative Care
FW027	Boots Pharmacy	Unit a, Riverside Retail Park	Queen's Drive	NG2 1AL	Bridge	LAC8	CP	YES	YES	YES	YES	YES
FLL23	Boots Pharmacy	594 Mansfield Road	Sherwood	NG5 2FS	Sherwood	LAC5	CP	YES	YES	YES	YES	YES
FKQ39	Boots Pharmacy	234 Beckhampton Road	Bestwood Park	NG5 5PA	Bestwood	LAC2	CP	YES	YES	YES	YES	NO
FLX00	Boots Pharmacy	1-3 Commercial Road	Bulwell	NG6 8HD	Bulwell	LAC1	CP	YES	YES	YES	YES	NO
FEO64	Boots Pharmacy	1-5 Main Street	Bulwell	NG6 8QH	Bulwell	LAC1	CP	YES	YES	YES	NO	YES
FFJ48	Boots Pharmacy	334 Derby Road	Lenton	NG7 2DW	Radford and Park	LAC4	CP	YES	YES	YES	YES	NO
FHV17	Boots Pharmacy	Cripps Health Centre	University Park	NG7 2RD	Wollaton East and Lenton Abbey	LAC7	CP	YES	YES	YES	YES	NO
FYD55	Boots Pharmacy	72 Ilkeston Road	Radford	NG7 3GQ	Radford and Park	LAC4	CP	YES	YES	YES	YES	NO
FN446	Boots Pharmacy	Mary Potter Centre	Hyson Green	NG7 7HY	Arboretum	LAC4	CP	YES	YES	YES	NO	NO
FPK97	Boots Pharmacy	164 Bramcote Lane	Wollaton	NG8 2QP	Wollaton West	LAC7	CP	YES	YES	YES	YES	NO
FVD01	Boots Pharmacy	Bilborough Medical Centre, 48 Bracebridge Drive	Bilborough	NG8 4PH	Bilborough	LAC3	CP	YES	YES	YES	YES	NO
FFP40	Boots Pharmacy	10 Broxtowe Lane	Cinder Hill	NG8 5NP	Aspley	LAC3	CP	YES	YES	YES	YES	YES
FG256	Boots Pharmacy	541 Aspley Lane	Aspley	NG8 5RW	Leen Valley	LAC3	CP	YES	YES	YES	YES	NO
FCM97	Boots Pharmacy	St Albans HC Hucknall Lane	Bulwell	NG6 8AQ	Bulwell	LAC1	CP	YES	YES	YES	NO	NO
FEM31	Canning Ltd	2 Beastmarket Hill	Old Market Square	NG1 6FB	Bridge	LAC8	CP	YES	YES	YES	NO	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Pharmacy First	Medicines Use Review	New Medicines Service	Emergency Supply Service	Palliative Care
FTE10	Canning Ltd	61 Ilkeston Road	Radford	NG7 3GR	Radford and Park	LAC4	CP	YES	YES	YES	YES	NO
FQN36	Carrington Pharmacy	343-345 Mansfield Road	Carrington	NG5 2DA	Sherwood	LAC5	CP	YES	YES	NO	YES	NO
FH421	CHARLES S BULLEN STOMACARE LIMITED	4 Swinstead Close, Nottingham		NG8 3JG	Bilborough	LAC3	DAC	NO	NO	NO	NO	NO
FHN87	Cox Pharmacy	87 Oakdale Road		NG3 7EJ	Dales	LAC6	CP	YES	NO	NO	YES	NO
FTE05	Day Lewis Pharmacy	372 Southchurch Drive	Clifton	NG11 9FE	Clifton South	LAC8	CP	YES	YES	YES	NO	NO
FMR24	Day Night Pharmacy Ltd	116 Southchurch Drive	Clifton	NG11 8AD	Clifton North	LAC8	CP	YES	NO	YES	YES	NO
FA250	Evergreen Pharmacy	232 Highbury Road	Bulwell	NG6 9AF	Bulwell Forest	LAC1	CP	YES	YES	YES	NO	NO
FFX56	Forest Pharmacy	131 Arnold Road		NG5 5HR	Bestwood	LAC2	CP	YES	YES	YES	NO	NO
FF741	Glasshouse Chemist	41-44 Glasshouse Street		NG1 3LW	St Ann's	LAC6	CP	YES	YES	YES	NO	NO
FQ176	Hussains Late Night Pharmacy	69 Sneinton Dale	Sneinton	NG2 4LQ	Dales	LAC6	CP	YES	YES	YES	NO	NO
FKW86	Hyson Green Pharmacy	50 Gregory Boulevard	Hyson Green	NG7 5JD	Arboretum	LAC4	CP	YES	YES	YES	NO	NO
FFL99	Jayplex	724 Mansfield Road	Woodthorpe	NG5 3FW	Woodthorpe	LAC5	CP	YES	YES	NO	NO	NO
FT754	Jaysons Pharmacy	97 Arleston Drive	Wollaton	NG8 2GB	Wollaton West	LAC7	CP	YES	YES	YES	YES	NO
FE463	Knights Chemist	Unit 4, 9 Bestwood Park Drive West	Rise Park	NG5 5EJ	Bulwell Forest	LAC1	CP	YES	YES	NO	YES	NO
FWL65	Lloyds Pharmacy	113 Sneinton Road	Sneinton	NG2 4QL	St Ann's	LAC6	CP	YES	YES	YES	YES	NO
FAE17	Lloyds Pharmacy	682 Mansfield Road		NG5 2GE	Sherwood	LAC5	CP	YES	YES	YES	YES	NO
FJH38	Lloyds Pharmacy	103-105 Hartley Road	Radford	NG7 3AQ	Radford and Park	LAC4	CP	YES	YES	YES	YES	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Pharmacy First	Medicines Use Review	New Medicines Service	Emergency Supply Service	Palliative Care
FVN99	Lloyds Pharmacy	158 Russell Drive	Wollaton	NG8 2BE	Wollaton West	LAC7	CP	YES	YES	YES	YES	NO
FAH90	Lloyds Pharmacy	441a Beechdale Road	Aspley	NG8 3LF	Leen Valley	LAC3	CP	YES	YES	YES	YES	NO
FM052	Manor Pharmacy	9 Bridgeway Centre	The Meadows	NG2 2JD	Bridge	LAC8	CP	YES	YES	YES	YES	NO
FXH72	Medina Chemist	85-89 Radford Road	Hyson Green	NG7 5DR	Arboretum	LAC4	CP	YES	YES	NO	NO	NO
FLX20	Midnight Pharmacy	194 Alfreton Road	Radford	NG7 3PE	Arboretum	LAC4	CP	YES	YES	NO	YES	NO
FF698	Mistrys Chemist	Unit 2-4, Top Valley Way	Top Valley	NG5 9DD	Bulwell Forest	LAC1	CP	YES	YES	YES	YES	NO
FPN68	Mistry's Pharmacy	Southglade Road	Bestwood	NG5 5GU	Bulwell Forest	LAC1	CP	YES	YES	YES	YES	NO
FQ318	MPharm (UK) Ltd	office 4 courtyard business centre	Southwold Drive	NG8 1GG	Wollaton West	LAC7	DSP	NO	YES	YES	NO	NO
FJM65	Omega Chemist	25 Flamstead Road	Strelley	NG8 6LR	Bilborough	LAC3	CP	YES	YES	YES	NO	NO
FVT05	Parmars	298 Woodborough Road	Mapperley	NG3 4JP	St Ann's	LAC6	CP	YES	YES	YES	YES	NO
FV607	Phakeys Pharmacy	149 Carlton Road		NG3 2FN	St Ann's	LAC6	CP	YES	YES	YES	YES	YES
FFA16	Queens Pharmacy	403, Nuthall Road	Aspley	NG8 5DB	Leen Valley	LAC3	CP	NO	YES	YES	YES	NO
FMD46	Radford Road Pharmacy	544 Radford Road	New Basford	NG7 7EA	Berridge	LAC5	CP	YES	YES	NO	NO	NO
FJ229	Sainsburys Pharmacy	Castle Bridge Road	Castle Marina	NG7 1GX	Bridge	LAC8	CP	YES	YES	YES	YES	YES
FJD56	Shallys Chemist	37 Beech Avenue	Sherwood	NG7 7LJ	Berridge	LAC5	CP	YES	YES	NO	NO	NO
FAT91	Sherwood Late Night Pharmacy	501-503 Mansfield Road	Sherwood	NG5 2JJ	Sherwood	LAC5	CP	NO	YES	NO	YES	NO
FRF42	Silverdale Pharmacy	44 Monksway	Silverdale	NG11 7FH	Clifton North	LAC8	CP	YES	YES	YES	NO	NO
FRF92	Tesco Stores Ltd	Tesco Instore Pharmacy	Top Valley	NG5 9DD	Bulwell Forest	LAC1	CP	YES	YES	YES	YES	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Pharmacy First	Medicines Use Review	New Medicines Service	Emergency Supply Service	Palliative Care
FKM40	Tesco Stores Ltd	Jennison Street	Bulwell	NG6 8EQ	Bulwell	LAC1	CP	YES	YES	YES	YES	YES
FW548	Trust Pharmacy	Nottingham University NHS Hospitals Trust B Floor, QMC Campus	Derby Road	NG7 2UH	Dunkirk and Lenton	LAC4	CP	NO	NO	NO	YES	YES
FGX51	Turners Pharmacy	249 Sneinton Dale	Sneinton	NG3 7DQ	Dales	LAC6	CP	YES	YES	YES	NO	NO
FJN60	Vantage Pharmacy	407 Nuthall Road	Aspley	NG8 5DB	Leen Valley	LAC3	CP	YES	YES	YES	YES	NO
FP373	WILKINSON HEALTHCARE LTD	Unit 9 Glaisdale Business Centre,	Glaisdale Parkway, Bilborough	NG8 4GA	Bilborough	LAC3	DAC	NO	NO	NO	NO	NO

*Type of provider:

CP – Community Pharmacy; DAC – Dispensing Appliance Contractor; DSP – Distance Selling Pharmacy

Appendix 3b List of pharmacies and services commissioned by Local Authorities or CCGs

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FGK20	Applegate Chemist	132 Alfreton Road	Radford	NG7 3NS	Arboretum	LAC4	CP	YES	NO	YES	YES	NO	YES	YES	NO	NO	NO	YES
FME59	ASDA Pharmacy	Radford Road	Hyson Green	NG7 5DU	Berridge	LAC5	CP	NO	NO	YES	YES	NO	YES	YES	NO	YES	NO	NO
FWP78	Asims Pharmacy	14/16 Colwick Road	Sneinton	NG2 4BU	Dales	LAC6	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FH884	Averroes Pharmacy	Bulwell Riverside Centre,	Bulwell	NG6 8QJ	Bulwell	LAC1	CP	NO	NO	YES	YES	NO	YES	YES	NO	YES	NO	NO
FFN21	Bestway Panacea Healthcare Ltd	176 Southchurch Drive	Clifton	NG11 8AA	Clifton South	LAC8	CP	YES	YES	YES	NO	NO	NO	YES	NO	YES	NO	NO
FE148	Bestway Panacea Healthcare Ltd	Joint Services Service Development, St Ann's Well Road,	St Anns	NG3 4EZ	St Ann's	LAC6	CP	YES	NO	NO	NO	NO	NO	NO	NO	YES	NO	NO
FXG89	Bestway Panacea Healthcare Ltd	The Hucknall Road Pharmacy, Off Kibworth Close	Heathfield Estate	NG5 1NA	Basford	LAC2	CP	YES	NO	YES	NO	NO	NO	YES	NO	YES	NO	YES
FE193	Bestway Panacea Healthcare Ltd	42 Bailey Street	Old Basford	NG6 0HA	Basford	LAC2	CP	YES	NO	NO	NO	NO	NO	YES	NO	YES	NO	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FXE35	Bestway Panacea Healthcare Ltd	12 Harrow Road	Wollaton	NG8 1FG	Wollaton West	LAC7	CP	YES	NO	YES	NO	NO	NO	YES	NO	YES	NO	YES
FDK05	Bestway Panacea Healthcare Ltd	73-75 Bracebridge Drive	Bilborough	NG8 4PH	Bilborough	LAC3	CP	YES	NO	YES	NO	NO	NO	YES	NO	YES	NO	NO
FT108	Bestway Panacea Healthcare Ltd	412 Browtowe Lane	Aspley	NG8 5ND	Aspley	LAC3	CP	YES	YES	YES	NO	YES	YES	YES	NO	YES	NO	YES
FYJ21	Boots Pharmacy	11-19 Victoria Centre		NG1 3QS	St Ann's	LAC6	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	NO	NO
FLK31	Boots Pharmacy	40 Lister Gate / 2 Broardmarsh		NG1 7LB	Bridge	LAC8	CP	NO	YES	YES	NO	NO	YES	YES	NO	YES	YES	NO
FC109	Boots Pharmacy	222-224 Southchurch Drive	Clifton	NG11 8AA	Clifton South	LAC8	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	YES	NO
FW027	Boots Pharmacy	Unit a, Riverside Retail Park	Queen's Drive	NG2 1AL	Bridge	LAC8	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	YES	NO
FLL23	Boots Pharmacy	594 Mansfield Road	Sherwood	NG5 2FS	Sherwood	LAC5	CP	NO	NO	YES	NO	NO	NO	YES	NO	YES	NO	NO
FKQ39	Boots Pharmacy	234 Beckhampton Road	Bestwood Park	NG5 5PA	Bestwood	LAC2	CP	NO	YES	YES	YES	NO	NO	YES	NO	YES	NO	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FLX00	Boots Pharmacy	1-3 Commercial Road	Bulwell	NG6 8HD	Bulwell	LAC1	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	NO	NO
FEO64	Boots Pharmacy	1-5 Main Street	Bulwell	NG6 8QH	Bulwell	LAC1	CP	NO	YES	YES	YES	NO	YES	YES	YES	YES	YES	NO
FFJ48	Boots Pharmacy	334 Derby Road	Lenton	NG7 2DW	Radford and Park	LAC4	CP	NO	YES	YES	YES	YES	YES	YES	NO	YES	NO	NO
FHV17	Boots Pharmacy	Cripps Health Centre	University Park	NG7 2RD	Wollaton East and Lenton Abbey	LAC7	CP	NO	NO	YES	NO	NO	YES	YES	NO	NO	NO	NO
FYD55	Boots Pharmacy	72 Ilkeston Road	Radford	NG7 3GQ	Radford and Park	LAC4	CP	NO	NO	YES	YES	YES	YES	YES	YES	YES	YES	NO
FN446	Boots Pharmacy	Mary Potter Centre	Hyson Green	NG7 7HY	Arboretum	LAC4	CP	NO	NO	YES	NO	NO	NO	YES	NO	YES	YES	NO
FPK97	Boots Pharmacy	164 Bramcote Lane	Wollaton	NG8 2QP	Wollaton West	LAC7	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FVD01	Boots Pharmacy	Bilborough Medical Centre, 48 Bracebridge Drive	Bilborough	NG8 4PH	Bilborough	LAC3	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	YES	NO
FFP40	Boots Pharmacy	10 Broxtowe Lane	Cinder Hill	NG8 5NP	Aspley	LAC3	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	NO	NO
FG256	Boots Pharmacy	541 Aspley Lane	Aspley	NG8 5RW	Leen Valley	LAC3	CP	NO	NO	YES	NO	NO	NO	YES	NO	YES	NO	NO
FCM97	Boots Pharmacy	St Albans HC Hucknall Lane	Bulwell	NG6 8AQ	Bulwell	LAC1	CP	NO	YES	YES	YES	NO	YES	YES	YES	YES	NO	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FEM31	Canning Ltd	2 Beastmarket Hill	Old Market Square	NG1 6FB	Bridge	LAC8	CP	NO	NO	YES	YES	NO	YES	YES	NO	YES	NO	NO
FTE10	Canning Ltd	61 Ilkeston Road	Radford	NG7 3GR	Radford and Park	LAC4	CP	NO	NO	YES	NO	YES	YES	YES	NO	YES	NO	NO
FQN36	Carrington Pharmacy	343-345 Mansfield Road	Carrington	NG5 2DA	Sherwood	LAC5	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FH421	CHARLES S BULLEN STOMACARE LIMITED	4 Swinstead Close, Nottingham		NG8 3JG	Bilborough	LAC3	DAC	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
FHN87	Cox Pharmacy	87 Oakdale Road		NG3 7EJ	Dales	LAC6	CP	YES	NO	YES	YES	NO	NO	NO	NO	YES	NO	NO
FTE05	Day Lewis Pharmacy	372 Southchurch Drive	Clifton	NG11 9FE	Clifton South	LAC8	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FMR24	Day Night Pharmacy Ltd	116 Southchurch Drive	Clifton	NG11 8AD	Clifton North	LAC8	CP	YES	NO	YES	NO	NO	NO	YES	NO	YES	NO	NO
FA250	Evergreen Pharmacy	232 Highbury Road	Bulwell	NG6 9AF	Bulwell Forest	LAC1	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FFX56	Forest Pharmacy	131 Arnold Road		NG5 5HR	Bestwood	LAC2	CP	YES	YES	YES	NO	NO	YES	YES	NO	YES	NO	YES
FF741	Glasshouse Chemist	41-44 Glasshouse Street		NG1 3LW	St Ann's	LAC6	CP	NO	NO	YES	YES	YES	YES	YES	NO	YES	NO	NO
FQ176	Hussains Late Night Pharmacy	69 Sneinton Dale	Sneinton	NG2 4LQ	Dales	LAC6	CP	NO	NO	NO	NO	NO	NO	NO	NO	YES	NO	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FKW86	Hyson Green Pharmacy	50 Gregory Boulevard	Hyson Green	NG7 5JD	Arboretum	LAC4	CP	YES	YES	YES	NO	NO	NO	YES	YES	YES	NO	NO
FFL99	Jayplex	724 Mansfield Road	Woodthorpe	NG5 3FW	Woodthorpe	LAC5	CP	YES	NO	YES	YES	NO	YES	YES	NO	YES	NO	YES
FT754	Jaysons Pharmacy	97 Arleston Drive	Wollaton	NG8 2GB	Wollaton West	LAC7	CP	YES	YES	YES	YES	YES	YES	YES	NO	YES	NO	YES
FE463	Knights Chemist	Unit 4, 9 Bestwood Park Drive West	Rise Park	NG5 5EJ	Bulwell Forest	LAC1	CP	YES	NO	YES	YES	NO	YES	YES	NO	YES	YES	YES
FWL65	Lloyds Pharmacy	113 Sneinton Road	Sneinton	NG2 4QL	St Ann's	LAC6	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	YES	NO
FAE17	Lloyds Pharmacy	682 Mansfield Road		NG5 2GE	Sherwood	LAC5	CP	NO	NO	YES	YES	NO	YES	YES	NO	NO	NO	NO
FJH38	Lloyds Pharmacy	103-105 Hartley Road	Radford	NG7 3AQ	Radford and Park	LAC4	CP	NO	YES	YES	YES	NO	YES	YES	NO	NO	NO	NO
FVN99	Lloyds Pharmacy	158 Russell Drive	Wollaton	NG8 2BE	Wollaton West	LAC7	CP	NO	NO	YES	NO	NO	YES	YES	NO	YES	NO	NO
FAH90	Lloyds Pharmacy	441a Beechdale Road	Aspley	NG8 3LF	Leen Valley	LAC3	CP	NO	NO	YES	YES	NO	YES	YES	NO	YES	YES	NO
FM052	Manor Pharmacy	9 Bridgeway Centre	The Meadows	NG2 2JD	Bridge	LAC8	CP	YES	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FXH72	Medina Chemist	85-89 Radford Road	Hyson Green	NG7 5DR	Arboretum	LAC4	CP	YES	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FLX20	Midnight Pharmacy	194 Alfreton Road	Radford	NG7 3PE	Arboretum	LAC4	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FF698	Mistrys Chemist	Unit 2-4, Top Valley Way	Top Valley	NG5 9DD	Bulwell Forest	LAC1	CP	YES	YES	YES	YES	NO	YES	YES	YES	YES	NO	YES

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FPN68	Mistry's Pharmacy	Southglade Road	Bestwood	NG5 5GU	Bulwell Forest	LAC1	CP	YES	NO	NO	NO	NO	NO	YES	NO	YES	NO	NO
FQ318	MPharm (UK) Ltd	office 4 courtyard business centre	Southwold Drive	NG8 1GG	Wollaton West	LAC7	DSP	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
FJM65	Omega Chemist	25 Flamstead Road	Strelley	NG8 6LR	Bilborough	LAC3	CP	NO	NO	YES	YES	NO	YES	YES	NO	NO	NO	NO
FVT05	Parmars	298 Woodborough Road	Mapperley	NG3 4JP	St Ann's	LAC6	CP	YES	YES	YES	NO	NO	NO	YES	NO	YES	NO	YES
FV607	Phakeys Pharmacy	149 Carlton Road		NG3 2FN	St Ann's	LAC6	CP	YES	YES	YES	NO	NO	YES	YES	YES	YES	YES	YES
FFA16	Queens Pharmacy	403, Nuthall Road	Aspley	NG8 5DB	Leen Valley	LAC3	CP	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
FMD46	Radford Road Pharmacy	544 Radford Road	New Basford	NG7 7EA	Berridge	LAC5	CP	NO	YES	YES	YES	NO	YES	YES	NO	YES	NO	NO
FJ229	Sainsburys Pharmacy	Castle Bridge Road	Castle Marina	NG7 1GX	Bridge	LAC8	CP	YES	YES	YES	YES	NO	YES	YES	NO	YES	NO	YES
FJD56	Shallys Chemist	37 Beech Avenue	Sherwood	NG7 7LJ	Berridge	LAC5	CP	YES	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO
FAT91	Sherwood Late Night Pharmacy	501-503 Mansfield Road	Sherwood	NG5 2JJ	Sherwood	LAC5	CP	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
FRF42	Silverdale Pharmacy	44 Monksway	Silverdale	NG11 7FH	Clifton North	LAC8	CP	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
FRF92	Tesco Stores Ltd	Tesco Instore Pharmacy	Top Valley	NG5 9DD	Bulwell Forest	LAC1	CP	YES	NO	YES	YES	NO	YES	YES	NO	NO	NO	NO

ODS CODE	PHARMACY NAME	ADDRESS 1	ADDRESS 2	POST CODE	Ward	LAC	Type*	Not Dispensed Scheme**	New Leaf	EHC	Chlamydia Treatment	Chlamydia screening	Pregnancy Testing	C-Card Pick up	Pharmacy NHS Health Checks	Supervised Consumption	Needle Exchange	Healthy Living**
FKM40	Tesco Stores Ltd	Jennison Street	Bulwell	NG6 8EQ	Bulwell	LAC1	CP	YES	NO	YES	YES	NO	YES	YES	NO	YES	NO	NO
FW548	Trust Pharmacy	Nottingham University NHS Hospitals Trust B Floor, QMC Campus	Derby Road	NG7 2UH	Dunkirk and Lenton	LAC4	CP	NO	YES	NO	NO	NO	NO	NO	NO	NO	NO	NO
FGX51	Turners Pharmacy	249 Sneinton Dale	Sneinton	NG3 7DQ	Dales	LAC6	CP	YES	NO	YES	YES	NO	YES	YES	NO	YES	NO	YES
FJN60	Vantage Pharmacy	407 Nuthall Road	Aspley	NG8 5DB	Leen Valley	LAC3	CP	YES	NO	YES	YES	NO	YES	YES	NO	YES	NO	YES
FP373	WILKINSON HEALTHCARE LTD	Unit 9 Glaisdale Business Centre,	Glaisdale Parkway, Bilborough	NG8 4GA	Bilborough	LAC3	DAC	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

Appendix 4 Public Needs Survey Questionnaire





Public Pharmacy Survey

2014

This survey wants to know all about your experiences and satisfaction with the main pharmacy you use, and whether there is anything you would wish to change. Your answers will feed into your local 'Pharmaceutical Needs Assessment' which is used to inform decision making about where to site pharmacies, opening hours and what services are provided.

Confidentiality Statement

All information provided will remain anonymous and kept strictly confidential. It will be used only for the stated purposes and will not be passed onto a third party. We will publish an overall summary of responses, which may include anonymised text comments, but will ensure no individual can be identified from any replies published.

1. Do you live in....? *(Select one option)*

- ☐ Nottingham City
- ☐ Nottinghamshire County *(includes Ashfield, Bassetlaw, Broxtowe, Gedling, Mansfield, Newark and Sherwood, Rushcliffe)*

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2. Are you responding as....? *(Select one option)*

- ☐ As a member of the public
- ☐ On behalf of a group or organisation *(Please name group or organisation below)*

Name of the group or organisation

---

3. Please supply your full postcode (e.g. NG2 3NG)

For the following questions please consider the pharmacy you use most frequently, this may be near to your doctors, home or workplace, or perhaps is a late opening pharmacy slightly further away. We will refer to this as 'your pharmacy'.



4. Do you always visit the same pharmacy? *(Select one option)*

- ☐ All of the time
- ☐ Most of the time
- ☐ Rarely
- ☐ Never

If answered 'never' to the previous question, please consider your most recently used pharmacy for the following questions.

5. Why do you use this one? *(Tick all that apply)*

- ☐ Near to my house
- ☐ Near to my doctors
- ☐ Near to my work
- ☐ Long opening hours
- ☐ Happy with customer service
- ☐ Happy with services provided
- ☐ Other *(please specify below)*

6. On average, how often do you use the services provided by your pharmacy? *(Select one option)*

- ☐ Less than 3 times a year
- ☐ 3-6 times a year
- ☐ 6-12 times a year
- ☐ At least monthly

7. Which of the following pharmacy services are you aware that your pharmacy provides? *(Tick all that apply)*

- ☐ Dispensing of prescriptions
- ☐ Repeat dispensing
- ☐ Home delivery services and prescription collection services
- ☐ Buying over the counter medicines
- ☐ Advice from your pharmacist *(e.g. healthy Lifestyle, medicines advice, signposting etc.)*
- ☐ Disposing of old or unwanted Medicines
- ☐ Sitting down with your pharmacist and talking about how you use your medicines
- ☐ Stop smoking / nicotine replacement therapy
- ☐ Sexual health services *(pregnancy testing, Chlamydia testing/treating, condom distribution, emergency contraception)*
- ☐ Palliative care *(end of life care)*
- ☐ Getting medicines for free without a prescription for minor ailments
- ☐ Supervised consumption of methadone and buprenorphine
- ☐ Needle exchange

8. How often have you used any of the following services at your pharmacy? *(Select one option per line)*

	At least once a month	Every 1-3 months	Occasionally	Never
Dispensing of prescriptions	☐	☐	☐	☐
Repeat Dispensing	☐	☐	☐	☐
Home delivery services and prescription collection services	☐	☐	☐	☐
Buying over the counter medicines	☐	☐	☐	☐
Advice from your pharmacist *(e.g. healthy Lifestyle, medicines advice, signposting etc.)*	☐	☐	☐	☐
Disposing of old or unwanted Medicines	☐	☐	☐	☐
Advice from your pharmacist for a minor illness	☐	☐	☐	☐
Sitting down with your pharmacist and talking about how you use your medicines	☐	☐	☐	☐
Stop smoking / nicotine replacement therapy	☐	☐	☐	☐
Sexual health services *(pregnancy testing, Chlamydia testing/treating, condom distribution, emergency contraception)*	☐	☐	☐	☐
Palliative care *(end of life care)*	☐	☐	☐	☐
Getting medicines for free without a prescription for minor ailments	☐	☐	☐	☐
Supervised consumption of methadone and buprenorphine	☐	☐	☐	☐
Needle exchange	☐	☐	☐	☐

9. Please state any other services you have used at your pharmacy

Some pharmacies offer a Medicines Use Review (MUR) which is a free NHS service offered by pharmacies in the UK. The review involves an appointment with your local pharmacist, in a private consultation room. It is an opportunity for you to discuss your medicines with a pharmacist, to understand how your medicines should be used and why they have been prescribed, as well as solving any problems you may have with them. (Source: Royal Pharmaceutical Society)

10. If you have had one, did you find it useful? *(Select one option)*

- ☐ Yes
- ☐ No
- ☐ Have not had a medicines use review

11. Would you like any of the following services to be available at your pharmacy? *(Select one option per line)*

	Yes	No	Don't Know
NHS Health Checks	☐	☐	☐
Anticoagulation (warfarin) monitoring clinics	☐	☐	☐
Alcohol brief interventions	☐	☐	☐
Weight management clinics	☐	☐	☐
Cholesterol testing	☐	☐	☐
Blood pressure testing	☐	☐	☐
Pain management clinics	☐	☐	☐
Vaccination e.g. Seasonal Influenza	☐	☐	☐

---

12. Please state any other services you would like to be available at your pharmacy?

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13. How satisfied are you with the current hours that your pharmacy is open? *(Select one option)*

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ I'm not sure when my pharmacy is open

---

14. Would you like your pharmacy to open at additional times? *(Select one option)*

- ☐ Yes
- ☐ No

15. Which of the following times would you most like your pharmacy to be open? *(Please tick all that apply)*

- ☐ Before 9am
- ☐ Lunchtime
- ☐ After 6pm
- ☐ Saturdays
- ☐ Sundays

---

16. There are already a number of pharmacies in Nottingham City and Nottinghamshire that are open from early in the morning to late at night and at weekends. (*Please tick all of the following statements that apply*)

- ☐ I am aware that there are pharmacies locally with extended hours
- ☐ I know where they are
- ☐ I have used one
- ☐ I would use one

---

17. Have you used the NHS choices website (www.nhs.uk) to look up pharmacy locations and opening times? *(Select one option)*

- ☐ Yes
- ☐ No

---

18. On average, how long do you have to wait for your medication to be dispensed at your pharmacy? *(Select one option)*

- ☐ 5 mins or less
- ☐ 6 to 10 mins
- ☐ 11 to 15 mins
- ☐ 16 to 20 mins
- ☐ 21 to 30 mins
- ☐ 31 mins or over
- ☐ Am usually asked to come back the following day
- ☐ I telephone in advance to order my prescription
- ☐ Don't know/not sure

19. Are you happy with the length of time you have to wait? *(Select one option)*

- ☐ Yes
- ☐ No

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20. To what extent do you agree or disagree with each statement? *(Select one option per line)*

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
I see a different pharmacist each visit	☐	☐	☐	☐	☐	☐
The quality of information leaflets is good	☐	☐	☐	☐	☐	☐
Information is available in different languages or formats on request *(e.g. braille)*	☐	☐	☐	☐	☐	☐
There is clear signposting to other services/advisory bodies/self-help groups	☐	☐	☐	☐	☐	☐

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21. Any other comments?

Nottingham City Council and Nottinghamshire County Council are committed to equality of opportunity, and would like to learn about which groups of people are using their services along with their needs. The following questions are optional.

22. How old are you? *(Select one option)*

- ☐ Under 16
- ☐ 16 to 24
- ☐ 25 to 34
- ☐ 35 to 44
- ☐ 45 to 54
- ☐ 55 to 64
- ☐ 65 to 74
- ☐ 75+
- ☐ Prefer not to say

23. Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? *(Select one option)*

- ☐ Yes, limited a lot
- ☐ Yes, limited a little
- ☐ No
- ☐ Prefer not to say

---

24. What is your gender? *(Select one option)*

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

---

25. What is your sexual orientation? *(Select one option)*

- ☐ Bisexual
- ☐ Gay man
- ☐ Gay woman/Lesbian
- ☐ Heterosexual or Straight
- ☐ Other
- ☐ Prefer not to say

---

26. What is your religion or belief, even if you are not currently practicing? *(Select one option)*

- ☐ No religion or belief
- ☐ Buddhist
- ☐ Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Prefer not to say
- ☐ Any other religion or belief, please state below

27. What is your ethnic group? *(Select one option)*

- ☐ White - English, Welsh, Scottish, Northern Irish, British
- ☐ White - Irish
- ☐ White – Gypsy/Irish Traveller
- ☐ White - Other
- ☐ Mixed - White & Black Caribbean
- ☐ Mixed - White & Black African
- ☐ Mixed - White & Asian
- ☐ Mixed - Other
- ☐ Asian - Indian
- ☐ Asian - Pakistani
- ☐ Asian - Bangladeshi
- ☐ Asian - Kashmiri
- ☐ Asian - Chinese
- ☐ Asian - Other
- ☐ Black - African
- ☐ Black - Caribbean
- ☐ Black - Other
- ☐ Arab
- ☐ Prefer not to say
- ☐ Any other ethnic group, please state below

---

28. Would you like us to contact you about any of the following? *(Please tick all that apply)*

- ☐ Pharmacies
- ☐ Other health and wellbeing related matters
- ☐ Other Council consultations
- ☐ Council events, services and benefits
- ☐ Wish to enter prize draw only
- ☐ No contact please

29. Please provide your name and some form of contact details (this could be an e-mail address, home address) if you would like to be contacted about any of the options in the previous question, including entry to the prize draw for Victoria Centre vouchers

Your Name	
Your Contact Details	

Returning Your Completed Survey

Once you have completed the survey email to engage@nottinghamcity.gov.uk or post to the following freepost address (no stamp required).

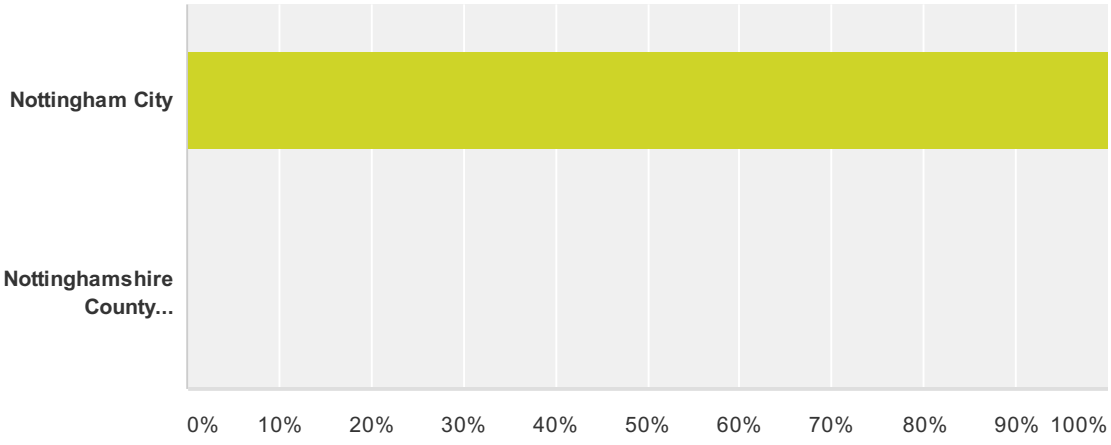
Freepost RSKR-JYGH-YYAK
Communications and Marketing (PNA)
Nottingham City Council
Loxley House
Station Street
Nottingham
NG2 3NG

Please respond by April 25th 2014

Nottinghamshire County Council and Nottingham City Council thank you for taking the time to give us your responses.

Q1 Do you live in....?

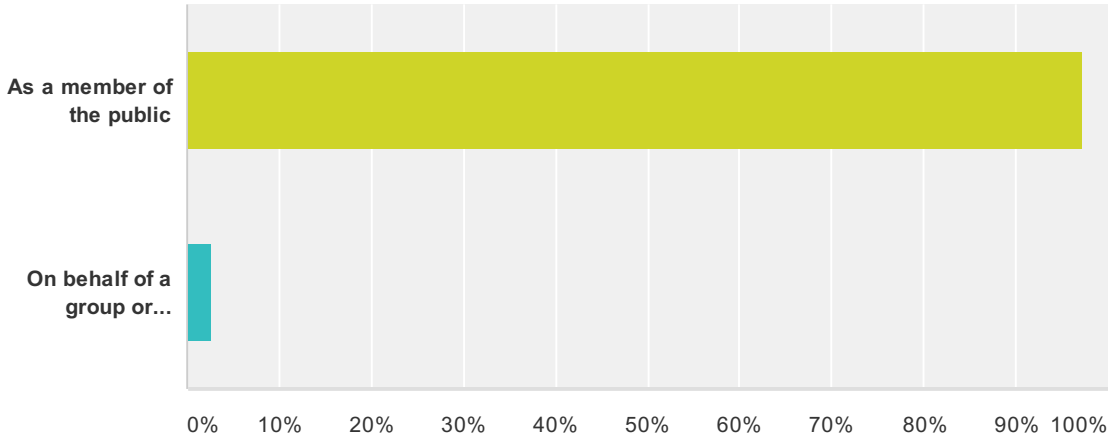
Answered: 76 Skipped: 0



Answer Choices	Responses
Nottingham City	100.00% 76
Nottinghamshire County (includes Ashfield, Bassetlaw, Broxtowe, Gedling, Mansfield, Newark and Sherwood, Rushcliffe)	0.00% 0
Total	**76**

Q2 Are you responding as....?

Answered: 76 Skipped: 0



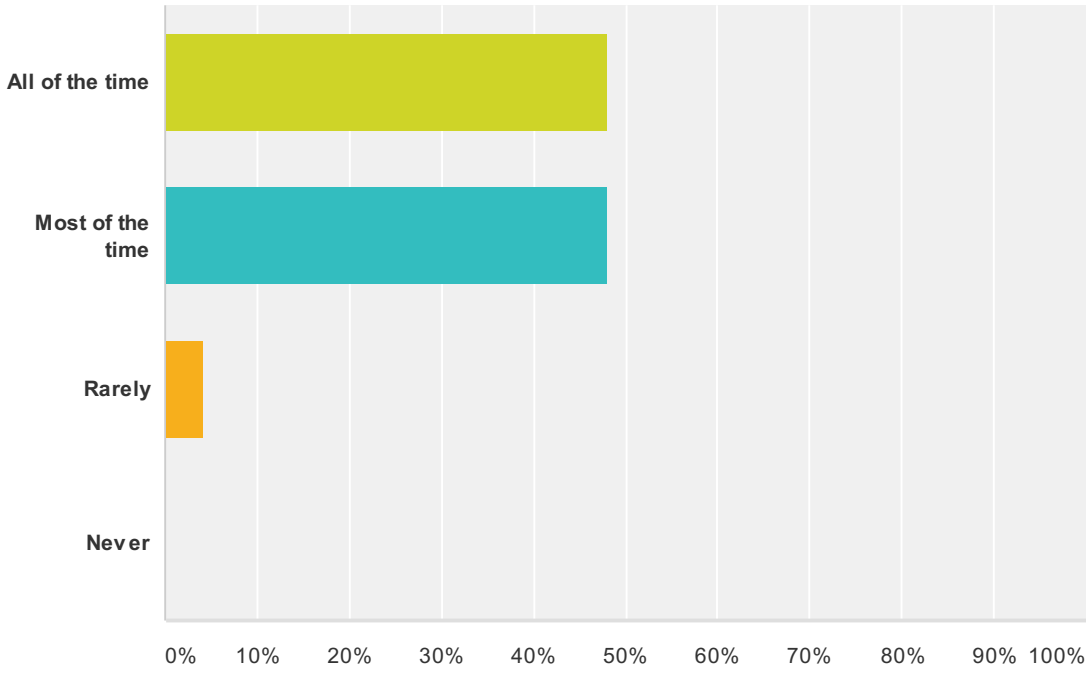
Answer Choices	Responses	
As a member of the public	**97.37%**	74
On behalf of a group or organisation (Please name group or organisation)	**2.63%**	2
Total		**76**

Q3 Please supply your full postcode (e.g. NG2 3NG)

Answered: 74 Skipped: 2

Q4 Do you always visit the same pharmacy?

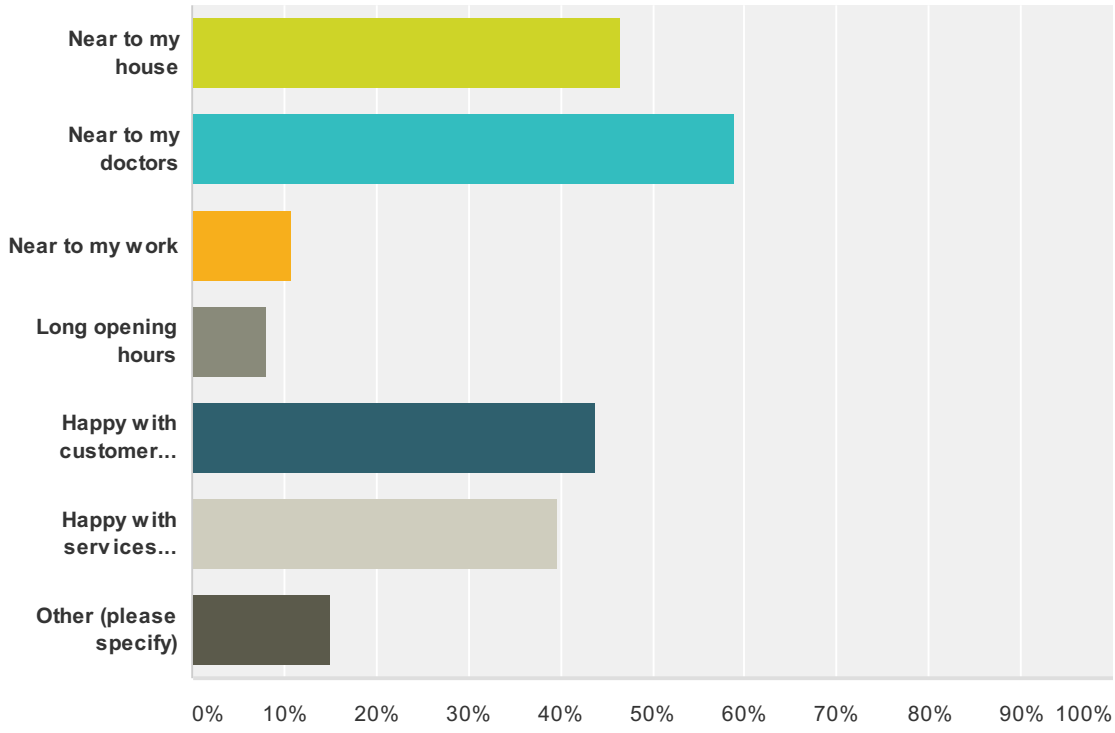
Answered: 73 Skipped: 3



Answer Choices	Responses	
All of the time	**47.95%**	35
Most of the time	**47.95%**	35
Rarely	**4.11%**	3
Never	**0.00%**	0
Total		**73**

Q5 Why do you use this one? Tick all that apply

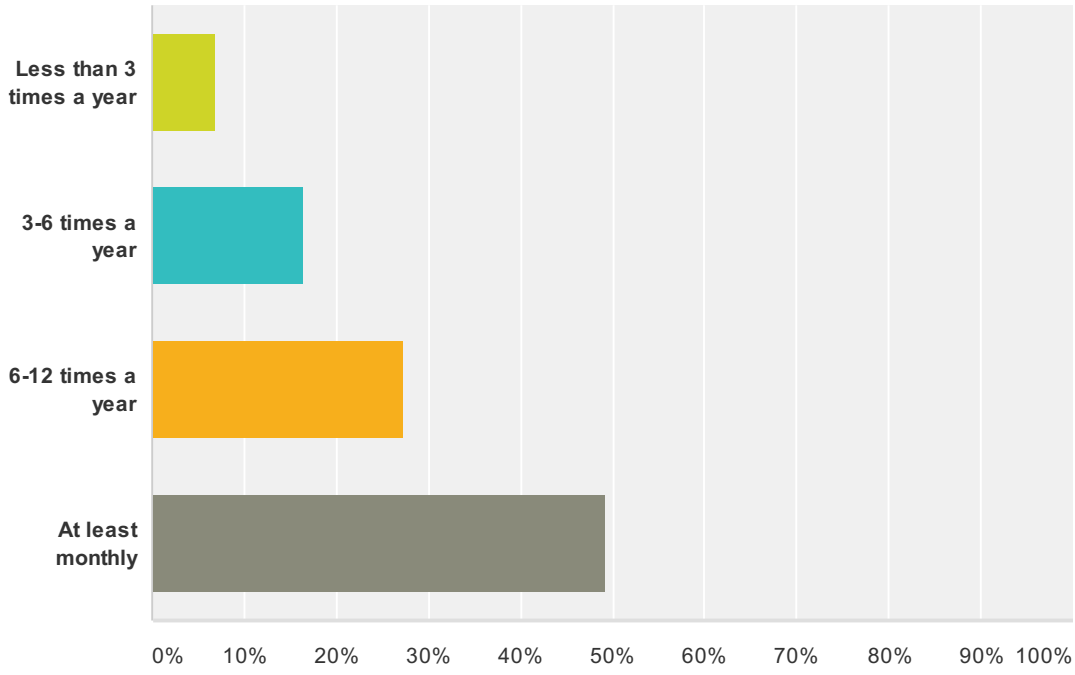
Answered: 73 Skipped: 3



Answer Choices	Responses	
Near to my house	**46.58%**	34
Near to my doctors	**58.90%**	43
Near to my work	**10.96%**	8
Long opening hours	**8.22%**	6
Happy with customer service	**43.84%**	32
Happy with services provided	**39.73%**	29
Other (please specify)	**15.07%**	11
Total Respondents: 73		

Q6 On average, how often do you use the services provided by your pharmacy?

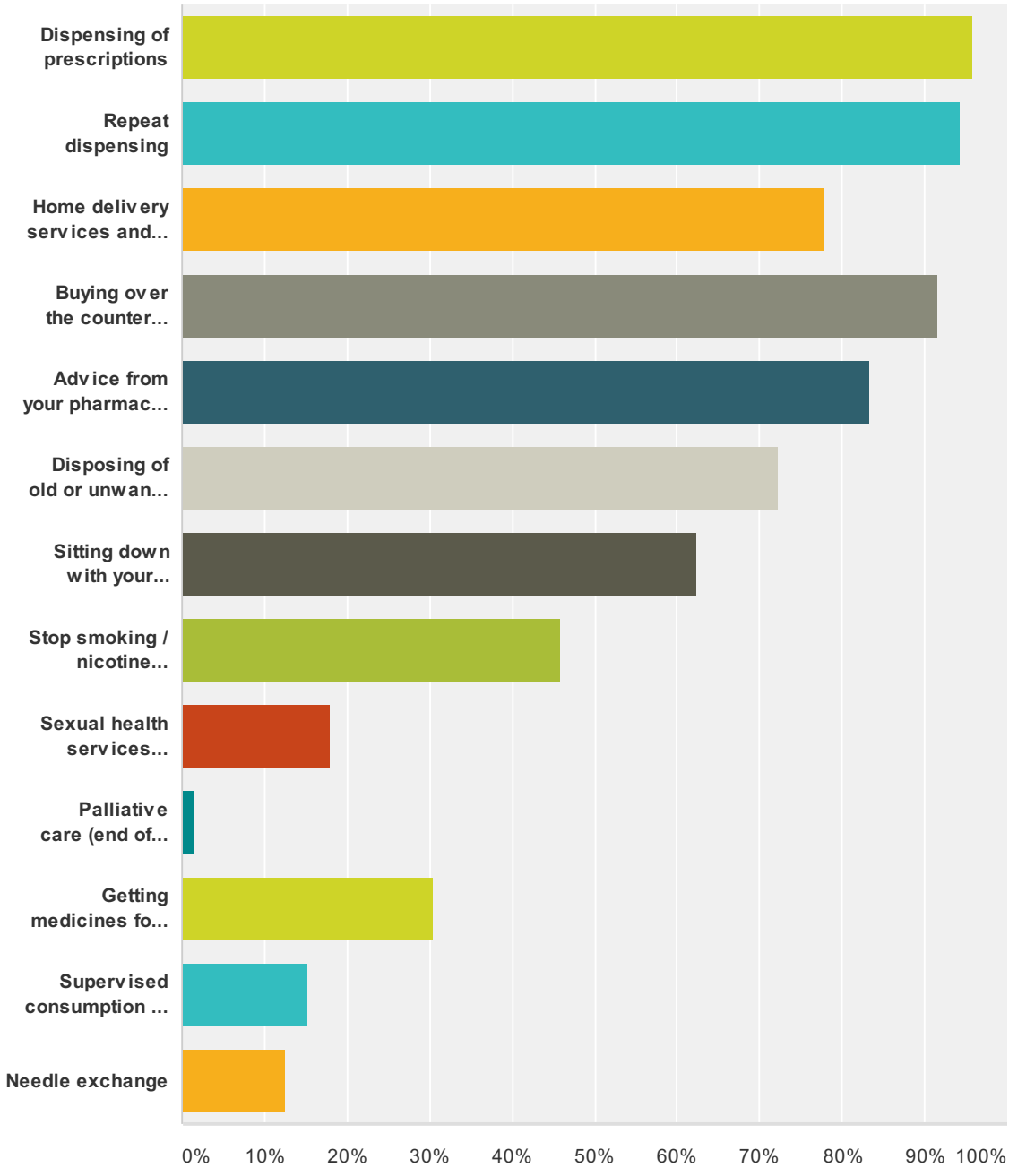
Answered: 73 Skipped: 3



Answer Choices	Responses	
Less than 3 times a year	**6.85%**	5
3-6 times a year	**16.44%**	12
6-12 times a year	**27.40%**	20
At least monthly	**49.32%**	36
Total		**73**

Q7 Which of the following pharmacy services are you aware that your pharmacy provides? (Tick all that apply)

Answered: 72 Skipped: 4

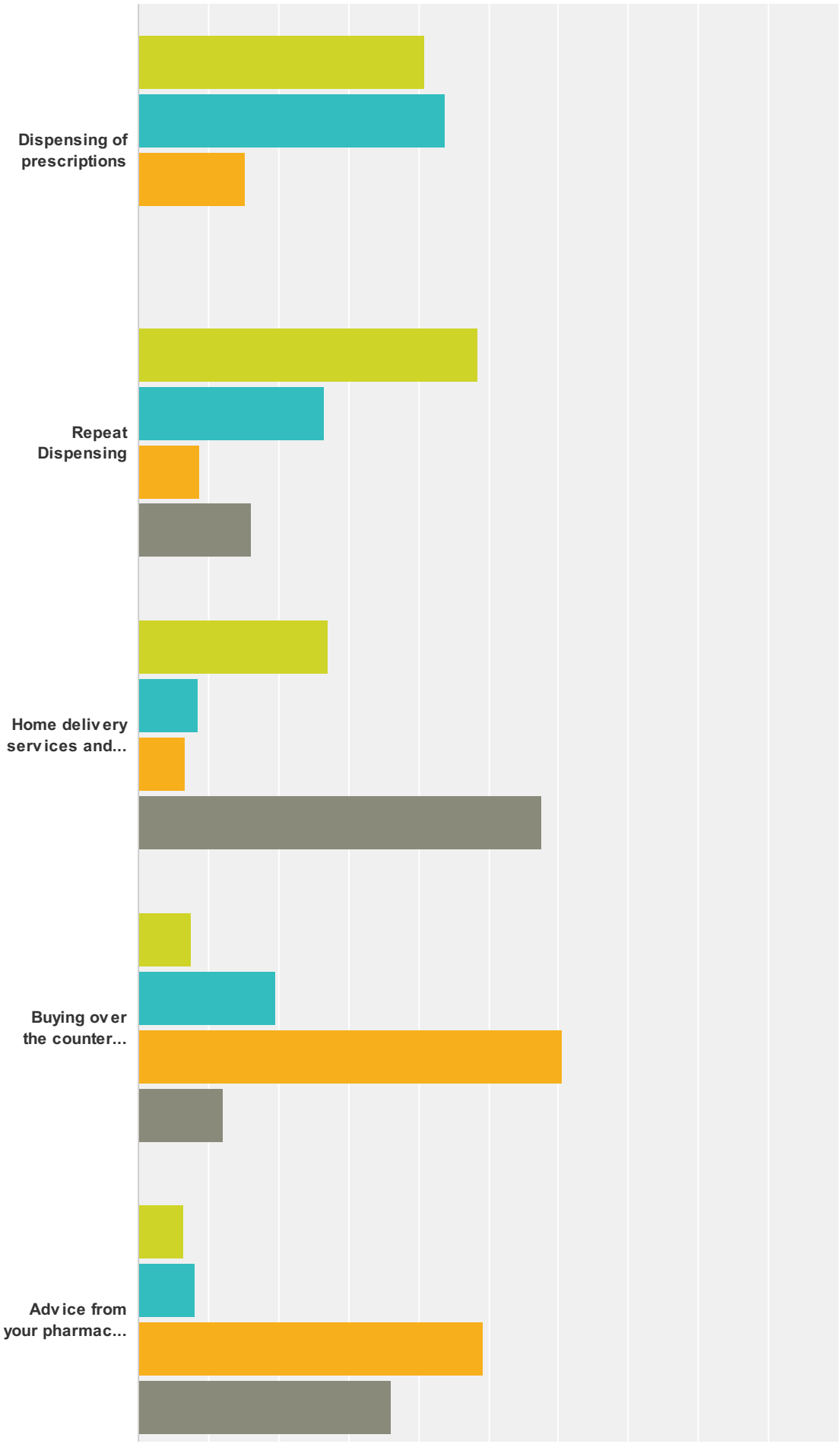


Answer Choices	Responses
Dispensing of prescriptions	**95.83%** 69
Repeat dispensing	**94.44%** 68
Home delivery services and prescription collection services	**77.78%** 56
Buying over the counter medicines	**91.67%** 66
Advice from your pharmacist (e.g. healthy Lifestyle, medicines advice, signposting etc.)	**83.33%** 60
Disposing of old or unwanted Medicines	**72.22%** 52
Sitting down with your pharmacist and talking about how you use your medicines	**62.50%** 45

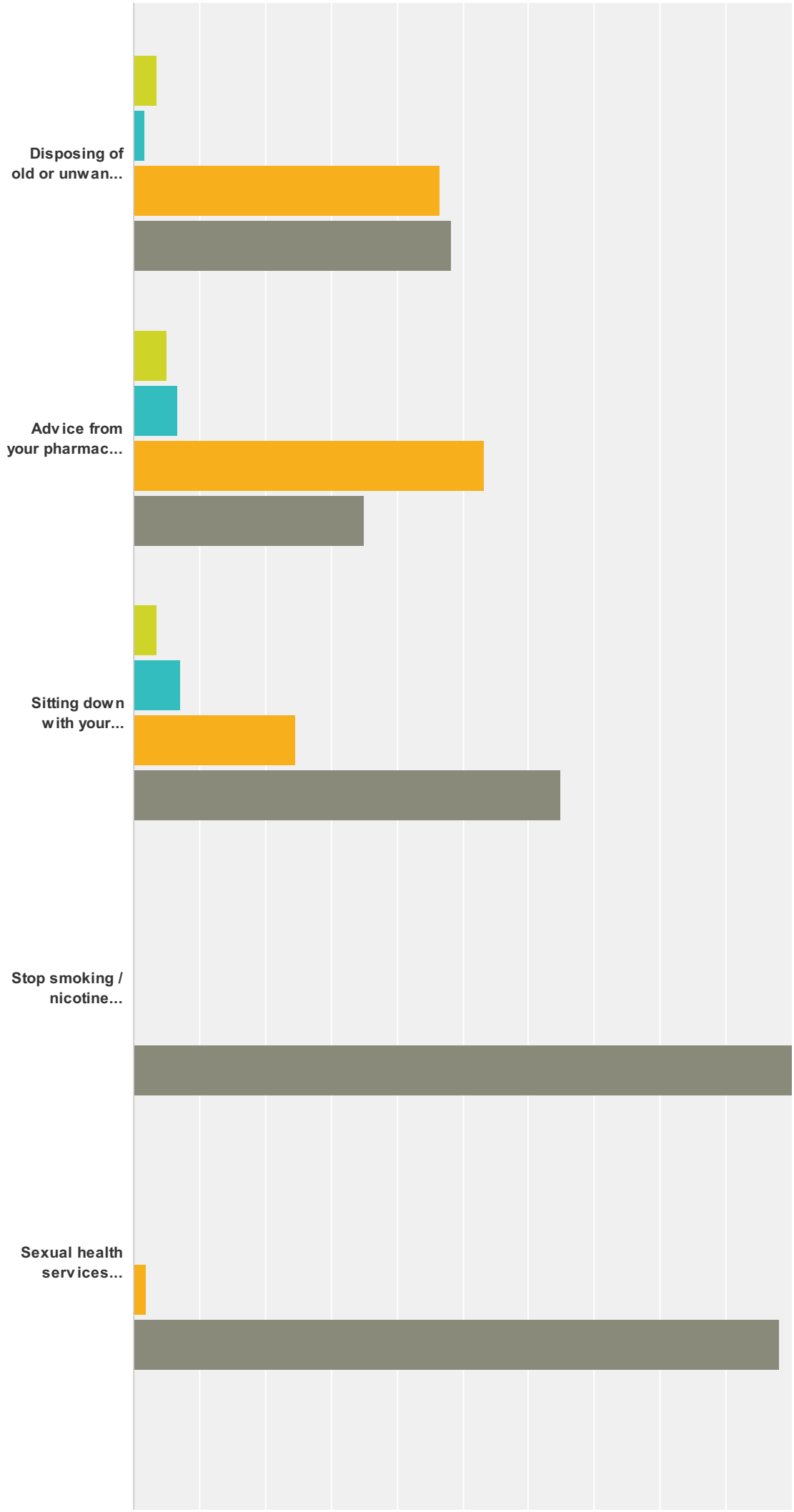
	Stop smoking / nicotine replacement therapy	**45.83%** 33
	Sexual health services (pregnancy testing, Chlamydia testing/treating, condom distribution, emergency contraception)	**18.06%** 13
	Palliative care (end of life care)	**1.39%** 1
	Getting medicines for free without a prescription for minor ailments	**30.56%** 22
	Supervised consumption of methadone and buprenorphine	**15.28%** 11
	Needle exchange	**12.50%** 9
Total Respondents: 72		

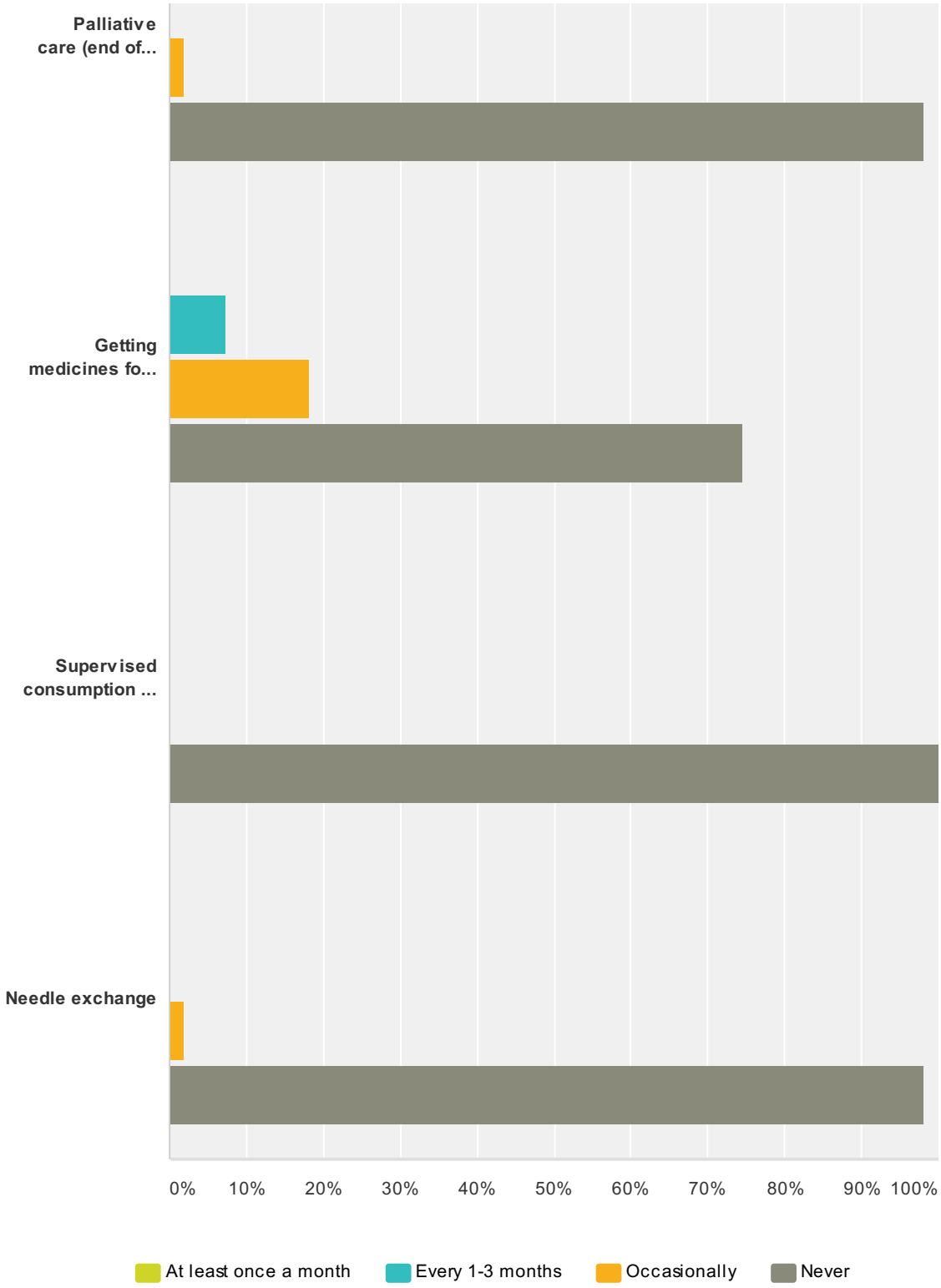
Q8 How often have you used any of the following services at your pharmacy?

Answered: 72 Skipped: 4



Public Pharmacy Survey 2014





	At least once a month	Every 1-3 months	Occasionally	Never	Total
Dispensing of prescriptions	**40.91%** 27	**43.94%** 29	**15.15%** 10	**0.00%** 0	66
Repeat Dispensing	**48.53%** 33	**26.47%** 18	**8.82%** 6	**16.18%** 11	68
Home delivery services and prescription collection services	**27.12%** 16	**8.47%** 5	**6.78%** 4	**57.63%** 34	59
Buying over the counter medicines	**7.58%** 5	**19.70%** 13	**60.61%** 40	**12.12%** 8	66
Advice from your pharmacist (e.g. healthy Lifestyle, medicines	**6.56%**	**8.20%**	**49.18%**	**36.07%**	

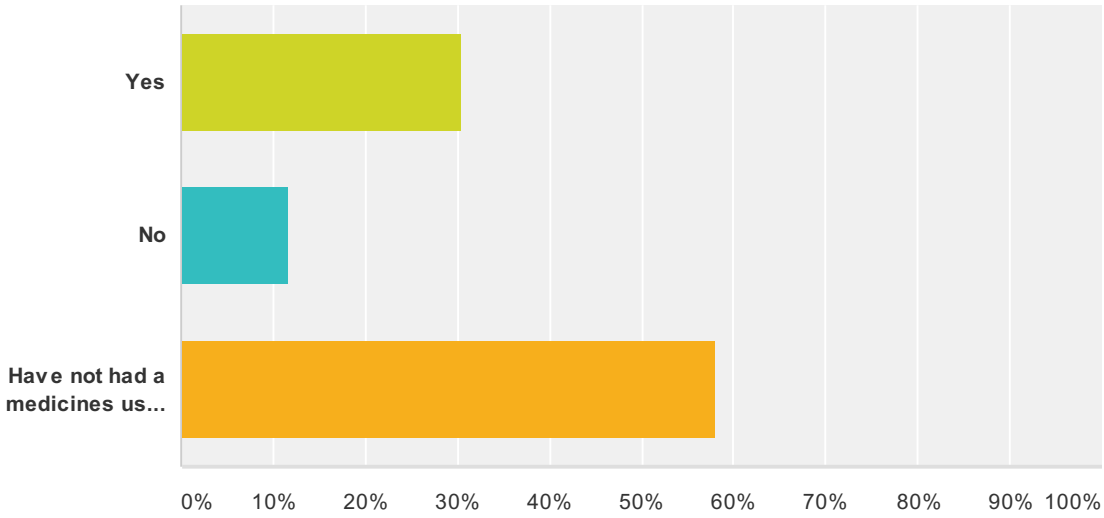
Advice from your pharmacist (e.g. healthy Lifestyle, medicines advice, signposting etc.)	**6.56%** 4	**8.20%** 5	**49.18%** 30	**36.07%** 22	61
Disposing of old or unwanted Medicines	**3.45%** 2	**1.72%** 1	**46.55%** 27	**48.28%** 28	58
Advice from your pharmacist for a minor illness	**5.00%** 3	**6.67%** 4	**53.33%** 32	**35.00%** 21	60
Sitting down with your pharmacist and talking about how you use your medicines	**3.51%** 2	**7.02%** 4	**24.56%** 14	**64.91%** 37	57
Stop smoking / nicotine replacement therapy	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 56	56
Sexual health services (pregnancy testing, Chlamydia testing/treating, condom distribution, emergency contraception)	**0.00%** 0	**0.00%** 0	**1.79%** 1	**98.21%** 55	56
Palliative care (end of life care)	**0.00%** 0	**0.00%** 0	**1.82%** 1	**98.18%** 54	55
Getting medicines for free without a prescription for minor ailments	**0.00%** 0	**7.27%** 4	**18.18%** 10	**74.55%** 41	55
Supervised consumption of methadone and buprenorphine	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 55	55
Needle exchange	**0.00%** 0	**0.00%** 0	**1.82%** 1	**98.18%** 54	55

Q9 Please state any other services you have used at your pharmacy

Answered: 7 Skipped: 69

Q10 If you have had one, did you find it useful?

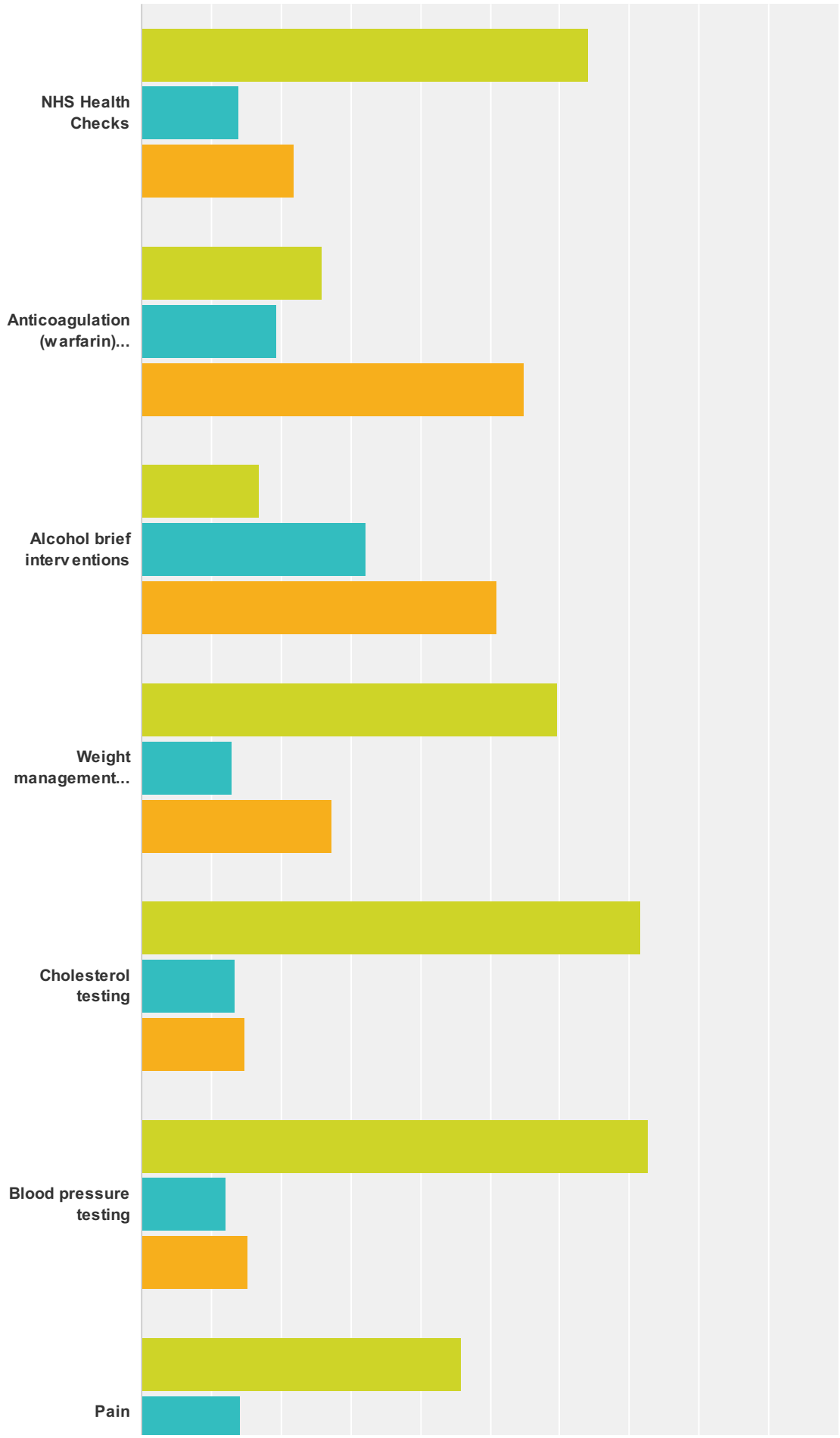
Answered: 69 Skipped: 7

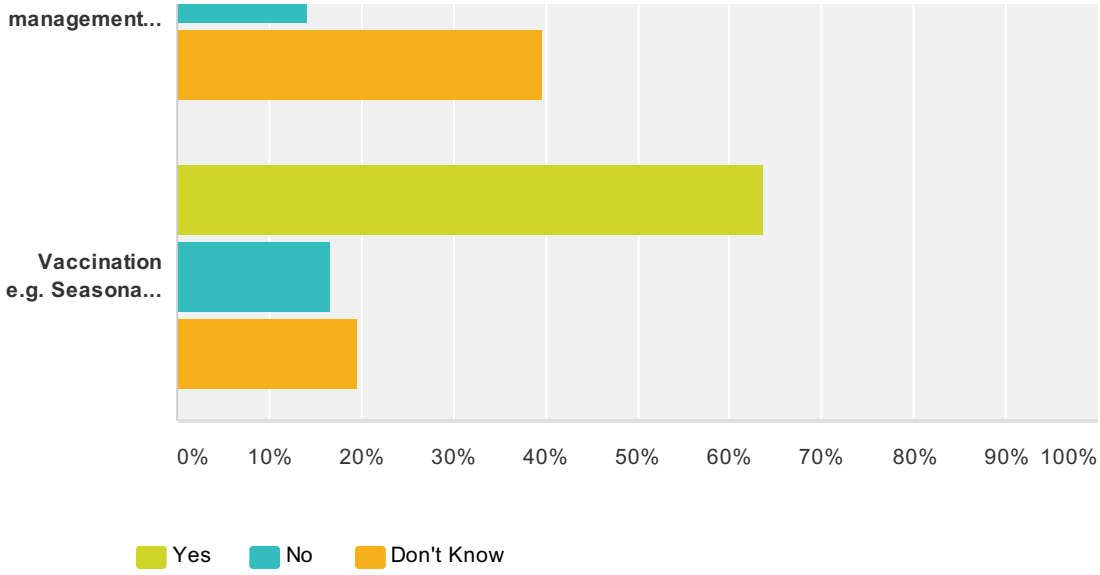


Answer Choices	Responses	
Yes	**30.43%**	21
No	**11.59%**	8
Have not had a medicines use review	**57.97%**	40
Total		**69**

Q11 Would you like any of the following services to be available at your pharmacy?

Answered: 71 Skipped: 5





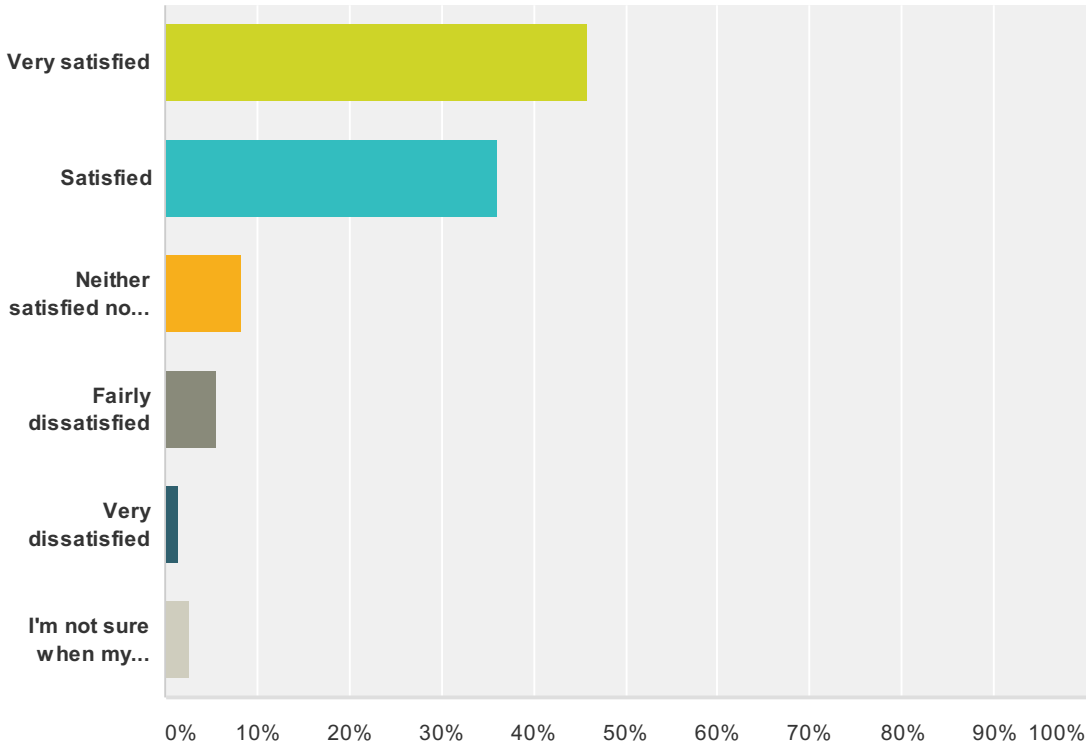
	Yes	No	Don't Know	Total
NHS Health Checks	**64.06%** 41	**14.06%** 9	**21.88%** 14	64
Anticoagulation (warfarin) monitoring clinics	**25.81%** 16	**19.35%** 12	**54.84%** 34	62
Alcohol brief interventions	**16.95%** 10	**32.20%** 19	**50.85%** 30	59
Weight management clinics	**59.68%** 37	**12.90%** 8	**27.42%** 17	62
Cholesterol testing	**71.64%** 48	**13.43%** 9	**14.93%** 10	67
Blood pressure testing	**72.73%** 48	**12.12%** 8	**15.15%** 10	66
Pain management clinics	**46.03%** 29	**14.29%** 9	**39.68%** 25	63
Vaccination e.g. Seasonal Influenza	**63.64%** 42	**16.67%** 11	**19.70%** 13	66

Q12 Please state any other services you would like to be available at your pharmacy?

Answered: 7 Skipped: 69

Q13 How satisfied are you with the current hours that your pharmacy is open?

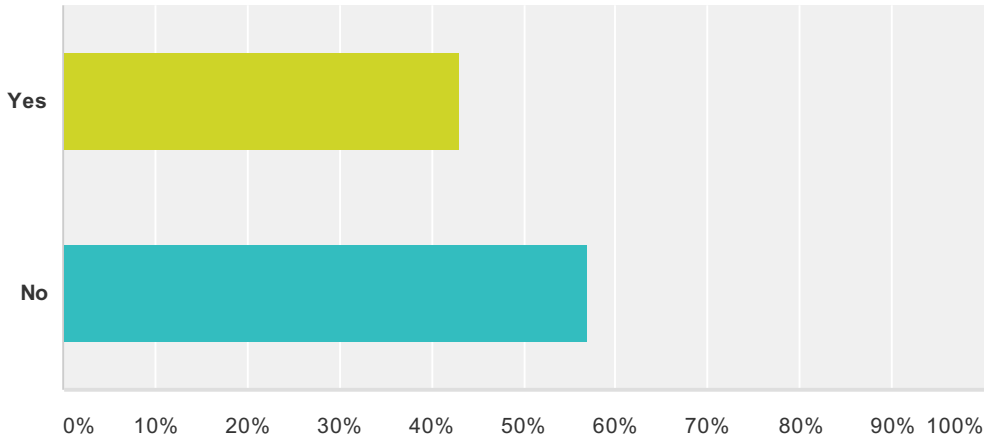
Answered: 72 Skipped: 4



Answer Choices	Responses	
Very satisfied	**45.83%**	33
Satisfied	**36.11%**	26
Neither satisfied nor dissatisfied	**8.33%**	6
Fairly dissatisfied	**5.56%**	4
Very dissatisfied	**1.39%**	1
I'm not sure when my pharmacy is open	**2.78%**	2
Total		**72**

Q14 Would you like your pharmacy to open at additional times?

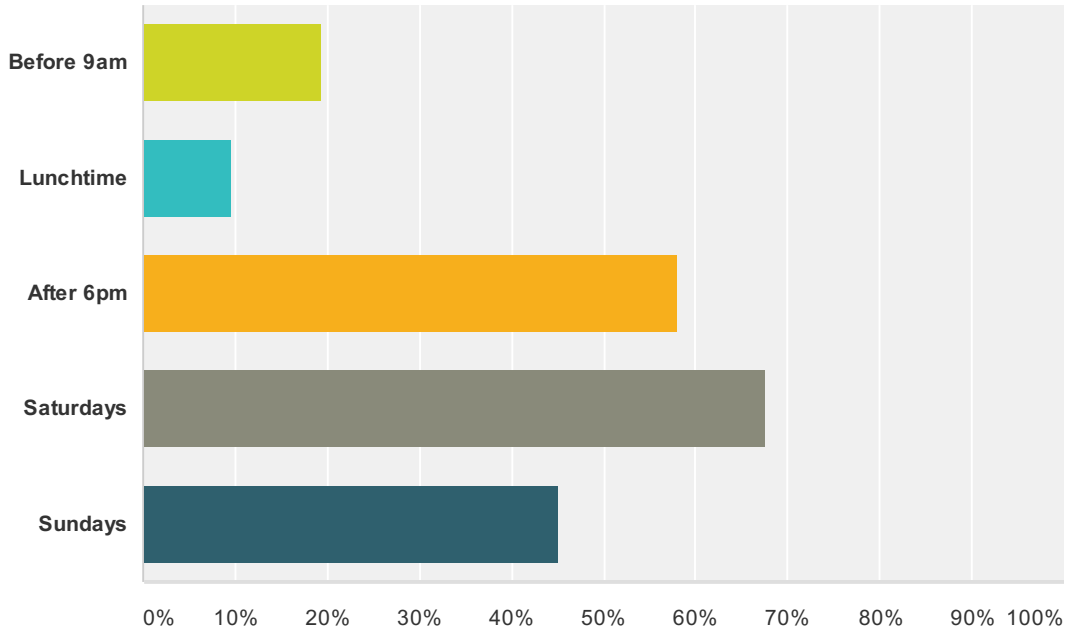
Answered: 72 Skipped: 4



Answer Choices	Responses	
Yes	**43.06%**	31
No	**56.94%**	41
Total		**72**

Q15 Which of the following times would you most like your pharmacy to be open? (Please tick all that apply)

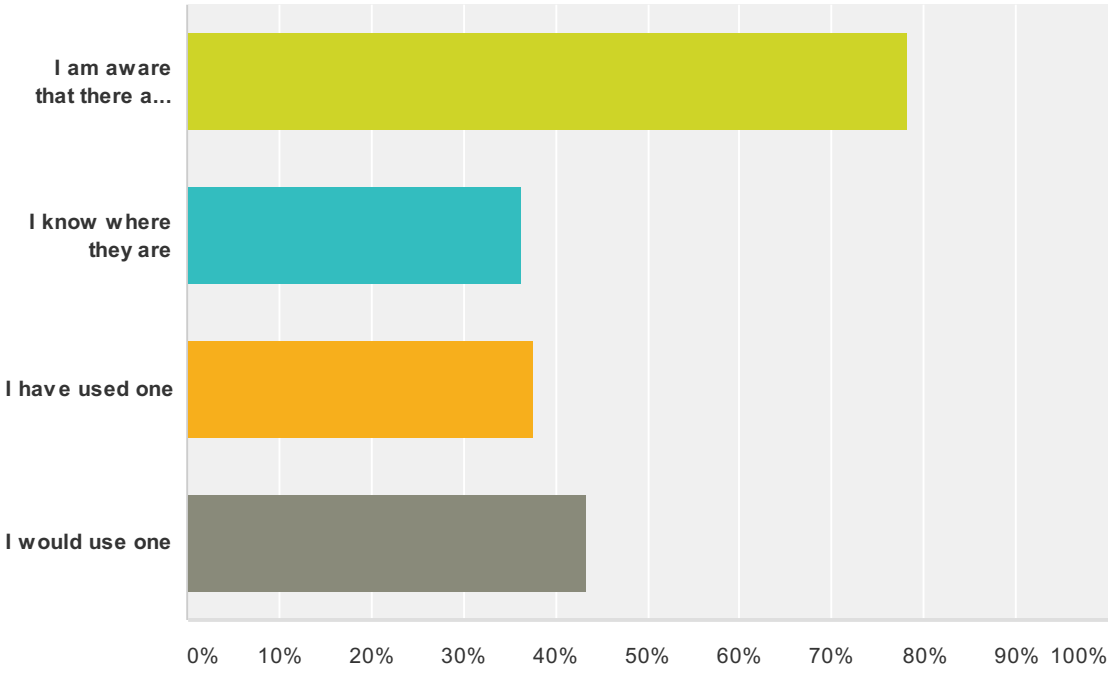
Answered: 31 Skipped: 45



Answer Choices	Responses	
Before 9am	**19.35%**	6
Lunchtime	**9.68%**	3
After 6pm	**58.06%**	18
Saturdays	**67.74%**	21
Sundays	**45.16%**	14
Total Respondents: 31		

Q16 There are already a number of pharmacies in Nottingham City and Nottinghamshire that are open from early in the morning to late at night and at weekends. Please tick all of the following statements that apply:

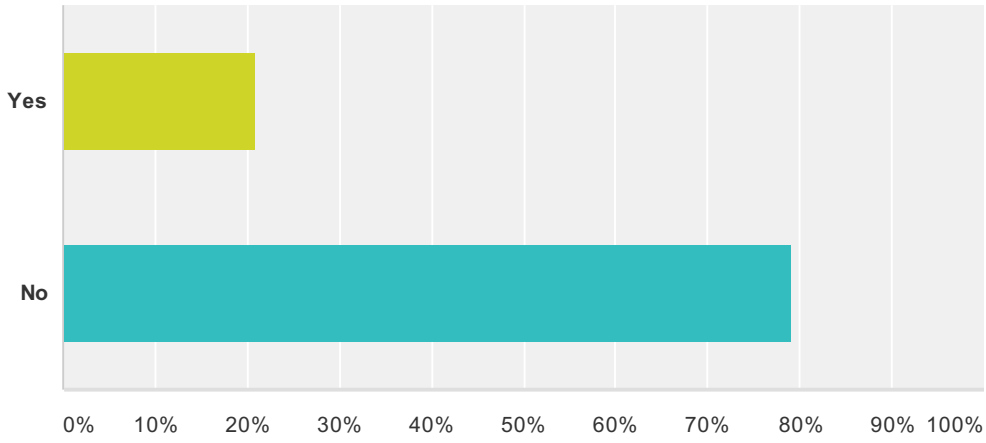
Answered: 69 Skipped: 7



Answer Choices	Responses	
I am aware that there are pharmacies locally with extended hours	**78.26%**	54
I know where they are	**36.23%**	25
I have used one	**37.68%**	26
I would use one	**43.48%**	30
Total Respondents: 69		

Q17 Have you used the NHS choices website (www.nhs.uk) to look up pharmacy locations and opening times?

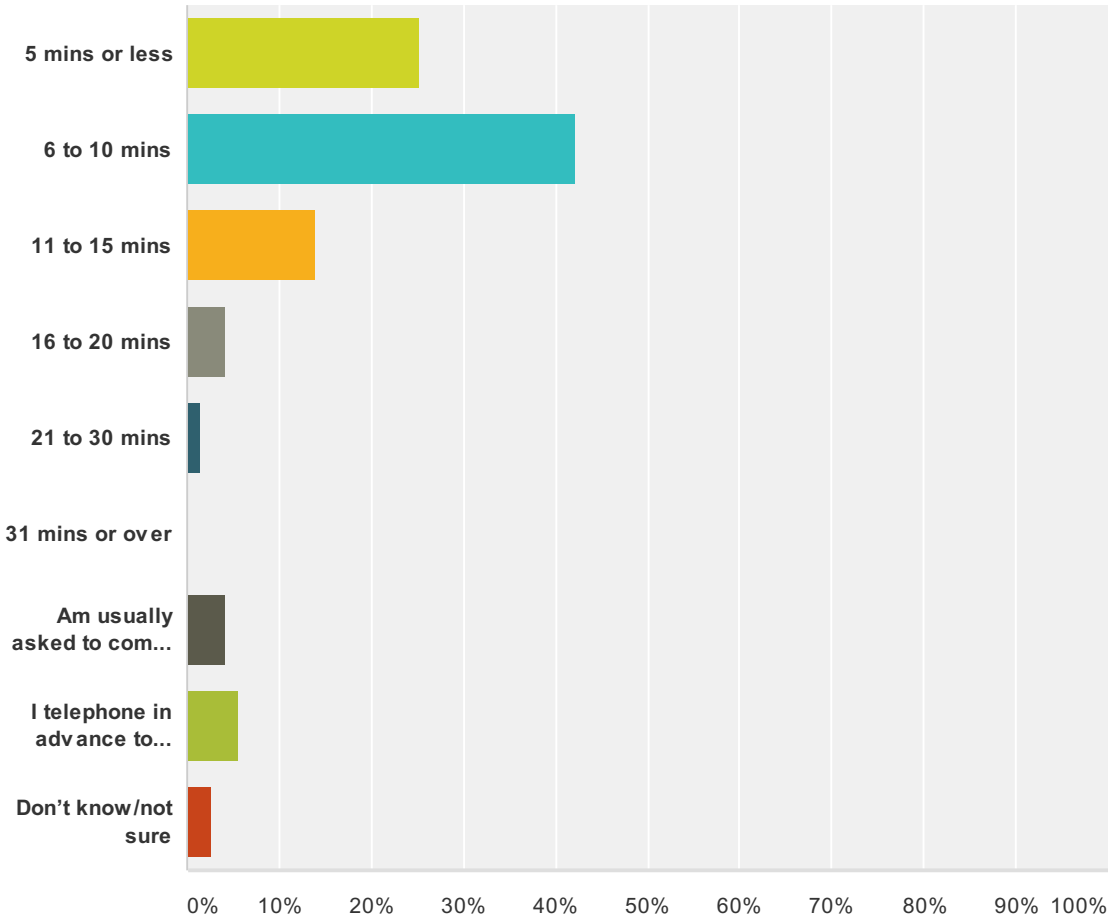
Answered: 72 Skipped: 4



Answer Choices	Responses	
Yes	**20.83%**	15
No	**79.17%**	57
Total		**72**

Q18 On average, how long do you have to wait for your medication to be dispensed at your pharmacy?

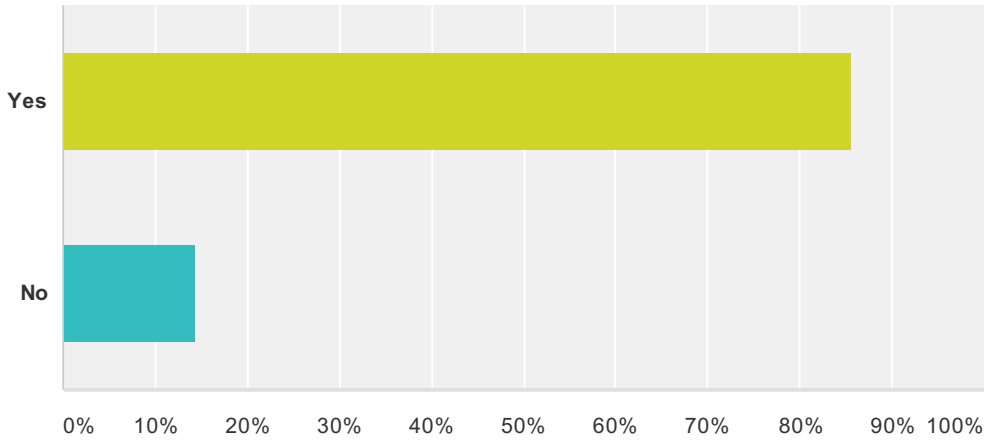
Answered: 71 Skipped: 5



Answer Choices	Responses	
5 mins or less	**25.35%**	18
6 to 10 mins	**42.25%**	30
11 to 15 mins	**14.08%**	10
16 to 20 mins	**4.23%**	3
21 to 30 mins	**1.41%**	1
31 mins or over	**0.00%**	0
Am usually asked to come back the following day	**4.23%**	3
I telephone in advance to order my prescription	**5.63%**	4
Don't know/not sure	**2.82%**	2
Total		**71**

Q19 Are you happy with the length of time you have to wait?

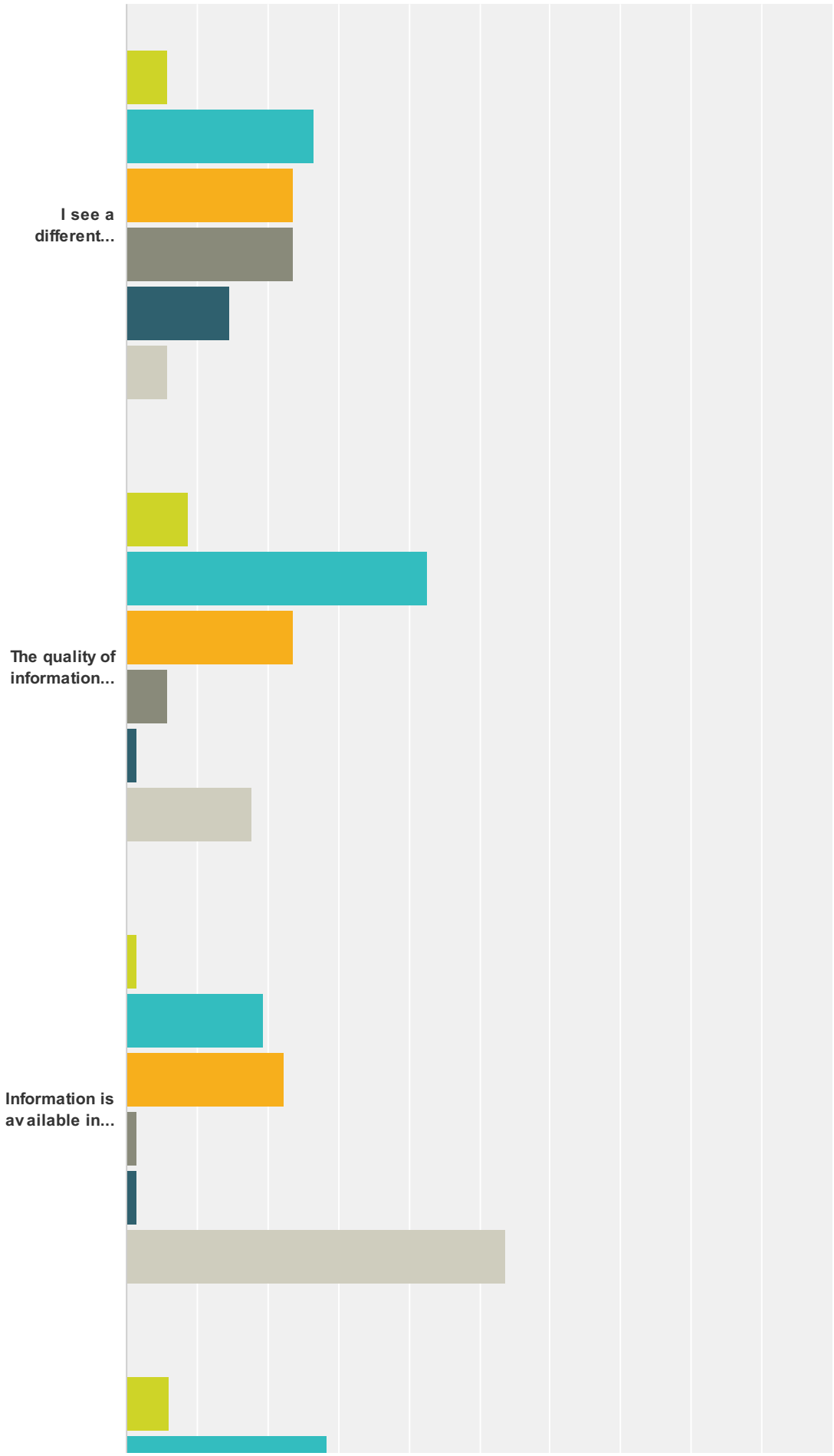
Answered: 69 Skipped: 7

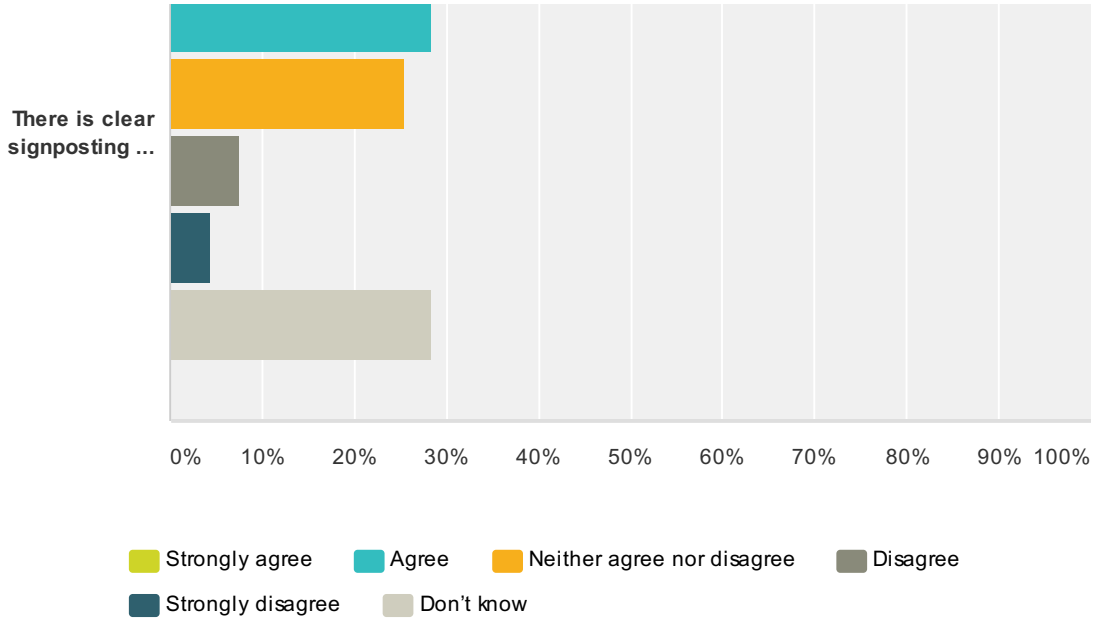


Answer Choices	Responses	
Yes	**85.51%**	59
No	**14.49%**	10
Total		**69**

Q20 To what extent do you agree or disagree with each statement?

Answered: 71 Skipped: 5





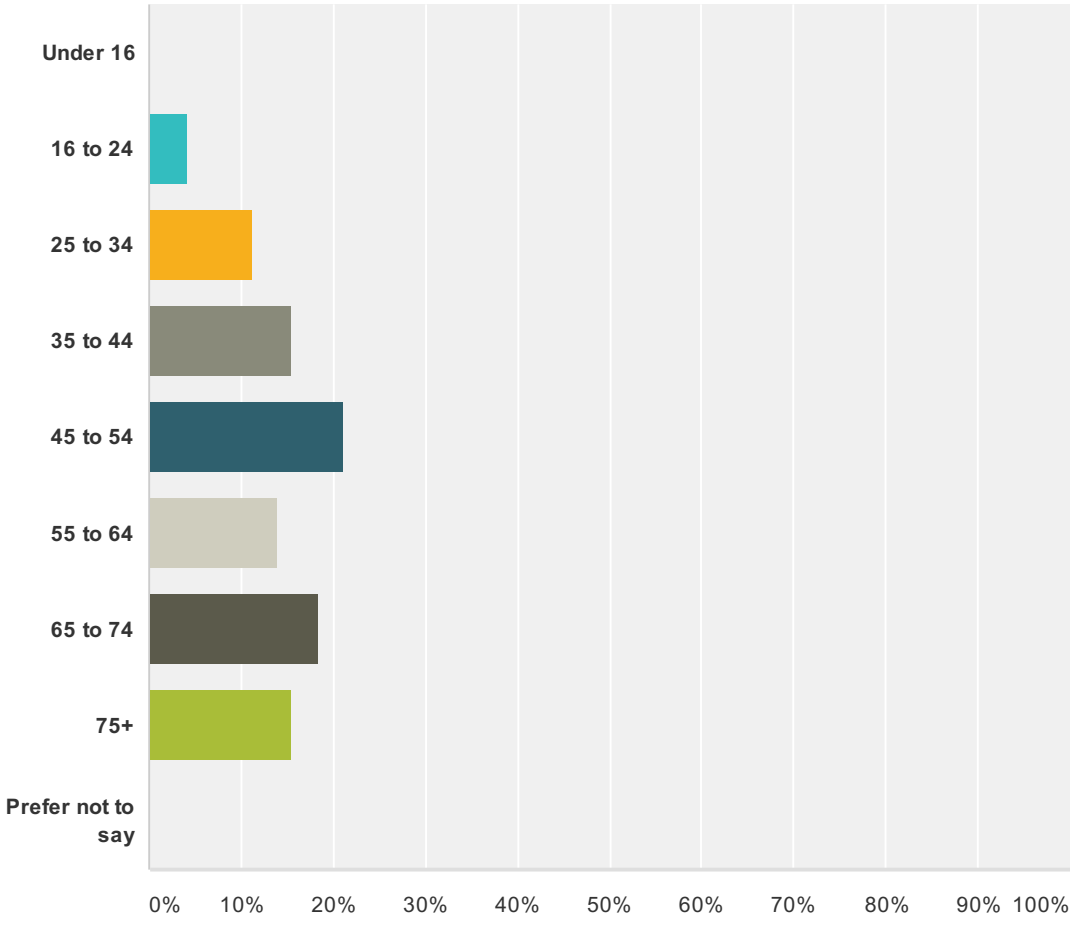
	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Total
I see a different pharmacist each visit	**5.88%** 4	**26.47%** 18	**23.53%** 16	**23.53%** 16	**14.71%** 10	**5.88%** 4	68
The quality of information leaflets is good	**8.82%** 6	**42.65%** 29	**23.53%** 16	**5.88%** 4	**1.47%** 1	**17.65%** 12	68
Information is available in different languages or formats on request (e.g. braille)	**1.49%** 1	**19.40%** 13	**22.39%** 15	**1.49%** 1	**1.49%** 1	**53.73%** 36	67
There is clear signposting to other services/advisory bodies/self-help groups	**5.97%** 4	**28.36%** 19	**25.37%** 17	**7.46%** 5	**4.48%** 3	**28.36%** 19	67

Q21 Any other comments?

Answered: 22 Skipped: 54

Q22 How old are you?

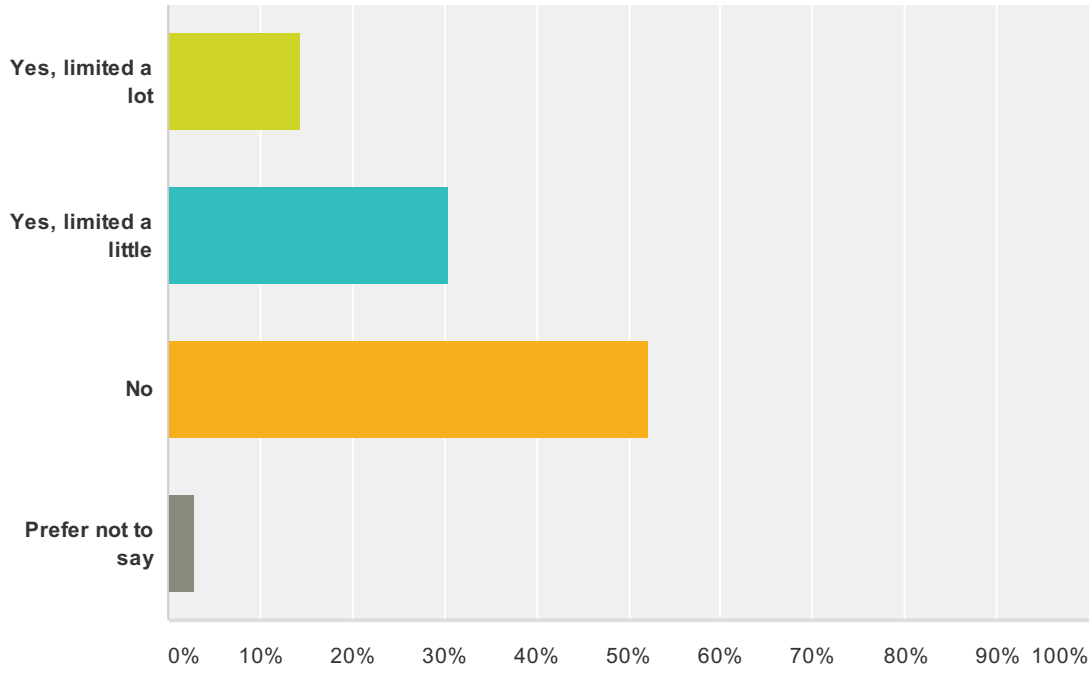
Answered: 71 Skipped: 5



Answer Choices	Responses	
Under 16	**0.00%**	0
16 to 24	**4.23%**	3
25 to 34	**11.27%**	8
35 to 44	**15.49%**	11
45 to 54	**21.13%**	15
55 to 64	**14.08%**	10
65 to 74	**18.31%**	13
75+	**15.49%**	11
Prefer not to say	**0.00%**	0
Total		**71**

Q23 Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

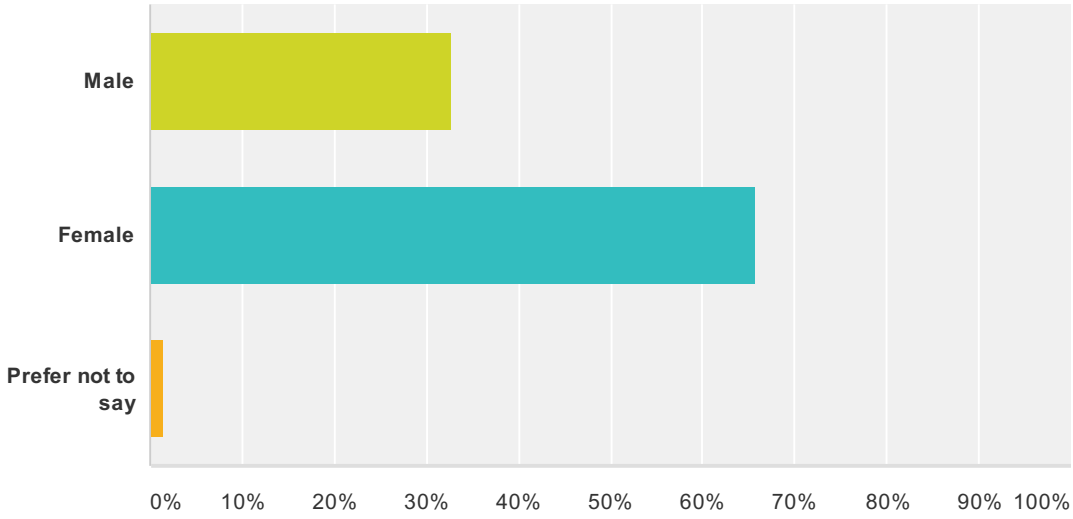
Answered: 69 Skipped: 7



Answer Choices	Responses	
Yes, limited a lot	**14.49%**	10
Yes, limited a little	**30.43%**	21
No	**52.17%**	36
Prefer not to say	**2.90%**	2
Total		**69**

Q24 What is your gender?

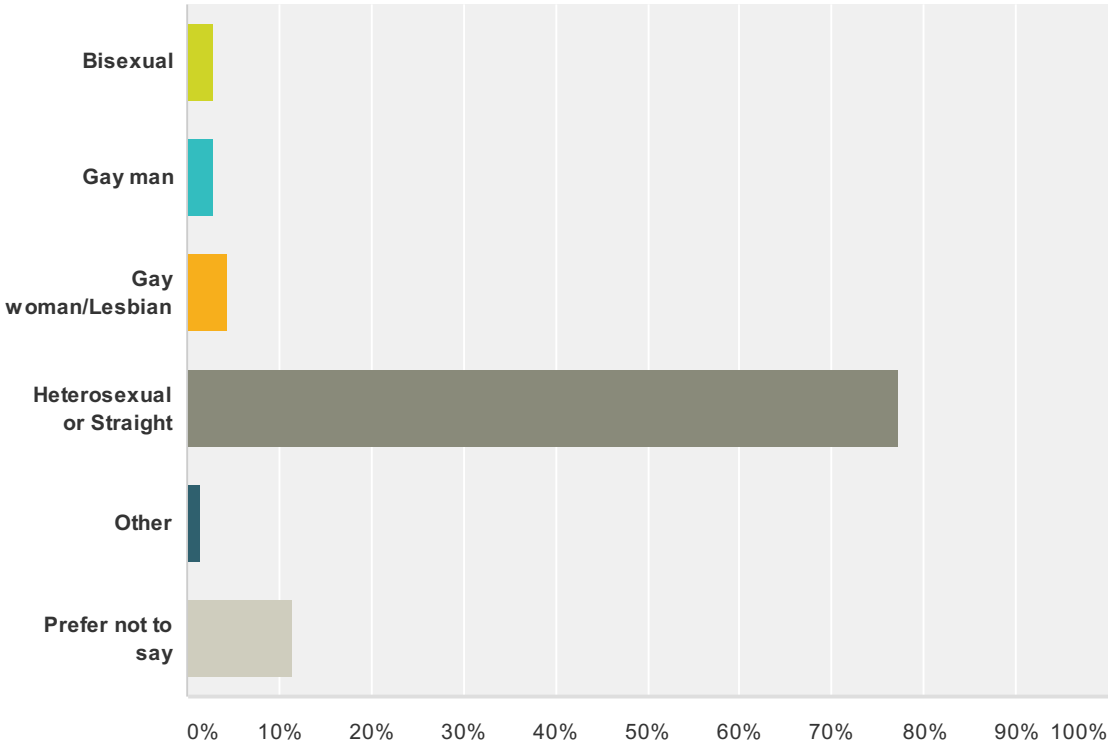
Answered: 70 Skipped: 6



Answer Choices	Responses	
Male	**32.86%**	23
Female	**65.71%**	46
Prefer not to say	**1.43%**	1
Total		**70**

Q25 What is your sexual orientation?

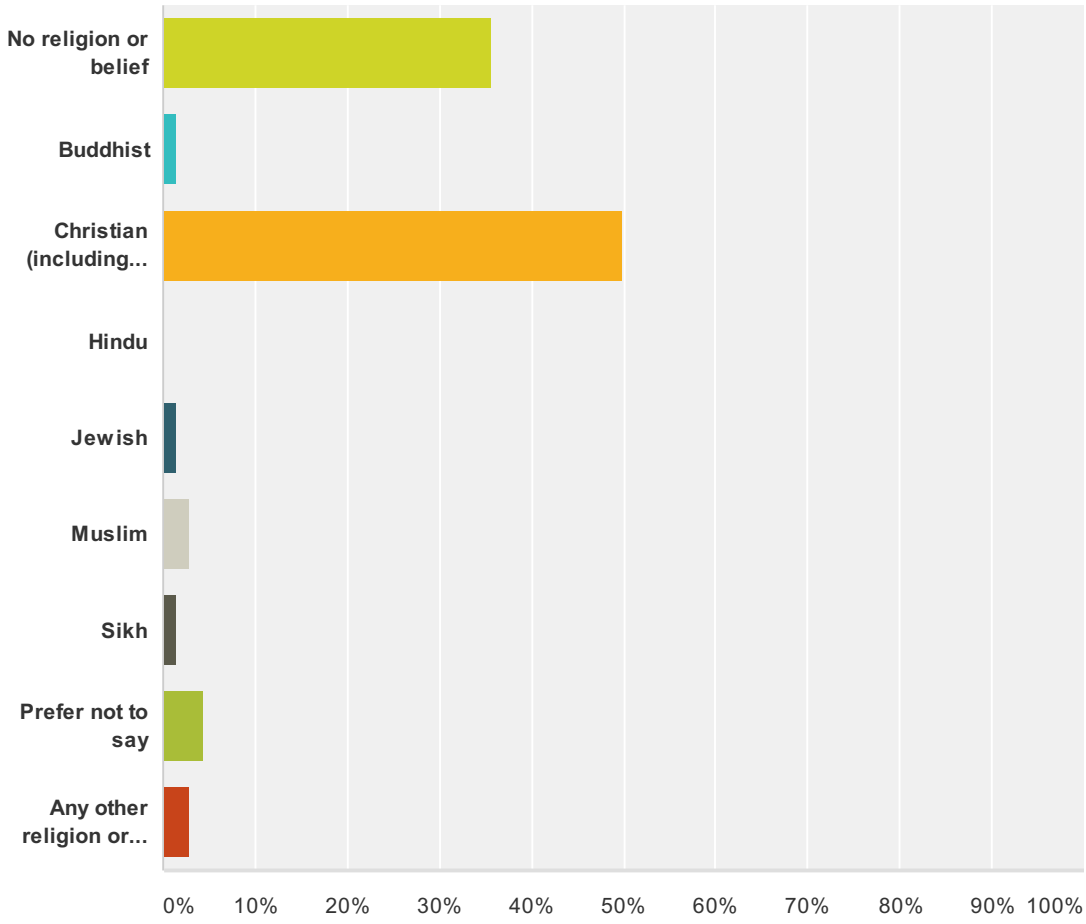
Answered: 70 Skipped: 6



Answer Choices	Responses	
Bisexual	**2.86%**	2
Gay man	**2.86%**	2
Gay woman/Lesbian	**4.29%**	3
Heterosexual or Straight	**77.14%**	54
Other	**1.43%**	1
Prefer not to say	**11.43%**	8
Total		**70**

Q26 What is your religion or belief, even if you are not currently practicing?

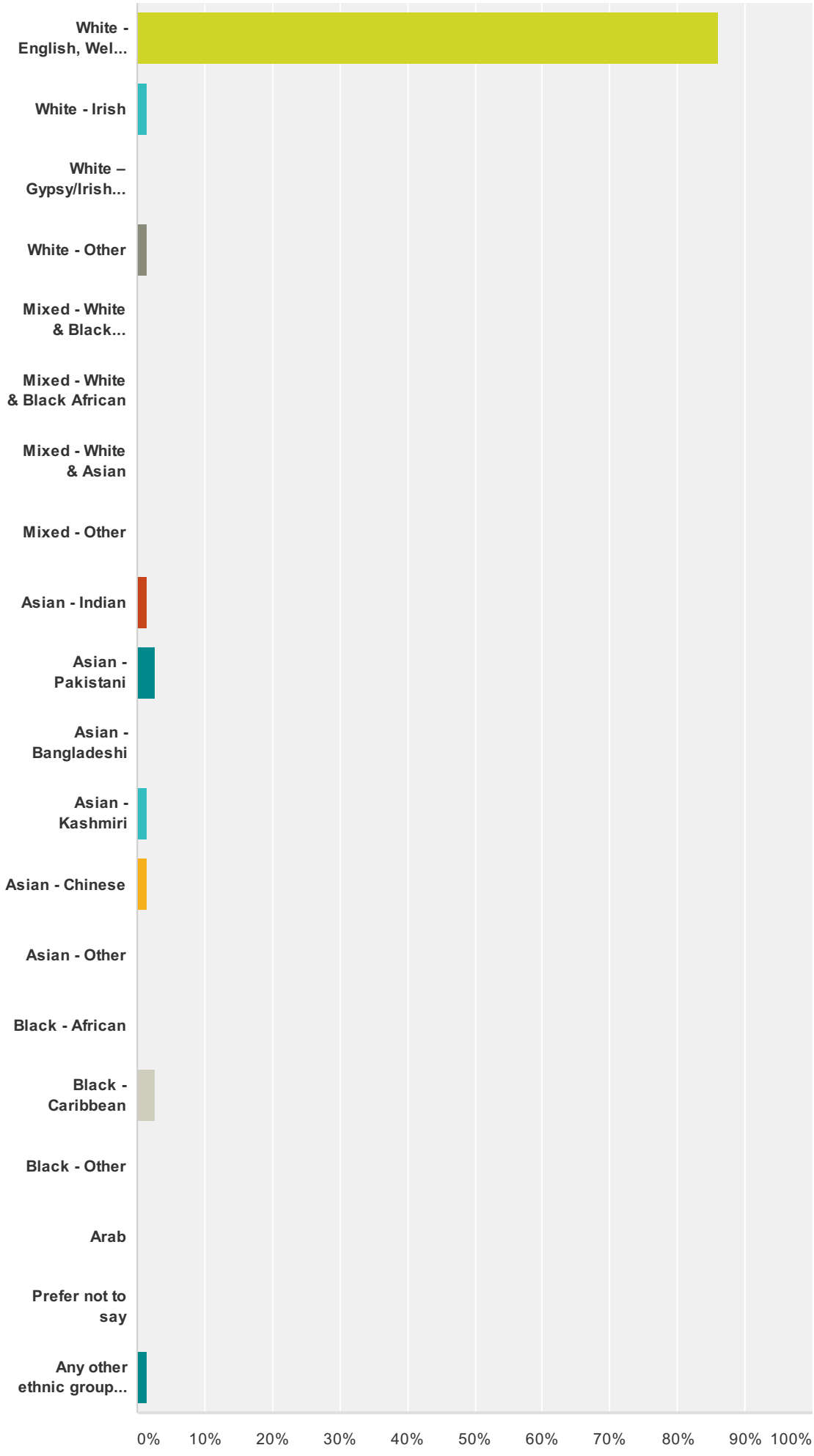
Answered: 70 Skipped: 6



Answer Choices	Responses	
No religion or belief	**35.71%**	25
Buddhist	**1.43%**	1
Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	**50.00%**	35
Hindu	**0.00%**	0
Jewish	**1.43%**	1
Muslim	**2.86%**	2
Sikh	**1.43%**	1
Prefer not to say	**4.29%**	3
Any other religion or belief, please state	**2.86%**	2
Total		**70**

Q27 What is your ethnic group?

Answered: 71 Skipped: 5

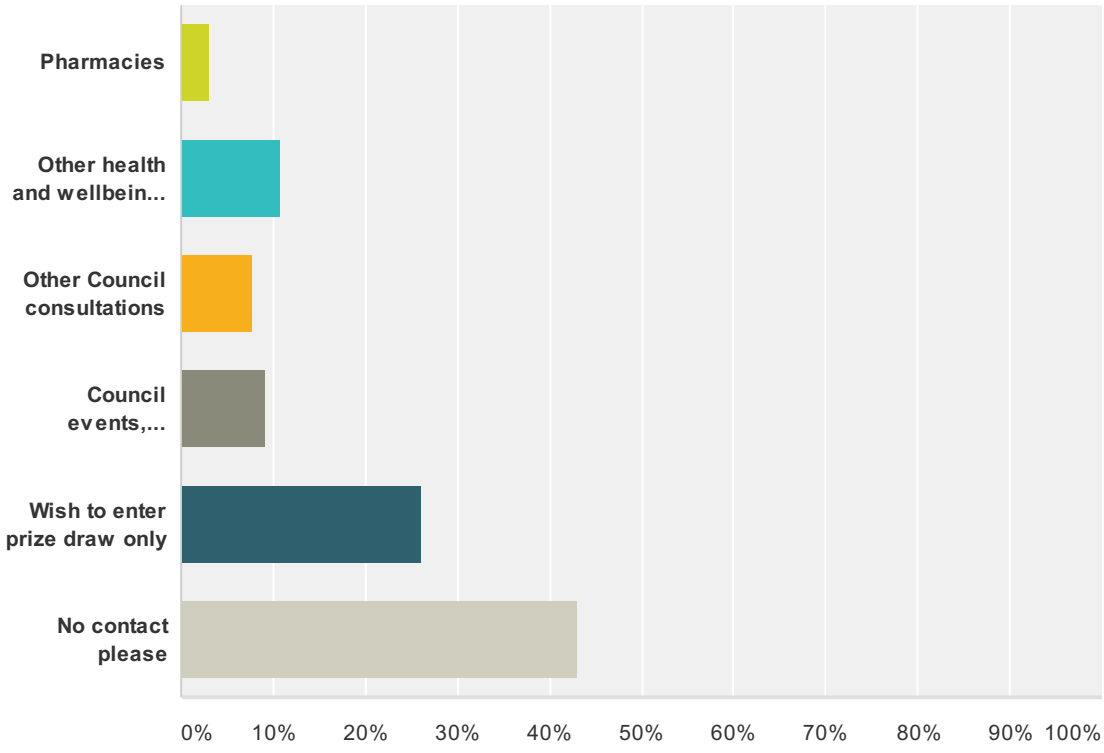


Answer Choices	Responses

White - English, Welsh, Scottish, Northern Irish, British	**85.92%**	61
White - Irish	**1.41%**	1
White – Gypsy/Irish Traveller	**0.00%**	0
White - Other	**1.41%**	1
Mixed - White & Black Caribbean	**0.00%**	0
Mixed - White & Black African	**0.00%**	0
Mixed - White & Asian	**0.00%**	0
Mixed - Other	**0.00%**	0
Asian - Indian	**1.41%**	1
Asian - Pakistani	**2.82%**	2
Asian - Bangladeshi	**0.00%**	0
Asian - Kashmiri	**1.41%**	1
Asian - Chinese	**1.41%**	1
Asian - Other	**0.00%**	0
Black - African	**0.00%**	0
Black - Caribbean	**2.82%**	2
Black - Other	**0.00%**	0
Arab	**0.00%**	0
Prefer not to say	**0.00%**	0
Any other ethnic group, please state	**1.41%**	1
Total		**71**

Q28 Would you like us to email you about any of the following? (Please tick all that apply)

Answered: 65 Skipped: 11



Answer Choices	Responses	
Pharmacies	**3.08%**	2
Other health and wellbeing related matters	**10.77%**	7
Other Council consultations	**7.69%**	5
Council events, services and benefits	**9.23%**	6
Wish to enter prize draw only	**26.15%**	17
No contact please	**43.08%**	28
Total		**65**

Q29 Please provide your name and email address if you would like to be contacted about any of the options in the previous question, including entry to the prize draw for Victoria Centre vouchers

Answered: 51 Skipped: 25

Answer Choices	Responses	
Name	**100.00%**	51
Email address	**96.08%**	49

Appendix 5 Formal Consultation Questionnaire

Nottingham City Council Pharmaceutical Needs Assessment Consultation

The local Pharmaceutical Needs Assessment (PNA) is a document that outlines services and ensures that pharmaceutical services across Nottingham both meet the needs of the population and that they are in the correct locations to support the residents of Nottingham.

Pharmaceutical services are provided by Community Pharmacies, Dispensing GP Practices and Dispensing Appliance Contractors.

Nottingham City Council have a have a legal duty under Section 8 of The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 to consult with named organisations as well as the residents of Nottingham on the findings and recommendations for pharmacy services provision.

The PNA is really important because it will be used as the basis for informing decisions when applications for new pharmacies are received and for commissioning of new services within community pharmacies.

This consultation will run for 60 days from October 1st, to November 30th, 2014.

The Regulations require that the following organisations are formally invited to, and will be consulted on this PNA. In addition the PNA steering group has agreed to consult the local Clinical Commissioning Groups (CCGs) and GP practices that dispense pharmaceutical equipment. The full list of consultees is as follows:

Local Pharmaceutical Committee
Local Medical Committee
Persons on the Pharmaceutical List in Nottingham
Dispensing Doctors in Nottingham
LPS Chemists
Nottingham Healthwatch
NAVO
Other patient, consumer or community groups with an interest in provision of pharmaceutical services (CCG patient groups)
Local NHS Trusts and NHS Foundation Trusts (NUH, Kings Mill, CHP, Nottingham Healthcare Trust)
CityCare
NHS England
Nottingham City HWB
Neighbouring HWB (Nottinghamshire, Derbyshire, Leicestershire, Lincolnshire, Doncaster and Rotherham)

CCG
GPs

Responses from members of the public and other organisations that are not listed above are welcome. All consultation findings and comments will be summarised to produce the final local PNA document. We really value your views and would greatly appreciate it if you could spend approximately 30 minutes on completing this consultation.

Thank you in advance for your views.

The Draft PNA can be found at: http://www.nottinghaminsight.org.uk/d/107226

A full copy of the PNA Regulations can be found at: http://www.legislation.gov.uk/uksi/2013/349/contents/made

PNA development guidance can be found here: http://psnc.org.uk/wp-content/uploads/2013/08/PNAs-a-guide-for-local-authorities.pdf

An electronic or paper copy can be provided on request.

Further help:

If you need an electronic or paper copy or need help completing the survey, please contact Jean Robinson on jean.robinson@nottinghamcity.gov.uk or 0115 8765428

Returning Your Completed Survey in paper copy

Once you have completed the survey post to the following freepost address (no stamp required):

FREEPOST RSKR-JYGH-YYAK
Communications and Marketing (PNA)
Nottingham City Council
Loxley House
Station Street
Nottingham
NH2 3NG

Please respond by November 30th 2014

Nottingham City Council would like to thank you for taking the time to give your responses.

Navigating the Nottingham PNA

The PNA is a large document consisting of 6 sections.

Section 1 is a brief Executive Summary

Section 2 introduces the PNA, describes the processes we followed and includes a description of pharmaceutical services.

Section 3 covers the different types of pharmacy services provided across Nottingham and the determination of geographical areas for our needs assessment.

Section 4 is a demographic profile of the City, setting out the social and environmental context and providing population projections.

Section 5 looks at the health needs of each district in turn and the current pharmaceutical service provision

Section 6 outlines gaps in services and recommendations subject to this consultation

Appendices have been added for additional detailed information.

Part A - Your Views

There is an executive summary of the PNA here (LINK). This also explains the purpose of the PNA.

Do you agree or disagree with the following statements:

Section 1 gives a brief summary of the PNA.

1. The purpose of the PNA is clearing explained.

Agree / Disagree

If you disagree, please say why.

Section 2 describes the process followed.

2. The process of the PNA has been clearly explained.

Agree / Disagree

If you disagree, please say why.

Section 3 provides an overview of pharmaceutical services in Nottingham.

3. The services are clearly described.

Agree / Disagree

If you disagree, please say why.

Section 4 provides a demographic profile of the Nottingham City

4. The demographics of the population have been clearly described.

Agree / Disagree

If you disagree, please say why.

Section 5 looks at the health needs of the population in each of the 8 local area committees in turn for assessment of need.

5. The PNA provides enough information to assess pharmaceutical need at local area committee level..

Agree / Disagree

If you disagree, please say why.

Section 6 sets out any recommendations.

6. The PNA recommendations reflect the pharmaceutical Need.

Agree / Disagree

If you disagree, please say why.

7. Do you have any other comments? (Please specify below with reference to page and section number)

8. Are you responding.....

On behalf of an organisation – Please complete Part B

As a member of the public – Please complete Part C

Part B - Responding on behalf of an organisation

B1. Please tell us a little bit about yourself.

Job title/Role:

Company/Organisation:

Post code:

B2. Please indicate which type of organisation you represent.

Local Pharmaceutical Committee
Local Medical Committee
Persons on Pharmaceutical List in Nottingham
Dispensing Doctor in Nottinghamshire
LPS Chemists
Nottingham Healthwatch
NAVO
Other patient, consumer or community groups with an interest in provision of pharmaceutical services (CCG patient groups)
Local NHS Trusts and NHS Foundation
Citycare
NHS England
Nottingham City HWB
Neighbouring HWB (Nottinghamshire, Derbyshire, Leicestershire, Lincolnshire, Doncaster and Rotherham)
Nottingham CCG
Nottingham GPs

Other

If other (please specify)

Part C - Responding as a member of the public

C1. Please tell us a little bit about yourself.

Name:

Post code:

(Text for the website for consultation)

Consultation on Nottingham City draft Pharmaceutical Needs Assessment (PNA)

During the recent organisation of the NHS, the responsibility for production of a Pharmaceutical Needs Assessment transferred from the NHS to local authorities.

The PNA is a way of making sure that pharmaceutical services across Nottingham meet the needs of the population and are in the right locations to support Nottingham residents.

The PNA Steering Group has carried out a Needs Assessment based on population health need, mapping of existing services, future population projections, and a public survey of current service provision.

We have a legal duty to consult with a range of relevant local clinical groups, including local pharmacies and other partners inside and outside the NHS. Interested members of the public are also welcome to comment. You are invited to read the Nottingham City draft PNA LINK and then provide feedback via the survey from October 1st to November 30th, 2014.

All findings and comments will be used to produce the final document which will be published on this page at the end of March 2015.

This consultation will close on November 30th, 2014

Thank you in advance for your views.

Appendix 6 Equity Impact Assessment

Name and brief description of proposal / policy / service being assessed

The Nottingham City pharmaceutical Needs Assessment (PNA) is a 3 years valid process that uses used the Joint Strategic Needs Assessment (JSNA) and other Board approved documents to:

- Identify the local health priorities.
- It looks at current demographics and future trends and developments which may impact on the health of the local population.
- Identifies where pharmaceutical services are currently used to address these priorities
- Where changes may be required to fill any current identified gaps or to address possible future health needs.

Information used to analyse the effects on equality

A public and pharmacy survey was circulated to all pharmacies, NAVO, Healthwatch, NCVS GP's and hospitals giving the opportunity to feedback in particular by some of the protected groups.

The PNA document identifies groups of people by different factors e.g. their health needs, age ranges, or social demographics, whose health needs could be addressed by pharmaceutical providers to bring those with lower health outcomes more in line with the average for the area.

Consultation with patient and carer reps from each of the local protected groups informed the PNA of any barriers to inclusion being experienced by vulnerable people from these groups e.g. in the way services are experienced, or the take up of such services through monitoring by protected group for example. Could use patient record declared demographics if appropriate?

The overall effect would be improved access to services which will impact disadvantaged groups in a positive manner.

Pharmacy survey – This enquired with the pharmacy providers what services their pharmacy offered. It included questions related to customer access, including facilities for disabled customers and provision of targeted services, languages spoken by staff

Public survey- This asked about what services they liked or didn't like, how they accessed pharmacy services, what other services would the public like to be provided, amongst other questions.

	Could particularly benefit (X)	**May adversely impact (X)**	How different groups could be affected: Summary of impacts	Details of actions to reduce negative or increase positive impact (or why action not possible)
People from different ethnic groups	☐x	☐	The public consultation feedback did not raise any concerns regarding protected characteristics though more activity will need to be done, or where there	We have taken into account the findings of the patient survey for any adverse impacts. Further consultation will take place to identify any barriers or
Men, women (including maternity/pregnancy	☐x	☐		

impact), transgender people			where access to pharmacy services was an issue. (Both of the survey analysis will be published with the Pharmaceutical Needs Assessment in April 2015 on the Local Authority / Health and Wellbeing website People with acute and long term conditions requiring pharmaceutical therapy often have disadvantage due to their health status. The PNA does not currently look in any detail at each of the 9 local protected characteristic groups and any associated health inequalities.	hurdles as the PNA will need to ensure that Health Inequality is addressed to ensure maximum health for all. More specific research to look at the health needs and recognise the specific health inequalities of these protected groups is needed in the JSNA or other documents which will help inform future PNAs.
Disabled people or carers	☐x	☐		
People of different faiths/beliefs and those with none.	☐x	☐		
Lesbian, gay or bisexual people	☐x	☐		
Older or younger people	☐x	☐		
Other (e.g. marriage/civil partnership, looked after children, cohesion/good relations, vulnerable children/adults)	☐x	☐		

Outcome(s) of equality impact assessment:

No major change needed ☐x Adjust the policy/proposal ☐ Adverse impact but continue ☐ Stop and remove the policy/proposal ☐

Arrangements for future monitoring of equality impact of this proposal / policy / service:

The PNA must legally be reviewed every 3 years to assess the new pharmacy provision has addressed local health needs and will discuss up new areas for improvement. In addition to this if there is a significant change to service provision in the area before the 3 year deadline then the PNA will be redone at the earliest opportunity. The Local Authorities and the CCGs will use their current communications systems with the public and specifically the protected groups to identify if there are any ongoing issues around the service provision from their areas. Local communities of interest patient reps should be encouraged to provide feedback to their local CCG on any barriers they perceive in accessing pharmacy services for local vulnerable people.

Approved by (manager signature): Dr Jean Robinson	Date sent to equality team for publishing: 26 September 2014

Appendix 7 Pharmacy Opening Hours

Provided by NHS England, As of January 2015. Opening hours for pharmacies are available on the NHS Choices website

			MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		SUNDAY			
ODS CODE	PHARMACY NAME	LAC	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	Usually closed for lunch	100 hour
FGK20	Applegate Chemist	LAC4	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	12:00	**CLOSED**		NO	
FME59	ASDA Pharmacy	LAC5	08:00	22:00	08:00	22:00	08:00	22:00	08:00	22:00	08:00	22:00	08:00	21:00	10:00	16:00	YES	
FWP78	Asims Pharmacy	LAC6	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	**CLOSED**		YES	
FH884	Averroes Pharmacy	LAC1	07:30	22:00	07:30	22:00	07:30	22:00	07:30	22:00	07:30	22:00	07:30	22:00	08:00	21:00	NO	YES
FKQ39	Boots Pharmacy	LAC2	09:00	18:00	09:00	18:00	09:00	18:00	09:00	17:30	09:00	18:00	09:00	13:00	**CLOSED**		YES	
FEO64	Boots Pharmacy	LAC1	09:00	18:00	09:00	18:00	09:00	18:00	09:00	17:30	09:00	18:00	09:00	13:00	**CLOSED**		YES	
FFJ48	Boots Pharmacy	LAC4	08:45	18:00	08:45	18:00	08:45	18:00	08:45	18:00	08:45	18:00	**CLOSED**		**CLOSED**		YES	
FYD55	Boots Pharmacy	LAC4	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:00	09:00	18:30	09:00	13:00	**CLOSED**		YES	
FPK97	Boots Pharmacy	LAC7	09:00	18:00	09:00	18:00	09:00	18:00	09:00	17:30	09:00	18:00	09:00	13:00	**CLOSED**		YES	
FYJ21	Boots Pharmacy	LAC6	08:00	18:00	08:00	18:00	08:00	19:00	08:00	18:00	08:00	18:00	08:00	18:00	10:15	16:45	NO	
FLK31	Boots Pharmacy	LAC8	08:00	18:00	08:00	18:00	08:00	18:00	08:00	18:00	08:00	18:00	08:00	18:00	10:30	16:30	NO	
FC109	Boots Pharmacy	LAC8	08:00	19:00	08:00	19:00	08:00	19:00	08:00	17:30	08:00	19:00	08:30	17:30	**CLOSED**		YES	

			MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		SUNDAY			
ODS CODE	**PHARMACY NAME**	**LAC**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**Usually closed for lunch**	**100 hour**
FW027	Boots Pharmacy	LAC8	09:00	00:00	09:00	00:00	09:00	00:00	09:00	00:00	09:00	00:00	09:00	00:00	**10:30**	**16:30**	NO	
FLL23	Boots Pharmacy	LAC5	08:30	17:30	08:30	17:30	08:30	17:30	08:30	17:30	08:30	17:30	09:00	17:30	11:00	15:00	NO	
FLX00	Boots Pharmacy	LAC1	08:30	19:00	08:30	19:00	08:30	19:00	08:30	19:00	08:30	19:00	08:45	17:00	08:45	17:00	NO	
FHV17	Boots Pharmacy	LAC7	09:00	17:30	09:00	17:30	09:00	17:30	09:00	17:30	09:00	17:30	**CLOSED**		**CLOSED**		NO	
FN446	Boots Pharmacy	LAC4	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	09:00	17:00	**CLOSED**		YES	
FVD01	Boots Pharmacy	LAC3	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	09:00	17:30	**CLOSED**		YES	
FFP40	Boots Pharmacy	LAC3	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	17:00	**CLOSED**		YES	
FG256	Boots Pharmacy	LAC3	09:00	16:00	09:00	16:00	09:00	16:00	09:00	16:00	09:00	16:00	**CLOSED**		**CLOSED**		YES	
FCM97	Boots Pharmacy	LAC1	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	09:00	18:00	**CLOSED**		**CLOSED**		NO	
FEM31	Canning Ltd	LAC8	08:45	18:30	08:45	18:30	08:45	18:30	08:45	18:30	08:45	18:30	08:45	18:00	**CLOSED**		NO	
FTE10	Canning Ltd	LAC4	09:00	18:45	09:00	18:45	09:00	18:45	09:00	17:00	09:00	18:45	09:00	13:00	**CLOSED**		NO	
FQN36	Carrington Pharmacy	LAC5	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	**CLOSED**		NO	
FFN21	Bestway Panacea Healthcare Ltd	LAC8	08:30	18:30	08:30	18:30	08:30	18:30	08:30	18:00	08:30	18:30	**CLOSED**		**CLOSED**		NO	

			MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		SUNDAY			
ODS CODE	**PHARMACY NAME**	**LAC**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**Usually closed for lunch**	**100 hour**
FE148	Bestway Panacea Healthcare Ltd	LAC6	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	13:00	**CLOSED**		YES	
FXG89	Bestway Panacea Healthcare Ltd	LAC2	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	08:30	12:30	**CLOSED**		YES	
FE193	Bestway Panacea Healthcare Ltd	LAC2	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	**CLOSED**		NO	
FXE35	Bestway Panacea Healthcare Ltd	LAC7	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	**CLOSED**		**CLOSED**		YES	
FDK05	Bestway Panacea Healthcare Ltd	LAC3	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	08:00	22:00	10:00	16:00	NO	YES
FT108	Bestway Panacea Healthcare Ltd	LAC3	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	11:00	**CLOSED**		YES	
FHN87	Cox Pharmacy	LAC6	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	**CLOSED**		NO	
FTE05	Day Lewis Pharmacy	LAC8	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	**CLOSED**		**CLOSED**		NO	
FMR24	Day Night Pharmacy Ltd	LAC8	07:00	24:00:00	07:00	24:00:00	07:00	24:00:00	07:00	24:00:00	07:00	24:00:00	07:00	24:00:00	**CLOSED**		NO	YES
FA250	Evergreen Pharmacy	LAC1	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	**CLOSED**		**CLOSED**		NO	

			MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		SUNDAY			
ODS CODE	**PHARMACY NAME**	**LAC**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**Usually closed for lunch**	**100 hour**
FFX56	Forest Pharmacy	LAC2	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	**CLOSED**		**CLOSED**		NO	
FF741	Glasshouse Chemist	LAC6	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	12:00	**CLOSED**		YES	
FW548	Trust Pharmacy	LAC4	09:00	24:00:00	09:00	24:00:00	09:00	24:00:00	09:00	24:00:00	09:00	24:00:00	10:00	24:00:00	10:00	24:00:00	NO	YES
FQ176	Hussains Late Night Pharmacy	LAC6	08:00	18:30	08:00	18:30	08:00	18:30	08:00	12:00	08:00	16:40	**CLOSED**		**CLOSED**		YES	
FKW86	Hyson Green Pharmacy	LAC4	08:00	23:00	08:00	23:00	08:00	23:00	08:00	23:00	08:00	23:00	09:00	23:00	10:00	21:00	NO	YES
FFL99	Jayplex	LAC5	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	16:00	**CLOSED**		YES	
FT754	Jaysons Pharmacy	LAC7	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	**CLOSED**		**CLOSED**		YES	
FE463	Knights Chemist	LAC1	09:00	19:00	09:00	19:00	09:00	19:00	09:00	19:00	09:00	19:00	09:00	17:00	**CLOSED**		NO	
FWL65	Lloyds Pharmacy	LAC6	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	**CLOSED**		YES	
FAE17	Lloyds Pharmacy	LAC5	09:00	22:00	09:00	22:00	09:00	22:00	09:00	22:00	09:00	22:00	09:00	17:30	**CLOSED**		YES	
FJH38	Lloyds Pharmacy	LAC4	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	09:00	18:00	**CLOSED**		**CLOSED**		NO	
FVN99	Lloyds Pharmacy	LAC7	08:30	20:15	08:30	20:15	08:30	20:15	08:30	18:15	08:30	20:15	09:00	13:00	**CLOSED**		NO	
FAH90	Lloyds Pharmacy	LAC3	09:00	18:00	09:00	18:00	09:00	18:00	09:00	13:00	09:00	18:00	09:00	12:00	**CLOSED**		NO	
FM052	Manor Pharmacy	LAC8	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	11:00	12:00	**CLOSED**		YES	

			MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		SUNDAY			
ODS CODE	**PHARMACY NAME**	**LAC**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**Usually closed for lunch**	**100 hour**
FXH72	Medina Chemist	LAC4	09:00	21:00	09:00	21:00	09:00	21:00	09:00	21:00	09:00	21:00	09:00	19:00	**10:00**	**19:00**	NO	
FLX20	Midnight Pharmacy	LAC4	09:00	00:00	09:00	00:00	09:00	00:00	09:00	00:00	09:00	00:00	09:00	00:00	12:00	00:00	NO	YES
FF698	Mistrys Chemist	LAC1	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	CLOSED		**CLOSED**		YES	
FPN68	Mistry's Pharmacy	LAC1	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	**CLOSED**		**CLOSED**		YES	
FQ318	MPharm (UK) Ltd	LAC7	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	**CLOSED**		**CLOSED**		NO	
FJM65	Omega Chemist	LAC3	08:45	18:30	08:45	18:30	08:45	18:30	08:45	17:15	08:45	18:30	**CLOSED**		**CLOSED**		YES	
FVT05	Parmars	LAC6	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	**CLOSED**		**CLOSED**		YES	
FV607	Phakeys Pharmacy	LAC6	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:15	09:00	13:00	**CLOSED**		NO	
FFA16	Queens Pharmacy	LAC3	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	09:00	23:00	10:00	16:00	NO	YES
FMD46	Radford Road Pharmacy	LAC5	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	**CLOSED**		**CLOSED**		NO	
FJ229	Sainsburys Pharmacy	LAC8	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	07:00	23:00	07:00	22:00	11:00	17:00	NO	YES
FJD56	Shallys Chemist	LAC5	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	**CLOSED**		**CLOSED**		YES	
FAT91	Sherwood Late Night Pharmacy	LAC5	07:30	23:00	07:30	23:00	07:30	23:00	07:30	23:00	07:30	23:00	07:30	23:00	10:00	17:00	NO	YES
FRF42	Silverdale Pharmacy	LAC8	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	**CLOSED**		**CLOSED**		YES	

			MONDAY		TUESDAY		WEDNESDAY		THURSDAY		FRIDAY		SATURDAY		SUNDAY			
ODS CODE	**PHARMACY NAME**	**LAC**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**FROM**	**TO**	**Usually closed for lunch**	**100 hour**
FRF92	Tesco Stores Ltd	LAC1	08:00	22:30	06:30	22:30	06:30	22:30	06:30	22:30	06:30	22:30	06:30	22:00	10:00	16:00	NO	YES
FKM40	Tesco Stores Ltd	LAC1	08:00	22:30	06:30	22:30	06:30	22:30	06:30	22:30	06:30	22:30	06:30	22:00	00:00	17:00	NO	YES
FGX51	Turners Pharmacy	LAC6	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	**CLOSED**		**CLOSED**		YES	
FJN60	Vantage Pharmacy	LAC3	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:00	18:30	09:30	12:30	**CLOSED**		NO	

Appendix 8 GP Practices in Nottingham City

Cluster Name	Practice Code	Practice Name	Practice Postcode	Surgery	Ward Name	LAC
City Central	C84004	ST ALBANS MEDICAL CENTRE	NG6 8AQ	Main	Bulwell	LAC1
NorComm	C84011	ELMSWOOD SURGERY	NG5 4AD	Main	Sherwood	LAC5
Robin Hood	C84018	FAMILY MEDICAL CENTRE (SOOD)	NG3 2FW	Main	St Ann's	LAC6
UniCom	C84023	CRIPPS HEALTH CENTRE	NG7 2QW	Main	Wollaton East and Lenton Abbey	LAC7
NorComm	C84034	CHURCHFIELDS MEDICAL PRACTICE	NG6 0HD	Main	Basford	LAC2
NorComm	C84039	DERBY ROAD HEALTH CENTRE	NG7 2DW	Main	Radford and Park	LAC4
Robin Hood	C84043	BULWELL HEALTH CENTRE (CAROLAN)	NG6 8QJ	Main	Bulwell	LAC1
NorComm	C84044	DEER PARK FAMILY MEDICAL CENTRE	NG8 2GR	Main	Wollaton West	LAC7
Robin Hood	C84046	CLIFTON MEDICAL PRACTICE	NG11 8EW	Main	Clifton South	LAC8
Robin Hood	C84060	RIVERGREEN MEDICAL CENTRE	NG11 8AD	Main	Clifton North	LAC8
Robin Hood	C84063	GREENWOOD & SNEINTON FMC.	NG3 7DQ	Main	Dales	LAC6
Robin Hood	C84064	PARKSIDE MEDICAL PRACTICE	NG6 8PF	Main	Bulwell	LAC1
Robin Hood	C84072	THE WELLSPRING SURGERY	NG3 3PX	Main	St Ann's	LAC6
NorComm	C84078	HUCKNALL ROAD MEDICAL CENTRE	NG5 1NA	Main	Basford	LAC2
Robin Hood	C84081	JOHN RYLE MEDICAL PRACTICE	NG11 8EW	Main	Clifton South	LAC8
Robin Hood	C84085	VICTORIA HEALTH CENTRE (HEPDEN)	NG1 3LW	Main	St Ann's	LAC6
NorComm	C84091	ASPLEY MEDICAL CENTRE	NG8 5RU	Main	Leen Valley	LAC3
Robin Hood	C84092	MEADOWS HEALTH CENTRE (SHANKAR)	NG2 2JG	Main	Bridge	LAC8
City Central	C84096	RADFORD HEALTH CENTRE (N PHILLIPS)	NG7 3GW	Main	Radford and Park	LAC4
Robin Hood	C84103	FOREST PRACTICE (HOWSON)	NG7 5HY	Main	Arboretum	LAC4
Robin Hood	C84103001	THE FOREST PRACTICE	NG8 3NF	Branch	Leen Valley	LAC3
City Central	C84104	GREENFIELDS MEDICAL CENTRE (SHARMA OP)	NG7 6ER	Main	Berridge	LAC5
Robin Hood	C84105	FAIRFIELDS PRCTICE (RUDRASHETTY)	NG7 5HY	Main	Arboretum	LAC4
Robin Hood	C84109	THE PHOENIX PRACTICE	NG3 3PX	Main	St Ann's	LAC6
NorComm	C84116	MELBOURNE PARK MEDICAL CENTRE	NG8 5HL	Main	Aspley	LAC3

Cluster Name	Practice Code	Practice Name	Practice Postcode	Surgery	Ward Name	LAC
Robin Hood	C84117	RADFORD MEDICAL PRACTICE (KAUR)	NG7 3GW	Main	Radford and Park	LAC4
Robin Hood	C84117001	STUDENT HEALTH CENTRE	NG1 4FQ	Branch	St Ann's	LAC6
NorComm	C84122	WOLLATON PARK MEDICAL CENTRE	NG8 1DU	Main	Wollaton East and Lenton Abbey	LAC7
NorComm	C84129	RISE PARK SURGERY	NG5 5EB	Main	Bulwell Forest	LAC1
NorComm	C84135	QUEENS BOWER SURGERY	NG5 5RB	Main	Bestwood	LAC2
Robin Hood	C84136	ST.LUKE'S SURGERY (KINGDON)	NG7 3GW	Main	Radford and Park	LAC4
City Central	C84138	SPRINGFIELD MEDICAL CENTRE	NG6 8ED	Main	Bulwell	LAC1
City Central	C84141	ST.ANN'S HEALTH CENTRE (IBRAHIM)	NG3 3PX	Main	St Ann's	LAC6
Robin Hood	C84144	MEADOWS HEALTH CENTRE (LARNER)	NG2 2JG	Main	Bridge	LAC8
City Central	C84145	ST.MARYS MEDICAL CENTRE	NG5 9AJ	Main	Bulwell Forest	LAC1
City Central	C84151	THE MEDICAL CENTRE (BALENDRAN)	NG7 7DS	Main	Berridge	LAC5
Robin Hood	C84602	MAPPERLEY PARK MEDICAL CENTRE	NG3 5AQ	Main	Mapperley	LAC6
NorComm	C84619	TUDOR HOUSE MEDICAL PRACTICE	NG5 3HU	Main	Sherwood	LAC5
Robin Hood	C84628	SHERWOOD RISE SURGERY	NG7 7AD	Main	Berridge	LAC5
City Central	C84632	HARTLEY ROAD MEDICAL CENTRE	NG7 3AQ	Main	Radford and Park	LAC4
Robin Hood	C84633	LENTON MEDICAL CENTRE	NG7 1PR	Main	Radford and Park	LAC4
Robin Hood	C84635	WOLLATON VALE HC (GHAHARIAN)	NG8 2GR	Main	Wollaton West	LAC7
City Central	C84636	NIRMALA MEDICAL CENTRE	NG5 5NN	Main	Bestwood	LAC2
City Central	C84647	BILBOROUGH SURGERY	NG8 4FD	Main	Bilborough	LAC3
City Central	C84650	BOULEVARD MEDICAL CENTRE	NG8 5GS	Main	Leen Valley	LAC3
NorComm	C84664	WELBECK SURGERY	NG5 2JJ	Main	Sherwood	LAC5
Robin Hood	C84672	THE DALE SURGERY	NG2 4LG	Main	Dales	LAC6
Robin Hood	C84674	WILFORD GROVE SURGERY	NG2 2DR	Main	Bridge	LAC8
City Central	C84676	GREENFIELDS MEDICAL CENTRE (YVS RAO)	NG7 6ER	Main	Berridge	LAC5
Norcomm	C84680	RHR MEDICAL CENTRE	NG8 6QN	Main	Bilborough	LAC3
NorComm	C84682	SHERRINGTON PARK MEDICAL PRACTICE	NG5 2EJ	Main	Mapperley	LAC6
Robin Hood	C84683	THE WINDMILL PRACTICE	NG2 4PJ	Main	Dales	LAC6

Cluster Name	Practice Code	Practice Name	Practice Postcode	Surgery	Ward Name	LAC
NorComm	C84688	BILBOROUGH MEDICAL CENTRE	NG8 4PN	Main	Bilborough	LAC3
Robin Hood	C84691	HIGHGREEN PRACTICE (KHAN)	NG7 5HY	Main	Arboretum	LAC4
Robin Hood	C84693	BAKERSFIELD MEDICAL CENTRE	NG3 7EJ	Main	Dales	LAC6
Robin Hood	C84694	LIME TREE SURGERY	NG8 6AB	Main	Aspley	LAC3
NorComm	C84695	THE ALICE MEDICAL CENTRE	NG5 5HW	Main	Bestwood	LAC2
NorComm	C84695001	BESTWOOD PARK HEALTH CENTRE	NG5 5NN	Branch	Bestwood	LAC2
NorComm	C84698	STRELLEY HEALTH CENTRE (COCKRILL)	NG8 6LN	Main	Bilborough	LAC3
NorComm	C84704	BEECHDALE SURGERY	NG8 3LF	Main	Leen Valley	LAC3
Robin Hood	C84706	NDU SURGERY ST.ANN'S HEALTH CENTRE	NG3 3PX	Main	St Ann's	LAC6
Robin Hood	C84714	SUNRISE MEDICAL PRACTICE (GHATTAORA)	NG7 3GW	Main	Radford and Park	LAC4
Robin Hood	C84714001	SUNRISE MEDICAL PRACTICE	NG11 8NS	Branch	Clifton North	LAC8
City Central	C84717	RIVERLYN MEDICAL CENTRE	NG6 9AA	Main	Bulwell	LAC1
Unicom	Y02846	NHS NOTTINGHAM 8-8 HEALTH CENTRE	NG1 6LD	Main	Bridge	LAC8
Unicom	Y02847	NEMS PLATFORM ONE PRACTICE	NG2 3AJ	Main	Bridge	LAC8
NorComm	Y03124	GRANGE FARM MEDICAL CENTRE	NG8 4HQ	Main	Bilborough	LAC3

Appendix 9 List of Sexual Health Clinics

Code	Address1	Address2	Address3	Address4	Address6	Address7	Ward	LAC
RX107	BULWELL HEALTH CENTRE	MAIN STREET	BULWELL	NOTTINGHAM	NG6 8QJ	Nottingham	Bulwell	LAC1
RX116	MARY POTTER HEALTH CENTRE	GREGORY BOULEVARD		NOTTINGHAM	NG7 5HY	Nottingham	Arboretum	LAC4
RX120	RADFORD HEALTH CENTRE	ILKESTON ROAD	RADFORD	NOTTINGHAM	NG7 3GW	Nottingham	Radford and Park	LAC4
RX128	STRELLEY HEALTH CENTRE	116 STRELLEY ROAD		NOTTINGHAM	NG8 6LN	Nottingham	Bilborough	LAC3
RX136	BASE 51	51 GLASSHOUSE STREET		NOTTINGHAM	NG1 3LP	Nottingham	St Ann's	LAC6
RX139	VICTORIA HEALTH CENTRE	GLASSHOUSE STREET		NOTTINGHAM	NG1 3LW	Nottingham	St Ann's	LAC6
RX140	CLIFTON CORNERSTONE	SOUTHCHURCH DRIVE		NOTTINGHAM	NG11 8EW	Nottingham	Clifton South	LAC8
RX143	NCN BASFORD HALL	STOCKHILL LANE		NOTTINGHAM	NG6 0NB	Nottingham	Basford	LAC2
RX144	NCN CLARENDON	PELHAM AVENUE		NOTTINGHAM	NG5 1AL	Nottingham	Berridge	LAC5
RX145	NCN HIGH PAVEMENT	CHAUCER STREET		NOTTINGHAM	NG1 5LP	Nottingham	Arboretum	LAC4
RX146	SOUTH NOTTS COLLEGE	MAID MARIAN WAY		NOTTINGHAM	NG1 6AB	Nottingham	Radford and Park	LAC4
RX147	NOTTINGHAM ACADEMY	GREENWOOD ROAD		NOTTINGHAM	NG3 7EB	Nottingham	Dales	LAC6
RX148	BILBOROUGH COLLEGE	COLLEGE WAY		NOTTINGHAM	NG8 4DQ	Nottingham	Bilborough	LAC3
RX149	YOUTH OFFENDING TEAM	ISABELLA STREET		NOTTINGHAM	NG1 6AT	Nottingham	Radford and Park	LAC4
RX153	BATH STREET LEARNING CENTRE	BATH STREET		NOTTINGHAM	NG1 1DA	Nottingham	St Ann's	LAC6
RX154	THE GREENWAYS COMMUNITY CENTRE	TRENT LANE		NOTTINGHAM	NG2 4DF	Nottingham	Dales	LAC6
RX155	YMCA	4 SHAKESPEARE STREET		NOTTINGHAM	NG1 4FG	Nottingham	St Ann's	LAC6
RX1CC	NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST - CITY CAMPUS (GUM)	NOTTINGHAM CITY HOSPITAL	HUCKNALL ROAD	NOTTINGHAM	NG5 1PB	Nottingham	Sherwood	LAC5

Appendix 10 List of Smoking Cessation Services

Upto date information is available on the New Leaf website

http://www.nottinghamcitycare.nhs.uk/find-a-service/searchable-list-of-services/new-leaf-stop-smoking-service/

Area	Day	Clinic Details	Venue	LAC
Aspley	**Tuesday**	2.00 - 6:00	**Aspley Medical centre 509 Aspley Lane, Aspley, NG8 5RU**	LAC 3
Bakersfield	**Monday**	3:00 - 6:00	**Bakersfield Medical centre 141 Oakdale Rd, Bakersfield, NG3 7EJ**	LAC 6
Basford	**Monday**	2.00 - 4.30	**Old Basford Health centre 1 Bailey Street, Old Basford, NG6 0HD**	LAC 2
Basford	**Various**	Various - DROP IN	**Radford Road Pharmacy 544 Radford Road, NG7 7EA**	LAC 2
BeeChdale	**Monday**	3:30 - 7:00	**Beechdale Swimming centre Beechdale Road, Bilborough, NG8 3LL**	LAC 3
BeeChdale	**Thursday**	4:30 - 7:30	**Beechdale Swimming centre Beechdale Road, Bilborough, NG8 3LL**	LAC 3
Bestwood	**Various**	Various - Phone for availability	**Burrows & close Pharmacy 234 Beckhampton Road, Bestwood Park, Nottingham, NG5 5PA**	LAC 2
Bestwood	**Various**	Drop-in (pharmaC y open 8.30am-6.30pm Mon-Fri, not weekends)	**Forest Pharmacy 131 Arnold Road, Bestwood, NG5 5HR**	LAC 2

Area	Day	Clinic Details	Venue	LAC
Bestwood	**Wednesday**	1:30 - 3:30	**Southglade Access centre Southglade Park, Southglade Rd, Bestwood NG5 5GU**	LAC 2
Bilborough	**Thursday**	9:30 - 12:00	**Grange Farm Medical centre 17a Tremayne Road, Bilborough, Nottingham, NG8 4HQ**	LAC 3
Bilborough	**Thursday**	9:00 - 2:00	**Bilborough Medical centre Bracebridge Drive, Bilborough, NG8 4PN**	LAC 3
Broxtowe / Strelley	**Wednesday**	9:30 - 11:30	**Broxtowe childrens centre (Formerly Sure Start corner House) 18 Strelley Road, Broxtowe, NG8 3AP**	LAC 3
Bulwell	**Monday**	1.30 - 5.00	**Bulwell Riverside centre Main Street, Bulwell, NG6 8QH**	LAC 1
Bulwell	**Wednesday**	9.30 - 5.00	**Bulwell Riverside centre Main Street, Bulwell, NG6 8QH**	LAC 1
Bulwell	**Various**	Various Drop in/C liniC . Best times for drop in 2.00-3.00	**Burrows and close 1 Main Street, Bulwell, NG6 8QH**	LAC 1
Bulwell	**Various**	Various - Phone for availability	**Evergreen Pharmacy 232 Highbury Road Bulwell, NG6 9FE**	LAC 1

Area	Day	Clinic Details	Venue	LAC
Bulwell	**Monday**	9.00am - 12.30	**St Albans Medical centre Hucknall Lane, Bulwell, NG6 8AQ**	LAC 1
Carrington	**Various**	Various - Phone for availability	**carrington Pharmacy 343 - 345 Mansfield Road, carrington, NG5 2DA**	LAC 5
Castle Marina	**Various**	Various and alternate Sat Drop in or phone for appointment	**Sainsburys castle Marina, castle Bridge Road, NG7 1GX**	LAC 8
Cinderhill	**Wednesday**	3:00 - 5:00	**Limetree Surgery 1 Limetree Avenue, cinderhill, NG8 6AB**	LAC 1
City Centre	**Wednesday**	9:15 - 4:30 **(Upstairs)**	**Boots citycare Victoria centre, 11-19 Parliament St NG1 3QS**	LAC 8
City Centre	**Saturday**	9:30 - 12:00 **(Upstairs)**	**Boots citycare Victoria centre 11-19 Parliament St NG1 3QS**	LAC 8
City Centre	**Various**	**Mon - Fri** 9:00 - 6:00 **Sat** 9:00 - 5:30	**Boots the chemist 56-57 Long Row, Nottingham, NG1 6JB**	LAC 8
City Centre	**Various**	Phone for availability	**Boots the chemist 2 Broadmarsh centre NG1 7LB**	LAC 8
City Centre	**Wednesday**	3:00 - 7:00	**NEMS** 79a Parliament Street, NG1 6LD	LAC 8
Clifton	**Tuesday**	2:00 - 6:00 **DROP IN**	**clifton cornerstone Southchurch Drive, clifton, NG11 8EW**	LAC 8

Area	Day	Clinic Details	Venue	LAC
Clifton	**Friday**	9:15 - 11:30	**clifton cornerstone Southchurch Drive, clifton, NG11 8EW**	LAC 8
Clifton	**Various**	Various 9:00 - 6:00	**Day Lewis Pharmacy 372 Southchurch Drive, clifton, NG11 9FE**	LAC 8
Clifton	**Various**	Various phone for availability	**co-Op Pharmacy 176 Southchurch Drive, clifton, Nottingham, NG11 8AA**	LAC 8
Heathfield	**Tuesday**	3.00 - 6.00	**Hucknall Road Medical centre Off Kibworth close, Heathfield, NG5 1NA**	LAC 2
Hyson Green	**Various**	Various 8 - 10	**Hyson Green Pharmacy 50 Gregory Boulevard, Hyson Green, NG7 5JD**	LAC 4
Hyson Green	**Tuesday**	2.00 - 5.00 Room 3	**Mary Potter Health centre Gregory Boulevard, Hyson Green NG7 5HY**	LAC 4
Hyson Green	**Thursday**	5.30 - 6.30 **DROP IN** POLISH INTERPRETER AVAILABLE	**Mary Potter Health centre Gregory Boulevard, Hyson Green NG7 5HY**	LAC 4
Hyson Green	**Friday**	9.00 - 3.00 Room 12	**Mary Potter Health centre Gregory Boulevard, Hyson Green NG7 5HY**	LAC 4

Area	Day	Clinic Details	Venue	LAC
Hyson Green	**Various**	Phone for availability	**Medina chemist** **85 - 89 Radford Road, Hyson Green, Nottingham, NG7 5DR**	LAC 4
Lenton	**Various**	**Mon - Fri** Phone for availability	**Burrows & close** **334 Derby Road, Lenton, Nottingham, NG7 2DW**	LAC 4
Lenton	**Thursday**	10:30 - 12:30	**cripps Health centre** **University Park, Nottingham, NG7 2QW**	LAC 7
Lenton	**Wednesday**	3:00 - 5:00	Derby Road Health centre 336 Derby Road, Lenton, NG7 2DW	LAC 4
Lenton	**Various**	**Monday** 9:00 - 8:00 **Tuesday** 9:00 - 6:00	Trust Pharmacy Out-patients, B Floor, QMc, Derby Road, Lenton, Nottingham, NG7 2UH	LAC 4
Meadows	**Various**	**Wednesday** & **Friday** pm	**Manor Pharmacy** **9 Bridgeway centre, Meadows, NG2 2JD**	LAC 8
Meadows	**Tuesday**	9.00 - 12.00	**Meadows Health centre** **1 Bridgeway centre, Meadows, NG2 2JG**	LAC 8
Meadows	**Wednesday**	3:00 - 7:00	**NHS Walk in centre** **Seaton House, London Road, NG2 4LA**	LAC 8
Meadows	**Thursday**	4:00 - 7:00	**NHS Walk in centre** **Seaton House, London Road, NG2 4LA**	LAC 8

Area	Day	Clinic Details	Venue	LAC
Radford	**Various**	Various - phone for availability	**Midnight Pharmacy 194 Alfreton Road, NG7 3PE**	LAC 4
Radford	**Thursday**	9:00 - 12:00	**Radford Health centre Ilkeston Rd, Radford, NG7 3GW**	LAC 4
Rise Park	**Tuesday**	3:30 - 7.00	**Rise Park Surgery church close, Rise Park, NG5 5EB**	LAC 1
Sherwood	**Wednesday**	9:15 - 12:00	**Sherwood Health centre Elmswood Gardens NG5 4AD**	LAC 5
Sherwood	**Friday**	1.00 - 5.00	**Sherwood Health centre Elmswood Gardens NG5 4AD**	LAC 5
Sherwood	**Wednesday**	4:00 to 6:00	**Welbeck Surgery 481-491 Mansfield Road, Sherwood, NG5 2JJ**	LAC 5
Sherwood Rise	**Various**	Various	**Shallys chemist 37 Beech Avenue, Sherwood Rise, NG7 7LJ**	LAC 5
Sneinton		Various-phone for availability	**Asim's Pharmacy 14-16 colwick Rd , NG2 4BU**	LAC 6
Sneinton	**Monday**	2:00 - 6:00	**Family Medical centre 171 carlton Road, NG3 2FW**	LAC 6
Sneinton	**Tuesday**	9.00-12.00	**Greenwood and Sneinton Medical centre 249 Sneinton Dale, NG3 7DQ**	LAC 6
Sneinton	**Various**	Various - Phone for availability	**Lloyds Pharmacy 113 Sneinton Road, NG2 4QL**	LAC 6

Area	Day	Clinic Details	Venue	LAC
Sneinton	**Various**	Mon/ Fri 9.00-4.00 Sat 9.00-1.00 Phone for availability. By appointment for first visit, some drop ins thereafter	**Phakeys Pharmacy** **149 carlton Road, NG3 2FN**	LAC 6
Sneinton	**Friday**	9:00 - 12:00	**Sneinton Health centre** **Beaumont St, Sneinton, NG2 4PJ**	LAC 6
St Anns	**Various**	Various - Drop-in	**D Parmar Ltd** 298 Woodborough Road, NG3 4JP	LAC 6
St Anns	**Friday**	1.30 -3.30 **DROP IN**	**St Anns Valley centre** **2 Livingstone Road, off Wells Road, St Anns, NG3 3GG**	LAC 6
Top Valley	**Various**	Various - Phone for availability	**Mistry's Pharmacy Ltd** **Units 3 - 4 Tesco Precinct, Top Valley Way, NG5 9DD**	LAC 1
Wollaton	**Various**	Various - Drop-in	**Burrows & close** **146 Bramcote Lane, Wollaton, NG8 2QP**	LAC 7
Wollaton	**Various**	Various - Phone for availability	**Jaysons Pharmacy** **97 Arleston Drive, Wollaton, NG8 2GB**	LAC 7

Appendix 11

Map of Care homes and Pharmacies in Nottingham City

