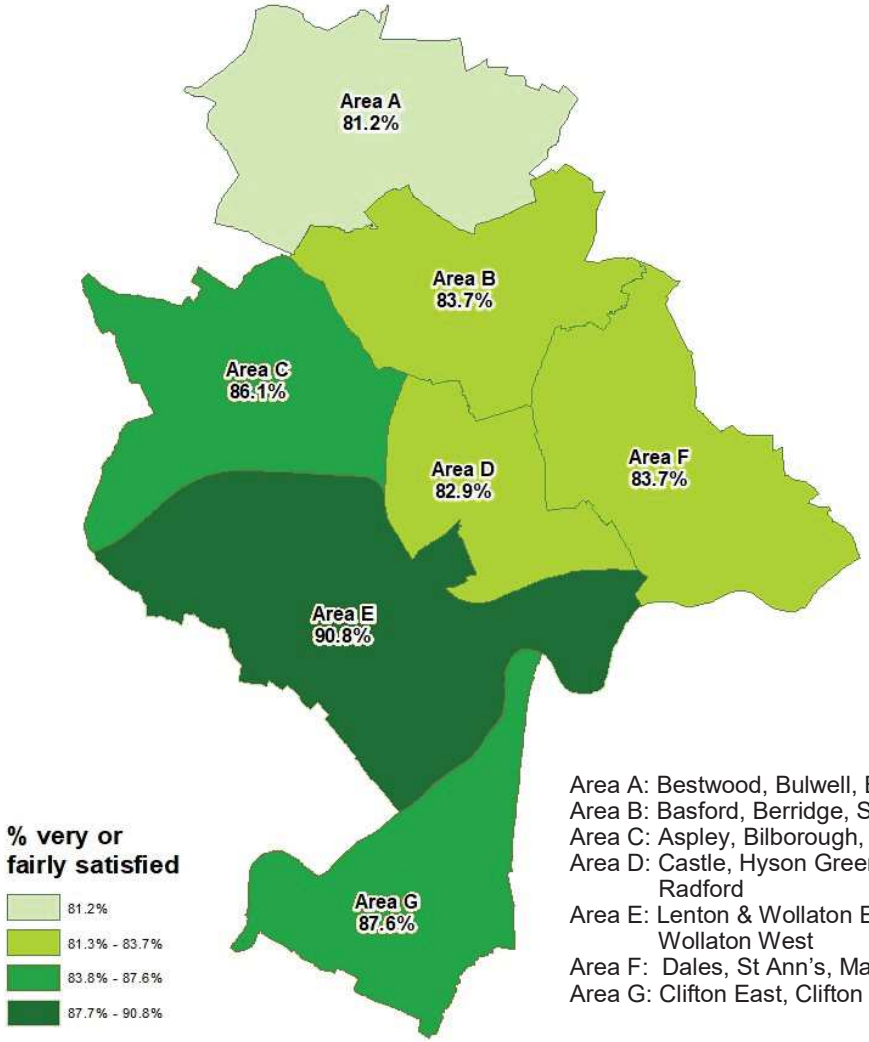
1: Local Area Satisfaction

Headline: 85% satisfied with local area

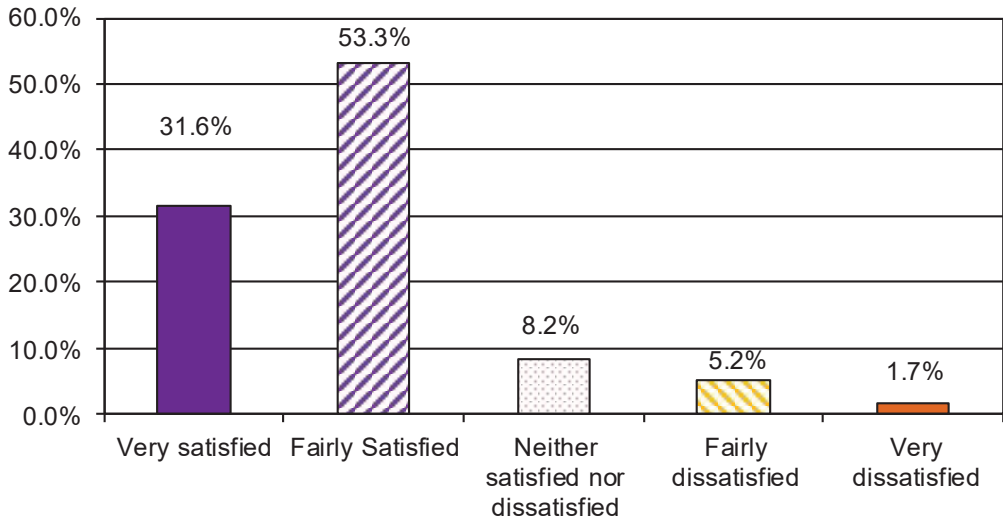
Percentage of respondents who are very or fairly satisfied with their local area.



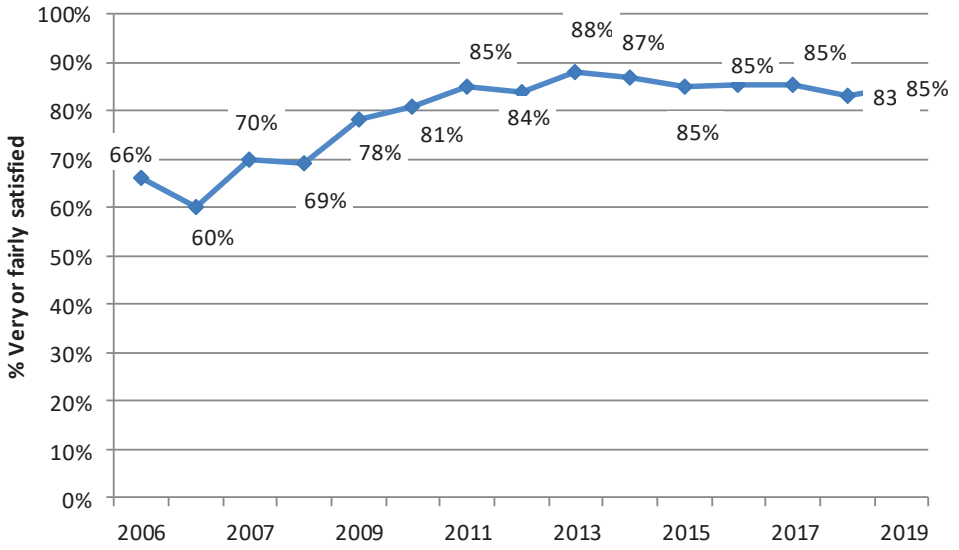
Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Based on 2,006 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Local area satisfaction



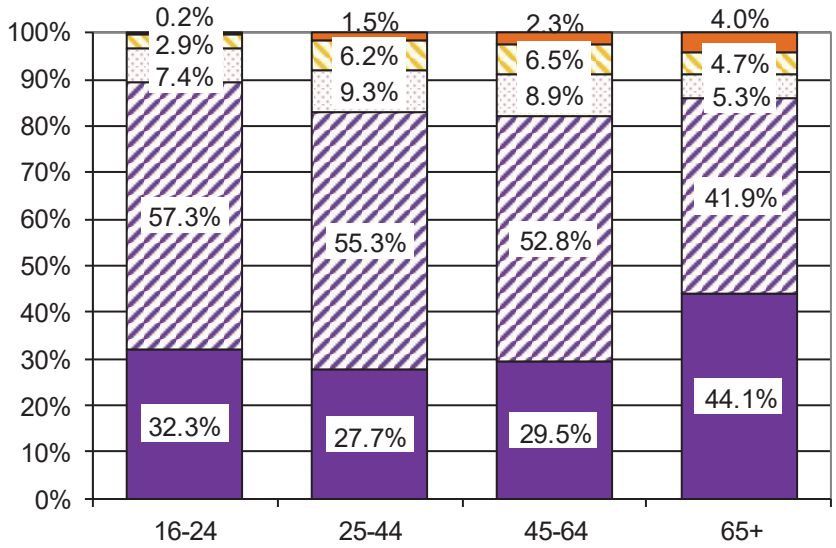
City change over time (percentage very or fairly satisfied)



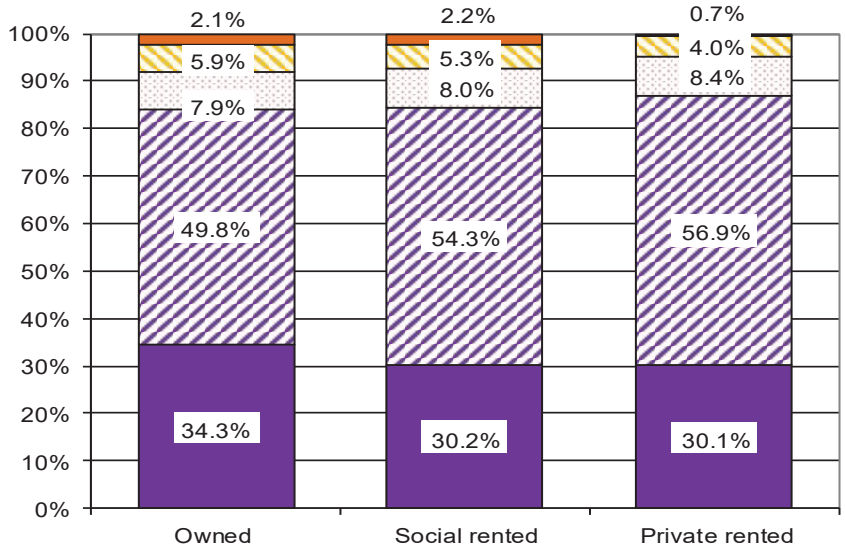
Key Points

- The Wollaton West, Meadows and Lenton & Wollaton East Area Committee has the highest levels of satisfaction at 90.8%.
- Satisfaction is highest amongst people in full time education.
- The lowest levels of satisfaction are amongst people 'otherwise not in paid work'.

Satisfaction by age



Satisfaction by tenure



Very dissatisfied

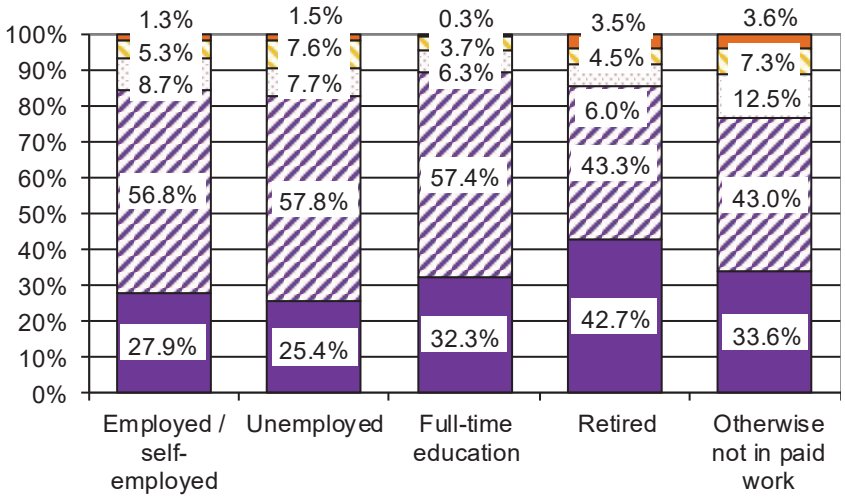
Fairly dissatisfied

Neither satisfied nor dissatisfied

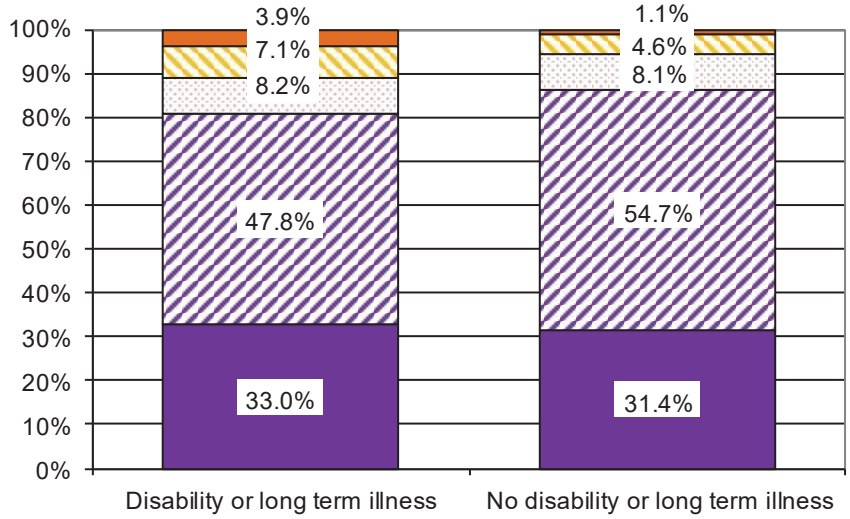
Fairly Satisfied

Very satisfied

Satisfaction by employment status



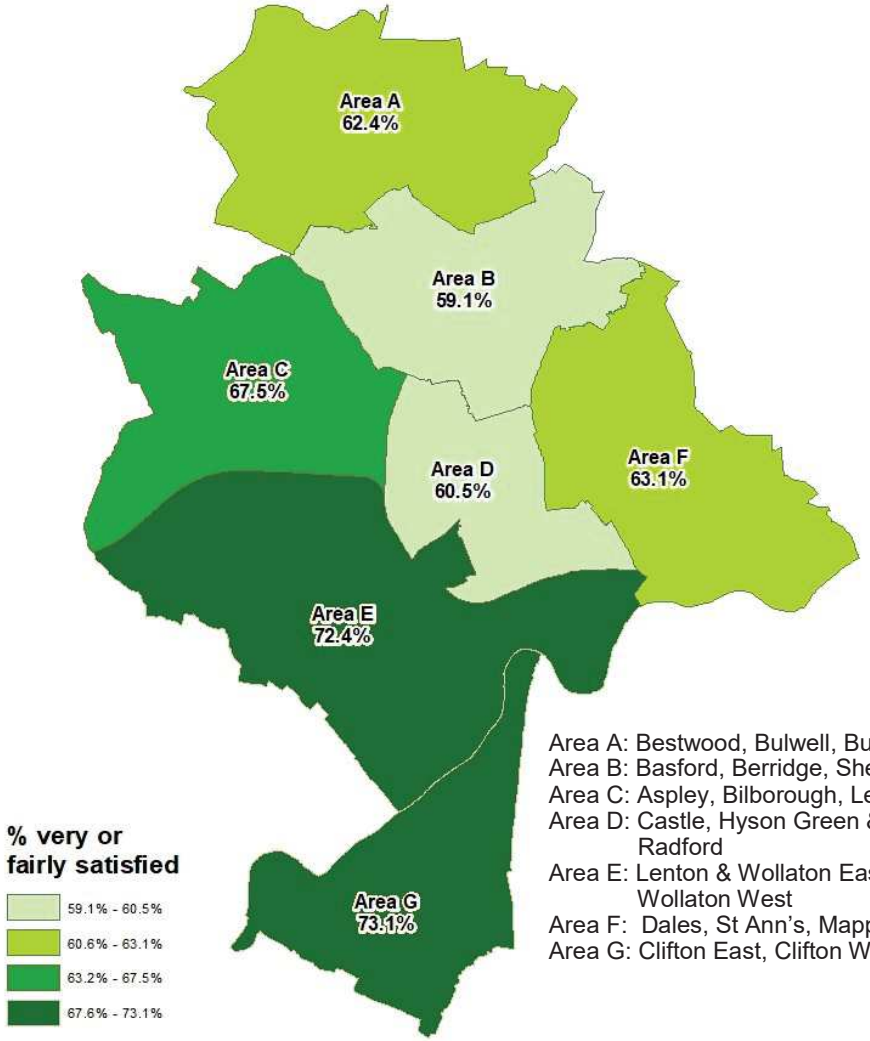
Satisfaction by disability or long term illness



2: Cleanliness of Local Area

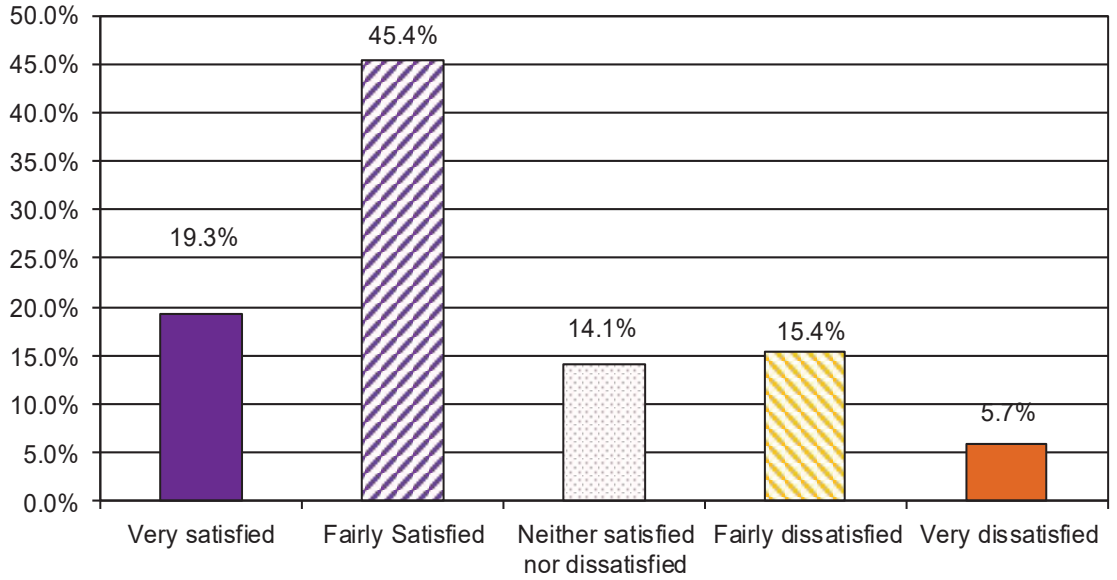
Headline: 65% satisfied with cleanliness of their local area

Percentage of respondents who are very or fairly satisfied with the cleanliness of their local area.

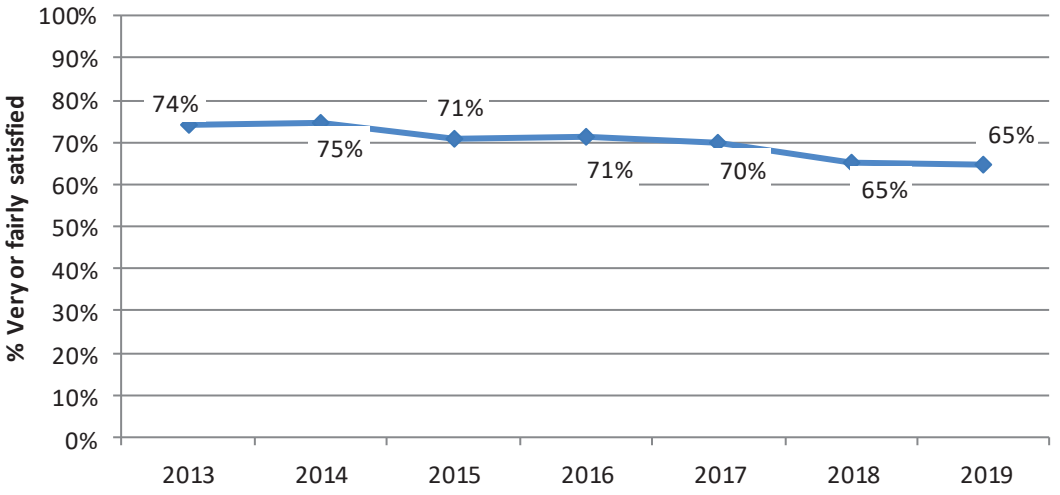


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Satisfaction with cleanliness of local area



Change over time

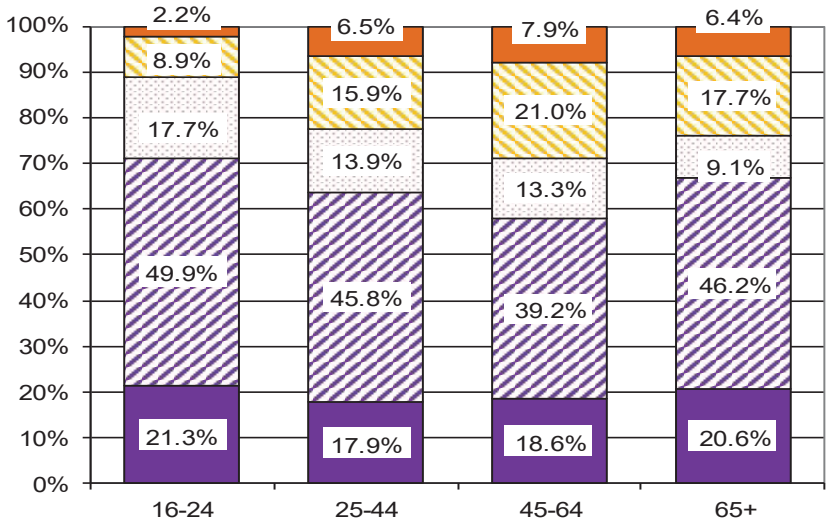


Based on 2,005 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

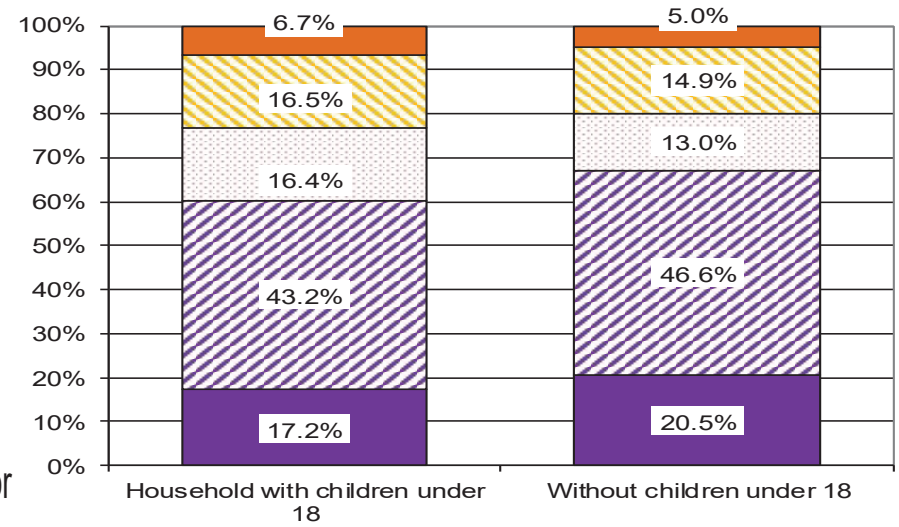
Key Points

- Satisfaction is highest in Clifton East and Clifton West and lowest in Sherwood, Berridge and Basford
- Satisfaction is highest in the 16 to 24 age group.
- The lowest levels of satisfaction are amongst people 'otherwise not in paid work'.

Satisfaction by age



Satisfaction by children in household



Very dissatisfied

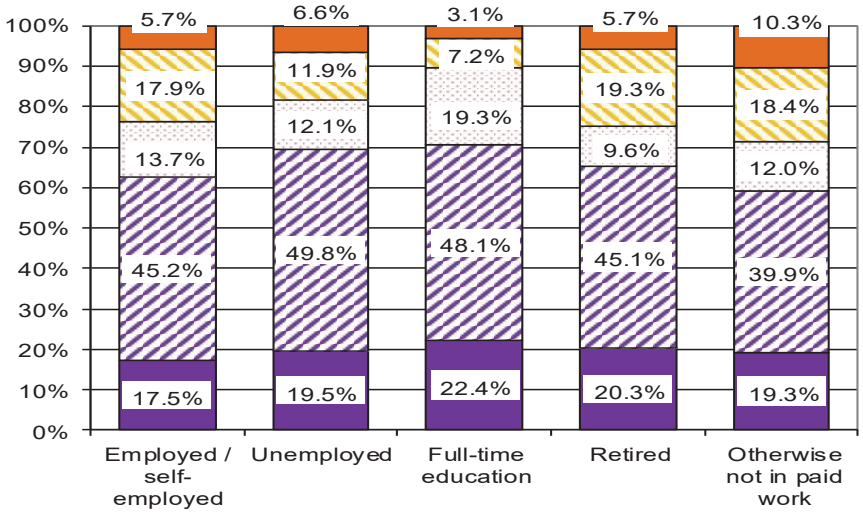
Fairly dissatisfied

Neither satisfied nor dissatisfied

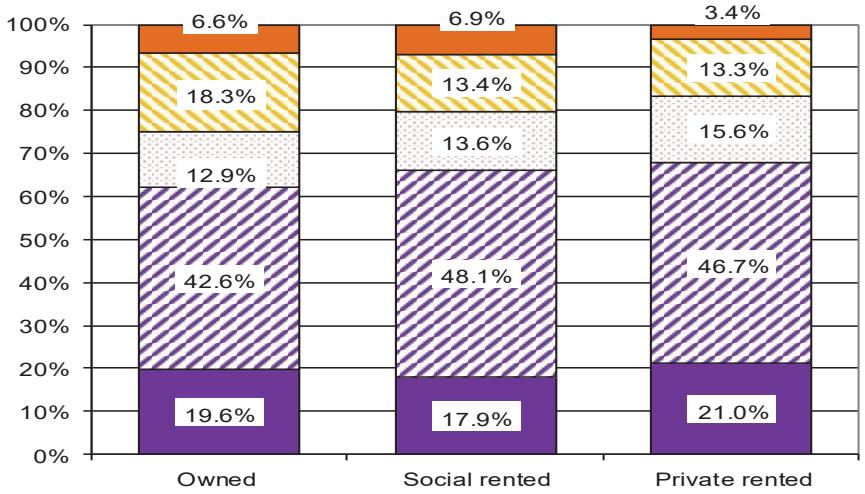
Fairly Satisfied

Very satisfied

Satisfaction by employment status



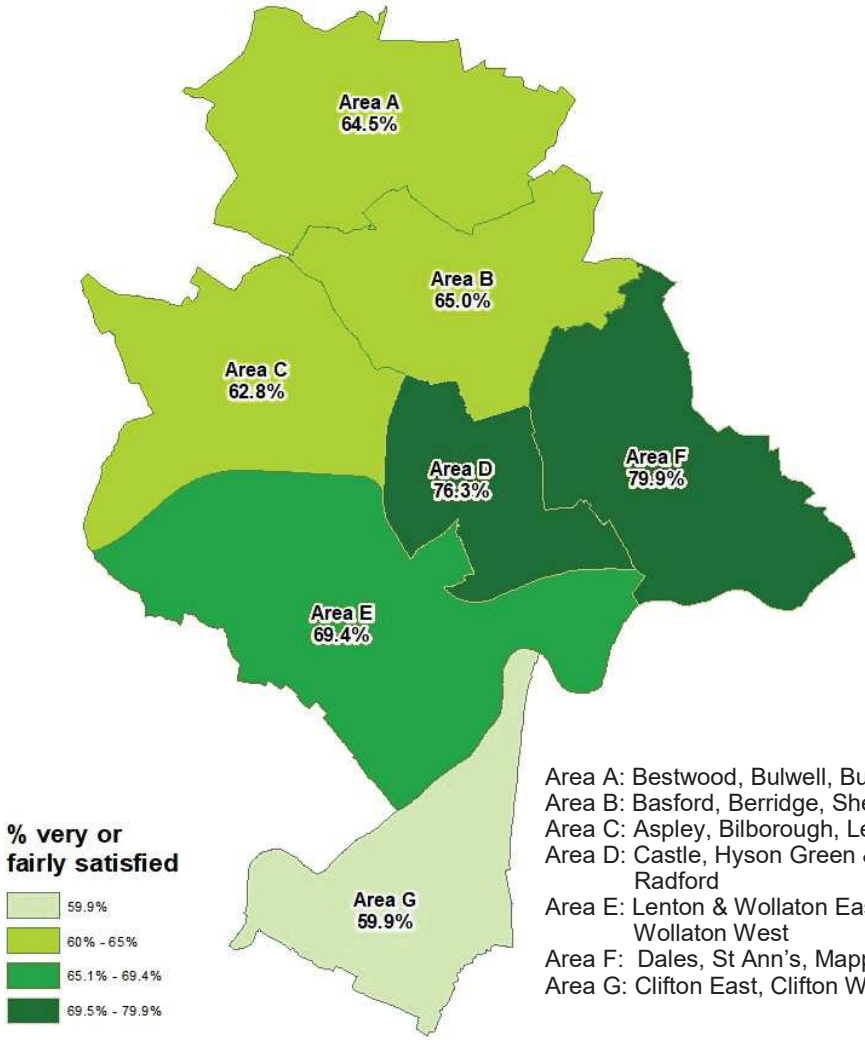
Satisfaction by housing tenure



3: Cleanliness of the City Centre

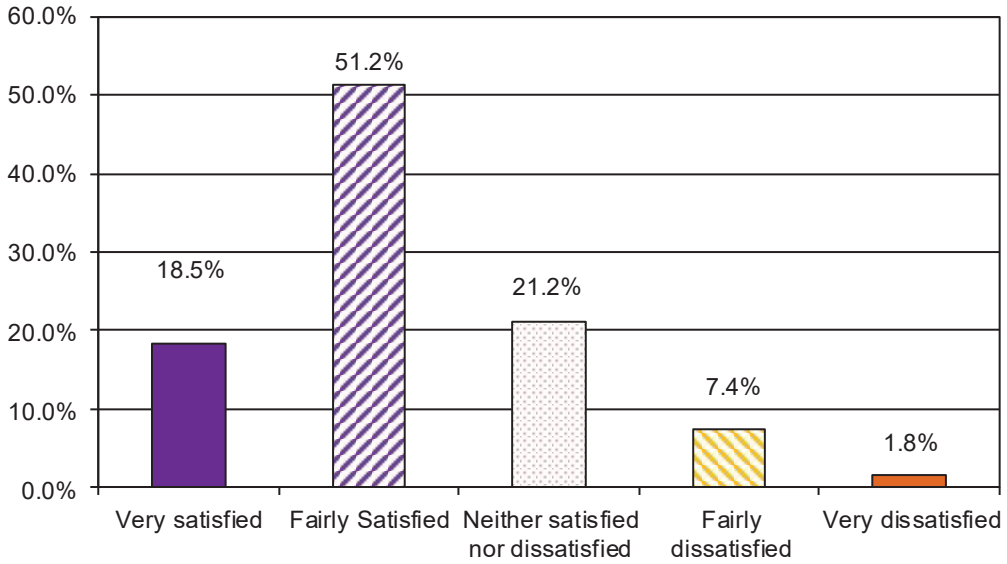
Headline: 70% satisfied with cleanliness of the City Centre

Percentage of respondents who are very or fairly satisfied with the cleanliness of the City Centre.

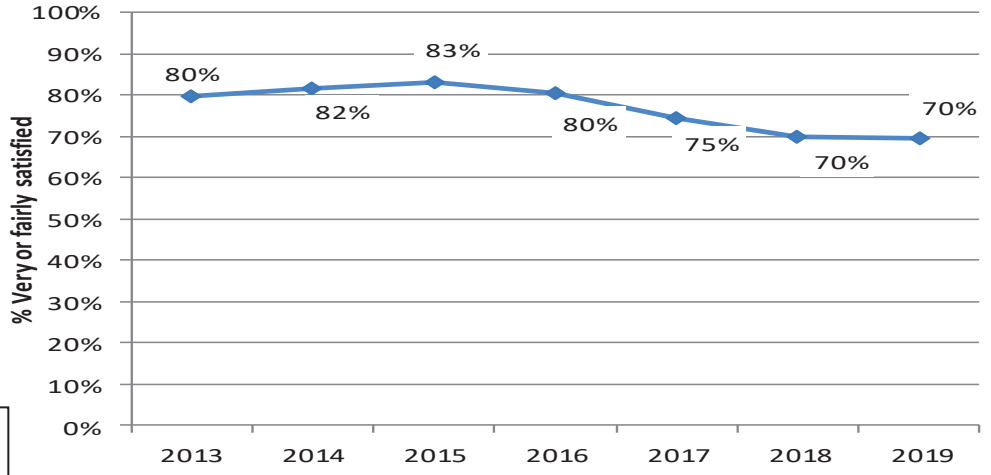


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Satisfaction with cleanliness of the City Centre



Change over time

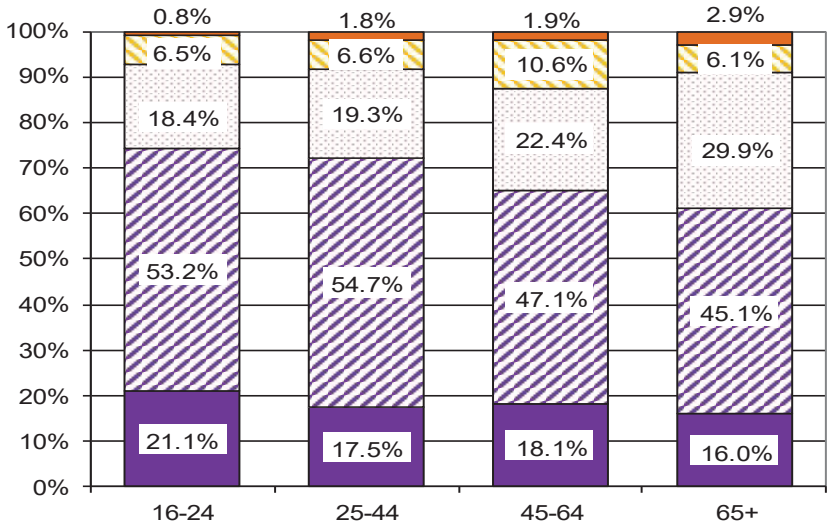


Based on 1,908 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

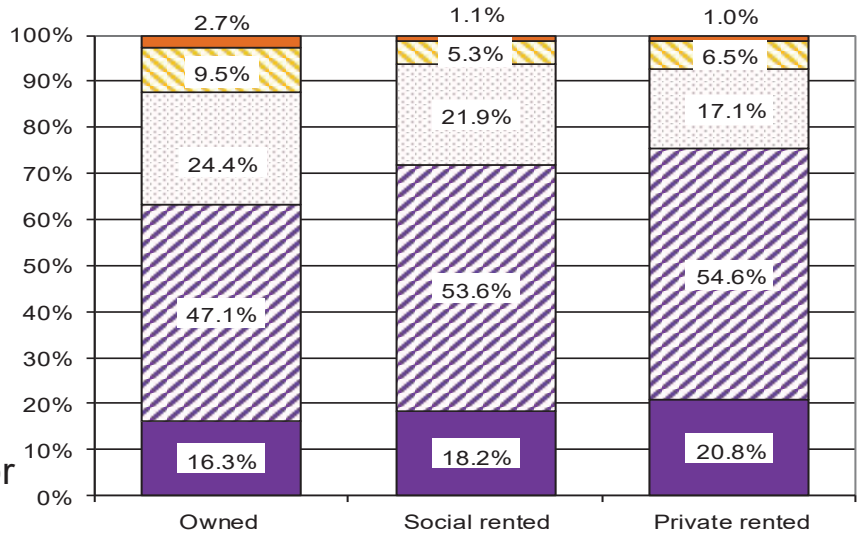
Key Points

- Satisfaction is highest in St Ann's, Dales and Mapperley and lowest in Sherwood, Berridge and Basford
- Satisfaction is highest amongst people in full time education.
- People who are retired have the lowest levels of satisfaction.

Satisfaction by age



Satisfaction by tenure



Very dissatisfied

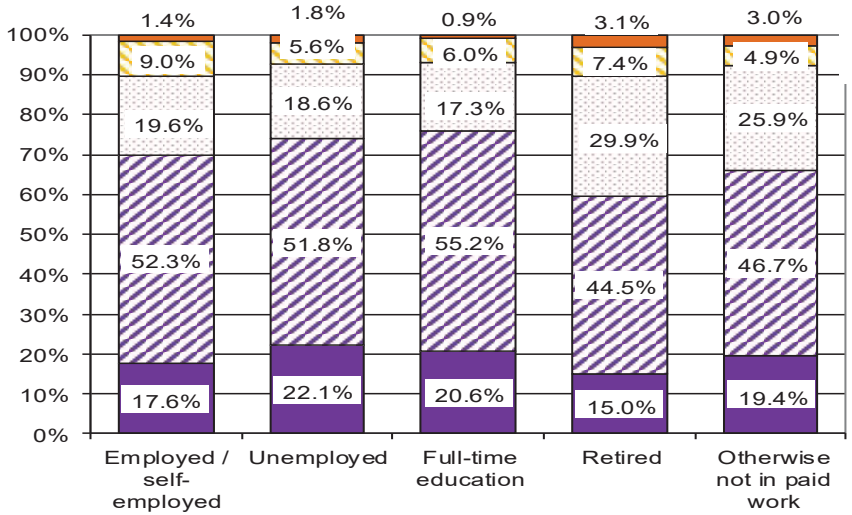
Fairly dissatisfied

Neither satisfied nor dissatisfied

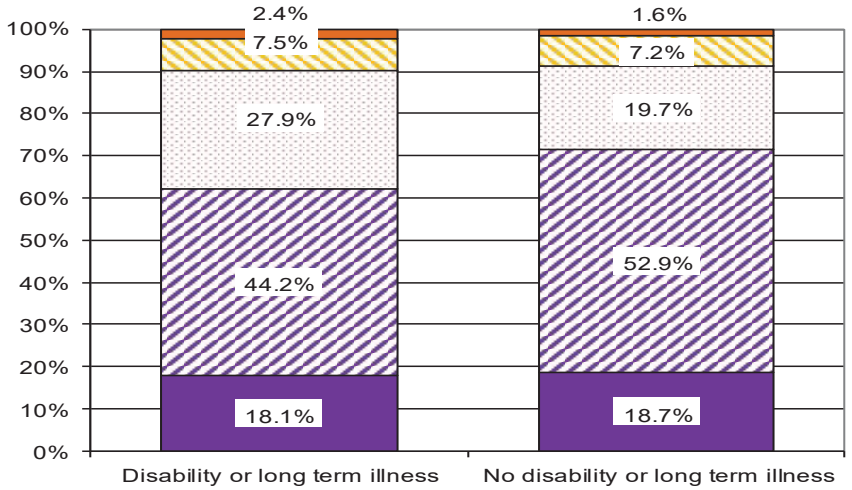
Fairly Satisfied

Very satisfied

Satisfaction by employment status



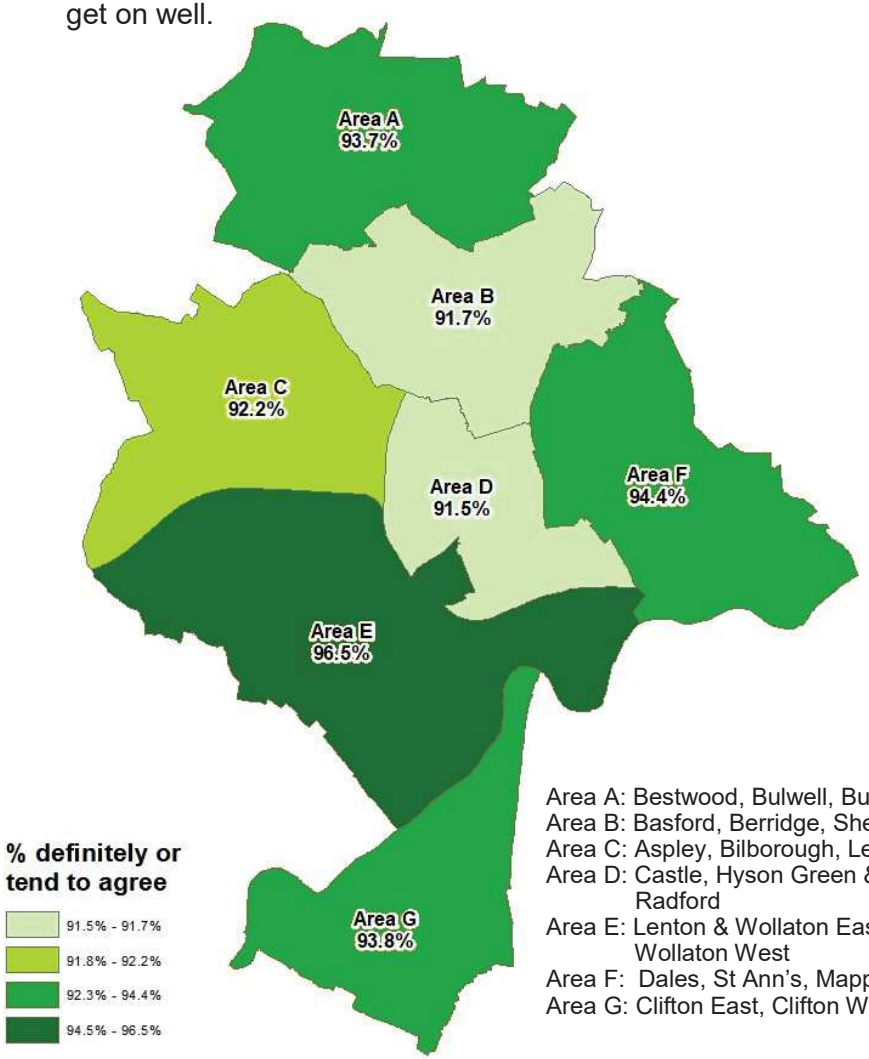
Satisfaction by disability or long term illness



4: Local Area Cohesion

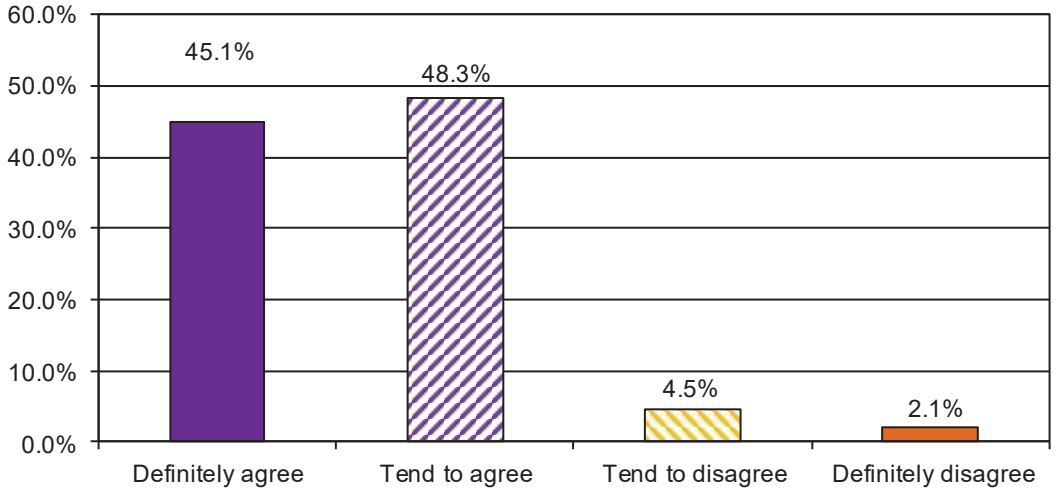
Headline: 93% agree that people from different backgrounds get on well

Percentage of respondents who definitely or tend to agree their local area is a place where people from different backgrounds get on well.

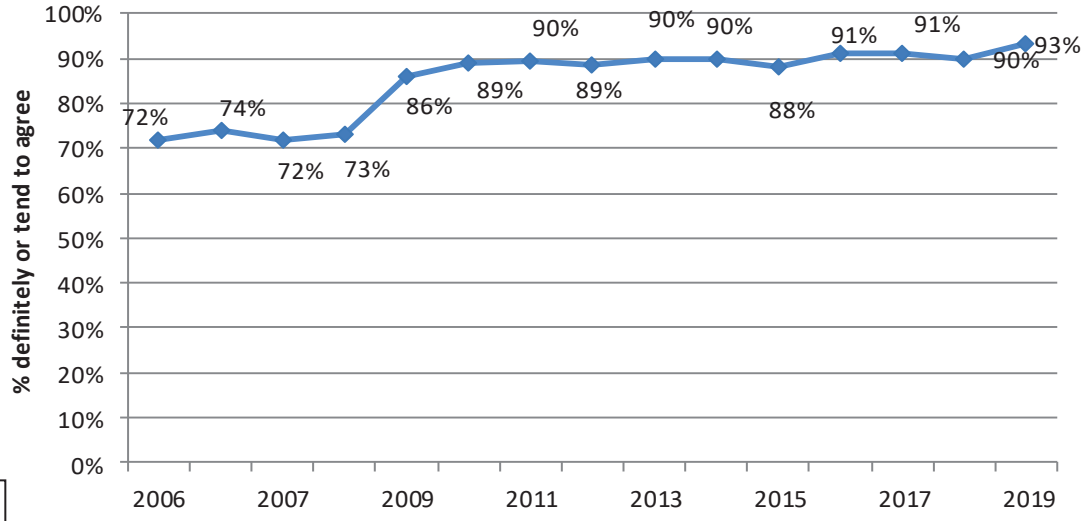


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Local Area Cohesion



City change over time (percentage agree or tend to agree)

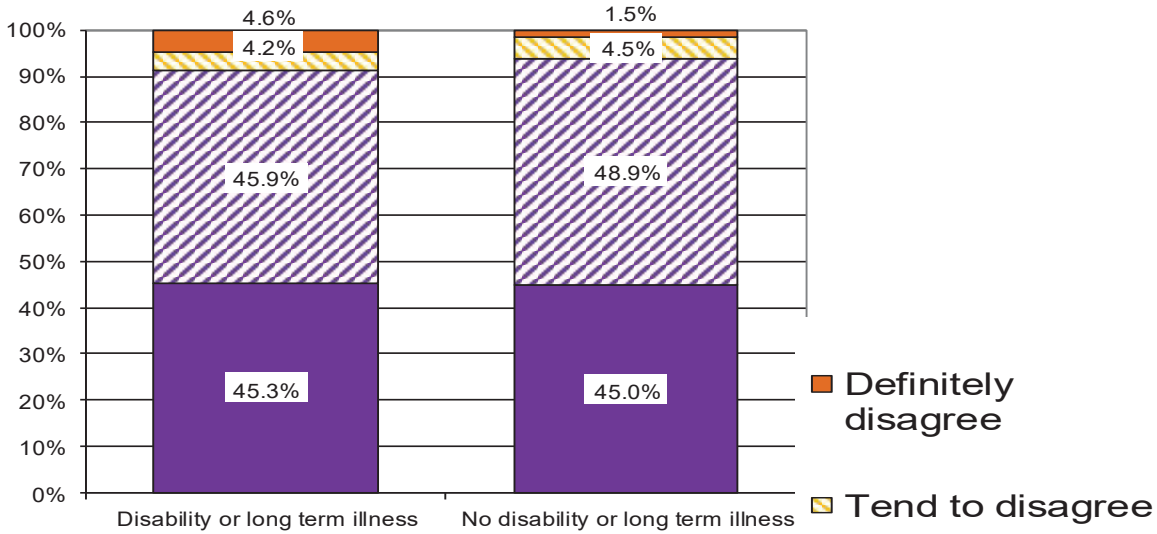


Based on 1,847 respondents in total, excludes 'don't know' or 'all the same background' as responses. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

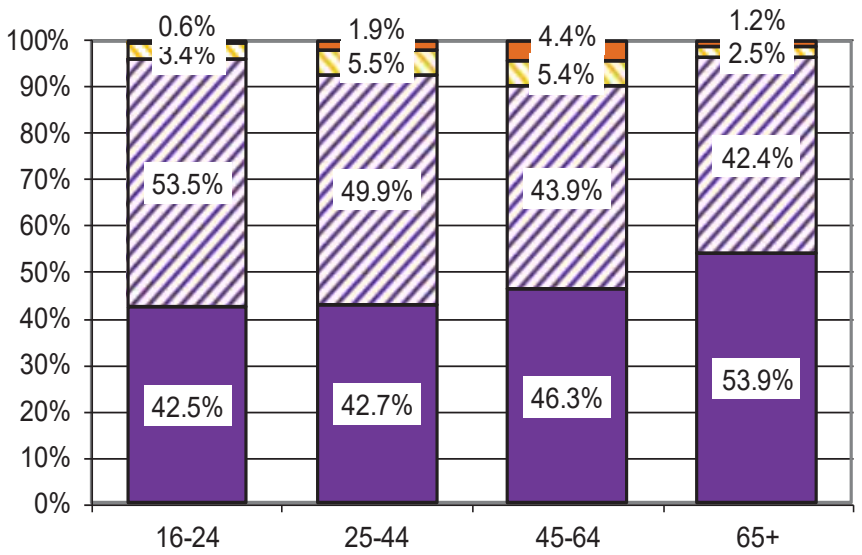
Key Points

- The proportion of respondents who agree that, in their local area, people from different backgrounds tend to get on well remains high at 93% and is more than 90% in every Area Committee
- Wollaton West, Meadows and Lenton & Wollaton East has the highest level of agreement.
- There is no significant variation between White British and BME groups in the proportion of people agreeing with the statement.

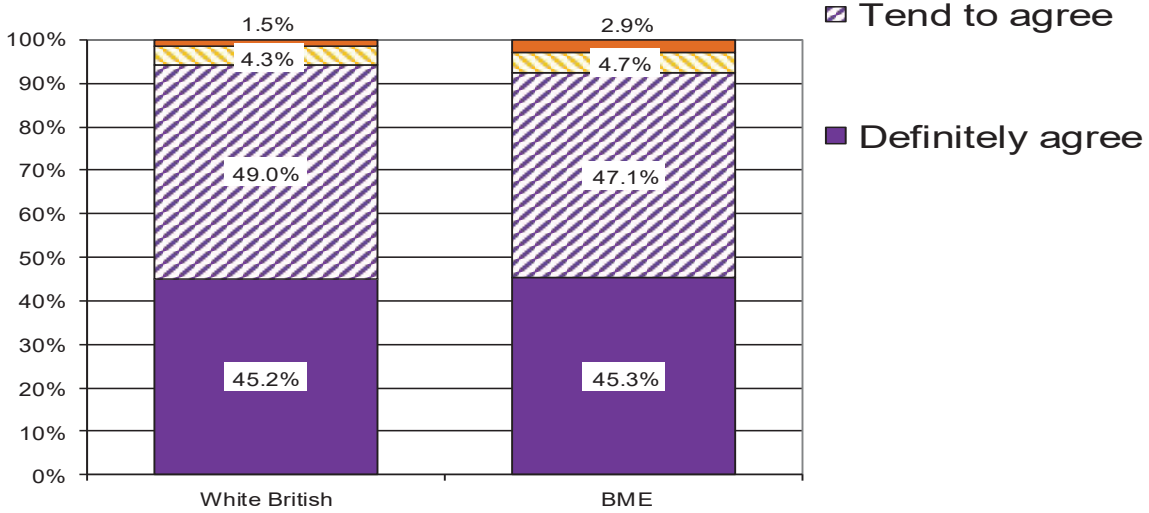
Opinion by disability



Opinion by age



Opinion by ethnicity



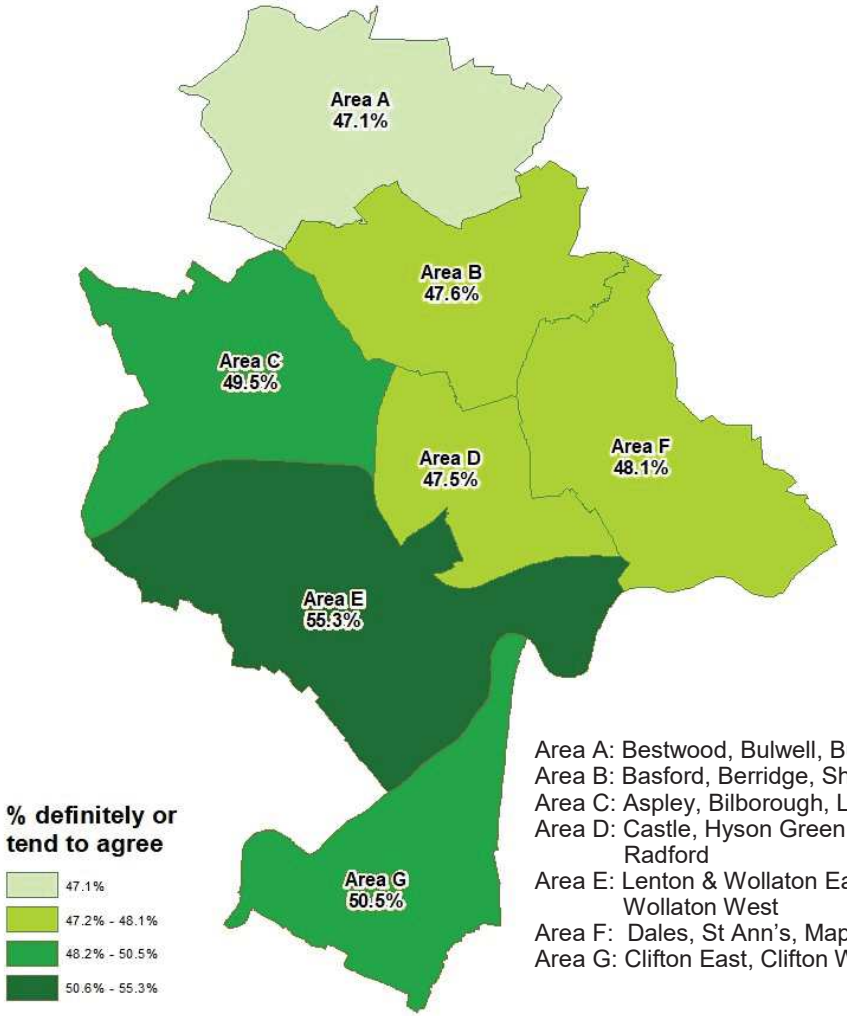
Opinion by employment status



5: Ability to influence local decisions

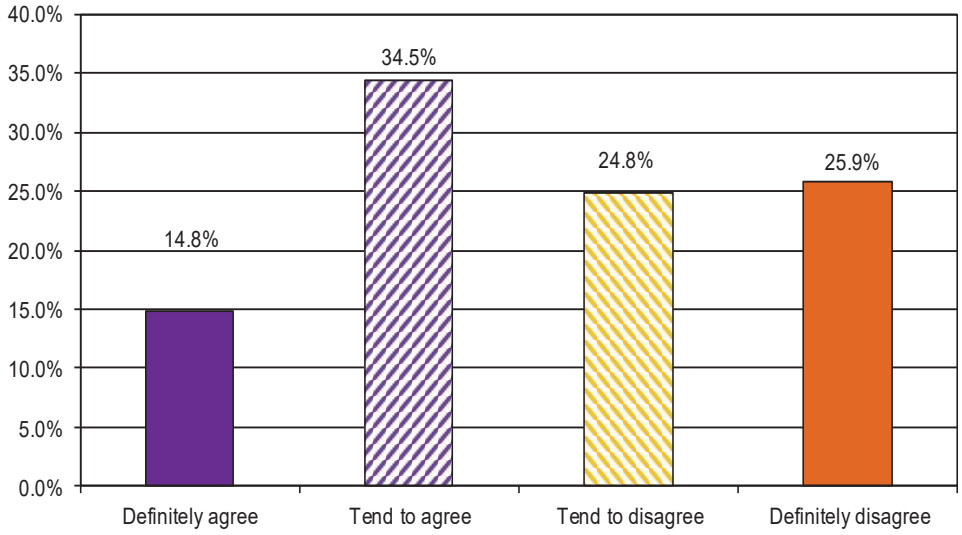
Headline: 49% feel they can influence decisions

Percentage of respondents who definitely or tend to agree they can influence decisions which affect their local area

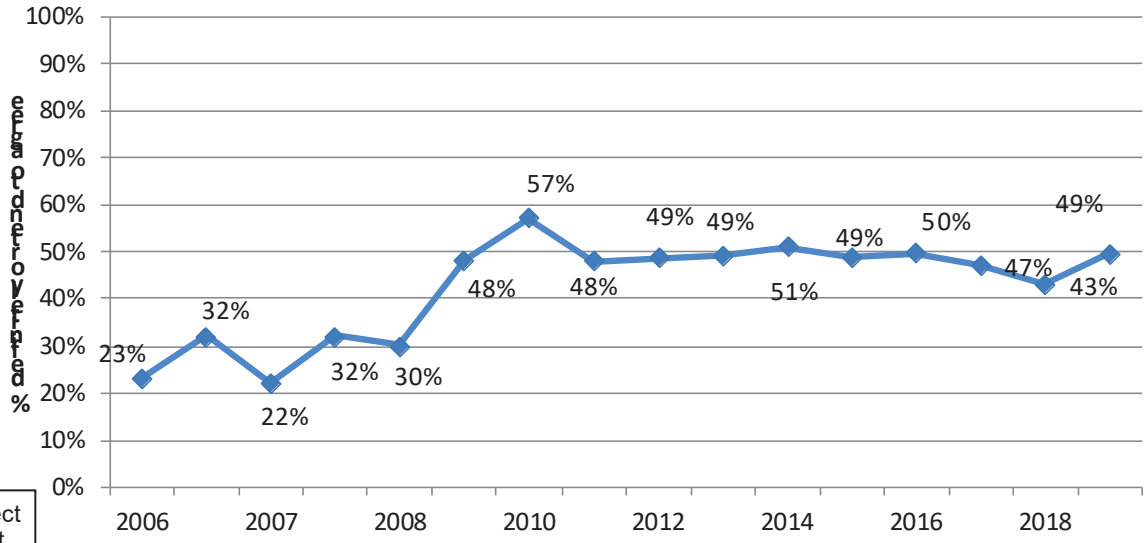


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Ability to influence local decisions



City change over time (percentage definitely or tend to agree)

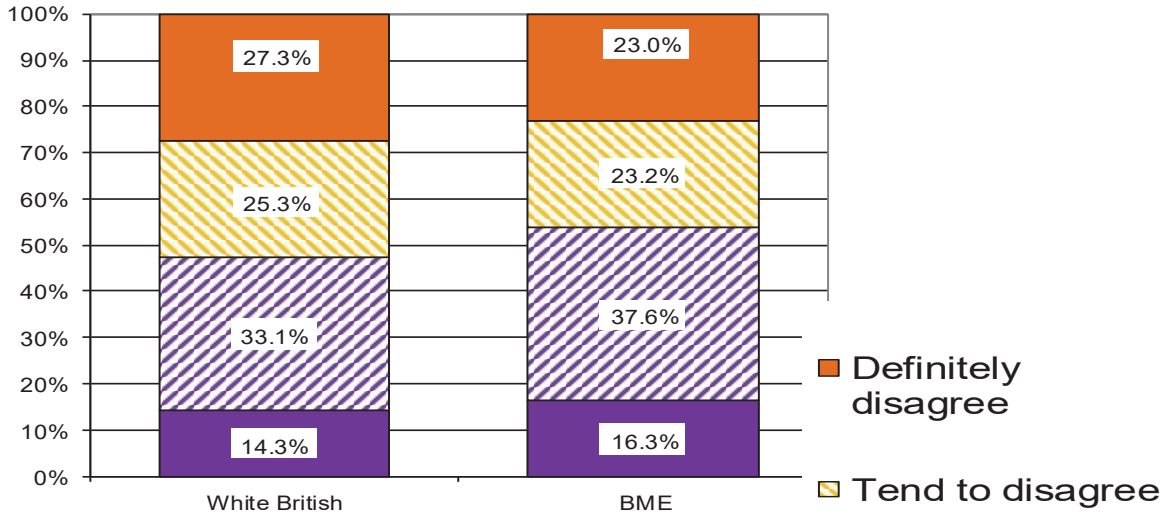


Based on 1,481 respondents in total excludes 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

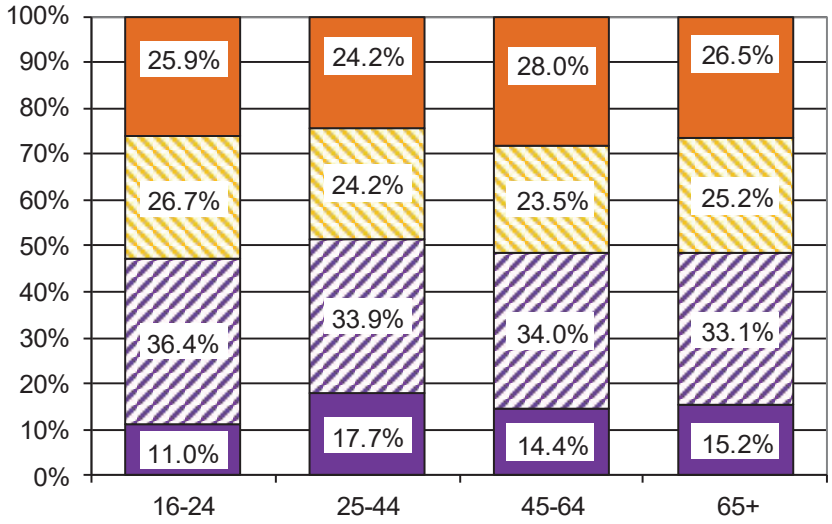
Key Points

- Wollaton West, Meadows and Lenton and Wollaton East Area Committee has the highest proportion of people who agree they can influence decisions that affect their local area.
- People from Black and Minority Ethnic groups and home owners are the most likely to agree they can influence decisions.
- People in private rented housing and those aged 16-24 are least likely to agree.

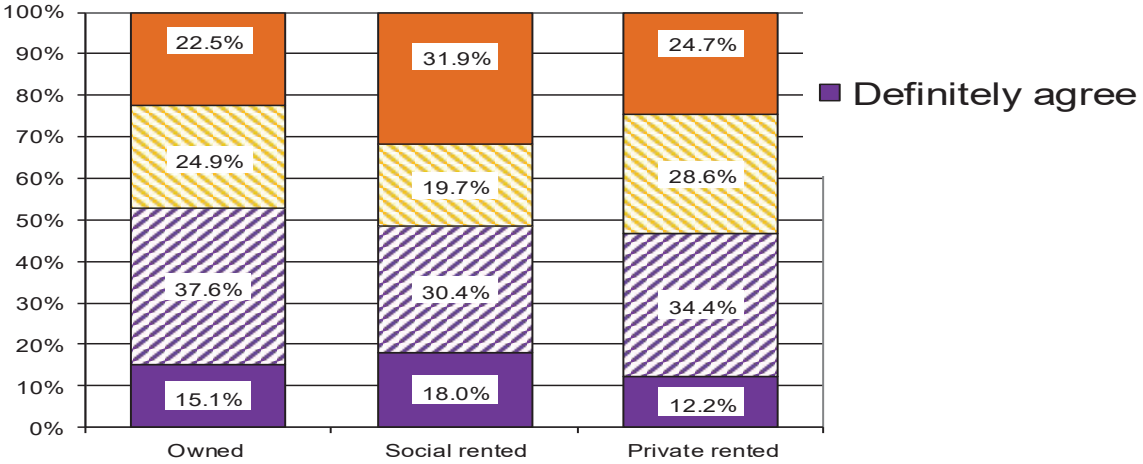
Opinion by ethnicity



Opinion by age



Opinion by housing tenure



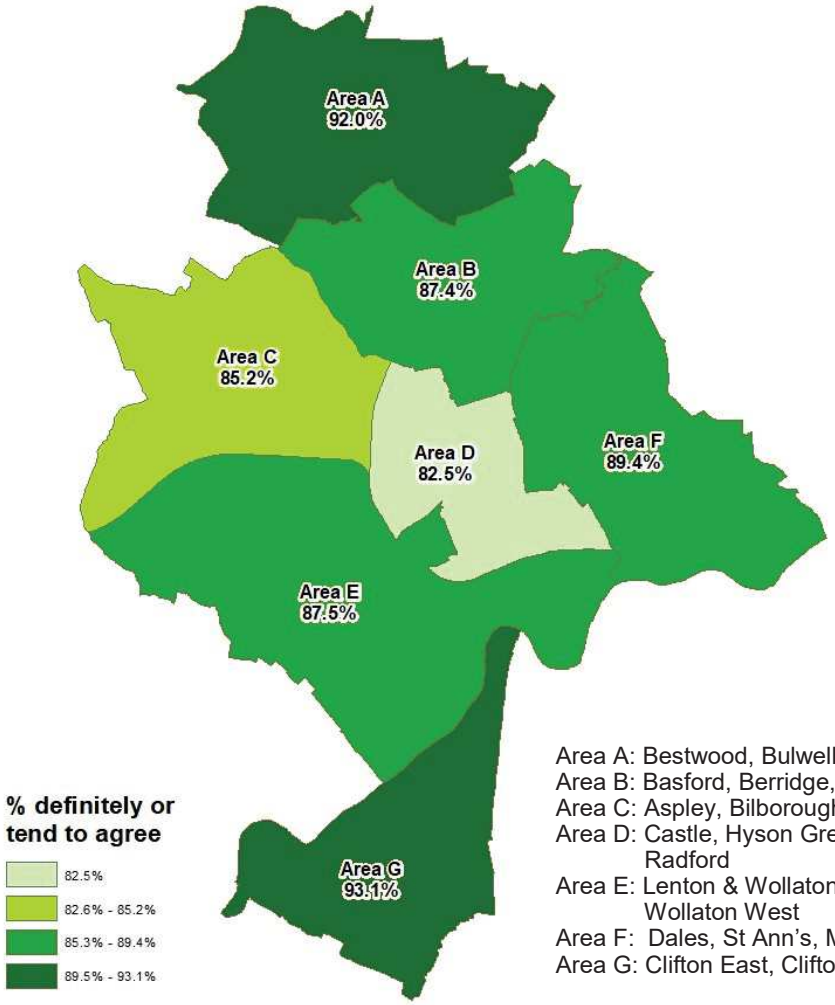
Opinion by employment status



6: Ability to rely on local people

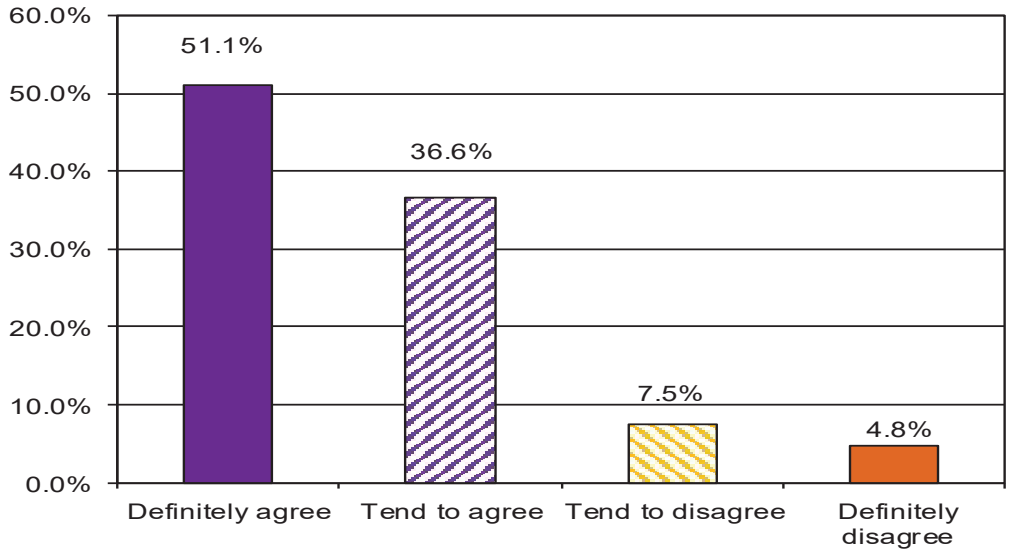
Headline: 88% of people agree they can rely on friends, family or neighbours

Percentage of respondents who definitely or tend to agree they can rely on local people (friends, family, neighbours) to provide help.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Ability to rely on local people to help

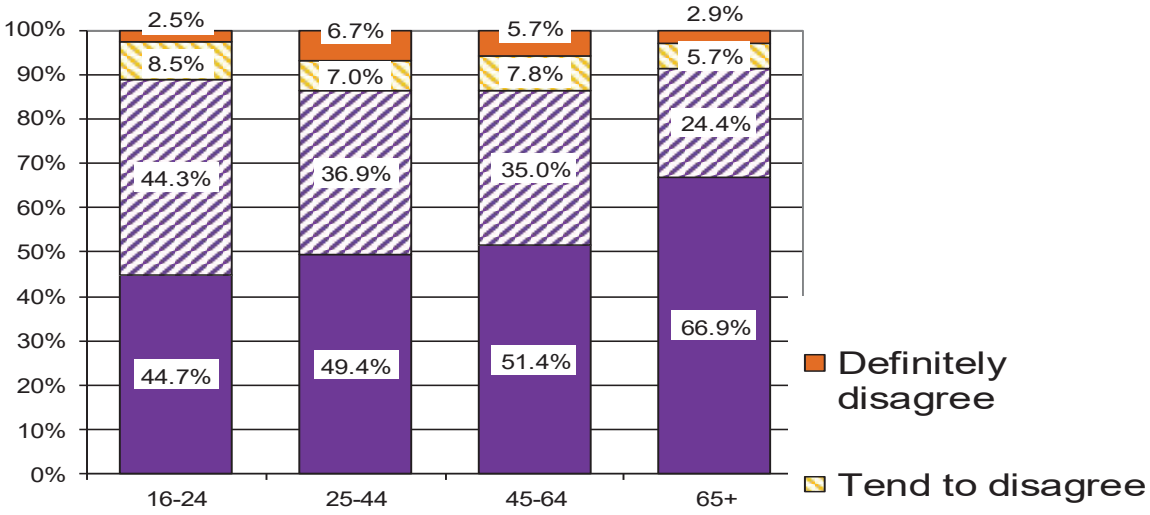


Based on 1,930 respondents in total excludes 'don't know as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

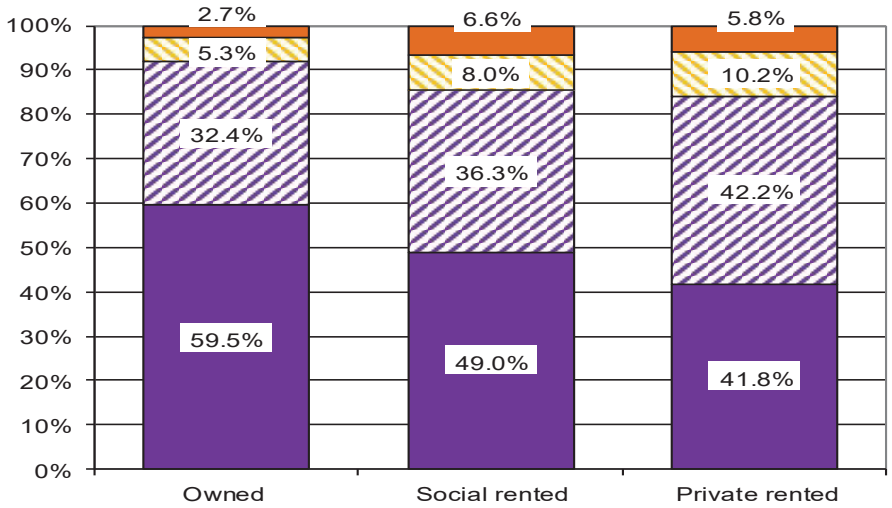
Key Points

- More than 93% of people in Clifton East and Clifton West agree they can rely on local people.
- Home owners and the over 65s are most likely to agree they can rely on local people.
- People who are unemployed or 'otherwise not in paid work' are the least likely to agree.

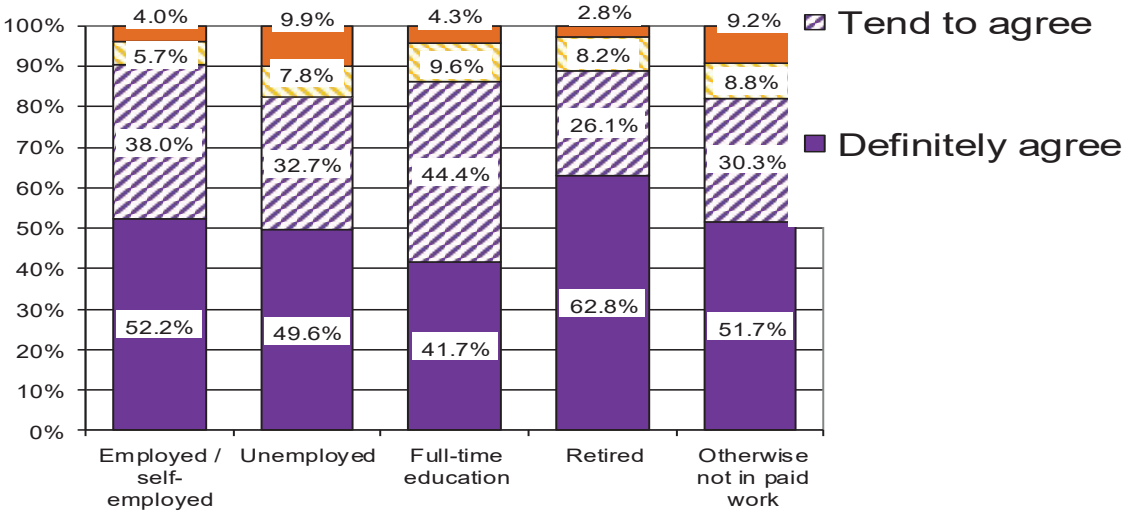
Opinion by age



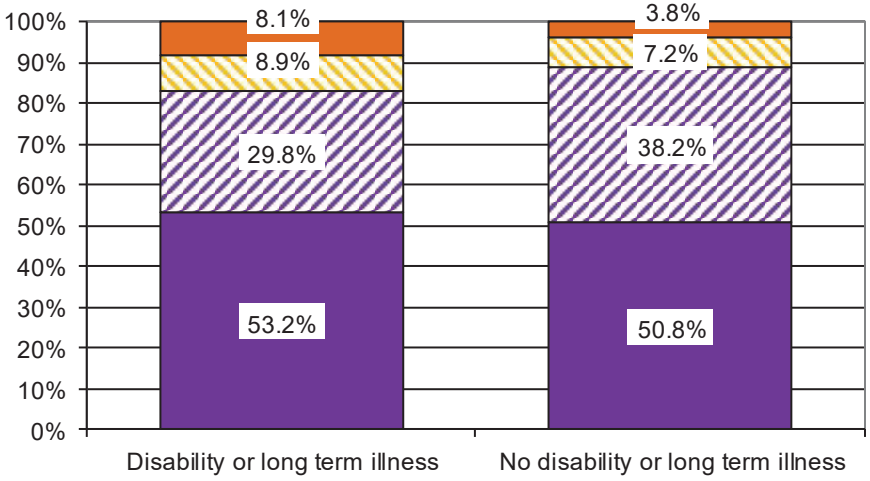
Opinion by housing tenure



Opinion by employment status



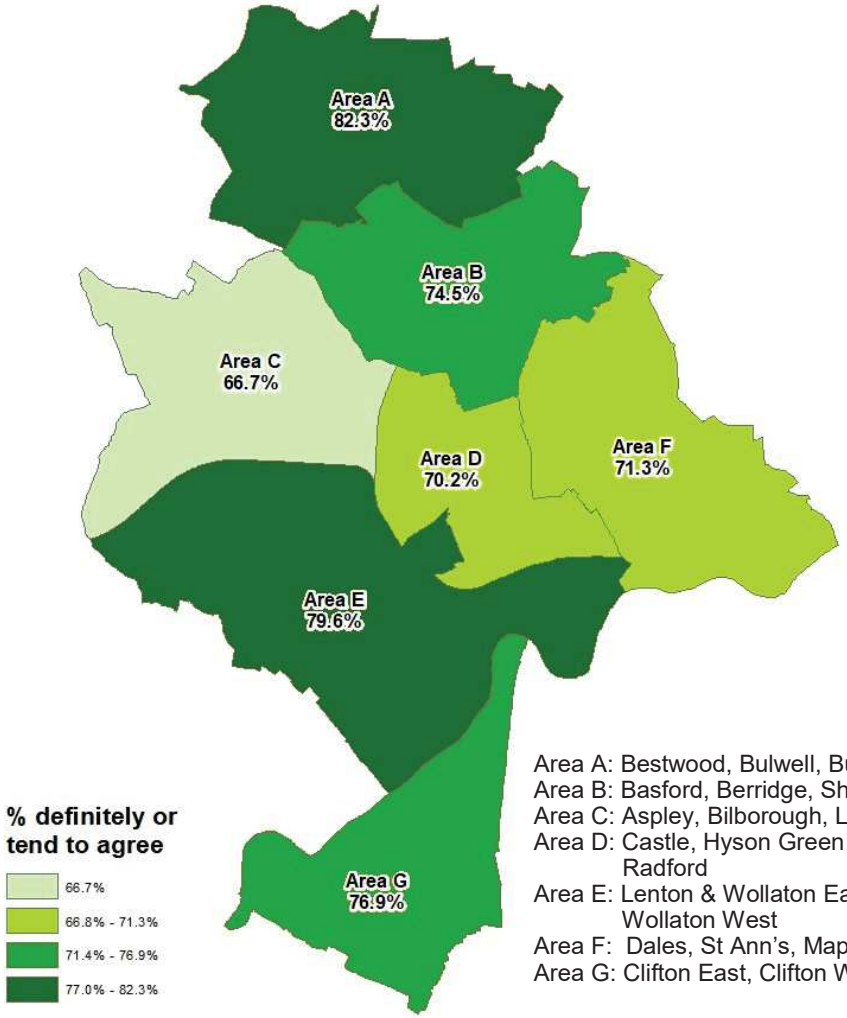
Opinion by disability or long term illness



7: Ability to rely on local groups

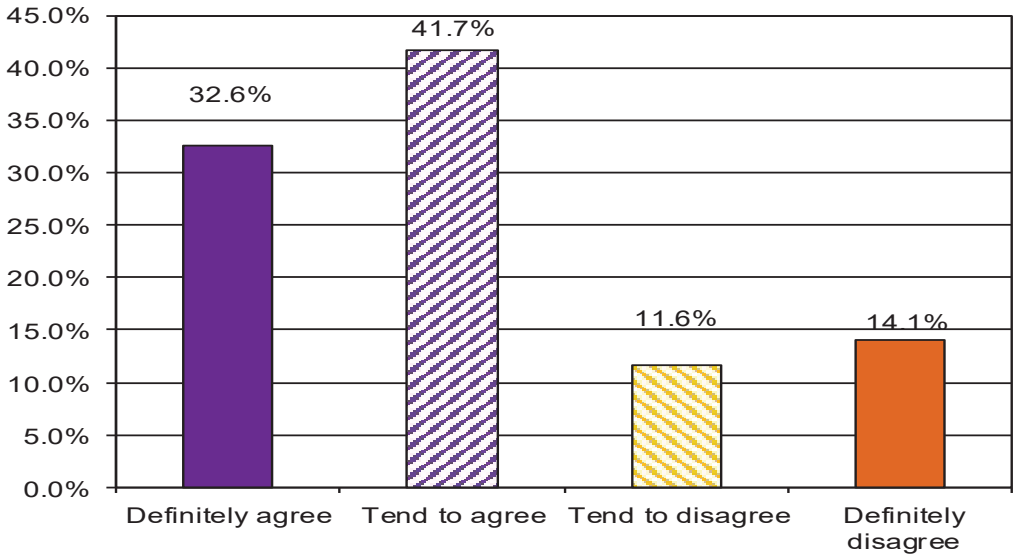
Headline: 74% of people agree they can rely on local groups for help

Percentage of respondents who definitely or tend to agree they can rely on local people (voluntary, faith groups etc) to provide help.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Ability to rely on local groups for help

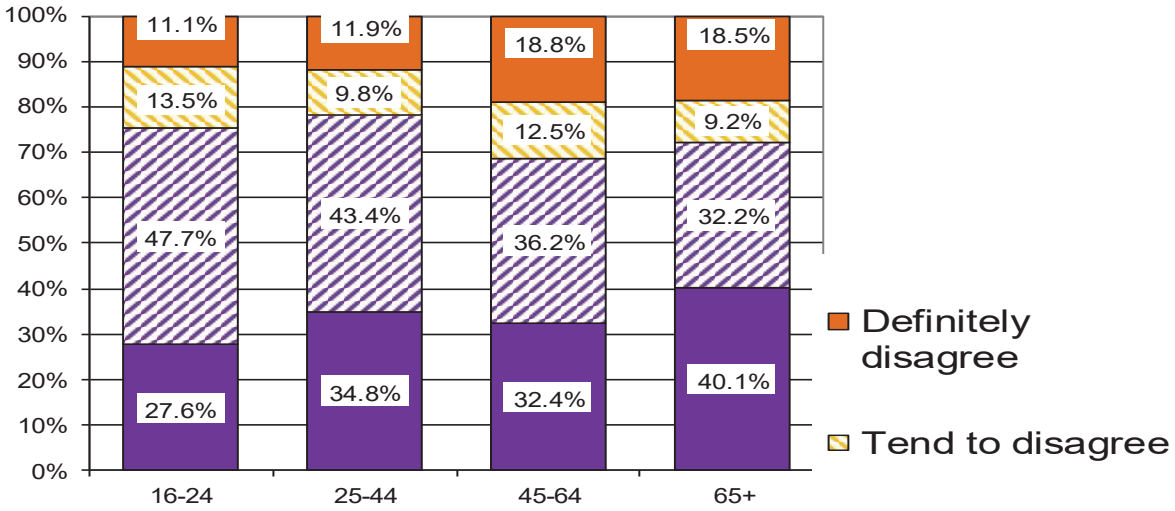


Based on 1,282 respondents in total excludes 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

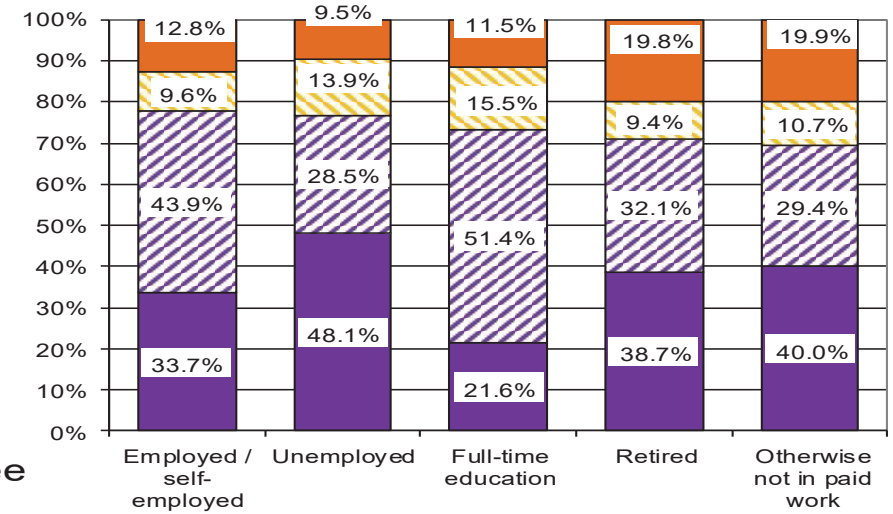
Key Points

- Area 7 has the highest proportion of respondents who agree they can rely on local groups for help.
- The highest proportions are amongst people in full time education.
- People aged 65 or over are least likely to agree.

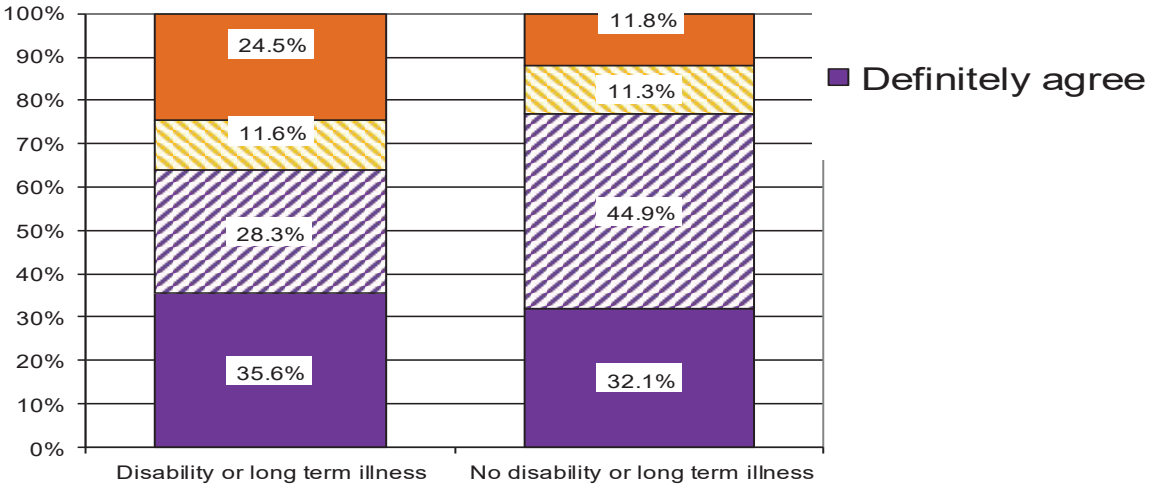
Opinion by age



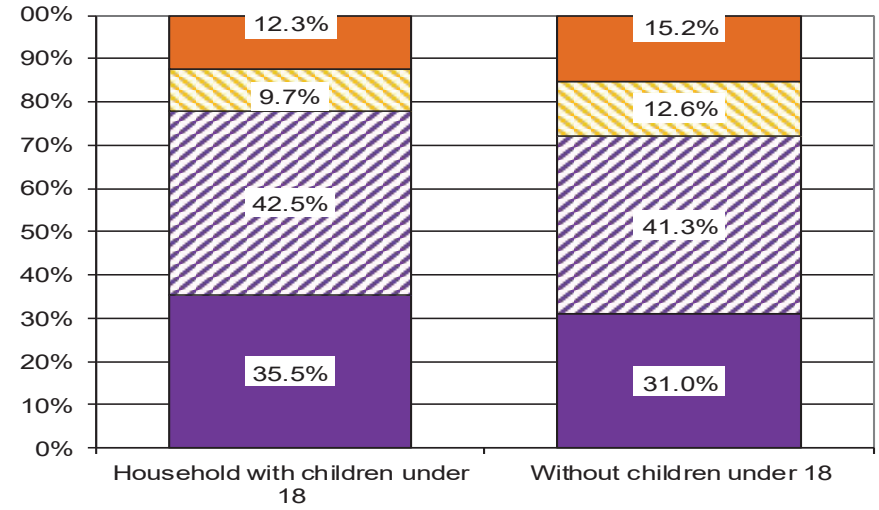
Opinion by employment status



Opinion by disability or long term illness



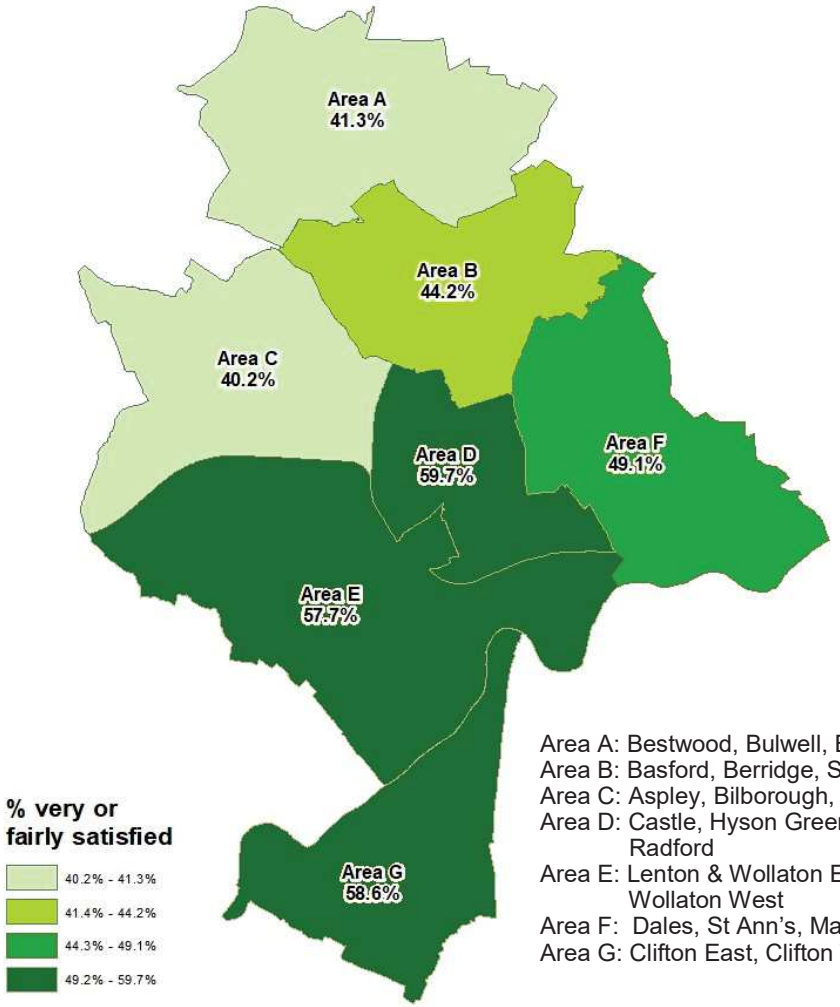
Opinion by children in household



8: Satisfaction with the range of events

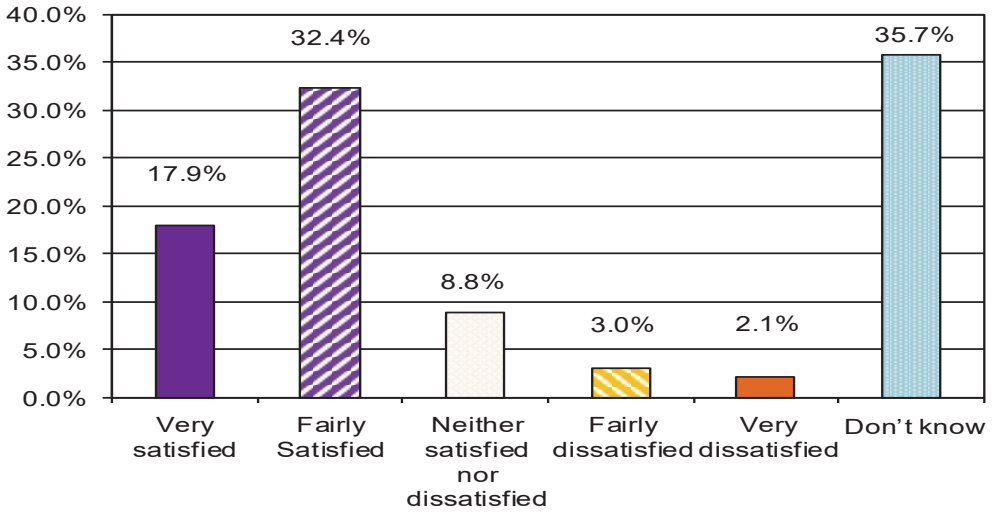
Headline: 50% of people are satisfied with the range of events in their local area

Percentage of respondents who are very or fairly satisfied with the range of events in their local area.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Satisfaction with range of local events

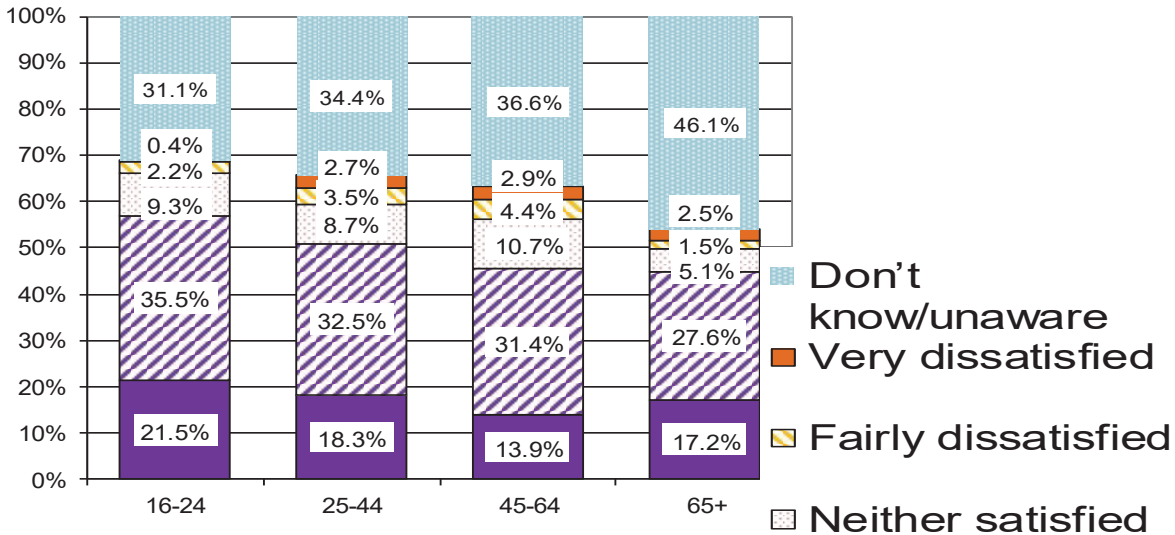


Based on 2,004 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

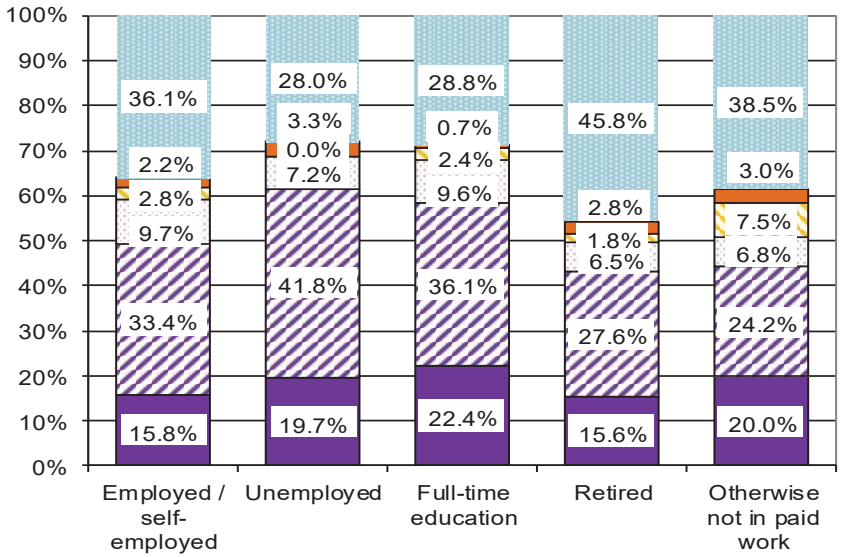
Key Points

- Respondents in Radford, Castle and Hyson Green & Arboretum are most satisfied with the range of local events, people in Aspley, Bilborough and Leen Valley are least satisfied. Overall, 46% of respondents have no opinion or were unaware of any local events.
- People who are unemployed or in full time education are the most satisfied with the range of events.
- People who retired are the least satisfied with the range or events and are most likely to have no opinion or to be unaware of local events.

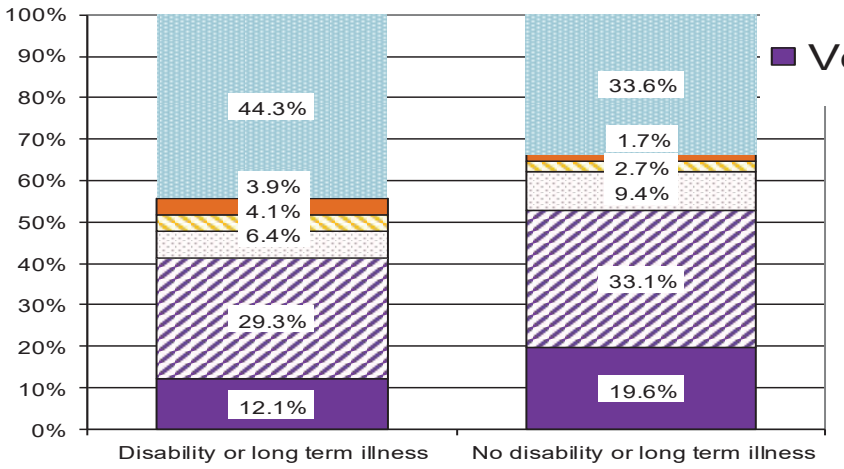
Opinion by age



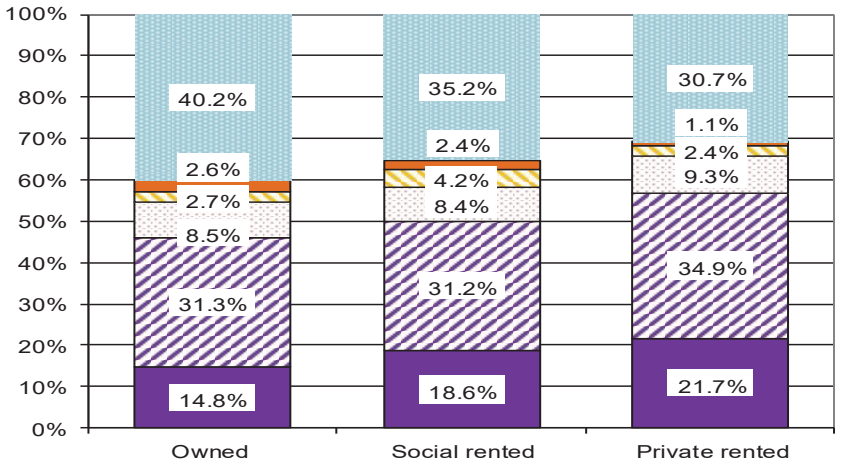
Opinion by employment status



Opinion by disability or long term illness



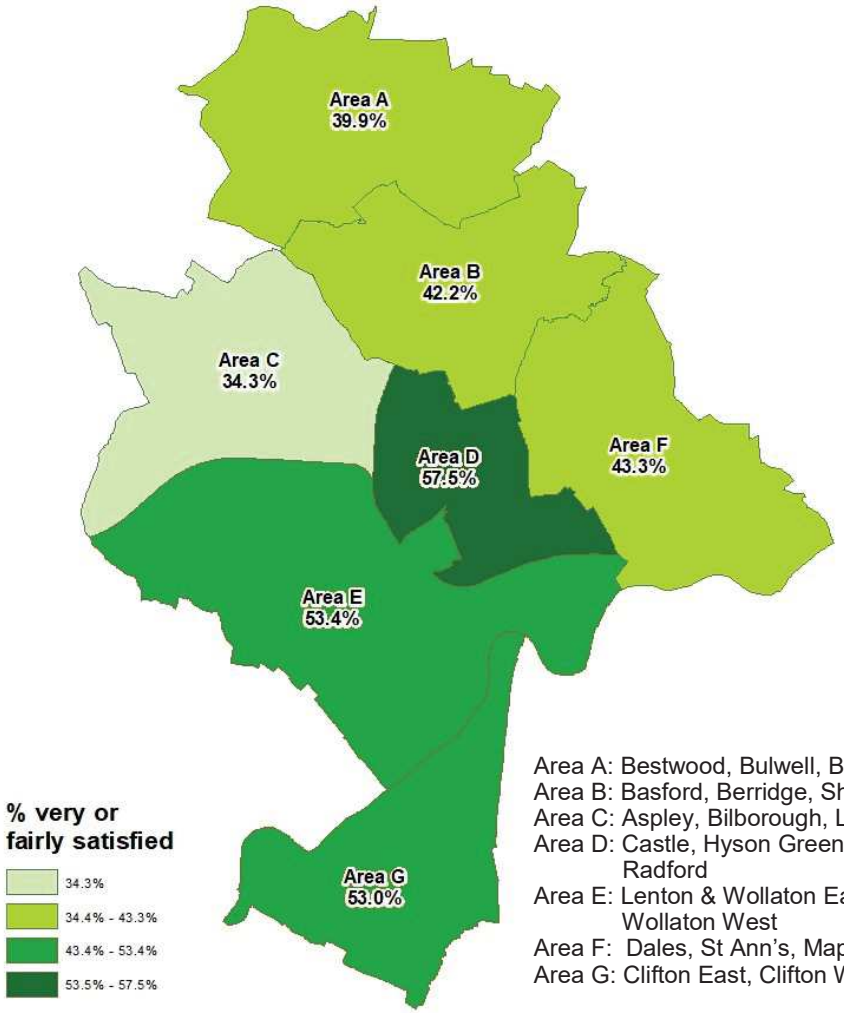
Opinion by housing tenure



9: Satisfaction with the quality of events

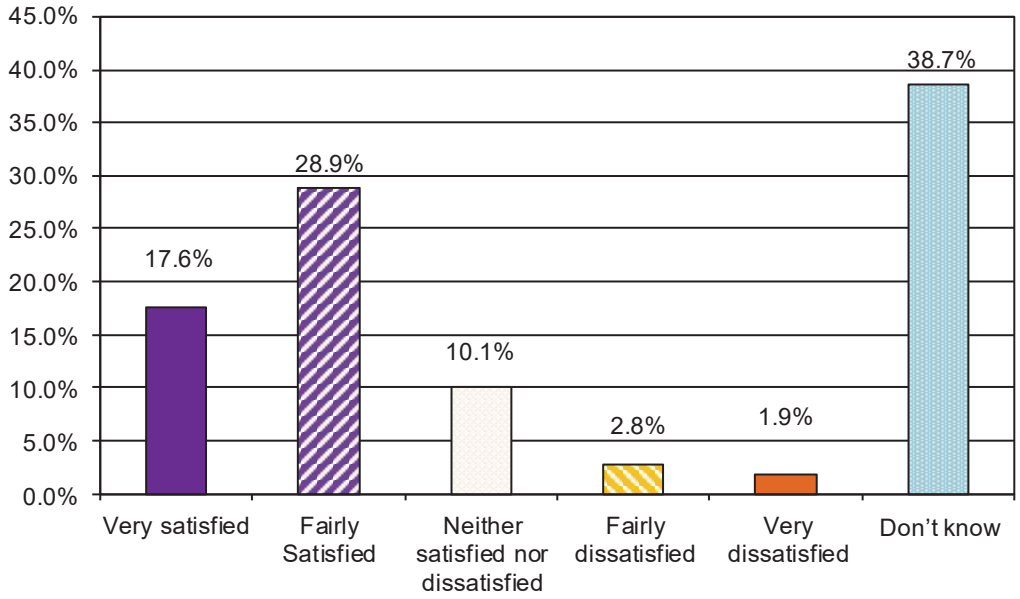
Headline: 47% of people are satisfied with the quality of events in their local area

Percentage of respondents who are very or fairly satisfied with the quality of events in their local area



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Satisfaction with quality of local events

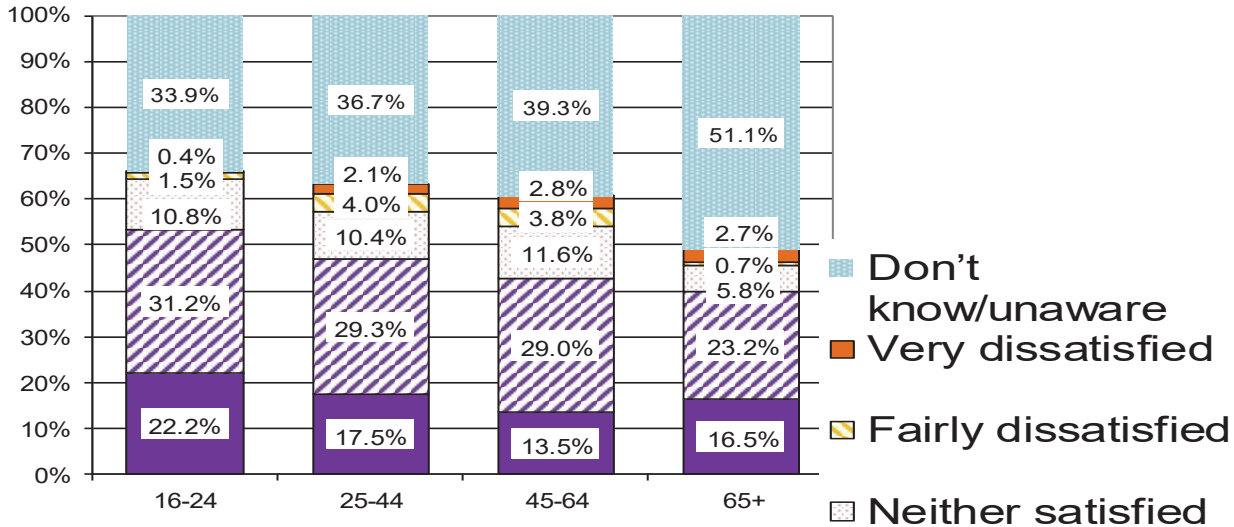


Based on 2,004 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

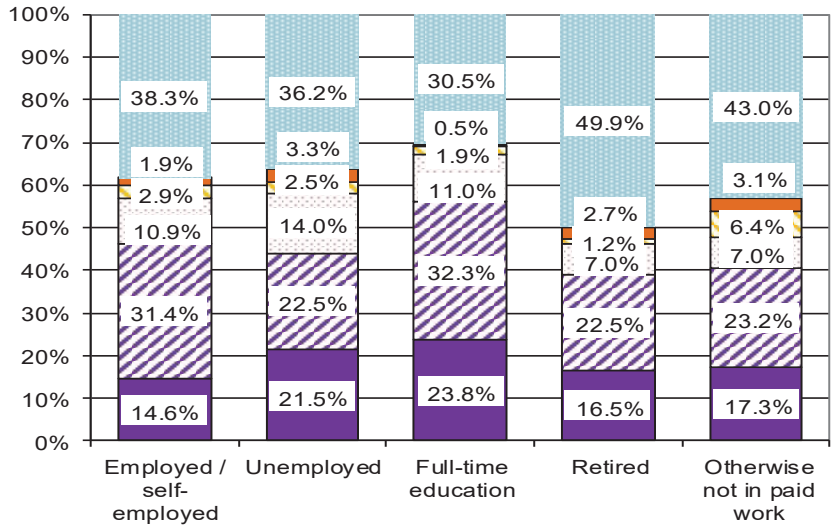
Key Points

- Respondents in Radford, Castle and Hyson Green & Arboretum are the most satisfied with the quality of local events, people in Aspley, Bilborough and Leen Valley are the least satisfied
- People who are in full time education are the most satisfied with the quality of events.
- People with a disability or long term illness are the least satisfied, while those who are aged 65 or over are most likely to have no opinion or to be unaware of any local events.

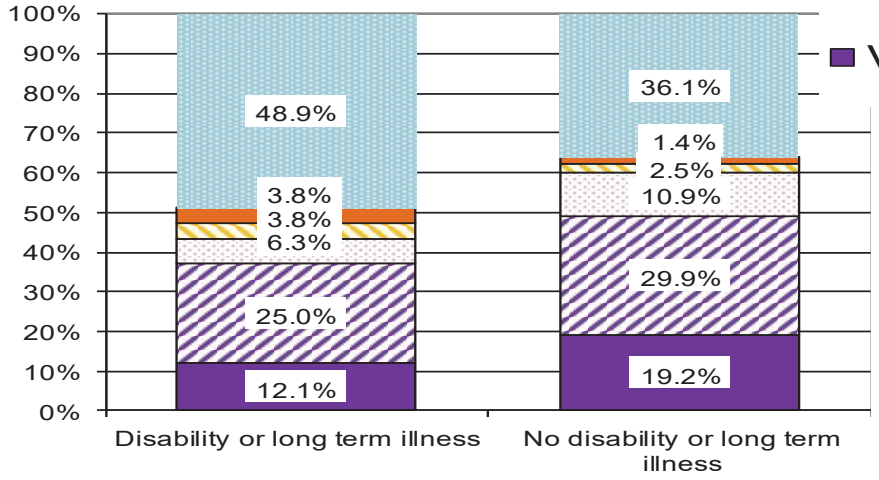
Opinion by age



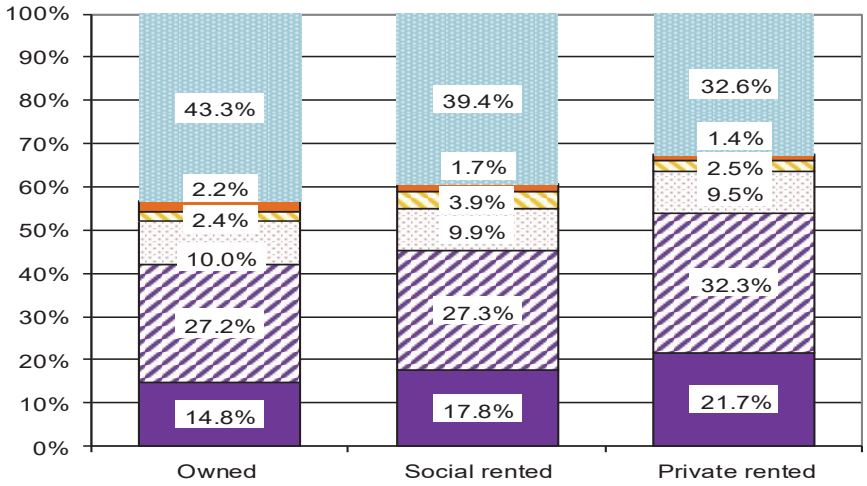
Opinion by employment status



Opinion by disability or long term illness



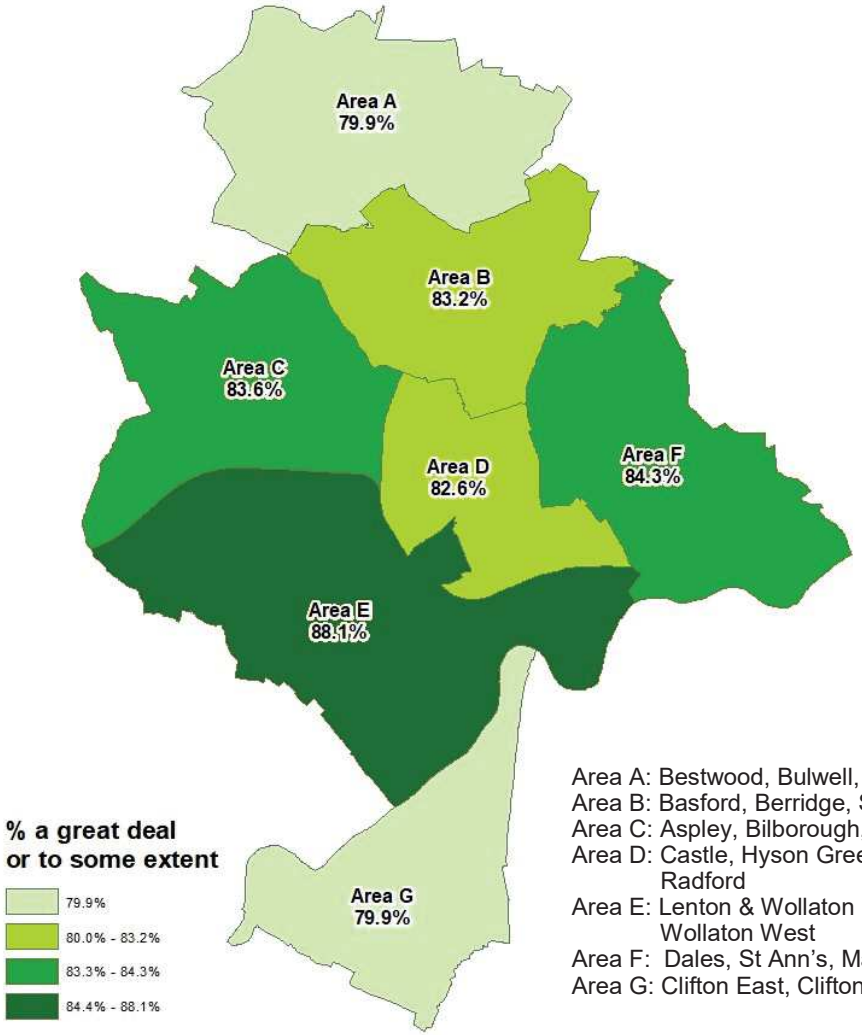
Opinion by housing tenure



10: Fair treatment

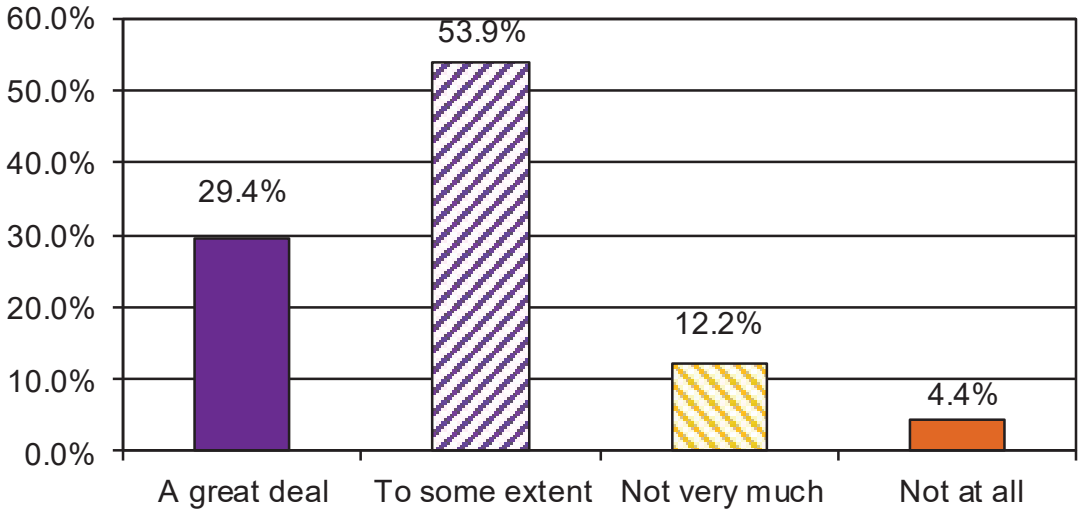
Headline: 82% think that the Council treats them fairly

Percentage of respondents who think that the Council treats them fairly a great deal or to some extent.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

The Council treats you fairly

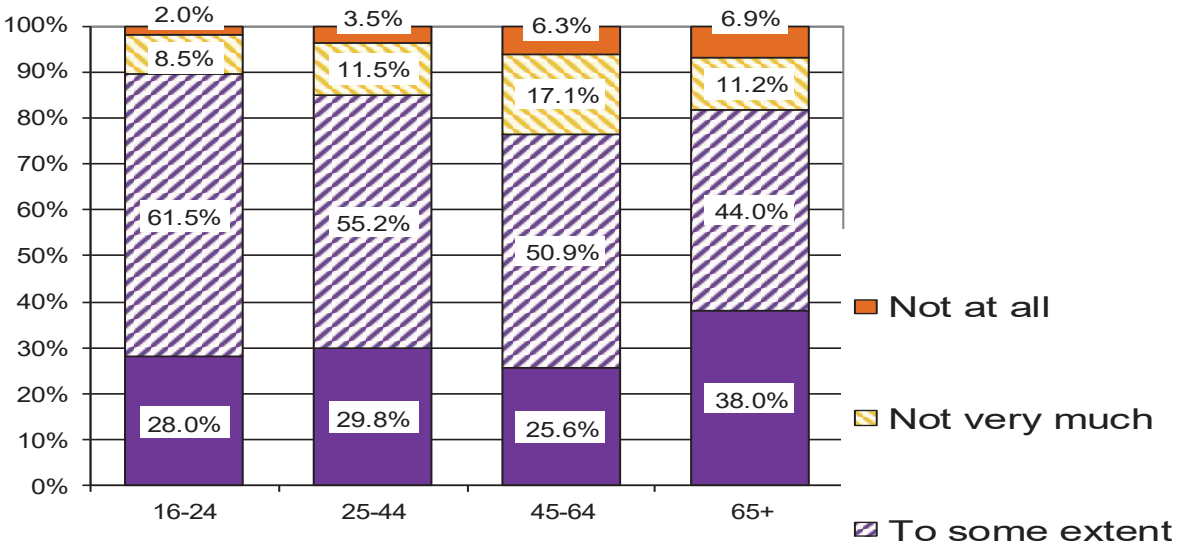


Based on 1,724 respondents in total excludes 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

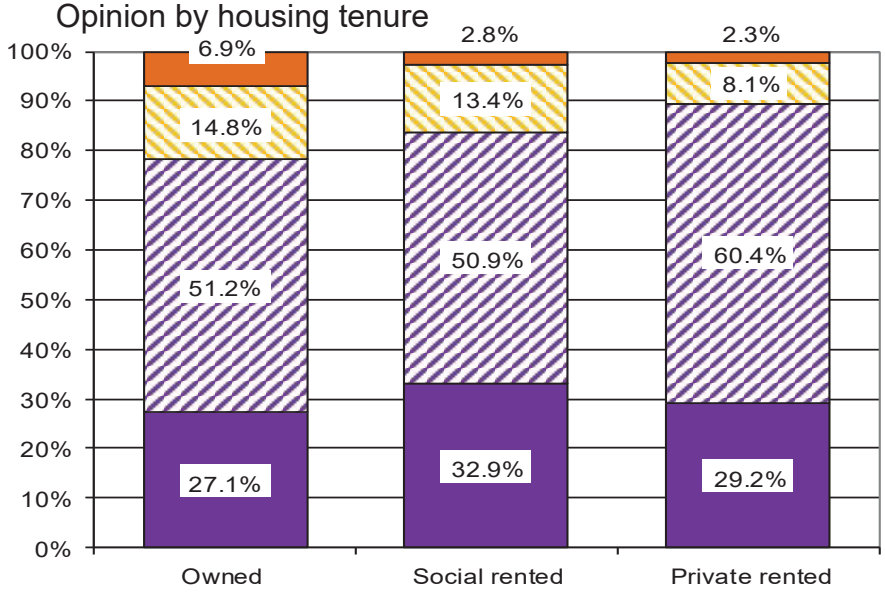
Key Points

- The Lenton & Wollaton East, Meadows and Wollaton West area has the highest percentage of respondents who think they are treated fairly by the Council.
- People in full time education are most likely to agree.
- People aged 45-64, those 'otherwise not in paid work' and people who have a disability or long term illness are least likely to agree.

Opinion by age



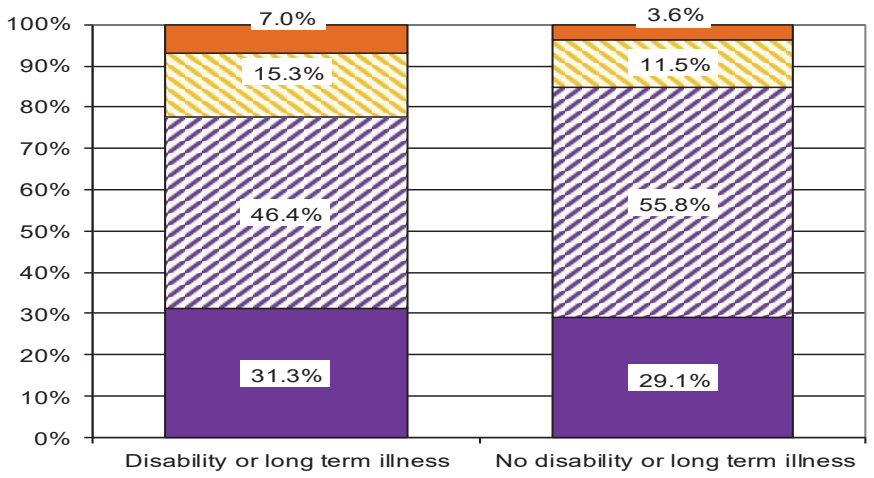
Opinion by housing tenure



Opinion by employment status



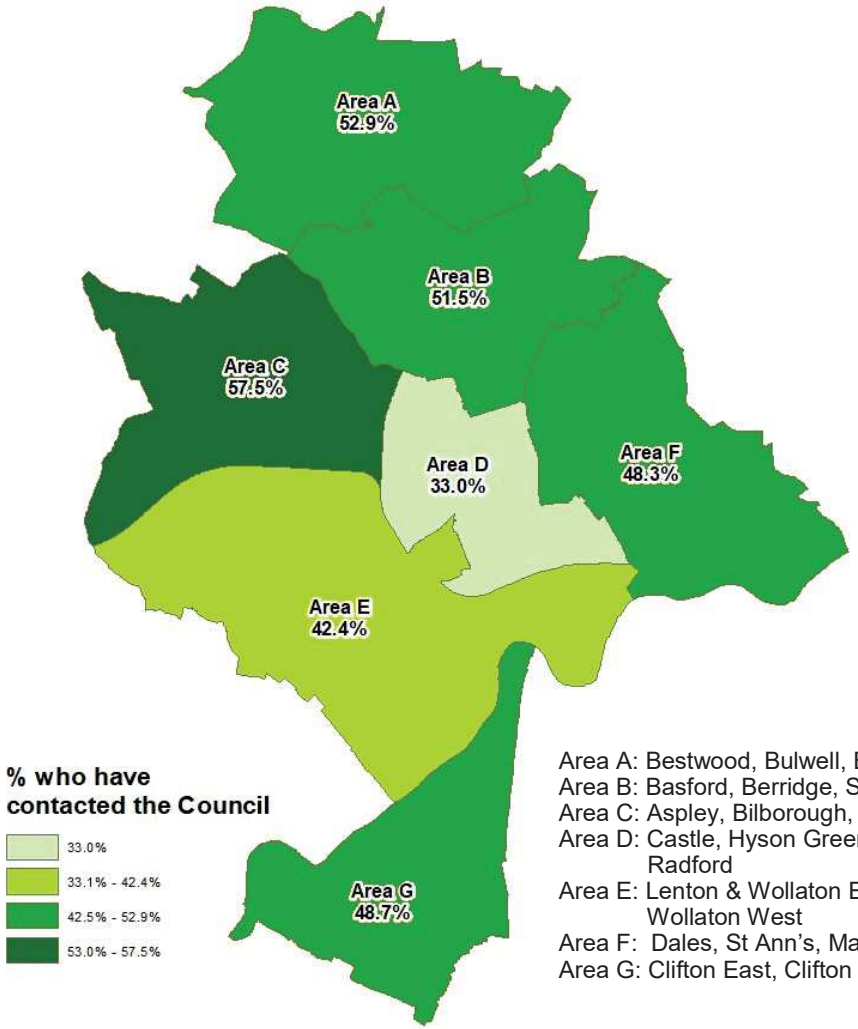
Opinion by disability or long term illness



11 : Contacting the Council

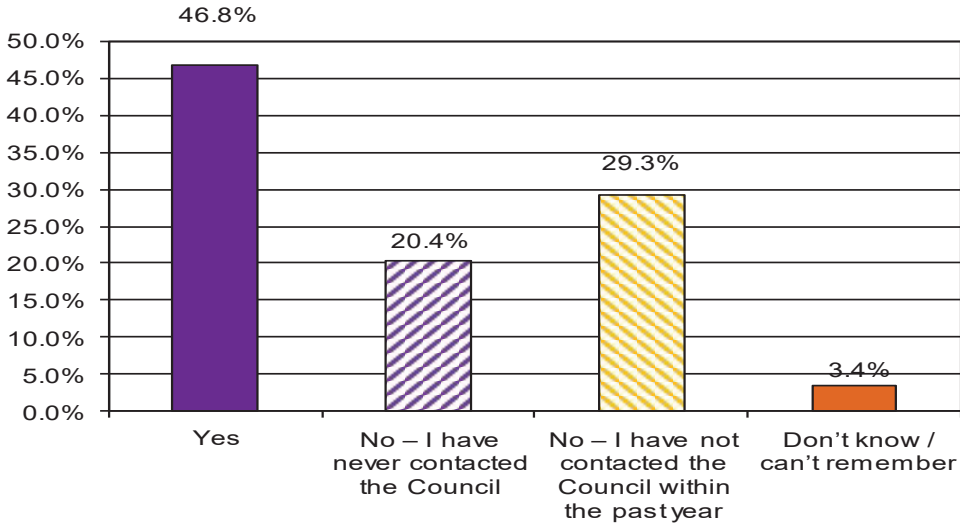
Headline: 47% have contacted the Council

Percentage of respondents who have contacted the Council in the last year

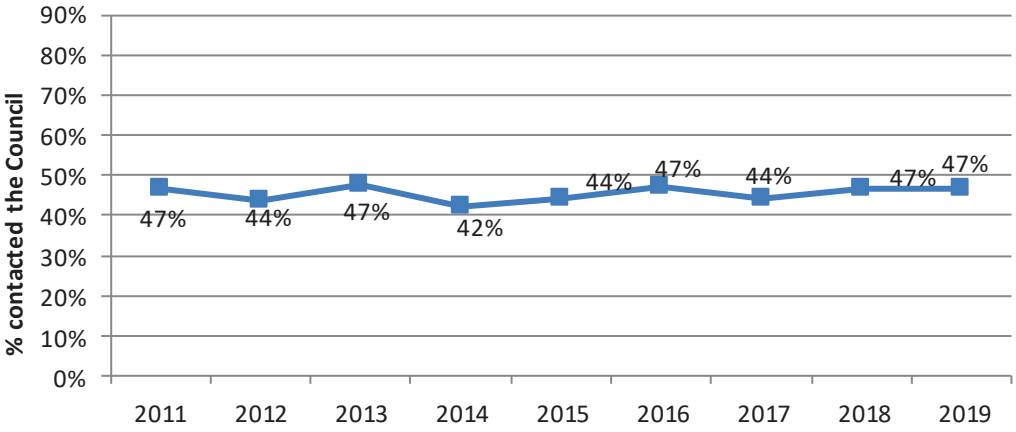


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Have people contacted the Council in the last year.



City Change over time.

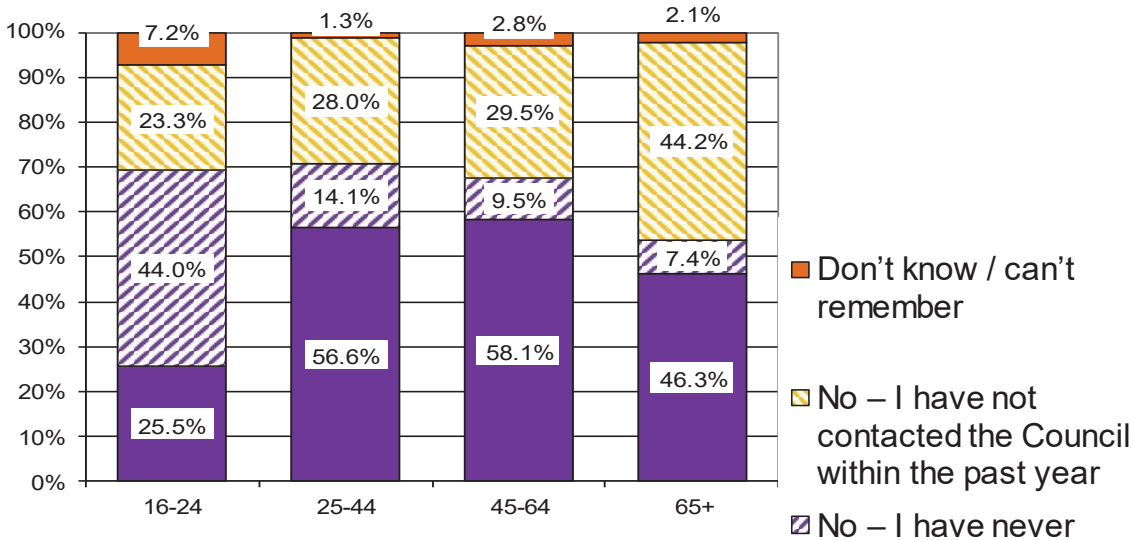


Based on 2,005 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

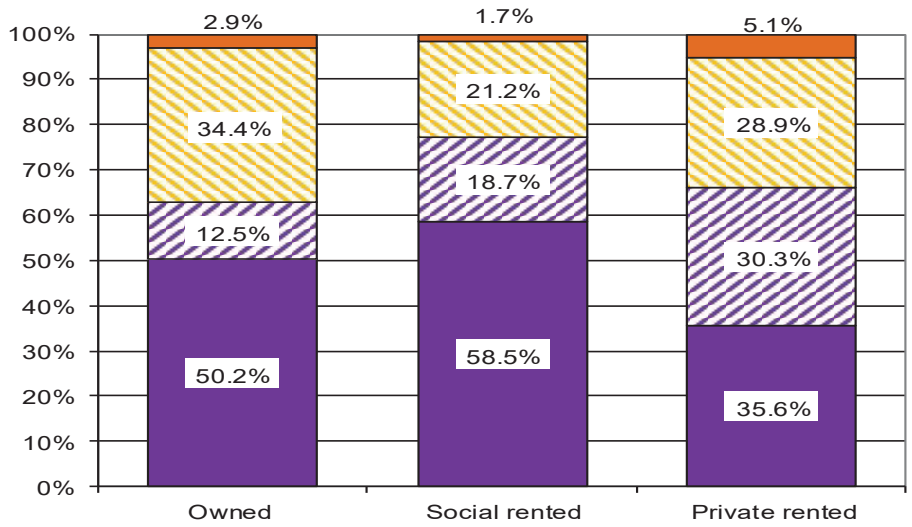
Key Points

- The Aspley, Bilborough and Leen Valley area has the largest proportion of respondents who contacted the Council,
- People in Social rented housing and those unemployed or 'otherwise not in paid work' are most likely to contact the Council.
- People in full time education are least likely to contact the Council.

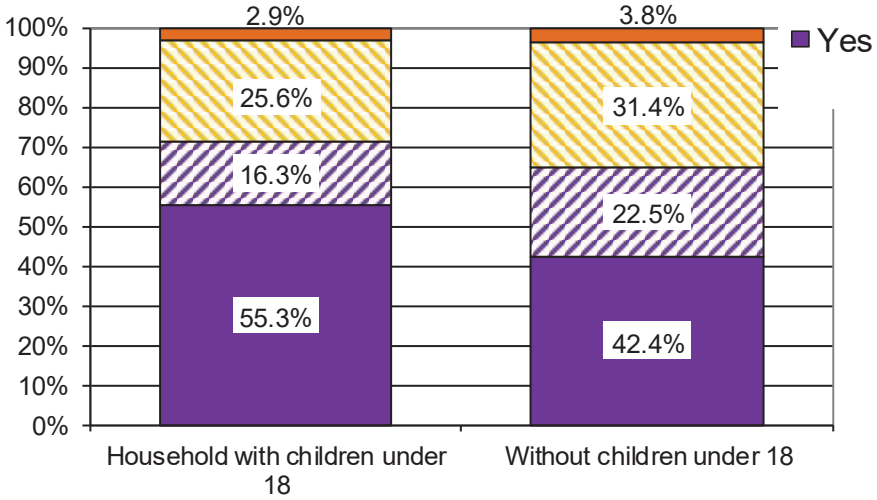
Contact by age



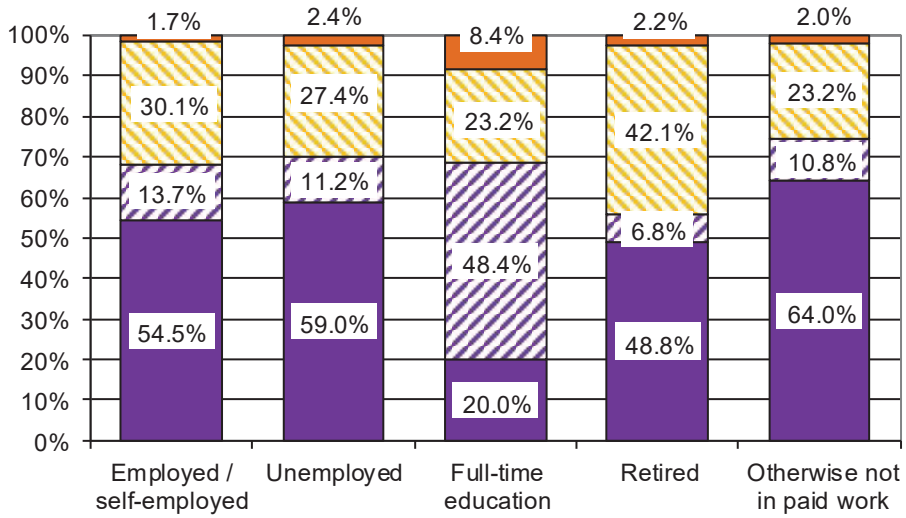
Contact by housing tenure



Contact by children in household

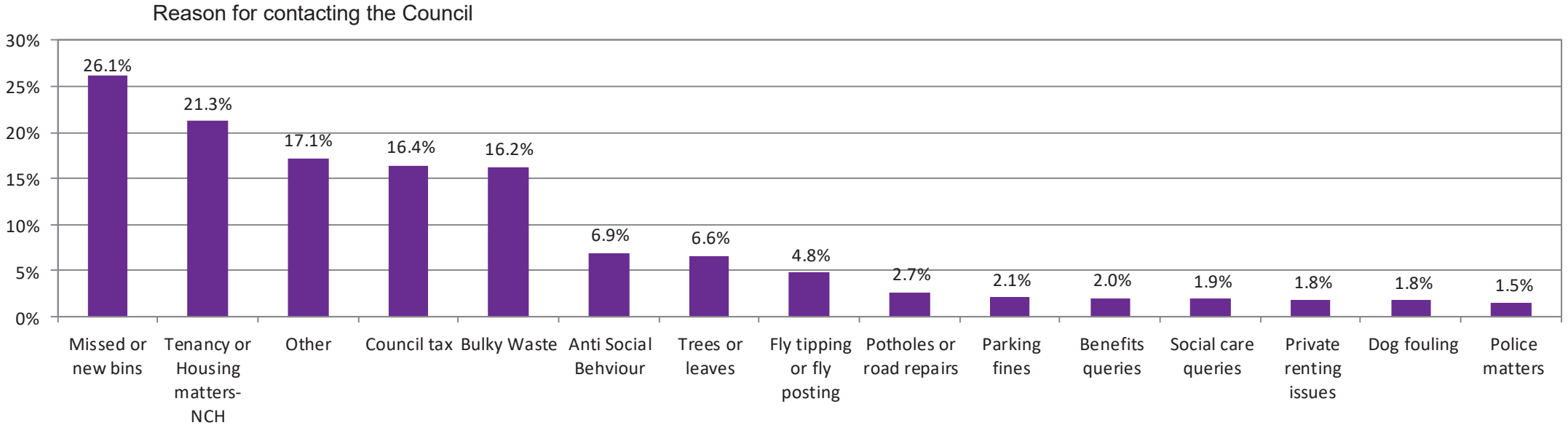


Contact by employment status



12: Reason for contacting the Council

Headline: 26% of queries from people who contacted the Council related to bins



Reason for contacting the Council by area

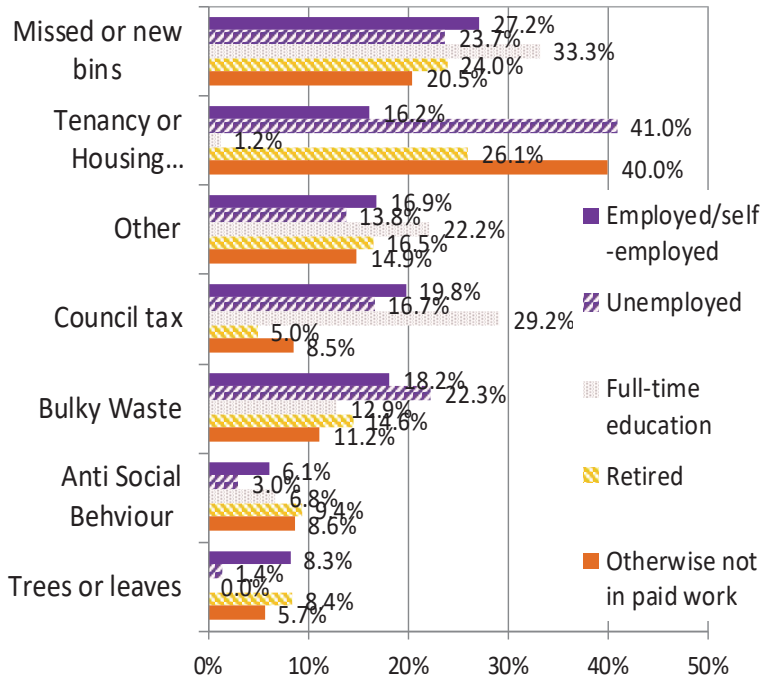
	Missed or new bins	Tenancy or Housing - NCH	Other	Council tax	Bulky Waste	Anti Social Behaviour	Trees or leaves	Fly tipping or fly posting	Potholes or road repairs	Parking fines	Benefits queries	Social care queries	Private renting issues	Dog fouling	Police matters	DWP queries
Aspley, Bilborough and Leen Valley	23.7%	37.3%	19.7%	10.5%	9.4%	6.6%	6.1%	4.5%	2.2%	0.9%	0.8%	2.3%	0.0%	2.1%	0.4%	0.2%
Basford, Berridge and Sherwood	31.6%	12.4%	11.9%	18.1%	16.8%	6.6%	7.9%	9.1%	2.1%	3.9%	3.7%	1.6%	3.4%	3.4%	5.8%	0.5%
Bestwood, Bulwell and Bulwell Forest	23.4%	29.4%	16.6%	7.6%	18.6%	6.8%	8.1%	2.5%	3.5%	0.0%	1.5%	2.1%	1.4%	2.2%	0.0%	0.0%
Castle, Hyson Green and Arboretum and Radford	39.3%	9.5%	13.0%	24.4%	12.7%	7.6%	2.1%	2.2%	1.5%	0.7%	1.7%	1.3%	3.4%	0.0%	0.7%	0.0%
Clifton East and Clifton West	12.4%	22.1%	25.5%	16.6%	14.8%	7.7%	8.8%	3.2%	5.0%	2.9%	1.4%	3.2%	3.4%	4.1%	0.0%	2.2%
Dales, St Ann's and Mapperley	22.7%	21.0%	18.6%	20.6%	18.2%	7.6%	8.2%	6.4%	0.3%	4.3%	3.5%	2.0%	0.5%	0.0%	1.0%	0.0%
Lenton and Wollaton East, Meadows and Wollaton West	26.3%	16.0%	17.7%	17.6%	21.5%	5.7%	4.8%	3.6%	5.4%	1.6%	0.9%	1.4%	1.5%	1.3%	1.5%	1.1%
TOTAL	26.1%	21.3%	17.1%	16.4%	16.2%	6.9%	6.6%	4.8%	2.7%	2.1%	2.0%	1.9%	1.8%	1.8%	1.5%	0.5%
Ranking	Highest ranked	Rank 2 to 5														

Based on 936 respondents to this question who contacted the Council. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

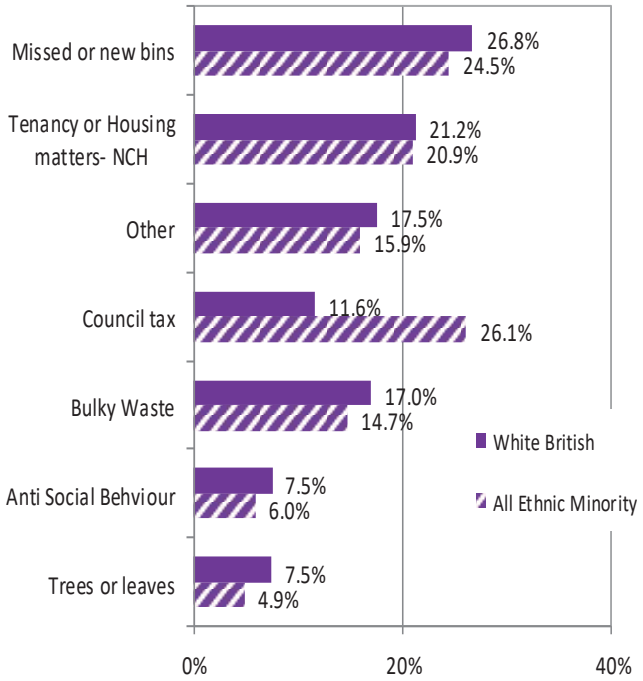
Key Points

- Queries about bins (26%) and housing repairs and tenancy matters relating to Nottingham homes (21%) were the most common reasons for contacting the Council.
- There was considerable variation by housing tenure. 61% of social rented tenants contacted the Council about tenancy and housing matters. Council Tax queries were the most common reason for private rented tenants and queries around bins and bulky waste collections were most common for home owners.
- 26% of people from BME groups who contacted the Council had queries about Council Tax compared to just 12% of the White British ethnic group.
- Queries about bulky waste disposal were the fifth most common reason for contacting the Council.

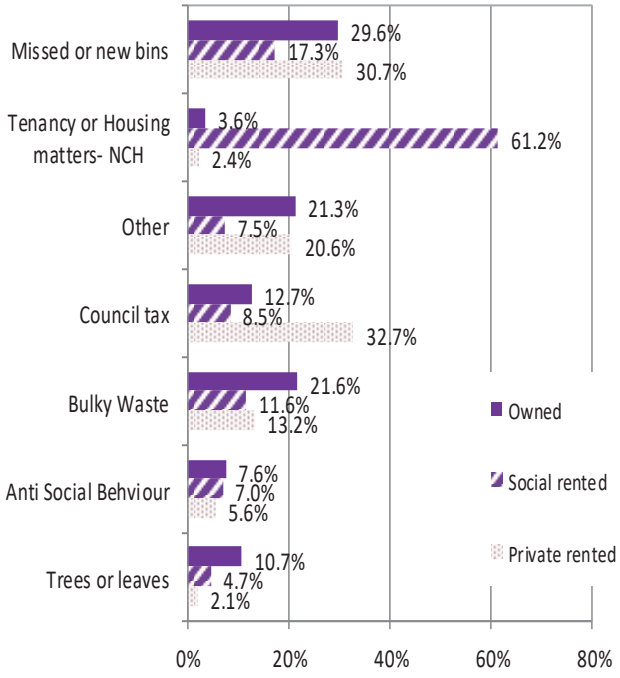
Main reasons by employment status



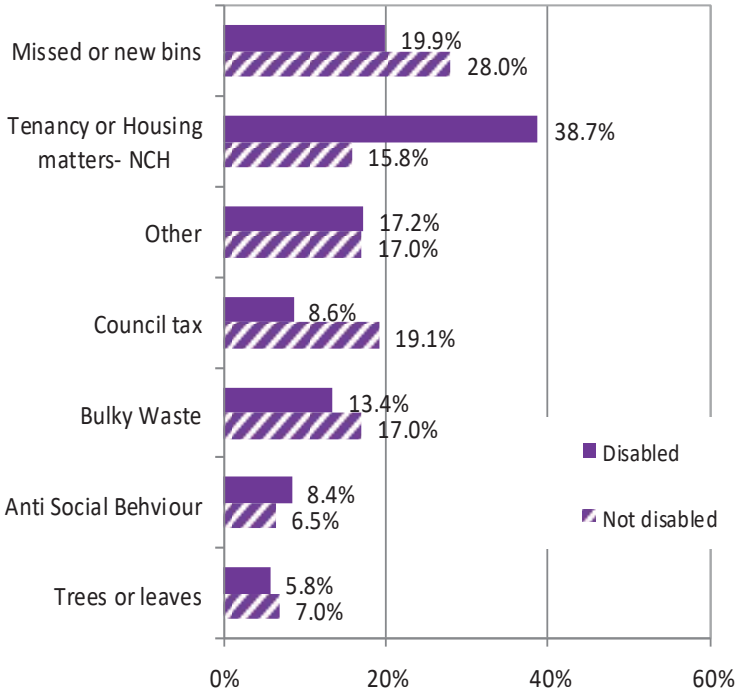
Main reasons by age



Main reasons by housing tenure



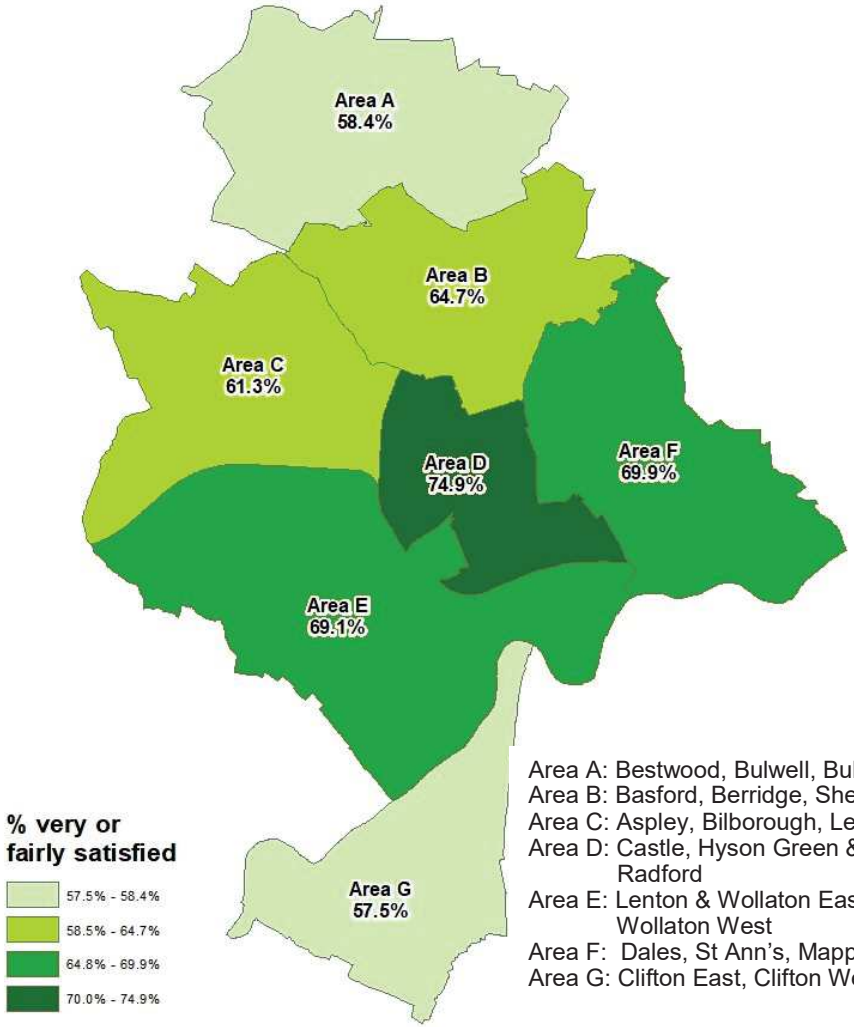
Main reasons by disability or long term illness



13: Satisfaction with handling of a query

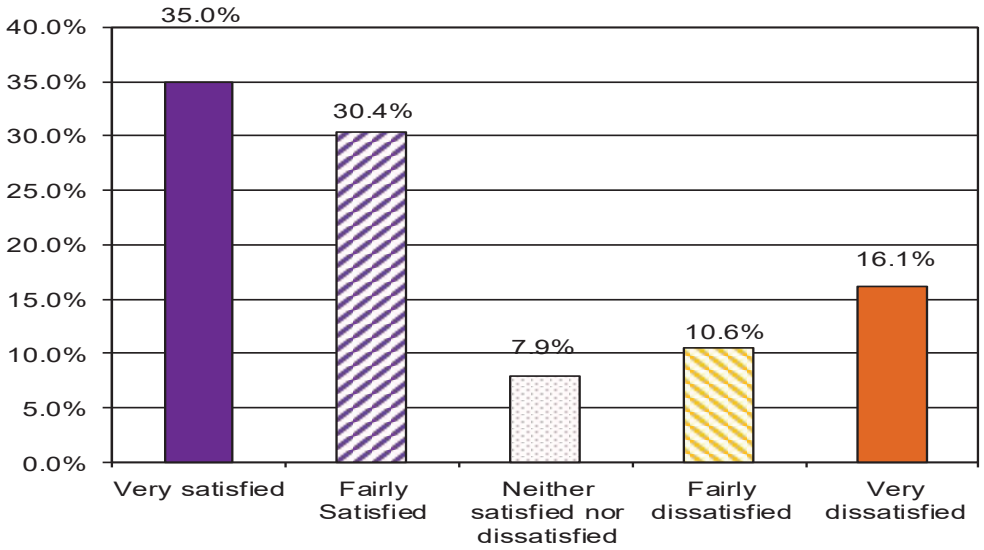
Headline: 65% satisfied with the handling of their query

Percentage of respondents who are very or fairly satisfied with how the Council handled their last enquiry

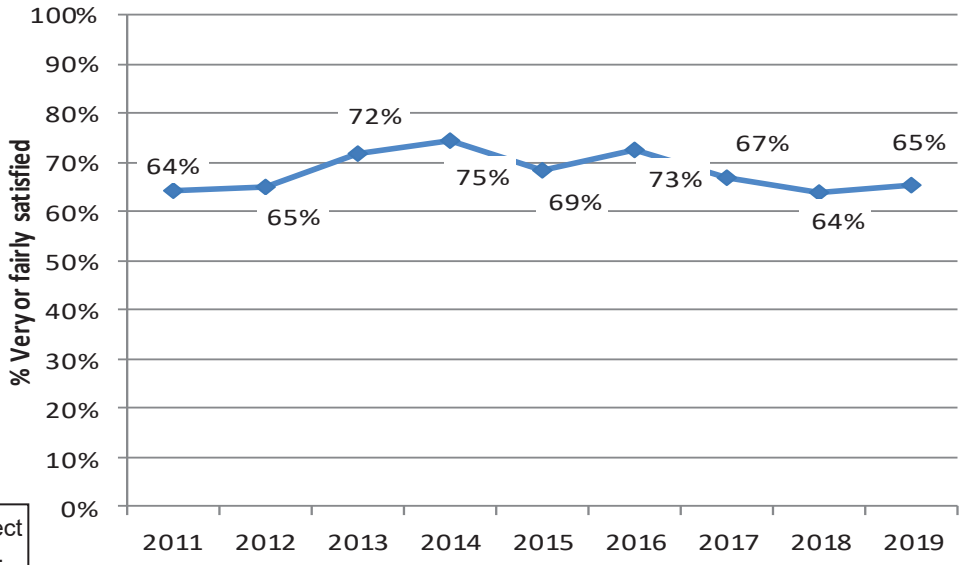


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Satisfaction with Council's handling of a query



City Change over time



Based on 933 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

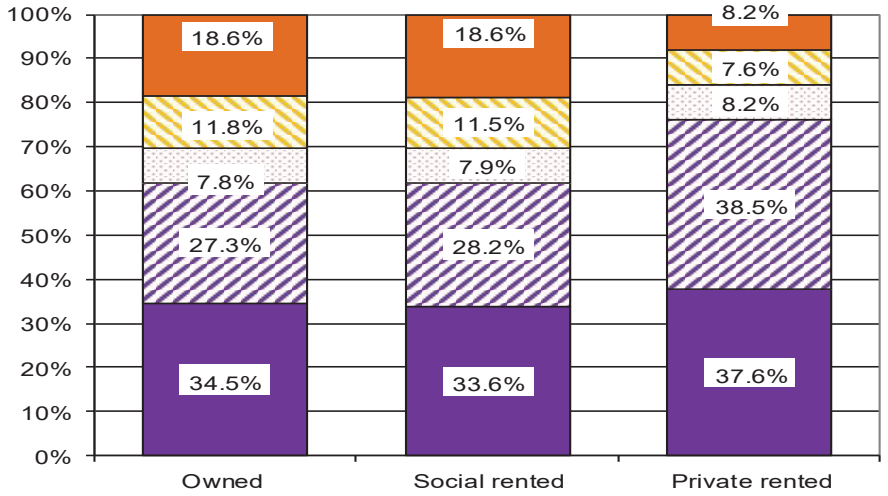
Key Points

- Satisfaction is highest in Radford, Castle and Hyson Green & Arboretum.
- People in full time education are most likely to be satisfied with how their query was handled.
- People who are 'otherwise not in paid work' are least likely to be satisfied.

Satisfaction by economic activity



Satisfaction by housing tenure



Very dissatisfied

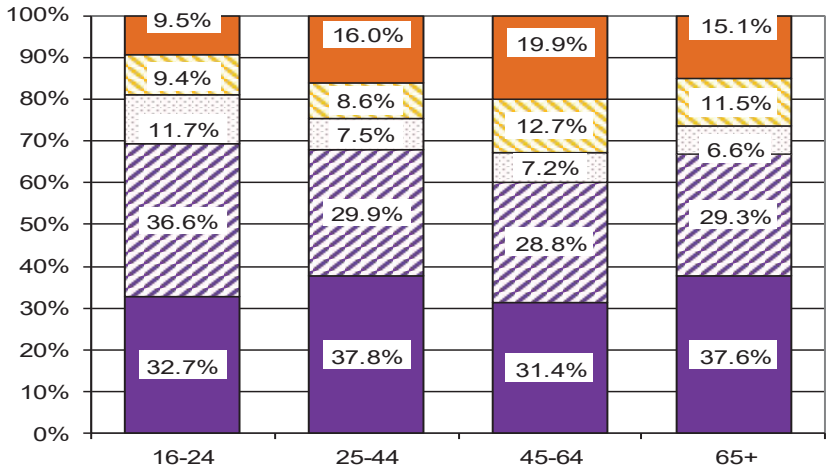
Fairly dissatisfied

Neither satisfied nor dissatisfied

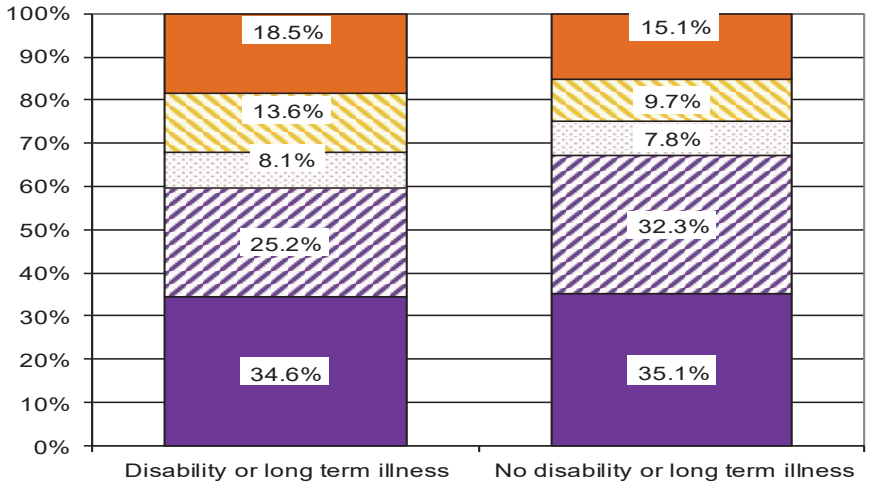
Fairly Satisfied

Very satisfied

Satisfaction by age



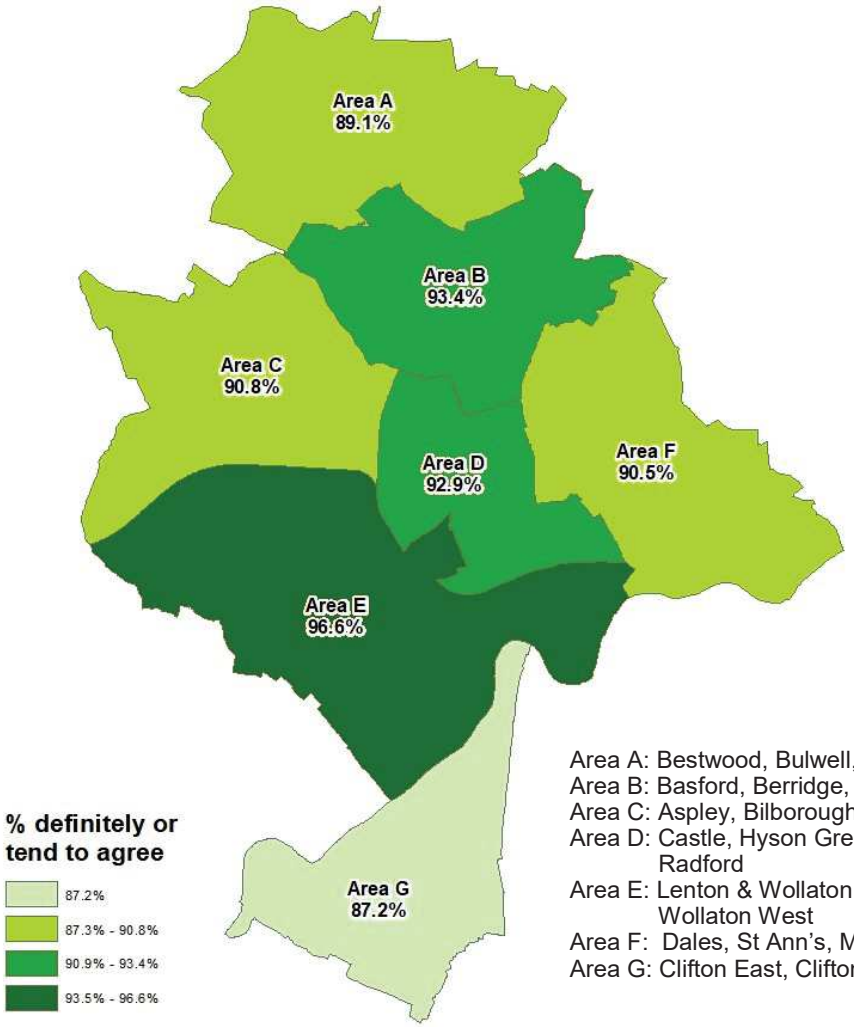
Satisfaction by disability or long term illness



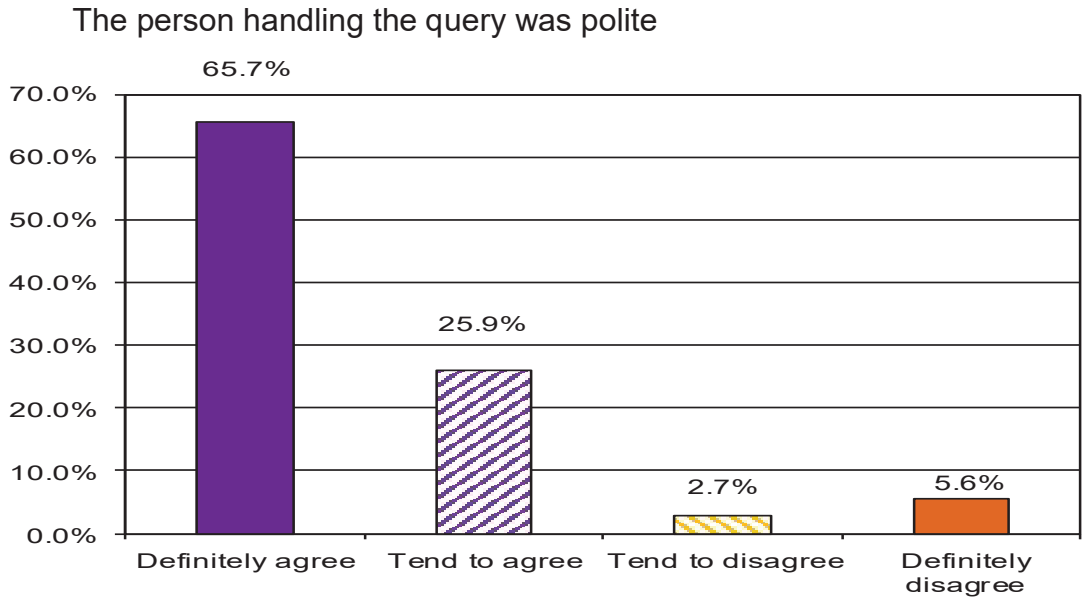
14: Politeness of person handling a query

Headline: 93% agree the person handling their query was polite

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council was polite.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

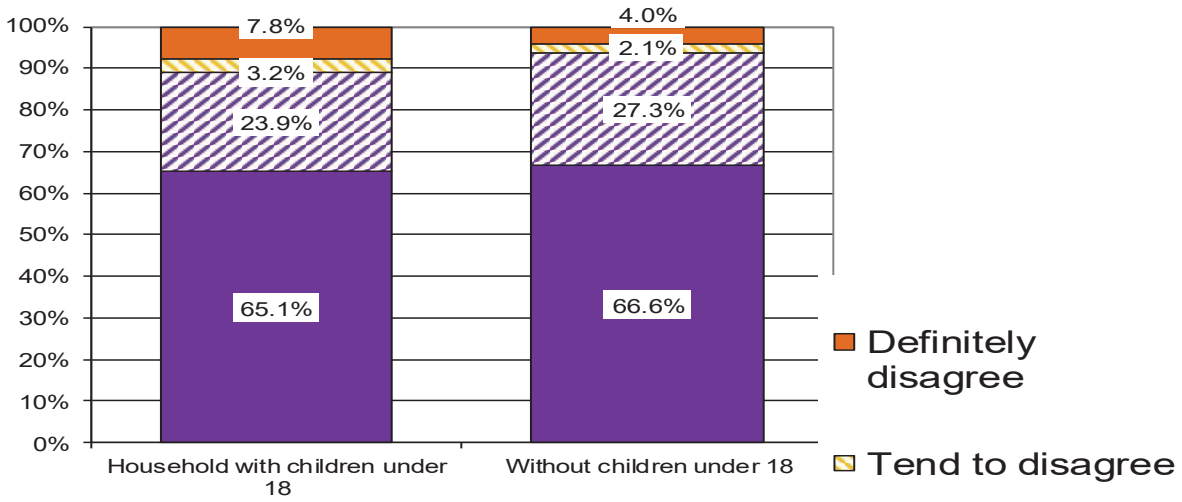


Based on 779 respondents who had contacted the Council in the last year., excluding 'don't know as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

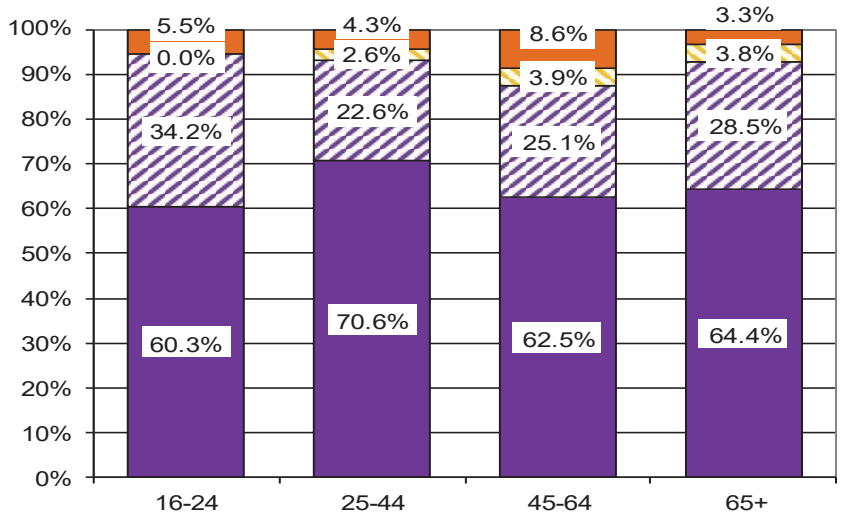
Key Points

- In Wollaton West, Meadows and Lenton &Wollaton East, 97% of people said the person answering their query was polite
- The highest levels of agreement are from people in private rented accommodation. The only groups where agreement was below 90% were people aged 45 to 64 and people 'otherwise not in paid work'.

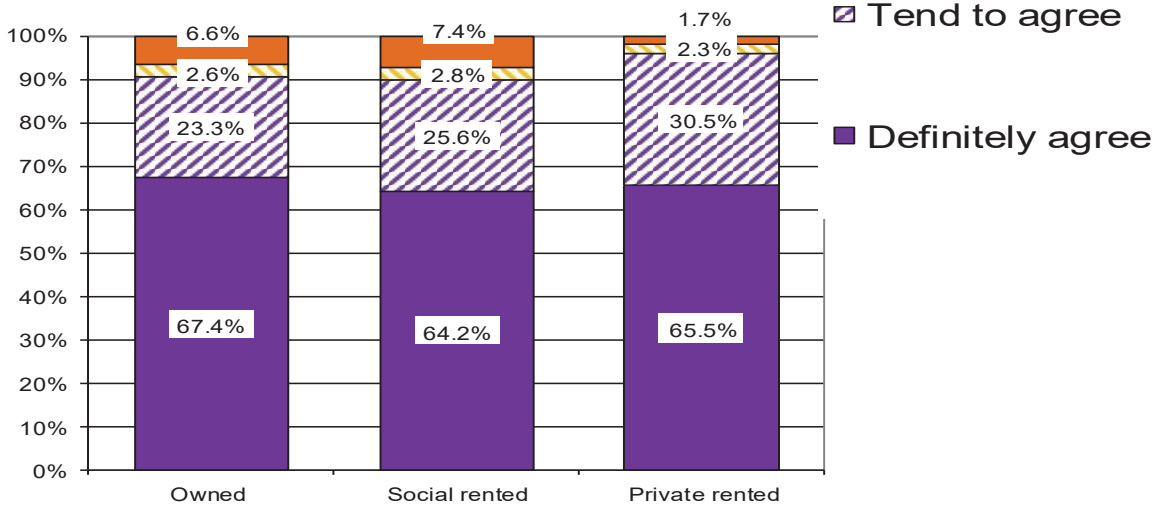
Opinion by children in household



Opinion by age



Opinion by tenure



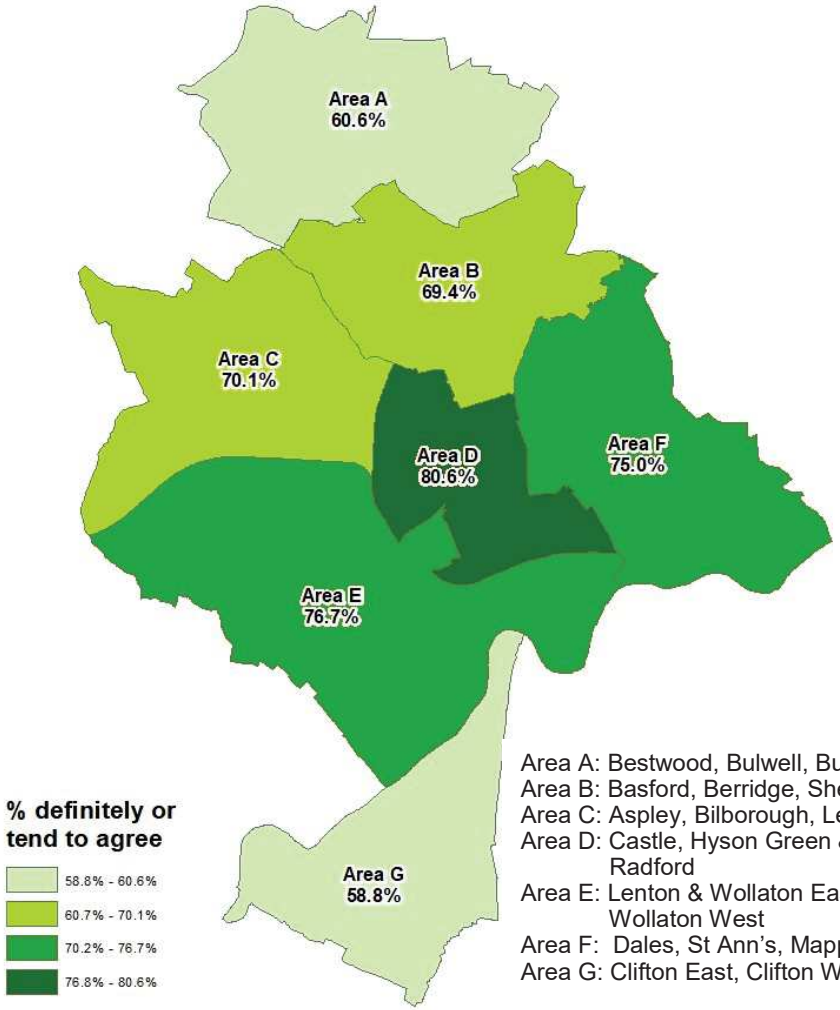
Opinion by employment status



15: Delivery of promises relating to a query

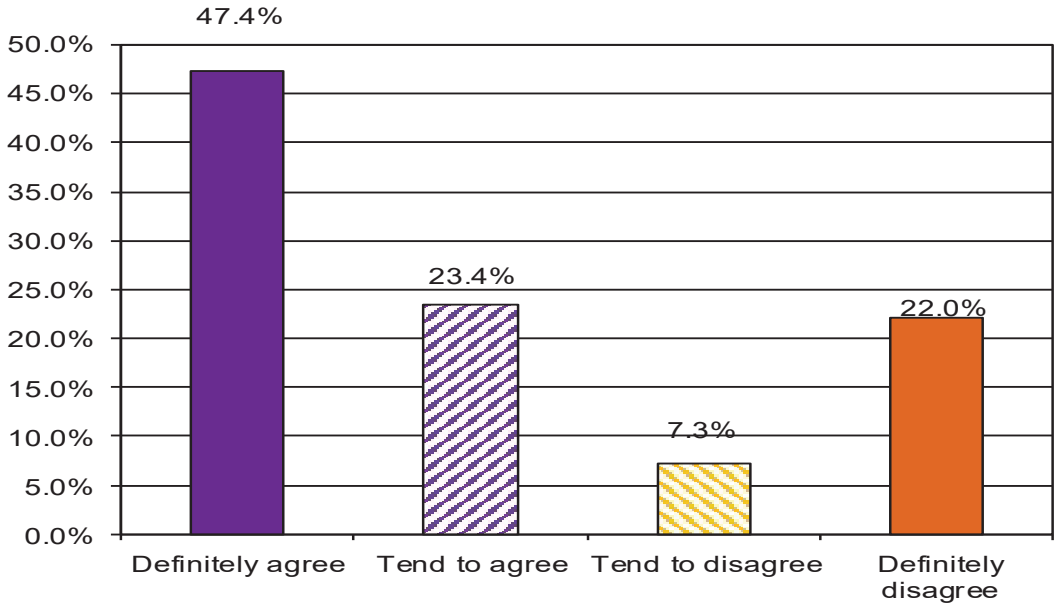
Headline: 71% agree the person handling their query delivered what they promised

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council delivered what they promised.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

The person handling a query delivered what they promised

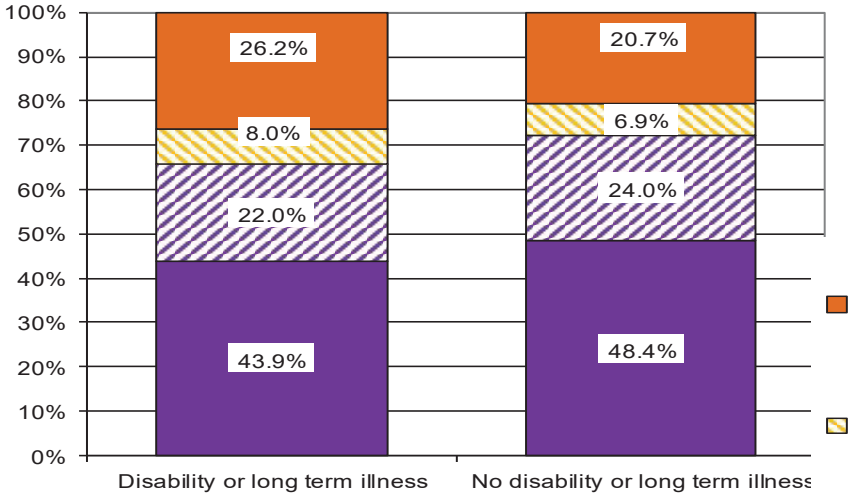


Based on 831 respondents who had contacted the Council in the last year excluding don't know as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

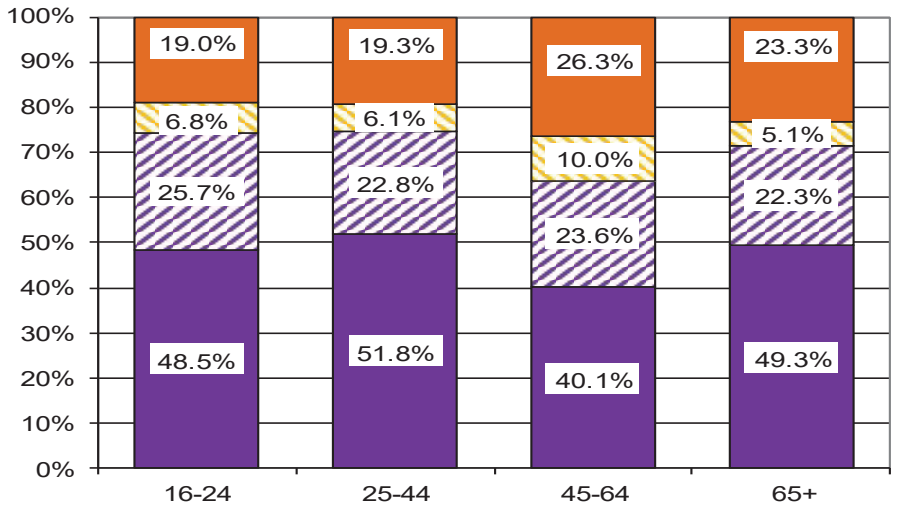
Key Points

- 81% of people in Radford, Castle and Hyson Green & Arboretum Area Committee agreed.
- People living in private rented accommodation are most likely to agree and people aged 45-64 are least likely.
- 22.0% of people definitely disagreed that the person they spoke to delivered what they promised.

Opinion by disability or long term illness



Opinion by age



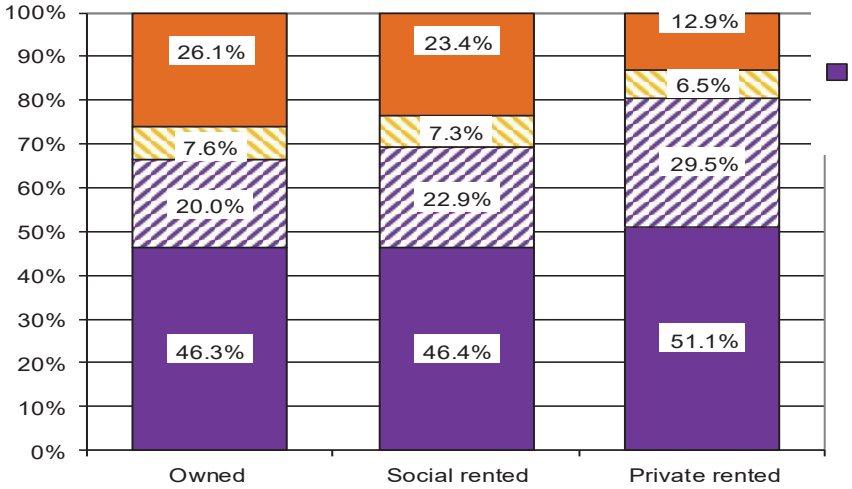
Definitely disagree

Tend to disagree

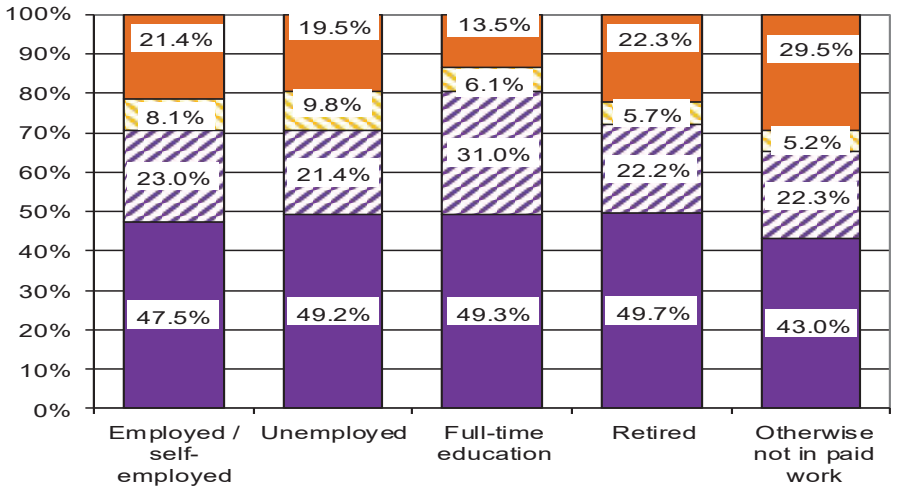
Tend to agree

Definitely agree

Opinion by housing tenure



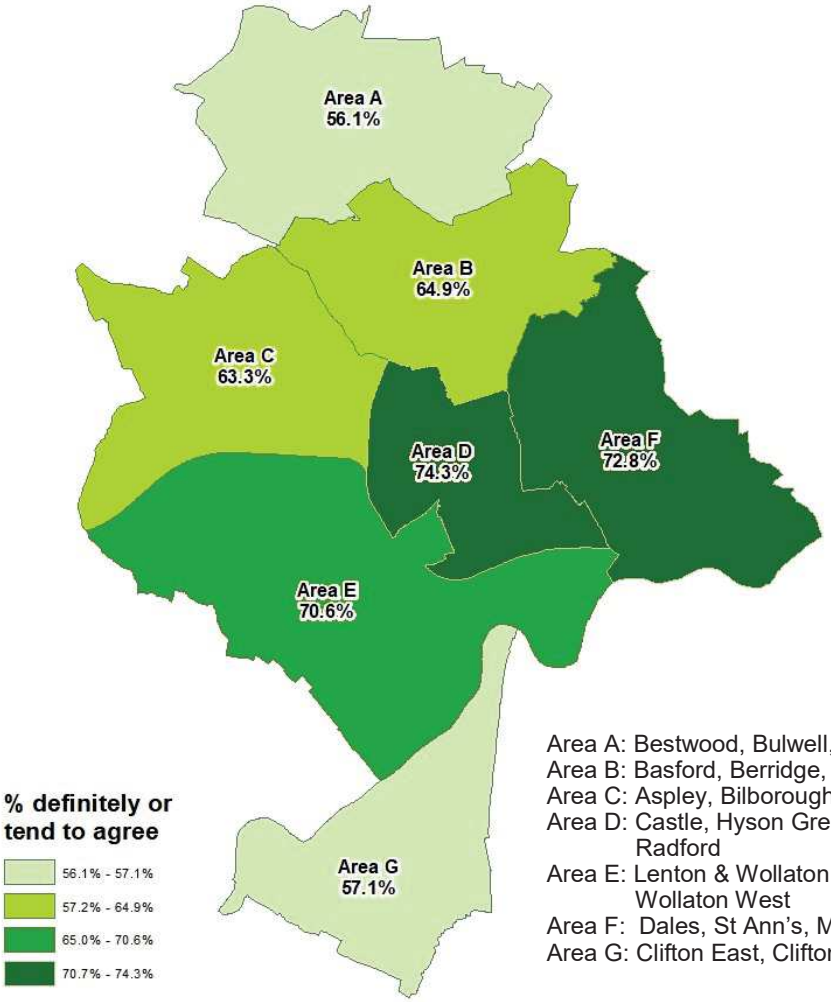
Opinion by economic status



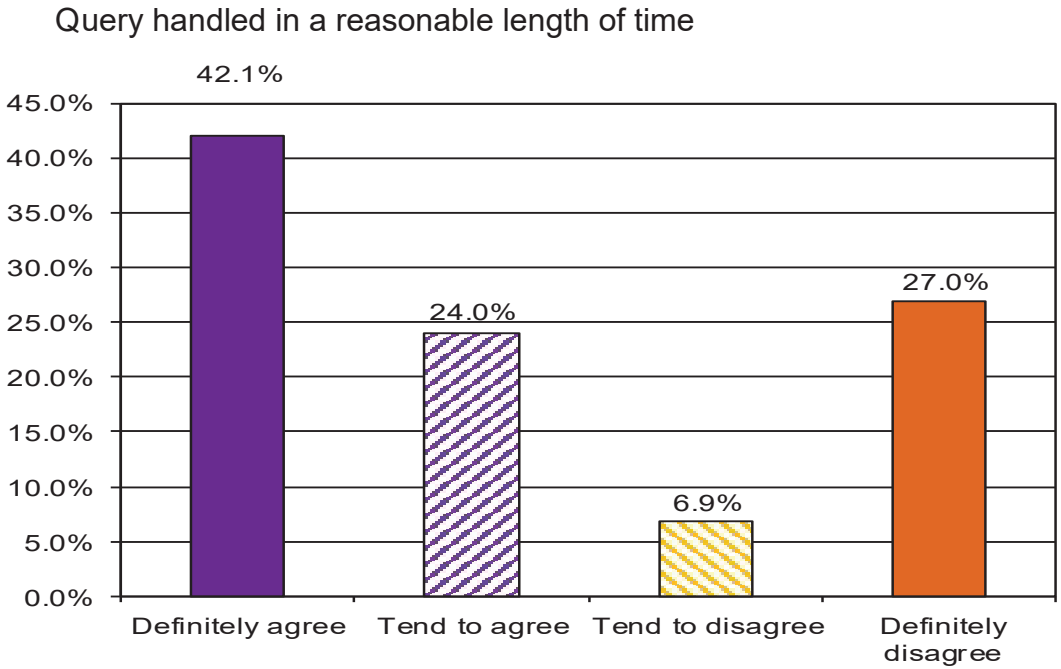
16: Query handled in reasonable time

Headline: 66% agree that their query was handled in a reasonable length of time

Percentage of respondents who definitely or tend to agree that their last query to the Council was handled in a reasonable length of time.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

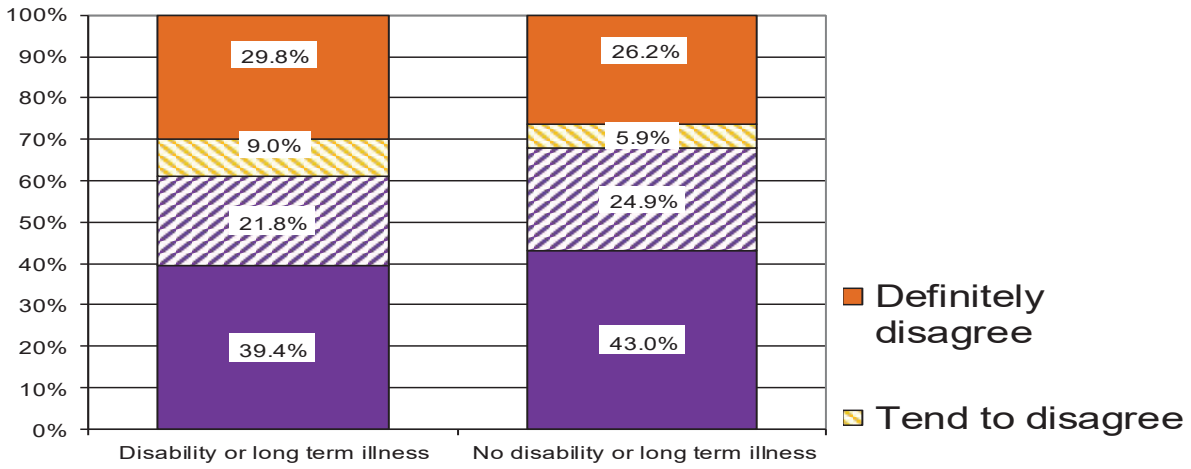


Based on 871 respondents who had contacted the Council in the last year excluding 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

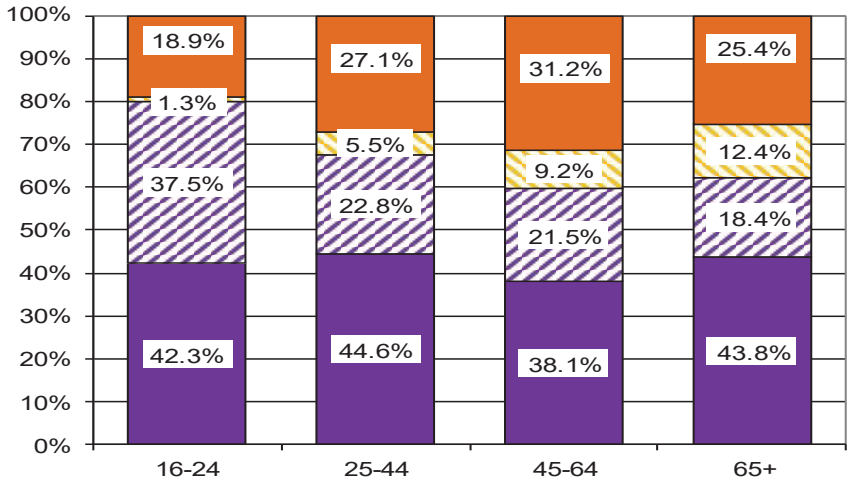
Key Points

- Radford, Castle and Hyson Green & Arboretum had the highest level of agreement and Clifton East and Clifton West the lowest.
- People in full time education are most likely to agree.
- People with who are 'otherwise not in paid work' are least likely to agree.

Opinion by disability or long term illness



Opinion by age



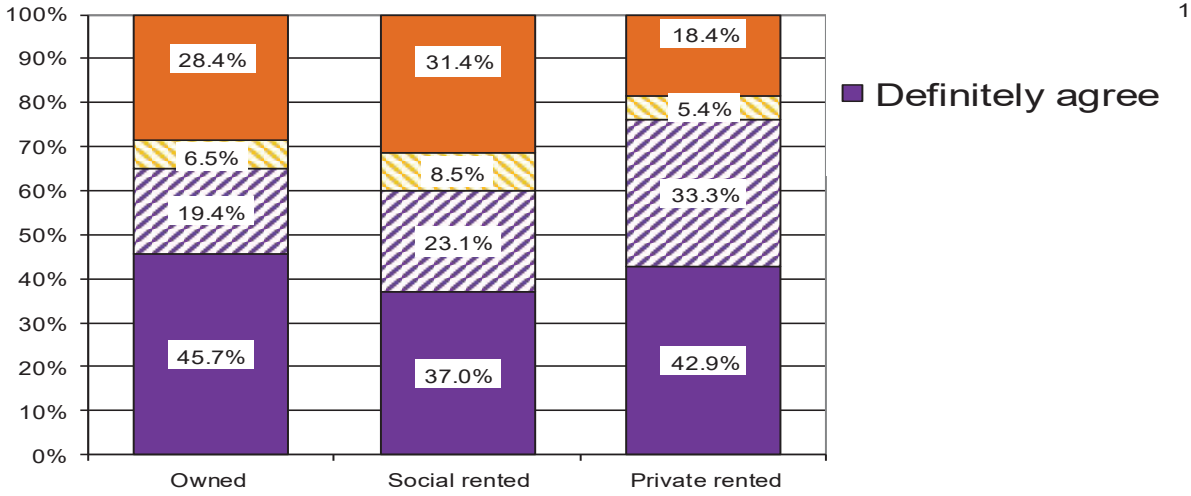
Definitely disagree

Tend to disagree

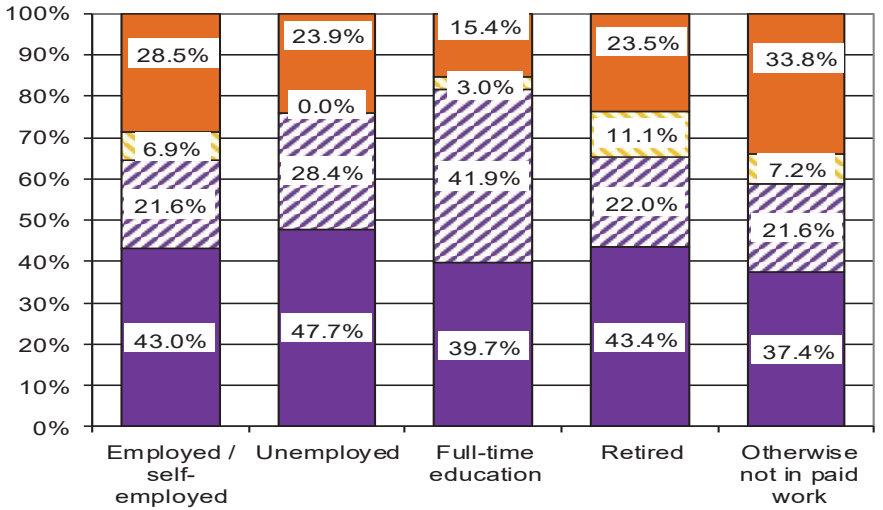
Tend to agree

Definitely agree

Opinion by housing tenure



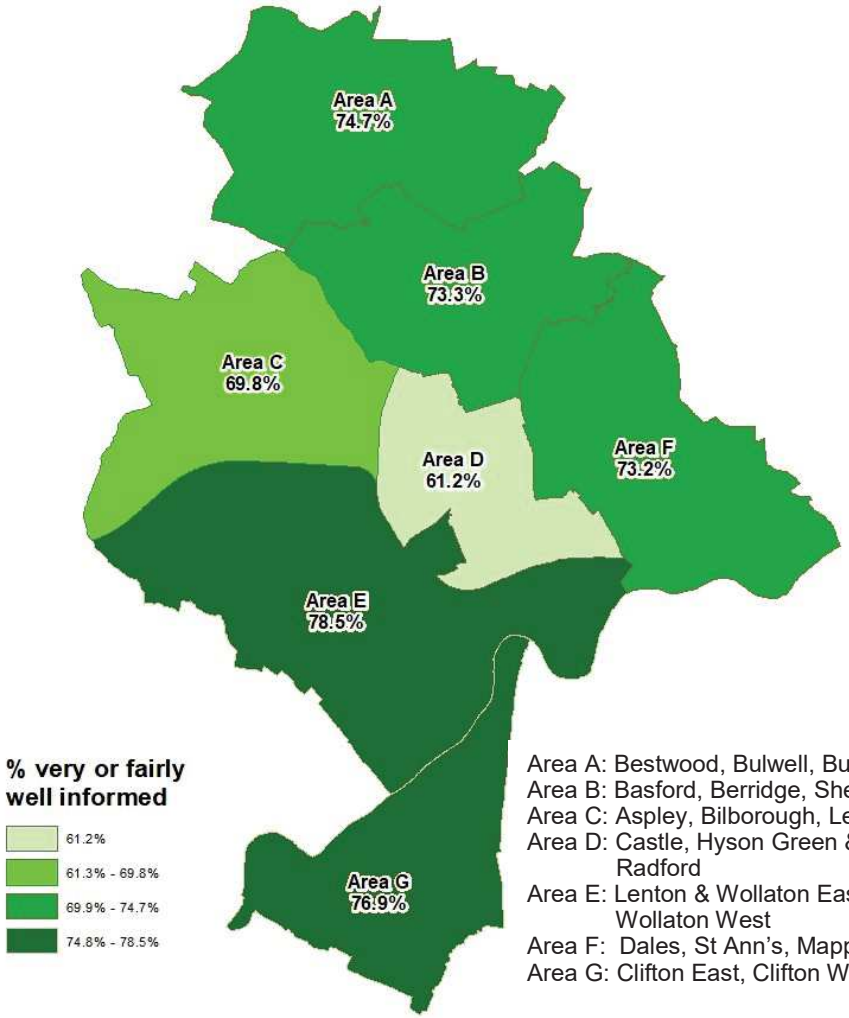
Opinion by economic status



17: Feeling Informed

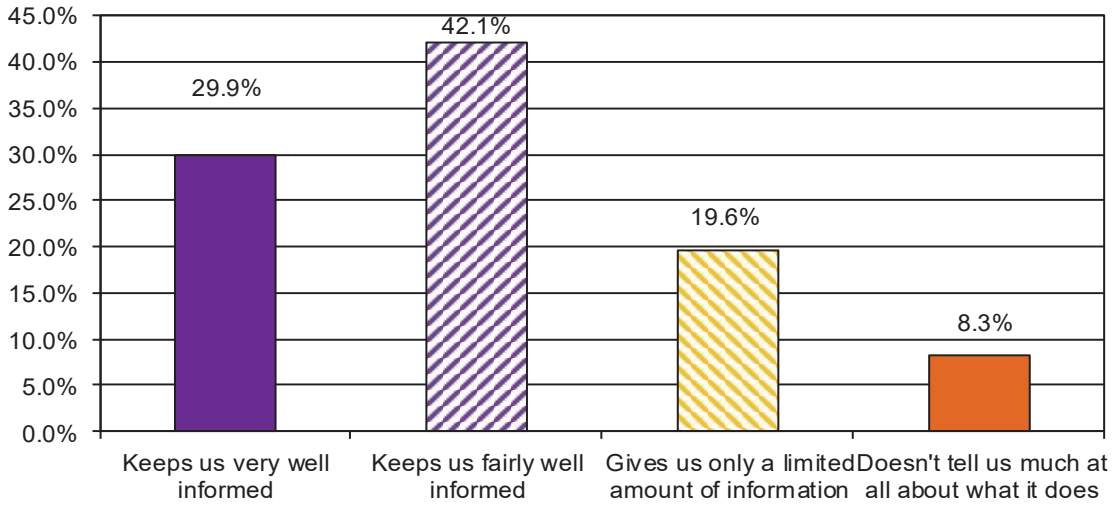
Headline: 72% feel well informed about Council services and benefits

Percentage of respondents who think the Council keeps them very or fairly well informed about the services and benefits it provides.

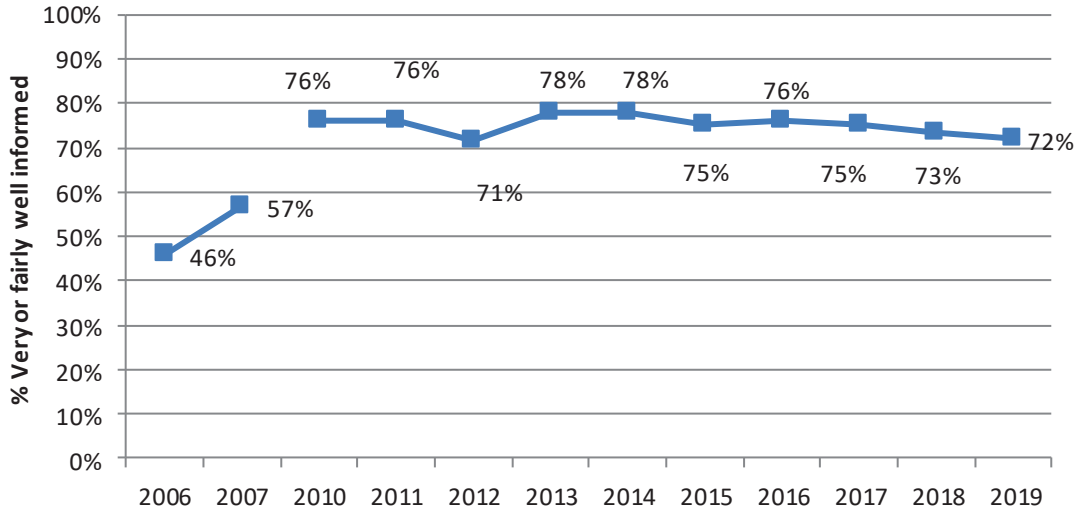


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Council keeps people informed about services and benefits



Change over time (percentage very or fairly well informed)



Based on 1,850 respondents in total excludes 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

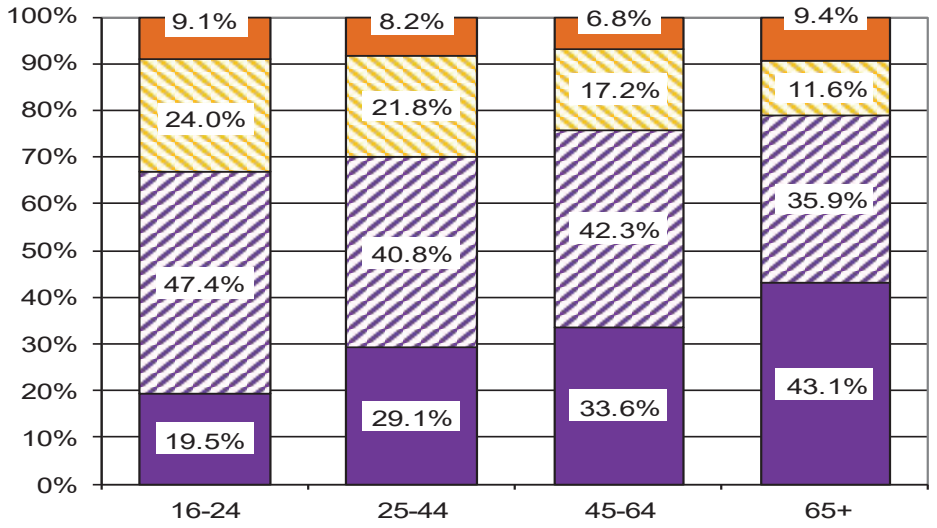
Key Points

- People in the Lenton & Wollaton East, Meadows and Wollaton West area are most likely to feel informed about Council services and benefits.
- People who are retired are most likely to feel informed.
- People who are in full time education are least likely to feel informed about services and benefits.

Opinion by employment status



Opinion by age



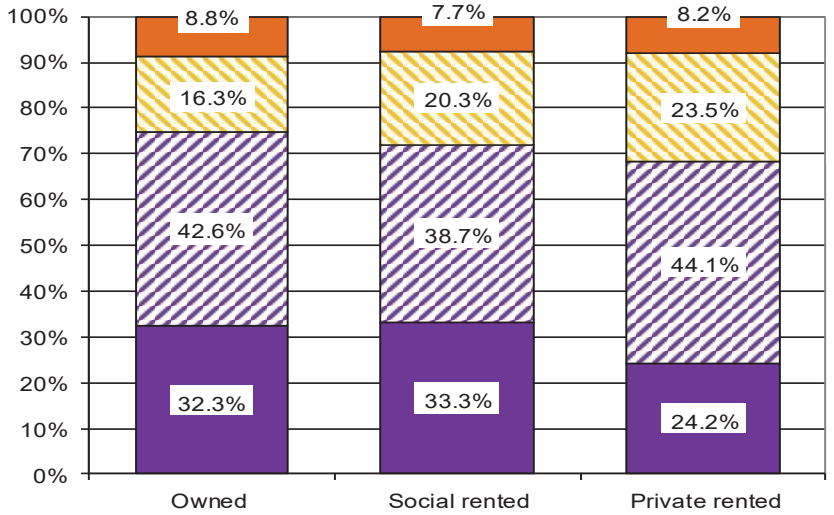
Doesn't tell us much at all about what it does

Gives us only a limited amount of information

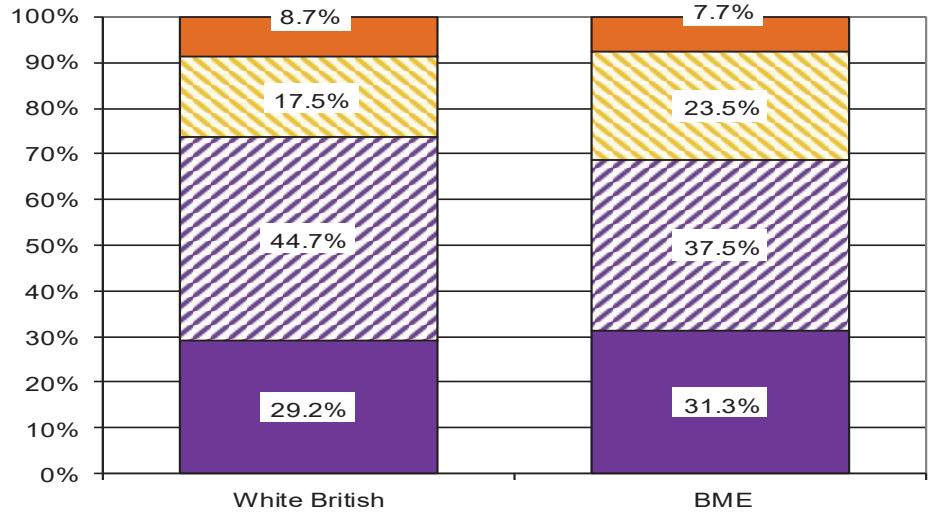
Keeps us fairly well informed

Keeps us very well informed

Opinion by tenure



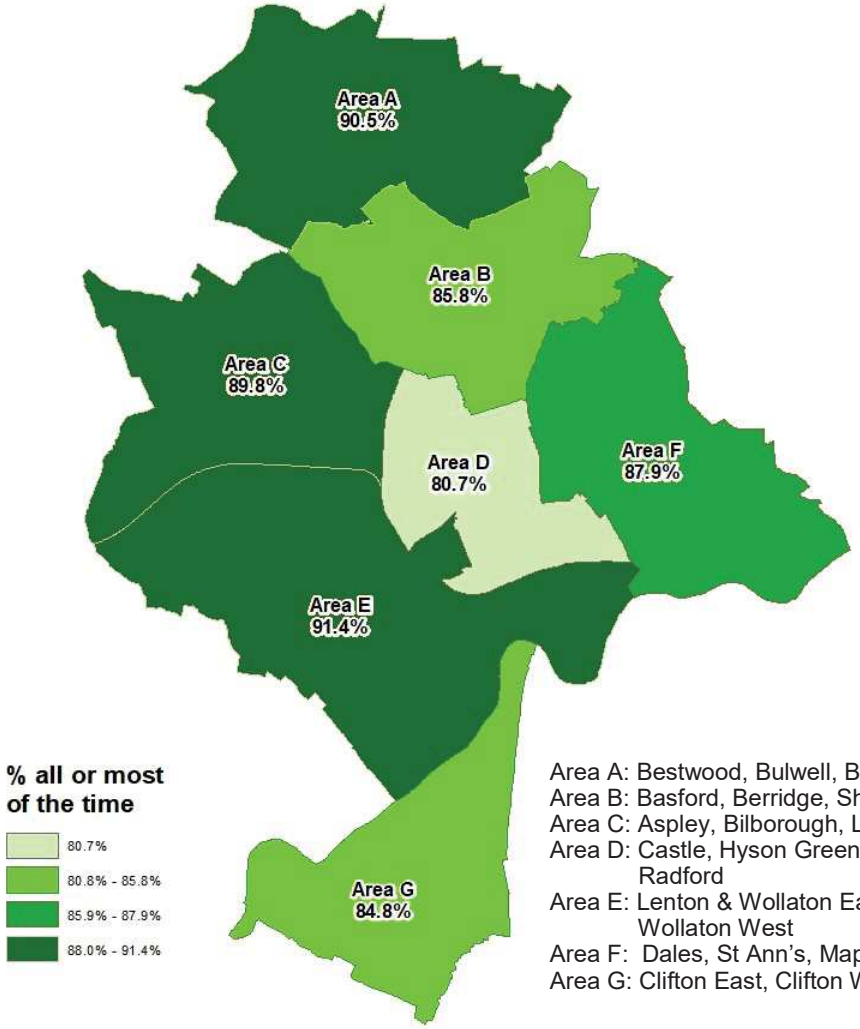
Opinion by ethnic group



18: Easy to understand information

Headline: 87% think the information the Council provides is easy to understand all or most of the time

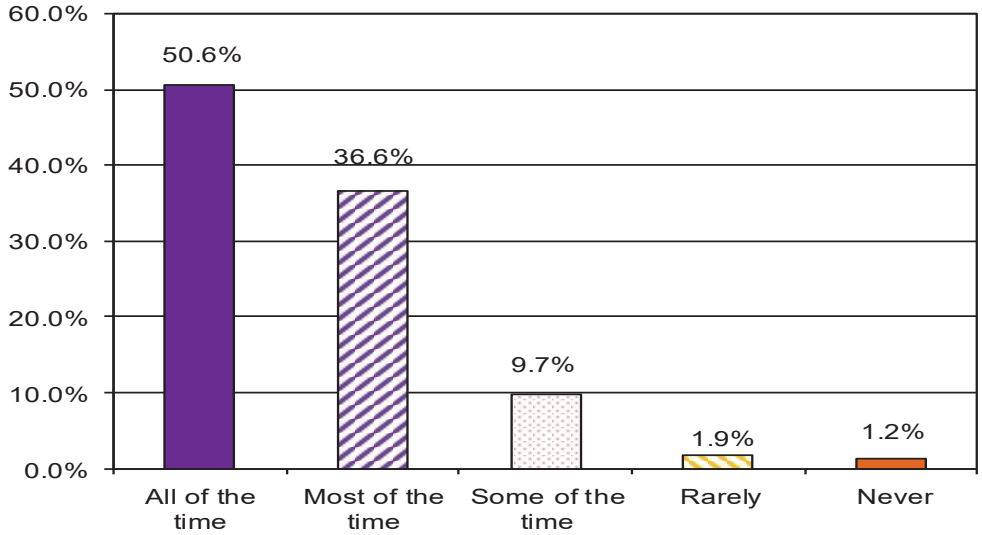
Percentage of respondents who think that information provided by the Council is easy to understand all or most of the time.



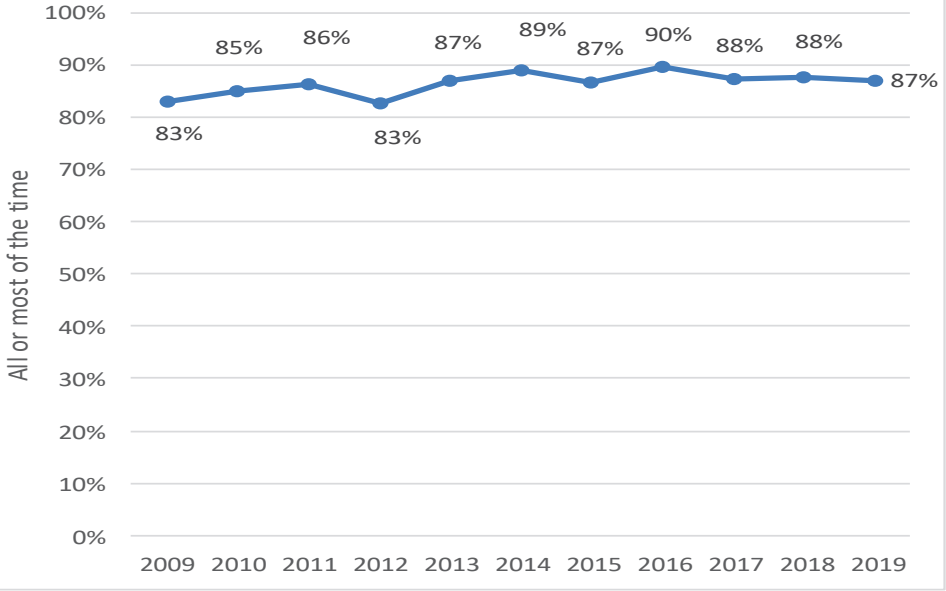
Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Based on 1,782 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Council information is easy to understand



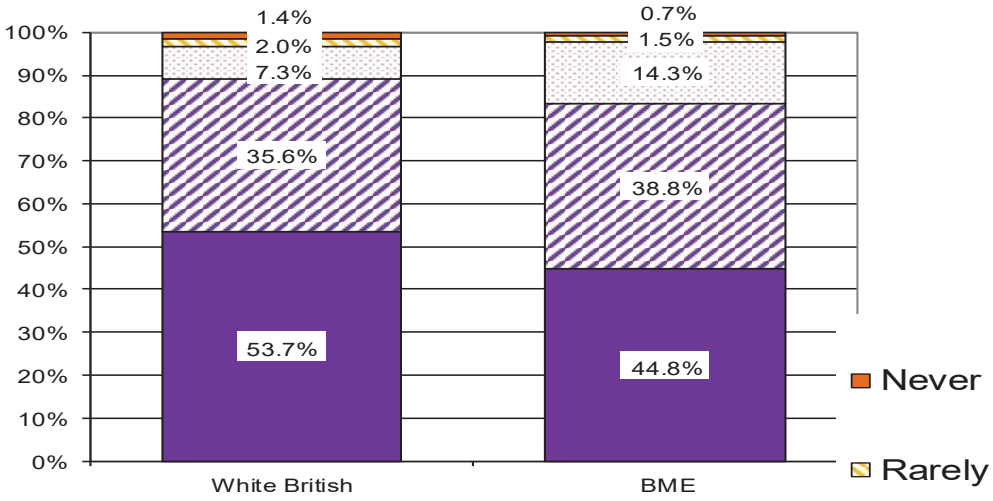
Change over time



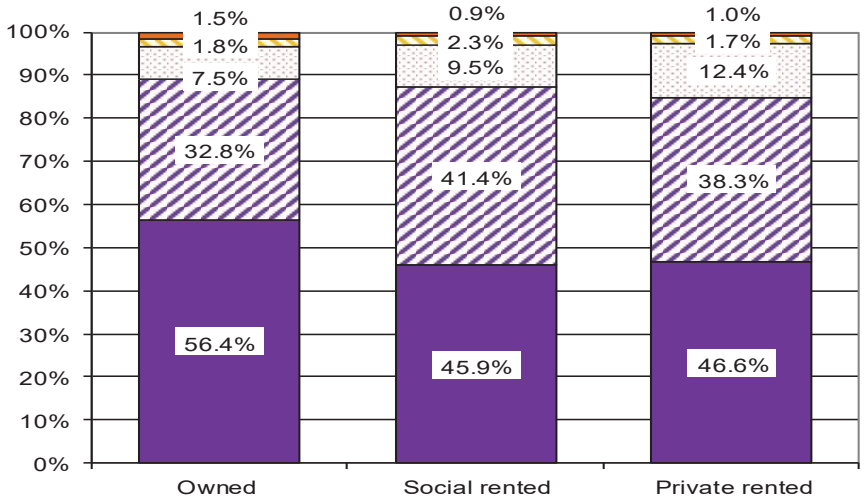
Key Points

- More than 90% of respondents in Lenton and Wollaton East, Meadows and Wollaton West and in find the Council's information easy to understand.
- The 16-24 age group are most likely to find the information easy to understand, people otherwise in paid work are least likely.
- The proportion of people who find information easy to understand declines with age. The opposite was the case in 2017.

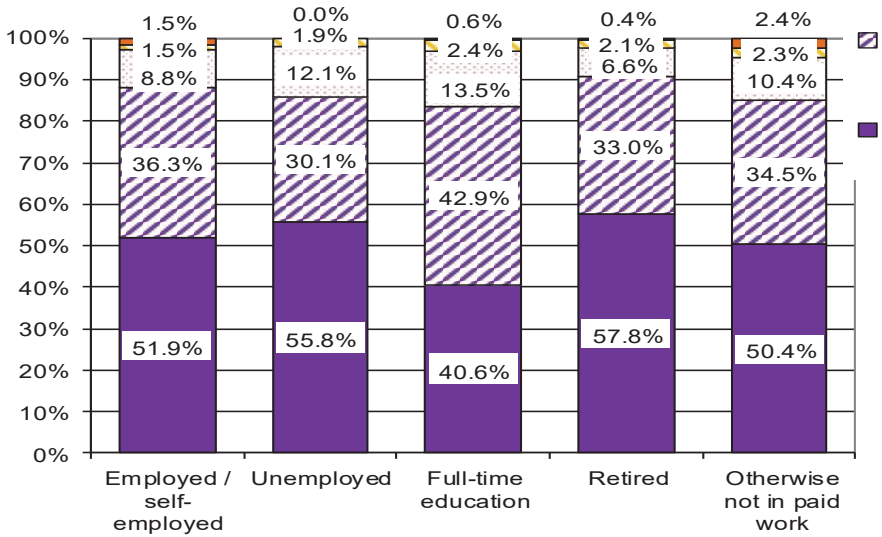
Opinion by ethnic group



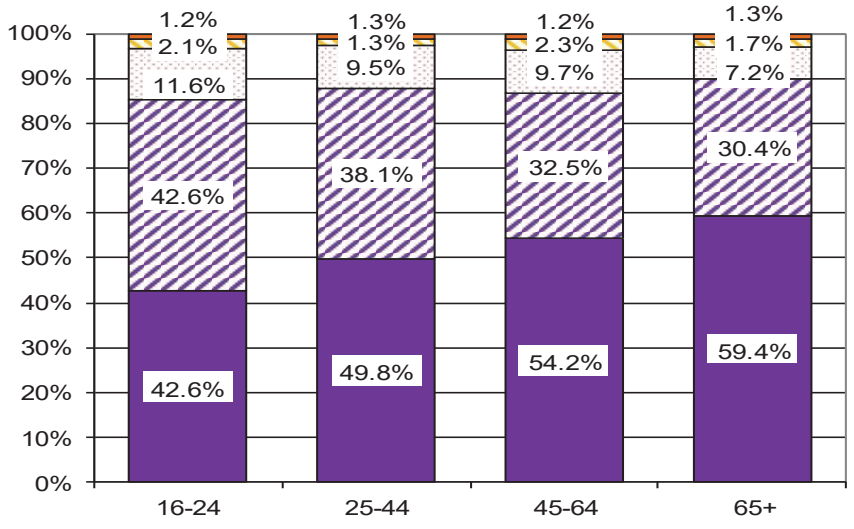
Opinion by tenure



Opinion by employment status



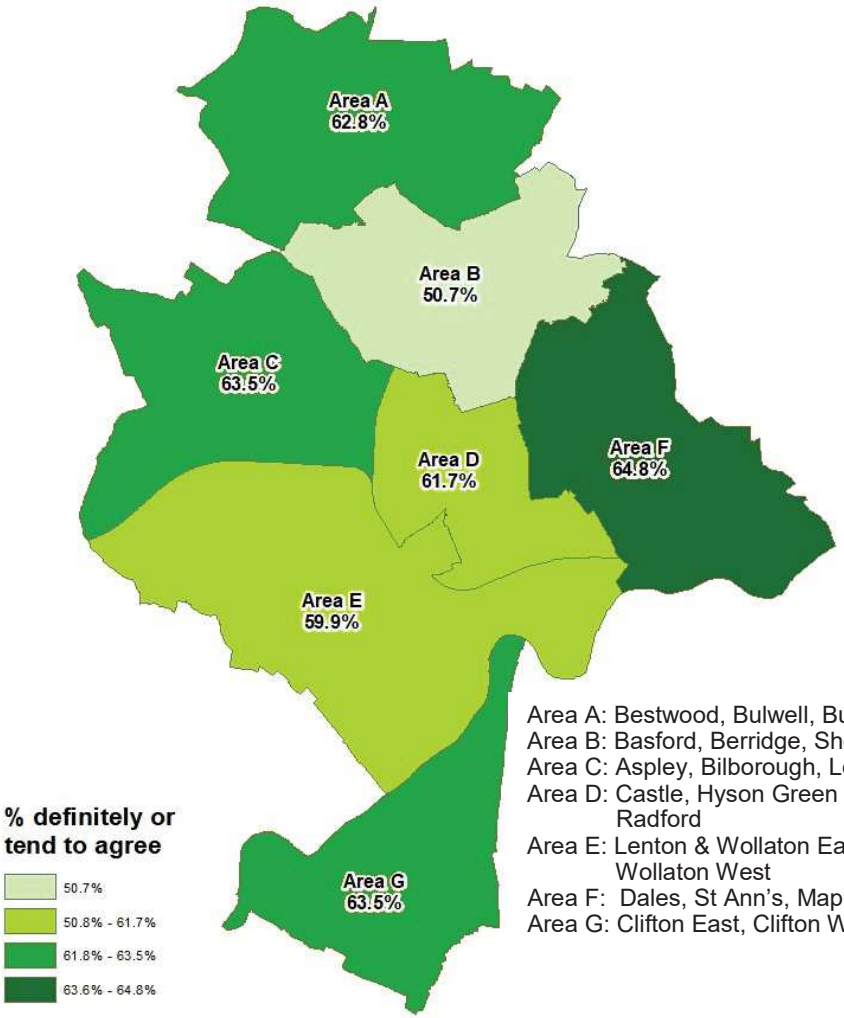
Opinion by age



19: Value for money

Headline: 61% think the Council provides value for money

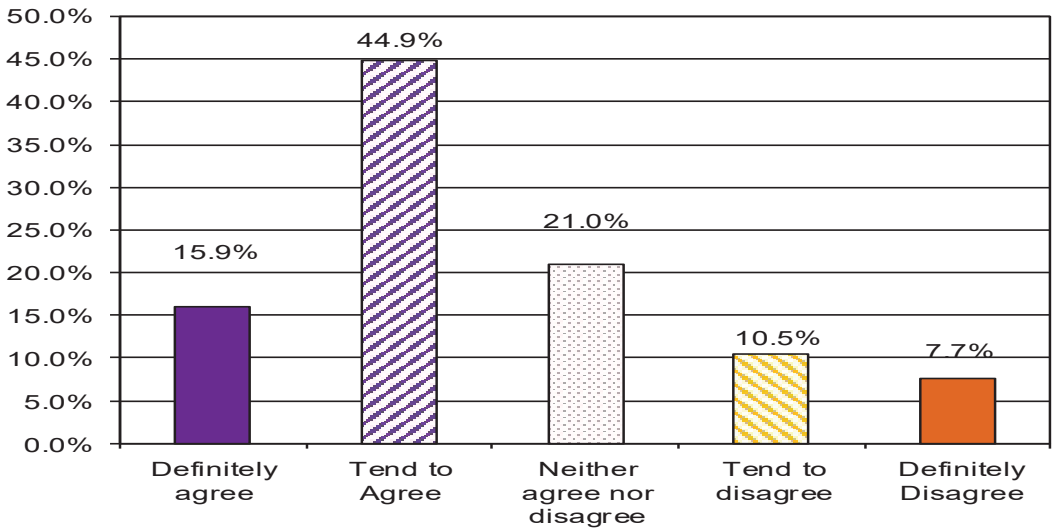
Percentage of respondents who definitely or tend to agree that the Council provides value for money.



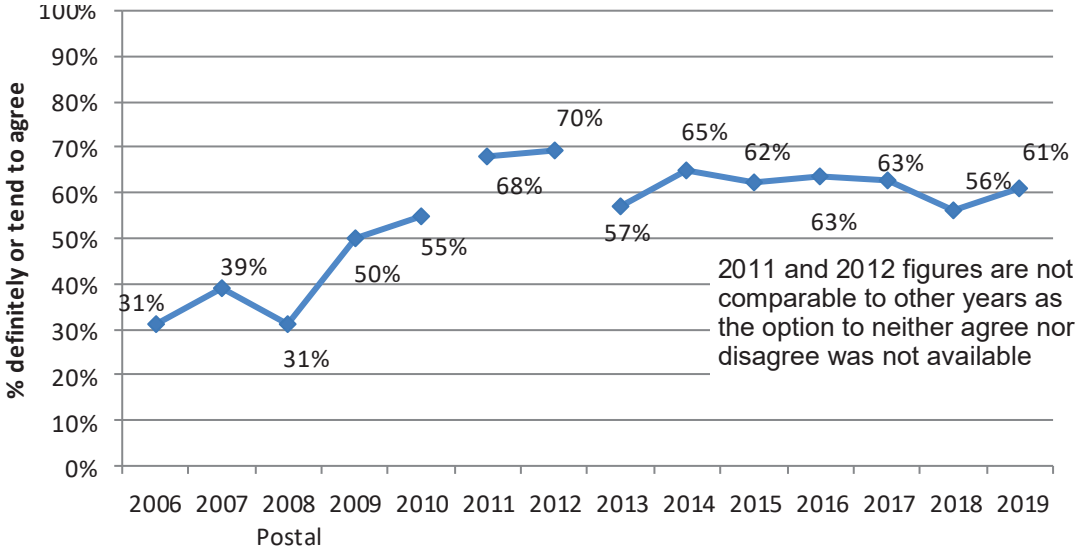
Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Based on 1,728 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. NB in 2011 and 2012, the option 'Neither agree nor disagree' was not given to respondents.

Council provides value for money



Change over time (percentage who definitely or tend to agree)

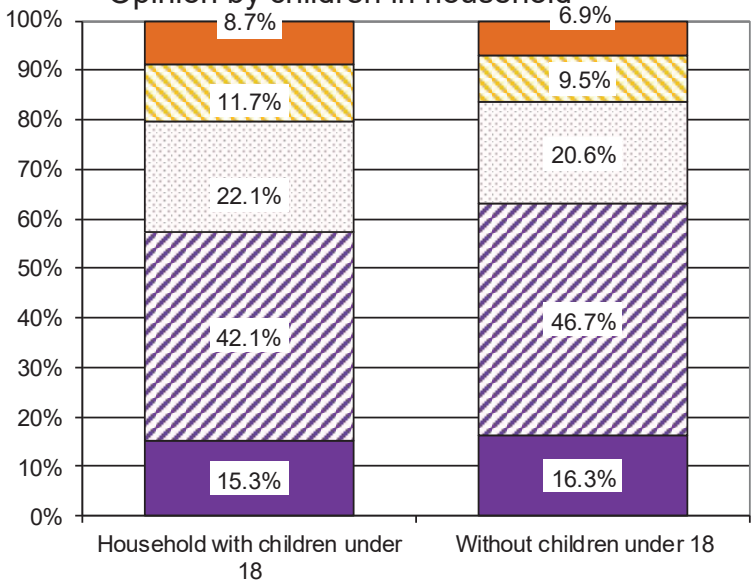


A June 2019 national survey by the Local Government Association found 48% of people agreed that their local council provided value for money.

Key Points

- Respondents in the Dales, St Ann's and Mapperley area were most likely to say the Council provides value for money. Those in Basford, Berridge and Sherwood were least likely to agree.
- People aged 16 to 24 were the most likely to think that the Council provides value for money.
- The lowest proportions were in the 45-64 age group. Households with children were less likely to agree than households with no children.

Opinion by children in household



Opinion by employment status



Definitely Disagree

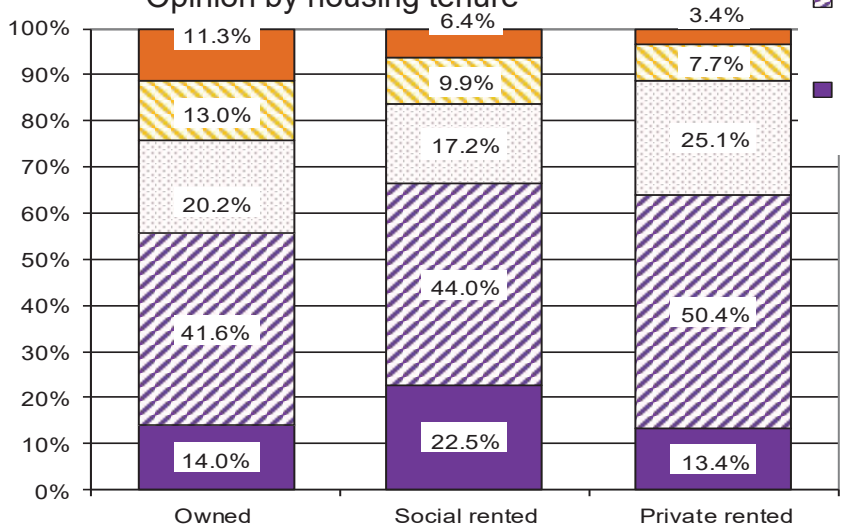
Tend to disagree

Neither agree nor disagree

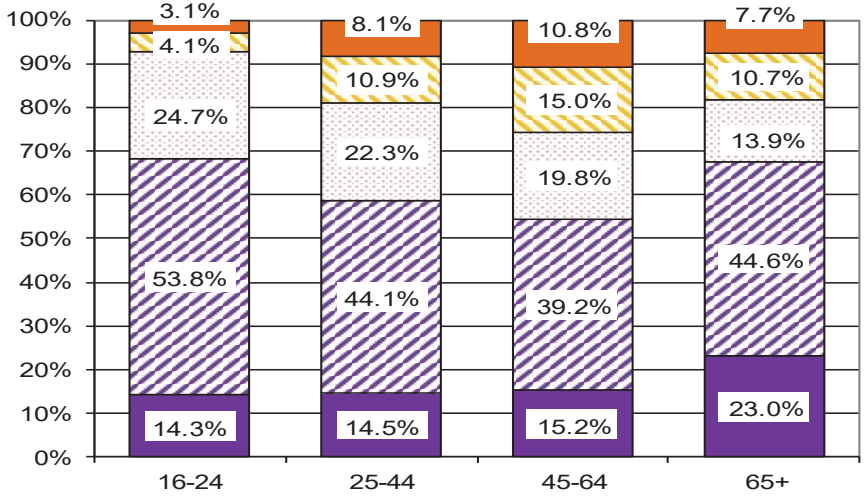
Tend to Agree

Definitely agree

Opinion by housing tenure



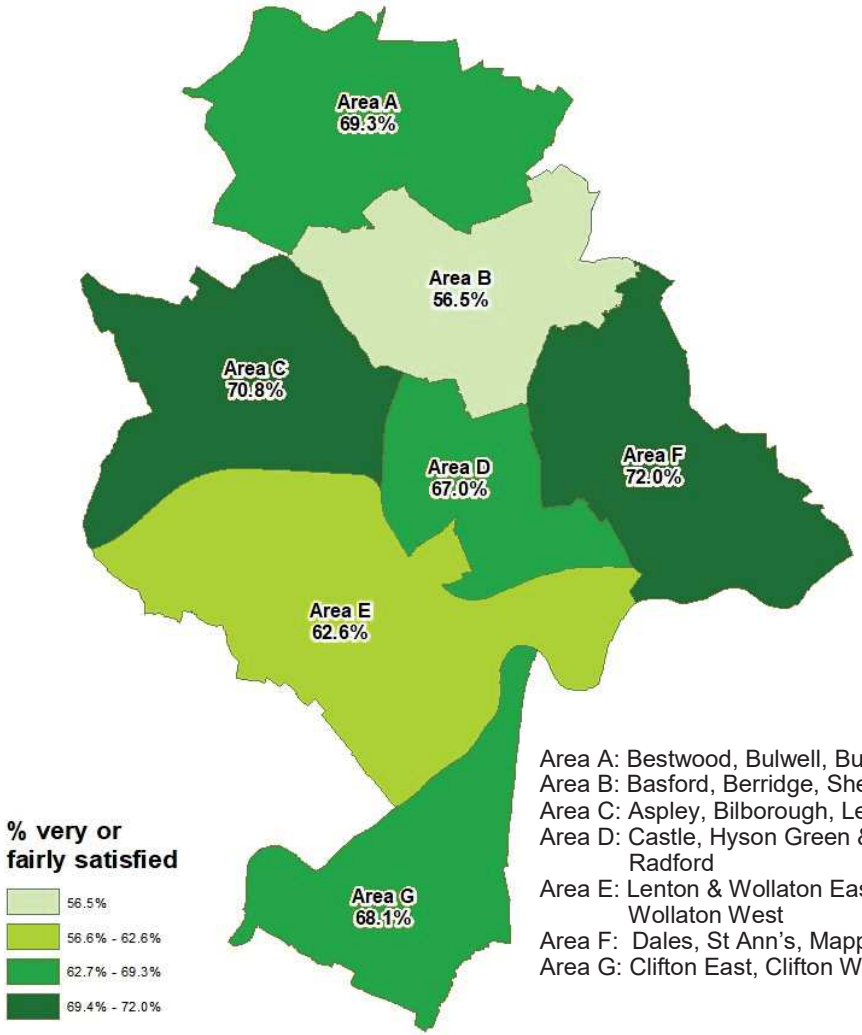
Opinion by age



20: Council Satisfaction

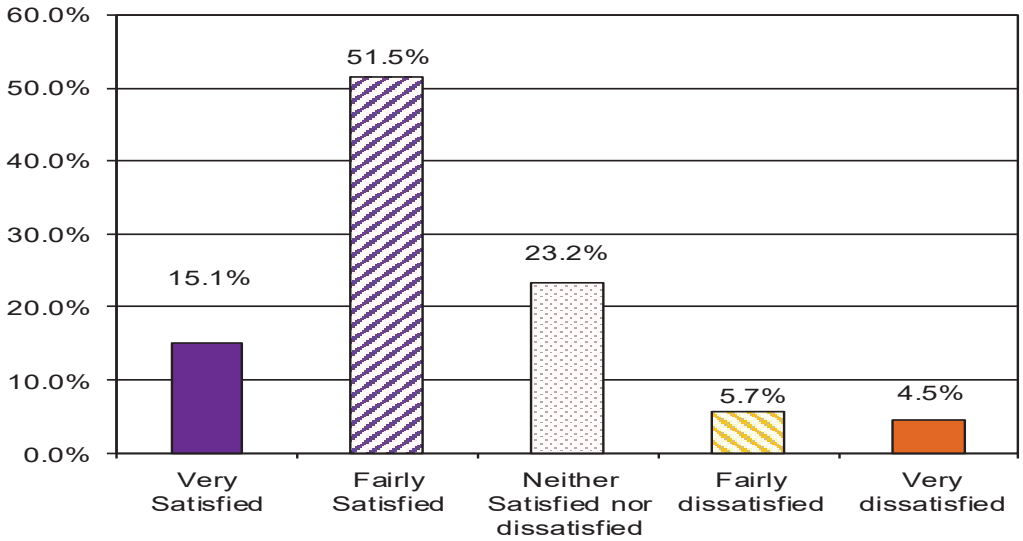
Headline: 67% are satisfied with the Council

Percentage of respondents who are very or fairly satisfied with how the Council runs things.

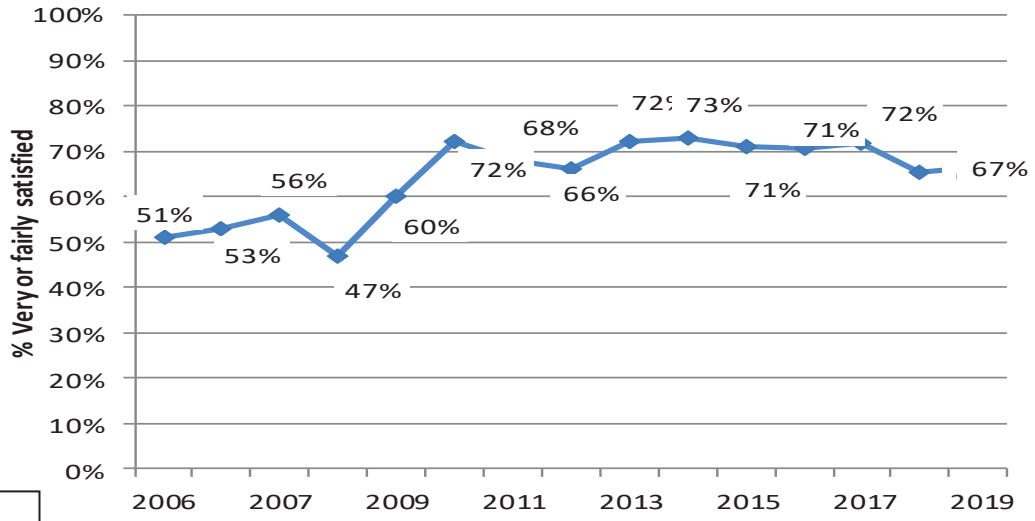


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Satisfaction with the Council



Change over time (percentage very or fairly satisfied)

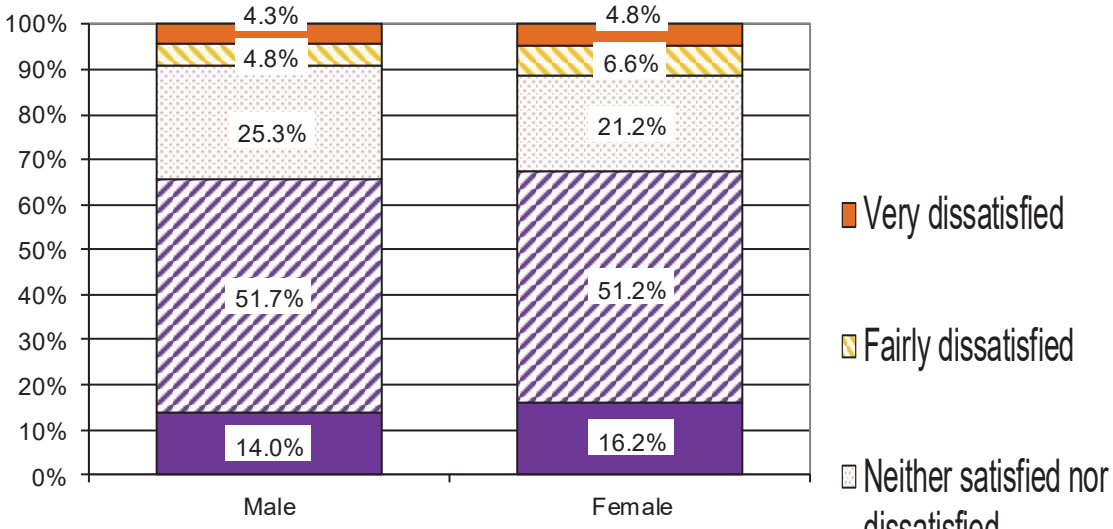


Based on 1,988 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- The St Ann's, Dales and Mapperley Area Committee has the highest proportion of people who are satisfied with the Council.
- People living in private rented accommodation and people who are unemployed are most likely to be satisfied with the Council
- The 45-64 age group were the only group where less than 60% were satisfied with the Council.

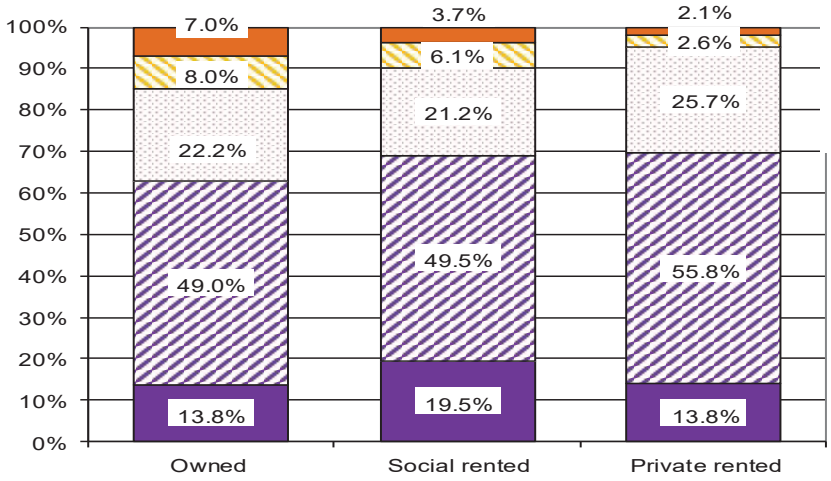
Satisfaction by gender



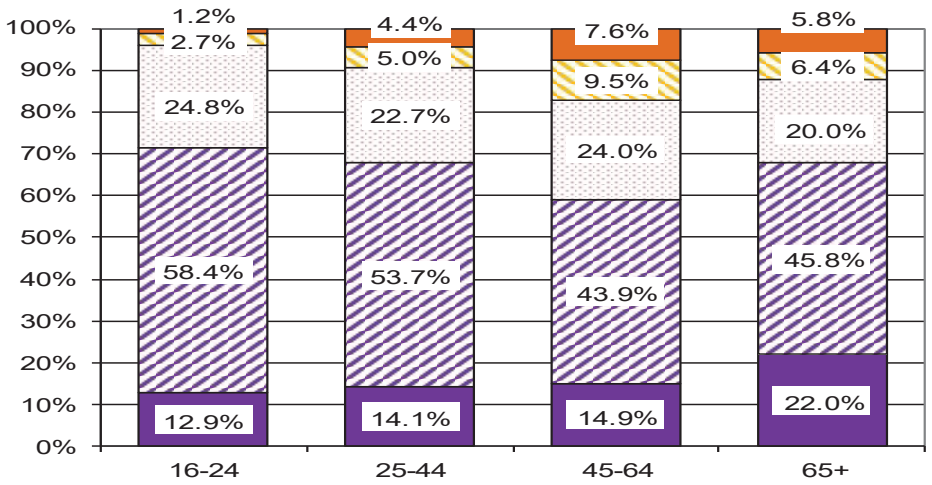
Satisfaction by employment status



Satisfaction by housing tenure



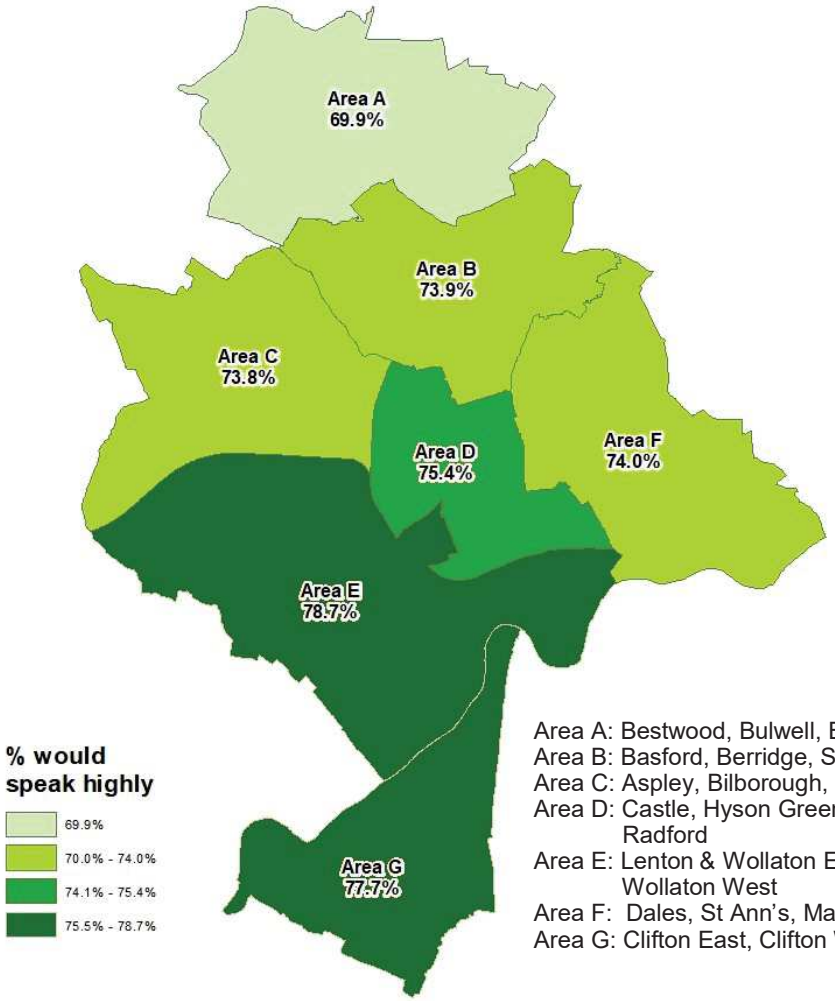
Satisfaction by age



21: Feelings about Nottingham

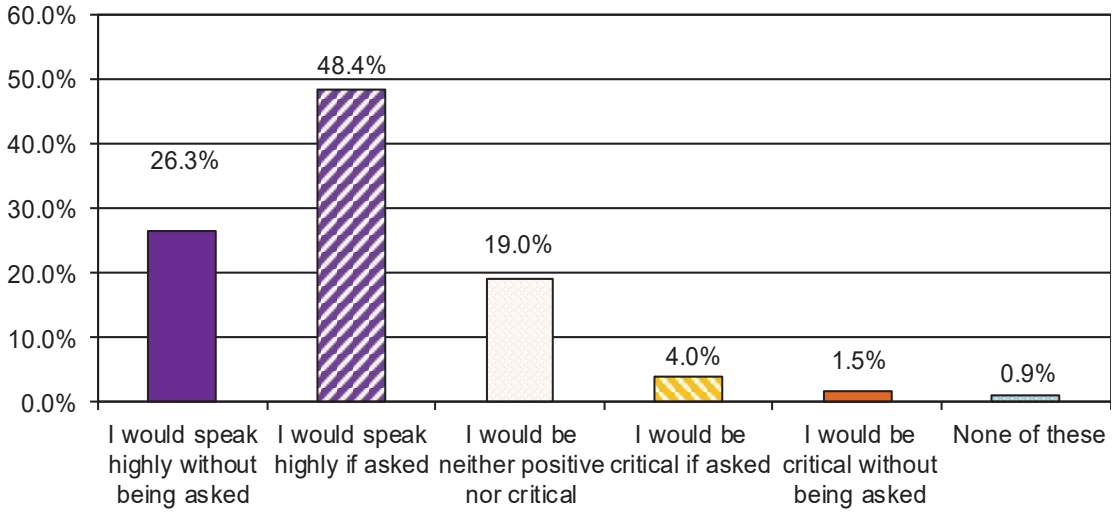
Headline: 75% would speak highly about Nottingham

Percentage of respondents who would speak highly about Nottingham.

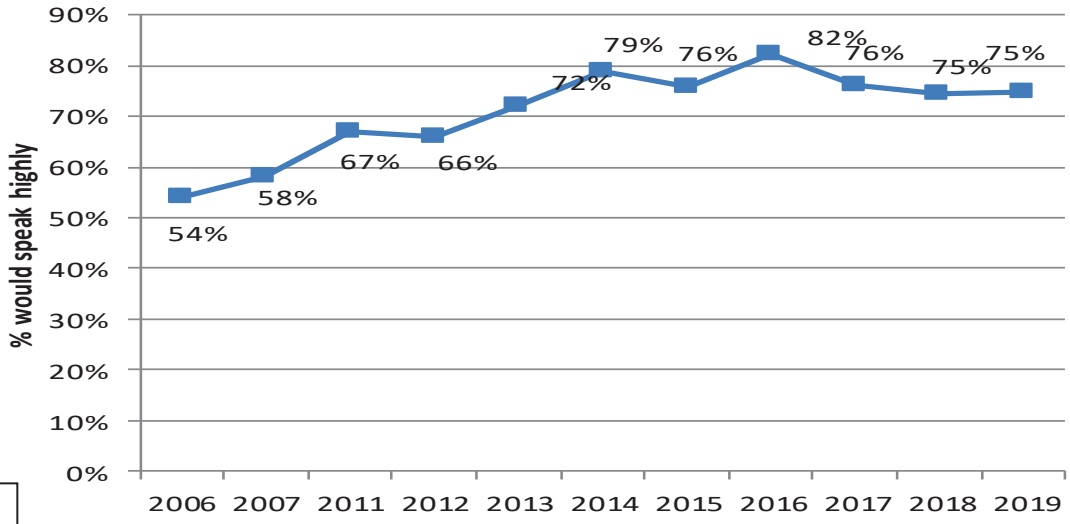


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Feelings about Nottingham



Change over time (percentage who would speak highly about Nottingham)

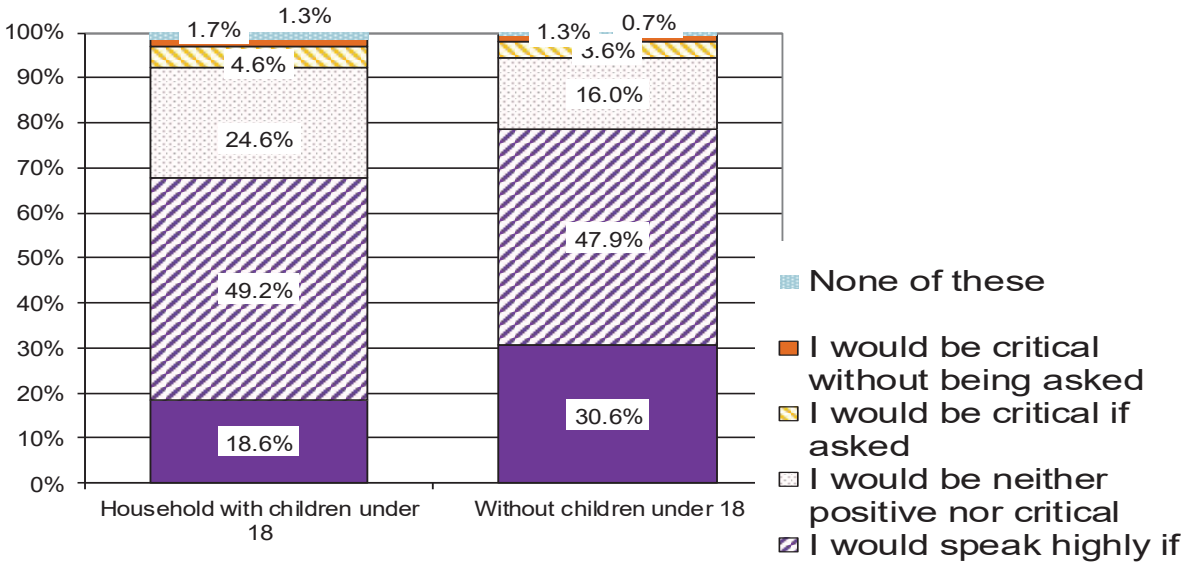


Based on 1,993 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

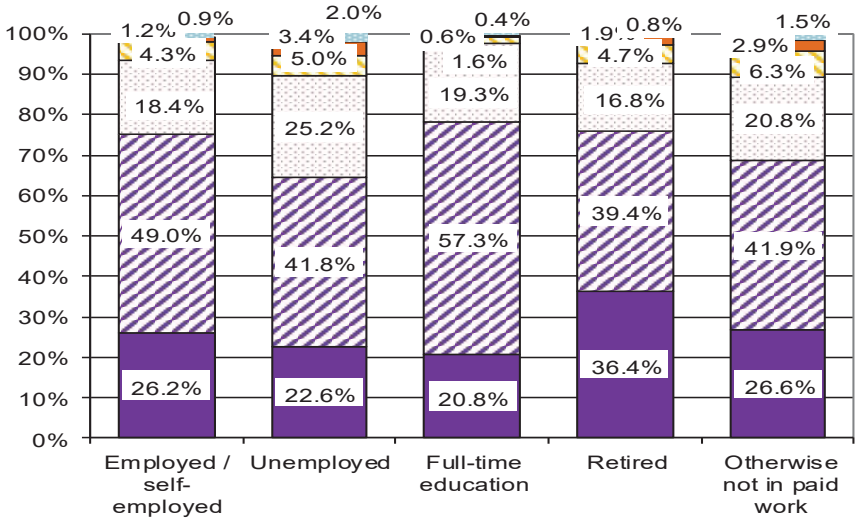
Key Points

- The highest proportions of people who would speak highly of Nottingham are in Lenton & Wollaton East, Meadows and Wollaton West area.
- People living in private rented accommodation are most likely to speak highly about the City. Unemployed people and people with children in their household were least likely.
- Only 5.4% of respondents would be critical of Nottingham.

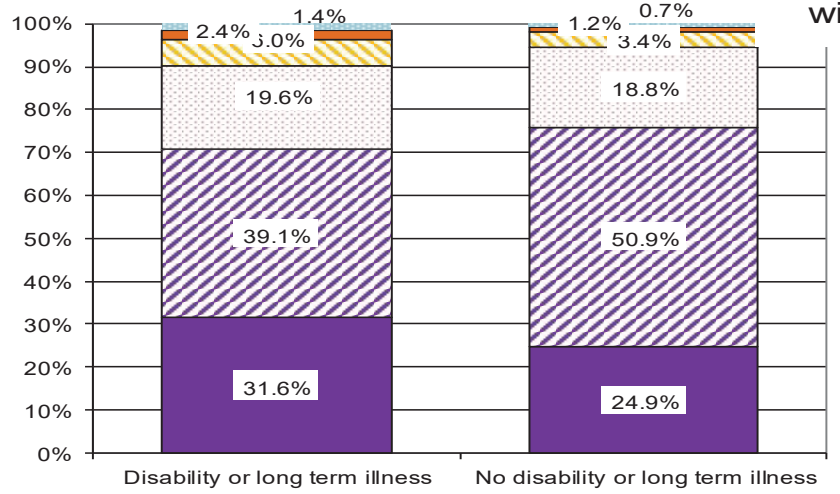
Opinion by children in household



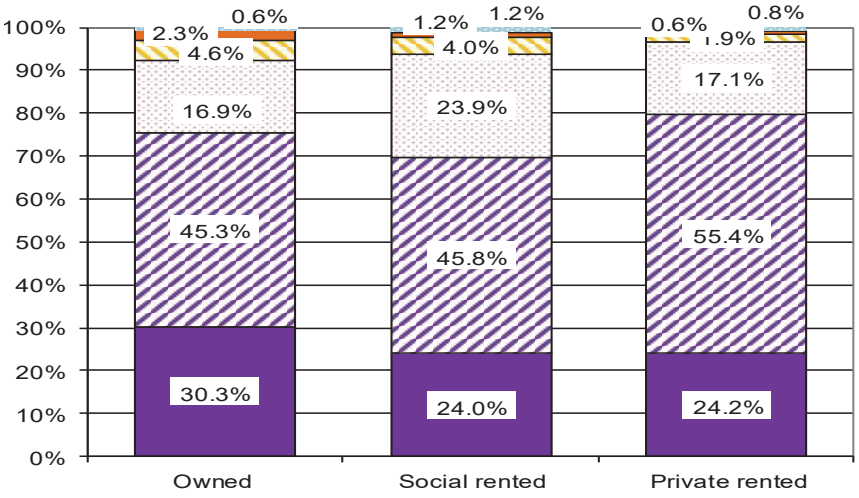
Opinion by employment status



Opinion by disability or long term illness



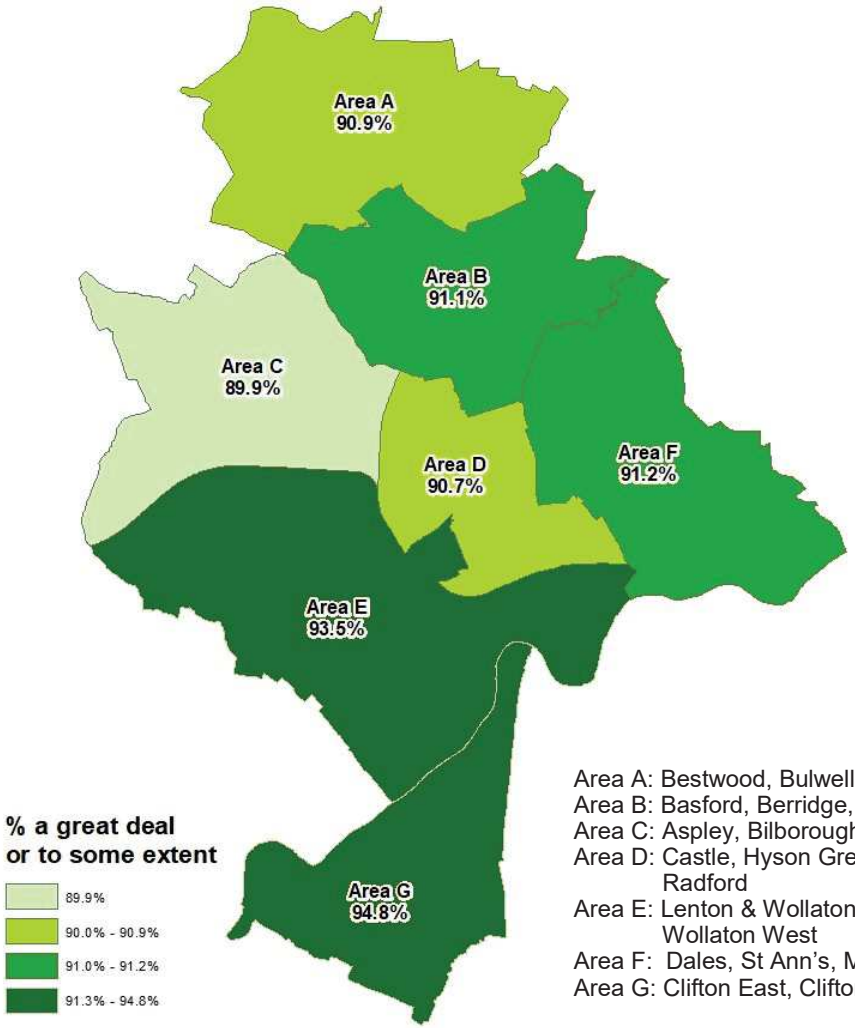
Opinion by housing tenure



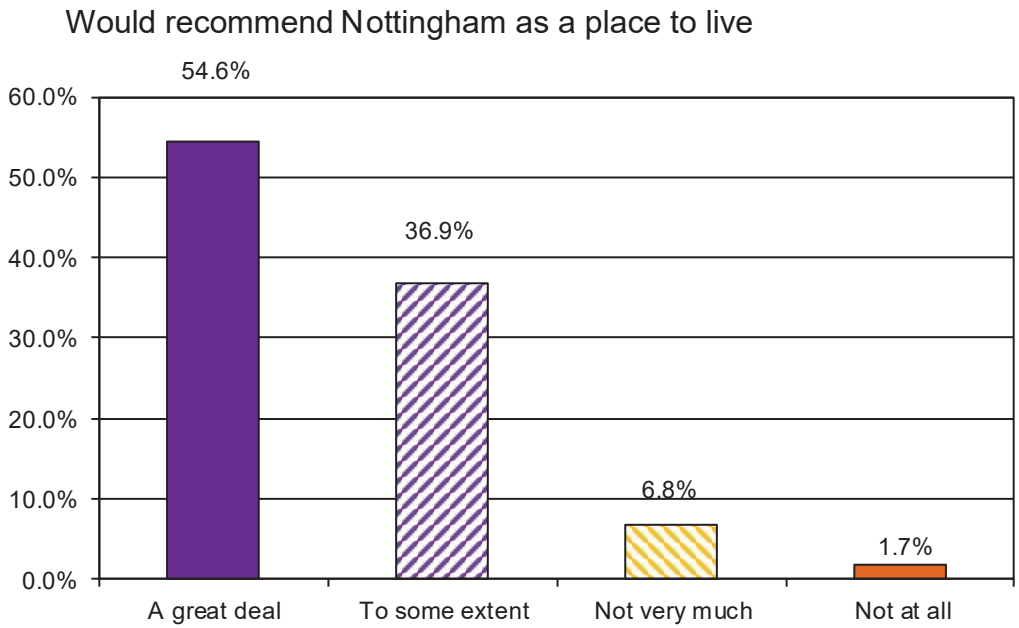
22: Recommend Nottingham as a place to live

Headline: 92% would recommend Nottingham as a place to live

Percentage of respondents who would recommend Nottingham as a place to live.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

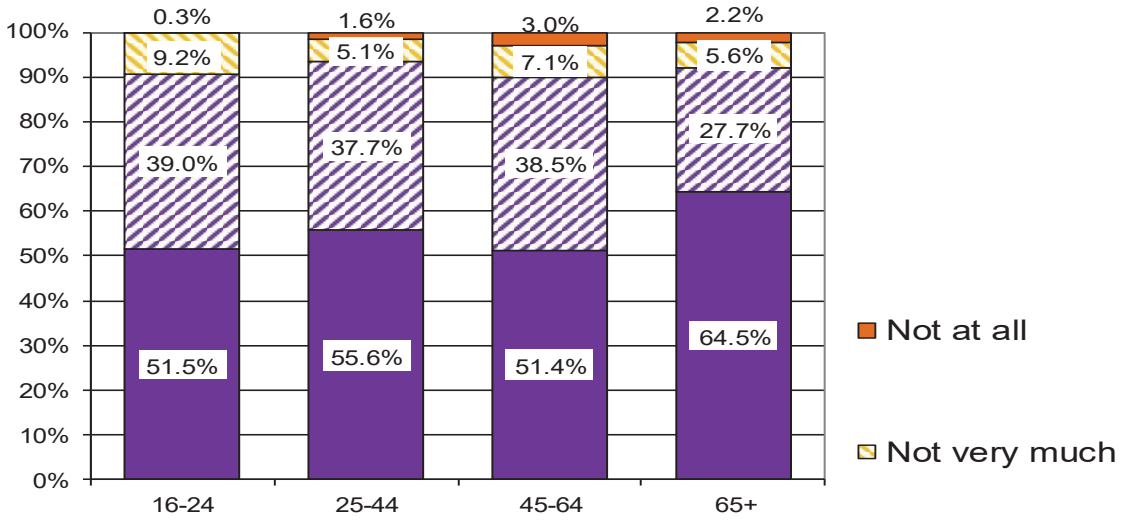


Based on 1,980 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

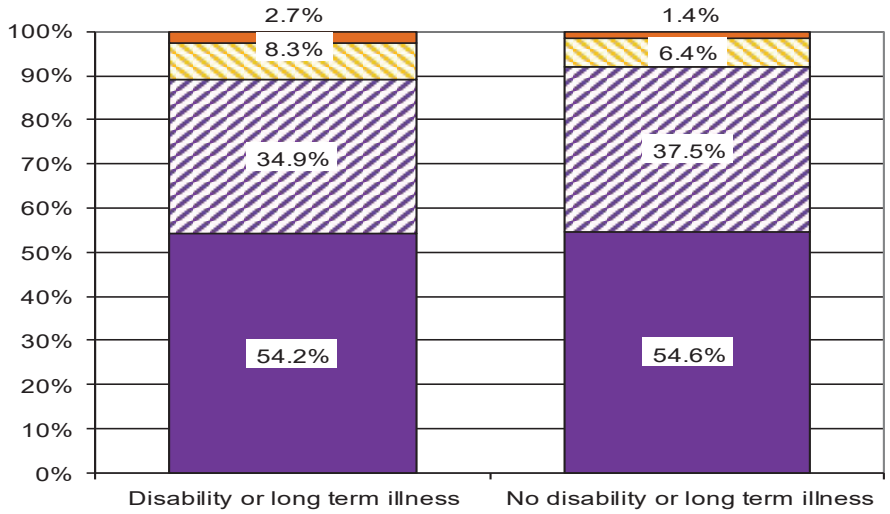
Key Points

- The Clifton East and Clifton West area has the highest percentages of residents who would recommend Nottingham as a place to live.
- People in employment are most likely to recommend Nottingham as a place to live.
- People 'Otherwise not in paid work' are least likely.

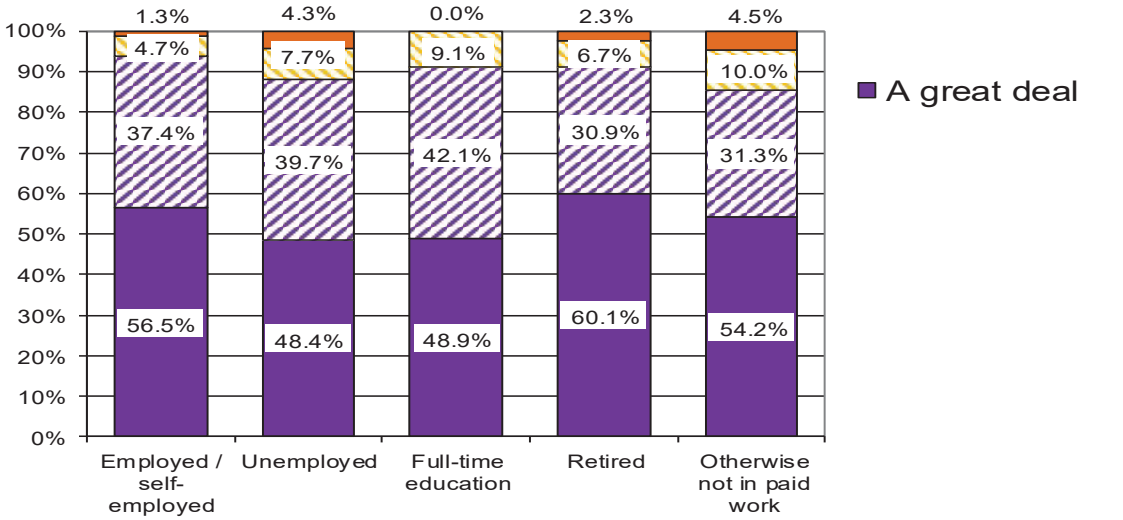
Opinion by age



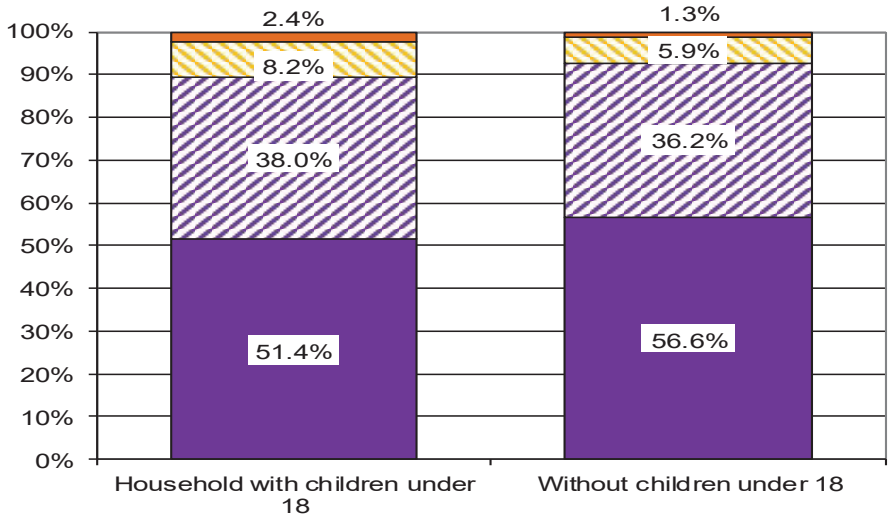
Opinion by disability or long term illness



Opinion by employment status



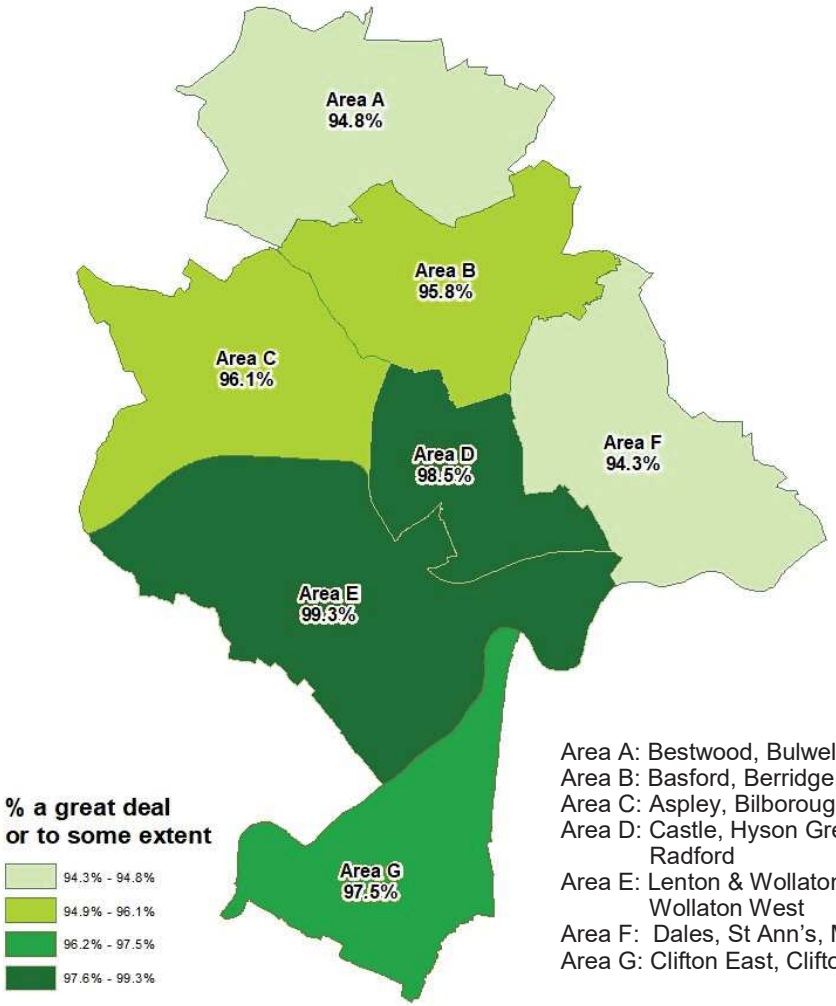
Opinion by children in household



23: Recommend Nottingham as a place to study

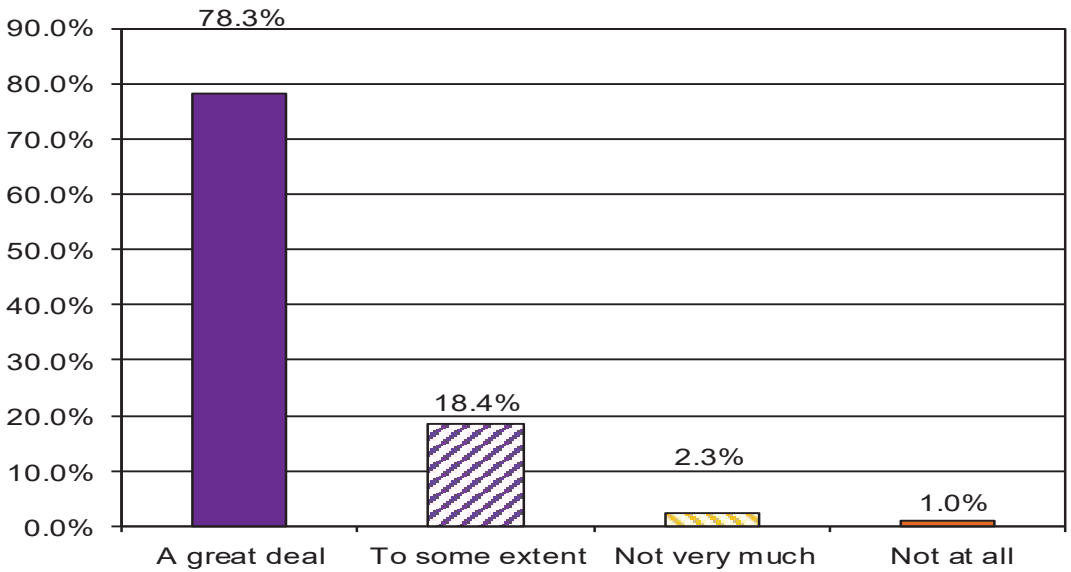
Headline: 97% would recommend Nottingham as a place to study

Percentage of respondents who would recommend Nottingham as a place to study.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Would recommend Nottingham as a place to study

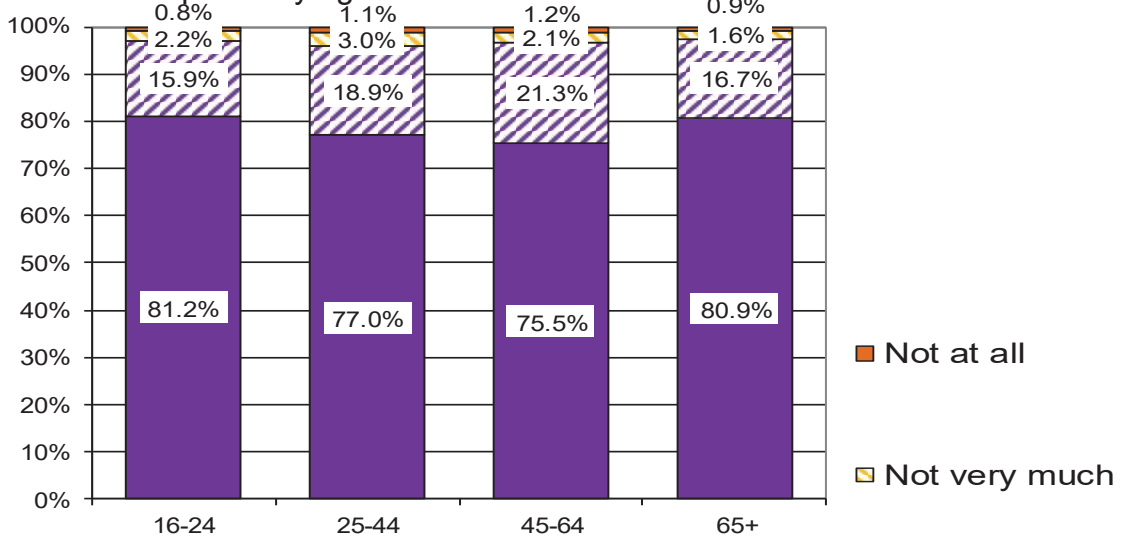


Based on 1,800 respondents in total excludes 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

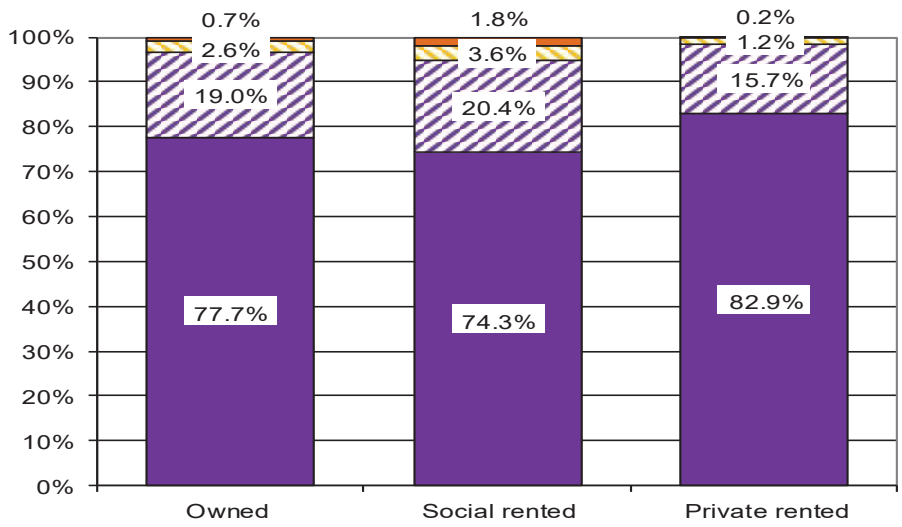
Key Points

- In all Areas and for all groups of people, more than 90% of respondents would recommend Nottingham as a place to study.
- In Lenton and Wollaton East, Meadows and Wollaton West, more than 99% would recommend Nottingham as a place to study.
- Unemployed people had the lowest proportion of residents who would recommend the City as a place to study.

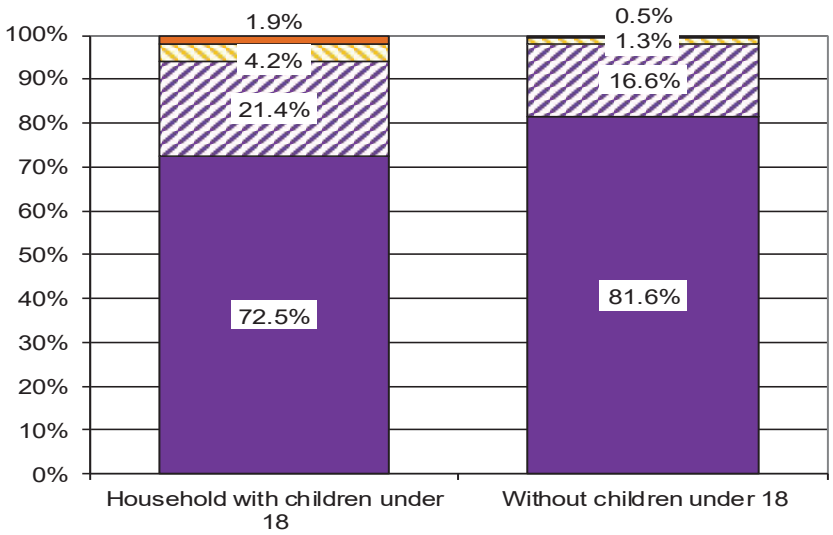
Opinion by age



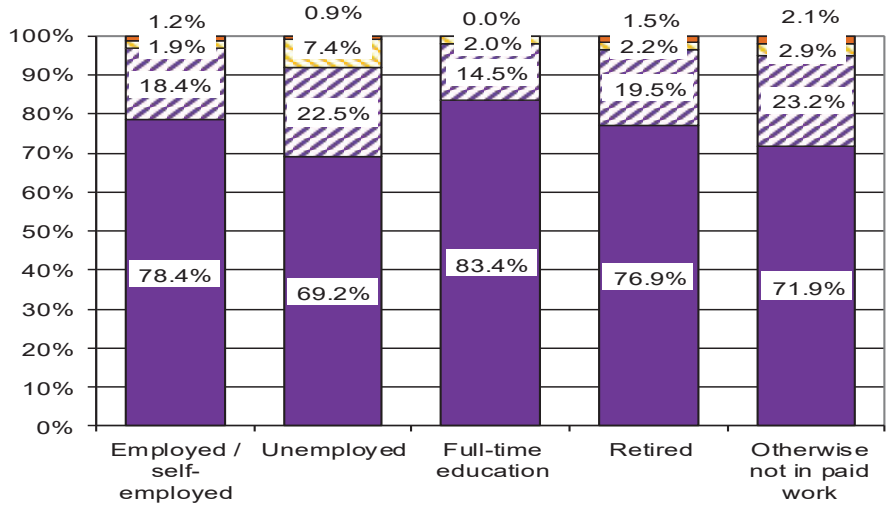
Opinion by housing tenure



Opinion by children in households



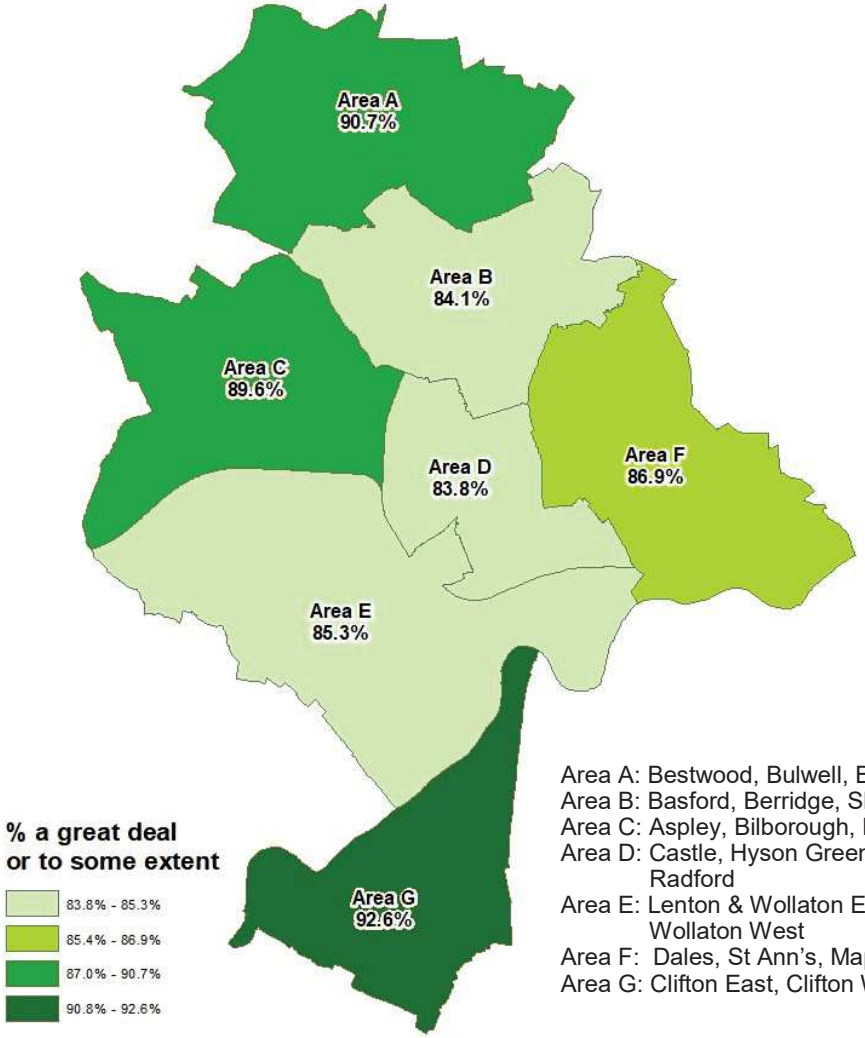
Opinion by employment status



24: Recommend Nottingham as a place to visit

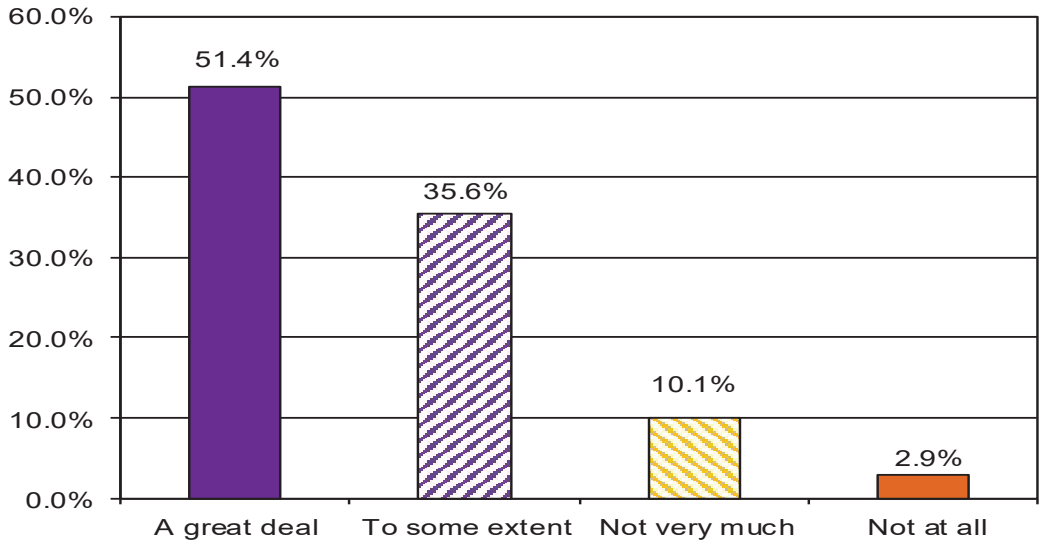
Headline: 87% would recommend Nottingham as a place to visit

Percentage of respondents who would recommend Nottingham as a place to visit.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Would recommend Nottingham as a place to visit

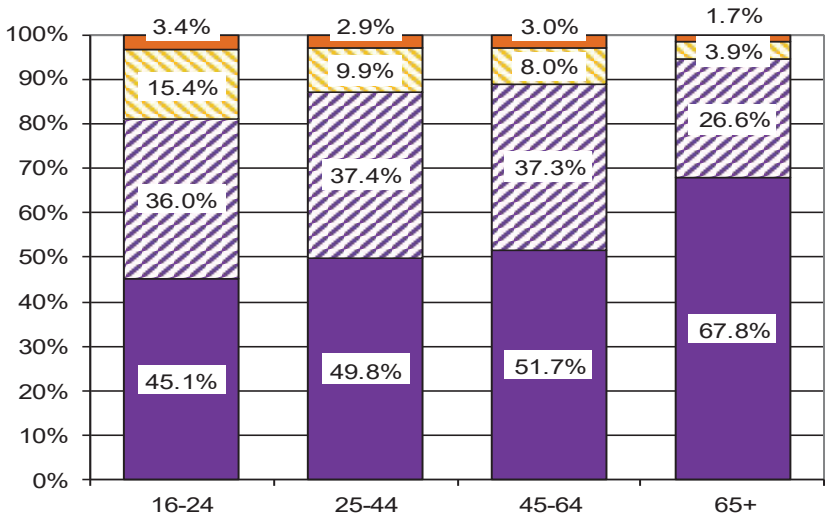


Based on 1,977 respondents in total excludes don't know as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

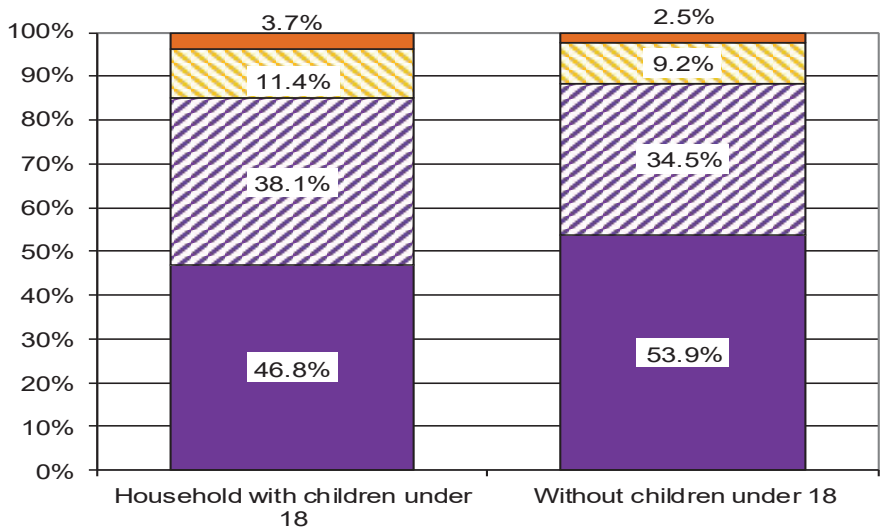
Key Points

- Clifton East and Clifton West area had the highest proportion of respondents who would recommend Nottingham as a place to visit.
- People in full time education are the least likely to recommend visiting Nottingham, people aged 65 or over are the most likely group.
- People in the White British ethnic are more likely to recommend the City as a place to visit than people from BME groups.

Opinion by age



Opinion by children in household



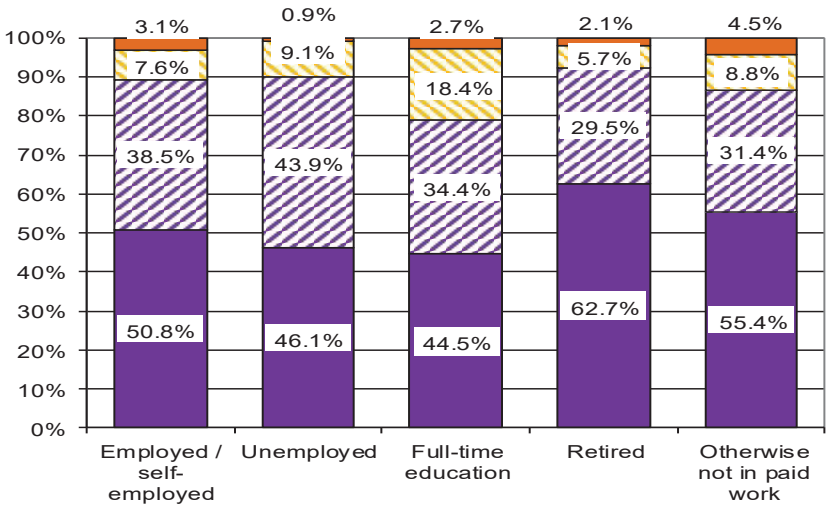
Not at all

Not very much

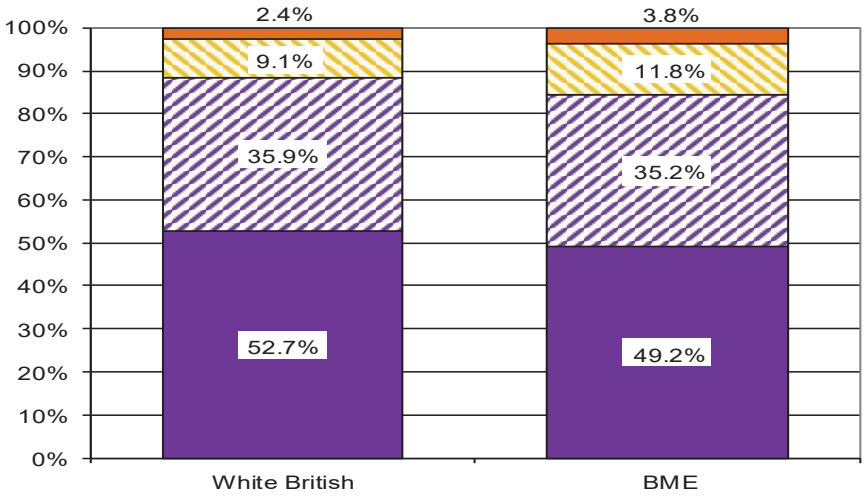
To some extent

A great deal

Opinion by employment status



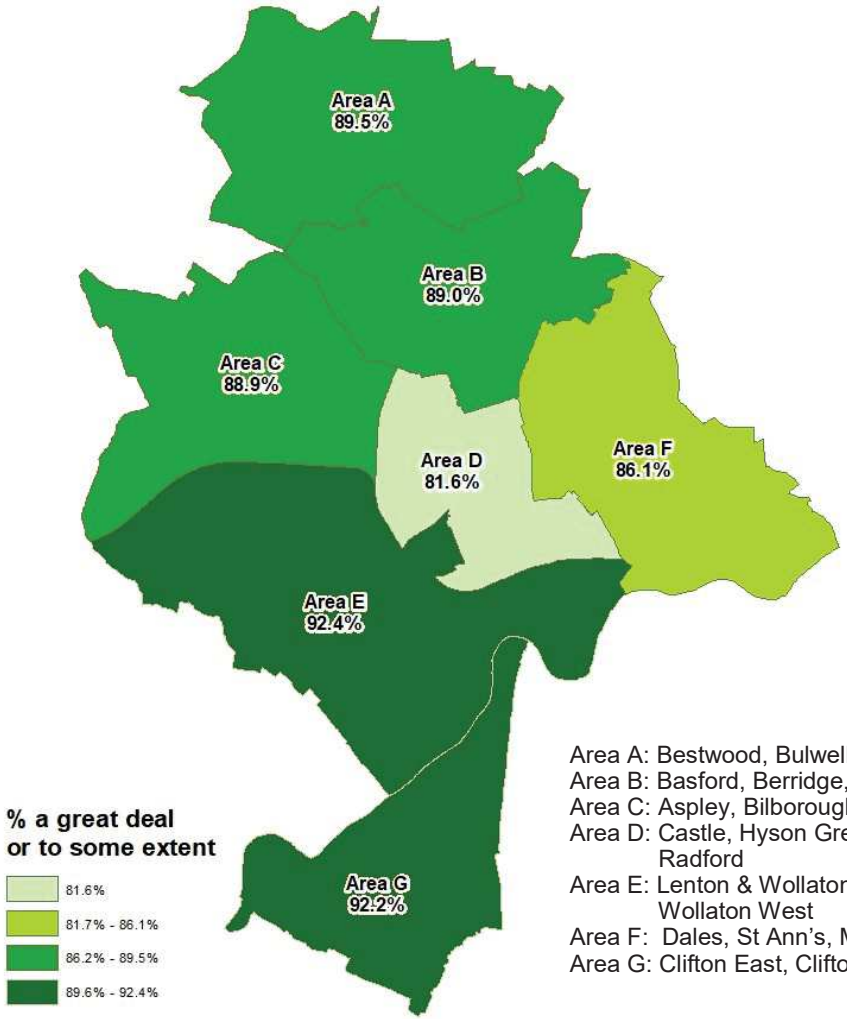
Opinion by ethnic group



25: Recommend Nottingham as a place to work

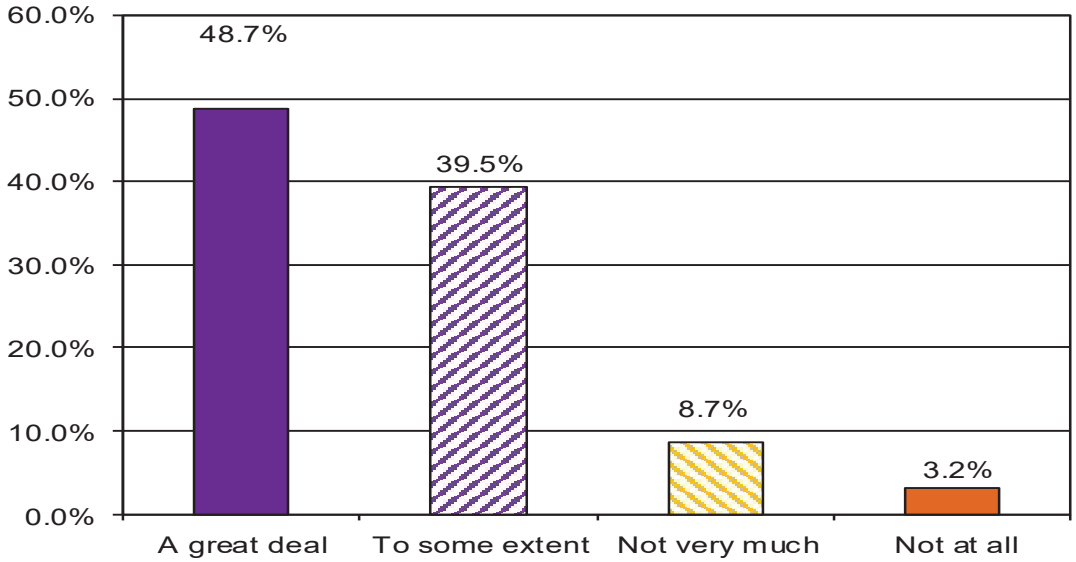
Headline: 88% would recommend Nottingham as a place to work

Percentage of respondents who would recommend Nottingham as a place to work.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Would recommend Nottingham as a place to work

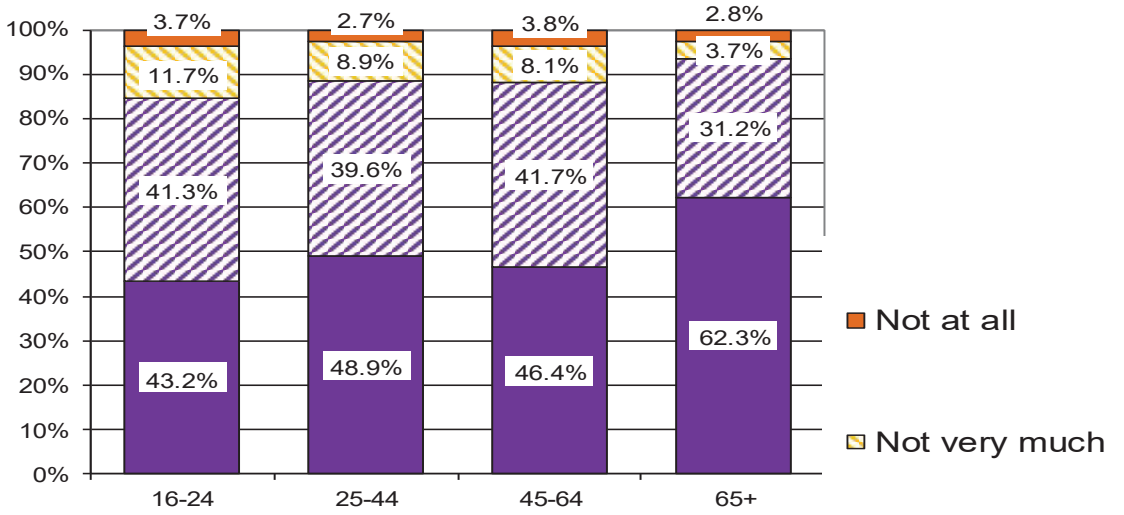


Based on 1,797 respondents in total excludes 'don't know' as a response. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

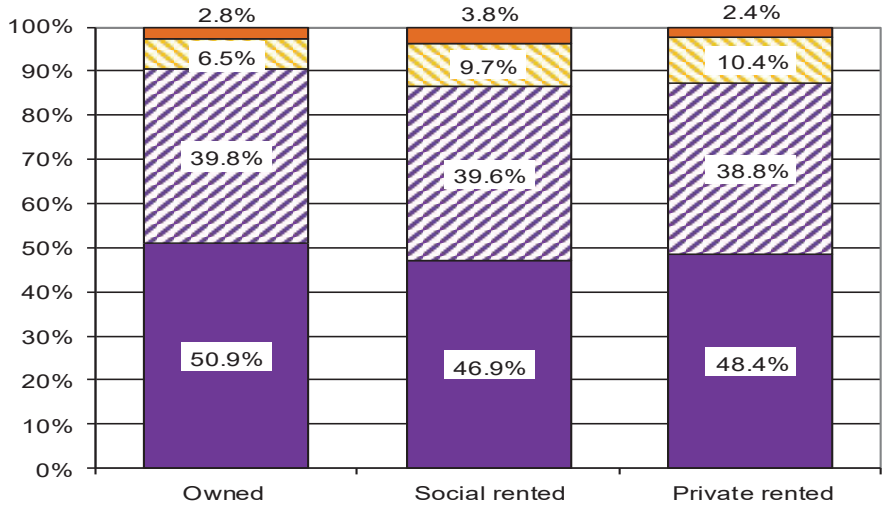
Key Points

- The Lenton & Wollaton East, Meadows and Wollaton West area has the highest proportion of people who would recommend Nottingham as a place to work.
- The over 65s are the most likely group to recommend Nottingham as a place to work.
- People who are unemployed are the least likely group to recommend Nottingham as a place to work.

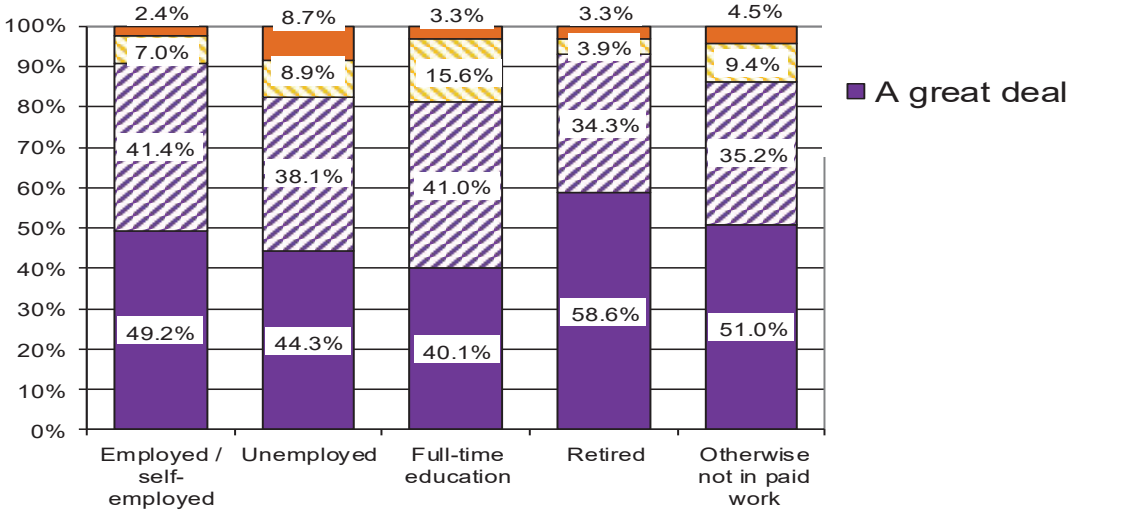
Opinion by age



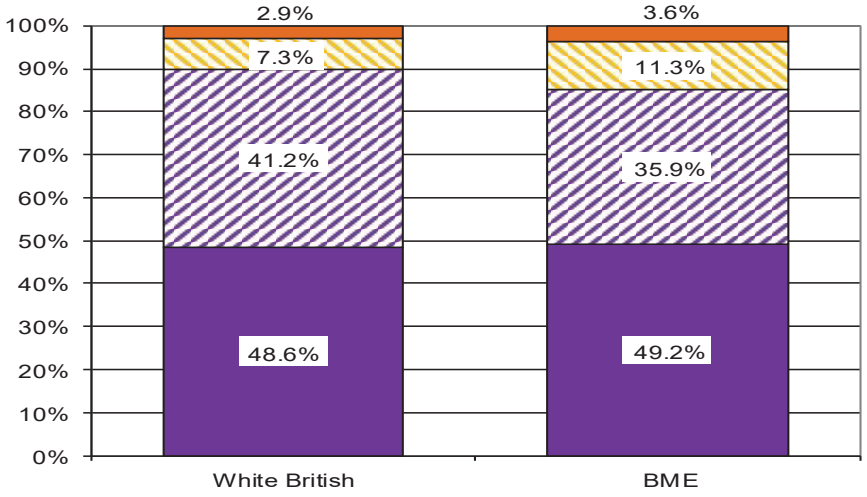
Opinion by housing tenure



Opinion by employment status



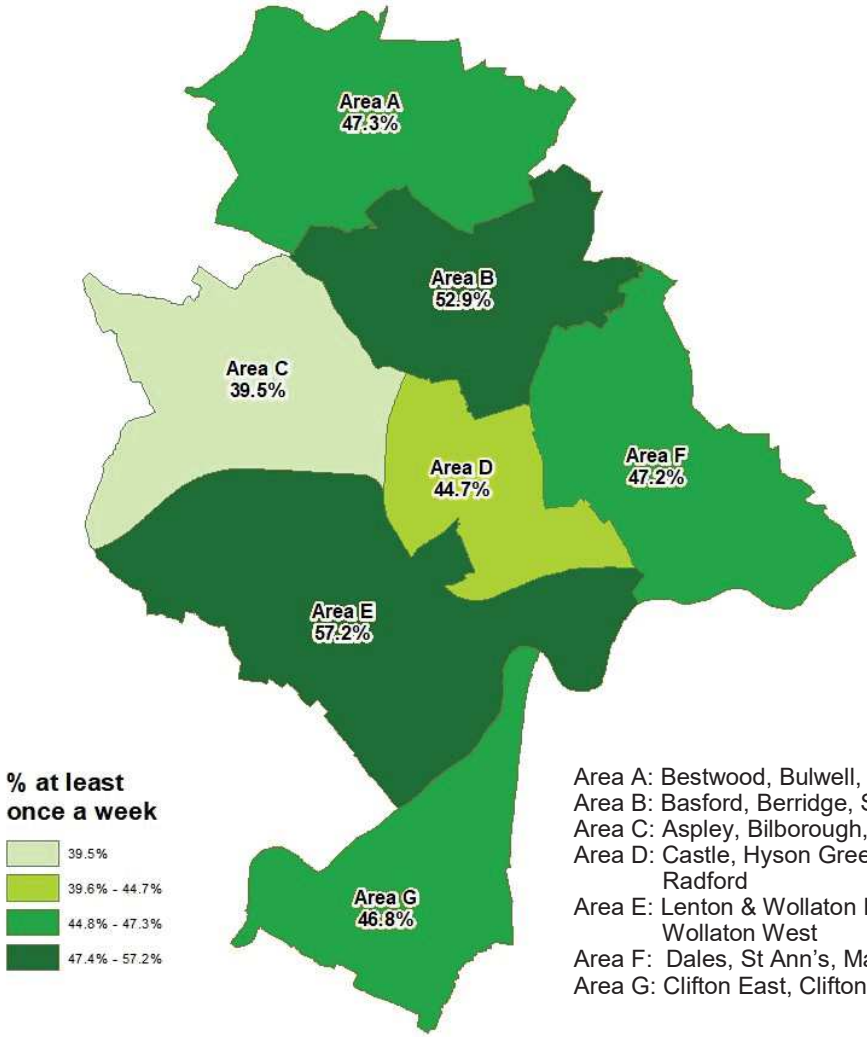
Opinion by ethnicity



26: Visiting parks and open spaces

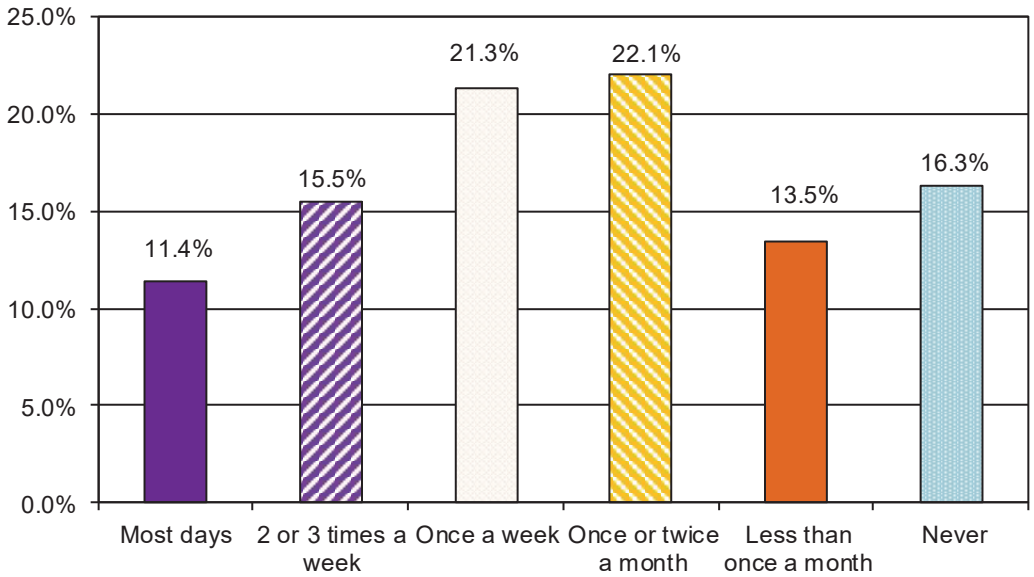
Headline: 48% visited a park or open space at least once a week

Percentage of respondents who used/ visited a park or open space at least once a week



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Used/ visited a park or open space

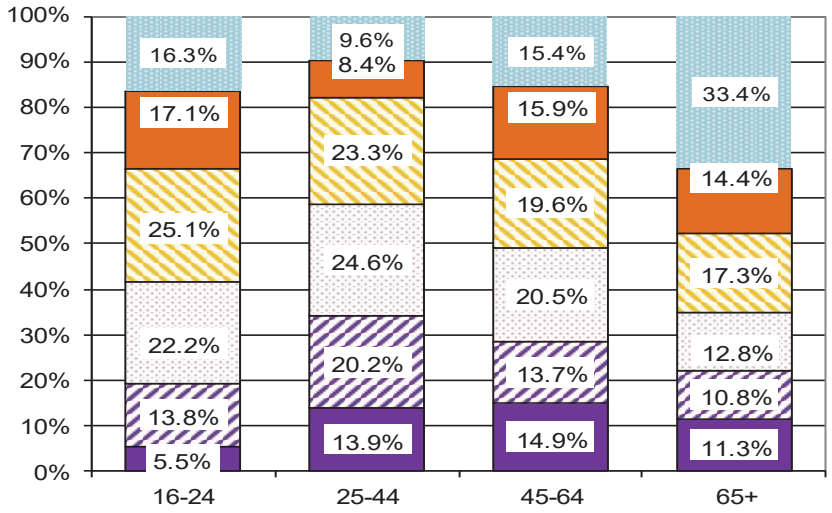


Based on 1,998 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- More than half of the respondents in the Lenton & Wollaton East, Meadows and Wollaton West and Basford, Berridge and Sherwood areas visit a park or open space at least once a week.
- Households with children and people aged 25 to 44 were the most likely groups to use a park at least once a week.
- More than 30% of people with a disability or long term illness and more than a third of people aged over 65 never use parks or open spaces.

Opinion by age



Never

Less than once a month

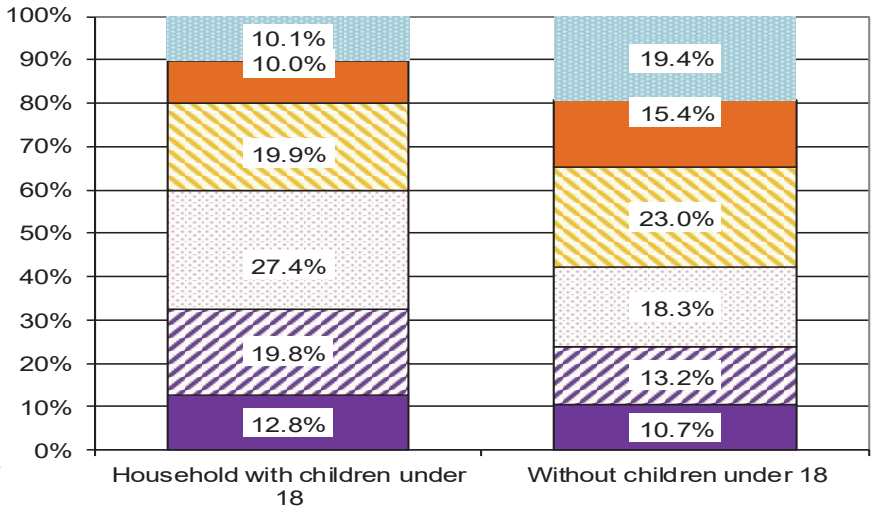
Once or twice a month

Once a week

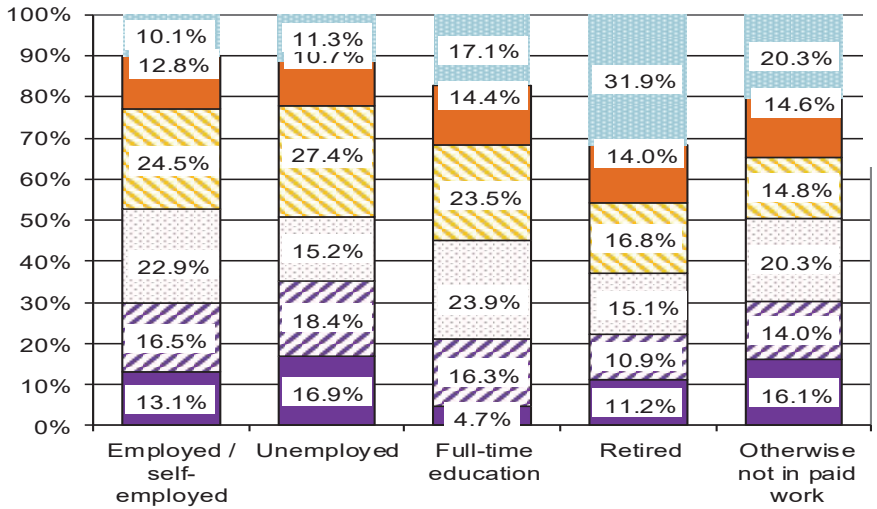
2 or 3 times a week

Most days

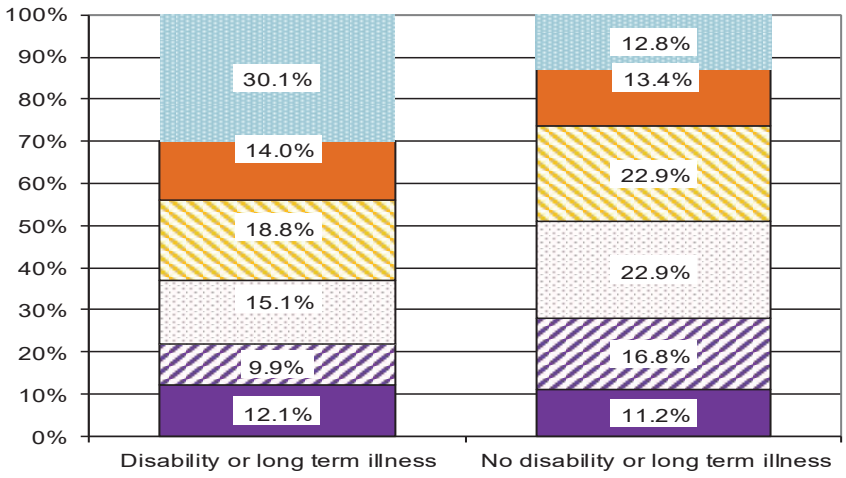
Opinion by children in household



Opinion by employment status



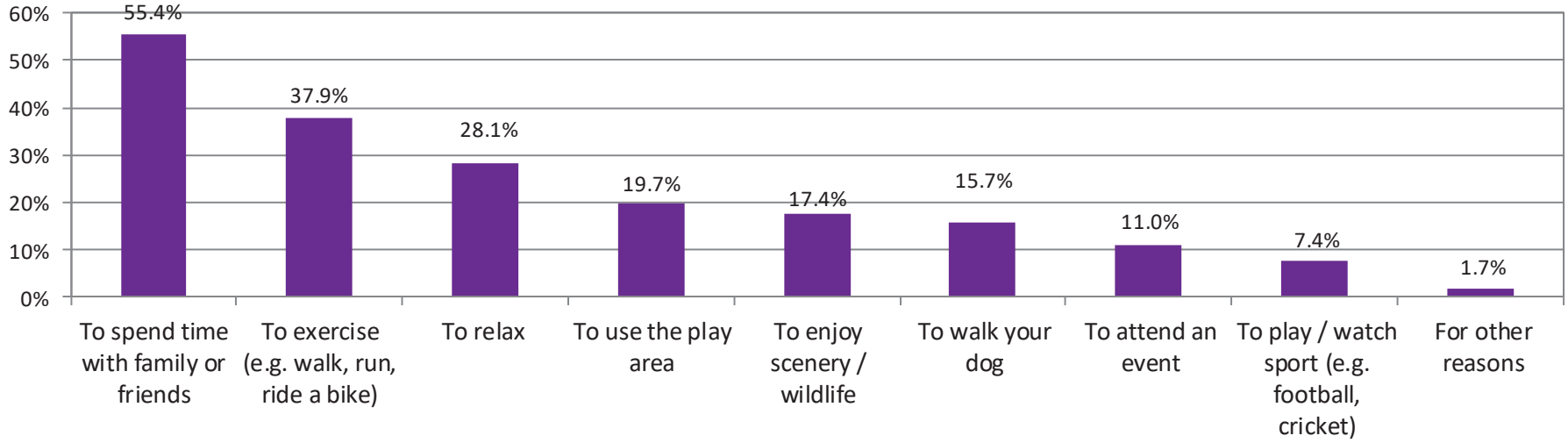
Opinion by disability or long term illness



27: Reasons why people visit parks and open spaces

Headline: 55% use parks and open spaces to spend time with friends and family

Reasons given by respondents as to why they visit or use parks or open spaces.



Reasons given by respondents as to why they visit or use parks or open spaces by area

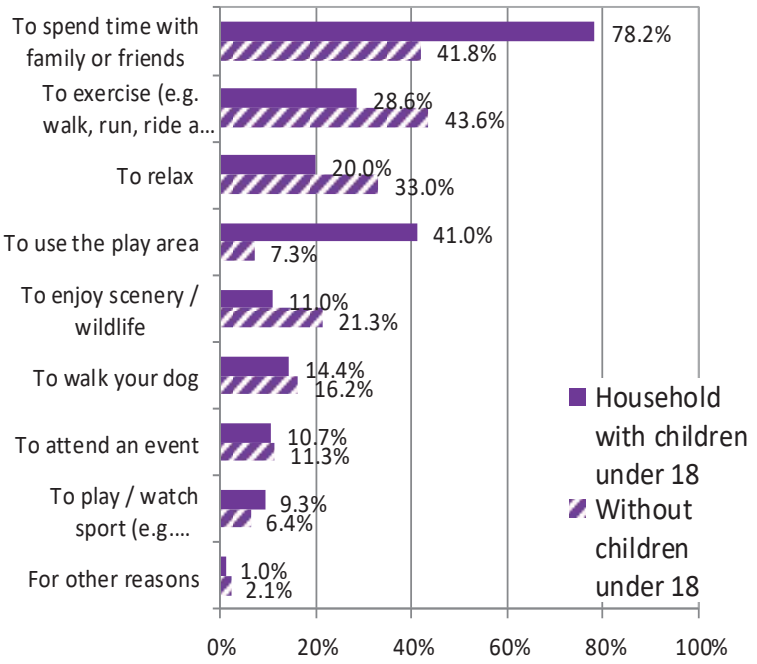
	To spend time with family or friends	To exercise (e.g. walk, run, ride a bike)	To relax	To use the play area	To enjoy scenery / wildlife	To walk your dog	To attend an event	To play / watch sport (e.g. football, cricket)	For other reasons
Aspley, Bilborough and Leen Valley	64.7%	34.3%	20.4%	28.7%	17.3%	18.6%	10.3%	8.0%	1.4%
Basford, Berridge and Sherwood	52.3%	34.4%	27.9%	19.2%	17.1%	18.7%	11.4%	8.0%	1.0%
Bestwood, Bulwell and Bulwell Forest	49.8%	36.0%	22.6%	30.7%	12.6%	26.7%	4.0%	5.2%	3.2%
Castle, Hyson Green and Arboretum and Radford	58.0%	34.3%	36.7%	11.3%	18.3%	6.6%	14.0%	9.2%	0.0%
Clifton East and Clifton West	52.7%	38.9%	24.3%	27.3%	14.7%	23.3%	5.4%	5.3%	2.0%
Dales, St Ann's and Mapperley	59.3%	36.0%	22.4%	17.9%	16.2%	12.2%	13.7%	4.7%	0.9%
Lenton and Wollaton East, Meadows and Wollaton West	50.8%	51.3%	36.8%	12.3%	23.2%	11.4%	13.6%	10.4%	3.9%
TOTAL	55.4%	37.9%	28.1%	19.7%	17.4%	15.7%	11.0%	7.4%	1.7%
Ranking	Highest ranked	Rank 2 to 5							

Based on 1,665 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

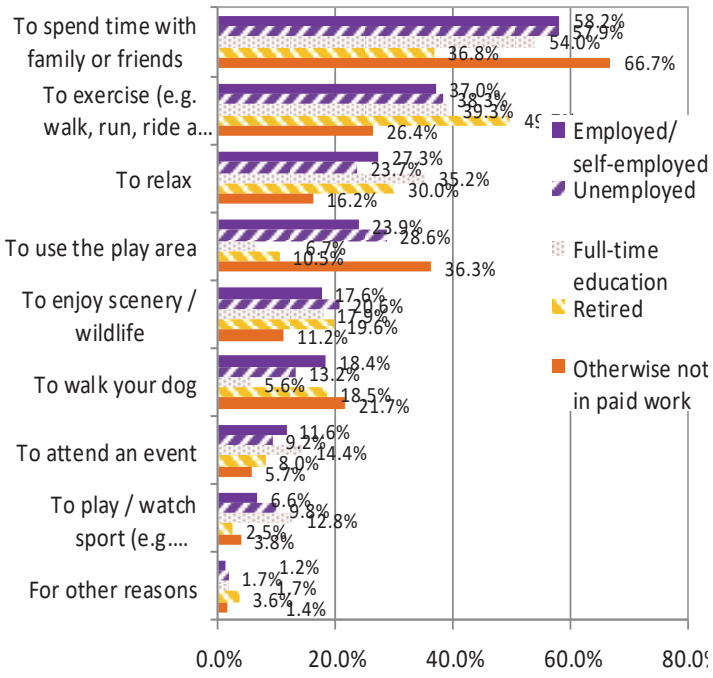
Key Points

- 55.4% of respondents use parks and open spaces to spend time with friends and family.
- This is the most popular reason in all Areas except the Lenton & Wollaton East, Meadows and Wollaton West area, where exercising is the most popular reason. Exercising is the second most popular reason overall.
- Using play areas ranks highly for households with children, and people otherwise not in paid work.
- The over 65s are most likely to use parks and open spaces to exercise.
- People in full time education were the group most likely to visit a park or open space to attend an event.

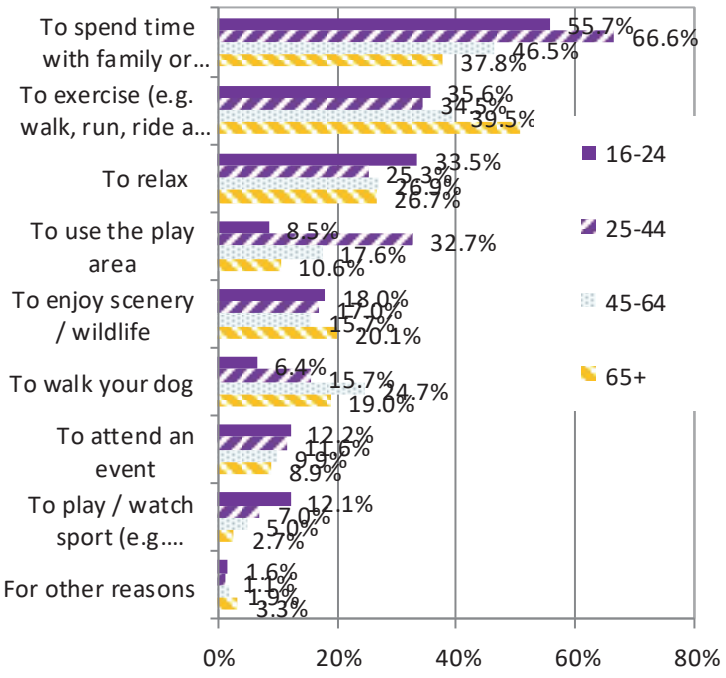
Reasons by households with children



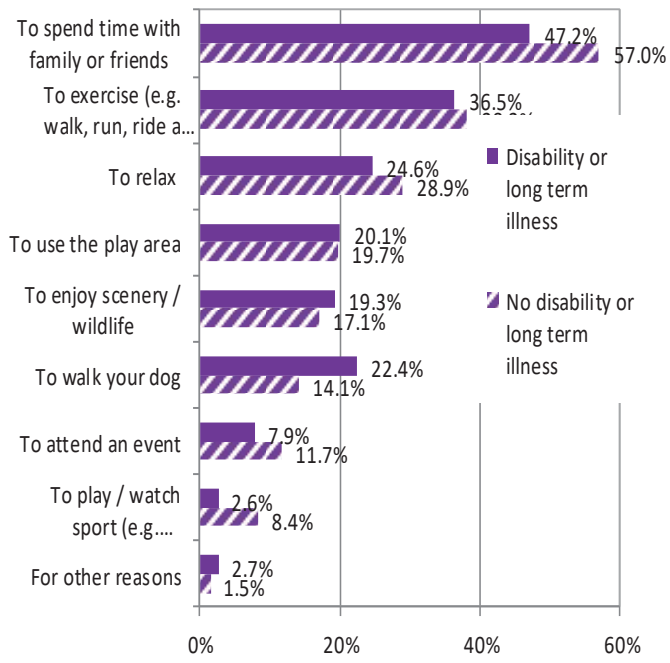
Reasons by employment status



Reasons by age



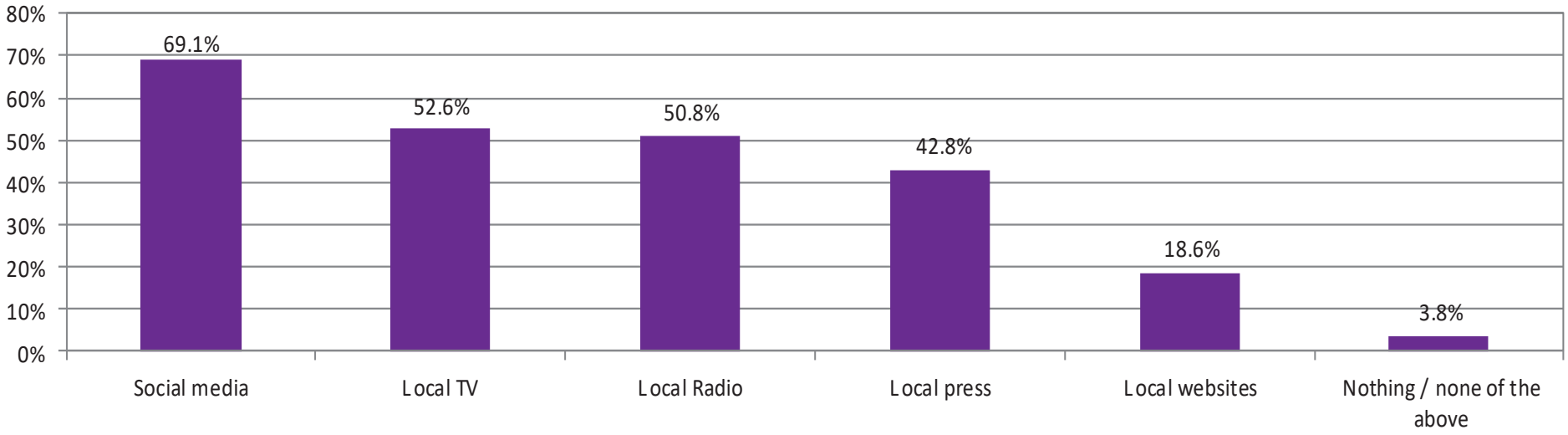
Reasons by disability or long term illness



28: Media that people regularly view or listen to

Headline: 69% use social media regularly

Percentage of respondents who watch, read, listen to or visit the following media.



Percentage of respondents who watch, read, listen to or visit the following media by area

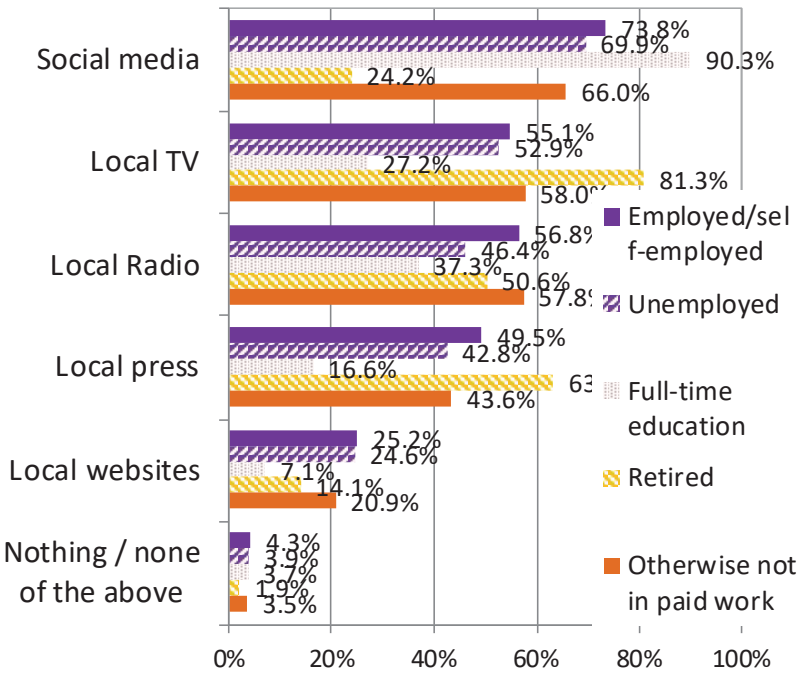
	Social media	Local TV	Local Radio	Local press	Local websites	Nothing / none of the above
Aspley, Bilborough and Leen Valley	62.9%	63.5%	60.0%	44.3%	16.9%	3.3%
Basford, Berridge and Sherwood	68.5%	49.7%	51.7%	46.3%	22.4%	4.5%
Bestwood, Bulwell and Bulwell Forest	66.2%	70.5%	67.0%	52.8%	21.1%	1.3%
Castle, Hyson Green and Arboretum and Radford	72.5%	33.2%	37.4%	29.4%	13.3%	7.1%
Clifton East and Clifton West	67.1%	68.6%	60.8%	41.5%	15.6%	2.5%
Dales, St Ann's and Mapperley	68.3%	45.9%	39.5%	45.7%	17.5%	5.1%
Lenton and Wollaton East, Meadows and Wollaton West	75.5%	52.6%	51.4%	42.9%	23.4%	0.8%
TOTAL	69.1%	52.6%	50.8%	42.8%	18.6%	3.8%
Ranking	Highest ranked	Rank 2 to 5				

Based on 1,996 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

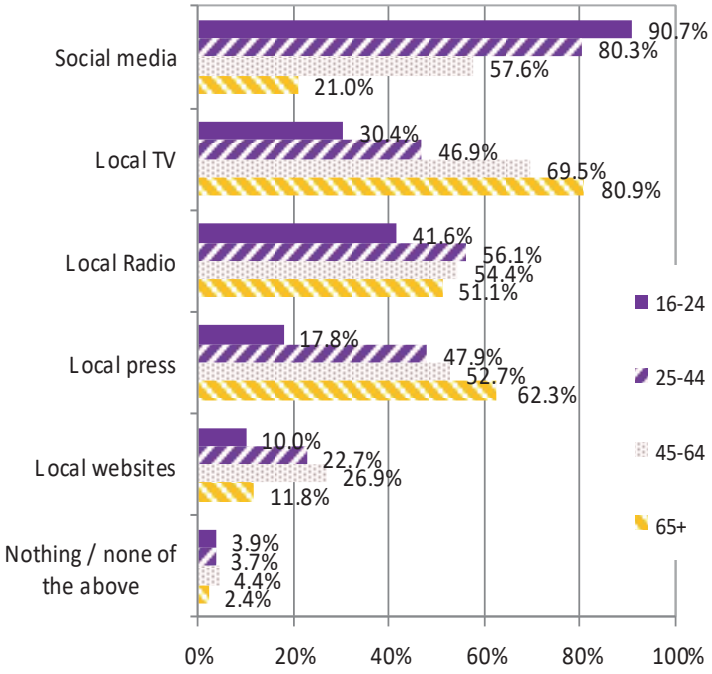
Key Points

- 69% of respondents use Social Media with Facebook (50%) and WhatsApp (39%) being the most popular. Social Media has fallen from 74% in 2018.
- Local TV is the second most popular option overall although it's popularity has continued to fall to 53% compared to nearly 69% in 2016.
- More than 90% of 16 to 24 year olds and 80% of 25-44 year olds use social media, compared to 58% of 45 to 64s and just 21% of over 65s. The two younger age groups also favour local radio over local TV. Local TV remains the most popular option for the two older age groups.
- Retired people are most likely to read the local press (64%) and people aged 45 to 64 are most likely to visit local websites (27%).

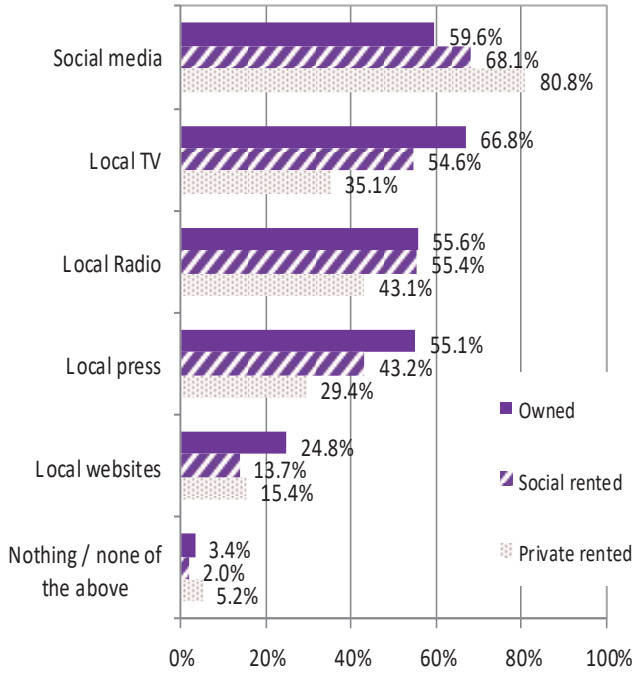
Awareness by employment status



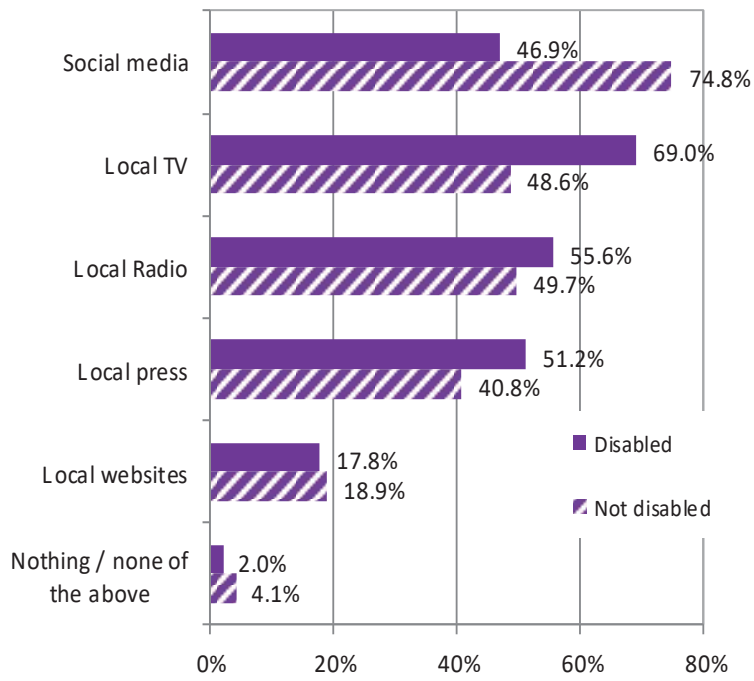
Awareness by age



Awareness by housing tenure



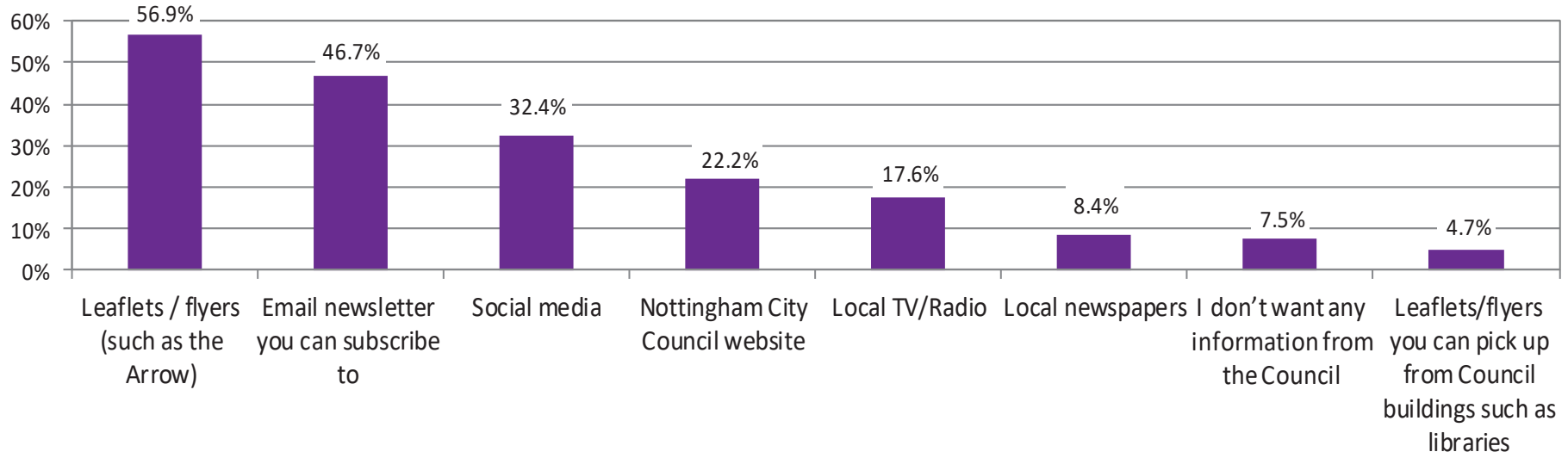
Awareness by disability or long term illness



29: Preferences for receiving information from the Council

Headline: 57% prefer to receive leaflets or flyers such as the Arrow

Method by which respondents prefer to receive Council information .



Method by which respondents prefer to receive Council information by area

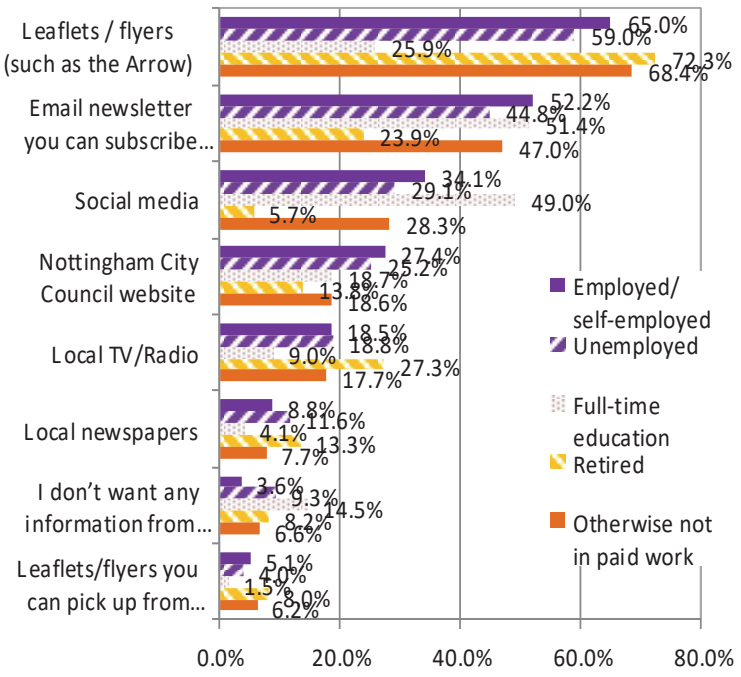
	Leaflets / flyers (such as the Arrow)	Email newsletter you can subscribe to	Social media	Nottingham City Council website	Local TV/ Radio	Local newspapers	I don't want any information from the Council	Leaflets/flyers you can pick up from Council buildings
Aspley, Bilborough and Leen Valley	68.1%	45.3%	26.2%	24.5%	24.8%	9.1%	7.5%	5.2%
Basford, Berridge and Sherwood	56.2%	52.7%	29.2%	29.2%	13.1%	8.1%	8.4%	4.7%
Bestwood, Bulwell and Bulwell Forest	73.3%	38.6%	21.7%	24.7%	22.8%	9.6%	6.2%	4.0%
Castle, Hyson Green and Arboretum and Radford	40.6%	49.7%	37.6%	17.2%	9.8%	5.1%	9.4%	3.0%
Clifton East and Clifton West	67.2%	34.2%	30.7%	15.5%	20.1%	15.6%	6.1%	1.7%
Dales, St Ann's and Mapperley	52.8%	46.6%	39.1%	13.2%	13.3%	6.4%	5.6%	6.9%
Lenton and Wollaton East, Meadows and Wollaton West	52.5%	52.5%	37.5%	31.2%	24.0%	9.2%	8.5%	6.5%
TOTAL	56.9%	46.7%	32.4%	22.2%	17.6%	8.4%	7.5%	4.7%
Ranking	Highest ranked	Rank 2 to 5						

Based on 1,985 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

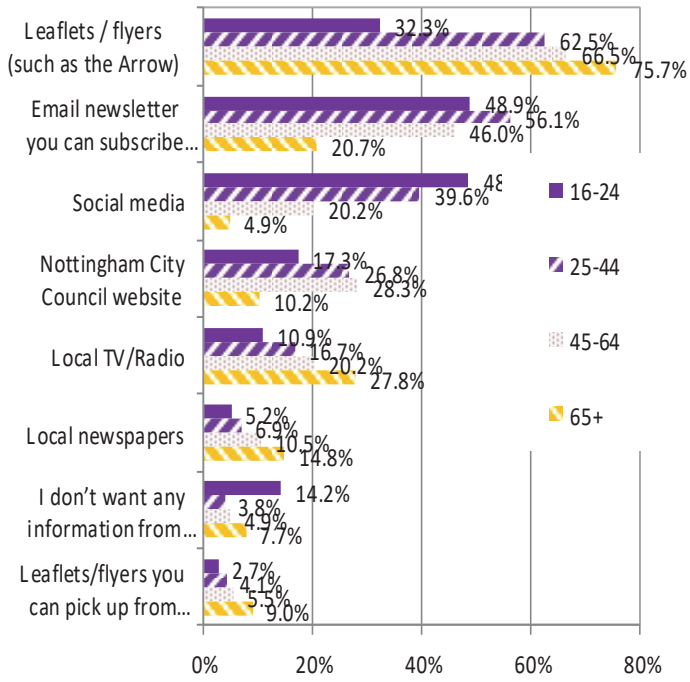
Key Points

- 57% of respondents prefer to receive delivered leaflets or flyers to provide information from the Council. This was the preferred option for almost all areas and age groups except people in the Castle, Hyson Green & Arboretum and Radford area who preferred an email newsletter and people aged 16-24 who preferred an email newsletter or social media.
- Age appears to be the main factor in different preferences. The over 65s strongly prefer delivered leaflets and local TV/radio and have little access to social media. Younger groups favour social media and email, although delivered leaflets remain the most popular option for all but the 16-24 age group.
- People aged 45-64 and people in employment are more likely to use the City Council website than other groups. The groups least likely to use the website are the over 65s.

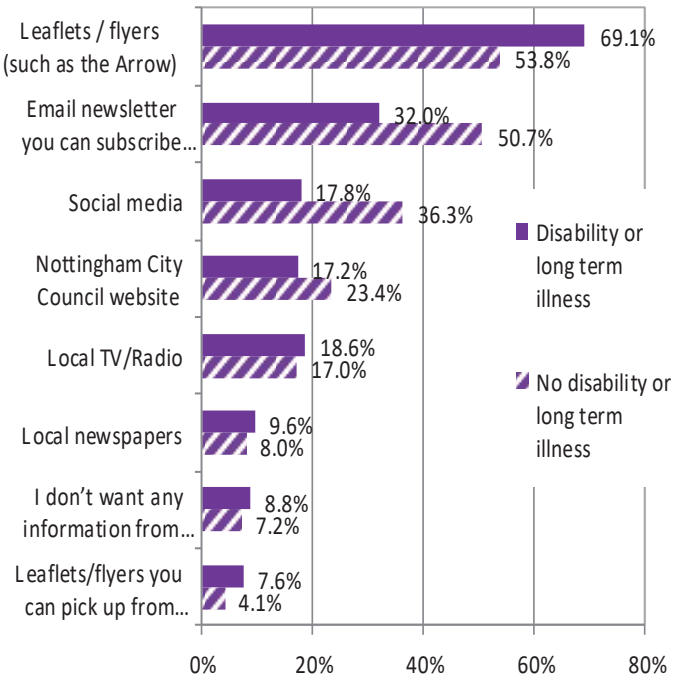
Preference by employment status



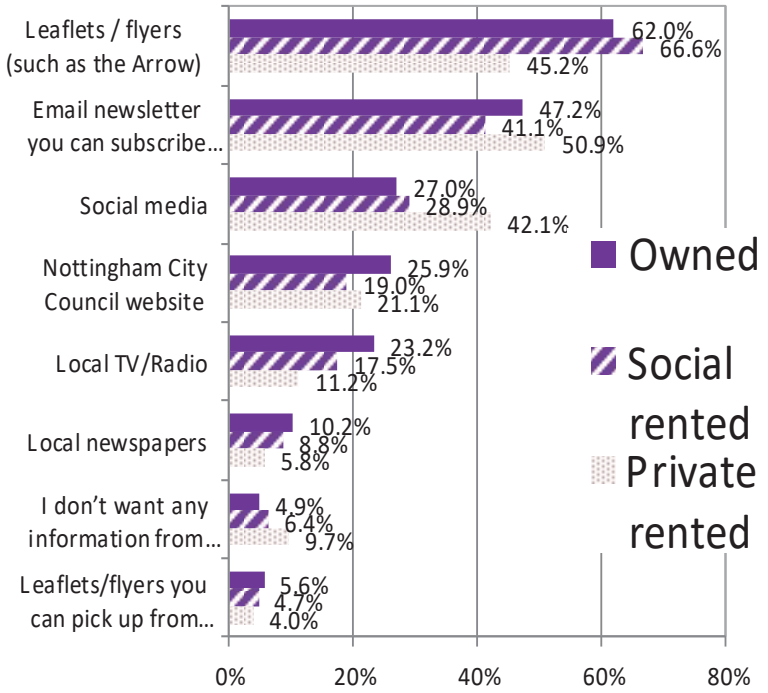
Preference by age



Preference by disability or long term illness



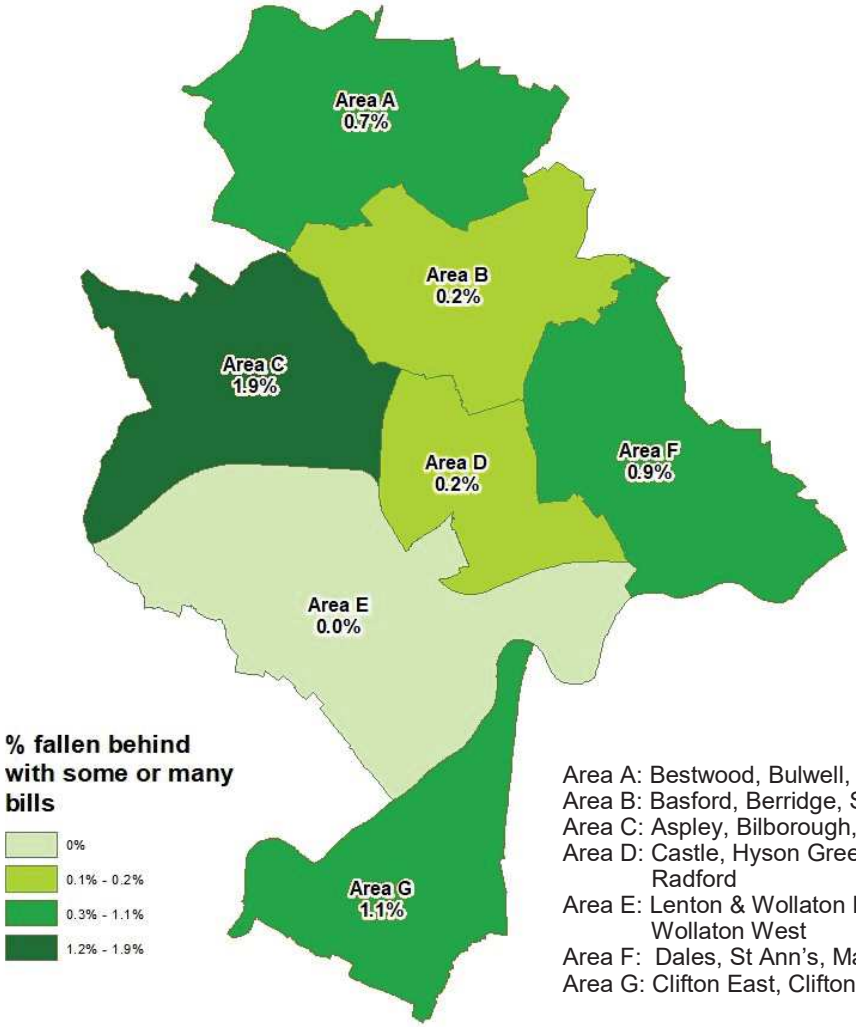
Preference by housing tenure



30: Keeping up with bills

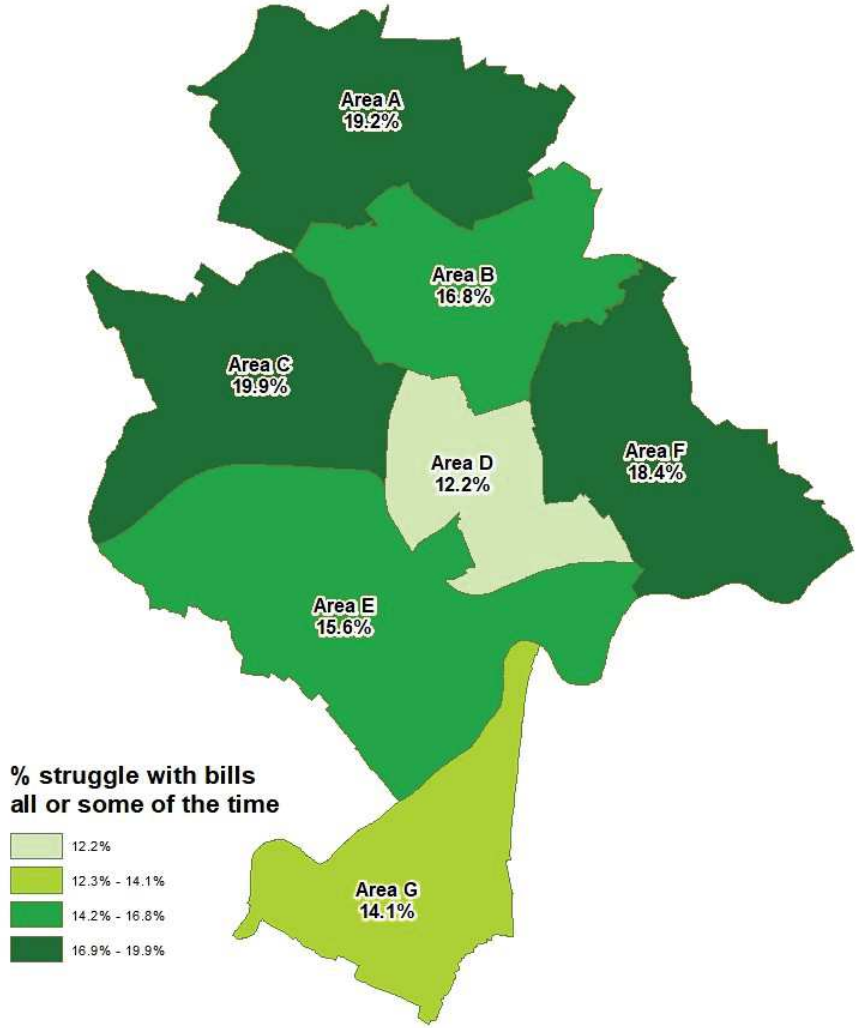
Headline: 17% struggling or not keeping up with bills

Percentage of respondents who have fallen behind with some or many bills



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Percentage of respondents who struggle to keep up with bills constantly or from time to time

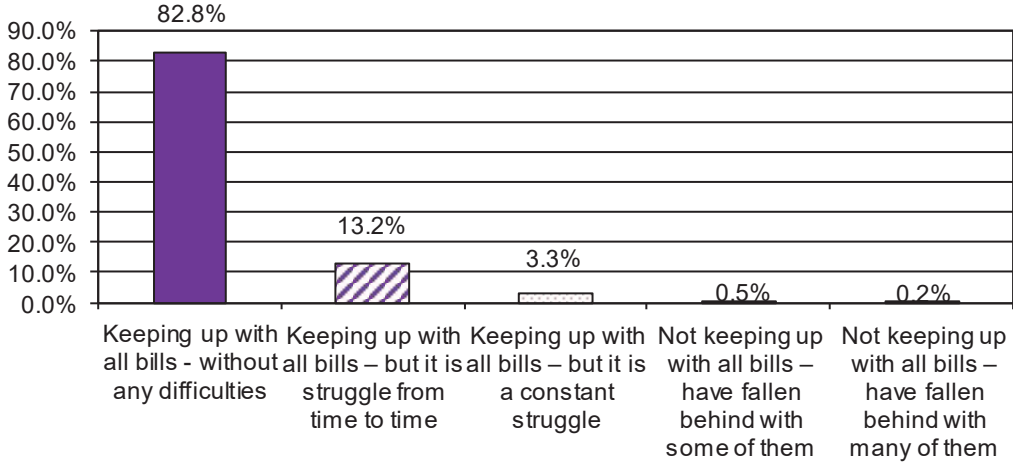


Based on 1,968 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- The proportion of people struggling or not keeping up with bills has fallen in the last year to 17.2% the lowest proportion since the question was first asked in 2014.
- The Aspley, Bilborough and Leen Valley area had the highest proportion of respondents struggling or not keeping up with bills. The Castle, Hyson Green and Arboretum and Radford area has the lowest proportion.
- People who are unemployed (43%) or otherwise not in paid work (31%) are most likely to be struggling or not keeping up with bills. 1.8% of unemployed people have fallen behind with some or many bills, although this proportion has fallen in the last year fropm 4.8%.
- No retired respondents or respondents in full time education had fallen behind on their bills.

Keeping up with bills and credit commitments in the last year



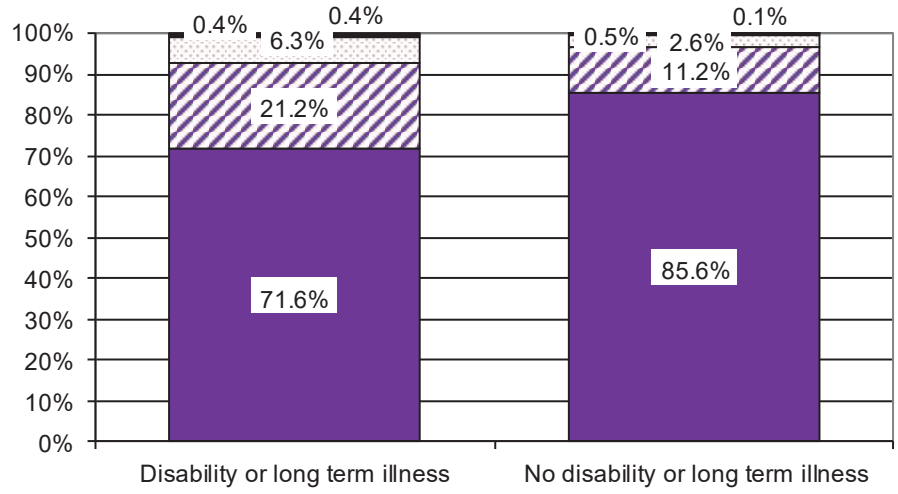
Keeping up with bills by housing tenure



Keeping up with bills by employment status



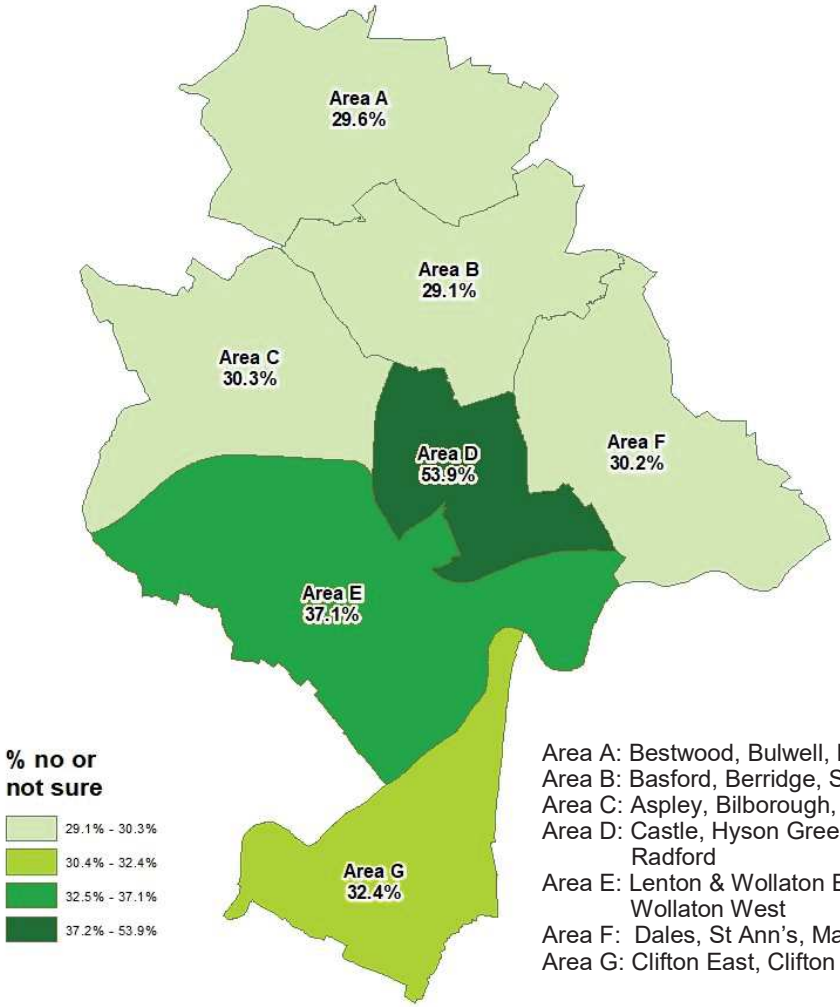
Keeping up with bills by disability or long term illness



31: Where to go for advice on financial hardship

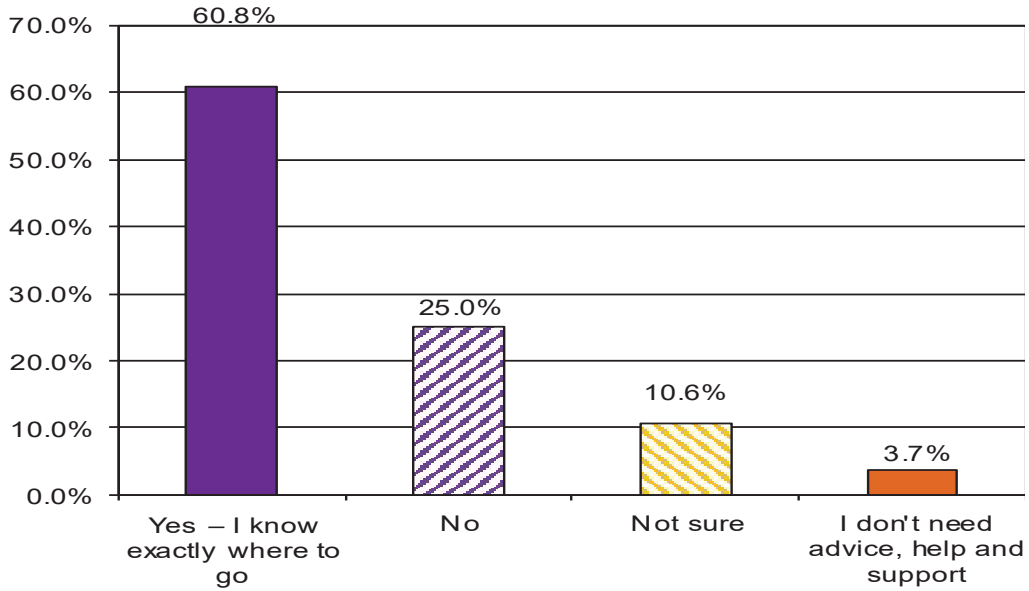
Headline: 36% do not know or are not sure where to go for advice, help and support if they are having difficulty paying bills

Percentage of respondents who did not know or were not sure where to go for advice, help and support



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Know where to go for advice, help and support

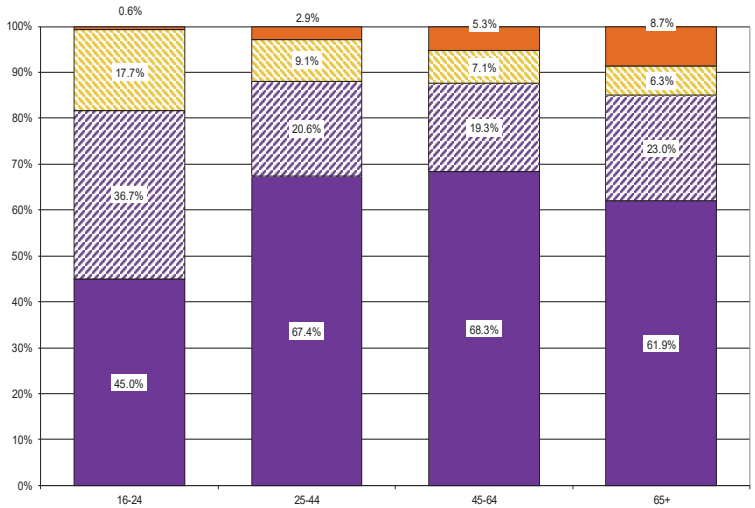


Based on 1,975 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- The Castle, Hyson Green & Arboretum and Radford area had the highest proportion of people who either did not know or were unsure where to access help, advice or support.
- People who were unemployed, 'otherwise not in paid work', living in social rented accommodation and those with a disability or long term illness were most likely to know where to access help, although even in these groups, more than 25% did not know or were not sure.

Opinion by age



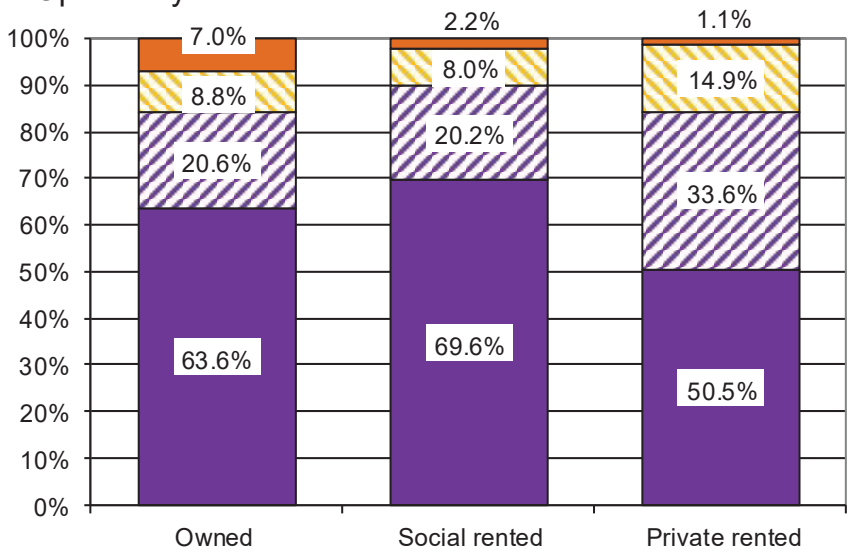
I don't need advice, help and support

Not sure

No

Yes – I know exactly where to go

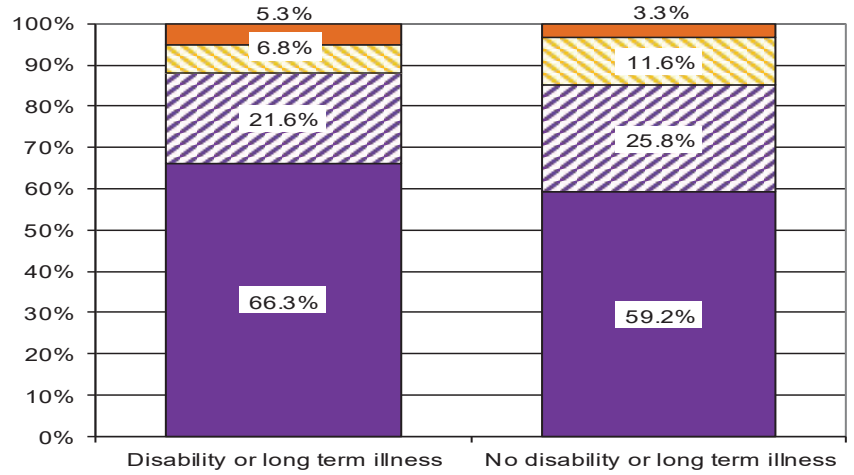
Opinion by tenure



Opinion by employment status



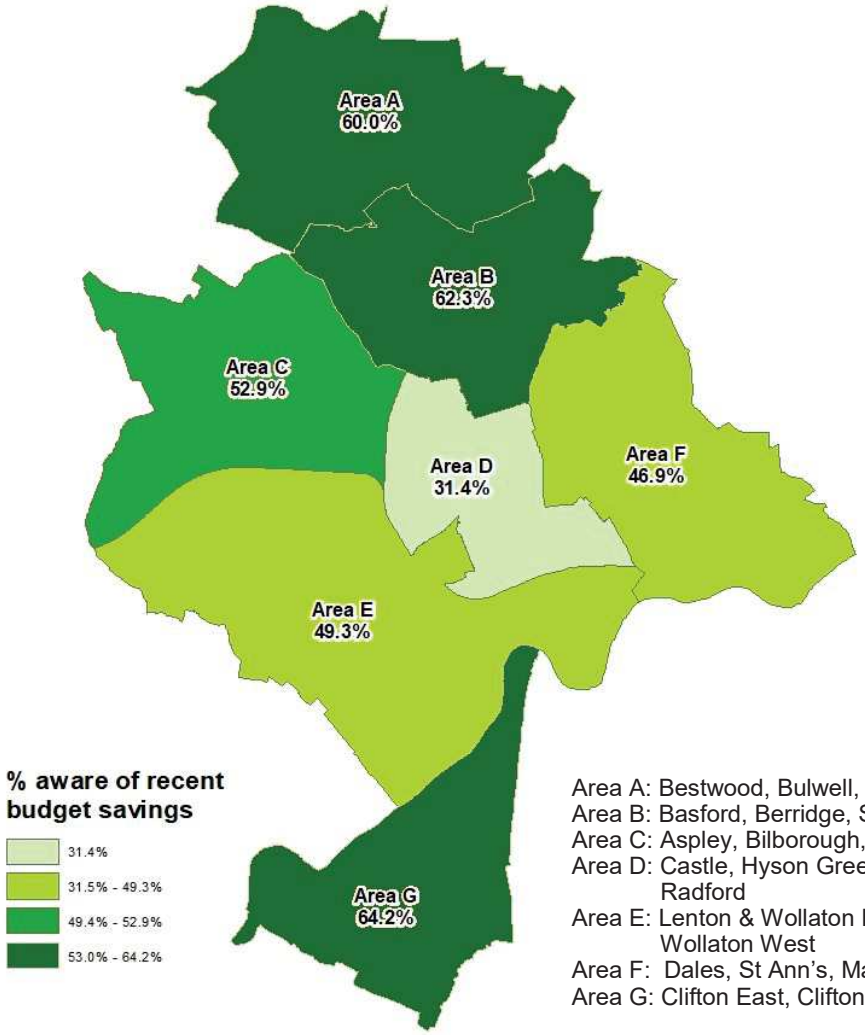
Opinion by disability or long term illness



32: Cuts to the Council's budget

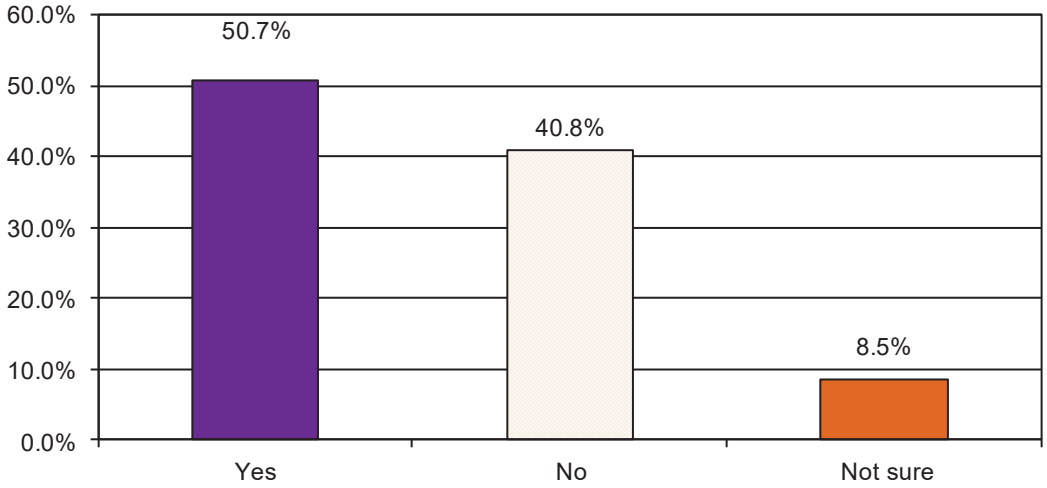
Headline: 51% were aware that the Council has had to make significant savings to its budget

Percentage of respondents who knew that the Council had to make significant savings to its budget



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Were you aware that the Council has had to make budget savings?

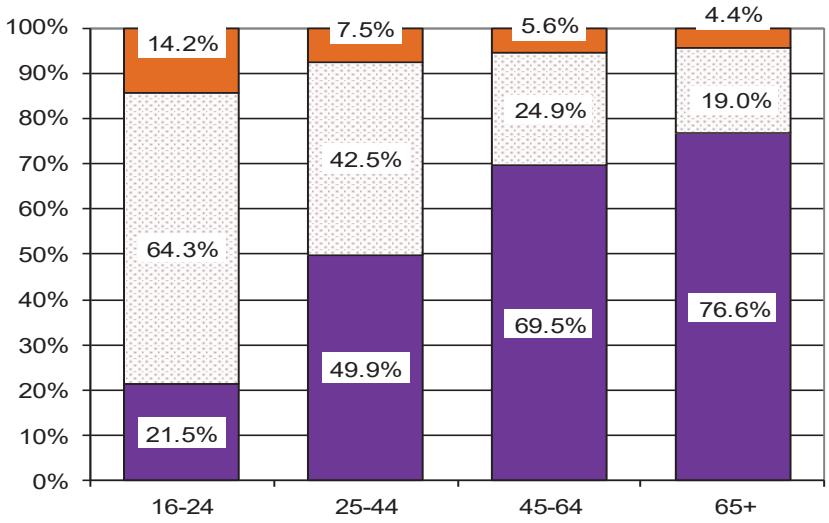


Based on 1,989 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

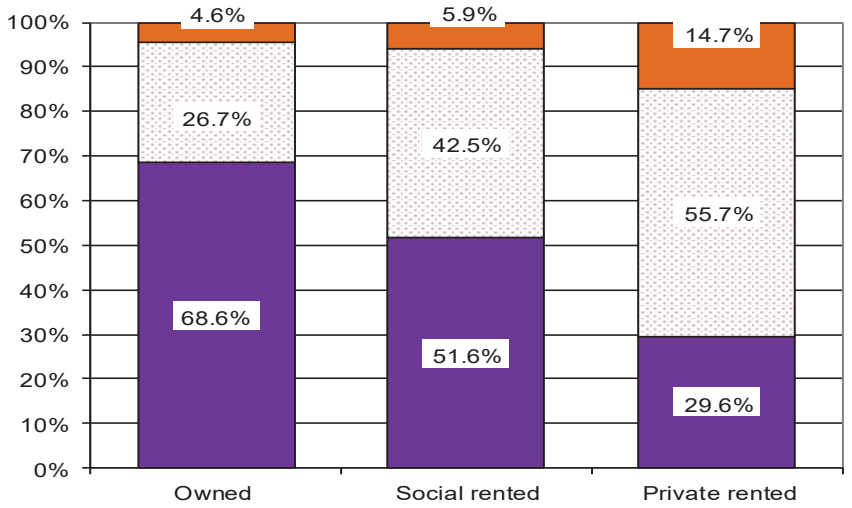
Key Points

- Respondents in Clifton East and Clifton West were most likely to be aware of the Council making significant cuts to its budget.
- Awareness increased with age with the 16 to 24 age group having the lowest level of awareness of budget cuts.
- People in the White British ethnic group were more likely to be aware of budget cuts than people from BME groups.

Opinion by age



Opinion by tenure



Not sure

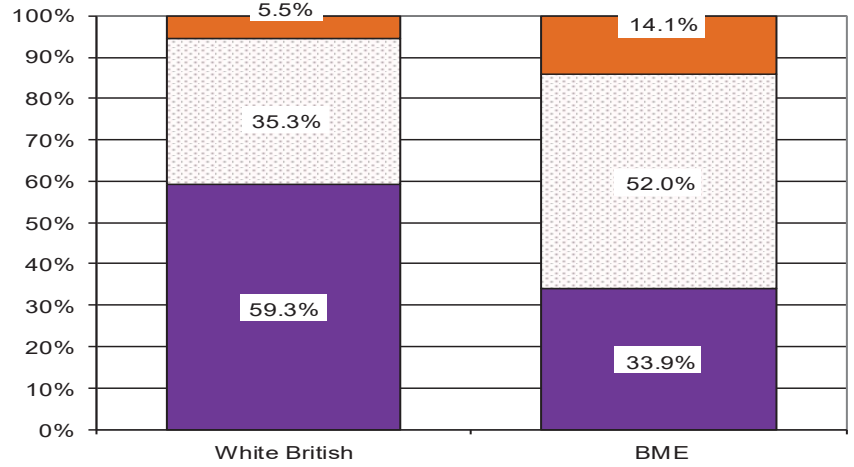
No

Yes

Opinion by employment status



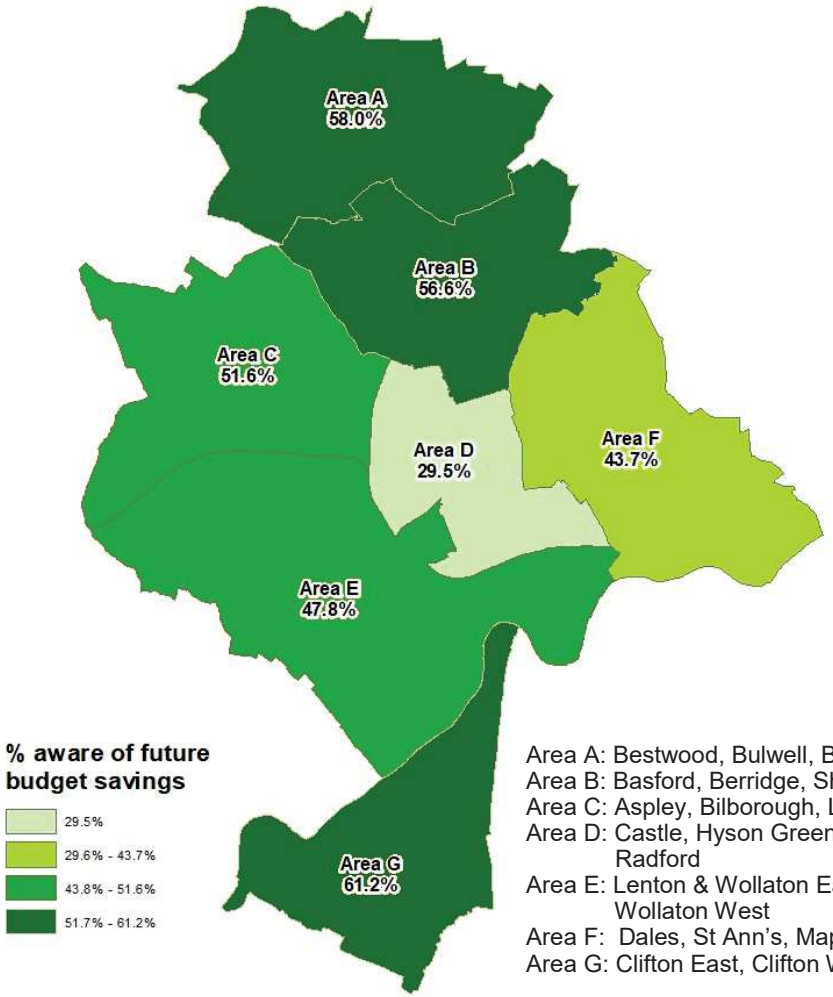
Opinion by ethnic group



33: Future savings to the Council's budget

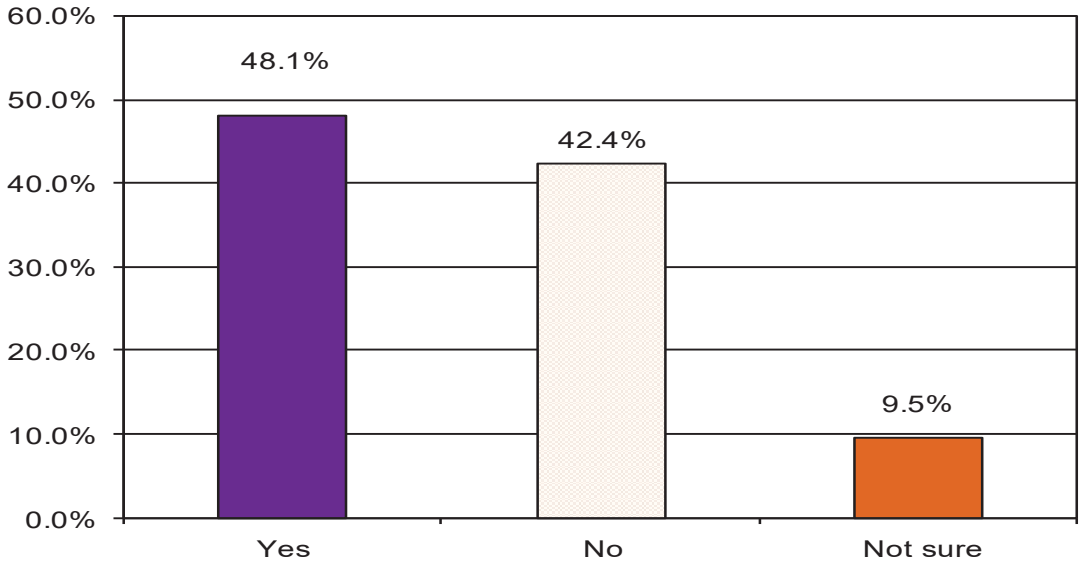
Headline: 48% were aware that the Council has to make further savings to its budget over the next few years

Percentage of respondents who knew that the Council had to make further savings to its budget



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Were you aware that the Council has to make further budget savings?



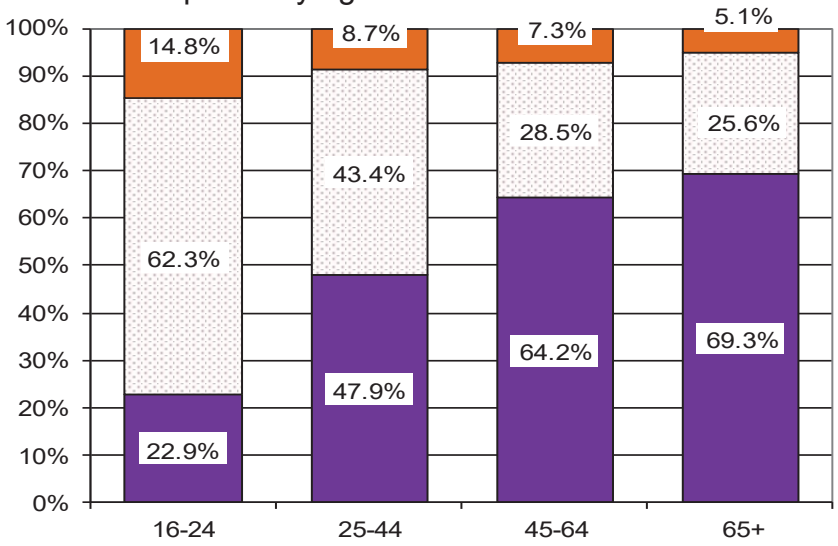
Based on 1,989 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Less than half of respondents were aware of the Council having to make further savings from its budget over the next few years. This was slightly lower than the proportion aware of previous significant savings made to the budget.

- As with the previous budget savings, older age groups and owner occupiers were most aware of further savings being required to the Council budget.

Opinion by age

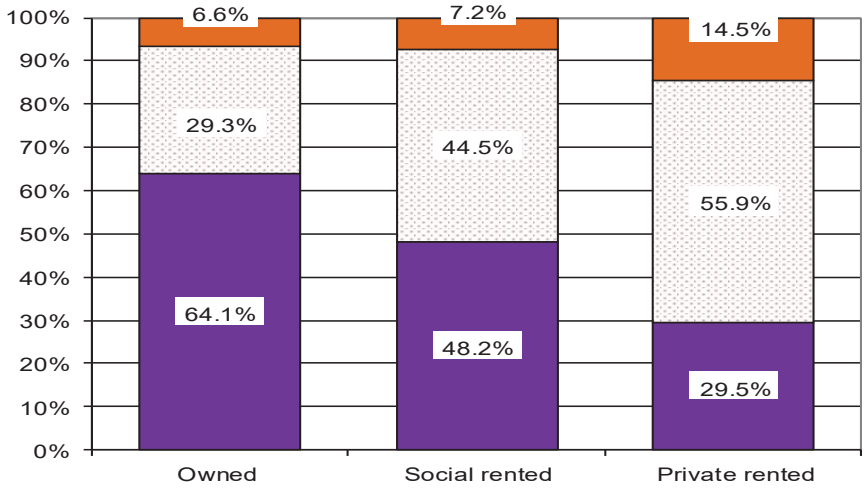


Not sure

No

Yes

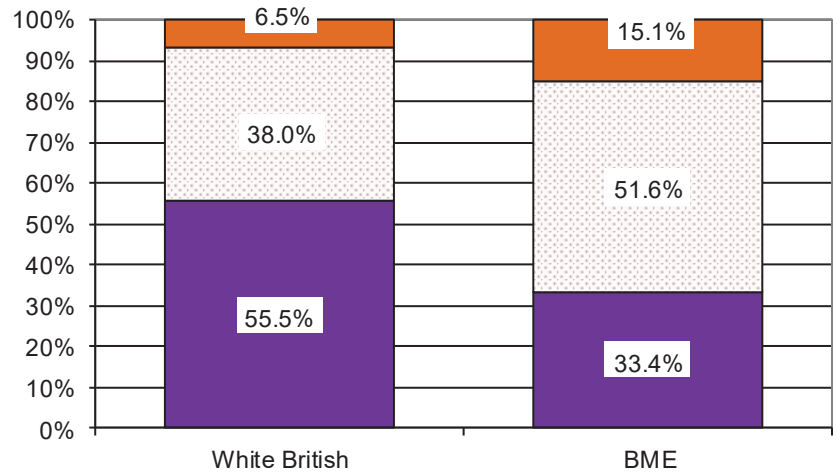
Opinion by tenure



Opinion by employment status



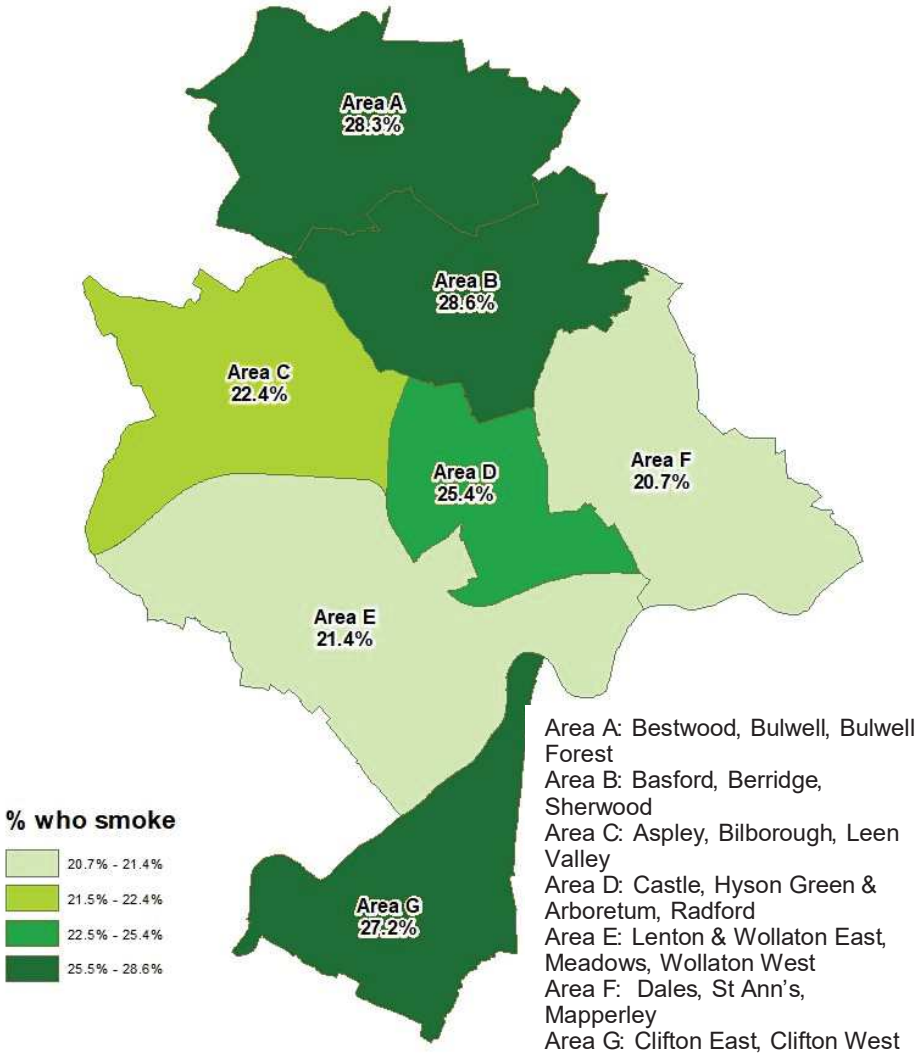
Opinion by ethnic group



34: Smoking

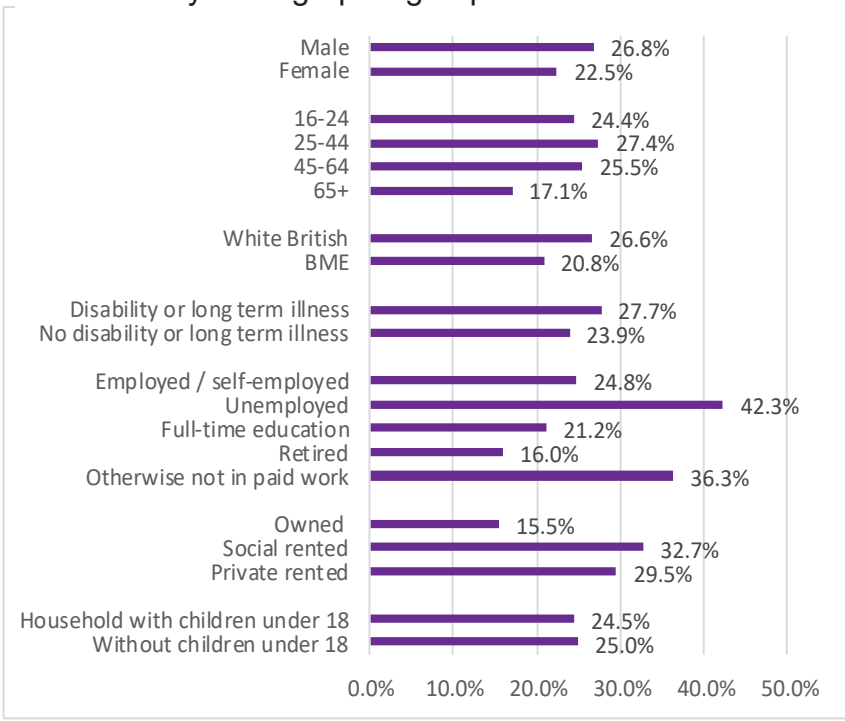
Headline: Smoking rate increases to 25%

Percentage of respondents who smoke.

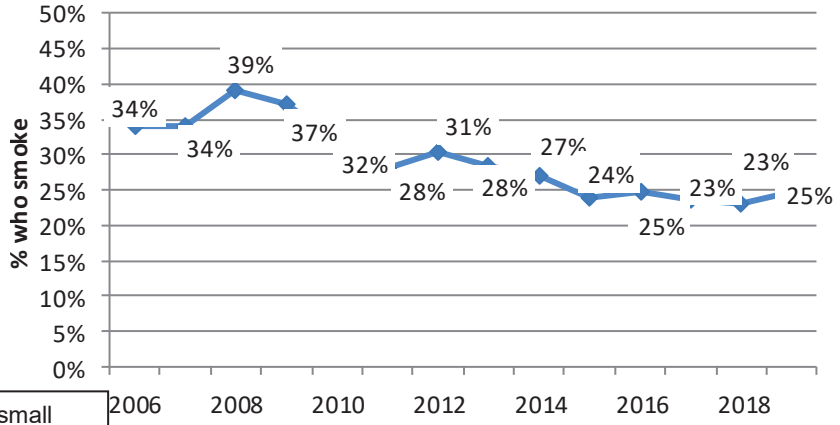


Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Smokers by demographic group



City Change over time (percentage who smoke)



Based on 1,999 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

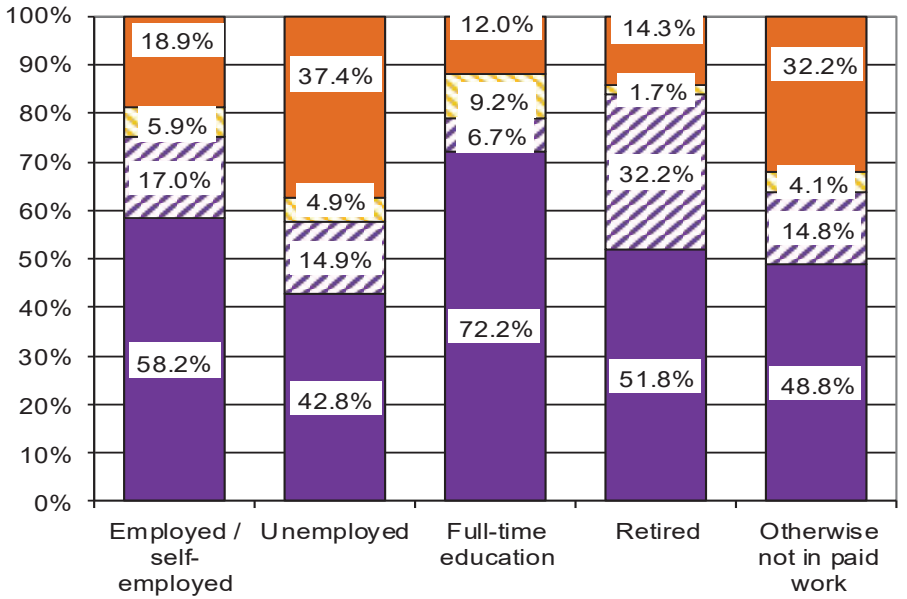
Key Points

- The proportion of smokers is broadly unchanged since 2015.
- In England, 14.4% of people smoke. This increases to 15.8% in the East Midlands (2018 Annual Population Survey).
- The same survey gives a Nottingham rate of 20.6%
- The Basford, Berridge and Sherwood area has the highest proportion of smokers.
- Unemployed people are most likely to smoke (42.3%).
- More than 30% of people who live in social rented accommodation smoke.
- Owner occupiers and retired people are the least likely groups to smoke.
- White British people are more likely to smoke than those from BME groups.

Smoking behaviour by housing tenure



Smoking behaviour by employment status



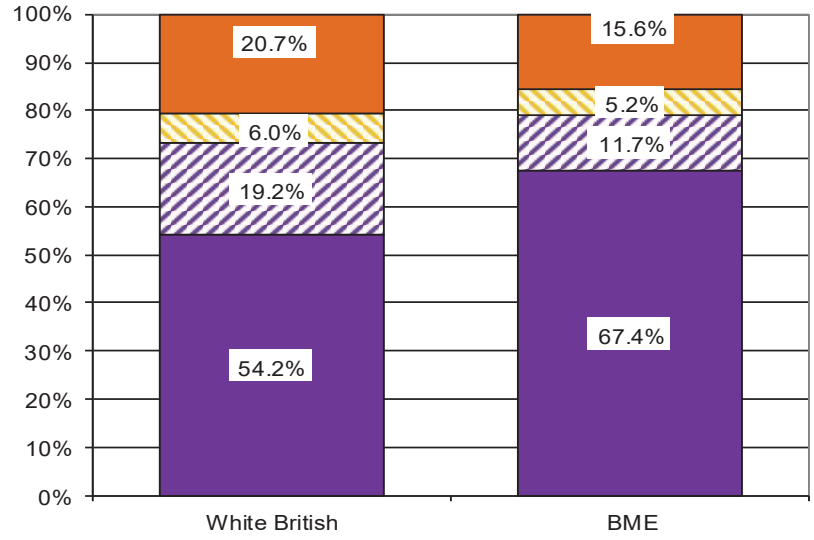
I smoke every day

I smoke but I don't smoke every day

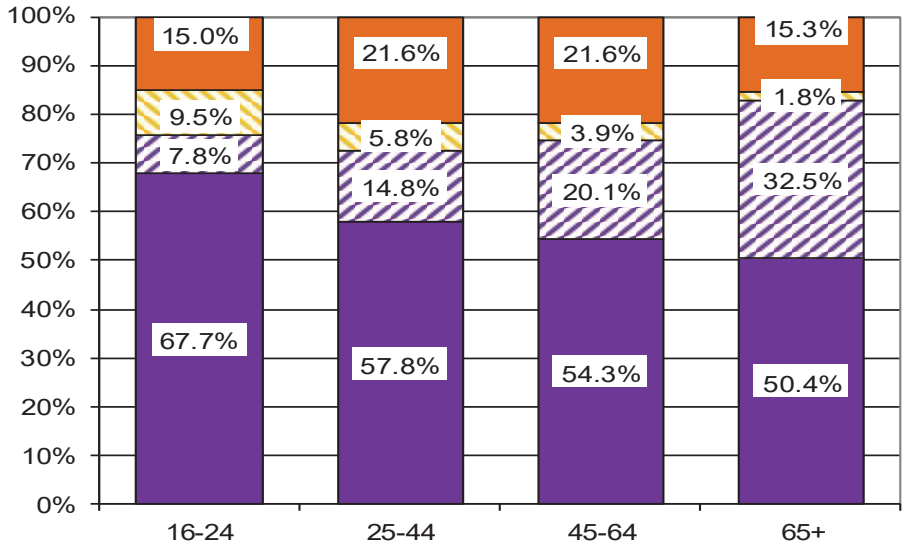
I used to smoke but I have given up now

I have never smoked

Smoking behaviour by ethnic group



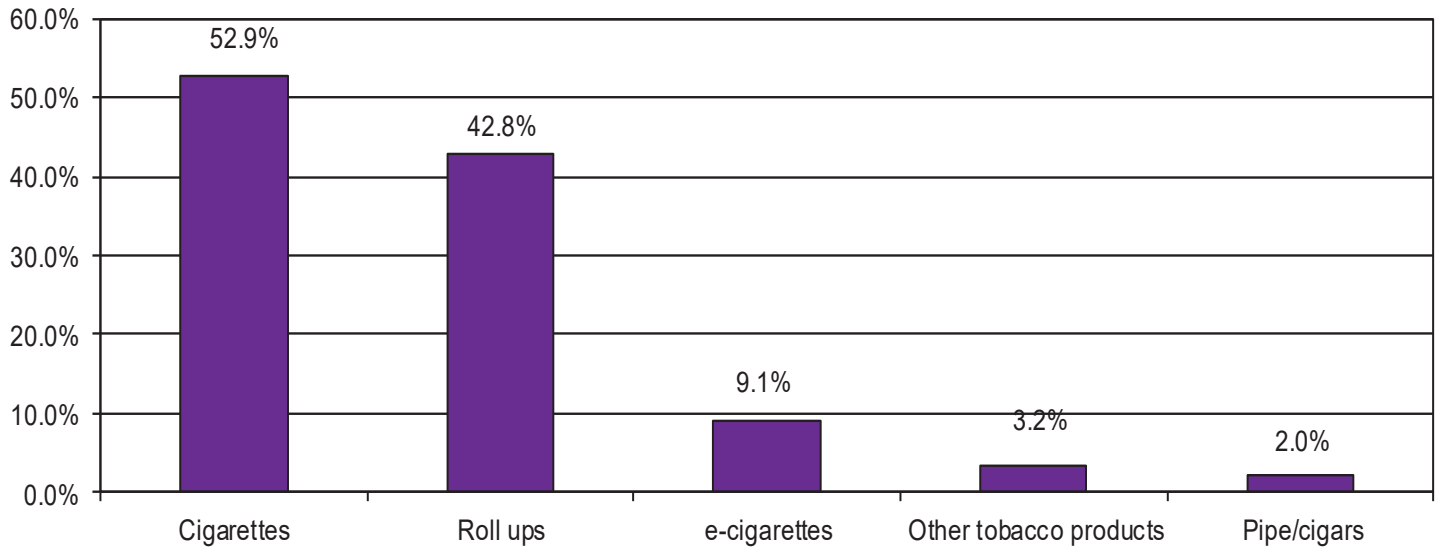
Smoking behaviour by age



35: What do people smoke

Headline: 52.9% of smokers, smoke cigarettes

Percentage of respondents who smoke different substances

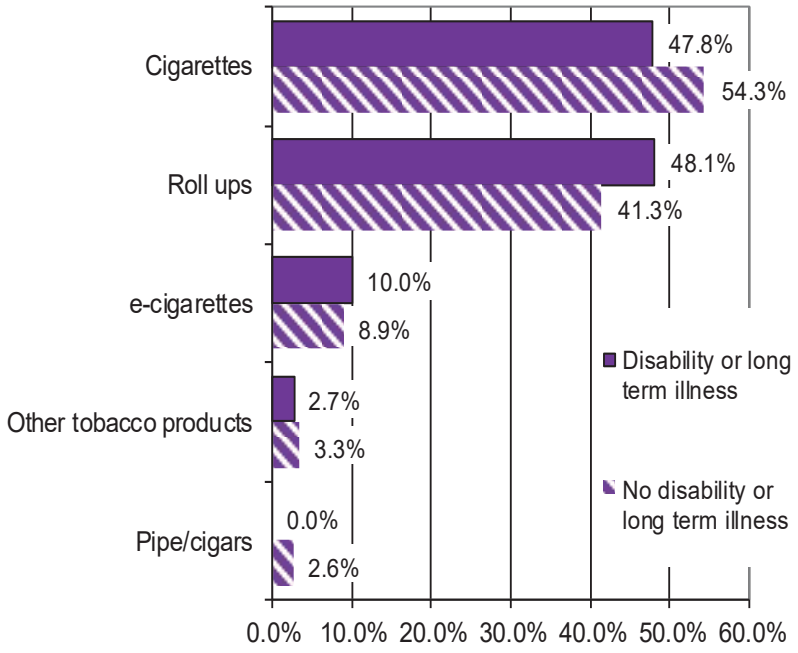


Based on 524 respondents to this question and includes 87 respondents who used to smoke but no longer do and 3 who smoke e-cigarettes but answered “don’t know” . Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

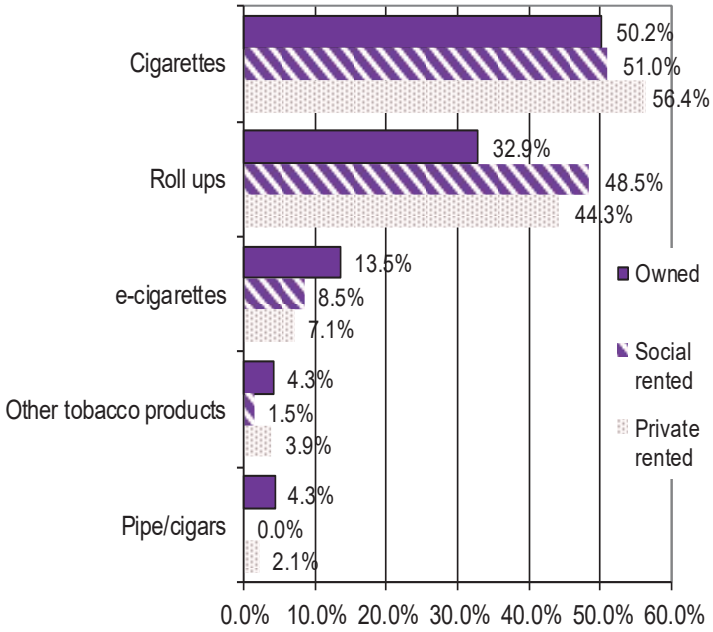
Key Points

- Smokers are most likely to use cigarettes, followed by roll-ups and e-cigarettes.
- There was an increase in the proportion of smokers using rollups in the last year and a fall in cigarette and e-cigarette smoking.
- BME groups are most likely to smoke cigarettes.
- People who are unemployed or 'otherwise not in paid work' are most likely to smoke roll-ups.
- E-cigarette use is highest amongst owner occupiers, employed people and people aged 25-44.
- 44% of e-cigarette users described themselves as non smokers and are not included as smokers in the "Smokers" dashboard.
- Only 18% of e-cigarette users smoke other tobacco products as well.

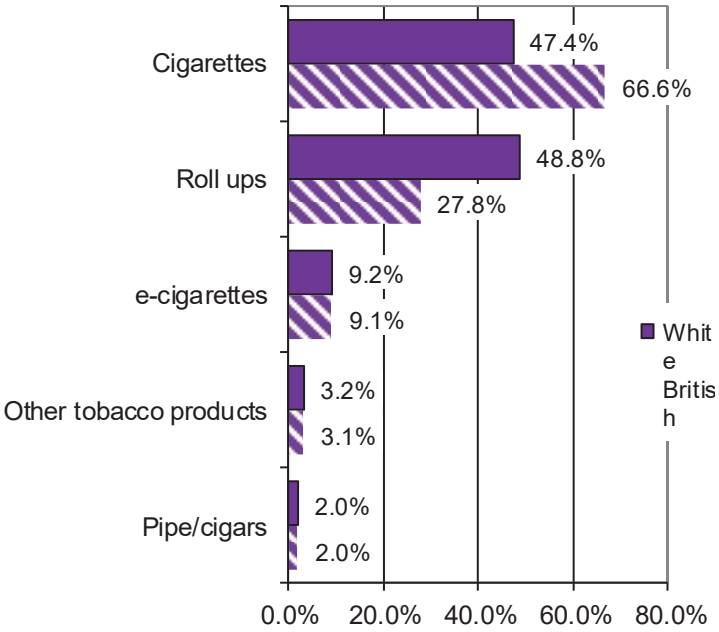
Substances by disability or long term illness



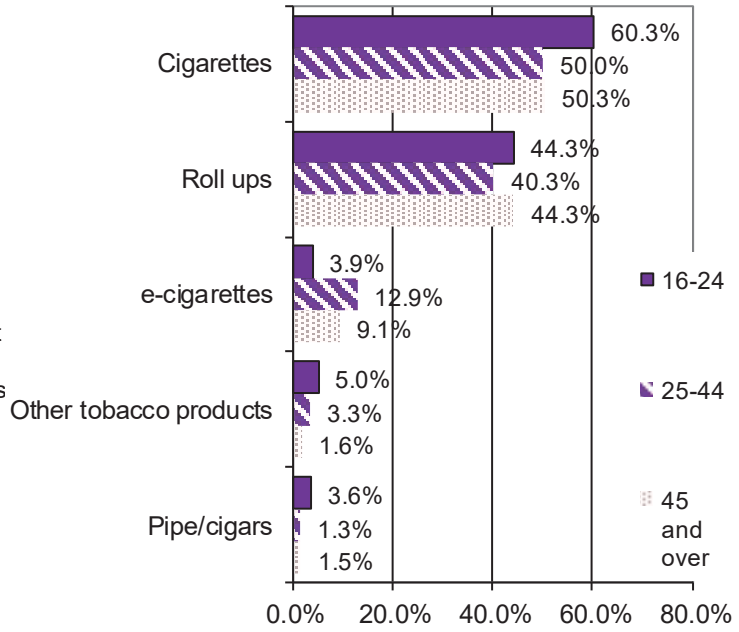
Substances by housing tenure



Substances by ethnicity



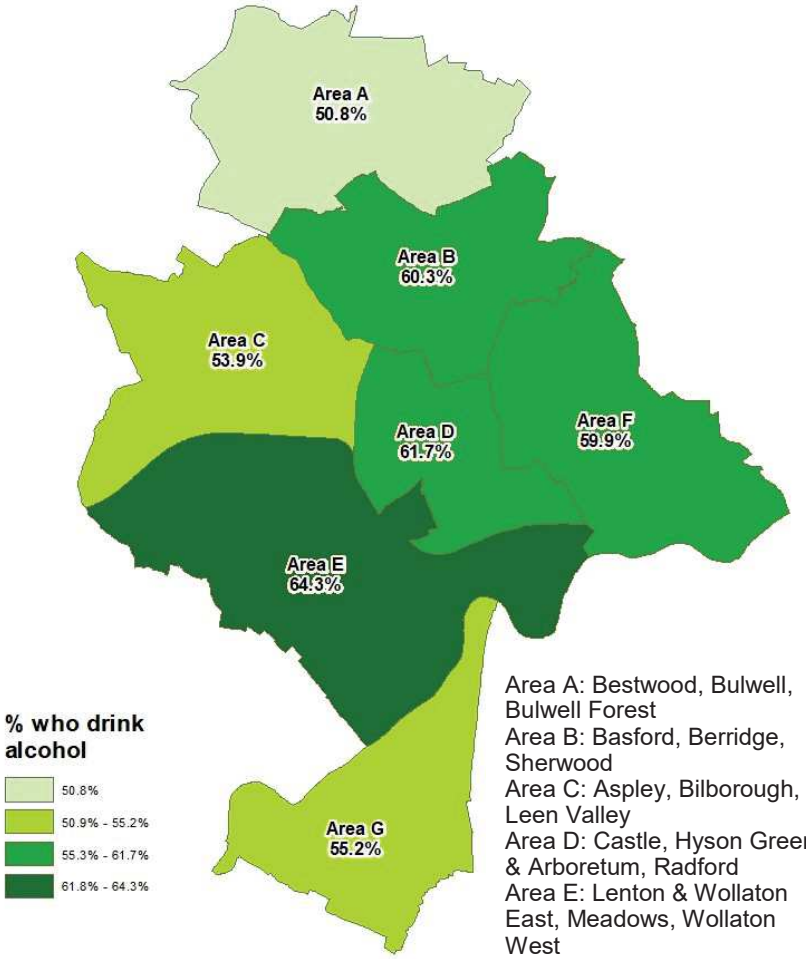
Substances by age



36: Alcohol Drinking

Headline: 59% drink alcoholic drinks

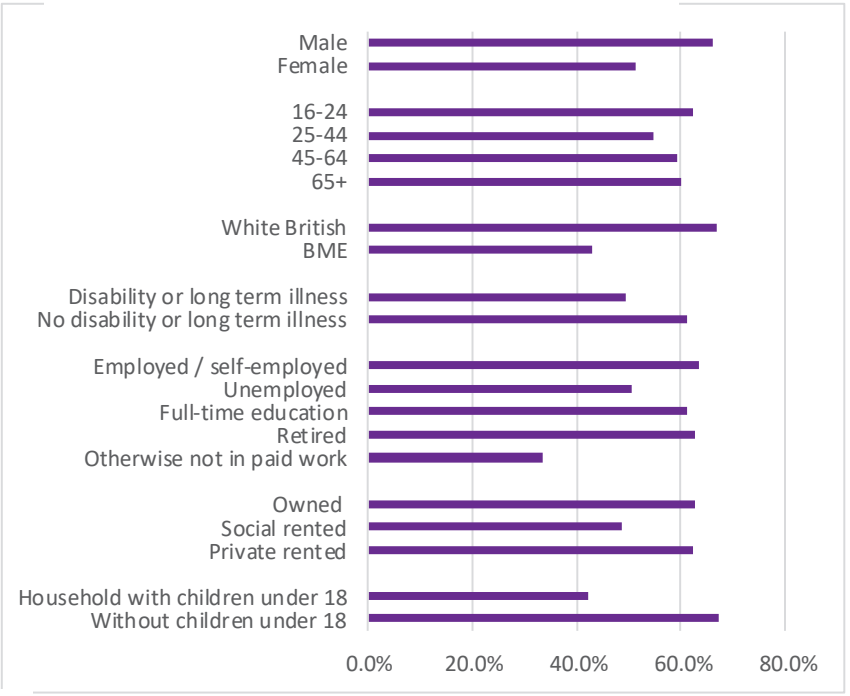
Percentage of respondents who drink alcoholic drinks.



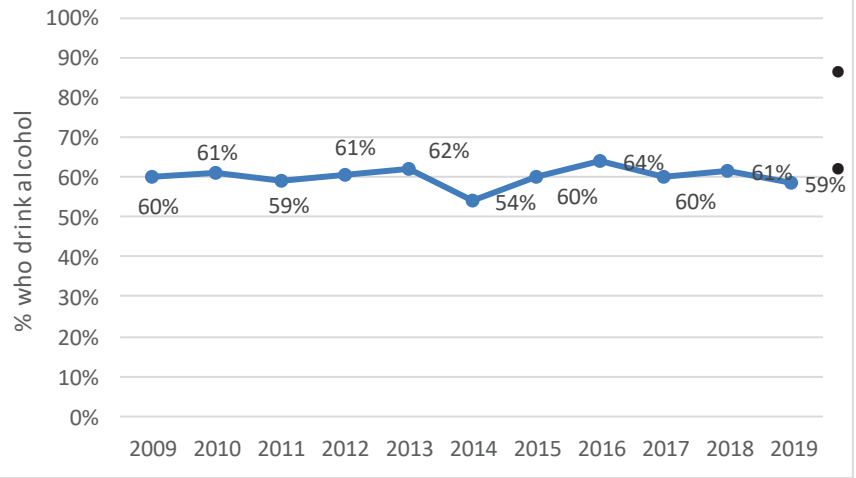
Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Based on 1,997 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Alcohol drinking by demographic group



City Change over time (percentage who drink alcohol)



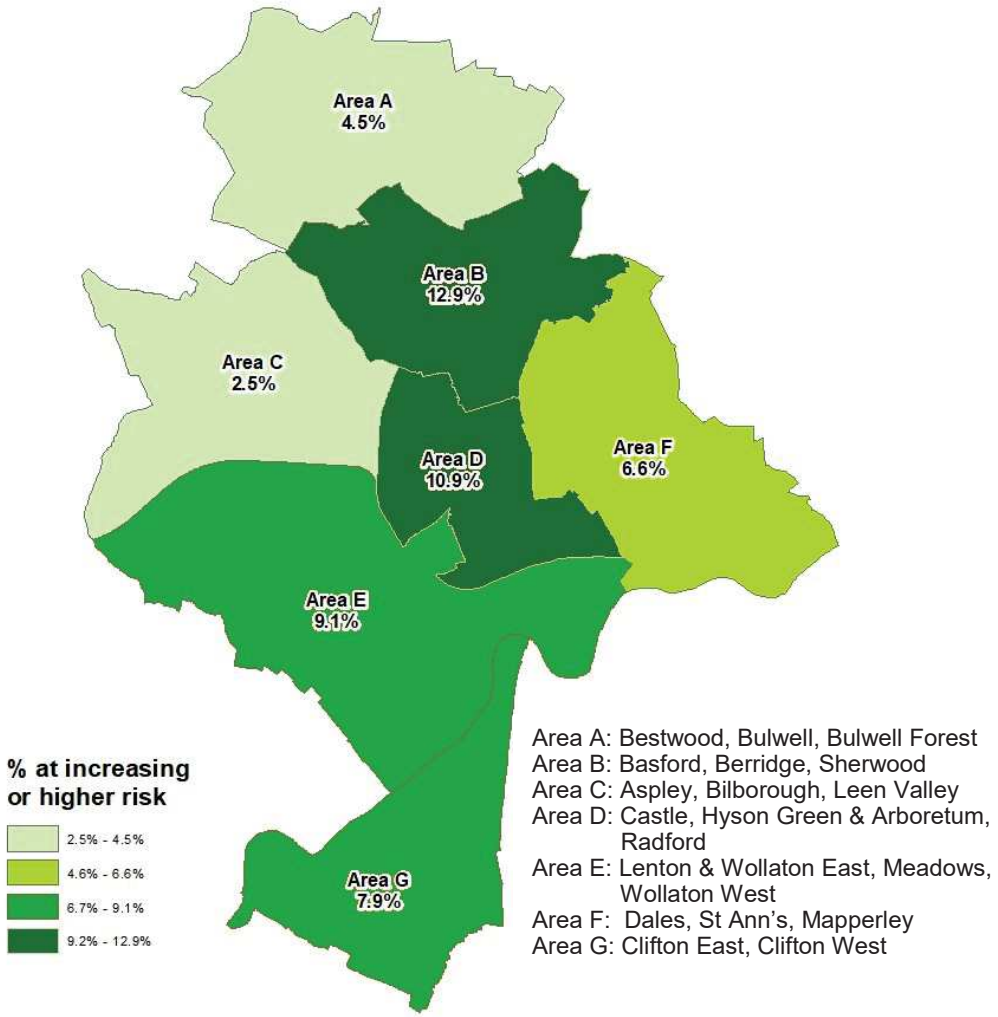
Key Points

- 58.6% of respondents drink alcoholic drinks. This is an decrease from 61.5% in 2018.
- Alcohol drinking is highest in Lenton & Wollaton East, Meadows and Wollaton West area, at 64.3%
- The Bestwood, Bulwell and Bulwell Forest area has the smallest proportion of respondents who drink alcohol.
- Alcohol drinking is highest amongst people in the White British ethnic group and those in households without children under 18.
- People who are 'Otherwise not in paid employment' are least likely to drink alcohol.
- 66% of men drink alcohol compared to 51% of women.
- People who have a disability or long term illness are less likely to drink alcohol than people who do not.

37: Alcohol Risk Categories

Headline: 8% of people who drink alcoholic drinks are at higher or increasing risk of developing alcohol related health problems

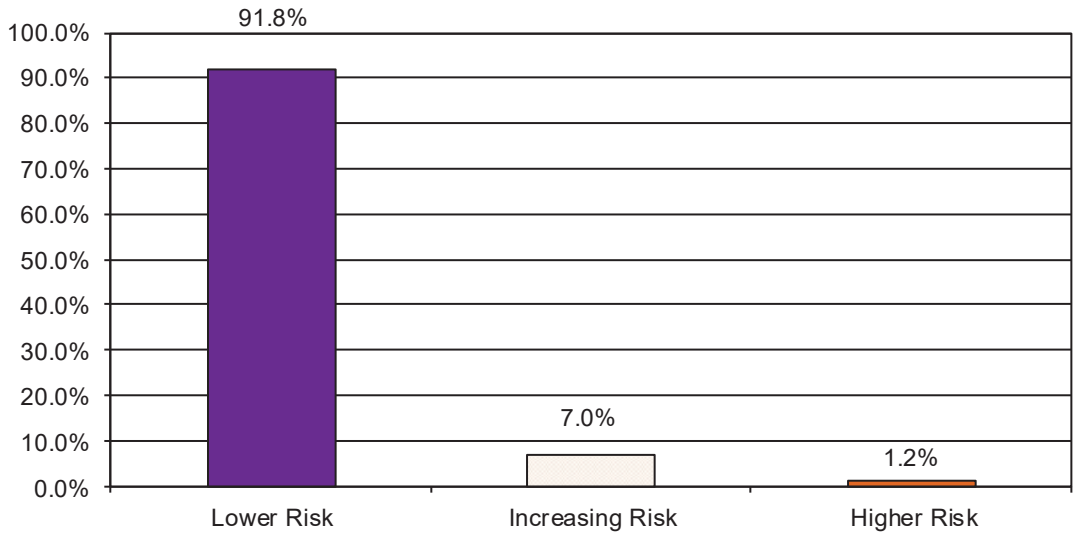
Percentage of alcohol drinking respondents who are at higher or increasing risk of developing alcohol related health problems



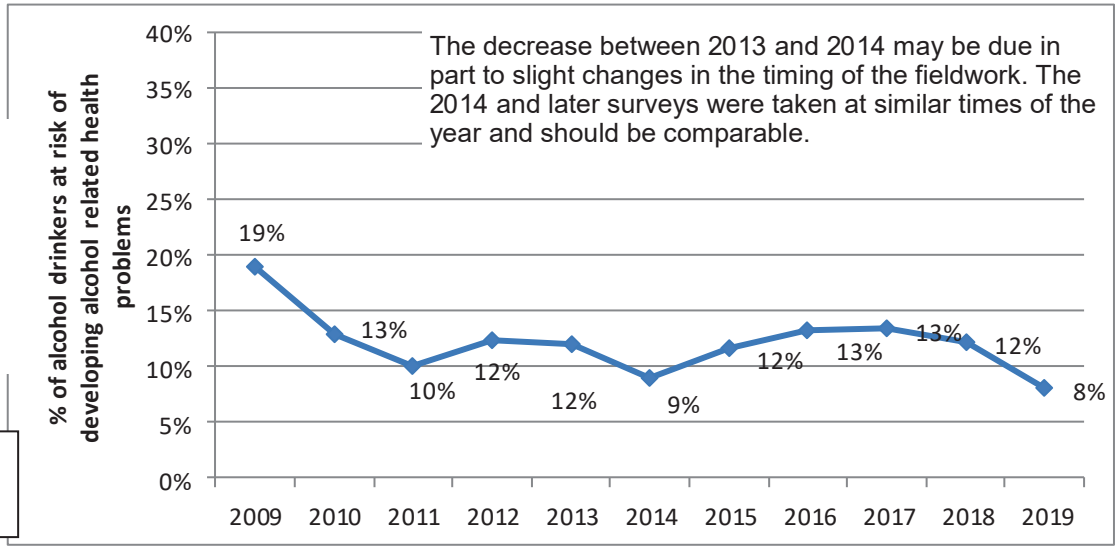
Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Based on 1,132 respondents who drink alcohol . Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Risk of developing alcohol related health problems



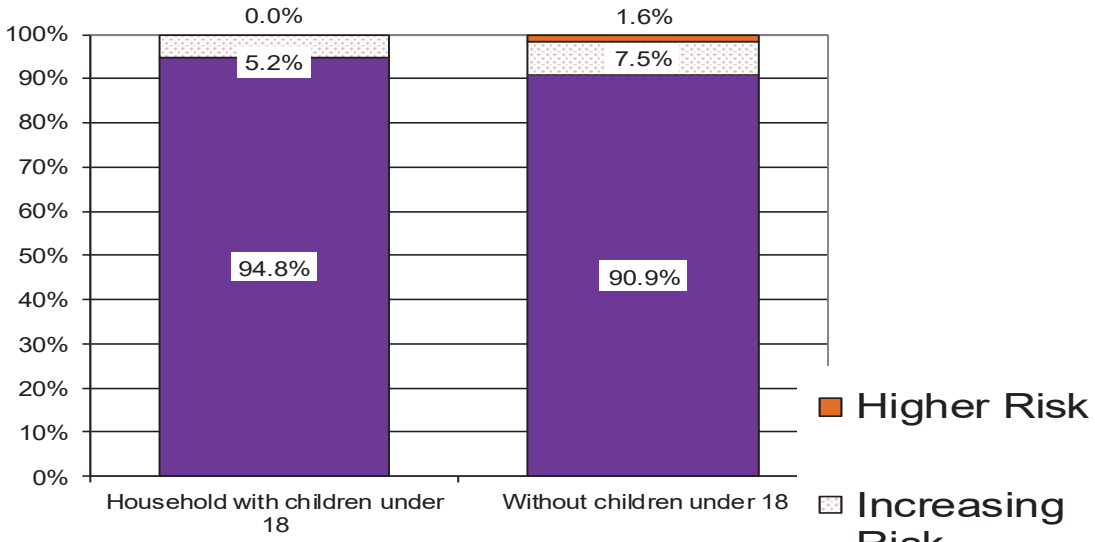
City Change over time (percentage at higher or increasing risk)



Key Points

- 13% of alcohol drinkers in the Basford, Berridge and Sherwood area are at higher or increasing risk. The Aspley, Bilborough and Leen Valley area has the lowest proportions of respondents at risk.
- The most at risk groups are people in full time education and those aged 16-24. Men are more likely to be at risk than women and the White British ethnic group are more likely to be at risk than BME groups.

Alcohol risk categories by children in household



Alcohol risk categories by employment status

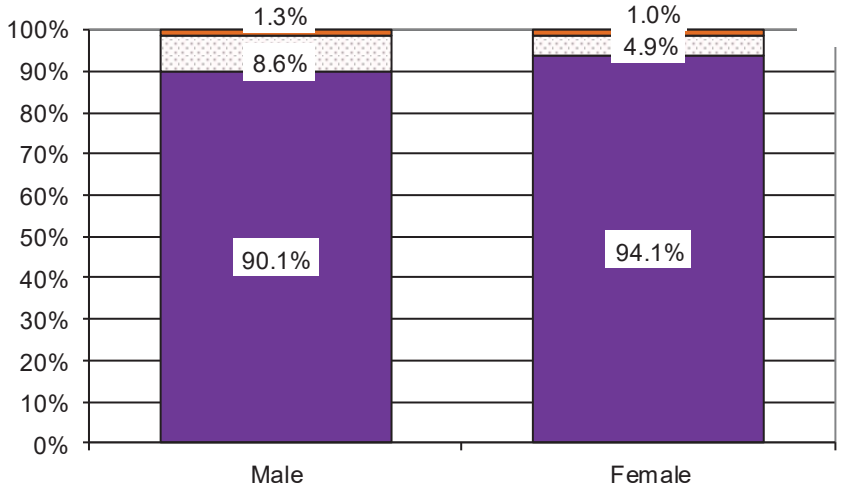


Higher Risk

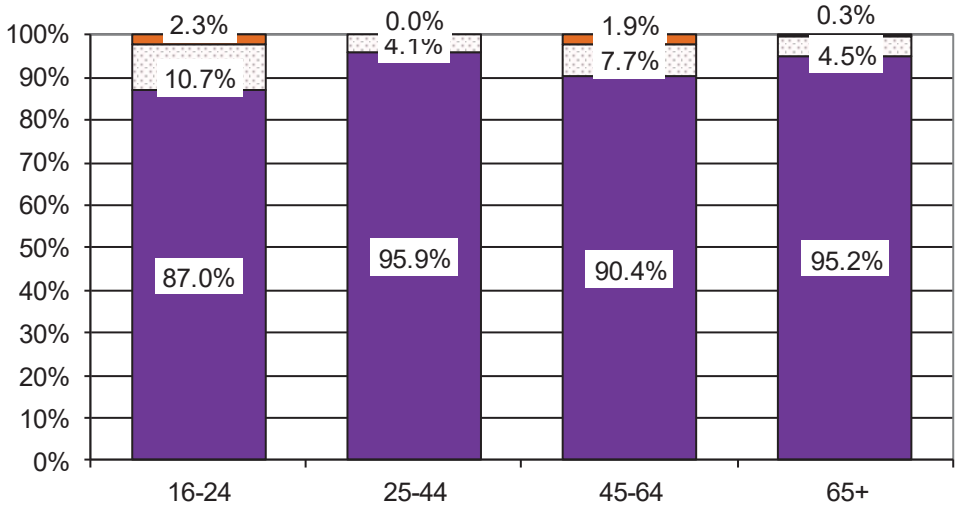
Increasing Risk

Lower Risk

Alcohol risk categories by gender



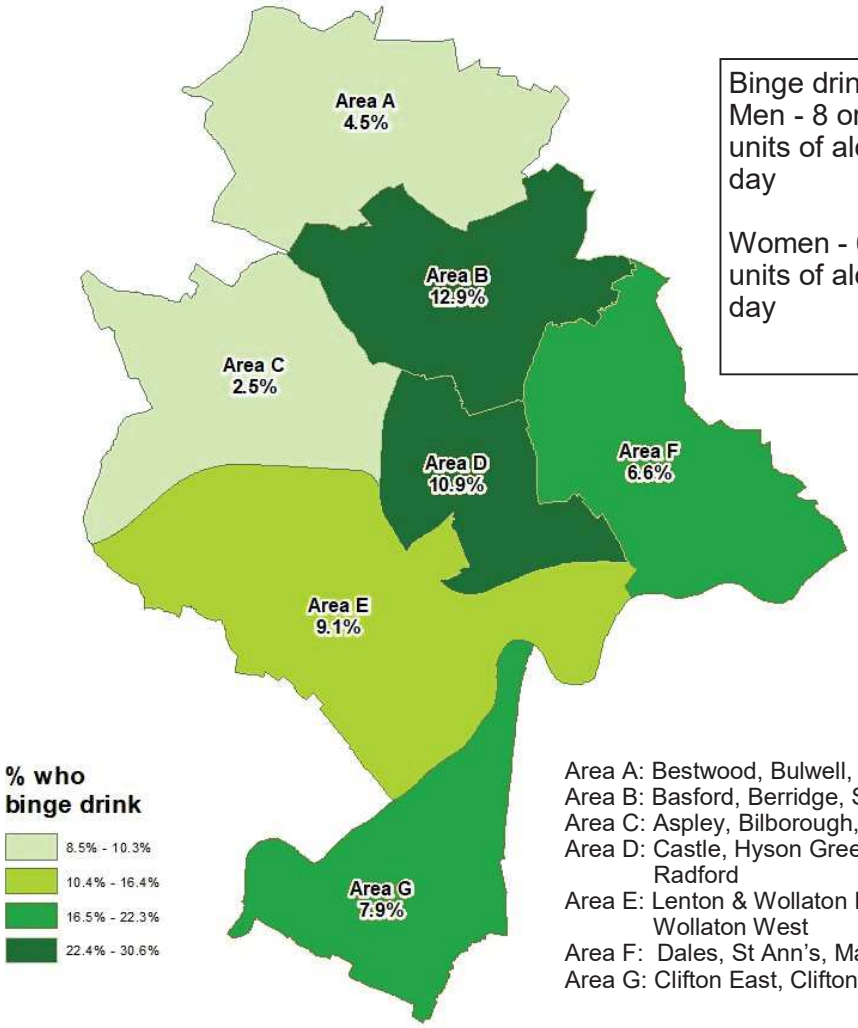
Alcohol risk categories by age



38: Binge drinking

Headline: 20% of alcohol drinkers binge drink

Percentage of alcohol drinking respondents who binge drink.

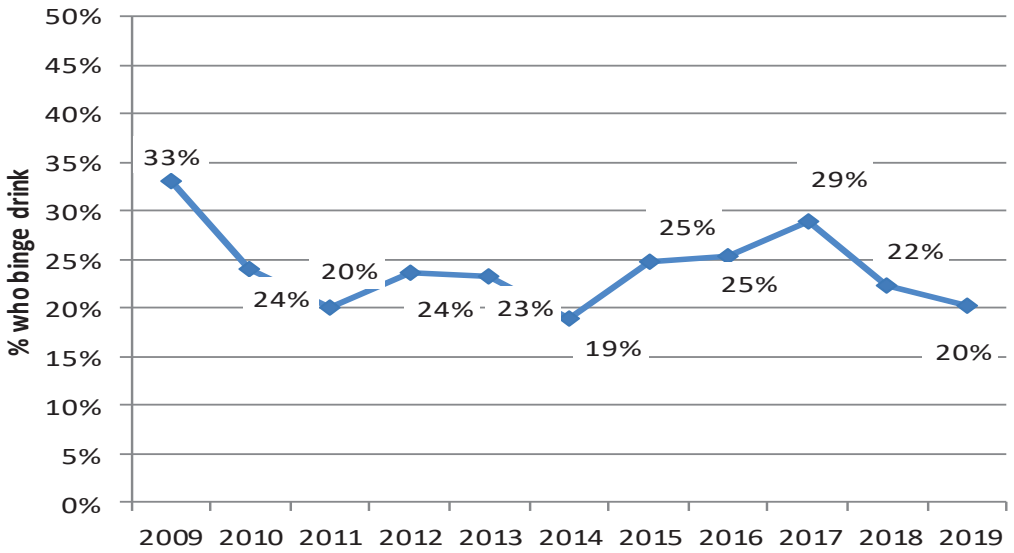


Binge drinking is:
Men - 8 or more units of alcohol per day

Women - 6 or more units of alcohol per day

Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

City Change over time (percentage who binge drink)



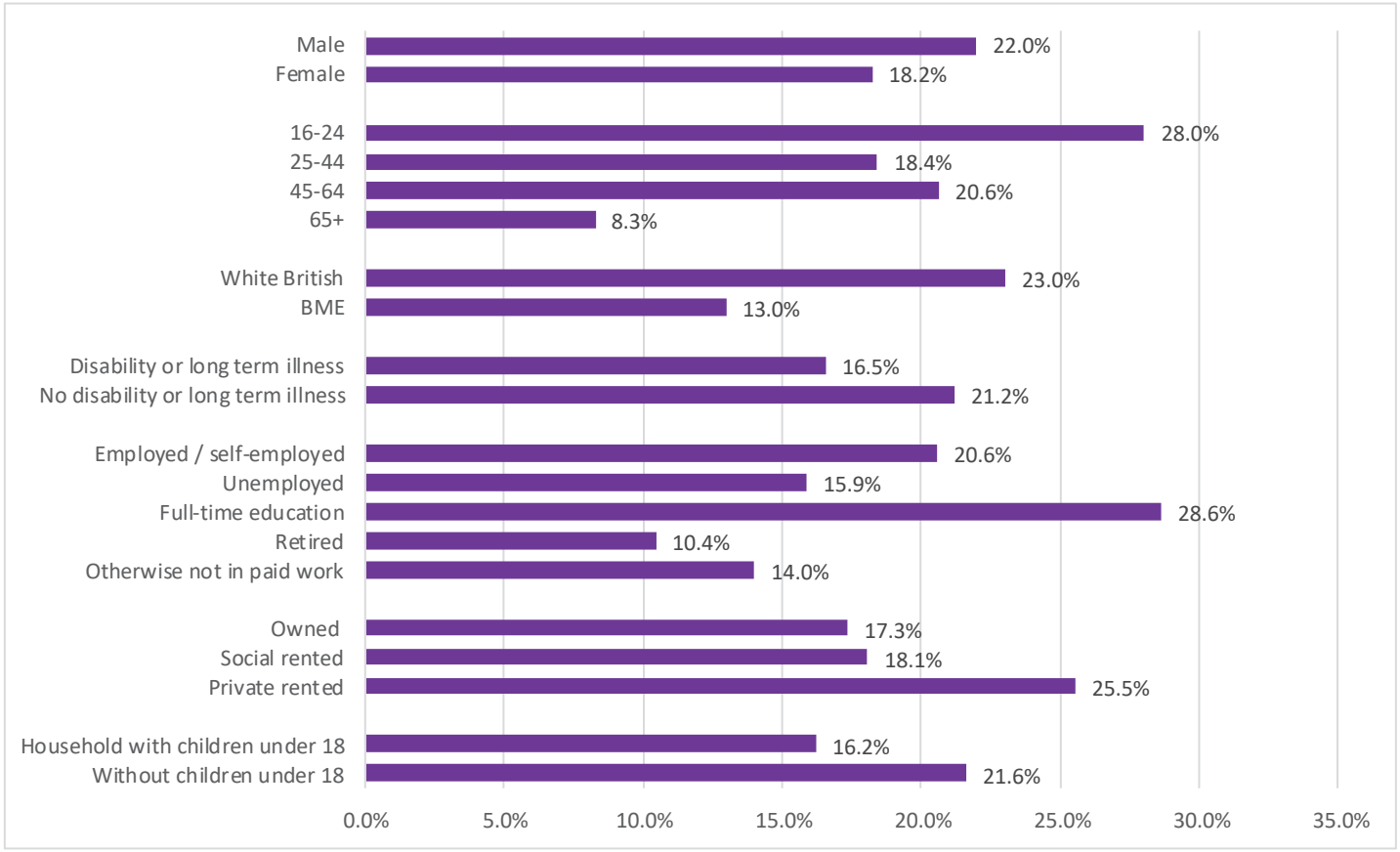
The decrease between 2013 and 2014 may be due in part to slight changes in the timing of the fieldwork. The 2014, and later surveys were taken at similar times of the year and should be comparable.

Based on 1,132 respondents who drink alcohol. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- The Castle, Hyson Green & Arboretum and Radford area has the highest proportion of alcohol drinkers who binge drink.
- Alcohol drinkers in full time education and those aged 16-24 are most likely to binge drink.
- People who are over 65 are least likely to binge drink.

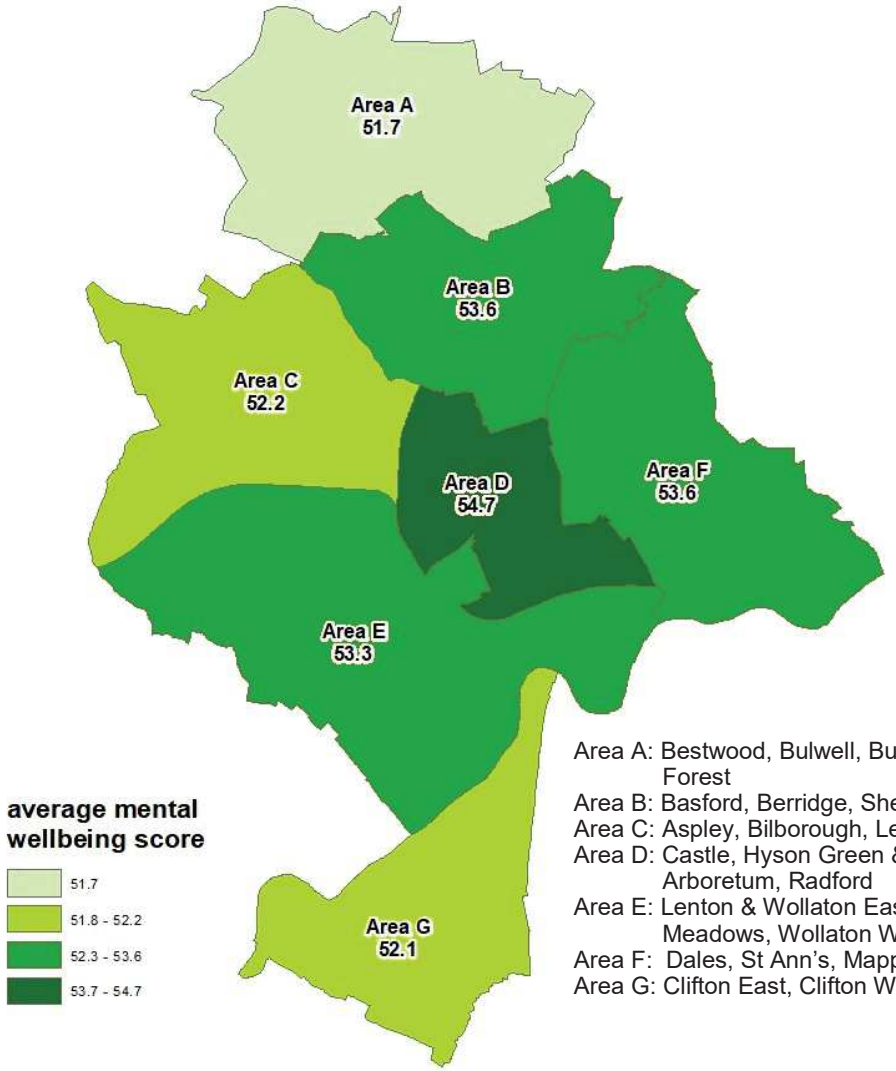
Binge drinking by demographic group



39: Mental wellbeing categories (1 of 2)

Headline: Fall in average mental wellbeing score

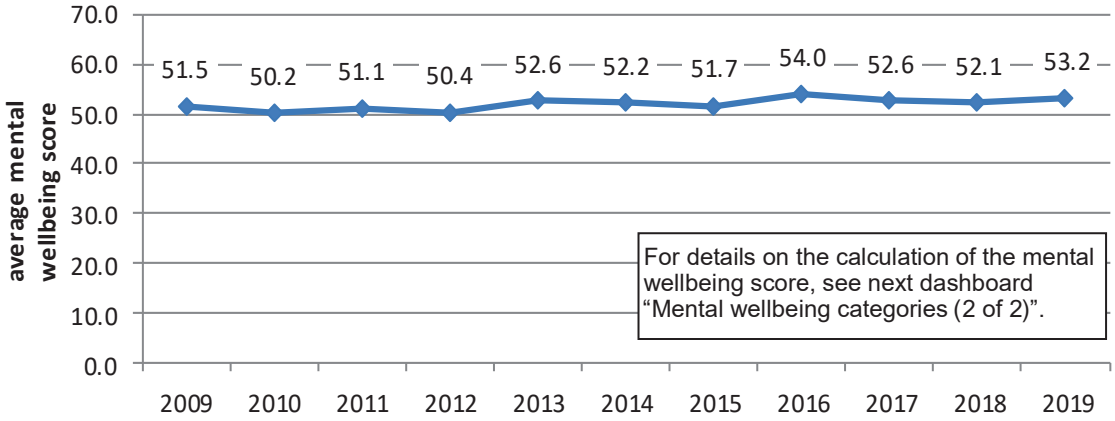
Mental wellbeing indicator average score (out of 70)



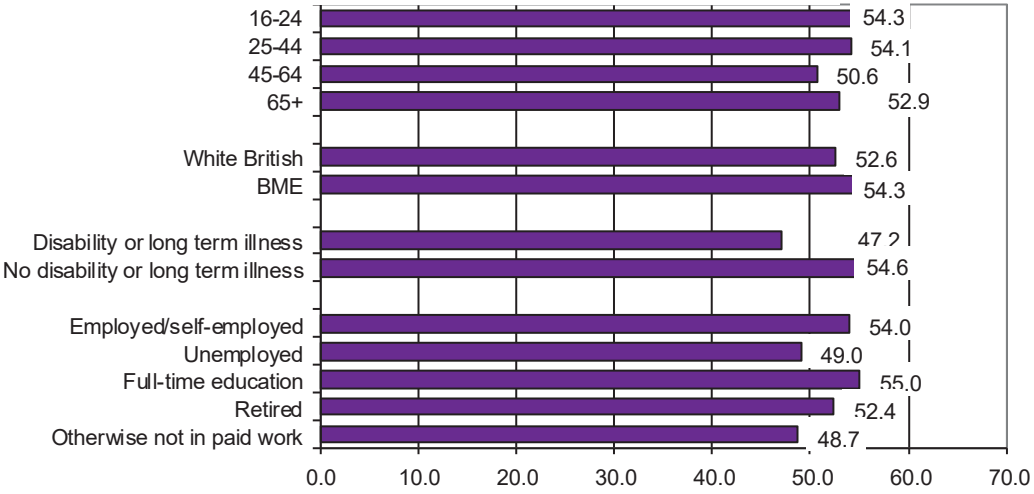
Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Based on 1,879 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

City Change over time (average mental wellbeing score out of 70)



Mental Wellbeing by demographic group



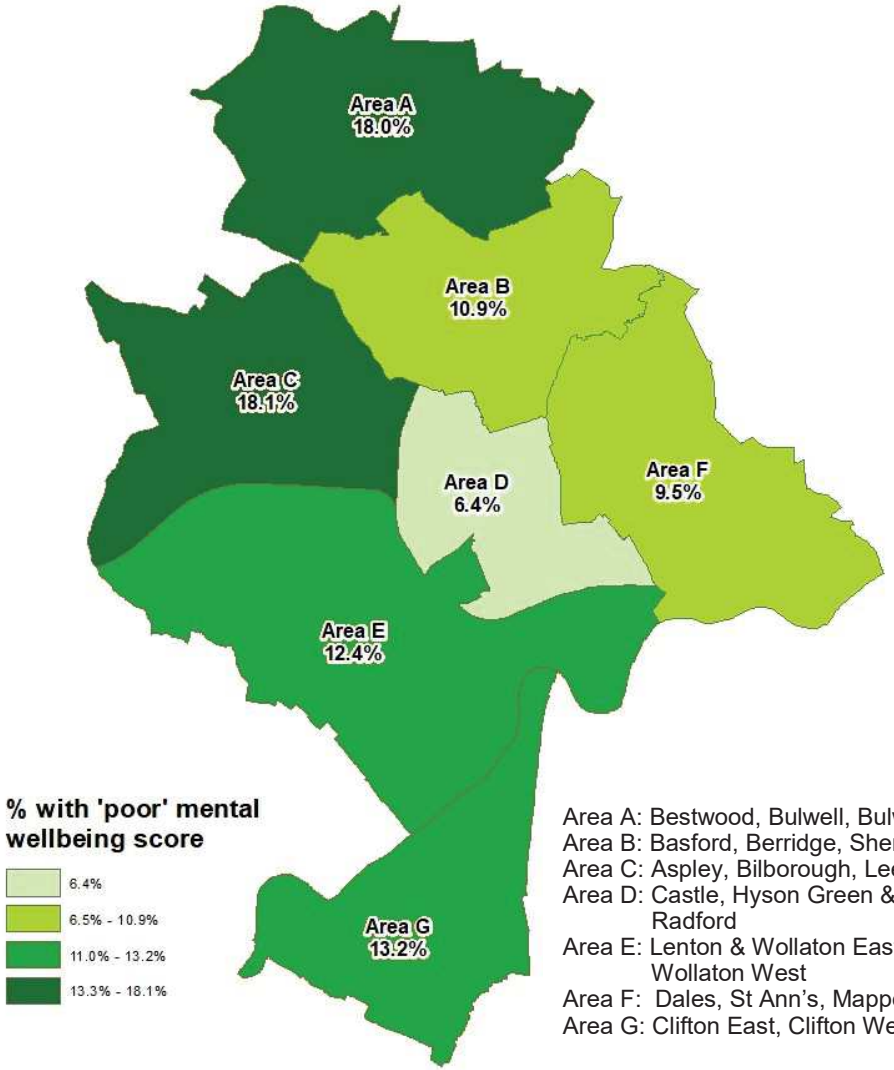
Key Points

- The average score for Nottingham (52.1) a slight increase on the last two years
- The Castle, Hyson Green & Arboretum and Radford areas has the highest average levels of mental wellbeing. Bestwood, Bulwell and Bulwell Forest has the lowest.
- The lowest average scores were for people with a disability or long term illness. The highest were for people in full time education.

40: Mental wellbeing categories (2 of 2)

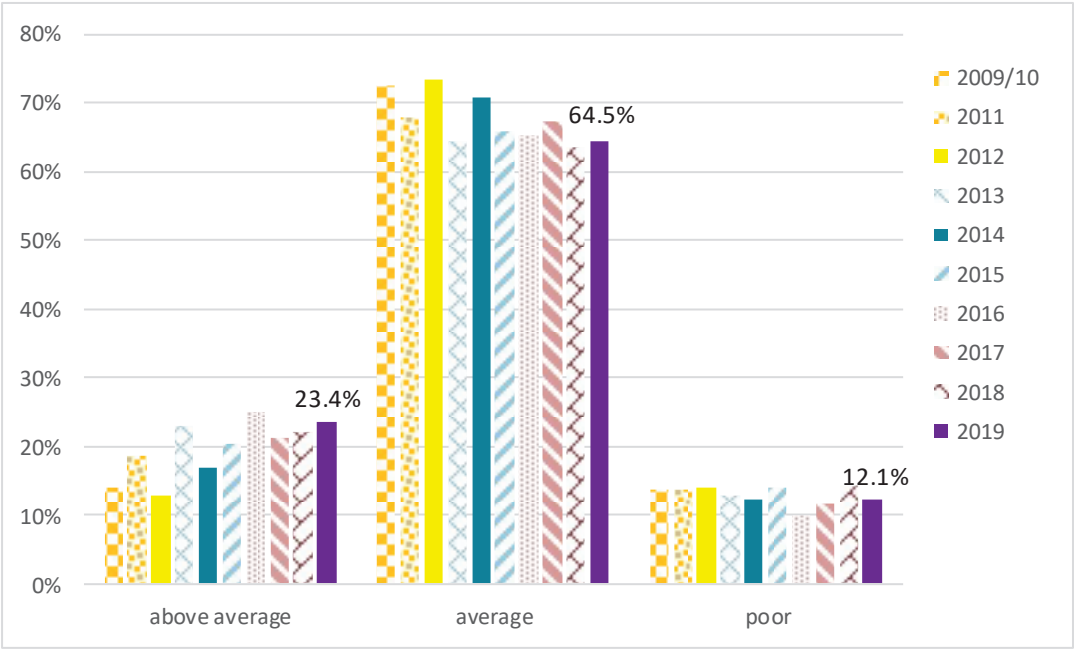
Headline: There is variation in mental wellbeing across different groups and areas

Percentage of respondents with a poor mental wellbeing score.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Mental wellbeing categories—Nottingham City



The Mental wellbeing indicator (the Warwick Edinburgh Mental Wellbeing Scale) is based on a series of 14 questions with a total score between 14 and 70.

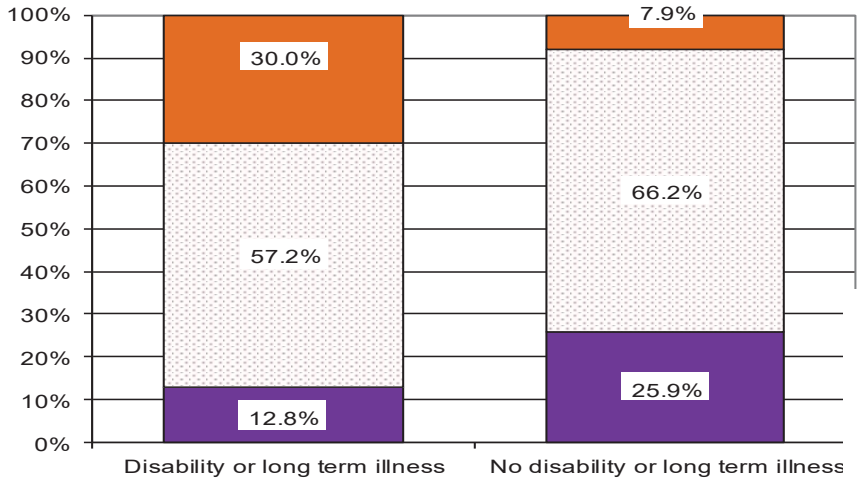
Above average mental wellbeing is indicated by a score of more than 60. A score between 42 and 60 indicates average mental well-being and a score below 42 indicates poor mental wellbeing. Most people's score will be in the average range.

Based on 1,879 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- The proportions of residents with a ‘good’ mental wellbeing score increased to 23% in 2019 and the proportion with a ‘poor’ score fell to 12%
- The Aspley, Bilborough and Leen Valley area had the highest proportion of respondents with a ‘poor’ mental wellbeing score.
- 30% of people with a disability or long term illness and 26% of people who were unemployed or ‘otherwise not in paid work’ had ‘poor’ mental wellbeing scores.

Mental wellbeing categories by disability or long term illness



Mental wellbeing categories by employment status

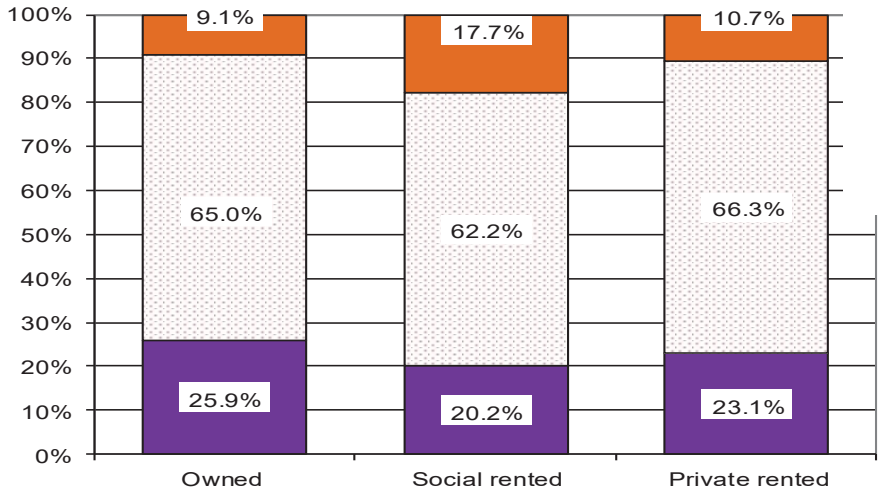


Poor mental wellbeing

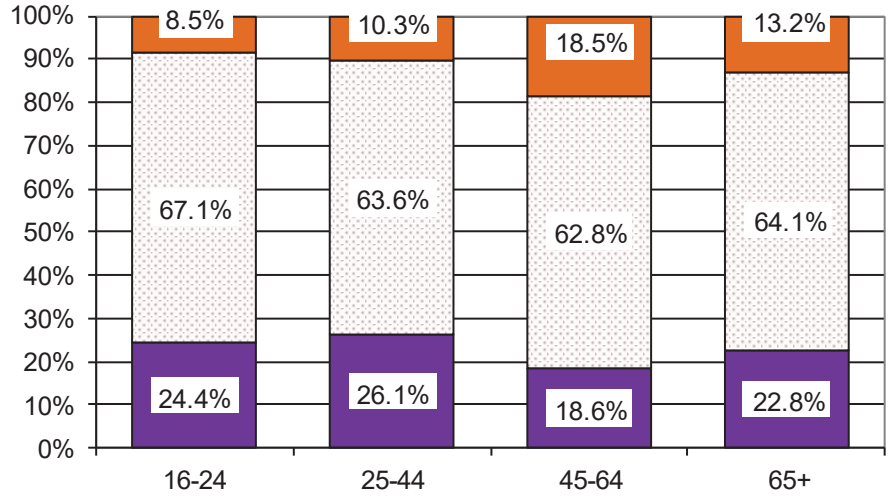
Average mental wellbeing

Good mental wellbeing

Mental wellbeing categories by housing tenure



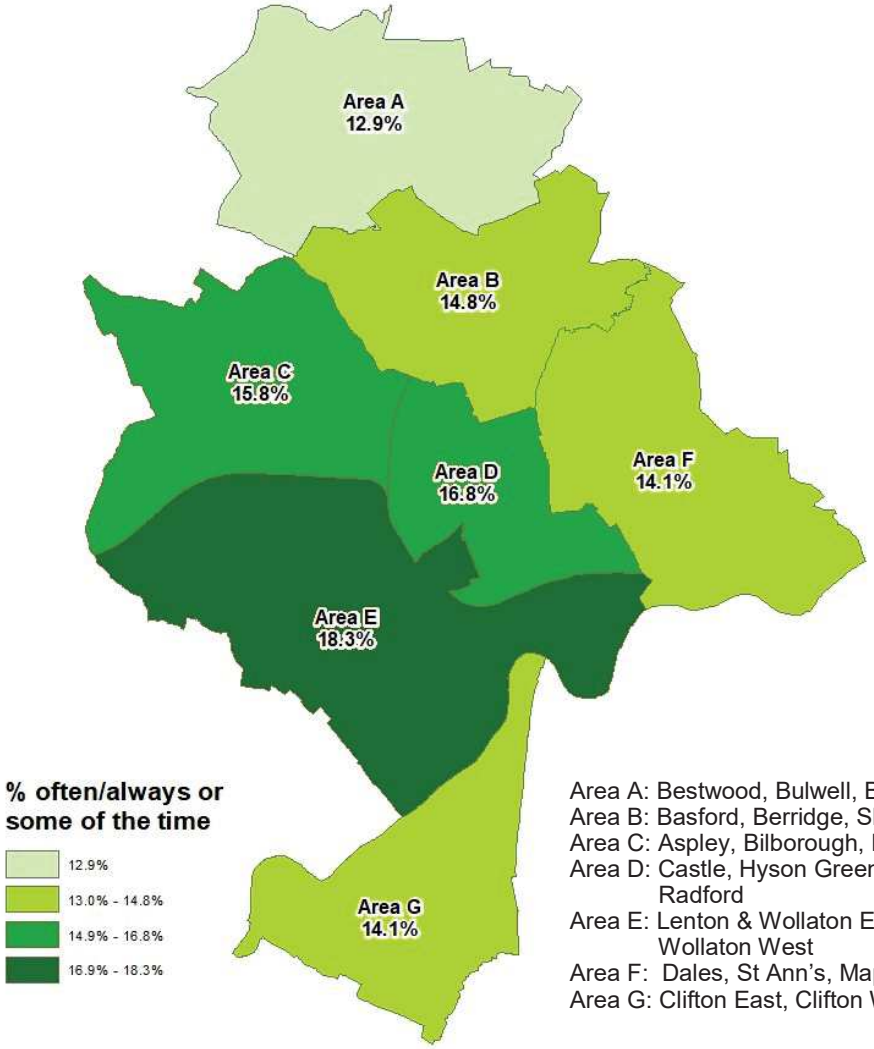
Mental wellbeing categories by age



41: Loneliness

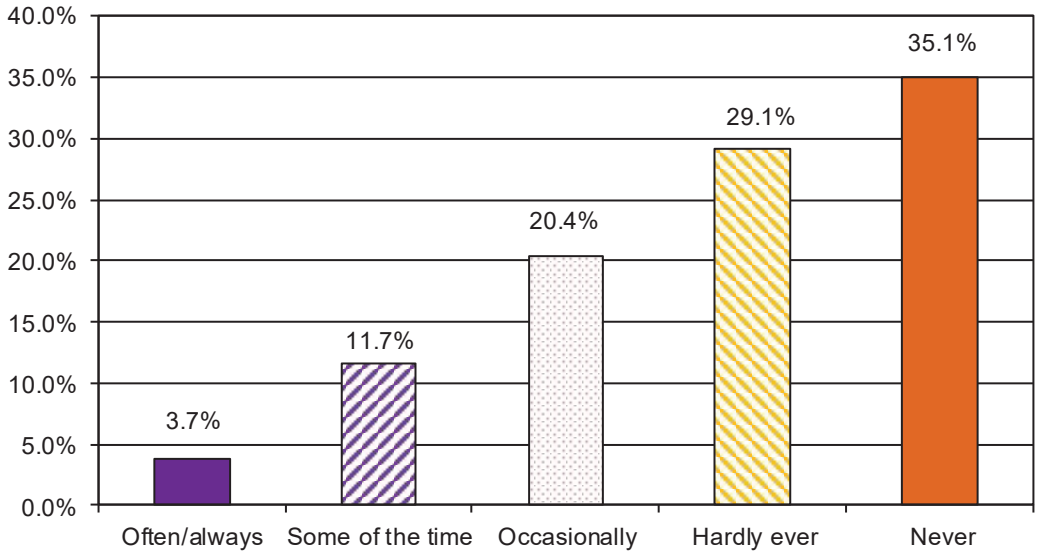
Headline: 15% of respondents feel lonely often or some of the time

Percentage of respondents who feel lonely all the time or often.



Area A: Bestwood, Bulwell, Bulwell Forest
Area B: Basford, Berridge, Sherwood
Area C: Aspley, Bilborough, Leen Valley
Area D: Castle, Hyson Green & Arboretum, Radford
Area E: Lenton & Wollaton East, Meadows, Wollaton West
Area F: Dales, St Ann's, Mapperley
Area G: Clifton East, Clifton West

Respondents who feel lonely

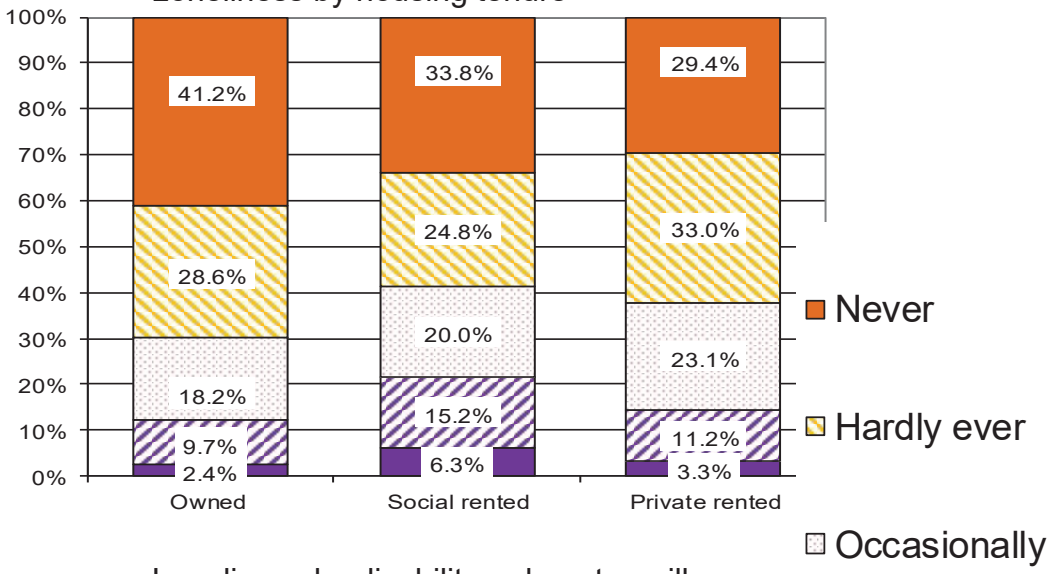


Based on 1,900 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

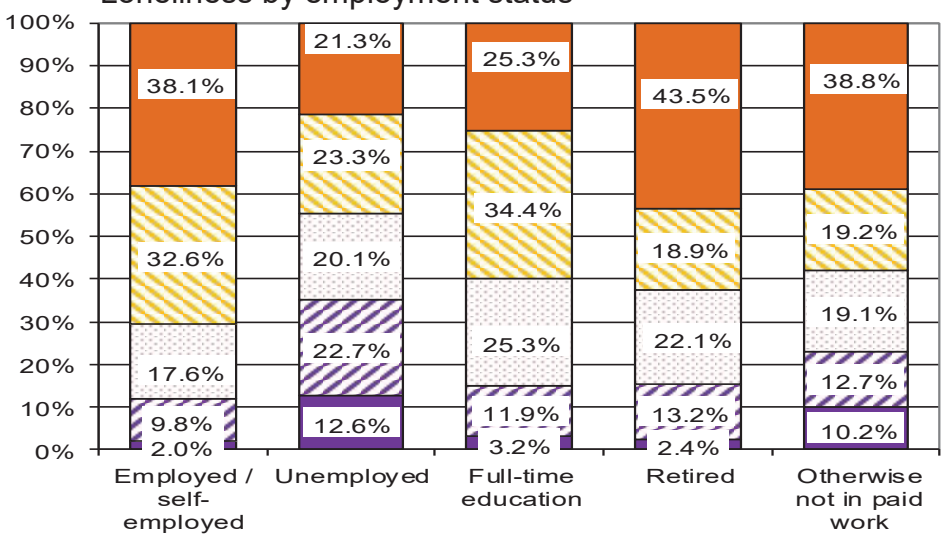
Key Points

- More than a quarter of respondents in the Dales, St Ann's and Mapperley area reported feeling lonely often or some of the time
- The highest rates are for people who are 'Otherwise not in paid employment' and those with a disability or long term illness.
- People in employment, home owners and people with no disability or long term illness are least likely to feel lonely.

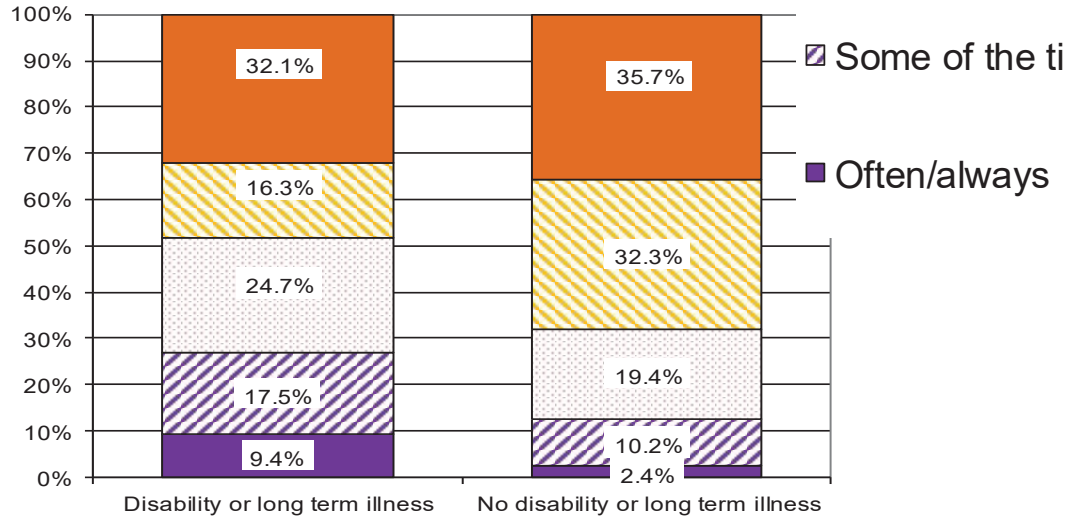
Loneliness by housing tenure



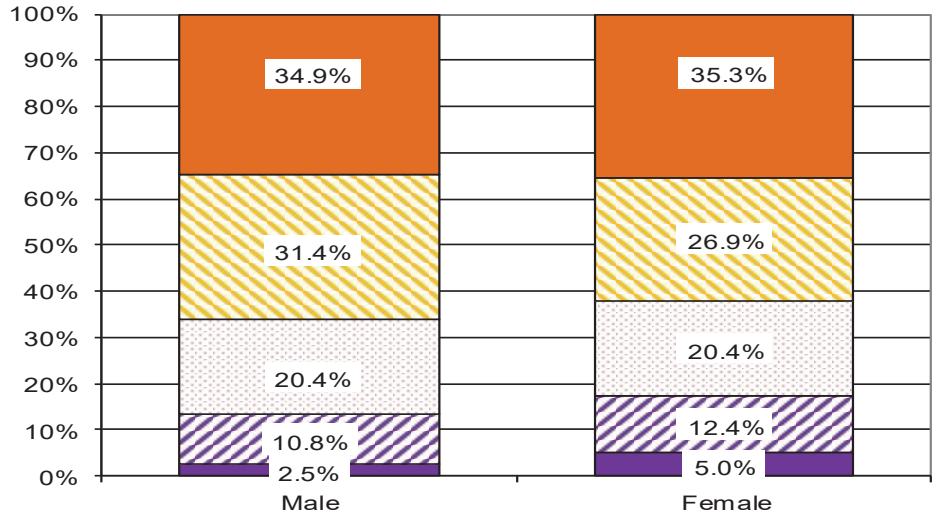
Loneliness by employment status



Loneliness by disability or long term illness



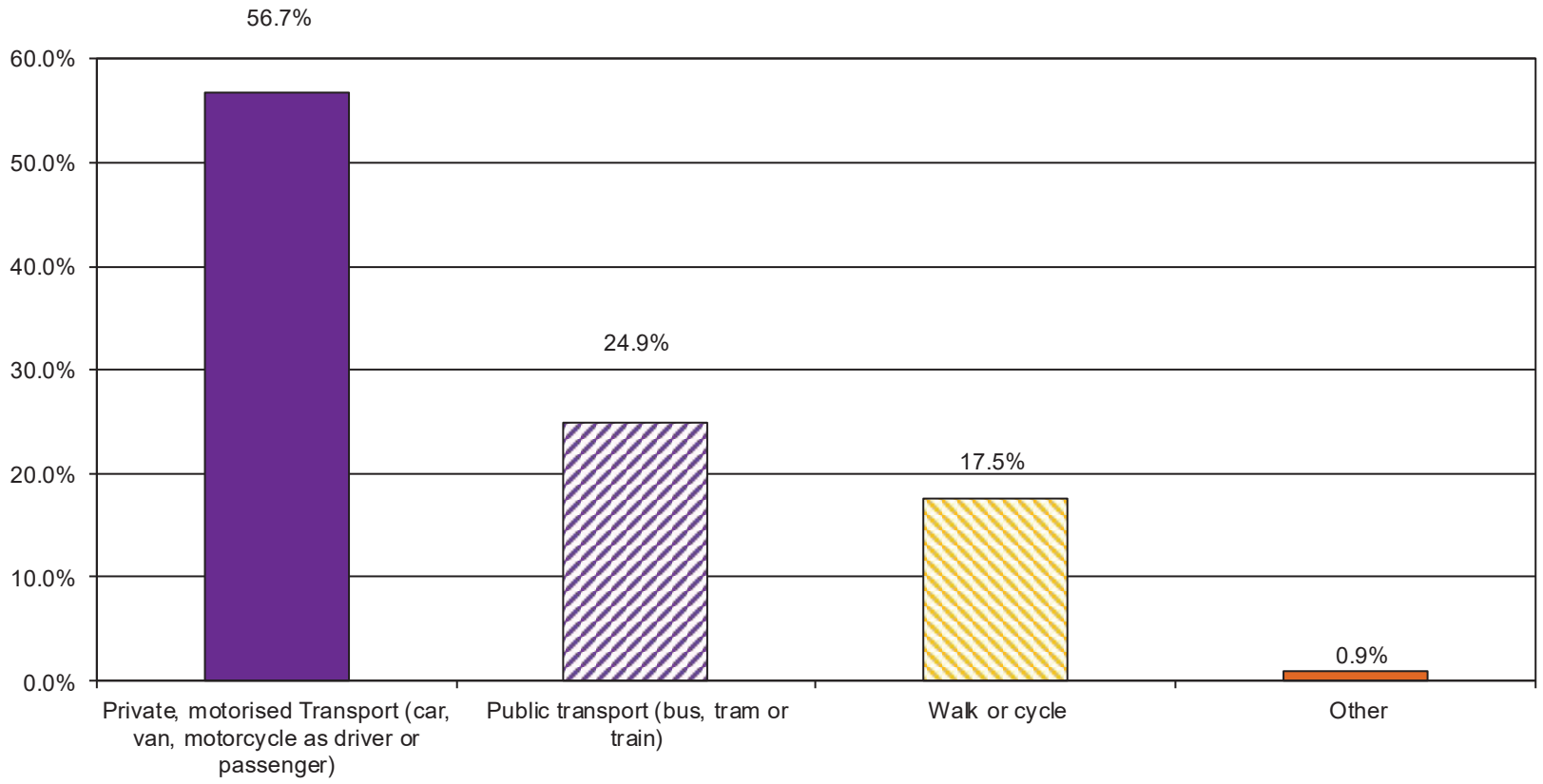
Loneliness by gender



42: Method of travel to work

Headline: 24.9% use public transport, 17.5% walk or cycle

Percentage of respondents by method of travel to work

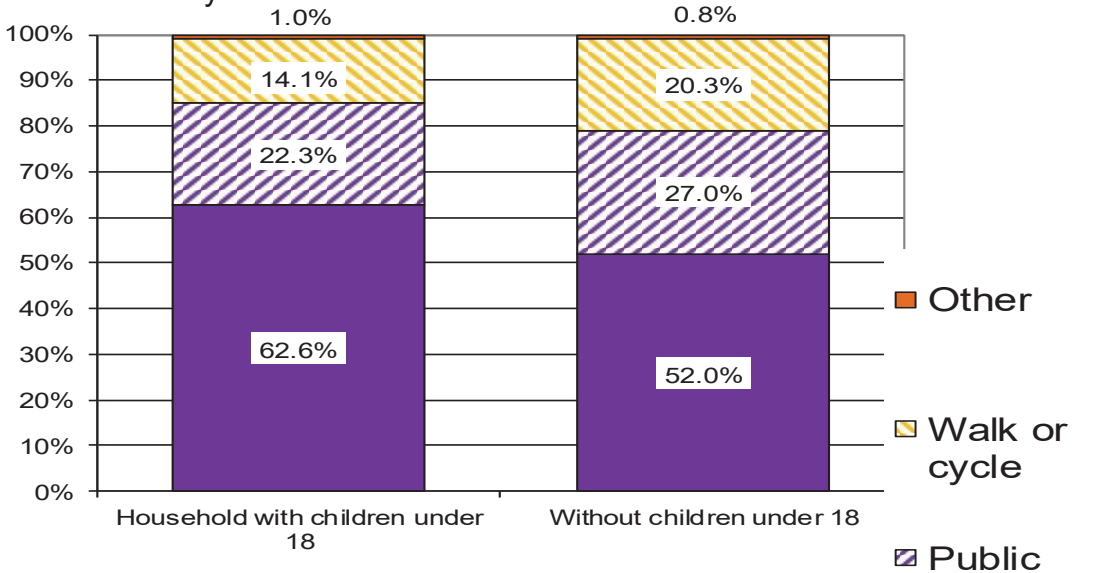


Based on 826 respondents in total who travel to work, respondents who work from home are not included. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

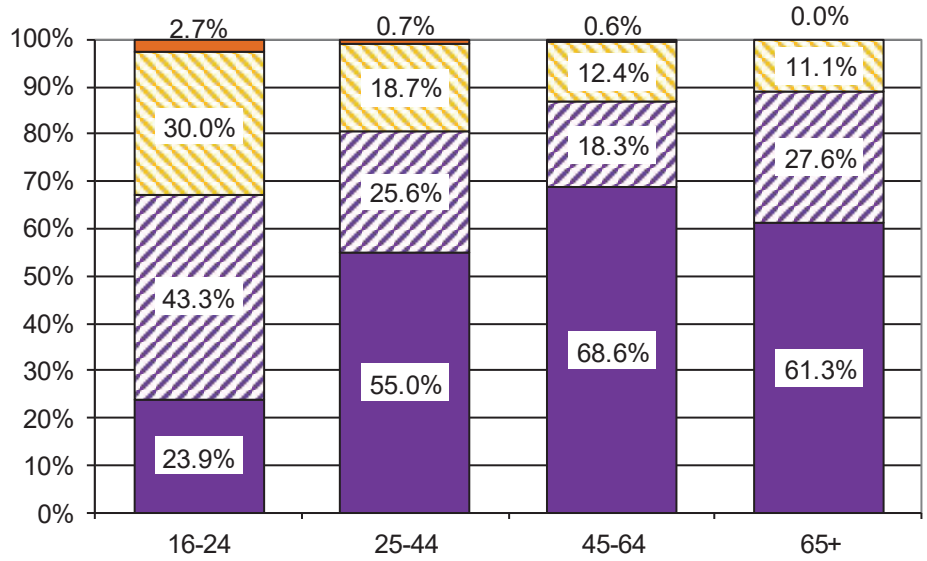
Key Points

- There were increases in the proportion of respondents travelling by private or public transport and a fall in people walking or cycling compared to 2018.
- Travelling by car or motorbike either as a driver or passenger is the most frequent option for every group, except the 16-24 age group where it is the least common option.
- Owner occupiers are the most likely to use private motorised transport and least likely to use public transport or to cycle or walk to work.

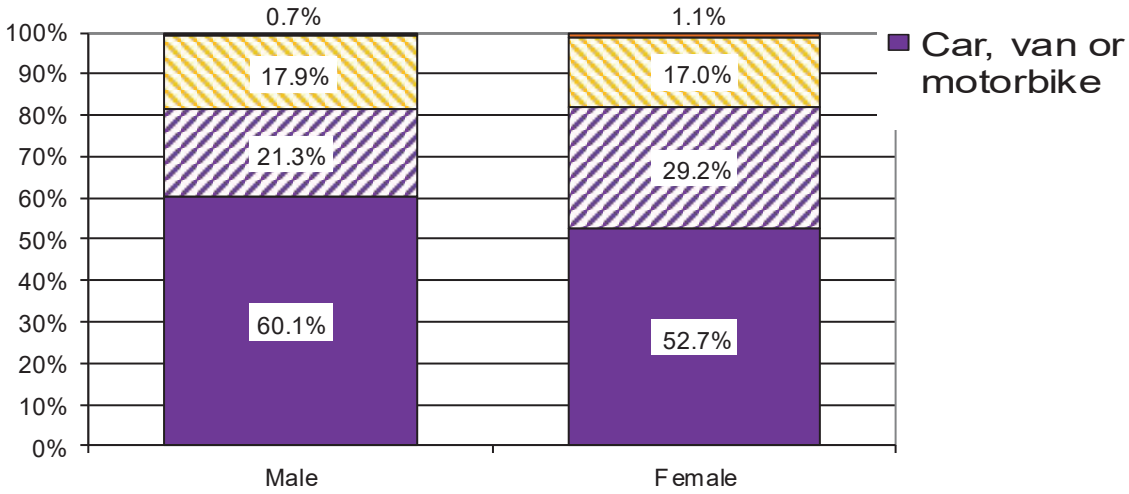
Method by children in household



Method by age



Method by gender



Method by tenure

